In accordance with Rule 3.93(1) of the Insolvency (Scotland) (Company Voluntary Arrangements and Administration) Rules 2018.

# AM10 (Scot) Notice of administrator's progress report



For further information, please refer to our guidance at www.gov.uk/companieshouse

1	Commons dataile	
<u> </u>	Company details	\
Company number	S   C   4   9   5   1   0   1	→ Filling in this form Please complete in typescript or in
Company name in full	Prime Staff North West Limited	bold black capitals.
2	Administrator's name	
Full forename(s)	Barry	
Surname	Stewart	
3	Administrator's address	
Building name/numbe	Leonard Curtis	
Street	4th Floor	
	58 Waterloo Street	
Post town	Glasgow	
County/Region		
Postcode	G 2 7 D A	
Country		
4	Administrator's name •	
Full forename(s)	George	• Other administrator
Surname	Lafferty	Use this section to tell us about another administrator.
5	Administrator's address 🛭	
Building name/numbe	Leonard Curtis	<b>②</b> Other administrator
Street	4th Floor	Use this section to tell us about another administrator.
	58 Waterloo Street	
Post town	Glasgow	
County/Region		
Postcode	G 2 7 D A	
Country		

AM10 (Scot)
Notice of administrator's progress report

6	Period of progress report	_
From date		
To date	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	
7	Progress report	
0	I attach a copy of the progress report	
8	Sign and date	
Administrator's signature	X Sternat X	
Signature date	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	

### AM10 (Scot)

Notice of administrator's progress report

### **Presenter information**

You do not have to give any contact information, but if you do it will help Companies House if there is a query on the form. The contact information you give will be visible to searchers of the public record.

Contact name	Gayle Meldrum
Company name	Leonard Curtis
Address	4th Floor
	58 Waterloo Street
	Glasgow
Post town	
County/Region	
Postcode	G 2 7 D A
Country	
DX	
Telephone	0141 212 2060
Cho	cklist

### Important information

All information on this form will appear on the public record.

### 

You may return this form to any Companies House address, however for expediency we advise you to return it to the address below:

The Registrar of Companies, Companies House, Fourth floor, Edinburgh Quay 2, 139 Fountainbridge, Edinburgh, Scotland, EH3 9FF. DX ED235 Edinburgh.

### f Further information

For further information please see the guidance notes on the website at www.gov.uk/companieshouse or email enquiries@companieshouse.gov.uk

This form is available in an alternative format. Please visit the forms page on the website at www.gov.uk/companieshouse

### Checklis

We may return forms completed incorrectly or with information missing.

Please make sure you have remembered the
following:
☐ The company name and number match the
information held on the public Register.
You have attached the required documents.
You have signed the form.



Registered Number: SC495101 Court Ref: P742/20 Court of Session

Joint Administrators' third progress report in accordance with Rule 3.93 of the Insolvency (Scotland) (Company Voluntary Arrangements and Administration) Rules 2018

Report period 10 September 2021 to 9 March 2022

23 March 2022

Barry Stewart and George Lafferty - Joint Administrators
Leonard Curtis
4th Floor, 58 Waterloo Street, Glasgow, G2 7DA
Tel: 0141 212 2060 Fax: 0141 212 2061
General email: recovery@leonardcurtis.co.uk
Ref: G/58/GM/P030G/1010

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### STRICTLY PRIVATE AND CONFIDENTIAL NOT FOR PUBLICATION

TO: THE REGISTRAR OF COMPANIES

THE COURT
ALL CREDITORS
ALL MEMBERS

### 1 INTRODUCTION

- 1.1 This report has been produced in accordance with Rule 3.93 of the Insolvency (Scotland) (Company Voluntary Arrangements and Administration) Rules 2018 ("the Rules") to provide creditors with an update on the progress of the Administration of Prime Staff North West Limited ("the Company") for the period from 10 September 2021 to 9 March 2022. This is the Joint Administrators' third progress report to creditors.
- 1.2 Much of the information contained in this report encompasses the whole period of the Administration. Please be aware, however, that where reference is made to "the period of this report", this specifically means 10 September 2021 to 9 March 2022, being the period since the end of the period covered by the last progress report.

### 2 STATUTORY INFORMATION

- 2.1 Stuart Robb and Michelle Elliot were appointed as Joint Administrators of the Company in the jurisdiction of Court of Session, number P742/20 on 10 September 2020. The Administration appointment was made by the Director. The Joint Administrators can confirm that there has been no change in office-holder since the date of Administration.
- 2.2 Stuart Robb and Michelle Elliot left Leonard Curtis on 2 April 2021 and agreed to transfer the management of their insolvency caseload to other insolvency practitioners within Leonard Curtis. Accordingly, on 10 March 2021, an Order was granted which removed Mr Robb and Mrs Elliot as Joint Administrators and replaced them with Barry Stewart and George Lafferty of Leonard Curtis.
- 2.3 Barry Stewart and George Lafferty are authorised to act as insolvency practitioners in the UK by the Institute of Chartered Accountants of Scotland under office holder numbers 9450 and 9584, respectively.
- The Administration is being handled by the Glasgow office of Leonard Curtis, which is situated at 4th Floor, 58 Waterloo Street, Glasgow, G2 7DA.
- 2.5 The Company operated from premises at Unit 3, Madison Court, Quayside Business Park, George Mann Road, Leeds, LS10 1DX.
- 2.6 The Company's registered office was changed from 21 Blythswood Square, Glasgow, G2 4BL, to 4th Floor, 58 Waterloo Street, Glasgow, G2 7DA on 16 September 2020. The registered number is SC495101. The Company traded as its registered name.
- 2.7 For the purposes of paragraph 100(2) of Schedule B1 to the Insolvency Act 1986 (as amended), it should be noted that during the period in which the Administration Order is in force, any act or function required or authorised under any enactment to be done by the Joint Administrators may be exercised by all or any of the persons holding that office.
- 2.8 The Company's main centre of operations is based in the UK. The EC Regulation on Insolvency Proceedings applies and the proceedings are main proceedings under the Regulation.

### 3 JOINT ADMINISTRATORS' PROPOSALS

- 3.1 Attached at Appendix A is a summary of the Joint Administrators' approved proposals for achieving one of the three statutory purposes of Administration.
- 3.2 The Proposals were approved by approved by a decision of the creditors held on 19 November 2020.
- 3.3 There have been no major amendments to, or deviations from, the proposals during the course of the Administration to date.
- 3.4 The objective of the Administration is to achieve a better result for the Company's creditors as a whole than would be likely if the Company were to be wound up (without first being in Administration). In the opinion of the Joint Administrators, this objective is likely to be achieved as there is a reasonable prospect of a dividend being available to unsecured creditors which may not have been the case if the Company had been wound up without first being in administration.
- In the event that the objective cannot be achieved, the third purpose will be achieved, as sufficient funds will be realised to settle the liability due to the secured creditor in full.

### 4 Book Debts

- The Company's main asset at the date of appointment was its sales ledger. As previously advised, prior to our appointment, the Company had an Invoice Finance facility with Bibby Factors Scotland Limited ('Bibby'). As at the date of Administration the gross value of the Company's outstanding ledger was approximately £170,000 with no amount due to Bibby. To date, £116,462.15 has been received. No recoveries have been received in the period of this Report.
- 4.3 The book debts were assigned to Bibby Factors Scotland Limited under the Invoice Finance Facility.
- 4.4 Bibby have confirmed that they have been paid in full across the Group and after deducting termination charges.
- 4.5 We have instructed Kaizen Contracts Limited ('Kaizen') to assist us in collecting the remaining debtor balances. Kaizen is managed by the former directors of the Company as their knowledge of the debts and the work carried out by the Company pre-appointment means that they are in the best position to liaise with debtors and negotiate payment. Debtor balances have been ingathered by Kaizen during this period, and therefore we will continue to have them assisting us with the collection of debtor balances.

### **Balance at Bank**

4.6 As previously advised, the Company had a credit balance of £4,003.07 in its pre-appointment bank account which has been received.

### 5 ASSETS STILL TO BE REALISED

### **Book Debts**

5.1 We will continue to pursue the collection of the remaining debtors ledger.

### 6 INVESTIGATIONS

6.1 Following their appointment, the Joint Administrators considered the information acquired in the course of appraising and realising the business and assets of the Company, together with information provided by the Company's directors and its creditors, to identify any further possible realisations for the estate and what further investigations, if any, might be appropriate.

6.2 That assessment did not identify any possible further realisations. In addition, the Joint Administrators concluded that no further investigations were required. If, however, any creditor is aware of any particular matters which they consider require investigation, they should please send full details to this office at the address given at the front of this report.

### 7 JOINT ADMINISTRATORS' REMUNERATION AND DISBURSEMENTS

7.1 On 19 November 2020, the creditors consented to the following pre-Administration costs and expenses being paid as an expense of the Administration:

Charged by	Services provided	Total amount charged £	Amount paid £	Who payments made by	Amount unpaid £
Leonard Curtis Recovery Limited	All matters concerning the appointment of the Joint Administrators	£3,674.50	£0.00	N/A	3,674.50
Morton Fraser	Legal services in relation to the appointment of the Joint Administrators	£2,063	£2,063	Deducted from funds held by Morton Fraser	Nil
	Total	£3,674.50			£3,674.50

7.2 The Pre-Administration costs were approved by ordinary creditors and will be drawn in the next report.

### Joint Administrators' Remuneration

- 7.2 On 19 November 2020, the creditors approved the basis of the Joint Administrators' remuneration be fixed by reference to time properly spent by them and their staff in attending to matters arising from the Administration. Approval was also received to draw category 2 disbursements as detailed at Appendix D.
- 7.3 The Joint Administrators wish, in this case, to seek the creditors' agreement to their remuneration being fixed by reference to the time properly given by them and their staff in attending to matters arising in the Administration and also for the approval of their remuneration for the period 10 September 2021 to 09 March 2022 totalling £9,527.50. Attached at Appendix G is a Voting Form for creditors to complete.
- 7.4 The time charged by the Joint Administrators for the period of this report amounts to £9,527.50. This represents 32.50 hours at an average rate of £293.15 per hour. Total time costs from the commencement of the Administration amount to £46,166.00 which is set out in Appendix D.
- 7.8 Further guidance may be found in "A Creditors' Guide to Administrators' Fees" which may be downloaded from: <a href="https://www.icas.com/technical-resources/creditor-guides-to-office-holder-remuneration">https://www.icas.com/technical-resources/creditor-guides-to-office-holder-remuneration</a>
- 7.9 If you would prefer this to be sent to you in hard copy please contact Gayle Meldrum of this office on 0141 212 2060.
- 7.10 No remuneration has been drawn in respect of the Joint Administrators remuneration to date.

### 8 JOINT ADMINISTRATORS' EXPENSES

- 8.1 Expenses are separated into the following categories:
  - (i) Standard Expenses: this category includes expenses payable by virtue of the nature of the Administration process and / or payable in order to comply with legal or regulatory requirements.

(i) Case Specific Expenses: this category includes expenses likely to be payable by the Joint Administrators in carrying out their duties in dealing with issues arising in a particular case. Also included within this category are costs that are directly referable to the Administration but are not paid to an independent third party (and which may include an element of allocated costs).

These are known as "Category 2 disbursements" and are subject to the approval of the creditors. On 19 November 2020, the creditors also approved that category 2 disbursements could be drawn by the Joint Administrators.

### **Joint Administrators Disbursements**

8.2 The following Category 1 and Category 2 disbursements have been incurred on the case since appointment:

### **Category 1 disbursements**

Charged by	Services provided	Total amount pd by LC £	Amount recovered from case £	Amount still to be recovered from case £
AUA Insolvency Risk Services	Bond Fee	504.00	0.00	504.00
Brodies	Solicitor Fees	273.71	0.00	273.71
Auctus	Courier	129.15	0.00	129.15

### **Category 2 disbursements**

Charged by	Services provided	Total amount pd by LC £	Amount recovered from case £	Amount still to be recovered from case £
Pelstar	Software Licence	87.00	0.00	87.00
Pelstar	Creditor Gateway	98.00	0.00	98.00

### **Expenses of the Administration**

8.3 The Joint Administrators have also incurred expenses during the period of this report. These expenses are detailed in the table below, which also indicates whether these expenses have yet been paid from the case funds:

Nature of expenses	By whom provided	Amount incurred this period £	Total amount incurred to date £	Amount paid £	Amount unpaid £
Courier	City Today	278.66	278.66	0.00	278.66
TOTAL		278.66	278.66	0.00	278.66

- 8.4 Attached at Appendix F is additional information in relation to the firm's policy on staffing, the use of subcontractors, disbursements and details of our current charge-out rates by staff grade. Please be aware that the firm's charge out rates have been amended with effect from 1 March 2021.
- 8.5 Under Rule 3.1 of the Rules, any secured creditor, or any unsecured creditor with either the concurrence of at least 25% in value of the unsecured creditors (including that creditor) or the permission of the court, may apply to the court, on the grounds that the basis fixed for the Joint Administrators' remuneration is inappropriate, or the remuneration or expenses charged by the Joint Administrators are, in all the circumstances, excessive.
- 8.6 The application must be made no later than eight weeks after the end of the accounting period in question.
- 8.7 Unless the court orders otherwise, the costs of the application shall be paid by the applicant and are not payable as an expense of the Administration.

### 9 ESTIMATED OUTCOME FOR CREDITORS

### **Secured Creditors**

- 9.1 As previously reported, Bibby holds security in the form of a floating charge over all property and assets of the Company. Bibby also provided the Company with an Invoice Finance Facility. Bibby retains ownership of the outstanding debtors which are assigned to it under the Invoice Finance Facility.
- 9.2 The Company's indebtedness to Bibby's has been settled in full.

### **Preferential Claims**

9.3 The employees of the Company were TUPE transferred as part of the sale of business process prior to the appointment of the Joint Administrators. As such, no preferential claims are expected in this case.

### **Prescribed Part**

9.4 The secured creditor has recovered its full indebtedness from its debtors ledger, therefore, there is no requirement to set aside a prescribed part in this case.

### **Unsecured Non-Preferential Claims**

- 9.5 Per the Statement of Affairs, claims were estimated to be in the region of £195,236. Claims received to date total £190,413.
- 9.6 Based upon the information currently available, it is unlikely there will be sufficient funds available to allow a dividend to be paid to unsecured creditors, however this is dependent on debtor recoveries. This may be paid in the administration with the consent of the court or by a subsequently appointed Liquidator, should liquidation be the appropriate exit route from the administration process. Creditors are asked to forward full details of their claims using the proof of debt form attached at Appendix H.

### 10 MATTERS STILL TO BE DEALT WITH

- 10.1 Matters still to be dealt with before conclusion of the Administration include the following:
  - The realisation of the remaining assets, as detailed in section 4;
  - The formal agreement of creditor claims; and
  - The unpaid remuneration and expenses will need to be defrayed.

### 11 EXTENSIONS TO THE ADMINISTRATION

- The appointment of administrators ordinarily ceases to have effect at the end of the period of one year from the date of their appointment.
- 11.2 In certain circumstances it becomes necessary to extend the Administrators' term of office.
- 11.3 As you will be aware, the period of the administration was extended until 09 September 2022 with the consent of:
  - each secured creditor of the Company.
  - each unsecured creditor of the Company

### 12 NEXT REPORT

The Joint Administrators are required to provide a progress report which must be delivered within one month of the end of the next six months of the Administration or earlier if the Administration has been finalised.

### 13 DATA PROTECTION

Finally, when submitting details of your claim in the administration, you may disclose personal data to the Joint Administrators. The processing of personal data is regulated in the UK by the General Data Protection Regulation EU 2016/679 as supplemented by the Data Protection Act 2018, together with other laws which relate to privacy and electronic communications. The Joint Administrators act as Data Controllers in respect of personal data they obtain in relation to this administration and are therefore responsible for complying with Data Protection Law in respect of any personal data they process. The Joint Administrators' privacy notice, which is attached to this report at Appendix I, explains how they process your personal data. Terms used in this clause bear the same meanings as are ascribed to them in Data Protection Law.

If you wish to discuss the issues raised in this report or require any additional information, please contact this office.

Yours faithfully for and on behalf of

PRIME STAFF NORTH WEST LIMITED

Acrest

BARRY STEWART
JOINT ADMINISTRATOR

Barry Stewart and George Lafferty are authorised to act as insolvency practitioners in the UK by the Institute of Chartered Accountants of Scotland under office holder numbers 9450 and 9584, respectively

The affairs, business and property of the Company are being managed by the Joint Administrators, who act as agents of the Company without personal liability.

**APPENDIX A** 

### SUMMARY OF JOINT ADMINISTRATORS' APPROVED PROPOSALS

- 1. The Joint Administrators continue to manage the business, affairs and property of the Company in such a manner as they consider expedient with a view to achieving the statutory purposes of the Administration.
- 2. If appropriate, the Joint Administrators take any action they consider necessary with a view to the approval of a Company Voluntary Arrangement ("CVA") or Scheme of Arrangement in relation to the Company.
- 3. If appropriate, the Joint Administrators file a notice with the Registrar of Companies in order that the Administration will cease and the Company will move automatically into Creditors' Voluntary Liquidation ("CVL"). It is further proposed that that the Joint Administrators in office at the date of conversion to CVL will become the Joint Liquidators of the Company, and that where Joint Liquidators are proposed any act required or authorised to be done by the Joint Liquidators may be exercised by both or either of them. NB. Creditors may nominate a different person as the proposed Liquidator, provided that the nomination is made after receipt of these proposals and before the proposals are approved.
- 4. Alternatively, if appropriate, the Joint Administrators apply to Court under Para 65 (3) of Schedule B1 to the Insolvency Act 1986 (as amended) for permission to make a distribution to the unsecured creditors within the Administration.
- 5. In the event that there are no monies remaining to be distributed to creditors and as soon as all matters relating to the Administration have been completed, the Joint Administrators file a Notice with the Registrar of Companies that the Company should be dissolved.
- 6. The Joint Administrators investigate and, if appropriate, pursue any claims that they or the Company may have against any directors or former directors, other third parties, officers or former officers, advisers or former advisers of the Company.
- 7. The Company may be placed into compulsory liquidation in circumstances where assets are still to be realised or investigations concluded yet there will be no return to unsecured creditors. In these circumstances it is further proposed that Barry Stewart and/or George Lafferty be appointed (Joint) Liquidator(s) of the Company and that where Joint Liquidators are proposed any act required or authorised to be done by the Joint Liquidators may be exercised by both or either of them.
- 8. The Joint Administrators shall do all such other things and generally exercise all of his powers as contained in Schedule 1 of the Insolvency Act 1986, as he considers desirable or expedient to achieve the statutory purpose of the Administration.
- 9. The Joint Administrators be authorised to distribute funds to the secured or preferential creditors as and when claims are agreed and funds permit.

### **APPENDIX B**

## SUMMARY OF JOINT ADMINISTRATORS' RECEIPTS AND PAYMENTS ACCOUNT FOR THE PERIOD FROM 10 SEPTEMBER 2021 TO 9 MARCH 2022

### **Joint Administrators Abstract of Receipts & Payments**

P030G Prime Staff North West Limited (ADM)

From 10/09/2020 To 09/03/2022	From 10/09/2021 To 09/03/2022		Statement Of Affairs
		FIXED CHARGE ASSETS	
0.03	0.00	Interest	
0.03	0.00		
		FIXED CHARGE COSTS	
150 00	150 00	Agents' Fees and Expenses	
(150.00)	(150.00)		
		FLOATING CHARGE ASSETS	
(50.00)	0.00	Office Furniture and Equipment	
4 364.83	6*.73	Balance at Bank	
4,014.80	61.73		
		UNCHARGED ASSETS	
**6.462 *5	0 00	Debtors	
116,462.15	0.00		
		COSTS	
1,328,57	428.57	Agents' Fees and Expenses	
7*4.00	0,00	Solicitors' Fees and Expenses	
39 437 00	0 00	Debt Collection Expenses	
268.00	0,00	Other Professional Fees	
*76.90	130.48	Storage Charges	
(41.924.47)	(559.05)		
78.402.51	(647.32)		0.00
		REPRESENTED BY	
<b>4°</b> .209.53	(789.*3)	Fixed Charge Account	
8 <b>4°</b> 0 °7	8,077,37	VAT Control Account	
*4.72	(7,935,56)	VAT Received	
28,758,09	0.30	Due to PSS	
78.402.51	(647.32)		

APPENDIX C

## SUMMARY OF JOINT ADMINISTRATORS' TIME COSTS FOR THE PERIOD FROM 10 SEPTEMBER 2021 TO 9 MARCH 2022

# Prime Staff North West Limited - In Administration Summary of Joint Administrators' Post Appointment Time Costs from 10 September 2021 to 9 March 2022

	Dir	ector	Mai	nager 1	Admi	nistrator 1	Admin	istrator 4	Sup	port		Total		Total Avera	
	Unit	Cost £	Unit	Cost £	Unit	Cost £	Unit	Cost £	Unit	Cost £	Unit	Cost £	Hourly Rate £		
Statutory & Review	5	275.00	29	1,203 50	47	1,386.50	5	87.50	-	-	86	2.952.50	343 31		
Receipts & Payments	6	330.00	12	498.00	56	1.652.00	2	35.00	2	-	78	2.515.00	322.44		
Asse's		-	3	124.50	49	1,445.50	-	-	-	-	52	1,570.00	301.92		
Lia bilines	5	275.00		-	11	324.50					16	599.50	374.69		
General Administration				•	12	354.00		•	40		52	354.00	68.08		
Planning & Strategy	2	110.00	23	954 50	-	-	-	-	-	-	25	1,064.50	425 80		
Case Specific	-	-	-	-	13	383.50	-	-	-	-	13	383.50	295.00		
Review		•		-	3	88.50				•	3	88.50	295.00		
Total		£990.00	67	£2,780.50	191	£5,634.50		£122.50		£0.00	325	£9,527.50			
Average Hourly Rate (£)  All Units are 6 minutes		550.00		415.00		295.00		175.00		0.00					

Joint Administrators' Progress Report 23 March 2022

APPENDIX D

### Prime Staff North West Limited (In Administration)

### Summary of Administrators' Time Costs from 10 September 2020 to 9 March 2022

	Director		Director Senior		Manager 1		Mar	nager 2	Admin	istrator 1	Administrator 3		Administrator 4		Suj	port	Total		Average
	Units	Cost	Units	Cost	Units	Cost	Units	Cost	Units	Cost	Units	Cost	Units	Cost	Units	Cost	Units	Cost	Hourly Rate
		£		£		£		£		£		£		£		£		£	£
Statutory & Review	12	655.00	6	267.00	55	2,270.50			47	1,386.50			5	87.50			125	4,666.50	373.32
Receipts & Payments	9	495.00	•	-	24	996.00	7	243.50	60	1,770.00	2	46.00	6	103.00	2		110	3.653.50	332.14
Insurance					2	79.00	1	34.50	•••	-		-	4	66.00	-		7	179.50	256.43
Assets			88	3.916.00	116	4,666.00	2	73.00	49	1,445.50							255	10,100.50	396.10
Liabilities	20	1,070.00	20	890.00	74	2,953.00	128	4,478.00	14	413.00	4	92.00	26	443.00			286	10,339.00	361.50
Landlords			22	979.00	16	638.00	106	3,657.00			3	69.00			_		147	5,343.00	363.47
General Administration	_		3	133.50	7	276.50	38	1,335.00	89	2,625.50	18	415.50	16	276.00	40		211	5.062.00	239.91
Appointment	4	210.00	6	267.00	18	711.00	3	103.50	-				17	284.50			48	1,576.00	328.33
Planning & Strategy	9	490.00	2	89.00	32	1,318.00			4	118.00							47	2,015.00	428.72
Post Appointment Creds Mtngs			-		6	249.00											6	249.00	415.00
Investigations	7	367.50	6	267.00	19	750.50	13	448.50		_		_	11	181.50			56	2.015.00	359.82
Case Specific		•		-					13	383.50	-				_		13	383.50	295.00
Review	-				_				3	88.50			_		_		3	88.50	295.00
Strategy & purpose evaluation					5	197.50							-				5	197.50	395.00
Preparation of documents													15	247.50			15	247.50	165.00
reparation or accuments													10	211.00				217.00	100.00
Total	61	3,287.50	153	6,808.50	374	15,105.00	298	10,373.00	279	8,230.50	27	622.50	100	1,689.00	42		1,334	46,116.00	
Average Hourly Rate (£)	_	538.93	=	445.00		403.88		348.09	-	295.00	_	230.56	_	168.90	_			345.70	

All Units are 6 minutes

**APPENDIX E** 

### LEONARD CURTIS POLICY REGARDING FEES, EXPENSES AND DISBURSEMENTS

The following Leonard Curtis policy information is considered to be relevant to creditors:

### Staff Allocation and Charge Out Rates

We take an objective and practical approach to each assignment which includes active director involvement from the outset. Other members of staff will be assigned on the basis of experience and specific skills to match the needs of the case. Time spent by secretarial and other support staff on specific case related matters, e.g. report despatching, is not charged.

Where it has been agreed by the appropriate body of creditors that the office holders' remuneration will be calculated by reference to the time properly given by the office holders and their staff in attending to matters as set out in a fees estimate, then such remuneration will be calculated in units of 6 minutes at the standard hourly rates given below. In cases of exceptional complexity or risk, the insolvency practitioner reserves the right to request and obtain authority from the appropriate body of creditors that their remuneration on such time shall be charged at the higher complex rates given below.

The following hourly charge out rates apply to all assignments undertaken by Leonard Curtis:

	6 Jan 201	6 Jan 2014 onwards		1 Aug 2019 onwards		1 March 2021 onwards	
	Standard	Complex	Standard	Complex	Standard	Complex	
	£	£	£	£	£	£	
Director	450	562	525	656	550	688	
Senior Manager	410	512	445	556	465	581	
Manager 1	365	456	395	494	415	518	
Manager 2	320	400	345	431	365	456	
Administrator 1	260	325	280	350	295	369	
Administrator 2	230	287	250	313	265	331	
Administrator 3	210	262	230	288	245	306	
Administrator 4	150	187	165	206	175	219	
Support	0	0	0	0	0	0	

In respect of assignments pre-dating 1 March 2022, office holders' remuneration may include costs incurred by the firm's inhouse legal team, which may be used for non-contentious matters pertaining to the insolvency appointment.

### **Use of Associates**

We are required to disclose to those responsible for approving our remuneration whether any payments we intend to make from an insolvency estate are to Associates of Leonard Curtis (LC). The term "Associate" is defined in s435 of the Insolvency Act 1986, but we are also required to consider the substance or likely perception of any association between the appointed insolvency practitioner, their firm (LC) or an individual within the firm and the recipient of a payment. Payments to Associates are subject to the same level of approval as the office holder's fees and category 2 expenses (see table on the next page for further details).

Leonard Curtis Legal Limited (LC Legal) are part of the LCBSG group; as such they are an "Associate" of LC. Where LC Legal are instructed to assist an office-holder in a particular matter from 1 March 2022 onwards, details of their proposed costs will be provided to creditors and specific approval for payments to associates will be sought.

Additionally, whilst not meeting the legal definition of "Associate" we are aware that there is a perceived association between LC and Pelstar Limited. Pelstar Limited provides insolvency case management software and document hosting facilities to LC. LC employs an individual who is married to a director of Pelstar Limited. Pelstar Limited's costs are set out in the expenses tables below.

### **Use of Professional Advisors**

Details of any professional advisor(s) used will be given in reports to creditors. Unless otherwise indicated the fee arrangement for each is based on hourly charge out rates, which are reviewed on a regular basis, together with the recovery of relevant disbursements.

The choice of professional advisors is based around a number of factors including, but not restricted to, their expertise in a particular field, the complexity or otherwise of the assignment and their geographic location.

### **Use of Subcontractors**

Where we subcontract out work that could otherwise be carried out by the office holder or his/her staff, this will be drawn to the attention of creditors in any report which incorporates a request for approval of the basis upon which remuneration may be charged. An explanation of why the work has been subcontracted out will also be provided.

### **Categorisation of Expenses**

We are required to provide creditors with an estimate of the expenses we expect to be incurred in respect of an assignment and report back to them on actual expenses incurred and paid in our periodic progress reports. There are two broad categories of expenses: standard expenses and case specific expenses. These are explained in more detail below:

a) Standard Expenses – this category includes expenses which are payable in order to comply with legal or regulatory requirements and therefore will generally be incurred on every case. They will include:

Туре	Description	Amount		
AML checks via	Electronic client verification in compliance with	£5.00 plus VAT per search		
Smartsearch	the Money Laundering, Terrorist Financing and			
	Transfer of Funds (Information on the Payer)	Note that with effect from 1 April 2021,		
	Regulations 2017	these costs are no longer recovered		
		from the estate.		
Bond / Bordereau	Insurance bond to protect the insolvent entity	£10.00 to £1,200.00 dependent on		
fee via AUA	against any losses suffered as a result of the	value of assets within case		
Insolvency Services	fraud or dishonesty of the IP			
Company searches	Extraction of company information from	£1.00 per document unless document		
via Companies	Companies House	can be accessed via the free service		
House				
Document hosting	Hosting of documents via a secure portal for	Type First 100 Every addtl		
via Pelstar Limited	access by creditors/shareholders. Costs are	10		
(see Use of	charged per upload plus VAT and are generally	ADM £14.00 £1.40		
Associates and	dependent upon the number of creditors. The	CVL £7.00 £0.70		
Category 2	costs are commensurate with those charged by	MVL £7.00 £0.70		
expenses)	other providers of comparable services.	CPL £7.00 £0.70		
		CVA £10.00 £1.00		
		BKY £10.00 £1.00		
		IVA £10 p.a. or £25 for life of		
		case		
Software Licence	Payable to software provider for use of case	£87.00 plus VAT per case		
fee hosting via	management system. The costs are			
Pelstar Limited (see	commensurate with those charged by other			
Use of Associates	providers of comparable services.			
and Category 2				
expenses)				
Postage via Royal	Cost of posting documents which are directly	Calculated in accordance with		
Mail or Postworks	attributable to a case to external recipients	applicable supplier rates and		
		dependent on the number of pages and		

		whether the document is sent by international, first or second class post.
Post re-direction via	Redirection of post from Company's premises to	0-3 months £216.00
Royal Mail	office-holders' address	3-6 months £321.00
		6-12 months £519.00
Statutory	Advertising of appointment, notice of meetings	£91.80 - £102.00 plus VAT per advert
advertising via	etc.	Dependent upon advert and publication
advertising agents	<ul> <li>London Gazette</li> </ul>	
	- Other	
Storage costs	Costs of storage of case books and records	£5.07 plus VAT per box per annum plus handling charges

b) Case-specific expenses – this category includes expenses (other than office-holders' fees) which are likely to be payable on every case but which will vary depending upon the nature and complexity of the case and the assets to be realised. They will include but may not be restricted to:

Type	Description	Amount
Agents' fees	Costs of appointed agents in valuing and realising assets	Time costs plus disbursements plus VAT
Debt Collection fees	Costs of appointed debt collectors in realising debts	Generally agreed as a % of realisations plus disbursements plus VAT
Legal fees	Costs of appointed solicitors. Will generally comprise advice on validity of appointment, drafting of sale contracts, advice on retention of title issues and advice on any reviewable transactions. Where the solicitor appointed is LC Legal, any fee payable for work completed is classed as a payment to an associate and requires specific creditor / committee approval as detailed above.	Time costs plus disbursements plus VAT
Other expenses	See Category 1 and 2 expenses notes below	See Category 1 and 2 expenses notes below

Please note that expenses are generally categorised as Category 1 or Category 2:

- a) Category 1 expenses: These are payments to independent third parties providing the service to which the expense relate. These may include, for example, advertising, external room hire, storage costs, postage costs, telephone charges, travel expenses (excl. mileage), and equivalent costs reimbursed to the office holder or his or her staff. Category 1 expenses may be paid without prior approval.
- b) Category 2 expenses: These are costs that are directly referable to the appointment in question, but not paid to an independent third party. They may include costs which have an element of shared cost. The following items of expenditure are recharged on this basis and are charged at HMRC approved rates:

Business mileage

45p per mile

Payments to Associates (as defined above) are categorised by LC in the same way as Category 2 expenses. Category 2 expenses and payments to Associates may only be drawn if they have been approved in the same manner as an office holder's remuneration.

APPENDIX F

### NOTICE OF A DECISION PROCEDURE BY CORRESPONDENCE

Re: PRIME STAFF NORTH WEST LIMITED (IN ADMINISTRATION) ("the Company")

Registered number: SC495101

Court details: Court of Session Court Ref: P742/20

NOTICE TO CREDITORS OF A DECISION PROCEDURE TO BE CONSIDERED BY CORRESPONDENCE IN ACCORDANCE WITH PARA 51(1) OF SCHEDULE B1 TO THE INSOLVENCY ACT 1986 AND RULES 15.8 AND 18.18 OF THE INSOLVENCY (SCOTLAND) (COMPANY VOLUNTARY ARRANGEMENT AND ADMINISTRATION) RULES 2018

We, Barry Stewart and George Lafferty, of Leonard Curtis, 4th Floor, 58 Waterloo Street, Glasgow, G2 7DA, were appointed Joint Administrators of the Company on 11 September 2020.

NOTICE IS HEREBY GIVEN pursuant to Para 51(1) of Schedule B1 to the Insolvency Act 1986 and Rules 5.8 and 3.97 of the Insolvency (Scotland) (Company Voluntary Arrangement and Administration) Rules 2018 that the creditors are being asked to make a decision as to whether they approve the Joint Administrators' remuneration and approve three other decisions by way of correspondence.

To participate in the vote creditors will need to have delivered a completed voting form to my office at 4th Floor, 58 Waterloo Street, Glasgow, G2 7DA or via email to gayle.meldrum@leonardcurtis.co.uk by 23:59pm on 8 April 2022 together with a proof of debt form if one has not previously been lodged. Failure to deliver a proof of debt will result in your vote being disregarded.

NB. Creditors' attention is drawn to Chapter 9 of Part 1 of the Rules, which detail the rules for delivery of documents.

The resolutions to be considered are:

- 1. In the absence of a creditors' committee, that the remuneration of the Joint Administrators be fixed by reference to time properly spent by them and their staff in attending to matters arising in the Administration.
- 2. That the unpaid post-administration costs of £9,527.50 for the period 10 September 2021 to 09 March 2022 as detailed in the Joint Administrators' Third Progress Report be approved for payment as an expense of the Administration.
- 3. That the basis of the recharge of the Joint Administrators' category 2 disbursements be fixed by reference to the rates set out in the Joint Administrators' Third Progress Report and that they be authorised to be reimbursed such disbursements as and when funds permit.
- 4. That the Joint Administrators be discharged from liability in respect of any action(s) of theirs as Administrators pursuant to the provisions of paragraph 98(2)(b) of Schedule B1 to the Insolvency Act 1986, immediately upon their appointment ceasing to have effect.

### Statutory Information and Creditors' Entitlement To Vote

In accordance with Rule 5.8 of the Insolvency (Scotland) (Company Voluntary Arrangement and Administration) Rules 2018 please be aware of the following information:

- Creditors are only entitled to vote if they have delivered a proof of debt prior to the decision date and the claim
  has been accepted in whole or in part, together with a voting form. Whilst I am permitted to agree claims below
  £1,000 without a proof of debt, a creditor whose claim is less than £1,000 is not able to vote without having
  lodged a proof of debt. Creditors who have opted out from receiving notices may, nevertheless, vote if a proof
  of debt has been lodged.
- Creditors must deliver their voting form no later than 23:59pm on 8 April 2022. Forms should be posted to Prime Staff Solutions Limited at Leonard Curtis, 4th Floor, 58 Waterloo Street, Glasgow, G2 7DA. Alternatively voting forms can be submitted by email to gayle.meldrum@leonardcurtis.co.uk.
- I am obliged to advise creditors that applications to have any decision reviewed must be made to Court of Session under reference P742/20. Any such application should be made within 21 days of the decision date.
- If creditors are not satisfied with the decision procedure being used, they may request a physical meeting be convened providing their claim is 10% of the value of the creditors or 10% of the number of creditors request the same or 10 individual creditors request that a meeting be convened. All requests to hold a physical meeting should be made in writing but can be made by email to Glasgow.meetingreq@leonardcurtis.co.uk. Requests for a physical meeting should be made within five business days of delivery of this notice.

Dated	23 March 202	.2
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Signed

BARRY STEWART
JOINT ADMINISTRATOR

### **Contact details**

Barry Stewart and George Lafferty Leonard Curtis 4th Floor 58 Waterloo Street Glasgow G2 7DA

Tel: 0141 212 2060

**APPENDIX G** 

### **VOTING FORM FOR CREDITORS**

Re: PRIME STAFF NORTH WEST LIMITED (IN ADMINISTRATION) ("the Company")

Registered number: SC495101

Court details: Court of Session Court Ref: P742/20

Please indicate whether you are in favour or against each of the decisions set out below.

Please note, this form should be returned prior to 23:59pm on 8 April 2022 to my offices at 58 Waterloo Street, Glasgow, G2 7DA. Alternatively the form can be submitted by email to Gayle.meldrum@leonardcurtis.co.uk . In order for your vote to be valid a proof of debt should also have been lodged.

### **RESOLUTIONS TO BE CONSIDERED**

### **Decision 1**

In the absence of a creditors' committee, that the remuneration of the Joint Administrators be fixed by reference to time properly spent by them and their staff in attending to matters arising in the Administration.

I am \*in Favour / Against

### **Decision 2**

That the unpaid post-administration costs of £9,527.50 for the period 10 September 2021 to 09 March 2022 as detailed in the Joint Administrators' Third Progress Report be approved for payment as an expense of the Administration.

I am \*in Favour / Against

### **Decision 3**

That the basis of the recharge of the Joint Administrators' category 2 disbursements be fixed by reference to the rates set out in the Joint Administrators' Third Progress Report and that they be authorised to be reimbursed such disbursements as and when funds permit.

I am \*in Favour / Against

### **Decision 4**

That the Joint Administrators be discharged from liability in respect of any action(s) of theirs as Administrators pursuant to the provisions of paragraph 98(2)(b) of Schedule B1 to the Insolvency Act 1986, immediately upon their appointment ceasing to have effect.

I am \*in Favour / Against \*delete as appropriate

### TO BE COMPLETED BY CREDITOR

Dated:		
Signed:		
Name of Creditor:		
Position:		

APPENDIX H

Insolvency (Scotland) (Company Voluntary Arrangement and Administration) Rules 2018

Rule 3.105

Proof of Debt – General Form Relevant date: 10 September 2020

### Please e-mail completed form to:

### recovery@leonardcurtis.co.uk quoting ref: P030G/GM/PROOF

Naı	me of Company in Administration:	Prime Staff North West Limited
Co	mpany registered number:	SC495101
1.	Name of creditor (if a company, provide registration number)	
2.	Correspondence address of creditor (including email address)	
3.	Total amount of claim (£) at relevant date (include any Value Added Tax)	
4.	If amount in 3 above includes outstanding uncapitalised interest, state amount (£)	
5.	Details of how and when the debt was incurred (if you need more space attach a continuation sheet to this form)	
6.	Details of any security held, the value of the security and the date it was given	

7.	If any part of the debt is claimed as preferential, provide details of the nature and amount of the preferential claim.	
8.	Details of any reservation of title claimed in respect of goods supplied to which the debt relates	
9.	Details of any document by reference to which the debt relates	
10.	Signature of creditor (or person authorised to act on the creditor's behalf)	
11.	Date of signing:	
12.	Address of person signing (if different from 2 above)	
13.	Name in BLOCK LETTERS	
14.	Position with, or relation to, creditor	

### Notes:

1. There is no need to attach them now but the office-holder may ask you to produce any document or other evidence which is considered necessary to substantiate the whole or any part of the claim, as may the chairman or convenor of any qualifying decision procedure.

2.	This form can be authenticated for submission by email by entering your name in block capitals and sending the form as an attachment from an email address which clearly identifies you or has been previously notified to the office-holder. If completing on behalf of the company, please state your relationship to the company.			
3.	Please e-mail completed form to:			
	recovery@leonardcurtis.co.uk quoting ref: P030G/GM/PROOF			

**APPENDIX I** 

### **PRIVACY NOTICE**

### Information we collect and hold about you

By requesting details of your claim in this insolvency, we may collect Personal Data from you, particularly if you are a consumer creditor, a sole trader or are lodging a claim in your personal capacity.

Personal Data is information relating to a living individual. Whenever Personal Data is processed, collected, recorded, stored or disposed of it must be done within the terms of the General Data Protection Regulation ("the GDPR"). Examples of Personal Data include but may not be limited to your name, address, telephone number and email contact details.

If you do not provide us with the information we require, this may adversely affect our ability to deal with your claim, but we would ask you not to submit more Personal Data than we request from you.

### Legal justification for processing your Personal Data

The processing of your Personal Data by us is necessary to enable us to comply with legal obligations under the Insolvency Act 1986 and associated legislation which we are subject to as Insolvency Practitioners.

### How we use your information

All information you supply to us is required to enable us to comply with our duties under the Insolvency Act 1986 and associated legislation. It will be used to enable us to assess the extent of the insolvent entity's liabilities, to allow you to vote on any decision procedures, to enable us to communicate with you, to process your claim and to pay any dividends which may be due to you from the insolvent estate.

### Who we share your information with

We may be required to share some of your Personal Data with other creditors. The data which will be shared with other creditors will be limited to that specifically required to be disclosed under insolvency legislation.

We may share some of your information with our Data Processors. Data Processors include solicitors, accountants and employment law specialists who assist us with our duties where required. We will only share your information with our Data Processors if we require their specialist advice. All of our Data Processors are subject to written contracts with us to ensure that your Personal Data is processed only in accordance with the GDPR.

### How long will we hold your Personal Data for?

We will need to hold your Personal Data for a period of time after the insolvency has been concluded. This is to enable us to deal with any queries which might arise. Our Records Management Policy requires us to destroy our physical files 6 years after closure of the case. Electronic data files will be removed from our Case Management System 6 years after conclusion of the case but may be held on our server for a longer period of time but with restricted access.

### Your rights in respect of your Personal Data

You have the right to request access to your Personal Data and to require it to be corrected or erased. You also have the right to request a restriction in the way we process your Personal Data or to object to its processing. You should be aware however that we may not be able to comply with your request if this would affect our ability to comply with our legal obligations.

You have the right to Data Portability. This is a right to have the Personal Data we hold about you to be provided to you in a commonly used and machine-readable format so that you can transfer that Data to another organisation in a way that is not too onerous to upload the Data.

### Your right to complain

You have the right to be confident that we are handling your Personal Data responsibly and in line with good practice. If you have a concern about the way we are handling your Personal Data you should contact our Privacy Manager in the first instance.

If you are unable to resolve your concerns with us, you have the right to complain to the Information Commissioners' Office. The Information Commissioner can be contacted at Wycliffe House, Water Lane, Wilmslow, Cheshire SK6 5AF or on 0303 123 1113.

### Contacting us

If you have any questions relating to the processing of your Personal Data, please write to our Privacy Manager at Leonard Curtis, 5<sup>th</sup> Floor, Grove House, 248A Marylebone Road, London NW1 6BB Alternatively our Privacy Manager can be contacted by telephone on 0207 535 7000 or by email: privacy@leonardcurtis.co.uk.

**Data Controller: LEONARD CURTIS**