In accordance with Section 619, 621 & 689 of the Companies Act 2006.

SH02

Notice of consolidation, sub-division, redemption of shares or re-conversion of stock into shares



✓ What this form is for You may use this form to give notice of consolidation, sub-division, redemption of shares or re-conversion of stock into shares.

What this form is NOT for
You cannot use this form to give
notice of a conversion of shares in
stock.

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Cus	tomer-A	dvoca	acy.com	Ltd			ack capitals.	
							All fields are mandatory unless specified or indicated by *	
		soluti	on					
^d 0	⁴ 6	^m 1	m ₁	^y 2 ^y 0	^y 1 ^y 2			
Con	solidat	ion						
dmer	nts to eac	h class	of share.					
			Previous	share structu	re	New share structure	New share structure	
Class of shares (E.g. Ordinary/Preference etc.)		Number o	f issued shares	Nominal value of each share	Number of issued shares	Nominal value of each share		
			 					
	,		 			<u> </u>		
			 				1	
Sub	-divisio	n	I		1	<u>'</u>		
dmer	nts to eac	ch class	of share.					
			Previous share structure			New share structure		
:.)			Number o	f issued shares	Nominal value of each share	Number of issued shares	Nominal value of each share	
			1000		£0.10	10,000	£0.01	
			28		£0.10	280	£0.01	
Red	emptic	n .				1		
			value of s	hares that h	nave been redeemed.	_		
Class of shares (E.g. Ordinary/Preference etc.)		Number o	f issued shares	Nominal value of each share				
			-i			— <u> </u>		
	Cus Cus Con dumer Cus Red number Cus	S C 4 Customer-A Date of res d 0 d 6 Consolidate adments to each c.) Sub-division adments to each adments to	Customer-Advoca Date of resoluti The consolidation adments to each class section adments administration adments administration administrati	Customer-Advocacy.com Date of resolution d 0 d 6 m1 m1 Consolidation Idments to each class of share. Previous Number of the control of	Customer-Advocacy.com Ltd Date of resolution d 0 d 6 m 1 m 7 y 2 y 0 Consolidation Indiments to each class of share. Previous share structure. Number of issued shares Previous share structure. Number of issued shares 1000 28 Redemption number and nominal value of shares that hes can be redeemed. Number of issued shares	Customer-Advocacy.com Ltd Date of resolution d	Customer-Advocacy.com Ltd Date of resolution d	

6						
Please show the class	number and nominal	value of shares following	re-conversion from stoo	ck.		
	New share structure	New share structure				
Value of stock	Class of shares (E.g. Ordinary/Preference	etc.)	Number of issued shares	Nominal value of each share		
			,			
-	Statment of cap	ital				
		tion 8 and Section 9 if ing the changes made in	appropriate) should reflent this form.	ect the company's		
7	Statement of ca	pital (Share capital	in pound sterling (£)))		
		ch share classes held in omplete Section 7 and t				
Class of shares (E.g. Ordinary/Preference e	etc.)	Amount paid up on each share ①	Amount (if any) unpaid on each share ①	Number of shares ②	Aggregate nominal value	
Ordinary		£0.01	Nil	10,000	£ 100.00	
Non-Voting		£0.01	Nil	280	£ 2.80	
					£	
					£	
			Totals	10,280	£ 102.80	
8	Statement of ca	pital (Share capital	in other currencies)			
	table below to show ar parate table for each c	y class of shares held in urrency.	other currencies.			
Currency						
Class of shares (E.g. Ordinary / Preference	etc.)	Amount paid up on each share	Amount (if any) unpaid on each share ①	Number of shares ②	Aggregate nominal value	
			Totals			
Currency		-				
Class of shares (E.g. Ordinary/Preference	etc.)	Amount paid up on each share •	Amount (if any) unpaid on each share	Number of shares 2	Aggregate nominal value	
		<u></u>				
		- 1 to	Totals	1		
 Including both the non share premium. Total number of issued 	-	Number of shares issued r nominal value of each sha	re. Plea	ntinuation pages use use a Statement of Capit e if necessary.	al continuation	

Diagraphy the total number of charge and total approach nemical value of	· · · · · · · · · · · · · · · · · · ·		
Please give the total number of shares and total aggregate nominal value of issued share capital.	O Total aggregate nominal value Please list total aggregate values in different currencies separately. For		
	example: £100 + €100 + \$10 etc.		
Statement of capital (Prescribed particulars of rights attached to sh	nares) [©]		
Please give the prescribed particulars of rights attached to shares for each class of share shown in the statement of capital share tables in Section 7 and Section 8 .	Prescribed particulars of rights attached to shares The particulars are: a. particulars of any voting rights,		
Ordinary	including rights that arise only in certain circumstances; b. particulars of any rights, as respects dividends, to participate in a distribution; c. particulars of any rights, as respects capital, to participate in distribution (including on winding up); and d. whether the shares are to be redeemed or are liable to be redeemed at the option of the company or the shareholder and any terms or conditions relating to redemption of these shares. A separate table must be used for		
a) On a vote on a written resolution every member has one vote in respect of each share held. On a vote on a resolution on a show of hands every member shall have one vote. On a vote on a resolution on a poll taken at a meeting every member has one vote in respect of each share held.			
Ordinary cont./	each class of share.		
b) Every member has a right to participate in a distribution by reference to each member's holding of shares on the date of the resolution or decision to declare or pay it. c) Every member has a right, to participate in a distribution (including winding up) by reference to that member's holding of shares.	Please use a Statement of capital continuation page if necessary.		
Ordinary cont./			
d) The shares are not to be redeemed nor are they liable to be redeemed at the option of the company or the shareholder.			
	Statement of capital (Prescribed particulars of rights attached to shares give the prescribed particulars of rights attached to shares for each class of share shown in the statement of capital share tables in Section 7 and Section 8. Ordinary a) On a vote on a written resolution every member has one vote in respect of each share held. On a vote on a resolution on a show of hands every member shall have one vote. On a vote on a resolution on a poll taken at a meeting every member has one vote in respect of each share held. Ordinary cont./ b) Every member has a right to participate in a distribution by reference to each member's holding of shares on the date of the resolution or decision to declare or pay it. c) Every member has a right, to participate in a distribution (including winding up) by reference to that member's holding of shares. Ordinary cont./ Ordinary cont./		

Class of share	Non-Voting Non-Voting	O Prescribed particulars of rights		
Prescribed particulars	a) The shares shall not confer on the holders thereof the right to receive notice of or to be present or to vote either in person or by proxy at any meeting. b) The holders of the shares shall be entitled to such dividend as may be declared by the company.	attached to shares The particulars are: a. particulars of any voting rights, including rights that arise only in certain circumstances; b. particulars of any rights, as respects dividends, to participate in a distribution; c. particulars of any rights, as respects capital, to participate in a distribution (including on winding up); and d. whether the shares are to be redeemed or are liable to be redeemed at the option of the		
Class of share	Non-Voting cont./	company or the shareholder and any terms or conditions relating to		
Prescribed particulars	c) The holders of the shares shall have no right to participate in a distribution. d) The shares are not to be redeemed nor are they liable to be redeemed at the option of the company or the member.	redemption of these shares. A separate table must be used for each class of share. Please use a Statement of capital continuation page if necessary.		
11	Signature			
Signature	I am signing this form on behalf of the company.	Societas Europaea If the form is being filed on behalf		
	This form may be signed by: Director , Secretary, Person authorised , Administrator , Administrative	of a Societas Europaea (SE) please delete 'director' and insert details of which organ of the SE the persor signing has membership. Person authorised Under either section 270 or 274 of the Companies Act 2006.		
	Receiver, Receiver manager, CIC manager.			

Presenter information	Important information
You do not have to give any contact information, but if you do it will help Companies House if there is a query on the form. The contact information you give will be visible to searchers of the public record.	Please note that all information on this form will appear on the public record.
,	☑ Where to send
Contact name Gail Weir	You may return this form to any Companies Hous
Company name Harper Macleod LLP	address, however for expediency we advise you to return it to the appropriate address below:
Address The Ca'd'oro	For companies registered in England and Wales:
45 Gordon Street	The Registrar of Companies, Companies House, Crown Way, Cardiff, Wales, CF14 3UZ. DX 33050 Cardiff.
Post town Glasgow County/Region Postcode G 1 3 P E Country Scotland	For companies registered in Scotland: The Registrar of Companies, Companies House, Fourth floor, Edinburgh Quay 2, 139 Fountainbridge, Edinburgh, Scotland, EH3 9FF. DX ED235 Edinburgh 1 or LP - 4 Edinburgh 2 (Legal Post).
DX GW86	For companies registered in Northern Ireland:
Telephone 01412279354	The Registrar of Companies, Companies House, First Floor, Waterfront Plaza, 8 Laganbank Road,
✓ Checklist	Belfast, Northern Ireland, BT1 3BS. DX 481 N.R. Belfast 1.
We may return forms completed incorrectly or with information missing. Please make sure you have remembered the following: The company name and number match the information held on the public Register. You have entered the date of resolution in Section 2. Where applicable, you have completed Section 3, 4, 5 or 6. You have completed the statement of capital. You have signed the form.	Further information For further information, please see the guidance notes on the website at www.companieshouse.gov.uk or email enquiries@companieshouse.gov.uk This form is available in an alternative format. Please visit the forms page on the website at www.companieshouse.gov.uk