# Tesco Personal Finance Limited Directors' Report and Financial Statements 31 December 2007

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# Directors' Report and Financial Statements 31 December 2007

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#### **Directors and Advisers**

**Directors** Andrew Thomas Higginson – Chairman

Timothy Robert Ashdown

Robert James Mackenzie Bulloch

laın Clink

John William Melbourn CBE Christopher Paul Sulfivan Laura Katharine Wade Gery

Gordon Frances Pell

Secretary. Alan Ewing Mills

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Edinburgh EH2 1AF

**Telephone** 0131 556 8555

Auditors. Deloitte & Touche LLP

Edinburgh

Bankers. The Royal Bank of Scotland plc

36 St Andrew Square

Edinburgh EH2 2YB

#### **Directors' Report**

The directors present their annual report and the audited financial statements for the year ended 31 December 2007

#### Principal activities

The Company is engaged in the provision of banking and other financial services

#### Review of the year

#### Business review

The directors are satisfied with the Company's performance in the year. The Company continues to trade successfully within a difficult retail financial services market. During the year the Company further expanded its customer base through its principal products personal loans, credit cards, savings accounts, investment products and general insurance.

In the forthcoming year the Company intends to grow its existing customer base and introduce additional financial products and services

An interim dividend of £70,000,000 (2006 £60,000,000) was paid on 29 June 2007 and a final dividend of £50,000,000 (2006 £70,000,000) was paid on 28 December 2007

The directors do not anticipate any material change in either the type or level of activities of the Company. The directors consider the Company to be in a strong financial position and confirm that the Company has adequate resources to continue in business for the foreseeable future. Accordingly they continue to adopt the going concern basis in preparing the financial statements.

#### Financial Performance

The Company's financial performance is presented in the Income Statement on Page 7

Income grew by £42,827,000 and expenses rose by £35,601,000. After impairment provisions of £116,368,000 the profit for the year was £180,585,000, an increase of 3% over 2006, profit before impairment provisions increased by 2%

The Company's cost income ratio for the year was 45 9% (2006 42 7%) The Company's net interest margin for 2007 was 3 9% (2006 4 3%) and the bad debt coverage at the year end was 5 1% (2006 4 8%)

At the year end the Company's financial position showed total assets of £8,144m, an increase of 9% over 2006, including income generating assets comprising investments of £259m and advances of £7,481m. The net book value of property, plant and equipment was £19m compared with £15m at the end of the previous year. The Company's risk asset ratio was 12.1% at the year end (2006) 12.5%)

#### Other Matters

The Company is funded by facilities from The Royal Bank of Scotland plc. It seeks to minimise its exposure to external financial risks other than credit risk, further information on financial risk management policies and exposures is disclosed in Note 25 to the financial statements

#### **Directors' Report (continued)**

#### **Directors**

The present directors and Secretary who have served throughout the year, except where noted below, are listed on page 1

From 1 January 2007 to date the following changes have taken place

| Directors  | Appointed       | Resigned         |
|------------|-----------------|------------------|
| G F Pell   | 2 February 2007 |                  |
| N McLuskie | •               | 30 November 2007 |

No director had an interest in the share capital of the Company

#### Financial instruments

The major risks associated with the Company's business are market risk, liquidity risk, credit risk and operational risks. The Company has established a comprehensive framework for managing these risks, which evolves as the Company's business activities change in response to market, credit, product and other developments. The Company's policies for managing each of these risks and its exposure thereto are detailed in note 25 to the financial statements.

#### Directors' responsibilities

The directors are required by the Companies Act 1985 and 2006 to prepare a directors' report and financial statements for each financial year and have elected to prepare them in accordance with International Financial Reporting Standards. They are responsible for preparing financial statements that present fairly the financial position, financial performance, and cash flows of the Company. In preparing those financial statements, the directors are required to

- select suitable accounting policies and then apply them consistently,
- · make judgements and estimates that are reasonable and prudent,
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements, and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume the Company will continue in business

The directors are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the Company and to enable them to ensure that the directors' report and financial statements comply with the Companies Act 1985 and 2006. They are also responsible for safeguarding the assets of the Company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

#### **Directors' Report (continued)**

#### Directors' statement as to disclosure of information to auditors

Each of the directors at the date of approval of this report confirms that

- (1) so far as he/she is aware there is no relevant audit information of which the company's auditors are unaware, and
- (2) the director has taken all the steps that he/she ought to have taken to make himself/herself aware of any relevant audit information and to establish that the company's auditors are aware of that information

This confirmation is given and shall be interpreted in accordance with the provisions of section 234ZA of the Companies Act 1985

#### **Directors' indemnities**

In terms of Section 236 of the Companies Act 2006 Mr NC McLuskie, Mr I Clink, Mr R Bulloch, Mr G F Pell and Mr CP Sullivan have been granted Qualifying Third Party Indemnity Provisions by The Royal Bank of Scotland Group pic Mr A Higginson has been granted a Qualifying Third Party Indemnity Provision by Tesco PLC and Ms L Wade Gery a Qualifying Third Party Indemnity Provision by Tesco Stores Limited

#### Charitable and political donations

No donations were made by the Company during the year for political purposes (2006 £nil) The following charitable donations were made

| Charitable organisation          | 2007<br>£  | 2006<br>£ |
|----------------------------------|------------|-----------|
| SCOPE<br>Fire Service Fund       | 250<br>300 |           |
| Breast Cancer                    | 740        |           |
| National Deaf Children's Society |            | 200       |
|                                  | 1,290      | 200       |

#### Supplier payment policy

In the year ending 31 December 2007, the Company will continue to adhere to the following payment policy in respect of all suppliers. The Company is committed to maintaining a sound commercial relationship with its suppliers. Consequently, it is the Company's policy to negotiate and agree terms and conditions with its suppliers, which includes the giving of an undertaking to pay suppliers within 30 days of receipt of a correctly prepared invoice submitted in accordance with the terms of the contract or such other payment period as may be agreed.

At 31 December 2007, the Company's trade creditors represented 24 days (2006 24 days) of amounts invoiced by suppliers

#### **Auditors**

Deloitte & Touche LLP have expressed their willingness to continue in office as auditors

Approved by the Board of Directors and signed on behalf of the Board

Alan Ewing Mills Secretary 27 March 2008

# Independent auditors' report to the members of Tesco Personal Finance Limited

We have audited the financial statements of Tesco Personal Finance Limited ("the Company") for the year ended 31 December 2007 which comprise the income statement, the statement of changes in equity, the balance sheet, the cash flow statement, and the related Notes 1 to 33 These financial statements have been prepared under the accounting policies set out therein

This report is made solely to the Company's members, as a body, in accordance with section 235 of the Companies Act 1985. Our audit work has been undertaken so that we might state to the Company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Company and the Company's members as a body, for our audit work, for this report, or for the opinions we have formed

### Respective responsibilities of directors and auditors

The directors' responsibilities for preparing the Annual Report and the financial statements in accordance with applicable law and International Financial Reporting Standards (IFRSs) as adopted by the European Union are set out in the Directors' Report

Our responsibility is to audit the financial statements in accordance with relevant legal and regulatory requirements and International Standards on Auditing (UK and Ireland)

We report to you our opinion as to whether the financial statements give a true and fair view and whether the financial statements have been properly prepared in accordance with the Companies Act 1985. We also report to you whether, in our opinion, the information given in the directors' report is consistent with the financial statements. In addition we report to you if, in our opinion, the Company has not kept proper accounting records, if we have not received all the information and explanations we require for our audit, or if information specified by law regarding directors' remuneration and other transactions is not disclosed.

We read the directors' report for the above year and consider whether it is consistent with the audited financial statements. We consider the implications for our report if we become aware of any apparent misstatements or material inconsistencies with the financial statements. Our responsibilities do not extend to any information outside the directors' report.

#### Basis of audit opinion

We conducted our audit in accordance with International Standards on Auditing (UK and Ireland) issued by the Auditing Practices Board. An audit includes examination, on a test basis, of evidence relevant to the amounts and disclosures in the financial statements. It also includes an assessment of the significant estimates and judgements made by the directors in the preparation of the financial statements, and of whether the accounting policies are appropriate to the circumstances of the Company, consistently applied and adequately disclosed

We planned and performed our audit so as to obtain all the information and explanations which we considered necessary in order to provide us with sufficient evidence to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or other irregularity or error. In forming our opinion, we also evaluated the overall adequacy of the presentation of information in the financial statements.

# Independent auditors' report to the members of Tesco Personal Finance Limited (continued)

#### Opinion

In our opinion

- the financial statements give a true and fair view, in accordance with IFRSs as adopted by the European Union of the state of the company's affairs as at 31 December 2007 and of its profit for the year then ended,
- the financial statements have been properly prepared in accordance with the Companies Act 1985, and
- the information given in the directors' report is consistent with the financial statements

Deloitte & Touche LLP

Chartered Accountants and Registered Auditors Edinburgh, United Kingdom 27 March 2008

Delotte & Toula W

# Income Statement For the year ended 31 December 2007

|  | Note | 2007<br>£'000                        | 2006<br>£'000                        |
|--|------|--------------------------------------|--------------------------------------|
| Interest receivable and similar income<br>Interest payable   | 3    | 496,559<br>(361,600)                 | 462,781<br>(312,730)                 |
| Net interest income  |      | 134,959                              | 150,051                              |
| Fees and commissions receivable Fees and commissions payable Dividend income from shares in group                      |      | 403,175<br>(13,153)                  | 343,880<br>(11,961)                  |
| undertakings Other operating income  |      | 22,252<br>1,336                      | 22,370<br>1,402                      |
| Non interest income  |      | 413,610                              | 355,691                              |
| Total income   |      | 548,569                              | 505,742                              |
| Administrative expenses Staff costs Premises and equipment Other administrative expenses Depreciation and amortisation | 4    | 11,834<br>34,567<br>199,895<br>5,320 | 11,180<br>30,689<br>167,903<br>6,243 |
| Operating expenses   |      | 251,616                              | 216,015                              |
| Operating profit before provisions for bad and doubtful debts  |      | 296,953                              | 289,727                              |
| Provisions for bad and doubtful debts  | 10   | 116,368                              | 114,588                              |
| Operating profit before tax  | 5    | 180,585                              | 175,139                              |
| Tax on operating profit  | 7    | 45,612                               | 44,922                               |
| Profit for the year  |      | 134,973                              | 130,217                              |
| Profit attributable to   |      |                                      |                                      |
| Ordinary shareholders<br>Holders of other equity instruments   |      | 131,806<br>3,167                     | 127,517<br>2,700                     |
|  |      | 134,973                              | 130,217                              |

# Statement of Changes in Equity For the year ended 31 December 2007

|                            | Share capital | Share<br>premium | Equity reserve | Retained earnings | Total     |
|----------------------------|---------------|------------------|----------------|-------------------|-----------|
|                            | £'000         | £'000            | £'000          | £'000             | £'000     |
| At 1 January 2007          | 24,790        | 223,110          | 45,000         | 256,610           | 549,510   |
| Changes in equity for 2007 |               |                  |                |                   |           |
| Profit for the period      |               |                  | 3,167          | 131,806           | 134,973   |
| Dividends                  |               |                  | (3,167)        | (120,000)         | (123,167) |
|                            |               | -                |                |                   |           |
| At 31 December 2007        | 24,790        | 223,110          | 45,000         | 268,416           | 561,316   |

# Statement of Changes in Equity For the year ended 31 December 2006

|                            | Share capital | Share            | Equity reserve | Retained earnings | Total     |
|----------------------------|---------------|------------------|----------------|-------------------|-----------|
|                            | £'000         | premium<br>£'000 | £'000          | £'000             | £'000     |
|                            |               |                  |                |                   |           |
| At 1 January 2006          | 24,790        | 223,110          | 45,000         | 259,093           | 551,993   |
| Changes in equity for 2006 |               |                  |                |                   |           |
|                            |               |                  | 2.700          | 107 517           | 130,217   |
| Profit for the period      |               |                  | 2,700          | 127,517           | 130,217   |
| Dividends                  |               |                  | (2,700)        | (130,000)         | (132,700) |
|                            |               |                  | <del></del>    |                   |           |
| At 31 December 2006        | 24,790        | 223,110          | 45,000         | 256,610           | 549,510   |

#### Balance Sheet As at 31 December 2007

|   | Note                       | 2007<br>£'000   | 2006<br>£'000   |
|---|----------------------------|---|---|
| Assets  |                            |   |   |
| Cash and balances at central banks Loans and advances to banks Loans and advances to customers Equity investments Intangible assets Property, plant and equipment | 9<br>10<br>11<br>13<br>14  | 3,457<br>4,035,481<br>3,445,925<br>258,500<br>4,508<br>18,971 | 3,494<br>3,765,599<br>3,273,419<br>258,500<br>3,206<br>15,040 |
| Other assets Prepayments and accrued income   | 15<br>17                   | 323,835<br>53,358   | 133,028<br>34,046   |
| Total assets  |                            | 8,144,035   | 7,486,332   |
| Liabilities   |                            |   |   |
| Deposits by banks Customer accounts Other liabilities Accruals and deferred income Subordinated liabilities   | 18<br>19<br>20<br>21<br>22 | 4,299,799<br>2,735,597<br>273,746<br>113,577<br>160,000       | 4,263,405<br>2,396,959<br>33,763<br>82,695<br>160,000         |
| Total liabilities   |                            | 7,582,719   | 6,936,822   |
| Equity  |                            |   |   |
| Called up share capital Share premium account   | 23                         | 24,790<br>223,110   | 24,790<br>223,110   |
| Equity reserve<br>Profit and loss account   | 24                         | 45,000<br>268,416   | 45,000<br>256,610   |
| Total equity  |                            | 561,316   | 549,510   |
| Total liabilities and equity  |                            | 8,144,035   | 7,486,332   |
| Memorandum items Other commitments  | 29                         | 5,939,594   | 5,546,226   |

The financial statements were approved by the board of directors and authorised for issue on 27 March 2008 and were signed on its behalf by

Andrew Thomas Higginson Chairman

Robin Bulloch

# Cash Flow Statement For the year ended 31 December 2007

|  | Note | 2007<br>£'000         | 2006<br>£'000        |
|--|------|-----------------------|----------------------|
| Operating activities   |      | 180,585               | 175,139              |
| Operating profit before taxation   |      | 100,303               | 173,133              |
| Adjustments for  |      | 5,320                 | 6,243                |
| Depreciation Interest on subordinated liabilities                                    |      | 10,471                | 8,689                |
| Provision for impairment losses  |      | 18,088                | 19,401               |
| Other non cash items   |      | 11,570                | 728                  |
| Net cash inflow from trading activities  | 30   | 226,034               | 210,200              |
| Changes in operating assets and liabilities  | 30   | 226,775               | (31,056)             |
| Net cash flows from operating activities befo  | ore  |                       |                      |
| tax  |      | 452,809<br>(38,773)   | 179,144<br>(49,827)  |
| Income taxes paid  |      | (30,773)              |                      |
| Cash flow from operating activities  |      | 414,036               | 129,317              |
| Investing activities   |      | /A                    | ( <b>7.07</b> 0)     |
| Purchase of fixed assets   |      | (10,553)              | (7,870)              |
| Cash flows from investing activities   |      | (10,553)              | (7,870)              |
| Financing activities   |      |                       |                      |
| Increase in subordinated loan advance  |      |                       | (3,500)              |
| Decrease in balance at central banks  Decrease / (increase) in loans and advances to |      | 37<br>10,000          | 47<br>(48,000)       |
| banks  |      | .0,000                | ,                    |
| Dividends paid   |      | (123,167)<br>(10,471) | (132,700)<br>(8,689) |
| Interest on subordinated liabilities   |      | (10,471)              |                      |
| Cash flows from financing activities   |      | (123,601)             | (192,842)            |
|  |      |                       |                      |
| Net (decrease) / increase in cash and cash equivalents                               |      | 279,882               | (71,395)             |
| Cash and cash equivalents 1 January  |      | 3,326,599             | 3,397,994            |
| Cash and cash equivalents 31 December  | 9    | 3,606,481             | 3,326,599            |
|  |      |                       |                      |

#### 1 Principal accounting policies

The financial statements have been prepared in accordance with International Financial Reporting Standards (IFRS) adopted by the International Accounting Standards Board (IASB), and interpretations issued by the International Financial Reporting Interpretations Committee of the IASB and endorsed by the European Union (EU) The date of transition to IFRS for the Company and the date of its opening IFRS balance sheet was 1 January 2004

#### **Accounting convention**

The Company is incorporated in the UK and registered in Scotland. The financial statements have been prepared on the historical cost basis.

#### Revenue recognition

Interest income on financial assets that are classified as loans and receivables and interest expense on financial liabilities are determined using the effective interest rate method. The effective interest rate method is a method of calculating the amortised cost of a financial asset or financial liability (or group of financial assets or liabilities) and of allocating the interest income or interest expense over the expected life of the asset or liability. The effective interest rate is the rate that exactly discounts estimated future cash flows to the instrument's initial carrying amount. Calculation of the effective interest rate takes into account fees receivable, that are an integral part of the instrument's yield, premiums or discounts on acquisition or issue, early redemption fees and transaction costs. All contractual terms of a financial instrument are considered when estimating future cash flows.

Fees in respect of services are recognised as the right to consideration accrues through the provision of the service to the customer. The arrangements are generally contractual and the cost of providing the service is incurred as the service is rendered. The price is usually fixed and always determinable. The application of this policy to significant fee types is outlined below.

Card related services fees from credit card business include

Interchange received as issuer, the Company receives a fee (interchange) each time a cardholder purchases goods and services. The Company also receives interchange fees from other card issuers for providing cash advances through its Automated Teller Machine networks. These fees are accrued once the transaction has taken place.

Late payment fees as issuer, the Company receives a fee each time a cardholder is late making a scheduled payment. These fees are accrued once the transaction has taken place.

Balance transfer fees as issuer, the Company receives a fee when a cardholder transfers a balance from another card issuer. These fees are accrued once the transaction has taken place

Insurance commission the Company receives commission on the sale of an insurance contract. The commission is accrued over the term of the policy

#### Intangible assets

Intangible assets that are acquired by the Group are stated at cost less accumulated amortisation and impairment losses. Amortisation is charged to profit or loss using methods that best reflect the economic benefits over their estimated useful lives and is included in depreciation and amortisation. The estimated useful lives are as follows,

Computer software development

3 years

#### Notes to the Financial Statements

#### 1 Principal accounting policies (continued)

#### Plant, property and equipment

Items of plant, property and equipment are stated at cost less accumulated deprecation (see below) and impairment losses. Where an item of plant and equipment comprises major components having different useful lives, they are accounted for separately

Depreciation is charged through profit or loss on a straight line basis so as to write off the depreciable amount of property, plant and equipment over their estimated useful lives. The depreciable amount is the cost of an asset less its residual value. Estimated useful lives for plant, property and equipment are between two and five years.

At each reporting date, the Company assesses whether there is any indication that its plant and equipment are impaired. If any such indication exists, the Company estimates the recoverable amount of the asset and the impairment loss if any

#### Foreign currencies

The Company's financial statements are presented in sterling, which is the functional currency of the Company

Transactions in foreign currencies are translated into sterling at the foreign exchange rate ruling at the date of the transaction. Monetary assets and liabilities denominated in foreign currencies are translated into sterling at the rates of exchange ruling at the balance sheet date. Foreign exchange differences arising on translation are recognised in profit or loss. Non monetary items denominated in foreign currencies that are stated at fair value are translated into sterling at foreign exchange rates ruling at the dates the values were determined.

#### **Taxation**

Provision is made for taxation at current enacted rates on taxable profits, arising in income or in equity Deferred taxation is accounted for in full for all temporary differences between the carrying amount of an asset or liability for accounting purposes and its carrying amount for tax purposes, except in relation to overseas earnings where remittance is controlled by the Company

Deferred tax assets are recognised for all deductible temporary differences to the extent that it is probable that taxable profit will be available in future against which the deductible temporary differences can be utilised

#### Financial assets and liabilities

Financial assets are classified either as loans and receivables or as available for sale

Loans and receivables – non derivative financial assets with fixed or determinable repayments that are not quoted in an active market are classified as loans and receivables except those that are classified as held for trading or designated as fair value through profit or loss. Loans and receivables are initially recognised at fair value plus directly related transaction costs. They are subsequently measured at amortised cost using the effective interest method (see note above) less any impairment losses.

Available for sale — financial assets that are not classified as held for trading, designated at fair value through profit or loss, or loans and receivables are classified as available for sale. Financial assets can be designated as available for sale on initial recognition. Available for sale financial assets are initially recognised at fair value plus directly related transaction costs. They are subsequently measured at fair value except where fair value becomes insufficiently reliable to warrant an unquoted equity instrument to be measured at fair value, then the instrument is measured at cost. Exchange differences resulting from retranslating the amortised cost of monetary available for sale financial assets denominated in a foreign currency are recognised in profit or loss. Other changes in the fair value of available for sale financial assets are reported in a separate component of shareholders' equity. Interest is calculated using the effective interest rate (see note above) and is recognised in profit or loss.

All financial liabilities have been measured at amortised cost using the effective interest method (see note above)

#### Notes to the Financial Statements

#### 1 Principal accounting policies (continued)

#### Impairment of financial assets

The Company assesses at each balance sheet date whether there is any objective evidence that a financial asset or group of financial assets classified as available for sale or loans and receivables is impaired. A financial asset or portfolio of financial assets is impaired and an impairment loss incurred if there is objective evidence that an event or events since initial recognition of the asset have adversely affected the amount or timing of future cash flows from the asset

Financial assets carried at amortised cost—if there is objective evidence that an impairment loss on a financial asset or group of financial assets classified as loans and receivable has been incurred, the Company measures the amount of the loss as the difference between the carrying amount of the asset or group of assets and the present value of estimated future cash flows from the asset or group of assets discounted at the effective interest rate of the instrument at initial recognition. Impairment losses are assessed individually for financial assets that are individually significant and collectively for assets that are not individually significant. In making collective assessment of impairment, financial assets are grouped into portfolios on the basis of similar risk characteristics. Future cash flows from these portfolios are estimated on the basis of the contractual cash flows and historical loss experience for assets with similar credit risk characteristics. Historical loss experience is adjusted, on the basis of current observable data, to reflect the effects of current conditions not affecting the period of historical experience.

Impairment losses are recognised in profit or loss and the carrying amount of the financial asset or group of financial assets reduced by establishing an allowance for impairment losses. If in a subsequent period the amount of the impairment loss reduces and the reduction can be ascribed to an event after the impairment was recognised, the previously recognised loss is reversed by adjusting the allowance. Once an impairment loss has been recognised on a financial asset or group of financial assets, interest income is recognised on the carrying amount using the rate of interest at which estimated future cash flows were discounted in measuring impairment.

#### Capital instruments

The Company classifies a financial instrument that it issues as a financial asset, financial liability or an equity instrument in accordance with the substance of the contractual arrangement. An instrument is classified as a liability if it is a contractual obligation to deliver cash or another financial asset, or to exchange financial assets or financial liabilities on potentially unfavourable terms. An instrument is classified as equity if it evidences a residual interest in the assets of the Company after the deduction of liabilities. The components of a compound financial instrument issued by the Company are classified and accounted for separately as financial assets, financial liabilities or equity as appropriate.

#### Cash and cash equivalents

Cash and cash equivalents comprise cash on hand and demand deposits with banks together with short term highly liquid investments that are readily convertible to known amounts of cash and subject to insignificant risk of changes in value

#### Investments in subsidiaries

The Company's investments in its subsidiaries are stated at cost less any impairment

#### 2 Critical accounting policies and key sources of estimation uncertainty

The reported results of the Company are sensitive to the accounting policies, assumptions and estimates that underlie the preparation of its financial statements. The Company's principal accounting policies are set out above. United Kingdom company law and IFRS require the directors, in preparing the Company's financial statements, to select suitable accounting policies, apply them consistently and make judgements and estimates that are reasonable and prudent. Where accounting standards are not specific and management have to choose a policy, International Accounting Standard ("IAS") 8 'Accounting Policies, Changes in Accounting Estimates and Errors' requires them to adopt policies that will result in relevant and reliable information in the light of the requirements and guidance in IFRS dealing with similar and related issues and the IASB Framework for the Preparation and Presentation of Financial Statements.

The judgements and assumptions involved in the Company's accounting policies that are considered to be the most important to the portrayal of its financial condition are discussed below. The use of estimates, assumptions or models that differ from those adopted by the Company would affect its reported results.

#### Loan impairment provisions

The Company's loan impairment provisions are established to recognise incurred impairment losses in its portfolio of loans classified as loans and receivables and carried at amortised cost. A loan is impaired when there is objective evidence that events since the loan was granted have affected expected cash flows from the loan. The impairment loss is the difference between the carrying value of the loan and the present value of estimated future cash flows at the loan's original effective interest rate.

At 31 December 2007, gross loans and receivables totalled £3,630m (2006 £3,440m) and loan impairment provisions amounted to £184m (2006 £166m)

The Company's loan impairment provisions are established on a portfolio basis taking into account the level of arrears, security, past loss experience, credit scores and defaults based on portfolio trends. The most significant factors in establishing these provisions are the expected loss rates and the related average life. These portfolios include credit card receivables and other personal advances including mortgages. The future credit quality of these portfolios is subject to certainties that could cause actual credit losses to differ materially from reported loan impairment provisions. These uncertainties include the economic environment, notably interest rates and their effect on customer spending, the unemployment level, payment behaviour and bankruptcy trends.

#### 3 Interest payable

|  | 2007<br>£'000 | 2006<br>£'000 |
|--|---------------|---------------|
| Loans and advances to customers                            | 129,895       | 99,178        |
| Subordinated liabilities                                   | 10,397        | 8,763         |
| Other amounts payable The Royal Bank of Scotland Group pic | 004 200       | 204 700       |
| and its subsidiaries                                       | 221,308       | 204,789       |
|  | 361,600       | 312,730       |
|  | 301,000       | 312,730       |

#### 4 Staff costs

The Company does not have any direct employees Staff working for Tesco Personal Finance Limited have contracts with Tesco PLC or The Royal Bank of Scotland plc and their remuneration is recharged to the Company as appropriate

The average monthly number of persons (excluding executive directors) seconded to the Company during the year was 176 (2006 161)

Staff costs (including executive directors) recharged for the year are as follows

|   | 2007<br>£'000         | 2006<br>£'000       |
|---|-----------------------|---------------------|
| Wages and salaries  | 8,598                 | 8,394               |
| Social security costs Pension costs Other costs including temporary staff | 957<br>1,192<br>1,087 | 775<br>666<br>1,345 |
|   | 11,834                | 11,180              |

#### Notes to the Financial Statements

#### 5 Operating profit before tax

|   | 2007<br>£'000 | 2006<br>£'000 |
|---|---------------|---------------|
| Operating profit before tax is stated after taking account of the following           |               |               |
| Auditors' remuneration  |               |               |
| Fees payable to the company's auditors for the audit of the company's annual accounts | 74            | 74            |
| Fees payable to the company's auditors for other services to                          |               |               |
| the company   |               |               |
| Other attest services   | 12            | 21            |
| Directors' emoluments (see note 6)  | 296           | 270           |

#### 6 Directors' emoluments

The remuneration of the directors recharged to the Company during the year was as follows

|  | 2007<br>£'000 | 2006<br>£'000 |
|--|---------------|---------------|
| Total emoluments received by directors   | 296           | 270           |
| Number of directors to whom retirement benefits are accruing under defined benefit schemes | 1             | 2             |

Performance related bonuses are awarded on the basis of measuring annual performance against certain specified financial targets, which include both corporate performance objectives and key strategic objectives

The total emoluments of the highest paid director were £282,000 (2006 £226,000) At 31 December 2006, the accrued pension, under a defined benefit scheme, for the highest paid director was £30,707 (2006 £8,000)

#### 7 Tax on operating profit

|  | 2007<br>£'000 | 2006<br>£'000 |
|--|---------------|---------------|
| UK corporation tax charge for the year                 | 42,214        | 43,092        |
| Tax under / (over) provided on profits for prior years | 115           | (455)         |
|  | 42,329        | 42,637        |
| Total current tax Deferred tax                         | 3,283         | 2,285         |
|  |               |               |
|  | 45,612        | 44,922        |

#### **Notes to the Financial Statements**

#### 7 Tax on operating profit (continued)

The standard rate of tax for the year, based on the UK standard rate of corporation tax is 30% (2006–30%). The actual tax charge for the current and the previous year differs from the standard rate for the reasons set out in the following reconciliation.

|   | 2007<br>£'000    | 2006<br>£'000    |
|---|------------------|------------------|
| Profit on ordinary activities before taxation                                       | 180,585          | 175,139          |
| Tax on profit on ordinary activities at standard rate                               | 54,176           | 52,542           |
| Factors affecting charge for the year   |                  |                  |
| Non deductible items Non taxable items Adjustments relating to prior periods        | (8,679)<br>115   | (7,521)<br>(99)  |
| Total tax   | 45,612           | 44,922           |
| 8 Distributions to equity holders   |                  |                  |
|   | 2007<br>£'000    | 2006<br>£'000    |
| Ordinary dividend paid Interest paid on undated loan capital included within equity | 120,000<br>3,167 | 130,000<br>2,700 |
|   | 123,167          | 132,700          |

On 29 June 2007 an interim dividend of £0 28 (2006 £0 24) per ordinary share was paid

On 28 December 2007 a final dividend of £0 20 (2006 £0 28) per ordinary share was paid, resulting in a total dividend payment of £120,000,000 (2006 £130,000,000)

#### 9 Loans and advances to banks

|   | 2007<br>£'000 | 2006<br>£'000 |
|---|---------------|---------------|
| Loans and receivables to The Royal Bank of Scotland plc |               |               |
| Remaining maturity.                                     |               |               |
| Three months or less                                    | 3,614,481     | 3,335,599     |
| One year or less but over three months                  | 33,000        | 36,000        |
| Five years or less but over one year                    | 182,000       | 177,000       |
| Over five years   | 206,000       | 217,000       |
|   | 4,035,481     | 3,765,599     |

Included within cash and cash equivalents is £3,606,481 (2006 £3,326,599) for loans and receivables to banks which had a maturity on original acquisition of less than three months

#### **Notes to the Financial Statements**

#### 10 Loans and advances to customers

|  | 2007<br>£'000  | 2006<br>£'000                                       |
|--|--|---|
| Loans and receivables  |  |   |
| Remaining maturity Repayable on demand or at short notice Three months or less One year or less but over three months Five years or less but over one year Over five years | 1,551<br>2,026,341<br>33,153<br>958,535<br>610,740             | 1,444<br>1,985,959<br>500,975<br>842,954<br>108,394 |
| Impairment provision for loans and advances  | 3,630,320<br>(184,395)<br>———————————————————————————————————— | 3,439,726<br>(166,307)<br>3,273,419                 |

The following table shows impairment provisions for loans and advances classified as loans and receivables

|  | 2007<br>Total<br>£'000                    | 2006<br>Total<br>£'000                  |
|--|---|---|
| At 1 January   | 166,307                                   | 146,906                                 |
| Amounts written off Recoveries of amounts previously written off Charge to the income statement Unwind of discount | (102,105)<br>12,454<br>116,368<br>(8,629) | (95,987)<br>8,712<br>114,588<br>(7,912) |
| At 31 December   | 184,395                                   | 166,307                                 |

#### **Notes to the Financial Statements**

#### 11 Equity investments

|                                   | 2007<br>£'000 | 2006<br>£'000 |
|-----------------------------------|---------------|---------------|
| Loan to Direct Line Group Limited | 258,500       | 258,500       |

During the year impairment charges of £nil were recognised on the loan

The loan comprises an interest free subordinated loan of £258,500,000 made to Direct Line Group Limited, a wholly owned subsidiary of The Royal Bank of Scotland plc. This loan has been classed as an equity investment as there is no interest received and there is no fixed repayment date.

#### 12 Investments in Group undertakings

Shares in group undertakings in the current and prior year relates to a 100% shareholding in TPF ATM Services Limited which is incorporated in Scotland, amounting to £2

#### 13 Intangible assets

|  | Computer<br>Software<br>Development<br>£'000 |
|--|--|
| Cost At 1 January 2007 Additions                       | 3,504<br>2,588                               |
| At 31 December 2007                                    | 6,092  |
| Amortisation At 1 January 2007 Charged during the year | 298<br>1,286                                 |
| At 31 December 2007                                    | 1,584  |
| Net book value   |  |
| At 31 December 2007                                    | 4,508  |
| At 31 December 2006                                    | 3,206  |

#### Notes to the Financial Statements

#### 14 Property, plant and equipment

|  | Plant &<br>Equipment<br>£'000 | Fixtures &<br>Fittings<br>£'000      | Computer<br>Hardware<br>£'000 | Computer<br>Software<br>£'000 | Total<br>£'000             |
|--|-------------------------------|--------------------------------------|-------------------------------|-------------------------------|----------------------------|
| Cost<br>At 1 January 2007<br>Additions   | 1,279<br>352                  | 3,007<br>861                         | 42,674<br>6,752               | 11,822                        | 58,782<br>7,965            |
| At 31 December 2007  | 1,631                         | 3,868                                | 49,426                        | 11,822                        | 66,747                     |
| <b>Depreciation</b> At 1 January 2007 Charged during the year                      | 1,194<br>37                   | 2,965<br>117                         | 28,113<br>3,880               | 11,470                        | 43,742<br>4,034            |
| At 31 December 2007  | 1,231                         | 3,082                                | 31,993                        | 11,470                        | 47,776                     |
| Net book value   |                               |                                      |                               |                               |                            |
| At 31 December 2007  | 400                           | 786                                  | 17,433                        | 352                           | 18,971                     |
| At 31 December 2006  | 85                            | 42                                   | 14,561                        | 352                           | 15,040                     |
| 15 Other assets  |                               |                                      |                               |                               |                            |
|  |                               |                                      |                               | 2007<br>£'000                 | 2006<br>£'000              |
| Amounts payable by The R<br>Amounts payable by other<br>Deferred tax (see note 16) | companies withii              | otland plc ("RBS"<br>n the RBS group | )                             | 255,041<br>54,762<br>14,032   | 95,260<br>20,453<br>17,315 |
|  |                               |                                      |                               | 323,835                       | 133,028                    |
| 16 Deferred taxation   | 1                             |                                      |                               |                               |                            |
| The deferred tax asset ca  | n be analysed as              | s follows                            |                               |                               |                            |
|  |                               | Accelerated c                        |                               | Other                         | Total                      |
|  |                               | allowa                               | ances<br>£'000                | £'000                         | £'000                      |
| At 1 January 2007<br>Charged to the income sta                                     | tement                        |                                      | 2,289<br>(621)                | 15,026<br>(2,662)             | 17,315<br>(3,283)          |
| At 31 December 2007  |                               |                                      | 1,668                         | 12,364                        | 14,032                     |

The directors consider that there will be sufficient future profits to support recognition of the deferred tax asset. Included within the charge for the year is £1,015,000 relating to the change in the rate of UK Corporation tax from 30% to 28% from 1 April 2008.

| 17 I | Prepayments | and accrued | ıncome |
|------|-------------|-------------|--------|
|------|-------------|-------------|--------|

|   | 2007<br>£'000            | 2006<br>£'000   |
|---|--------------------------|-----------------|
| Amounts payable by Tesco PLC  | 221                      | 135             |
| Amounts payable by The Royal Bank of Scotland pic                   | 3,772                    | 2,122           |
| Other prepayments and accrued income                                | 49,365                   | 31,789          |
|   | 53,358                   | 34,046          |
| 18 Deposits by banks  |                          |                 |
|   | 2007                     | 2006            |
|   | £'000                    | £'000           |
| Amortised cost  |                          |                 |
| Remaining maturity  |                          |                 |
| Three months or less  | 1,210,594                | 1,458,039       |
| One year or less but over three months                              | 958,000                  | 713,000         |
| Five years or less but over one year                                | 526,865                  | 451,216         |
| Over five years   | 1,604,340                | 1,641,150       |
|   | 4,299,799                | 4,263,405       |
| All deposits by banks are repayable to companies within The Royal E | Bank of Scotland pic gro | up              |
| 19 Customer accounts  |                          |                 |
| Panauahla an damandi  | 2007<br>£'000            | 2006<br>£'000   |
| Repayable on demand: Amortised cost                                 | 2,735,597                | 2,396,959       |
| 20 Other liabilities  |                          |                 |
|   | 2007<br>£'000            | 2006<br>£'000   |
|   |                          |                 |
| Amounts owed to Tesco PLC   | 13,603                   | 1,101           |
| Amounts owed to The Royal Bank of Scotland plc                      | 225,590<br>22,771        | 5,249<br>19,215 |
| Corporation tax Other liabilities                                   | 22,771<br>11,782         | 8,198           |
|   | 273,746                  | 33,763          |
|   |                          |                 |

All amounts owed are repayable within one year

#### 21 Accruals and deferred income

|   | 2007<br>£'000 | 2006<br>£'000 |
|---|---------------|---------------|
| Amounts accrued to Tesco PLC                      | 13,430        | 4,837         |
| Amounts accrued to The Royal Bank of Scotland plc | 48,882        | 40,195        |
| Other accruals and deferred income                | 51,265        | 37,663        |
|   |               |               |
|   | 113,577       | 82,695        |

All amounts accrued are repayable within one year

#### 22 Subordinated liabilities

|   | 2007<br>£'000   | 2006<br>£'000 |
|---|-----------------|---------------|
| Amortised Cost                                | 2.000           | 2 000         |
| Floating rate subordinated loan maturing 2008 |                 | 20,000        |
| Floating rate subordinated loan maturing 2009 |                 | 20,000        |
| Floating rate subordinated loan maturing 2010 |                 | 25,000        |
| Floating rate subordinated loan maturing 2011 |                 | 30,000        |
| Floating rate subordinated loan maturing 2017 | 30,000          | 30,000        |
| Floating rate subordinated loan maturing 2018 | 35,000          | 35,000        |
| Floating rate subordinated loan maturing 2022 | 95,000          |               |
|   | _ <del></del> , | <del></del>   |
|   | 160,000         | 160,000       |

Subordinated liabilities comprise loan capital issued in equal proportions by Tesco PLC and The Royal Bank of Scotland plc

The fixed term loan capital is repayable, in whole or in part, at the option of the issuer, prior to maturity, on conditions governing the debt obligation. Interest payable is based on three month LIBOR plus a range of 60 to 160 points.

#### 23 Called up share capital

| Authorised  | 2007<br>£'000 | 2006<br>£'000 |
|---|---------------|---------------|
| 500,000,000 Ordinary shares of 10p each                                       | 50,000        | 50,000        |
|   | 2007<br>£'000 | 2006<br>£'000 |
| Allotted, called up and fully paid<br>247,900,000 Ordinary shares of 10p each | 24,790        | 24,790        |

#### 24 Equity reserve

|                | 2007<br>£'000 | 2006<br>£'000 |
|----------------|---------------|---------------|
| Amortised cost |               |               |
| Equity reserve | 45,000        | 45,000        |

The equity reserve comprises an undated floating rate subordinated loan which has no fixed maturity date and may not be repaid except under certain conditions such as the winding up of Tesco Personal Finance Limited

#### 25 Risk Management

#### Risk Management

The major risks associated with the Company's businesses are market risk, liquidity risk, credit risk and operational risk. The Company has established a comprehensive framework for managing these risks which is continually evolving as the Company's business activities change in response to market, credit, product and other developments.

The Company has established clear risk policies, including limits, reporting lines and control procedures. This framework is designed to provide tight control and is reviewed regularly by both Executive and Board Committees. Responsibility for the control of risk within the Company is vested in the Risk Management Committee (RMC). The RMC establishes the strategy, policies and procedures for managing risk within the Company.

#### **Market Risk**

Market risk is the risk that changes in interest rates, foreign exchange rates, equity prices and other rates, prices, volatilities, correlations or other market conditions, such as liquidity, will have an adverse impact on the Company's financial condition or results

The principal market risk to which the Company is exposed is interest rate risk. Mismatches between the repricing dates of the Company's assets and liabilities account for most of the interest rate risk associated with its commercial banking activities.

#### Insurance Risk

The Company is exposed to insurance risk indirectly through its profit sharing commission arrangement with The Royal Bank of Scotland Group plc. Insurance risk is the risk of fluctuations in the timing, frequency or severity of insured events, relative to the expectations at the time of underwriting.

The frequency and severity of claims and the sources of uncertainty for the key classes that the Company is exposed to are as follows

#### a) Motor insurance contracts

Claims experience is quite variable, due to a wide range of factors, but the principal ones are age, sex and driving experience, type and nature of vehicle, use of vehicle and area. There are many sources of uncertainty that will affect the Company's experience under motor insurance including operational risk, reserving risk, premium rates not matching claims inflation rates, the weather, the social, economic and legislative environment and reinsurance failure risk.

#### b) Property insurance contracts

The major causes of claims for property insurance are theft, flood, escape of water, fire, storm, subsidence and various types of accidental damage. The major source of uncertainty is the volatility of weather.

#### 25 Risk Management (continued)

#### Interest Rate Risk

Interest rate risk arises where assets and liabilities in the Company's banking activities have different repricing dates. Company policy seeks to minimise the sensitivity of net interest income to changes in interest rates. Potential exposures to interest rate movements in the medium to long term are measured and controlled through position and sensitivity limits. Short term exposures are measured and controlled in terms of net interest income sensitivity over 12 months to a 1.5% parallel movement in interest rates. Risk is managed through arm's length cash transactions.

The table below summarises the contractual interest rate sensitivity gap for the Company as at 31 December 2007. It is not necessarily indicative of the positions at other times. A liability (or negative) gap position exists when liabilities reprice more quickly or in greater proportion than assets during a given period and tends to benefit net interest income in a declining interest rate environment. An asset (or positive) gap position exists when assets reprice more quickly or in greater proportion than liabilities during a given period and tends to benefit net interest income in a rising interest rate environment.

| months months, months, year, but years interest<br>but but within 5 bearing<br>within 6 within 1 years funds<br>months year |       |
|---|-------|
| £m £m £m £m £m  | £m    |
| Assets  |       |
| Loans & advances  |       |
| to banks 3,618 15 18 182 202  | 4,035 |
| Loans & advances  |       |
| to customers 775 805 363 830 108 565  | 3,446 |
| Other assets 663  | 663   |
| Total assets 4,393 820 381 1,012 310 1,228  | 8,144 |
| Liabilities and equity  |       |
| Customer accounts 2,736   | 2,736 |
| Deposits by banks 1,394 1,023 418 1,301 164   | 4,300 |
| Other liabilities 387 Subordinated  | 387   |
| liabilities 160   | 160   |
| Shareholders' equity 45 516   | 561   |
| Total liabilities and   |       |
| equity 4,335 1,023 418 1,301 164 903  | 8,144 |
|   |       |
| Interest rate   |       |
| sensitivity gap 58 (203) (37) (289) 146 325   |       |

#### **Notes to the Financial Statements**

#### 25 Risk Management (continued)

| 2006                                   | Within 3 months | After 3<br>months,<br>but<br>within 6<br>months | After 6<br>months,<br>but<br>within 1 | After 1<br>year, but<br>within 5<br>years | After 5<br>years | Non –<br>interest<br>bearing<br>funds | Total        |
|--|-----------------|---|---------------------------------------|---|------------------|---------------------------------------|--------------|
|  | £m              | £m  | year<br>£m                            | £m  | £m               | £m                                    | £m           |
| Assets<br>Loans & advances             | <b></b>         |   | <del></del>                           |   | <del></del>      | <del></del>                           | <del></del>  |
| to banks<br>Loans & advances           | 3,339           | 12  | 24                                    | 177                                       | 213              |                                       | 3,765        |
| to customers<br>Other assets           | 848             | 762   | 307                                   | 814                                       | 107              | 435<br>448                            | 3,273<br>448 |
| Total assets                           | 4,187           | 774   | 331                                   | 991                                       | 320              | 883                                   | 7,486        |
| Liabilities and equity                 |                 |   |                                       |   |                  |                                       |              |
| Customer accounts                      | 2,397           |   |                                       |   |                  |                                       | 2,397        |
| Deposits by banks<br>Other liabilities | 1,664           | 869   | 340                                   | 1,206                                     | 184              | 116                                   | 4,263<br>116 |
| Subordinated<br>liabilities            | 160             |   |                                       |   |                  |                                       | 160          |
| Shareholders' equity                   | 45              |   |                                       |   |                  | 505                                   | 550          |
| Total liabilities and                  |                 |   |                                       |   |                  |                                       |              |
| equity                                 | 4,266           | 869   | 340                                   | 1,206                                     | 184              | 621                                   | 7,486        |
| Interest rate                          |                 |   |                                       |   |                  |                                       |              |
| sensitivity gap                        | (79)            | (95)  | (9)                                   | (215)                                     | 136              | 262                                   |              |

#### Liquidity risk

Liquidity risk is the risk that the Company is unable to meet its payment obligations as they fall due. The Company's liquidity risk is managed on a consolidated basis within The Royal Bank of Scotland Group and adheres to the liquidity requirements set by the Financial Services Authority (FSA) from time to time. In the UK, the FSA requires the Company to be able to meet its sterling obligations without recourse to the wholesale markets for a period of at least five business days. To meet regulatory requirements a diversified portfolio of high quality liquid and marketable assets is maintained. Cash flow commitments and marketable asset holdings are measured and managed on a daily basis. The Company has credit facilities from The Royal Bank of Scotland plc sufficient to meet all foreseeable outflow requirements as they fall due and its liquidity risk is further mitigated by its well diversified retail deposit base.

#### Notes to the Financial Statements

#### 25 Risk Management (continued)

The following table shows cash flows payable up to a period of 20 years on an undiscounted basis

| 2007                                  | 0 3<br>months | 3 12<br>months | 1 3 years | 3 5 years | 5 10<br>years | 10 20<br>years | Total |
|---------------------------------------|---------------|----------------|-----------|-----------|---------------|----------------|-------|
|                                       | £m            | £m             | £m        | £m        | £m            | £m             | £m    |
| Deposits by banks                     | 1,211         | 958            | 235       | 291       | 1,604         |                | 4,299 |
| Customer accounts                     | 2,736         |                |           |           |               |                | 2,736 |
| Other liabilities Accruals & deferred | 274           |                |           |           |               |                | 274   |
| income<br>Subordinated                | 114           |                |           |           |               |                | 114   |
| liabilities                           | 30            | 35             |           |           | 95            |                | 160   |
|                                       | 4,365         | 993            | 235       | 291       | 1,699         |                | 7,583 |
| 2006                                  | 0 3           | 3 12           | 1 3 years | 3 5 years | 5 10<br>years | 10 20<br>years | Total |
|                                       | £m            | £m             | £m        | £m        | £m            | £m             | £m    |
| Deposits by banks                     | 1,458         | 713            | 197       | 254       | 1,641         |                | 4,263 |
| Customer accounts                     | 2,397         |                |           |           |               |                | 2,397 |
| Other liabilities Accruals & deferred | 34            |                |           |           |               |                | 34    |
| income<br>Subordinated                | 83            |                |           |           |               |                | 83    |
| liabilities                           | 95            | 30             | 35        |           |               |                | 160   |
|                                       | 4,067         | 743            | 232       | 254       | 1,641         |                | 6,937 |

#### Credit risk

Credit risk arises where the possibility exists of a counterparty defaulting on its obligations. Credit risk arises principally from the Company's lending activities but also from other transactions involving on and off balance sheet instruments. Limits have been established for all counterparties based on their respective credit ratings. The limits and proposed counterparties are reviewed and approved by the RMC and Board of the Company.

The management of individual credit risk is devolved to the operational business unit. The RMC ensures that appropriate policies are established and adhered to

Further details of the Company's exposure to credit risk is provided in note 27 and 28

#### Operational risk

Operational risk is the risk of unexpected losses attributable to human error, systems failures, external events, fraud or inadequate internal control and procedures. The Company manages this risk through systems and procedures to monitor transactions and positions, the documentation of transactions and periodic review by internal audit. The Company also maintains contingency facilities to support operations in the event of disasters.

#### **Notes to the Financial Statements**

#### 26 Financial Instruments

The following tables analyse the financial assets and financial liabilities in accordance with the categories of financial instruments in IAS 39 Non financial assets and liabilities are shown separately

| 2007  | Loans and receivables | Other<br>(amortised<br>cost) | Non financial assets/liabilities | Total        |
|---|-----------------------|------------------------------|----------------------------------|--------------|
|   | £m                    | £m                           | £m                               | £m           |
| Assets Cash and balances at central                       | 2                     |                              |                                  | 2            |
| banks Loans & advances to banks Loans & advances to       | 3<br>4,035            |                              |                                  | 3<br>4,035   |
| customers Equity investments                              | 3,446<br>259          |                              |                                  | 3,446<br>259 |
| Intangible assets Property, plant and                     |                       |                              | 5                                | 5            |
| equipment Other assets                                    | 324                   |                              | 19                               | 19<br>324    |
| Prepayments and accrued income                            |                       |                              | 53                               | 53           |
|   | 8,067                 |                              | 77                               | 8,144        |
| Liabilities and equity Deposits by banks                  |                       | 4,300                        |                                  | 4,300        |
| Customer accounts Other liabilities Accruals and deferred |                       | 2,736<br>274                 |                                  | 2,736<br>274 |
| income<br>Subordinated liabilities                        | <del></del>           | 160                          | 113                              | 113<br>160   |
|   |                       | 7,470                        | 113                              | 7,583        |
| Equity  |                       |                              |                                  | 561          |
|   |                       |                              |                                  | 8,144        |

# Notes to the Financial Statements

#### 26 Financial Instruments (continued)

| 2006  | Loans and receivables | Other<br>(amortised<br>cost) | Non financial assets/liabilities | Total                      |  |
|---|-----------------------|------------------------------|----------------------------------|----------------------------|--|
|   | £m                    | £m                           | £m                               | £m                         |  |
| Assets Cash and balances at central banks Loans & advances to banks                                       | 3<br>3,766            |                              |                                  | 3<br>3,766                 |  |
| Loans & advances to customers Equity investments Intangible assets  | 3,273<br>259          |                              | 3                                | 3,273<br>259<br>3          |  |
| Property, plant and equipment Other assets Prepayments and accrued  | 133                   |                              | 15                               | 15<br>133                  |  |
| income  |                       |                              | 34                               | 34                         |  |
|   | 7,434                 |                              | 52                               | 7,486                      |  |
| Liabilities and equity Deposits by banks Customer accounts Other liabilities Accruals and deferred income |                       | 4,263<br>2,397<br>34         | 83                               | 4,263<br>2,397<br>34<br>83 |  |
| Subordinated liabilities  |                       | 160                          |                                  | 160                        |  |
|   |                       | 6,854                        | 83                               | 6,937                      |  |
| Equity  |                       |                              |                                  | 549                        |  |
|   |                       |                              |                                  | 7,486                      |  |

#### **Notes to the Financial Statements**

#### 26 Financial Instruments (continued)

#### Fair values

The following table shows the carrying values and where different the fair values of financial instruments on the Company's balance sheet

|  | 2007                    |                  | 2006                    |                     |
|--|-------------------------|------------------|-------------------------|---------------------|
|  | Carrying<br>value<br>£m | Fair value<br>£m | Carrying<br>value<br>£m | Fair<br>value<br>£m |
| Financial assets Loans and advances to banks Loans and receivables | 4,039                   | 4,041            | 3,769                   | 3,769               |
| Loans and advances to customers Loans and receivables              | 3,445                   | 3,445            | 3,273                   | 3,273               |
| Equity investment Available for sale                               | 259                     | 259              | 259                     | 259                 |
| Financial liabilities Deposits by banks                            |                         |                  |                         |                     |
| Amortised cost   | 4,300                   | 4,303            | 4,263                   | 4,251               |
| Deposits by customers Amortised cost                               | 2,736                   | 2,736            | 2,397                   | 2,397               |
| Subordinated debt<br>Amortised cost                                | 160                     | 160              | 160                     | 160                 |

#### 27 Asset Quality

Internal reporting and oversight of risk assets is principally differentiated by credit ratings. Internal ratings are used to assess the credit quality of borrowers. Customers are assigned credit ratings, based on various credit grading models that reflect the probability of default.

Expressed as an annual probability of default, the upper and lower boundaries and the midpoint for each of the asset quality grades are as follows

| Asset   | Annual p |          |         |                |
|---------|----------|----------|---------|----------------|
| Quality | Minimum  | Midpoint | Maxımum | S&P equivalent |
| Grade   | %        | %        | %       |                |
| AQ1     | 0 00     | 0 10     | 0 20    | AAA to BBB     |
| AQ2     | 0 21     | 0 40     | 0 60    | BB+ to BB      |
| AQ3     | 0 61     | 1 05     | 1 50    | BB to BB+      |
| AQ4     | 1 51     | 3 25     | 5 00    | B+ to B        |
| AQ5     | 5 01     | 52 50    | 100 00  | B and below    |

# Notes to the Financial Statements

# 27 Asset Quality (continued)

| 2007   | AQ1             | AQ2       | AQ3       | AQ4       | AQ5           | Accruing past due          | Non<br>accrual | Impairment provision     | Total             |
|--|-----------------|-----------|-----------|-----------|---------------|----------------------------|----------------|--------------------------|-------------------|
| Acceta   | £m              | £m        | £m        | £m        | £m            | £m                         | £m             | £m                       | £m                |
| Assets Cash and balances at central banks  | 3               |           |           |           |               |                            |                |                          | 3                 |
| Loans & advances to banks  | 4,035           |           |           |           |               |                            |                |                          | 4,035             |
| Loans & advances to customers Equity   | 89              | 785       | 916       | 926       | 594           | 75                         | 245            | (184)                    | 3,446             |
| Investments  | 259             |           |           |           |               |                            |                |                          | 259               |
|  | 4,386           | 785       | 916       | 926       | 594           | 75                         | 245            | (184)                    | 7,743             |
| Commitments  | _1,533          | 2,785     | 1,109     | 378       | 135           |                            |                |                          | 5,940             |
| Total off balance sheet  | 1,533           | 2,785     | 1,109     | 378       | 135           |                            |                |                          | 5,940             |
|  |                 |           |           |           |               |                            |                |                          |                   |
| 2006   | AQ1             | AQ2       | AQ3       | AQ4       | AQ5           | Accruing                   | Non            | Impairment               | Total             |
| 2006   | AQ1             | AQ2       | AQ3       |           |               | Accruing<br>past due<br>£m | accrual        | Impairment provision     | -                 |
| Assets<br>Cash and<br>balances at  | <b>AQ1 £m</b> 3 | AQ2<br>£m | AQ3<br>£m | AQ4<br>£m | AQ5<br>£m     |                            |                | provision                | Total<br>£m       |
| Assets<br>Cash and   | £m              |           |           |           |               | past due                   | accrual        | provision                | £m                |
| Assets Cash and balances at central banks Loans & advances to  | <b>£m</b><br>3  |           |           |           |               | past due                   | accrual        | provision                | £m                |
| Assets Cash and balances at central banks Loans & advances to banks Loans & advances to                  | £m 3 3,766      | £m        | £m        | £m        | £m            | past due<br>£m             | accrual<br>£m  | provision<br>£m          | <b>£m</b> 3 3,766 |
| Assets Cash and balances at central banks Loans & advances to banks Loans & advances to customers Equity | £m 3 3,766 76   | £m        | £m        | £m        | £m            | past due<br>£m             | accrual<br>£m  | provision<br>£m          | £m 3 3,766 3,273  |
| Assets Cash and balances at central banks Loans & advances to banks Loans & advances to customers Equity | £m 3 3,766 76   | £m<br>813 | £m 793    | £m 751    | <b>£m</b> 689 | past due<br>£m             | accrual<br>£m  | provision<br>£m<br>(166) | £m 3 3,766 3,273  |

#### 28 Past due and impaired financial assets

At 31 December 2007, the Company's non accrual loans amounted to £245m (2006 £234m) Loan impairment provisions of £184m (2006 £166m) were held against these loans

|  | 2007<br>£'000 | 2006<br>£'000 |
|--|---------------|---------------|
| Gross income not recognised but which would have been recognised under the original terms of non accrual loans | 19,622        | 16,034        |

The following assets were past due at the balance sheet date but not considered impaired

| 2007                          | Past due<br>1 29 days | Past due<br>30 59<br>days | Past due<br>60-89<br>days | Past due<br>more<br>than 90<br>days | Total  |
|-------------------------------|-----------------------|---------------------------|---------------------------|-------------------------------------|--------|
|                               | £m                    | £m                        | £m                        | £m                                  | £m     |
| Loans & advances to customers | 41                    | 20                        | 14                        |                                     | 75<br> |
|                               | 41                    | 20                        | 14                        |                                     | 75     |
| 2006                          | Past due<br>1 29 days | Past due<br>30 59<br>days | Past due<br>60 89<br>days | Past due<br>more<br>than 90<br>days | Total  |
|                               | £m                    | £m                        | £m                        | £m                                  | £m     |
| Loans & advances to customers | 43                    | 22                        | 18                        |                                     | 83     |
|                               | 43                    | 22                        | 18                        |                                     | 83     |

There are no loans that have been renegotiated in the past 12 months that would otherwise have been past due or impaired

#### Notes to the Financial Statements

#### 29 Commitments

The amounts shown below are intended to provide an indication of the volume of business transacted and not of the underlying credit or other risks

|   | 2007<br>£'000 | 2006<br>£'000 |
|---|---------------|---------------|
| Undrawn formal standby facilities, credit lines and other |               |               |
| commitments to lend                                       |               |               |
| Less than one year  | 5,939,594     | 5,546,226     |

Under a loan commitment the Company agrees to make funds available to a customer in the future Loan commitments, which are usually for a specified term may be unconditionally cancellable or may persist, providing all conditions in the loan facility are satisfied or waived

#### 30 Cash inflow from operating activities

|  | 2007<br>£'000                                   | 2006<br>£'000                                |
|--|---|--|
| Operating profit before taxation   | 180,585   | 175,139                                      |
| Depreciation and amortisation Interest on subordinated liabilities Increase in prepayments and accrued income Increase / (decrease) in accruals and deferred income Provision for bad and doubtful debts | 5,320<br>10,471<br>(19,312)<br>30,882<br>18,088 | 6,243<br>8,689<br>(5,118)<br>5,846<br>19,401 |
| Net cash inflow from trading activities  | 226,034   | 210,200                                      |
| Net (Increase) / decrease in deposits with banks<br>Net decrease / (increase) in customer accounts<br>Net increase in other assets<br>Net increase in other liabilities                                  | 36,394<br>148,044<br>(194,090)<br>236,427       | (213,635)<br>186,486<br>(4,075)<br>168       |
| Changes in operating assets and liabilities  | 226,775   | (31,056)                                     |

#### Notes to the Financial Statements

#### 31 Capital resources

The following table analyses the Company's regulatory capital resources at 31 December

| 2007<br>£'000 | 2006<br>£'000  |
|---------------|--|
| 2 000         | 2000   |
| 485.855       | 487,926  |
| 124,935       | 127,929  |
| (120,000)     | (130,000)  |
| 490,790       | 485,855  |
|               |  |
| 490,790       | 485,855  |
| 490,790       | 485,855  |
|               |  |
| 205,000       | 180,000  |
| 50,572        | 45,265   |
| 255,572       | 225,265  |
|               |  |
| (258,500)     | (258,500)  |
| 487,862       | 452,620  |
|               | £'000  485,855 124,935 (120,000)  490,790  490,790  205,000 50,572 |

It is the company's policy to maintain a strong capital base, to expand it as appropriate and to utilise it efficiently throughout its activities to optimise the return to shareholders while maintaining a prudent relationship between the capital base and the underlying risks of the business. In carrying out this policy, the Company has regard to the supervisory requirements of the Financial Services Authority ("FSA"). The FSA uses Risk Asset Ratio ("RAR") as a measure of capital adequacy in the UK banking sector, comparing a bank's capital resources with its risk weighted assets (the assets and off balance sheet exposures are 'weighted' to reflect the inherent credit and other risks), by international agreement, the RAR should be not less than 8% with a tier 1 component of not less than 4%. The Company has complied with the FSA's capital requirements throughout the year.

#### Notes to the Financial Statements

#### 32 Related party transactions

During the year the Company had the following transactions with related parties

#### (a) Transactions involving directors and other key management personnel

For the purposes of IAS 24 "Related Party Disclosures", key management comprise directors of the company and members of the Group Executive Management Committee The captions in the Group's primary financial statements include the following amounts attributable, in aggregate to key management

|                                 | 2007<br>£'000 | 2006<br>£'000 |
|---------------------------------|---------------|---------------|
| Loans and advances to customers | 19            | 48            |
| Customer accounts               | 67            | 22            |

#### (b) Remuneration of key management personnel

The amount of remuneration recharged to the Company in relation to the directors and other key management personnel is set out below in aggregate. Further information about the remuneration of directors is provided in note 6.

|   | 2007<br>£'000 | 2006<br>£'000 |
|---|---------------|---------------|
| Short term employee benefits<br>Retirement benefits | 1,080<br>126  | 1,103<br>134  |
|   | 1,206         | 1,237         |

#### (c) Trading transactions

During the year, group companies entered into the following transactions with related parties who are not members of the Company

|  | 2007<br>The Royal<br>Bank of<br>Scotland pic | 2007<br>Tesco<br>PLC | 2006<br>The Royal<br>Bank of<br>Scotland plc | 2006<br>Tesco<br>PLC |
|--|--|----------------------|--|----------------------|
|  | £,000  | £,000                | £'000  | £'000                |
| Interest received and other income Interest paid | 399,622<br>(215,701)                         | 1,335<br>(6,923)     | 328,864<br>(204,446)                         | 1,402                |
| Provision of services                            | (61,102)                                     | (37,873)             | (53,790)                                     | (37,736)             |

The amounts owed by and owed to members of the The Royal Bank of Scotland plc and Tesco PLC groups are disclosed in earlier notes

#### 33 Holding company

The Company's ultimate parent company is Tesco Personal Finance Group Limited which is incorporated in Scotland Financial statements for Tesco Personal Finance Group Limited can be obtained from its registered office at 24 St Andrew Square, Edinburgh, EH2 1AF The smallest and largest group into which the Company is consolidated is Tesco Personal Finance Group Limited