The Insolvency Act 1986

Administrator's progress report

Pursuant to Rule 2.38 of the Insolvency (Scotland) Rules 1986

Name of Company	Company number
Park Caledonia Associates Limited	SC144303

(a) Insert full name(s) and address(es) of administrator(s) We (a)

Matthew Haw

Baker Tilly Restructuring and Recovery

LLP

25 Farringdon Street London EC4A 4AB Keith Anderson

Baker Tilly Restructuring and Recovery

LLP

First Floor, Quay 2 139 Fountainbridge Edinburgh EH3 9QG

(b) Insert dates

Administrators of the above company attach a progress report for the period

From

(b) 6 December 2012

to

(b) 5 June 2013

Signed

Joint Administrators

Dated

13 June 2013

Contact Details:

You do not have to give any contact information in the box opposite but if you do, it will help Companies House to contact you if there is a query on the form. The contact information that you give will be visible to searchers of the public record

Benjamin Dymant

Baker Tilly Restructuring and Recovery LLP, 25 Farringdon Street, London EC4A 4AB

Tel: 0203 201 8000

DX Number: 1040

DX Exchange: Chancery Lane

Companies House receipt date barcode

When you have completed and signed this form please send it to the Registrar of Companies at:

Companies House, 4th Floor, Edinburgh Quay 2, 139 Fountainbridge, Edinburgh, EH3 9FF DX 235 Edinburgh / LP 4 Edinburgh-2

SATURDAY



SCT

15/06/2013 COMPANIES HOUSE

#386

PARK CALEDONIA ASSOCIATES LIMITED IN ADMINISTRATION

JOINT ADMINISTRATORS' PROGRESS REPORT

6 DECEMBER 2012 TO 5 JUNE 2013

1. PURPOSE OF REPORT

This report is prepared pursuant to Rule 2.38 of the Insolvency (Scotland) Rules 1986 (as amended). The purpose of the report is to provide creditors with information relating to the progress of the administration from 6 December 2012 to 5 June 2013.

2. JOINT ADMINISTRATORS' APPOINTMENT

Matthew Haw of Baker Tilly Restructuring and Recovery LLP, 25 Farringdon Street, London EC4A 4AB and Keith Anderson of Baker Tilly Restructuring and Recovery LLP, 1st Floor, Quay 2, 139 Fountainbridge, Edinburgh EH3 9QG were appointed Joint Administrators ("Administrators") of Park Caledonia Associates Limited ("PCA" or "the Company") on 3 August 2011 by the qualifying floating charge holder, Clydesdale Bank Plc ("the Bank"), 30 St Vincent Place, Glasgow G1 2HL.

The notice of appointment was filed in the Court of Session in Edinburgh under reference number P845/11.

The Administrators' appointment specified that they would have power to act jointly and severally. The Administrators have exercised and will continue to exercise all of their functions jointly and severally as stated in the notice of appointment.

3. COMPANY DETAILS

The registered number of the Company is SC144303.

The Registered Office of the Company is Baker Tilly Restructuring and Recovery LLP 25 Farringdon Street, London EC4A 4AB.

4. RECEIPTS AND PAYMENTS SUMMARY

We attach as Appendix A receipts and payments summary for the period from 6 December 2012 to 5 June 2013.

VAT Basis

Receipts and payments are shown net of VAT, with any amount due to or from HM Revenue & Customs shown separately.

Prescribed Part

There have been no payments to unsecured creditors in relation to the Prescribed Part (Section 176A of the Insolvency Act 1986 (as amended) 'the Act').

The "Prescribed Part" is a proportion of a company's "net property" calculated by statutory formula and ring-fenced for the benefit of a company's unsecured creditors. "Net property" is defined as property that would otherwise be available for distribution to the holders of floating charge security.

The Prescribed Part provisions are only applicable to post 15 September 2003 charges and therefore, where funds permit, are applicable in respect of the Company.

At this time given the level of realisations received to date and the estimated level of the future receipts, it seems unlikely there will be sufficient assets available to make a Prescribed Part distribution.

Furthermore, and in line with Section 176A(5) of the Act, if the qualifying sums prove to be de minimis, the Prescribed Part may not apply if the Administrators apply to the Court for an Order under this subsection on the grounds that the cost of making a distribution to unsecured creditors would be disproportionate to the benefits and the Court agrees.

5. DIVIDEND PROSPECTS FOR CREDITORS

The Bank had an outstanding debt on appointment of £132,277.39.

To date, other than a fixed charge distribution to Clydesdale Bank Asset Finance Ltd, there have been no distributions to the Bank from the Administration.

We will continue to liaise with the Bank in relation to the future dividend prospects, however, at this time it appears unlikely there will be a distribution to the Bank.

Preferential Creditors

All necessary documentation has been filed with the Redundancy Payments Office ("RPO") in respect of all the Company's former employees. The former employees have previously received the appropriate payments from the RPO in respect of outstanding holiday pay and unpaid wages accruing as a consequence of the termination of their contracts of employment. Preferential claims totalling £6,594.23 have been agreed by the Administrators.

Subject to future commission receipts, a distribution to preferential creditors is anticipated.

Unsecured Creditors

The Statement of Affairs estimates that unsecured creditor claims are in the sum of £1,473,171 (including contingent claims of £525,125 which may or may not crystallise).

The value at which creditors' claims are stated in the Statement of Affairs are, as is required by legislation, those which are reflected in the books and records of the Company and it is our view that some balances may not be wholly correct.

We have, in one particular instance, received an unsecured claim which greatly exceeds the corresponding liability detailed on the Statement of Affairs. However, we will only adjudicate upon creditor claims if and when we have sufficient funds to enable a distribution to be made.

At this time it looks unlikely there will be sufficient assets available to enable a distribution to unsecured creditors to be made.

6. CONDUCT OF THE ADMINISTRATION

As previously advised, the Administrators entered into a commission sharing agreement with HOYL Financial Ltd ("HOYL") formerly known as Phoenix CPG Limited, an independent third party registered with the FSA. Under the terms of the agreement HOYL have been sold the right to collect the commissions due to the Company as the Company was unable to do so itself owing to the fact their FSA permissions had been withdrawn upon insolvency.

The 3 year agreement is due to expire on 2 August 2014. For this reason the Administrators have obtained a 1 year extension to 2 February 2014 (Scottish law only allows an administration to be extended for 1 year at a time). The Administrators will seek further extensions as appropriate.

The agreement provided for HOYL sharing revenues with the Administrators on a formula basis, with 80% of the commissions being paid to the Administrators.

HOYL paid the sum of £30,000 to the Administrators at the outset of the agreement. This upfront payment was requested in order to provide a degree of certainty, however, HOYL retained the first £30,000 collected in lieu of the payment.

Phoenix have now received £30,000 and the Administration estate has received a further £29,063.03. The most receipt received to the quarter ending 30 April 2013.

7. ASSETS REMAINING TO BE REALISED

The Administrators will continue to receive the aforementioned on-going commissions as per the agreement with HOYL.

The director's Statement of Affairs estimated that there would be £58,100 of realisable debtors in the Administration, however these debts have been disputed. The Administrators continue to attempt to realise these debtors with the assistance of the former directors.

Potential Claim for Compensation for Mis-selling of Interest Rate Hedging Product

As you may be aware, a settlement agreement was recently reached between the Financial Services Authority ("FSA") and certain major banks, including Cyldesdale Bank PLC in relation to the sale of interest rate hedging products.

We are currently investigating whether or not the Company was sold a relevant Interest Rate Hedging Product, and whether there is an entitlement to redress whether inside the framework of the FSA settlement, or otherwise.

We are aware that a number of banks are in the process of developing a methodology to implement the terms of the settlement reached with the FSA in respect of the sale of these products. Our understanding is that this process will take several months to refine and finalise and, until such time, our own investigations cannot be completed. However, it should be noted that there has not, as yet, been any clarification as to how any such compensation would be treated and thus which creditors would have priority. The Joint Administrators are therefore at present unable to ascertain whether any such funds would therefore be available for creditors.

8. JOINT ADMINISTRATORS' PROPOSALS

The Joint Administrators' Proposals were approved by a resolution of the creditors. The Proposals can be summarised as follows:

- 8.1 The Administrators should consider and pursue the most appropriate alternative method of realising the assets for the benefit of the creditors.
- 8.2 The Administrators should arrange to distribute available funds from the realised assets to those creditors entitled to them in such manner as they consider will lead to an early distribution of the available assets in an economic manner.
- 8.3 The Administrators be authorised to make such application to Court for directions as they consider appropriate with a view to achieving the purposes of the administration or their Proposals.
- 8.4 The Administrators conclude the administration when all the property and assets have been realised and distributed (after costs).
- 8.5 Unless otherwise deemed appropriate (see below), to exit the Administration by way of Dissolution in accordance with Paragraph 84(1) of Schedule B1 to the Act.
- 8.6 To apply to Court in order to request a 36 month extension (bringing the administration to 48 months in length) to the administration or

- such a period as the Administrators see fit (i.e. in order to facilitate the realisation of commissions).
- 8.7 In the event that it is deemed appropriate to do so, to apply to Court (at such time as the application for extension is made) to seek approval for the distribution of the Prescribed Part during the Administration.
- 8.8 Notwithstanding the aforementioned, if circumstances arise which suggest that it may be more appropriate to exit Administration via a Creditors' Voluntary Liquidation, the Administrators propose to proceed in accordance with 8.8 below.
- 8.9 In the event that it is deemed appropriate to proceed to Creditors' Voluntary Liquidation, it is proposed that Matthew Haw of Baker Tilly Restructuring and Recovery LLP 25 Farringdon Street London EC4A 4AB and Keith Anderson of Baker Tilly Restructuring and Recovery LLP 1st Floor Quay 2 Fountainbridge, Edinburgh EH3 9QG be appointed as Joint Liquidators.
- 8.10 To seek a resolution from the secured and preferential creditors, as appropriate, for discharge from liability in respect of any action of ours as Administrators. This would take effect immediately following our cessation to act as Administrators.

9. EXTENSION OF THE ADMINISTRATION

The administration was extended for a period of 6 months from 3 August 2012 to 2 February 2013 by a resolution of the secured and preferential creditors.

On 11 January 2013 a further extension was granted for 12 months up to 2 February 2014 by order of the Court.

10. JOINT ADMINISTRATORS' REMUNERATION AND DISBURSEMENTS

Time costs and fees drawn to date

The Administrators are seeking approval from the preferential and secured creditors to draw remuneration based upon time costs together with the expenses incurred by them in the Administration, to be paid out of the assets of the Company in accordance with Rule 2.39 "by reference to the time properly given by the Administrators and their staff, in attending to matters arising in the administration".

To 5 June 2013, the Joint Administrators and their staff have spent a total of 283.6 hours in relation to this Administration. This equates to time costs of £62,625.80. A summary of the time incurred in accordance with SIP 9 is attached at Appendix B of the report.

To date we have drawn a total of £20,000 plus VAT on account of our time costs incurred.

We request that further remuneration of £20,000 plus VAT be drawn from fixed and floating realisations in accordance with the following resolution.

"That the remuneration of the Administrators be fixed in accordance with Rule 2.39 of the Insolvency (Scotland) Rules 1986 by reference to the time properly given by them and their staff based upon the attached details of the Joint Administrators' charge out rates in attending to matters arising in the administration, and may be drawn on account as and when funds permit"

In the period from 6 December 2012 to 5 June 2013 the Joint Administrators and their staff have spent a total of 38.2 hours in relation to this Administration. This equates to time costs of £8,480.80. A summary of the time incurred in accordance with SIP 9 is attached at Appendix B1 of the report.

Attached are the following:

- Appendix B: Time and charge out summary;
- Appendix C: Charge out bands and disbursement rates;
- Appendix D: Summary of payments to Joint Administrators and associated parties; and
- Appendix E: Baker Tilly Restructuring and Recovery LLP charging, expenses and disbursements policy statement.

Our staff have carried out the following tasks:

a) Administration and Planning

This includes dealing with the commencement of the administration, statutory filing of appointment documents with Companies' House, requesting the submission of the Statement of Affairs and filing it at Companies' House, together with day-to-day administration duties. These include but are not limited to: handling receipts and payments; VAT and corporation tax issues; pension queries and general correspondence.

b) Realisation of Assets

Our staff have been employed on various matters, including the sale of the Company's motor vehicles and the realisation of the commission book. In relation to the commissions, work completed has included negotiating the terms of the agreement and agreeing the sale documents. We have also been working with the Company's directors to pursue the Company's debtors.

c) Creditors

Queries from and correspondence with creditors and employees have been necessary aspects of the administration process. The preparation of the Joint Administrators' proposals and this progress report has been undertaken including the attendant aspects of providing and obtaining the required information. We continue to receive a number of enquiries from IFA's and

former purchasers of PCA products. We are also liaising with the Financial Services Compensation Scheme in relation to claims.

d) Investigation into the affairs of the Company

In accordance with our statutory obligations under the Company Directors' Disqualification Act 1986, we have filed the appropriate documentation with the Department of Business, Enterprise & Regulatory Reform.

Joint Administrators' disbursements

The basis of the Joint Administrators' drawing disbursements was approved by the secured and preferential creditors on 29 July 2012 when the following resolution was passed:

"The Joint Administrators shall be authorised to draw their disbursements and other expenses incurred by them in the administration, to be paid out of the assets of the company, such disbursements to include "Category 2 disbursements" at the rates prevailing when the cost is incurred."

Disbursements drawn from the company's assets in accordance with the resolution are detailed on Appendix D.

Matthew Haw

Baker Tilly Restructuring and Recovery LLP

Joint Administrator

Matthew Haw is licensed to act as an Insolvency Practitioner in the UK by the Institute of Chartered Accountants in England and Wales

Keith Anderson is licensed to act as an Insolvency Practitioner in the UK by the Institute of Chartered Accountants of Scotland

The affairs, business and property of the company are being managed by the Joint Administrators who act as agents of the company and without personal liability

28,242.28

		06/12/2012 to (05/06/2013	Total to 05/	06/2013
SOA Value £		£	£	£	£
	NANCE AND HIRE PURCHASE AGRE	EMENTS			•
16,670.00	Leased Assets	0.00		16,500.00	
(15,790.30)	Leased Assets (Amounts Owing)	0.00		0.00	
880.00	Leased Assets Control	0.00		0.00	
0.00	Payout on Lease or Finance	0.00	_	(15,790.30)	
			0.00		709.7
A	SSET REALISATIONS				
0.00	Bank Interest Gross	0.00		8.10	
0.00	Cash on Hand	0.00		1,465.28	
163,100.00	Commission receipts	18,828.29	_	59,063.03	
			18,828.29		60,536.4
C	OST OF REALISATIONS				
0.00	Bank Charges	0.00		(24.00)	
0.00	Commissions (to Phoenix)	0.00		(2,104.09)	
0.00	Joint Administrators Disbursements	0.00		(108.54)	
0.00	Joint Administrators Fees	0.00		(20,000.00)	
0.00	Legal Counsel Fees	(250.00)		(250.00)	
0.00	Legal Disbursements	(377.00)		(377.00)	
0.00	Legal Fees	(10,000.70)		(10,000.70)	
0.00	Statutory Advertising	0.00	_	(139.50)	
			(10,627.70)		(33,003.83
Pi	REFERENTIAL CREDITORS				
(2,533.88)	Holiday Pay	0.00		0.00	
(1,300.39)	Wages	0.00	_	0.00	
			0.00		0.0
_	NSECURED CREDITORS				
(677,617.00)	Associated Creditors	0.00		0.00	
(46,689.20)	Employees	0.00		0.00	
(223,641.68)	Trade and Expense Creditors	0.00	-	0.00	
		_	0.00	_	0.0
(786,922.45)		_	(8,200.59)	=	28,242.2
Ri	EPRESENTED BY				
	Bank - Floating (Clydesdale)			22,142.53	
	VAT Receivable (Payable)		_	6,099.75	

Park Caledonia Associates Limited SiP 9 Time Cost Analysis for the period 3 August 2011 to 5 June 2013

HOURS SPENT	Partners	Managers	Administrators	Assistants	Total Hours a	l Time Costs	Average rates
Administration and Planning							
Appointment	0.0	0.4	21.4	0.0	21.8	£3,924.00	£180.00
Background Information	0.0	0.1	1.6	0.0	1,7	£301.00	£177.06
Case Management	1.8	1.4	11.9	8.2	23.3	£4,150.00	£178.11
Director(s)/debtor/bankrupt	1.0	0.0	3.0	0.0	4.0	£1,025.00	£256.25
Pension Scheme	0.0	0.0	0.8	0.0	0.8	£144.00	£180.00
Post-appointment - general	0.0	10.0	4.4	0.0	14.4	£3,796.00	£263.61
Post-appointment taxation	0.0	0.3	1.4	0.0	1.7	£327.00	£192.35
Pre-appointment matters	1.0	0.8	4.5	0.0	6.3	£1,533.00	£243.33
Receipts and Payments	0.0	0.9	23.5	0.0	24.4	£3,920.00	£160.66
Shareholders/Director/Debtor/ Bkpt	0.0	0.3	3.3	0.0	3.6	£669.00	£185.83
Statement of Affairs	0.2	3.2	1.3	0.0	4.7	£1,131.00	£240.64
Tax Matters	0.4	0.7	1.6	0.0	2.7	£657.20	£243.41
Unsecured Creditors	0.0	0.2	0.0	0.0	0.2	£36.00	£180.00
Totals	4.4	18.3	78.7	8.2	109.6	£21,613.20	£197.20
Investigations							
Investigations/CDDA	2.4	7.1	7.7	0.0	17.2	£4,325.00	£251.45
Totals	2.4	7.1	7.7	0.0	17.2	€4,325.00	£251.45
Realisation of Assets							
Assets - general/other	0.0	7.4	7.1	0.0	14.5	£3,128.00	£215.72
Debtors & sales finance	1.5	12.8	2.2	0.0	16.5	£4,559.10	£276.31
HP/Leasing creditors	0.0	0.8	1.1	0.0	1.9	£492.00	£258.95
Land and Property	0.0	0.0	0.6	0.0	0.6	£108.00	£180.00
ROT/Third Party Assets	0.0	0.4	0.0	0.0	0.4	£100.00	£250.00
Sale of business	0.2	2.5	0.0	0.0	2.7	£1,279.50	£473.89
Unsecured Creditors	0.0	0.2	0.0	0.0	0.2	£50.00	£250.00
Totals	1.7	24.1	11.0	0.0	36.8	£9,716.60	£264.04
Trading							
Trading	0.0	0.0	0.2	0.0	0.2	£36.00	£180.00
Totals	0.0	0.0	0.2	0.0	0.2	£36.00	£180.00
Creditors							
1st creditors/shareholders meetings and reports	6.8	5.7	16.6	0.5	29.6	£7,451.00	£254.18
Appointment	0.0	0.0	2.0	0.0	2.0	£360.00	£180.00
Employees	0.0	7.8	1.8	0.0	9.6	£1,843.00	£191.98
Investigations/CDDA	0.0	0.3	0.0	0.0	0.3	£75.00	£250.00
Legal Matters	0.0	0.0	0.2	0.0	0.2	£36.00	£180.00
Other Creditor Meetings and Reports	1.0	3.5	24.6	0.0	29.1	£5,331.50	£183.21
Secured Creditors	0.3	4.7	8.0	0.0	5.8	£1,723.00	£297.07
Unsecured Creditors	4.6	9.0	8.5	0.0	22.1	£6,011.00	£271.99
Totals	12.7	31.0	54.5	0.5	98.7	£22,830.50	£231.93
Case Specific Matters - Legal Matters							
Legal Matters	0.3	3.0	15.8	0.0	19.1	£3,739.50	£195.79
Major Issues - Employees	0.0	1.0	1.0	0.0	2.0	£365.00	£182.50
Totals	0.3	4.0	16.8	0.0	21.1	£4,104.50	£194.53
TOTAL HOURS	21.5	84.5	168.9	8.7	283.6	£62,625.80	£220.82
TOTAL HOURS TOTAL TIME COST	£10,158.30		£29,394.50	£915.50	200.0	£62,625.80	-220.02
TOTAL LINE COOT		,101.90	~=0,00	20.00		,	

Park Caledonia Associates Limited SIP 9 Time Analysis for the period 6 December 2012 to 5 June 2013

HOURS SPENT	Partners	Managers	Administrators	Assistants	Total Hours	Total Time Costs	Average rates
Administration and Planning							
Background information	0.0	0.0	0.2	0.0	0.2	£31.00	£155.00
Case Management	1.3	0.2	2.7	1.6	5.8	£1,334.50	£230.09
Director(s)/debtor/bankrupt	0.0	0.0	0.6	0.0	0.6	£108.00	£180.00
Receipts and Payments	0.0	0.9	1.7	0.0	2.6	£488.50	£187.88
Tax Matters	0.4	0.7	1.6	0.0	2.7	£657.20	£243.41
Totals	1.7	1.8	6.8	1.6	11.9	£2,619.20	£220.10
Investigations							
Investigations/CDDA	0.0	2.0	0.6	0.0	2.6	£608.00	£233.85
Totals	0.0	2.0	0.6	0.0	2.6	£608.00	£233.85
Realisation of Assets							
Assets - general/other	0.0	1.5	0.8	0.0	2.3	£519.00	£225.65
Debtors & sales finance	0.6	0.3	0.0	0.0	0.9	£366.60	£407.33
Totals	0.6	1.8	0.8	0.0	3.2	£885.60	£276.75
Creditors							
Other Creditor Meetings and Reports	1.0	0.4	4.5	0.3	6.2	£1,429.50	£236.44
Secured Creditors	0.0	0.0	8.0	0.0	8.0	£144.00	£180.00
Unsecured Creditors	0.0	2.2	4.5	0.0	6.7	£1,360.00	£202.99
Totals	1.0	2.6	9.8	0.3	13.7	£2,933.50	£216.34
Case Specific Matters - Legal Matters							
Legal Matters	0.3	1.7	4.8	0.0	6.8	£1,434.50	£210.96
Totals	0.3	1.7	4.8	0.0	6.8	£1,434.50	£210.96
TOTAL HOURS	3.6	9.9	22.8	1.9	38.2	£8,480.80	£222.01
TOTAL TIME COST	£1,746.80	£2,475.00	£4,056.50	£202.50		£8,480.80	

BAKER TILLY RESTRUCTURING AND RECOVERY LLP CURRENT CHARGE OUT AND DISBURSEMENT RATES

CHARGE OUT RATES			
	Rate at commencement £	Current rate	
Partner	400-485	400-485	
Manager	200-400	200-400	
Administrator	105-185	105-185	
Support staff	105	105	

It is the office holder's policy to ensure that work undertaken is carried out by the appropriate grade of staff required for each task, having regard to its complexity and the skill and experience actually required to perform it. Baker Tilly Restructuring and Recovery LLP's charge out rates are reviewed periodically.

"CATEGORY 2" DISBURSEMENTS

"Category 2" disbursements will be recovered, where funds are available, at the following rates as set out in the body of the report.

"CATEGORY 2" DISBURSEMENT RATES (TABLE A)			
Travel & Subsistence			
Motor travel	40p per mile (from 1 April 2010)		
Subsistence	£23		
Circulars to Members / Credit	ors		
Labels	£ 0.16 (BT) or £0.01 (avery plain – 7163) each		
Headed paper	£ 0.08 per sheet		
Plain paper (continuation)	£ 0.08 per sheet		
Large envelopes	£ 0.22 each		
Small envelopes	£ 0.08 each		
Photocopying charge	£ 0.04 (b&w) £ 0.20 (colour) per sheet		
Stationery			
Lever arch files	£ 0.75 per file		
Cashiering files	£ 0.75 per file		
A-Z dividers	£1.75 per set		
1-31 dividers	£2.88 per set		
Coloured dividers (5 part)	£0.49 per set		

Coloured dividers (10 part)	£0.99 per set
Multi-punch pockets	£0.03 per pocket
Storage boxes	£1.50 per box
Sundry	
Faxes	N/a
Internal room hire (for meetings)	£50-200 dependent on room

BAKER TILLY RESTRUCTURING AND RECOVERY LLP JOINT ADMINISTRATORS' CATEGORY 2 DISBURSEMENTS TABLE

Recipient, Type and Purpose	Category	Paid	Unpaid
		£	£
Total		Nil	Nil

BAKER TILLY RESTRUCTURING AND RECOVERY LLP

CHARGING, EXPENSES AND DISBURSEMENTS POLICY STATEMENT

Charging policy

- Partners, directors, managers, administrators, cashiers, secretarial and support staff are allocated an hourly charge out rate which is reviewed from time to time.
- Work undertaken by cashiers, secretarial and support staff will be or has been charged for separately and such work will not or has not also been charged for as part of the hourly rates charged by partners, directors, managers and administrators.
- Time spent by partners and all staff in relation to the insolvency estate is charged to the estate.
- Time is recorded in 6-minute units at the rates prevailing at the time the work is done
- The current charge rates for Baker Tilly Restructuring and Recovery LLP London are attached
- Time billed is subject to Value Added Tax at the applicable rate.
- It is the office holder's policy to ensure that work undertaken is carried out by the appropriate grade of staff required for each task, having regard to its complexity and the skill and experience actually required to perform it.
- Baker Tilly Restructuring and Recovery LLP's charge out rates are reviewed periodically.

Expenses and disbursements policy

- Only expenses and disbursements properly incurred in relation to an insolvency estate are re-charged to the insolvency estate.
- Expenses and disbursements which comprise external supplies of incidental services specifically identifiable to the insolvency estate require disclosure to creditors, but do not require creditors' approval prior to being drawn from the insolvency estate. These are known as "Category 1" disbursements.
- Expenses and disbursements which are not capable of precise identification and calculation (for example any which include an element of shared or allocated costs) require the approval of creditors prior to be being drawn from the insolvency estate. These are known as "Category 2" disbursements.
- A resolution to consider approving "Category 2" disbursements at the rates prevailing at the time the cost is incurred to Baker Tilly Restructuring and Recovery LLP London will be proposed to creditors' in general meeting
- General office overheads are not re-charged to the insolvency estate as a disbursement.
- Any payments to outside parties in which the office holder or his firm or any associate has an interest will only be made with the approval of creditors.
- Where applicable, expenses and disbursements re-charged to or incurred directly by an insolvency estate are subject to VAT at the applicable rate.