REGISTERED COMPANY NUMBER: SC126238 (Scotland)
REGISTERED CHARITY NUMBER: SC 013233

Report of the Trustees and

Financial Statements for the Year Ended 31 March 2023

<u>for</u>

<u>Citizens Advice Bureau (Grangemouth & Bo'ness) Limited</u>

THURSDAY



A12 28/12/2023
COMPANIES HOUSE

Peter Deans Chartered Accountants 42 Stirling Street Denny Stirlingshire FK6 6DJ

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Report of the Trustees for the Year Ended 31 March 2023

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2023. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

The principal activity of the Bureau in the year under review was benefitting the local community by progressing the general public's education in matters pertaining to their mental, physical, social and financial welfare and in particular, to the relief of poverty.

The core activities continued to be funded by Falkirk Council, involving a Service Level Agreement. These activities are principally committed to the Council's Anti-Poverty Strategy. In addition, the Bureau continues to provide a holistic approach to the community.

ACHIEVEMENT AND PERFORMANCE

In 2022/23, we removed the restrictions imposed by the Pandemic and moved towards a more normal service. This was done gradually and included keeping the Triage process in place as it had worked well and increased our productivity. Funding levels were maintained for the following projects: Pension Wise, Welfare Reform, and Money Talk Team. Falkirk Council continued their Core Funding Grant.

The Cost Of Living Crisis meant that a large part of our work was helping clients with financial and welfare benefit issues.

FINANCIAL REVIEW

Income and expenditure were achieved as per budget. Cost control by the Bureau and efficiency contribution by all staff, paid and voluntary, greatly contributed to cost control in very difficult and stressful circumstances. The additional costs of removal did not help but assistance was given by the Council

Reserves Policy: It continues to be the policy of the Bureau to maintain unrestricted funds, defined as the free reserves of the Bureau, at a level that provides sufficient funds to cover costs for a minimum period of 3 months plus redundancy liabilities, in order to be able to respond to unforeseen circumstances when expenditures arise from time to time. This policy was maintained in spite of the year's extenuating circumstances.

FUTURE PLANS

FUTURE PLANS

The Bureau will continue to provide a holistic service but with a focus on income maximisation in response to the cost-of-living crisis.

The Bureau will continue to engage with funders/potential funders to secure future funding and continue to strive for longer term grants to enable better long term planning.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The company was formed in 1990 as a company limited by guarantee. It is a registered Scottish charity, charity number SC13233, and is governed by its Memorandum and Articles of Association.

The company is limited by guarantee and therefore has no share capital. Every member of the company undertakes to contribute to the assets of the company in the event of the same being wound up while he/she is a member or within one year after he/she ceased to be a member for payment of the debts and liabilities of the company contracted and of the costs, charges and expenses of winding up for the adjustment of the rights of the contributions amongst themselves, such amounts as may be required not exceeding £1.

Recruitment and appointment of new trustees

The directors of the charitable company are its trustees for the purpose of charity law and are as detailed on the contents page.

The rules governing the appointment and removal of trustees are set out in the company's Memorandum and Articles of Association.

New trustees are recruited mainly by advertising in newspaper articles, generic CAB posters, Citizens Advice Scotland website and also word of mouth by existing trustees. Requests are then put to the trustees, minuted and agreed. All trustees have to be re-elected bi-annually, with a proposer and seconder at the AGM.

Report of the Trustees for the Year Ended 31 March 2023

STRUCTURE, GOVERNANCE AND MANAGEMENT

Organisational structure

The bureau has an executive body of Directors, currently four in number, who carry ultimate responsibility for the limited company. The directors will approve accounts, budgets, grant applications, business plans, bureau policies etc.

The directors also sit on a Management Committee, currently nine in number, which also consists of bureau volunteers, bureau manager, members of the public and a Falkirk Council representative. The Management Committee discusses the operational aspects and inputs into sub committees for specific work e.g. help to complete the business plan review for approval by the Directors etc.

The bureau manager is responsible for day to day management of the office, adherence to the budget approved by the directors, line management of staff/volunteers, implementation of bureau policies, recruitment and training of volunteers etc.

There is an Assistant Manager who covers in the Manager's absence and who provides support to the volunteers.

Induction and training of new trustees

Committee members are provided with an induction after election at the AGM.

Management committee training is provided by Citizens Advice Scotland. This training is organised by the Field Services section and is provided either by the Advisory Officer or an external facilitator.

Training sessions, where possible, are designed to fit in with the normal meeting times of committees and others can be delivered at a specially arranged committee meeting. Topics are related to the responsibilities and interests of the committee members.

Full day training sessions are available on specific topics, which are held in various venues around Scotland. In addition, training can be provided from a range of community agencies, with courses run locally for committee members.

The manager will record attendance at training events.

Wider network

The bureau manager and staff attend appropriate local forums throughout Falkirk Council area.

Related parties

There are no related parties.

REFERENCE AND ADMINISTRATIVE DETAILS Registered Company number SC126238 (Scotland)

Registered Charity number SC 013233

Registered office

4 York Arcade Grangemouth FK3 8BA

Trustees

Mrs E A Irvine (resigned 5.1.23) Mrs J Young J T Lambie Ms H R Stewart S Young

Company Secretary

J T Lambie

Senior Statutory Auditor

Derek Proudfoot C.A.

Report of the Trustees for the Year Ended 31 March 2023

REFERENCE AND ADMINISTRATIVE DETAILS

Auditors
Peter Deans Chartered Accountants
42 Stirling Street
Denny
Stirlingshire
FK6 6DJ

Bankers

Unity Trust Bank Nine Brindleyplace Birmingham B1 2HB

STATEMENT OF TRUSTEES' RESPONSIBILITIES

The trustees (who are also the directors of Citizens Advice Bureau (Grangemouth & Bo'ness) Limited for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will
 continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

AUDITORS

The auditors, Peter Deans Chartered Accountants, will be proposed for re-appointment at the forthcoming Annual General Meeting.

Approved by order of the board of trustees on 4 October 2023 and signed on its behalf by:

Ms H R Stewart - Trustee

H.R. Ster

Report of the Independent Auditors to the Trustees and Members of Citizens Advice Bureau (Grangemouth & Bo'ness) Limited

Opinion

We have audited the financial statements of Citizens Advice Bureau (Grangemouth & Bo'ness) Limited (the 'charitable company') for the year ended 31 March 2023 which comprise the Statement of Financial Activities, the Balance Sheet and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2023 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006, the Charities and Trustee Investment (Scotland) Act 2005 and Regulation 8 of the Charities Accounts (Scotland) Regulations 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and the provisions available for small entities, in the circumstances set out in note 12 to the financial statements, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

Report of the Independent Auditors to the Trustees and Members of Citizens Advice Bureau (Grangemouth & Bo'ness) Limited

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 and the Charities Accounts (Scotland) Regulations 2006 (as amended) requires us to report to you if, in our opinion:

- adequate and proper accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to take advantage of the small companies exemption from the requirement to prepare a Strategic Report or in preparing the Report of the Trustees.

Responsibilities of trustees

As explained more fully in the Statement of Trustees' Responsibilities, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Based on our understanding of the industry, we identified that the principal risks of non-compliance with laws and regulations related to applicable Generally Accepted Accounting Practices, tax and employment compliance legislation and we considered the extent to which non-compliance might have a material effect on the financial statements. We also considered those laws and regulations that have a direct impact on the preparation of the financial statements such as the Companies Act 2006. We evaluated management's incentives and opportunities for fraudulent manipulation of the financial statements (including the risk of override of controls) and determined that the principal risks were related to: (1) posting inappropriate journal entries to manipulate financial results; (2) management bias in accounting estimates and provisions. Audit procedures performed by the engagement team included:

- Discussions throughout the year with management, including consideration of known or suspected instances of non-compliance with laws and regulation and fraud;
- Challenging assumptions and judgements made by management in determining significant accounting estimates (because of the risk of management bias);
- -Understanding and evaluating changes in processes and controls because of the COVID-19 pandemic;
- Identifying and testing unusual journal entries, in particular journal entries posted with unusual account combinations, and testing all material journals;
- Challenging why certain items are excluded or included from underlying profit and review of disclosures included in the Annual Report explaining and reconciling alternative performance measures to statutory metrics.

There are inherent limitations in the audit procedures described above. We are less likely to become aware of instances of non-compliance with laws and regulations that are not closely related to events and transactions reflected in the financial statements. Also, the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery or intentional misrepresentations, or through collusion

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Report of the Independent Auditors to the Trustees and Members of Citizens Advice Bureau (Grangemouth & Bo'ness) Limited

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006, and to the charitable company's trustees, as a body, in accordance with Regulation 10 of the Charities Accounts (Scotland) Regulations 2006. Our audit work has been undertaken so that we might state to the charitable company's members and the trustees those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Derek Proudfood C.A. (Senior Statutory Auditor)

for and on behalf of Peter Deans Chartered Accountants

Eligible to act as an auditor in terms of Section 1212 of the Companies Act 2006

42 Stirling Street

Denny

Stirlingshire

FK6 6DJ

4 October 2023

Statement of Financial Activities (Incorporating an Income and Expenditure Account) for the Year Ended 31 March 2023

	Notes	Unrestricted fund £	Restricted funds £	31.3.23 Total funds £	31.3.22 Total funds £
INCOME AND ENDOWMENTS FROM Charitable activities Citizens Advice Bureau	110.00	217,819	-	217,819	233,572
Investment income	2	707	-	707	100
Total		218,526	<u> </u>	218,526	233,672
EXPENDITURE ON Charitable activities Citizens Advice Bureau		220,669		220,669	231,472
NET INCOME/(EXPENDITURE)		(2,143)	-	(2,143)	2,200
RECONCILIATION OF FUNDS Total funds brought forward		125,793	-	125,793	123,593
TOTAL FUNDS CARRIED FORWARD		123,650		123,650	125,793

Balance Sheet 31 March 2023

FIXED ASSETS	Notes	Unrestricted fund £	Restricted funds	31.3.23 Total funds £	31.3.22 Total funds £
Tangible assets	8	69	-	69	84
CURRENT ASSETS Prepayments and accrued income Cash at bank and in hand		3,626 122,425 	<u>:</u> 	3,626 122,425 126,051	3,556 142,262 145,818
CREDITORS Amounts falling due within one year	9	(2,470)	-	(2,470)	(20,109)
NET CURRENT ASSETS		123,581	-	123,581	125,709
TOTAL ASSETS LESS CURRENT LIABILITIES		123,650	-	123,650	125,793
NET ASSETS		123,650	<u> </u>	123,650	125,793
FUNDS Unrestricted funds	10			. 123,650	125,793
TOTAL FUNDS				123,650	125,793

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 4 October 2023 and were signed on its behalf by:

H.R. Stur

The notes form part of these financial statements

Notes to the Financial Statements for the Year Ended 31 March 2023

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

The financial statements are prepared on the assumption that the company is a going concern.

The management expectation is that COVID-19 will be a factor for some time to come, with the financial impact lasting for a number of years thereafter. This will bring a level of uncertainty to the availability and/or amount of grants available from 2022/23. In 2022/23 the management have access to unrestricted reserves. In the longer term the management will closely monitor and review income and costs on a regular basis. It should be noted that grants are normally allocated on a fixed one year term each year, and managing finances on a year to year basis is something the bureau has successfully coped with in the past.

Management therefore believe that a going concern assumption is totally justified.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Office Equipment - 20% on cost

Fixtures and fittings - 15% on reducing balance

Computer equipment - 33% on cost

Taxation

As a charity registered with Inland Revenue Charities, Edinburgh, the company is exempt from taxation.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

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Notes to the Financial Statements - continued

	e to the Financial Statements - continued E Year Ended 31 March 2023		
2.	INVESTMENT INCOME	31.3.23	31.3.22
	Deposit account interest	£ 707	£ 100
3.	NET INCOME/(EXPENDITURE)		
	Net income/(expenditure) is stated after charging/(crediting):		
	Auditors' remuneration Depreciation - owned assets	31.3.23 £ 840 	31.3.22 £ 840 15
4.	TRUSTEES' REMUNERATION AND BENEFITS		
	There were no trustees' remuneration or other benefits for the year ended 31 March 31 March 2022.	2023 nor for	the year ended
	Trustees' expenses		
	There were no trustees' expenses paid for the year ended 31 March 2023 nor for the year ende	d 31 March 2022.	
5.	STAFF COSTS		
	The average monthly number of employees during the year was as follows:		

	-	7
Administration	-	2
Direct charitable work	-	5
	31.3.23	31.3.22

No employees received emoluments in excess of £60,000.

6. **EX GRATIA PAYMENTS**

Volunteer workers received payment of expenses only.

No employee received emoluments of more than £60,000.

7. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

INCOME AND ENDOWNENTS FROM	Unrestricted fund £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM Charitable activities Citizens Advice Bureau	233,572	-	233,572
Investment income	100		100
Total	233,672	<u>-</u>	233,672

EXPENDITURE ON

Notes to the Financial Statements - continued for the Year Ended 31 March 2023

7.	COMPARATIVES FOR THE STATEMENT OF FIN	ANCIAL ACTIVITIES -	continued		
			Unrestricted fund £	Restricted funds £	Total funds £
	Charitable activities Citizens Advice Bureau		231,472		231,472
	NET INCOME		2,200	-	2,200
	RECONCILIATION OF FUNDS Total funds brought forward		123,593	-	123,593
	TOTAL FUNDS CARRIED FORWARD		125,793		125,793
8.	TANGIBLE FIXED ASSETS	Office Equipment	Fixtures and fittings	Computer equipment	Totals
	COST At 1 April 2022 and 31 March 2023	£ 2,650	£ 6,579	£ 20,065	£ 29,294
	DEPRECIATION At 1 April 2022 Charge for year	2,650	6,495 · 15	20,065	29,210 15
	At 31 March 2023	2,650	6,510	20,065	29,225
	NET BOOK VALUE At 31 March 2023		69	<u> </u>	69
	At 31 March 2022		84	<u> </u>	84
9.	CREDITORS: AMOUNTS FALLING DUE WITHIN (ONE YEAR		31.3.23 £	31.3.22 £
	No description Other creditors Accruals and deferred income			80 2,390	2,609 17,500
				2,470	20,109

Notes to the Financial Statements - continued for the Year Ended 31 March 2023

10. MOVEMENT IN FUNDS

MOVEMENT IN FORDS	At 1.4.22 £	Net movement in funds £	At 31.3.23 £
Unrestricted funds Core activities	125,793	(2,143)	123,650
TOTAL FUNDS	125,793	(2,143)	123,650
Net movement in funds, included in the above are as follows:			
	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds Core activities	218,526	(220,669)	(2,143)
TOTAL FUNDS	218,526	(220,669)	(2,143)
Comparatives for movement in funds			
	At 1.4.21	Net movement in funds	At 31.3.22
Unrestricted funds Core activities	£ 123,593	£ 2,200	£ 125,793
TOTAL FUNDS	123,593	2,200	125,793
Comparative net movement in funds, included in the above are as follows:			
	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds Core activities	233,672	(231,472)	2,200
TOTAL FUNDS	233,672	(231,472)	2,200

Notes to the Financial Statements - continued for the Year Ended 31 March 2023

10. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.21 · £	Net movement in funds £	At 31.3.23 £
Unrestricted funds Core activities	123,593	57	123,650
TOTAL FUNDS	123,593	57	123,650

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds
Unrestricted funds Core activities	452,198	(452,141)	57
TOTAL FUNDS	452,198	(452,141)	57

11. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2023.

12. FRC ETHICAL STANDARD - PROVISIONS AVAILABLE FOR SMALL ENTITIES

In common with many other businesses of our size and nature we use our auditors to assist with the preparation of the financial statements.