

LIQ03

Notice of progress report in voluntary winding up



Companies House

For further information, please
refer to our guidance at
www.gov.uk/companieshouse

1 Company details	
Company number	1 0 7 6 4 1 4 0
Company name in full	Individual Protection Solutions Ltd

→ Filling in this form
Please complete in typescript or in
bold black capitals.

2 Liquidator's name	
Full forename(s)	Martin
Surname	Maloney

3 Liquidator's address	
Building name/number	Leonard Curtis
Street	Leonard Curtis House Elms Square, Bury New Road
Post town	Whitefield
County/Region	Greater Manchester
Postcode	M 4 5 7 T A
Country	

4 Liquidator's name ①	
Full forename(s)	Andrew
Surname	Poxon

① Other liquidator
Use this section to tell us about
another liquidator.

5 Liquidator's address ②	
Building name/number	Leonard Curtis
Street	Leonard Curtis House Elms Square, Bury New Road
Post town	Whitefield
County/Region	Greater Manchester
Postcode	M 4 5 7 T A
Country	

② Other liquidator
Use this section to tell us about
another liquidator.

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6 Period of progress report

From date	^d 0	^d 5	^m 0	^m 4	^y 2	^y 0	^y 2	^y 2
To date	^d 0	^d 4	^m 0	^m 4	^y 2	^y 0	^y 2	^y 3

7 Progress report

☒ The progress report is attached

8 Sign and date

Liquidator's signature

Signature

X



X

Signature date

^d 2	^d 5	^m 0	^m 5	^y 2	^y 0	^y 2	^y 3
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LIQ03

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**Presenter information**

You do not have to give any contact information, but if you do it will help Companies House if there is a query on the form. The contact information you give will be visible to searchers of the public record.

Contact name **John Crolla**Company name **Leonard Curtis**Address **Leonard Curtis House****Elms Square, Bury New Road****Whitefield**Post town **Greater Manchester**

County/Region

Postcode **M 4 5 7 T A**

Country

DX

Telephone **0161 413 0930****Checklist**

We may return forms completed incorrectly or with information missing.

Please make sure you have remembered the following:

- ☐ The company name and number match the information held on the public Register.
- ☐ You have attached the required documents.
- ☐ You have signed the form.

**Important information**

All information on this form will appear on the public record.

**Where to send**

You may return this form to any Companies House address, however for expediency we advise you to return it to the address below:

The Registrar of Companies, Companies House,
Crown Way, Cardiff, Wales, CF14 3UZ.
DX 33050 Cardiff.

**Further information**

For further information please see the guidance notes on the website at www.gov.uk/companieshouse or email enquiries@companieshouse.gov.uk

This form is available in an alternative format. Please visit the forms page on the website at www.gov.uk/companieshouse



LEONARD CURTIS
BUSINESS RESCUE & RECOVERY

**Individual Protection Solutions Ltd
(In Creditors' Voluntary Liquidation)**

Company Number: 10764140

Former Registered Office and Trading Address:

First Floor, Ridgeland House, 15 Carfax, Horsham, West Sussex RH12 1DY

**Joint Liquidators' First Progress Report
pursuant to Section 104A(1) of the Insolvency Act 1986 (as amended)
and Rule 18.3 of the Insolvency (England and Wales) Rules 2016**

**Report Period:
5 April 2022 to 4 April 2023**

25 May 2023

**Martin Maloney and Andrew Poxon - Joint Liquidators
Leonard Curtis
Leonard Curtis House, Elms Square, Bury New Road, Whitefield
Greater Manchester M45 7TA
Tel: 0161 413 0930 Fax: 0161 413 0931
recovery@leonardcurtis.co.uk
Ref: K/26/JC/I297Q/1010**

CONTENTS

- 1 Introduction
- 2 Conduct of the Liquidation
- 3 Receipts and Payments Account
- 4 Outcome for Creditors
- 5 Investigations
- 6 Joint Liquidators' Remuneration, Expenses and Creditors' Rights
- 7 Matters Still to be Dealt With
- 8 Other Matters

APPENDICES

- A Summary of Joint Liquidators' Receipts and Payments from 5 April 2022 to 4 April 2023
- B Summary of Joint Liquidators' Time Costs from 5 April 2022 to 4 April 2023
- C Summary of Joint Liquidators' Time Costs for the Period from 5 April 2022 to 4 April 2023 Incorporating a Comparison of the Joint Liquidators' Fees Estimate
- D Summary of Joint Liquidators' Expenses from 5 April 2022 to 4 April 2023 Incorporating a Comparison of the of Joint Liquidators' Statement of Likely Expenses
- E Leonard Curtis Policy Regarding Fees and Expenses
- F Proof of Debt Form
- G Privacy Notice

TO ALL MEMBERS, CREDITORS AND THE REGISTRAR OF COMPANIES

1 INTRODUCTION

- 1.1 Martin Maloney and Andrew Poxon were appointed Joint Liquidators of Individual Protection Solutions Ltd (“the Company”) on 5 April 2022.
- 1.2 Martin Maloney and Andrew Poxon are authorised to act as insolvency practitioners in the UK by the Institute of Chartered Accountants in England and Wales.
- 1.3 There has been no change in office holder since the date of Liquidation.
- 1.4 This report provides an update on the conduct of the Liquidation for the period from 5 April 2022 to 4 April 2023, as required by Section 104A(1) of the Insolvency Act 1986 (as amended) (“the Act”) and Rule 18.3 of the Insolvency (England and Wales) Rules 2016 (“the Rules”). It contains details of the progress made, the expected outcome for creditors and other information that the Joint Liquidators are required to disclose.
- 1.5 All figures are stated net of VAT.

2 CONDUCT OF THE LIQUIDATION

- 2.1 The Company’s registered office was changed to Leonard Curtis, Leonard Curtis House, Elms Square, Bury New Road, Whitefield, Greater Manchester M45 7TA on 11 April 2022.

Assets Realised

Cash in Hand

- 2.2 Cash in hand had an estimated to realise value of £25,845, according to the statement of affairs. This asset relates to the Company’s balance at bank that was transferred to the Joint Liquidators prior to their appointment for the benefit of the insolvent estate. £25,845 has been received.

Debtors

- 2.3 Debtors had an estimated to realise value of £17,000, according to the statement of affairs. This asset relates to a VAT refund paid to the director from HMRC that was due to the Company. The director applied set off for funds due to him from the Company and £8,831 has been received.

Bank Interest

- 2.4 Bank interest of £280 has been received.

Assets Still to be Realised

- 2.5 The following assets are still to be realised:

Description	£
VAT Refund	11,056
	<u>11,056</u>

VAT Refund

- 2.6 VAT refund had an estimated to realise value of £11,056, according to the statement of affairs. HMRC were requested to pay over the amount due, however, were unable to action the request due to a sub period outstanding prior to the liquidation. The Joint Liquidators have been corresponding with HMRC in relation to this period and have sought to have the outstanding return filed and allow for a repayment to be made. The outstanding VAT returns have been submitted and this matter remains ongoing.

Unrealisable Assets

- 2.7 The following assets are deemed unrealisable:

Description	£
Intangible Assets	Uncertain
Director's Loan Account	Uncertain
	<u>Uncertain</u>

Intangible Assets

- 2.7 Intangible assets had an uncertain estimated to realise value, according to the statement of affairs. The Joint Liquidators reviewed the available information and sought a purchaser. However, no offers were received, and no realisations have been made.

Director's Loan Account

- 2.8 Director's loan account had an uncertain estimated to realise value, according to the statement of affairs. Upon their appointment, the Joint Liquidators requested this amount be repaid, however, no funds were received, and the amount was deemed uneconomical to pursue further.

3 RECEIPTS AND PAYMENTS ACCOUNT

- 3.1 A summary of the Joint Liquidators' receipts and payments for the period from 5 April 2022 to 4 April 2023 is attached at Appendix A.

4 OUTCOME FOR CREDITORS

Secured Creditors

- 4.1 There are no secured creditors.

Preferential Creditors

- 4.2 As at the date of Liquidation, there were three preferential creditors, with estimated claims totalling £2,817.
- 4.3 Claims totalling £539 have been received. The funds realised have already been distributed or used or allocated for paying the expenses of the Liquidation. A dividend to preferential creditors is anticipated in due course, however, the timing and the quantum are yet to be determined.

Secondary Preferential Creditors

- 4.4 With respect to insolvencies commencing on or after 1 December 2020, HMRC rank ahead of floating charge holders and unsecured creditors in respect of certain unpaid taxes that the relevant company collects on behalf of HMRC. These taxes are known as Priority Taxes and include:
- VAT;
 - PAYE (including student loan repayments);
 - Construction Industry Scheme deductions; and
 - Employees' NI contributions.
- 4.5 As at the date of Liquidation, HMRC had a secondary preferential claim, estimated at £7,052.
- 4.6 A claim totalling £5,345 has been received. There are currently insufficient funds with which to pay a secondary preferential dividend.

Prescribed Part

- 4.7 The Insolvency Act 1986 provides that, where a company has created a floating charge after 15 September 2003, a prescribed part of the company's net property must be made available to the unsecured creditors and not be distributed to the floating charge holder except in so far as it exceeds the amount required for the satisfaction of unsecured claims. The net property represents the assets available after the costs and expenses of the insolvency procedure and the discharge of preferential creditors' and secondary preferential creditors' claims in full.
- 4.8 As the Company has no unsatisfied floating charges created on or after 15 September 2003, there will be no requirement to set aside a prescribed part in this case.

Ordinary Unsecured Creditors

- 4.9 As at the date of Liquidation, there were 24 ordinary unsecured creditors, with estimated claims totalling £1,315,627. Claims totalling £1,829,011 have been received.
- 4.10 There are currently insufficient funds to declare a dividend at this time.
- 4.11 The Joint Liquidators have collated and acknowledged (where requested) the claims of the ordinary unsecured creditors, although, in view of the fact that there will be no distribution to this class of creditor, unsecured claims have not been formally agreed.

5 INVESTIGATIONS

- 5.1 Following their appointment, the Joint Liquidators considered the information acquired in the course of appraising and realising the business and assets of the Company, together with information provided by the Company's directors and its creditors, to identify any further possible realisations for the estate and what further investigations, if any, might be appropriate.
- 5.2 That assessment did not identify any possible further realisations. In addition, the Joint Liquidators concluded that no further investigations were required. If, however, any creditor is aware of any particular matters which they consider require investigation, they should send full details to this office.
- 5.3 Notwithstanding the above, the Joint Liquidators have complied with their statutory obligations under the Company Directors Disqualification Act 1986 and the appropriate report has been submitted to the relevant authority.

6 JOINT LIQUIDATORS’ REMUNERATION, EXPENSES AND CREDITORS’ RIGHTS

Remuneration

- 6.1 A fee of £9,000 in respect of the preparation of the statement of affairs was agreed and paid directly to Leonard Curtis by the Company prior to the Joint Liquidators appointment.
- 6.2 On 12 July 2022, creditors resolved by way of a decision by correspondence, that the Joint Liquidators’ remuneration be payable by reference to time properly given by them and their staff in attending to matters arising in the Liquidation as set out in the Fees Estimate dated 20 June 2022 (for an amount totalling £29,925.50). The Joint Liquidators’ time costs from 5 April 2022 to 4 April 2023 are £21,057, which represents 78.5 hours at an average hourly rate of £268.24. Attached at Appendix B is a time analysis which provides details of the activity costs incurred by staff grade during the period from 5 April 2022 to 4 April 2023, together with a detailed description of work undertaken attributable to each category of time costs and an explanation of why it was necessary for that work to be performed.
- 6.3 At Appendix C is a comparison of categorised time costs incurred and the estimated time costs as per the original Fees Estimate. You will note that the categories of time costs incurred do not generally exceed those as set out in the Fees Estimate. The areas where significant variance has occurred are in respect of general administration.

General Administration

- 6.4 Additional time has been incurred under general administration as organising collection of the Company’s books and records as well as general matters surrounding the took longer than anticipated.
- 6.5 Fees totalling £20,500 have been drawn.

Expenses

- 6.6 A comparison of the Joint Liquidators’ expenses from 5 April 2022 to 4 April 2023 and the Joint Liquidators’ statement of likely expenses is attached at Appendix D. To assist creditors’ understanding of this information, it has been separated into the following two categories:
- *Standard Expenses*: this category includes expenses payable by virtue of the nature of the liquidation process and / or payable in order to comply with legal or regulatory requirements.
 - *Case Specific Expenses*: this category includes expenses likely to be payable by the Joint Liquidators in carrying out their duties in dealing with issues arising in this particular Liquidation. Included within this category are costs that are directly referable to the Liquidation but are not paid to an independent third party (and which may include an element of allocated costs). These are known as ‘category 2 expenses’ and they may not be drawn without creditor approval.
- 6.7 With effect from 1 April 2021, the Joint Liquidators are also required to disclose to those responsible for approving their remuneration whether any payments that they intend to make from an insolvency estate are to associates of Leonard Curtis. Payments to associates are subject to the same level of approval as the office holders’ fees and category 2 expenses. Further details are included at Appendix D and E.
- 6.8 On 12 July 2022, creditors resolved that the Joint Liquidators be authorised to discharge category 2 expenses and payments to associates.
- 6.9 You will note that, in general, the nature and value of expenses incurred to date fall within those anticipated within the original statement of expenses.

- 6.10 Attached at Appendix E is additional information in relation to the firm's policy on staffing, the use of subcontractors, expenses and details of current charge-out rates by staff grade. Please be aware that the firm's charge out rates have been amended with effect from 1 March 2021.
- 6.11 Since commencement of Liquidation, the following professional advisors ("PA") and / or subcontractors ("S") have been instructed:

Name of Professional Advisor	PA / S	Service Provided	Basis of Fees
Emprove	S	Employee claims assistance	Costs per employee
Emprove	S	Pension assistance	Cost per employee/scheme

- 6.12 Emprove were instructed to provide their specialist skills and knowledge in employment law to assist with engaging with the Company's staff to assist in submitting the employees' claims and assisting with the Company's pension scheme. The Joint Liquidators engaged Emprove rather than alternative agents due to their quality and low-cost service alongside their long-standing relationship with Leonard Curtis. A cost per employee and a cost per employee/scheme basis was agreed for the respective instructions. The comparative cost of the Joint Liquidators and their staff completing this work was anticipated to be higher than the costs of each instruction. Engaging Emprove has ensured that the costs incurred by the estate are proportionate, fair and reasonable when considering statutory case requirements

Creditors' Rights

- 6.12 Under Rule 18.9 of the Rules, within 21 days of receipt of this report, a secured creditor, or an unsecured creditor with either the concurrence of at least five per cent in value of the unsecured creditors (including the creditor in question), or with the permission of the court, may request in writing that the Joint Liquidators provide further information about their remuneration or expenses, which have been itemised in this report.
- 6.13 Under Rule 18.34 of the Rules, any secured creditor, or any unsecured creditor with either the concurrence of at least 10 per cent in value of the unsecured creditors (including that creditor) or the permission of the court, may within eight weeks of receipt of the progress report that first reports the fee basis, the charging of the remuneration or the incurring of the expenses in question, make an application to court on the grounds that, in all the circumstances, the basis fixed for the Joint Liquidators' remuneration is inappropriate and/or the remuneration charged or the expenses incurred by the Joint Liquidators, as set out in the progress report, are excessive.
- 6.14 Unless the court orders otherwise, the costs of the application shall be paid by the applicant and are not payable as an expense of the Liquidation.

7 MATTERS STILL TO BE DEALT WITH

- 7.1 Matters still to be dealt with before conclusion of the Liquidation include the following:

- The realisation of the remaining assets, as detailed in section 2;
- The formal agreement of preferential creditor claims;
- The distribution of a preferential dividend;
- The formal agreement and distribution of an unsecured dividend, if relations are sufficient;
- The unpaid remuneration and expenses will need to be paid; and
- The preparation of the Joint Liquidators' Final Account.

8 OTHER MATTERS

- 8.1 For your information, Liquidation: A Guide for Creditors on Insolvency Practitioner Fees, version 1 April 2021, which sets out the rights of creditors and other interested parties under the insolvency legislation, may be accessed via the following link:

<https://www.r3.org.uk/technical-library/england-wales/technical-guidance/fees/>

8.2 If you would prefer this to be sent to you in hard copy form, please contact John Crolla of this office on 0161 413 0930.

8.3 Creditors are also encouraged to visit the following website, which provides a step by step guide designed to help creditors navigate through an insolvency process:

<http://www.creditorinsolvencyguide.co.uk>

8.4 The Joint Liquidators are bound by the Insolvency Code of Ethics, which can be found at:

<https://www.gov.uk/government/publications/insolvency-practitioner-code-of-ethics>

Data Protection

8.5 When submitting details of your claim in the liquidation, you may disclose personal data to the Joint Liquidators. The processing of personal data is regulated in the UK by the General Data Protection Regulation EU 2016/679 as supplemented by the Data Protection Act 2018, together with other laws which relate to privacy and electronic communications. The Joint Liquidators act as Data Controllers in respect of personal data they obtain in relation to this liquidation and are therefore responsible for complying with Data Protection Law in respect of any personal data they process. The Joint Liquidators' privacy notice, which is attached to this report at Appendix G, explains how they process your personal data. Terms used in this clause bear the same meanings as are ascribed to them in Data Protection Law.

Yours faithfully



MARTIN MALONEY
JOINT LIQUIDATOR

Martin Maloney and Andrew Poxon are authorised to act as insolvency practitioners in the UK by the Institute of Chartered Accountants in England and Wales under office holder numbers 9628 and 8620, respectively

**SUMMARY OF JOINT LIQUIDATORS' RECEIPTS AND PAYMENTS
FROM 5 APRIL 2022 TO 4 APRIL 2023**

	Estimated to Realise	As at 4 April 2023
	£	£
RECEIPTS		
Cash in Hand	25,845	25,845.35
Debtors	17,000	8,831.88
VAT Refund	11,056	-
Intangible Assets	Uncertain	-
Director's Loan Account	Uncertain	-
	<u>53,901</u>	<u>34,677.23</u>
 Bank Interest		<u>280.12</u>
		<u>34,957.35</u>
PAYMENTS		
Joint Liquidators' Remuneration		20,500.00
Employee Claims Assistance		400.00
Accountancy Software		250.00
Postage Costs		232.71
Statutory Advertising		191.70
Bordereau Fee		180.00
Software Licence		87.00
Courier Costs		81.79
Storage		21.23
Report Hosting		21.00
TOTAL COSTS AND CHARGES PAID		<u>21,965.43</u>
 BALANCE		<u>12,991.92</u>
 MADE UP AS FOLLOWS		
Balance at Bank c/f		8,598.84
VAT Control Account		4,393.08
		<u>12,991.92</u>

APPENDIX B

SUMMARY OF JOINT LIQUIDATORS' TIME COSTS FROM 5 APRIL 2022 TO 4 APRIL 2023

	Director		Senior Manager		Administrator 1		Administrator 4		Total		Average
	Units	Cost £	Units	Cost £	Units	Cost £	Units	Cost £	Units	Cost £	Hourly Rate £
Statutory and Review	1	55.00	6	279.00	46	1,357.00	16	280.00	69	1,971.00	285.65
Receipts and Payments	3	165.00	3	139.50	40	1,180.00	4	70.00	50	1,554.50	310.90
Insurance	1	55.00		-	7	206.50	11	192.50	19	454.00	238.95
Assets	-	-	7	325.50	61	1,799.50	37	647.50	105	2,772.50	264.05
Liabilities	4	220.00	35	1,627.50	36	1,062.00	47	822.50	122	3,732.00	305.90
General Administration	4	220.00	27	1,255.50	71	2,094.50	36	630.00	138	4,200.00	304.35
Appointment	-	-	13	604.50	-	-	74	1,295.00	87	1,899.50	218.33
Planning and Strategy	-	-	-	-	-	-	2	35.00	2	35.00	175.00
Post Appointment Creditor Decisions	-	-	-	-	-	-	42	735.00	42	735.00	175.00
Investigations	10	550.00	22	1,023.00	4	118.00	117	2,047.50	153	3,738.50	244.35
Total	23	1,265.00	113	5,254.50	265	7,817.50	386	6,755.00	787	21,092.00	
Average Hourly Rate (£)		<u>550.00</u>		<u>465.00</u>		<u>295.00</u>		<u>175.00</u>		<u>268.01</u>	
All Units are 6 minutes											

**DETAILED NARRATIVE OF WORK PERFORMED BY THE JOINT LIQUIDATORS AND THEIR STAFF IN THE
PERIOD 5 APRIL 2022 TO 4 APRIL 2023**

Statutory and Review

This category of activity encompasses work undertaken for both statutory and case-management purposes. Whilst this work will not directly result in any monetary value for creditors, it will ensure that the case is managed efficiently and resourced appropriately, which will be of benefit to all creditors. The work to be carried out under this category will comprise the following:

- Case-management reviews. These have been carried out periodically throughout the life of the case. A month one review was undertaken by the firm's compliance team to ensure that all statutory and best practice matters have been dealt with appropriately. As the case progressed, further periodic reviews have been undertaken to ensure that the case is progressing as planned.
- Allocation of staff, management of staff, case resourcing and budgeting.
- Review of time costs data to ensure accurate posting of time and to ensure compliance with Statement of Insolvency Practice 9.
- Review of work carried out by more junior members of staff to ensure quality of work and adherence to standards, legislation and best practice.
- The team is required under the Company Directors Disqualification Act 1986 to review the Company's records and consider information provided by creditors on the conduct of the all directors involved with the Company during the three years leading up to the insolvency. This will result in the preparation and submission of statutory returns or reports on all directors to the Insolvency Service. Evidence of unfit conduct can result in directors being disqualified for periods of up to 15 years.
- Review of directors' statement of affairs and filing of document at Companies House in accordance with statutory requirements.

Receipts and Payments

This category of work will not result in a direct financial benefit for creditors; however, close monitoring of case bank accounts is essential to ensure that bank interest is maximised where possible, estate expenses are properly managed and kept to a minimum and amounts payable to creditors are identified and distributed promptly.

- Opening of case bank accounts.
- Management of case bank account(s) to ensure compliance with relevant risk management procedures.
- Regular review of the accounts by senior member of staff.
- Timely completion of all post-appointment tax and VAT returns.
- Managing estate expenses.

APPENDIX B (cont)

Insurance, Bonding and Pensions

Insolvency Practitioners are obliged to comply with certain statutory requirements when conducting their cases. Some of these requirements are in place to protect Company assets (see insurance and bonding matters below), whilst requirements in respect of Company pension schemes are there to protect the pension funds of Company employees. Whilst there is no direct financial benefit to Company creditors in dealing with these, close control of case expenditure is crucial to delivering maximum returns to the appropriate class of creditor.

- Calculation and request of joint liquidators' bond in accordance with the Insolvency Practitioners Regulations 2005. A bond is a legal requirement on all liquidations and is essentially an insurance policy to protect creditors against the fraud or dishonesty of the Insolvency Practitioner. The bond is calculated by reference to the value of assets which are estimated before costs, to be available to unsecured creditors.
- Periodic review of bonding requirements to ensure that creditors are appropriately protected. The bond is reviewed upon each large receipt of monies into the case and also at three month intervals in accordance with best practice.
- Conducting online checks to identify whether the Company operated a registered pension scheme.
- Liaising with agents in relation to their instruction to assist with pension matters.

Assets

The work set out in this category may bring a financial benefit for creditors. This may be a distribution to secured creditors of the Company only (from which a Prescribed Part fund may be set aside for the benefit of unsecured creditors) or may, depending on realisations, costs and the extent of any 3rd party security, result in a distribution to the preferential and / or unsecured creditors.

- Reviewing Company records to confirm the value of the outstanding debtor.
- Corresponding with the debtor for recovery.
- Corresponding with HMRC in relation to the VAT refund and completion of necessary returns.
- Review of intangible asset information and attempts at realisation.
- Liaising with Company's bankers re pre-appointment bank accounts.

Liabilities

This category of time includes both statutory and non-statutory matters and will not necessarily bring any financial benefit to creditors generally. The more employees and creditors a company has, the more time and cost is involved in dealing with those claims.

Statutory

- Processing of claims from the Company's creditors – All claims received from the Company's creditors have been logged.
- Preparation and submission of periodic progress reports to creditors.

Non statutory

- Dealing with enquiries from the Company's creditors – This will include dealing with creditors general queries by post, telephone and email. Time will also be incurred providing updates to the secured creditors on the progress of the liquidation.

General Administration

This category of work does not result in a direct financial benefit for creditors; however, it is necessary for these tasks to be completed in order to ensure the smooth and efficient progression of the Liquidation:

- Setting up and maintaining the Liquidators' records.
- Arranging collection and storage of Company records.
- Dealing with general correspondence and communicating with directors and shareholders.

Appointment

There are certain tasks which the Joint Liquidators have a statutory obligation to undertake during the Liquidation process. Other tasks are completed in order to ensure the Liquidation is progressed to the benefit of all creditors and stakeholders. Actions completed to date are:

- Statutory notifications to creditors and other interested parties following the Liquidators' appointment.
- Preparation of case plan.

General Administration

This category of work does not result in a direct financial benefit for creditors; however, it is necessary for these tasks to be completed in order to ensure the smooth and efficient progression of the liquidation:

- General planning matters.

Post-Appointment Creditors' Decisions

This category of activity encompasses work undertaken for statutory reasons. This work will not directly result in any financial benefit for creditors.

- Preparation of Fees Estimate and statement of expenses in accordance with Insolvency (Amendment) Rules 2015.
- Convening a decision of the creditors to agree fees estimate with appropriate body of creditors.
- Reporting on outcome of voting.

Investigations

Some of the work Liquidators are required to undertake is to comply with legislation such as the Company Directors' Disqualification Act 1986 ("CDDA") and Statement of Insolvency Practice 2 – Investigations by Office Holders in Administration and Insolvent Liquidations. It may not necessarily bring any financial benefit to creditors, unless these investigations reveal potential asset recoveries that the Liquidator can pursue for the benefit of creditors.

- Collecting and reviewing the Company's records.
- Conducting initial investigations into the Company's affairs/records to identify the possibility of further realisations and enable the submission of returns due under the Company Directors Disqualification Act 1986.

APPENDIX C

**SUMMARY OF JOINT LIQUIDATORS' TIME COSTS FOR THE PERIOD FROM 5 APRIL 2022 TO 4 APRIL 2023
INCORPORATING A COMPARISON OF THE JOINT LIQUIDATORS' FEES ESTIMATE**

	Fees Estimate			Incurred To Date			Variance
	Total		Average Hourly Rate	Total		Average Hourly Rate	Cost £
	Units No	Cost £		Units No	Cost £		
Statutory and Review	183	6,883.00	376.12	69	1,971.00	285.65	(4,912.00)
Receipts and Payments	32	1,019.50	318.59	50	1,554.50	310.90	535.00
Insurance	34	1,007.00	296.18	19	454.00	238.95	(553.00)
Assets	78	1,960.00	251.28	105	2,772.50	264.05	812.50
Liabilities	298	10,394.00	348.79	122	3,732.00	305.90	(6,662.00)
General Administration	88	2,186.00	248.41	138	4,200.00	304.35	2,014.00
Appointment	91	2,119.50	232.91	87	1,899.50	218.33	(220.00)
Planning and Strategy	2	35.00	175.00	2	35.00	175.00	-
Post Appointment Creditor Decisions	56	1,212.00	216.43	42	735.00	175.00	(477.00)
Investigations	134	3,112.50	232.28	153	3,738.50	244.35	626.00
Total	996	29,928.50	300.49	787	21,092.00	268.01	(8,836.50)

All Units are 6 minutes

APPENDIX D

SUMMARY OF JOINT LIQUIDATORS' EXPENSES FROM 5 APRIL 2022 TO 4 APRIL 2023 INCORPORATING A COMPARISON OF THE OF JOINT LIQUIDATORS' STATEMENT OF LIKELY EXPENSES

Standard Expenses

Type	Charged by	Description	Estimated Amount £	Total Amount Incurred to Date £	Amount Incurred in This Period £	Amount Paid £	Amount Unpaid £
Bond Fee	AUA Insolvency Risk	Insurance bond	180.00	180.00	180.00	180.00	-
Postage	Postworks	Costs of postage	320.00	232.71	232.71	232.71	-
Document Hosting	Pelstar	Hosting of documents for creditors*	35.00	21.00	21.00	21.00	-
Software Licence Fee	Pelstar	Case management system licence fee*	87.00	87.00	87.00	87.00	-
Statutory Advertising	Courts Advertising	Advertising	191.70	191.70	191.70	191.70	-
Storage Costs	Charles Taylor	Storage of books and records	Uncertain	23.95	23.95	21.23	2.72
		Total standard expenses	813.70	736.36	736.36	733.64	2.72

*Payment to Associate requiring specific creditor / committee approval if incurred and / or drawn between 1 April 2021 and 31 December 2022

Case Specific Expenses

Type	Charged by	Description	Estimated Amount £	Total Amount Incurred to Date £	Amount Incurred in This Period £	Amount Paid £	Amount Unpaid £
Professional Fees	Emprove	Assistance with employee claims	400.00	400.00	400.00	400.00	-
Professional Fees	Emprove	Assistance with pension	150.00	-	-	-	-
Accountancy Software	Alph4	Accountancy software	-	250.00	250.00	250.00	-
Courier Costs	City Today	Collection of documentation	-	81.79	81.79	81.79	-
		Total case specific expenses	550.00	731.79	731.79	731.79	-

LEONARD CURTIS POLICY REGARDING FEES AND EXPENSES

The following Leonard Curtis policy information is considered to be relevant to creditors:

Staff Allocation and Charge Out Rates

We take an objective and practical approach to each assignment which includes active director involvement from the outset. Other members of staff will be assigned on the basis of experience and specific skills to match the needs of the case. Time spent by secretarial and other support staff on specific case related matters, e.g. report despatching, is not charged.

Where it has been agreed by the appropriate body of creditors that the office holders' remuneration will be calculated by reference to the time properly given by the office holders and their staff in attending to matters as set out in a fees estimate, then such remuneration will be calculated in units of 6 minutes at the standard hourly rates given below. In cases of exceptional complexity or risk, the insolvency practitioner reserves the right to request and obtain authority from the appropriate body of creditors that their remuneration on such time shall be charged at the higher complex rates given below.

The following hourly charge out rates apply to all assignments undertaken by Leonard Curtis:

	6 Jan 2014 onwards		1 Aug 2019 onwards		1 March 2021 onwards	
	Standard	Complex	Standard	Complex	Standard	Complex
	£	£	£	£	£	£
Director	450	562	525	656	550	688
Senior Manager	410	512	445	556	465	581
Manager 1	365	456	395	494	415	518
Manager 2	320	400	345	431	365	456
Administrator 1	260	325	280	350	295	369
Administrator 2	230	287	250	313	265	331
Administrator 3	210	262	230	288	245	306
Administrator 4	150	187	165	206	175	219
Support	0	0	0	0	0	0

In respect of assignments pre-dating 1 March 2022, office holders' remuneration may include costs incurred by the firm's in-house legal team, which may be used for non-contentious matters pertaining to the insolvency appointment.

Use of Associates

We are required to disclose to those responsible for approving our remuneration whether any payments we intend to make from an insolvency estate are to Associates of Leonard Curtis (LC). The term "Associate" is defined in s435 of the Insolvency Act 1986, but we are also required to consider the substance or likely perception of any association between the appointed insolvency practitioner, their firm (LC) or an individual within the firm and the recipient of a payment. Payments to Associates are subject to the same level of approval as the office holder's fees and category 2 expenses (see table on the next page for further details).

Leonard Curtis Legal Limited (LC Legal) are part of the Leonard Curtis group; as such they are an "Associate" of LC. Where LC Legal are instructed to assist an office-holder in a particular matter from 1 March 2022 onwards, details of their proposed costs will be provided to creditors and specific approval for payment will be sought.

Additionally, Pelstar Limited (Pelstar) provides insolvency case management software and document hosting facilities to LC. Until 31 December 2022, LC employed an individual who is married to a director of Pelstar, and as such, whilst not meeting the legal definition of "Associate", we were aware that there was a perceived association between LC and Pelstar and specific approval of their costs were sought accordingly. As this individual is no longer employed by LC, this is no longer required and Pelstar costs invoiced with effect from 1 January 2023 will be paid without prior approval.

Use of Professional Advisors

Details of any professional advisor(s) used will be given in reports to creditors. Unless otherwise indicated the fee arrangement for each is based on hourly charge out rates, which are reviewed on a regular basis, together with the recovery of relevant disbursements. The choice of professional advisors is based around a number of factors including, but not restricted to, their expertise in a particular field, the complexity or otherwise of the assignment and their geographic location.

Individual Protection Solutions Ltd – In Creditors' Voluntary Liquidation

Use of Subcontractors

Where we subcontract out work that could otherwise be carried out by the office holder or his/her staff, this will be drawn to the attention of creditors in any report which incorporates a request for approval of the basis upon which remuneration may be charged. An explanation of why the work has been subcontracted out will also be provided.

Categorisation of Expenses

We are required to provide creditors with an estimate of the expenses we expect to be incurred in respect of an assignment and report back to them on actual expenses incurred and paid in our periodic progress reports. There are two broad categories of expenses: standard expenses and case specific expenses. These are explained in more detail below:

- a) Standard Expenses – this category includes expenses which are payable in order to comply with legal or regulatory requirements and therefore will generally be incurred on every case. They will include:

Type	Description	Amount																								
AML checks via Smartsearch	Electronic client verification in compliance with the Money Laundering, Terrorist Financing and Transfer of Funds (Information on the Payer) Regulations 2017	£5.00 plus VAT per search Note that with effect from 1 April 2021, these costs are no longer recovered from the estate.																								
Bond / Bordereau fee via AUA Insolvency Services	Insurance bond to protect the insolvent entity against any losses suffered as a result of the fraud or dishonesty of the IP	£10.00 to £1,200.00 dependent on value of assets within case																								
Company searches via Companies House	Extraction of company information from Companies House	£1.00 per document unless document can be accessed via the free service																								
Document hosting via Pelstar Limited	Hosting of documents via a secure portal for access by creditors/shareholders. Costs are charged per upload plus VAT and are generally dependent upon the number of creditors. The costs are commensurate with those charged by other providers of comparable services.	<table><tr><th>Type</th><th>First 100</th><th>Every addtl 10</th></tr><tr><td>ADM</td><td>£14.00</td><td>£1.40</td></tr><tr><td>CVL</td><td>£7.00</td><td>£0.70</td></tr><tr><td>MVL</td><td>£7.00</td><td>£0.70</td></tr><tr><td>CPL</td><td>£7.00</td><td>£0.70</td></tr><tr><td>CVA</td><td>£10.00</td><td>£1.00</td></tr><tr><td>BKY</td><td>£10.00</td><td>£1.00</td></tr><tr><td>IVA</td><td colspan="2">£10 p.a. or £25 for life of case</td></tr></table>	Type	First 100	Every addtl 10	ADM	£14.00	£1.40	CVL	£7.00	£0.70	MVL	£7.00	£0.70	CPL	£7.00	£0.70	CVA	£10.00	£1.00	BKY	£10.00	£1.00	IVA	£10 p.a. or £25 for life of case	
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IVA	£10 p.a. or £25 for life of case																									
Software Licence fee hosting via Pelstar Limited	Payable to software provider for use of case management system. The costs are commensurate with those charged by other providers of comparable services.	£87.00 plus VAT per case																								
Postage via Royal Mail or Postworks	Cost of posting documents which are directly attributable to a case to external recipients	Calculated in accordance with applicable supplier rates and dependent on the number of pages and whether the document is sent by international, first or second class post.																								
Post re-direction via Royal Mail	Redirection of post from Company's premises to office-holders' address	0-3 months £216.00 3-6 months £321.00 6-12 months £519.00																								
Statutory advertising via advertising agents	Advertising of appointment, notice of meetings etc. - London Gazette - Other	£91.80 - £102.00 plus VAT per advert Dependent upon advert and publication																								
Storage costs	Costs of storage of case books and records	£5.07 plus VAT per box per annum plus handling charges																								

Individual Protection Solutions Ltd – In Creditors' Voluntary Liquidation

- b) Case-specific expenses – this category includes expenses (other than office-holders' fees) which are likely to be payable on every case but which will vary depending upon the nature and complexity of the case and the assets to be realised. They will include but may not be restricted to:

Type	Description	Amount
Agents' fees	Costs of appointed agents in valuing and realising assets	Time costs plus disbursements plus VAT
Debt Collection fees	Costs of appointed debt collectors in realising debts	Generally agreed as a % of realisations plus disbursements plus VAT
Legal fees	Costs of appointed solicitors. Will generally comprise advice on validity of appointment, drafting of sale contracts, advice on retention of title issues and advice on any reviewable transactions. Where the solicitor appointed is LC Legal, any fee payable for work completed is classed as a payment to an associate and requires specific creditor / committee approval as detailed above.	Time costs plus disbursements plus VAT
Other expenses	See Category 1 and 2 expenses notes below	See Category 1 and 2 expenses notes below

Please note that expenses are generally categorised as Category 1 or Category 2:

- a) Category 1 expenses: These are payments to independent third parties providing the service to which the expense relate. These may include, for example, advertising, external room hire, storage costs, postage costs, telephone charges, travel expenses (excl. mileage), and equivalent costs reimbursed to the office holder or his or her staff. Category 1 expenses may be paid without prior approval.
- b) Category 2 expenses: These are costs that are directly referable to the appointment in question, but not paid to an independent third party. They may include costs which have an element of shared cost. The following items of expenditure are recharged on this basis and are charged at HMRC approved rates:

Business mileage

45p per mile

Payments to Associates (as defined above) are categorised by LC in the same way as Category 2 expenses. Category 2 expenses and payments to Associates may only be drawn if they have been approved in the same manner as an office holder's remuneration.

Insolvency (England and Wales) Rules 2016
Rule 14.4

Proof of Debt – General Form

CREDITORS' VOLUNTARY LIQUIDATION

RELEVANT DATE FOR CLAIMS: 5 APRIL 2022

Please e-mail completed form to:

recovery@leonardcurtis.co.uk quoting ref: I297Q/JC/PROOF

Name of Company in Liquidation:

INDIVIDUAL PROTECTION SOLUTIONS LTD

Company registration number:

10764140

[Liquidation only]

1 Name of creditor
(If a company, provide the company registration number).

2 Correspondence address of creditor (including any email address)

3 Total amount of claim (£)
(include any Value Added Tax)

4 If amount in 3 above includes (£)
outstanding uncapitalised interest, state amount.

5 Details of how and when the debt was incurred.
(If you need more space, attach a continuation sheet to this form)

6 Details of any security held, the value of the security and the date it was given.

7 Details of any reservation of title claimed in respect of goods supplied to which the debt relates.

8 Details of any document by reference to which the debt can be substantiated

Individual Protection Solutions Ltd – In Creditors' Voluntary Liquidation

9 Signature of creditor
(or person authorised to act on the creditor's behalf)

10 Date of signature

11 Address of person signing if different from 2 above

12 Name in BLOCK LETTERS:

13 Position with, or relation to, creditor

Admitted to vote for

Amount (£)

Date

Admitted for dividend for

Amount (£)

Date

Liquidator

Liquidator

Notes:

1. There is no need to attach them now but the office holder may ask you to produce any document or other evidence which is considered necessary to substantiate the whole or any part of the claim, as may the chairman or convenor of any qualifying decision procedure.

2. This form can be authenticated for submission by email by entering your name in block capitals and sending the form as an attachment from an email address which clearly identifies you or has been previously notified to the office holder. If completing on behalf of a company, please state your relationship to the company.

3. Please e-mail completed form to:

recovery@leonardcurtis.co.uk quoting ref: I297Q/JC/PROOF

**LEONARD CURTIS
PRIVACY NOTICE FOR CREDITORS**

Information we collect and hold about you

By requesting details of your claim in this insolvency, we may collect Personal Data from you, particularly if you are a consumer creditor, a sole trader or are lodging a claim in your personal capacity.

Personal Data is information relating to a living individual. Whenever Personal Data is processed, collected, recorded, stored or disposed of it must be done within the terms of the General Data Protection Regulation ("the GDPR"). Examples of Personal Data include but may not be limited to your name, address, telephone number and email contact details.

If you do not provide us with the information we require, this may adversely affect our ability to deal with your claim, but we would ask you not to submit more Personal Data than we request from you.

Legal justification for processing your Personal Data

The processing of your Personal Data by us is necessary to enable us to comply with legal obligations under the Insolvency Act 1986 and associated legislation which we are subject to as Insolvency Practitioners.

How we use your information

All information you supply to us is required to enable us to comply with our duties under the Insolvency Act 1986 and associated legislation. It will be used to enable us to assess the extent of the insolvent entity's liabilities, to allow you to vote on any decision procedures, to enable us to communicate with you, to process your claim and to pay any dividends which may be due to you from the insolvent estate.

Who we share your information with

We may be required to share some of your Personal Data with other creditors. The data which will be shared with other creditors will be limited to that specifically required to be disclosed under insolvency legislation.

We may share some of your information with our Data Processors. Data Processors include solicitors, accountants and employment law specialists who assist us with our duties where required. We will only share your information with our Data Processors if we require their specialist advice. All of our Data Processors are subject to written contracts with us to ensure that your Personal Data is processed only in accordance with the GDPR.

How long will we hold your Personal Data for?

We will need to hold your Personal Data for a period of time after the insolvency has been concluded. This is to enable us to deal with any queries which might arise. Our Records Management Policy requires us to destroy our physical files 6 years after closure of the case. Electronic data files will be removed from our Case Management System 6 years after conclusion of the case but may be held on our server for a longer period of time but with restricted access.

Your rights in respect of your Personal Data

You have the right to request access to your Personal Data and to require it to be corrected or erased. You also have the right to request a restriction in the way we process your Personal Data or to object to its processing. You should be aware however that we may not be able to comply with your request if this would affect our ability to comply with our legal obligations.

You have the right to Data Portability. This is a right to have the Personal Data we hold about you to be provided to you in a commonly used and machine-readable format so that you can transfer that Data to another organisation in a way that is not too onerous to upload the Data.

Your right to complain

You have the right to be confident that we are handling your Personal Data responsibly and in line with good practice. If you have a concern about the way we are handling your Personal Data you should contact our Privacy Manager in the first instance.

If you are unable to resolve your concerns with us, you have the right to complain to the Information Commissioners' Office. The Information Commissioner can be contacted at Wycliffe House, Water Lane, Wilmslow, Cheshire SK6 5AF or on 0303 123 1113.

Contacting us

If you have any questions relating to the processing of your Personal Data, please write to our Privacy Manager at Leonard Curtis, 5th Floor, Grove House, 248A Marylebone Road, London NW1 6BB Alternatively our Privacy Manager can be contacted by telephone on 0207 535 7000 or by email: privacy@leonardcurtis.co.uk.

Data Controller: LEONARD CURTIS