In accordance with Rule 18.7 of the Insolvency (England & Wales) Rules 2016 and Sections 92A, 104A and 192 of the Insulvency Act 1986.

LIQ03 Notice of progress report in voluntary winding up



For further information, please refer to our guidance at www.gov.uk/companieshouse

1	Company details	
Company number	1 0 2 5 4 9 2 9	Filling in this form Please complete in typescript or in
Company name in full	Fastfix Heating & Home Services Limited	bold black capitals.
		And the state of t
2	Liquidator's name	
Full forename(s)	Michael	**************************************
Surname	Fortune	
3	Liquidator's address	
Building name/number	1580 Parkway	
Street	Solent Business Park	Manches Biff Teach Annie
Post town	Whiteley, Fareham	Total Action (State Control of State Con
County/Region	Hampshire	
Postcode	P O 1 5 7 A G	
Country		
4	Liquidator's name •	
Full forename(s)	Carl	Other liquidator Use this section to tell us about
Surname	Faulds	another liquidator.
5	Liquidator's address ⊙	
Building name/number	1580 Parkway	Other liquidator Use this section to tell us about
Street	Solent Business Park	another liquidator.
Post town	Whiteley, Fareham	
County/Region	Hampshire	
Postcode	P O 1 5 7 A G	
Country		

LIQ03 Notice of progress report in voluntary winding up

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LIQ03

Notice of progress report in voluntary winding up

Presenter information

You do not have to give any contact information, but if you do it will help Companies House if there is a query on the form. The contact information you give will be visible to searchers of the public record. **David Manning** Company restric Portland Leonard Curtis 1580 Parkway Solent Business Park Whiteley, Fareham County/Region Hampshire 5 G Counta DX Telephone 01489 550440 Checklist We may return forms completed incorrectly or with information missing. Please make sure you have remembered the following: ☐ The company name and number match the information held on the public Register. ☐ You have attached the required documents.

📗 Important information

All information on this form will appear on the public record.

Where to send

You may return this form to any Companies House address, however for expediency we advise you to return it to the address below:

The Registrar of Companies, Companies House, Crown Way, Cardiff, Wales, CF14 3UZ. DX 33050 Cardiff.

Further information

For further information please see the guidance notes on the website at www.gov.uk/companieshouse or email enquiries@companieshouse.gov.uk

This form is available in an alternative format. Please visit the forms page on the website at www.gov.uk/companieshouse

☐ You have signed the form.

Fastfix Heating & Home Services Limited

In Liquidation

Joint Liquidators' Summary of Receipts and Payments (Accruals Basis)

Statement of Affairs £		From 17 September 2021 To 16 September 2022 £	From 17 September 2021 To 16 September 2022 £
	ASSET REALISATIONS		
NIL	Franchise agreement	0.00	0.00
750.00	Plant and machinery	167.00	167.00
200.00	Computer equipment	233.00	233.00
300.00	Stock	167.00	167.00
Uncertain	Book debts	0.00	0.00
1,354.12	Cash at bank	0.00	0.00
9,500.00	Cash in client account	10,750.00	10,750.00
		11,317.00	11.317.00
	COST OF REALISATIONS		
	Specific bond	70.00	70.00
	Statement of affairs fee	8,055.00	8,055.00
	Joint liquidators' remuneration	1,000.00	1,000.00
	Postworks charges	59.90	59.90
	Advertising in London Gazette	180.00	180.00
		(9,364.90)	(9.364.90)
	PREFERENTIAL CREDITORS		
(6,519.07)	Employees - holiday and arrears of pay	0.00	0.00
		0.00	0.00
	SECONDARY PREFERENTIAL CREDITORS		
(1,211.44)	PAYE & Employee NI	0.00	0.00
(3,342.33)	VAT	0.00	0.00
		0.00	0.00
	UNSECURED CREDITORS		
(41,973.00)	Trade and expense creditors	0.00	0.00
(6,897.09)	Employee claims	0.00	0.00
(29,357.99)	Directors' loan accounts	0.00	0.00
(49,276.70)	Barclays Bank Plc	0.00	0.00
		0.00	0.00
	SHAREHOLDERS		
(100.00)	Ordinary shareholders	0.00	0.00
		0.00	0.00
(126,573.50)	•	1,952.10	1,952.10

REPRESENTED BY

VAT receivable	1,8/2.97
Current account - Lloyds Bank VCA	192.53
VAT payable	(113.40)

Statemen	į
of Affairs	
f	

From 17 September 2021	From 17 September 2021
To 16 September 2022	To 16 September 2022
£	£
	1,952.10

The funds held are in a non-interest bearing account.

Michael Robert Fortune Joint Liquidator On 1st November 2022 Portland Business and Financial Solutions Limited trading as Portland Leonard Curtis was renamed Leonard **Curtis South Coast Limited trading as Leonard Curtis**



TO THE MEMBERS AND CREDITORS

CF/MF/SIG/XCT/SH/DJM/AJ/F9827

4th November 2022

Fastfix Heating & Home Services Limited in liquidation

Annual progress report

We hereby give notice to the members and creditors of the final account required by section 106 Insolvency Act 1986 and Rule 18.14 Insolvency (England and Wales) Rules 2016.

We confirm that:-

- The company's affairs are fully wound up.
- The creditors have the right to request further information in accordance with rule 18.9.
- The creditors have the right to challenge the liquidators' remuneration or expenses under rule 18.34.
- A creditor may object to the release of the liquidators by giving notice in writing to the liquidators before the end of the prescribed period being the later of:
 - o Eight weeks from the delivery of this notice, or
 - If any requests for information under rule 18.9 or any application to court under that rule or rule 18.34 is made, when that request or application is finally determined.
- The liquidators will vacate office under section 171 of the Insolvency Act 1986 on delivering to the registrar of companies the final account and notice saying whether any creditor has objected to the release: and
- The liquidators will be released under section 173(b) at the same time as vacating office unless any of the company's creditors objected to the release.

Leonard Curtis South Coast Limited

Company Number 03830668 (England) Reg Office: Riverside House, Irwell Street, Manchester, M3 5EN Carl Faulds, Mike Fortune, Nicola Layland and Stewart Goldsmith are licensed in the UK by the IPA. David Smithson is licensed in the UK by the ICAEW.

All Insolvency Practitioners are bound by the Insolvency Code of Ethics. When appointed as Administrators to manage the affairs, business and property of a company in administration, the Administrators act as agent of the company without personal liability.

Email: southcoast@leonardcurtis.co.uk

1580 Parkway Solent Business Park Whiteley Fareham Hampshire PO15 7AG Dorset BH12 5AG

Discovery Court 551-553 Wallisdown Road Poole

Tel: 01489 550 440 Fax: 01489 550 499

Tel: 01202 712 810

Fastfix Heating & Home Services Limited	Registered office	1580 Parkway Solent Business Park Whiteley, Fareham Hampshire PO15 7AG
10254929	Trading address	110 Burchells Green Road Bristol BS15 1DR
None		אטו פופסי
Michael Robert Fortune	Insolvency Practi	tioners Association
Carl Derek Faulds	Insolvency Practi	tioners Association
17 th September 2021	Appointed by	Members and Creditors
17 th September 2021 to 16	6 th September 2022	
	Services Limited 10254929 None Michael Robert Fortune Carl Derek Faulds 1580 Parkway, Solent Bus 7AG E-mail creditors.sour 17th September 2021	10254929 Trading address None Michael Robert Fortune Insolvency Practi Carl Derek Faulds Insolvency Practi 1580 Parkway, Solent Business Park, Whiteley, 7AG E-mail creditors.south@leonardcurtis.co.uk

Note – Michael Robert Fortune and Carl Derek Faulds were appointed as Joint Liquidators of the company on 17th September 2021. At that stage the Joint Liquidators' firm was named Portland Business & Financial Solutions Limited. On 1st November 2022 the company was renamed Leonard Curtis South Coast Limited and since that date has traded as Leonard Curtis. The Joint Liquidators and staff working on the case remain unchanged.

We are now able to complete the winding-up of the affairs of this company, in respect of which we were appointed joint liquidators on 17th September 2021.

Outcome in realising assets

We enclose a summary of our receipts and payments account. We have provided comparisons of the realisations with the original director projections in the statement of affairs. This shows the assets which have been realised during the liquidation.

As set out on the statement of affairs, the chattel assets and stock were independently valued by Richard Kelly (MRICS) of SIA Group.

During the liquidation we received an offer of £567 plus VAT for the purchase of the tools, office equipment and stock from Bristol Boiler Man Ltd, which is connected to the company because of a common director and shareholder.

We considered the offer and concluded that due to the age and condition of the items, that the cost of uplifting the items, marketing them and completing a sale to a third party would outweigh the likely realisable value.

We therefore concluded that the offer from Bristol Boiler Man Ltd would provide the best return for the liquidation and the offer was accepted. The sale was concluded and funds were received on 7th January 2022. The purchaser was not advised by the liquidators.

Investigation

In our first report, we invited creditors to bring to our attention any matters that they believe require further investigation. We have also conducted an investigation into the affairs of the company in order to identify matters that would lead to a cost-effective recovery for creditors. We concluded that there are no matters of concern that merit pursuing.

In addition, a report has been submitted to The Insolvency Service as required under the provisions of The Insolvent Companies (Report on Conduct of Directors) (England and Wales) Rules 2016.

Creditors' claims and outcome for creditors

The attached receipts and payments account shows the estimated level of creditors from the statement of affairs at the outset.

As anticipated at the outset, due to the paucity of funds there were no funds available to enable a distribution to any class of creditor as the realisations have not been sufficient to cover all the expenses of the liquidation.

Liquidators' fees, disbursements and expenses

On 21st October 2021 creditors resolved that our remuneration and disbursements be fixed as follows:-

- For services provided in the period up to the date of despatch of the draft final progress report to creditors on the basis allowed by reference to the time properly given by the office holders and their staff in attending to matters arising in the liquidation, budgeted to be £15,000.
- For services in the period from the following day for the remainder of the liquidation, a set amount of £2,000. Whilst this work provides no financial benefit to the creditors it is required by statute.
- Out of pocket expenses incurred in accordance with the schedule of rates for disbursements and out pocket expenses published by the liquidators.

As anticipated at the outset the realisations have been insufficient to discharge the costs in full of the liquidation. Our fees have been limited to the realisations achieved. The amounts drawn are set out on the attached receipts and payments account, an analysis of the time spent is also enclosed.

We have drawn a fee, as approved by a resolution by creditors on 21st October 2021, for the services provided to the company in the period leading up to our appointment in convening the creditors' decision and preparing the report and statement of affairs that was presented to creditors. The receipts and payments account shows the payment made.

We may have instructed agents to handle certain aspects of the liquidation on our behalf where it was either more cost-effective for them to do so or where they have a particular expertise that was required. A summary of the expenses is enclosed where instructions were given.

The expenses and disbursements have not exceeded the estimate.

Creditors' requests for further information

In accordance with rule 18.9 Insolvency (England and Wales) Rules 2016 the following may make a written request to us for further information about remuneration or expenses set out in this report:-

- A secured creditor.
- An unsecured creditor with the concurrence of at least 5% in value of the unsecured creditors (including the creditor in question).
- Any unsecured creditor with the permission of the court.

A request, or an application to the court for permission, must be made, or filed with the court (as applicable) within 21 days of the receipt of this report.

In accordance with rule 18.34 the following may make an application that the remuneration charged is in all circumstances excessive or the basis is inappropriate or the expenses incurred are excessive:-

- A secured creditor.
- An unsecured creditor with the concurrence of at least 10% in value of the unsecured creditors (including the creditor in question).
- · Any unsecured creditor with the permission of the court.

The application to the court must be made no later than eight weeks after the receipt of this report.

Further information regarding liquidators' fees can be found by visiting the following website link https://www.insolvency-practitioners.org.uk/regulation-and-guidance/creditors-guides-tofees

Michael Fortune Joint Liquidator

Attachments

- · Summary of receipts and payments
- SIP9 time analysis
- Time narrative
- Summary of disbursements and expensesSchedule of charge out rates
- Privacy policy for creditors

Fastfix Heating & Home Services Limited

In Liquidation

Joint Liquidators' Summary of Receipts and Payments (Accruals Basis)

Statement of Affairs £		From 17 September 2021 To 16 September 2022 £	From 17 September 2021 To 16 September 2022 £
~	ASSET REALISATIONS	~	2
NiL	Franchise agreement	0.00	0.00
	Plant and machinery	167.00	167.00
	Computer equipment	233.00	233.00
300.00	Stock	167.00	167.00
Uncertain	Book debts	0.00	0.00
1,354.12	Cash at bank	0.00	0.00
9,500.00	Cash in client account	10,750.00	10,750.00
		11,317.00	11,317.00
	COST OF REALISATIONS	•	•
	Specific bond	70.00	70.00
	Statement of affairs fee	8,055.00	8,055.00
	Joint liquidators' remuneration	1,000.00	1,000.00
	Postworks charges	59.90	59.90
	Advertising in London Gazette	180.00	180.00
		(9,364.90)	(9,364.90)
	PREFERENTIAL CREDITORS		
(6,519.07)	Employees - holiday and arrears of pay	0.00	0.00
		0.00	0.00
	SECONDARY PREFERENTIAL CREDITORS		
(1,211.44)	PAYE & Employee NI	0.00	0.00
(3,342.33)	VAT	0.00	0.00
		0.00	0.00
	UNSECURED CREDITORS		
(41,973.00)	Trade and expense creditors	0.00	0.00
(6,897.09)	Employee claims	0.00	0.00
(29,357.99)	Directors' loan accounts	0.00	0.00
(49,276.70)	Barclays Bank Plc	0.00	0.00
		0.00	0.00
	SHAREHOLDERS		
(100.00)	Ordinary shareholders	0.00	0.00
		0.00	0.00
(126,573.50)		1,952.10	1,952.10
	•		

REPRESENTED BY

VAT receivable	1,872.97
Current account - Lloyds Bank VCA	192.53
VAT payable	(113.40)

Statement of Affairs £

From 17 September 2021	From 17 September 2021
To 16 September 2022	To 16 September 2022
£	£
1,952.10	

The funds held are in a non-interest bearing account.

SIP9 Time & Cost Summary

Fastfix Heating & Home Services Limited

17 September 2021 to 16 September 2022

Fastfix Heating & Home Services Limited (Showing Post-Appointment only)

Ciassification of Work Function	Partner	Manager	Other Senior Professional	Assistants & Support Staff	Total Hours	Time Cost (£)	Time Cost (£) Average Hourly Rate (£)
Administration & planning	0.80	0.10	0.50	4.50	5.90	1,009.00	171.02
Creditors	1.10	0.20	4.20	7.80	13.30	2,232.50	167.86
Fixed charge	0.00	0.00	0.00	00.00	00'0	0.00	00:00
Investigations	0.40	0.00	3.90	0.90	5.20	1,041.00	200.19
Pre appointment	0.00	0.00	0.00	00.00	0.00	0.00	0.00
Realisation of assets	2.50	1.20	1.60	1.00	6.30	1,632.00	259.05
Reporting	0.00	0.10	2.00	1.20	3.30	589.00	178.48
Trading	0.00	0.00	0.00	00.00	00:00	0.00	0.00
Total Hours	4.80	1.60	12.20	15.40	34.00	6,503.50	191.28
Total Fees Claimed						1,000.00	
Total Expenses Claimed						74.08	

Fastfix Heating & Home Services Limited in liquidation

Narrative of time spent

We have recorded time in the following categories of work that we have handled:-

AP: Administration and planning

Internal management of the case to ensure it is completed in an expedient manner and in accordance with good practice. Maintaining the estate accounts and ensuring compliance and statutory filing requirements, further details as set out on the attached.

Whilst this work provides no financial benefit to the creditors it is required by statute.

C: Creditors

Corresponding with creditors about their claims, as more fully described under the "Creditor claims and outcome for creditors" in the report, further details as set out on the attached.

Whilst this work provides no financial benefit to the creditors it is required by statute.

I: Investigation

Carrying out a review of the events leading up to failure and completing the CDDA reports, which is explained in more detail under the heading of "Investigation" in the report, further details as set out on the attached.

Whilst this work provides no financial benefit to the creditors it is required by statute.

R: Realisation of assets

Taking appropriate measures to realise the assets of the company, as more fully explained under the heading "Outcome in realising assets" in the report, further details as set out on the attached.

This work has not provided a financial benefit to the creditors

Reporting

Communicating with creditors about the initial appointment; and preparing and distributing reports, further details as set out on the attached.

Whilst this work provides no financial benefit to the creditors it is required by statute.

Fastfix Heating & Home Services Limited

Category 1 Expenses

		Accrued 17/09/2021			Total
		to 16/09/2022	Total accrued	Total paid	estimated
Type of expense incurred	Name	4	ĠĬ	佑	Ħ
Direct posting costs	Postworks	4.08	4.08	4.08	77.00
Statutory bond	Insolvency Risk Services	70.00	20.00	70.00	70.00
Statutory advertising	Courts Advertising	180.00	180.00	180.00	180.00
External storage	Millbank Document storage		•	1	100.00
		254.08	254.08	254.08	427.00

Fees and disbursements policies

Fee policy

In line with most practices, we normally calculate our fees on the basis of the time spent by each member of staff. We are prepared to calculate fees as a percentage of realisations or as a fixed fee by special arrangement only where the circumstances warrant it. Where the assignment relates to an insolvency appointment, we are normally required to obtain a resolution from creditors approving the basis of calculation.

Staff of the appropriate grades, are allocated to each task on each assignment, according to the size and complexity of the matter, and they record their time in six minute units. Where the fee is to be calculated on the basis of time spent, cost rates for each grade are then used to evaluate the fee. The effectively hourly rates are currently as follows:-

	Cost per hour	
	From 1 Nov 2022 £	To 31 Oct 2022 £
Director	550	390
Senior Manager (previously Associate director)	465	360
Manager 1 (previously Client director)	415	330
Manager 2 (previously Case manager)	365	235
Admin 1 (previously Senior insolvency administrator)	295	200
Admin 2	265	N/A
Admin 3 (previously Case administrator)	245	160
Admin 4 (previously Administrator)	175	130
Admin 4 (previously Cashiers)	175	130

The rates are reviewed periodically, typically every 1-2 years, and could therefore increase during any particular assignment.

Expenses policy

Category 1 - no approval required

Where expenses are incurred through third parties specifically in respect of the assignment, they are recharged to the case as incurred, for example statutory advertising, external room hire, fidelity bond, rail travel and external storage. These are defined as category 1 expenses in SIP9 and approval is not required.

Category 2 - approval required

Other expenses can be recharged to the assignment based on a share or allocation of a cost that Leonard Curtis incurs centrally. These are defined as category 2 expenses in SIP 9 and approval is required. Typically such expenses and the method of allocation are as follows:-

Postage and stationery - Three times postage cost

Photocopying and printing - 10p per copy Facsimile - £1 per page

Mileage - HM Revenue and Customs agreed rate

Room hire - £120 per meeting
Storage (Leonard Curtis archive) - £50 per box per year
Company searches - Two times cost
Virtual meeting/conference call
Banking fee - £10 per meeting/call

Debt collection fees - Details in report if charged Leonard Curtis Legal - Details in report if charged

^{*} Note -- the only category 2 expenses which may have been incurred since 1st April 2021 are debt collection fees, legal fees and mileage.

PRIVACY NOTICE FOR CREDITORS

Information we collect and hold about you

By requesting details of your claim in this insolvency, we may collect Personal Data from you, particularly if you are a consumer creditor, a sole trader or are lodging a claim in your personal capacity.

Personal Data is information relating to a living individual. Whenever Personal Data is processed, collected, recorded, stored or disposed of it must be done within the terms of the General Data Protection Regulation ("the GDPR"). Examples of Personal Data include but may not be limited to your name, address, telephone number and email contact details.

If you do not provide us with the information we require, this may adversely affect our ability to deal with your claim, but we would ask you not to submit more Personal Data than we request from you.

Legal justification for processing your Personal Data

The processing of your Personal Data by us is necessary to enable us to comply with legal obligations under the Insolvency Act 1986 and associated legislation which we are subject to as Insolvency Practitioners.

How we use your information

All information you supply to us is required to enable us to comply with our duties under the Insolvency Act 1986 and associated legislation. It will be used to enable us to assess the extent of the insolvent entity's liabilities, to allow you to vote on any decision procedures, to enable us to communicate with you, to process your claim and to pay any dividends which may be due to you from the insolvent estate.

Who we share your information with

We may be required to share some of your Personal Data with other creditors. The data which will be shared with other creditors will be limited to that specifically required to be disclosed under insolvency legislation.

We may share some of your information with our Data Processors. Data Processors include solicitors, accountants and employment law specialists who assist us with our duties where required. We will only share your information with our Data Processors if we require their specialist advice. All of our Data Processors are subject to written contracts with us to ensure that your Personal Data is processed only in accordance with the GDPR.

How long will we hold your Personal Data for?

We will need to hold your Personal Data for a period of time after the insolvency has been concluded. This is to enable us to deal with any queries which might arise. Our Records Management Policy requires us to destroy our physical files 6 years after closure of the case. Electronic data files will be removed from our Case Management System 6 years after conclusion of the case but may be held on our server for a longer period of time but with restricted access.

Your rights in respect of your Personal Data

You have the right to request access to your Personal Data and to require it to be corrected or erased. You also have the right to request a restriction in the way we process your Personal Data or to object to its processing. You should be aware however that we may not be able to comply with your request if this would affect our ability to comply with our legal obligations.

You have the right to Data Portability. This is a right to have the Personal Data we hold about you to be provided to you in a commonly used and machine-readable format so that you can transfer that Data to another organisation in a way that is not too onerous to upload the Data.

Your right to complain

You have the right to be confident that we are handling your Personal Data responsibly and in line with good practice. If you have a concern about the way we are handling your Personal Data you should contact our Privacy Manager in the first instance.

If you are unable to resolve your concerns with us, you have the right to complain to the Information Commissioners' Office. The Information Commissioner can be contacted at Wycliffe House, Water Lane, Wilmslow, Cheshire SK6 5AF or on 0303 123 1113.

Contacting us

If you have any questions relating to the processing of your Personal Data, please write to our Privacy Manager at Leonard Curtis, 5th Floor, Grove House, 248A Marylebone Road, London NW1 6BB Alternatively our Privacy Manager can be contacted by telephone on 0207 535 7000 or by email: privacy@leonardcurtis.co.uk.

Data Controller: Leonard Curtis