In accordance with Rule 5.10 of the Insolvency (England & Wales) Rules 2016 & Section 94(3) of the Insolvency Act 1986.

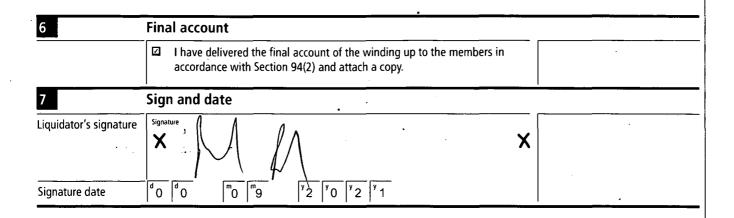
LIQ13 Notice of final account prior to dissolution in MVL



COMPANIES HOUSE

1	Company details	
Company number	9 8 4 1 5 2 7	→ Filling in this form Please complete in typescript or in
Company name in full	Customer First Services Ltd	bold black capitals.
2	Liquidator's name	
Full forename(s)	Philip Alexander	
Surname	Beck ·	
3	Liquidator's address	· · · · · · · · · · · · · · · · · · ·
Building name/number	The MVL Studio Limited	;
Street	KD Tower	,
	Cotterells	
Post town	Hemel Hempstead .	
County/Region		
Postcode	H P 1 1 F W	
Country		
4	Liquidator's name o	
full forename(s)		Other liquidator Use this section to tell us about
Surname		another liquidator.
5 .	Liquidator's address o	
Building name/number		Other liquidator Use this section to tell us about
Street		another liquidator.
Post town		
County/Region '		,
Postcode		
Country	1	

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CUSTOMER FIRST SERVICES LTD

LIQUIDATOR'S FINAL REPORT - 3 NOVEMBER 2020 TO 3 SEPTEMBER 2021

Company number: 9841527

Registered Office: 41 Kingston Street, Cambridge CB1 2NU (formerly 32 Robindale Avenue, Earley,

Reading RG6 7JR)

DECEMBE

Liquidator: Philip Alexander Beck, The MVL Studio Limited, KD Tower, Cotterells,

Hemel Hempstead, Hertfordshire HP1 1FW

Date of Liquidator's appointment: 3 November 2020

Basis of Liquidator's Remuneration: Basic fixed fee + additional at time costs as per agreement

Remuneration charged as fixed by members: £ 2,000.00

Work undertaken by the Liquidator: Other than the realisation and distribution of assets detailed in the receipts and payments account below, the Liquidator has given notice of appointment to Companies House and HMRC, publicised the Liquidation in the Gazette, obtained a bond to the value of the assets, settled any taxes due, disbursed the costs of the liquidation, and sought clearance from HMRC before closing the Liquidation.

Members' attention is drawn to the statement of their right to request information under Rule 18.9, and right to challenge the Liquidator's remuneration under Rule 18.34, which is attached to this report.

LIQUIDATOR'S RECEIPTS AND PAYMENTS ACCOUNT

RECEIPTS	£	£
	Estimated to receive per Declaration of Solvency	3.11.20 to 3.9.21
Cash at Bank Director's account VAT on liquidation costs	315,648 443	315,384.78 443.00 470.05
TOTAL	316,091	316,297.83
PAYMENTS		
Liquidator's remuneration Liquidator's bond Statutory notices VAT		2,000.00 105.00 245.25 470.05
Costs of the Liquidation Distribution to creditors 100 pence in the pound		
Distribution to shareholders 3.12.20 £3,134.7753 per £1 ordinary share, 100 shares issued		
TOTAL.		

THE INSOLVENCY (ENGLAND AND WALES) RULES 2016

Creditors' and members' requests for further information in administration, winding up and bankruptcy.

Rule 18.9.—

(1) The following may make a written request to the office-holder for further information about remuneration or expenses (other than pre-administration costs in an administration) set out

in a progress report under rule 18.4(1)(b), (c) or (d) or a final report under rule 18.14—

- (a) a secured creditor;
- (b) an unsecured creditor with the concurrence of at least 5% in value of the unsecured creditors (including the creditor in question);
- (c) members of the company in a members' voluntary winding up with at least 5% of the total voting rights of all the members having the right to vote at general meetings of the company;
- (d) any unsecured creditor with the permission of the court; or
- (e) any member of the company in a members' voluntary winding up with the permission of

the court.

(2) A request, or an application to the court for permission, by such a person or persons must be

made or filed with the court (as applicable) within 21 days of receipt of the report by the person,

or by the last of them in the case of an application by more than one member or creditor.

(3) The office-holder must, within 14 days of receipt of such a request respond to the person or

persons who requested the information by-

- (a) providing all of the information requested;
- (b) providing some of the information requested; or
- (c) declining to provide the information requested.
- (4) The office-holder may respond by providing only some of the information requested or

decline to provide the information if-

- (a) the time or cost of preparation of the information would be excessive; or -
- (b) disclosure of the information would be prejudicial to the conduct of the proceedings;
- (c) disclosure of the information might reasonably be expected to lead to violence against

any person; or

- (d) the office-holder is subject to an obligation of confidentiality in relation to the information.
- (5) An office-holder who does not provide all the information or declines to provide the information must inform the person or persons who requested the information of the reasons for so doing.
- (6) A creditor, and a member of the company in a members' voluntary winding up, who need

not be the same as the creditor or members who requested the information, may apply to the court

within 21 days of-

- (a) the office-holder giving reasons for not providing all of the information requested; or
- (b) the expiry of the 14 days within which an office-holder must respond to a request.
- (7) The court may make such order as it thinks just on an application under paragraph (6).

Remuneration and expenses: application to court by a creditor or member on grounds that remuneration or expenses are excessive

Rule 18.34.—

- (1) This rule applies to an application in an administration, a winding-up or a bankruptcy made by a person mentioned in paragraph (2) on the grounds that—
- (a) the remuneration charged by the office-holder is in all the circumstances excessive;
- (b) the basis fixed for the office-holder's remuneration under rules 18.16, 18.18, 18.19, 18.20
- and 18.21 (as applicable) is inappropriate; or
- (c) the expenses incurred by the office-holder are in all the circumstances excessive.
- (2) The following may make such an application for one or more of the orders set out in rule
- 18.36 or 18.37 as applicable—
- (a) a secured creditor,
- (b) an unsecured creditor with either-
- (i) the concurrence of at least 10% in value of the unsecured creditors (including that creditor), or
- (ii) the permission of the court, or
- (c) in a members' voluntary winding up-
- (i) members of the company with at least 10% of the total voting rights of all the members having the right to vote at general meetings of the company, or
- (ii) a member of the company with the permission of the court.
- (3) The application by a creditor or member must be made no later than eight weeks after receipt
- by the applicant of the progress report under rule 18.3, or final report or account under rule 18.14
- which first reports the charging of the remuneration or the incurring of the expenses in question
- ("the relevant report").