In accordance with Rule 18.6 of the Insolvency (England & Wales) Rules 2016.

$\underset{\text{Notice of administrator's progress report}}{\text{AM10}}$



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1	Company details			
Company number	0 9 6 9 4 7 3 4	→ Filling in this form Please complete in typescript or in		
Company name in full				
2	Administrator's name			
Full forename(s)	Peter			
Surname	Kubik			
3	Administrator's address			
Building name/number	Quadrant House			
Street	4 Thomas More Square			
Post town	London			
County/Region				
Postcode	E 1 W 1 Y W			
Country				
4	Administrator's name •			
Full forename(s)		Other administrator Use this section to tell us about		
Surname	i .	another administrator.		
5	Administrator's address @			
Building name/number		Other administrator Use this section to tell us about		
Street		another administrator.		
Post town				
County/Region				
Postcode				
Country				

AM10 Notice of administrator's progress report

6	Period of progress report			
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7	Progress report			
	☑ I attach a copy of the progress report			
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8	Sign and date			
Administrator's signature	Signature X	×		
Signature date	d 1 d 6 m 4 y 2 y 0 y 1 y 9			

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Notice of administrator's progress report

Presenter information

You do not have to give any contact information, but if you do it will help Companies House if there is a query on the form. The contact information you give will be visible to searchers of the public record. Peter Kubik **UHY Hacker Young LLP** Address Quadrant House 4 Thomas More Square London County/Region Postcode W W Ę 1 Country 020 7216 4885 Checklist We may return forms completed incorrectly or with information missing.

Please make sure you have remembered the

The company name and number match the information held on the public Register.
 You have attached the required documents.

You have signed the form.

followina:

Important information

All information on this form will appear on the public record.

Where to send

You may return this form to any Companies House address, however for expediency we advise you to return it to the address below:

The Registrar of Companies, Companies House, Crown Way, Cardiff, Wales, CF14 3UZ. DX 33050 Cardiff.

Further information

For further information please see the guidance notes on the website at www.gov.uk/companieshouse or email enquiries@companieshouse.gov.uk

This form is available in an alternative format. Please visit the forms page on the website at www.gov.uk/companieshouse

UTM Online Services Limited – In Administration

The Administrator's Progress Report

Peter Kubik
UHY Hacker Young LLP
Quadrant House
4 Thomas More Square
London
E1W 1YW
020 7216 4885
s.iacovou@uhy-uk.com



This report has been prepared for the sole purpose of updating the creditors for information purposes. The report is private and confidential and may not be relied upon, referred to, reproduced or quoted from, in whole or in part, by creditors for any purpose other than updating them for information purposes, or by any other person for any purpose whatsoever.

Peter Kubik and Michael Kiely were appointed Joint Administrators of UTM Online Services Limited on 27 March 2018. Michael Kiely was removed as Joint Administrator following a Court Order dated 3 December 2018. The affairs, business and property of the Company are managed by the Administrator. The Administrator acts as agent of the Company and contracts without personal liability.

UTM Online Services Limited - In Administration

The Administrator's Progress Report For the period 27 September 2018 to 26 March 2019

16 April 2019

Contents

- 1. Executive summary
- 2. The progress of the Administration
- 3. The Joint Administrators' fees and expenses
- 4. Creditors' claims and distributions
- 5. Conclusion

Appendices

- 1. Statutory information and definitions
- 2. The Administrator's receipts and payments account for the period 27 September 2018 to 26 March 2019
- 3. Comparison of the expenses incurred against the estimated expenses
- 4. Details of work undertaken

1. EXECUTIVE SUMMARY

- 1.1 This report describes the progress since the Joint Administrators' appointment and is for the period 27 September 2018 to 26 March 2019 ('the Review Period').
- 1.2 Statutory information regarding the Company is at appendix 1.
- 1.3 A summary of key information in this report is detailed below.

Asset realisations	Estimated to realise as per Statement of	Realisations to date £	Anticipated future realisations	Total anticipated realisations
Asset	Affairs £		£	£
Misfeasance	Uncertain	-	Uncertain	Uncertain
Total	Uncertain	-	Uncertain	Uncertain
Expenses	Estimated as	Expenses	Anticipated	Total
	per Proposal's	incurred to	further	anticipated
	Estimated	date	expenses to	expense
	Outcome	£	closure	£
Expense	Statement £	i r	£	
Pre Administration fees	3,482.50	3,482.50	-	3,482.50
Pre investigation	54,796.22	54,796.22	-	54,796.22
funding				
Pre appointment legal fees	6,493.00	6,493.00	-	6,493.00
Administrators' fees	Uncertain	_	Uncertain	Uncertain
Legal fees	50,000.00	14,035.20	35,964.80	50,000.00
Investigator's fees	15,000.00	6,209.00	8,791.00	15,000.00
Expenses and disbursements	2,472.35	507.45	1,964.90	2,472.35
Total	132,244.07	85,523.37	46,720.70	132,244.07

1.4 Please note that the legal and investigator's fees detailed above do not include the amounts incurred during the Review Period. Unfortunately, I was not provided with up to date figures within the time required for this report to be issued.

Dividend prospects	Distribution /	Anticipated distribution /
	dividend paid to date	dividend, based upon the
Creditor class	£	above £
Secured creditor	Not applicable	Not applicable
Preferential creditors	Not applicable	Not applicable
Unsecured creditors	-	Uncertain

Key issues outstanding

Misfeasance

1.5 My investigation into the conduct of the directors has reached a stage where further funding is required in order to enable applications to Court to obtain information from third parties.

- 1.6 As funding is not available, I have not been able to continue my investigations into this matter.
- 1.7 Following discussions with David Standish of KPMG LLP, Mr Standish has confirmed his agreement to take this matter forward. As a result, I am currently in the process of making an application to Court for the Company to be placed into Compulsory Liquidation with Mr Standish and his colleague, Mr Pike, to be appointed as Liquidators.
- 1.8 Creditors will be notified of the outcome of the Court application in due course.

Extension

1.9 A six month extension was obtained from unsecured creditors to enable the above application to be made. The Administration will therefore either automatically end on 26 September 2019 or will end following a Court Order for the Liquidation.

Change in office holder

1.10 Michael Kiely was removed as Joint Administrator following a Court Order dated 3 December 2018.

2. THE PROGRESS OF THE ADMINISTRATION

Administration (including statutory reporting)

- 2.1 The Administrator has met a considerable number of statutory and regulatory obligations. Whilst many of these tasks have not had a direct benefit in enhancing realisations for the insolvent estate, they have assisted in the efficient and compliant progressing of the Administration, which has ensured that the Administrator and his staff have carried out their work to high professional standards.
- 2.2 During the Review Period, primarily these tasks have included:-
 - Considering whether an extension to the Administration is necessary and, if so, seeking approval for this via creditors and issuing notice of the outcome;
 - Informing all relevant persons of the commencement of the Administration, including filing statutory documents at Companies House and meeting statutory advertising requirements;
 - Issuing the Administrator's Proposals, seeking relevant creditors' approvals and issuing notice of the outcome;
 - Consulting with and instructing staff and independent advisers as regards practical, technical and legal aspects of the case to ensure efficient progress;
 - Maintaining case files, which must include records to show and explain the administration and any decisions made by the Administrator that materially affect the Administration;
 - Monitoring and maintaining an adequate statutory bond;
 - Conducting periodic case reviews to ensure that the Administration is progressing efficiently, effectively and in line with the statutory requirements; and
 - Maintaining and updating the estate cash book and bank accounts, including regular bank reconciliations and processing receipts and payments.

The Administrator's receipts and payments account

- 2.3 Attached at appendix 2 is the Administrator's receipts and payments account for the Review Period. You will note that no funds have been received or payments made.
- 2.4 This report provides details of the key developments in the Administration during the Review Period. Appendix 4 provides a detailed list of the work undertaken by the Administrator during the Review Period.
- 2.5 In this section, I have summarised the main asset realisations during the Review Period and an estimation of the those assets yet to be realised, together with details of the associated costs incurred but as yet remaining unpaid.

Realisation of assets

Misfeasance

- 2.6 As previously advised, letters were issued to a third party where it was believed that they hold information relevant to the conduct of the directors. The third party has refused to provide the information requested. In order to obtain this information, the only option would be to apply to Court to compel the third party provide to cooperate, however, there are currently no funds available to enable such action to be taken.
- 2.7 Carlton Huxley Limited ('CH') sought to obtain funding from creditors and litigation funders, however, unfortunately, they have not been successful in securing any further funding.
- 2.8 As detailed above, KPMG LLP have advised they are interested in taking this matter forward following the proposed appointment of Mr Standish and Mr Pike and Joint Liquidators.

Costs and expenses

Legal fees

2.9 Howes Percival were instructed on a conditional fee agreement to assist with all aspects of the Administration but, in particular, the misfeasance action. It has been agreed that payment would be made in the event of there being an asset realisation. As detailed above, I have not been provided with details of the time costs incurred during the Review Period.

Investigators' fees

2.10 CH were instructed to assist the Administrator in the investigation of the directors' conduct. They have been instructed on a time costs basis with payment only being made in the event of there being an asset realisation. As detailed above, I have not been provided with details of the time costs incurred during the Review Period.

Costs incurred but remaining unpaid

2.11 Other than the costs detailed above, I am not aware of any other costs that have been incurred in the Review Period that remain unpaid.

2.12 During the Review Period, the Administrator has also incurred time costs and direct expenses, not all of which have yet been discharged. Further details of these costs are set out in Section 3 below.

3. THE ADMINISTRATOR'S FEES AND EXPENSES

Administrator's remuneration

- 3.1 The basis of the Administrator's remuneration was fixed on 29 May 2018 by the unsecured creditors as 15% of the gross asset realisations. As the level of asset realisations is uncertain, the Administrator's proposed fee is also uncertain.
- 3.2 A creditors' guide to Administrators' remuneration is available to download at http://www.uhy-uk.com/wp-content/uploads/Administration-Creditor-Fee-Guide-April-2017.pdf. A hard copy is available upon request.

Disbursements

- 3.3 Category 1 disbursements are payments made to independent third parties where there is a specific expenditure directly referable to the appointment in question. These are charge to the estate at cost with no uplift. No category 1 disbursements were incurred during the Review Period. The sum of £197.45 was previously incurred and remains outstanding.
- 3.4 Category 2 disbursements are also directly referable to the appointment but are not to an independent third party. During the Review Period, no category 2 disbursements were incurred. My total category 2 disbursements amount to £310.00 and remain outstanding.

Creditors' right to request information

3.5 Any secured creditor, or unsecured creditor with the support of at least 5% in value of the unsecured creditors or with permission of the Court may request, in writing, the Administrator to provide additional information regarding fees or expenses to that already supplied within this report. Such requests must be made within 21 days of receipt of this report.

Creditors' right to challenge fees and/or expenses

- 3.6 Any secured creditor, or unsecured creditor with the support of at least 10% in value of the unsecured creditors or with permission of the Court, may apply to the Court for one or more orders, reducing the amount or the basis of fees which the Administrator is entitled to charge or otherwise challenging some or all of the expenses incurred.
- 3.7 Such applications must be made within 8 weeks of receipt by the applicant(s) of the progress report detailing the fees and/or expenses being complained of. Please note that such challenges may not disturb fees or expenses (whether or not discharged from the estate) disclosed in prior progress reports.

4. CREDITORS' CLAIMS AND DISTRIBUTIONS

Secured creditors

4.1 There are no secured creditors in this matter.

Preferential creditors

4.2 There are no preferential creditors in this matter.

Unsecured creditors

4.3 Based on my estimated Statement of Affairs, unsecured creditors amounted to £2,482,099. To date, I have received unsecured claims totalling £2,075,003.76.

Dividend

4.4 Based on the current financial position, it is uncertain whether a dividend will be available to unsecured creditors.

5. CONCLUSION

- 5.1 The Administration will continue in order for an application to be made to Court for the Company to be placed into Compulsory Liquidation and Mr Standish and Mr Pike of KPMG LLP to be appointed as Joint Liquidators.
- 5.2 If you require any further information please contact Skevi Iacovou on 020 7216 4885.

Peter Kubik Administrator

APPENDIX 1 – STATUTORY INFORMATION

Company Name UTM Online Services Limited

Previous Names Not applicable

Proceedings In Administration

Court High Court of Justice

Court reference CR-2018-002421

Date of appointment 27 March 2018

Administrator Peter Kubik

Registered office address c/o UHY Hacker Young LLP, Quadrant House, 4 Thomas

More Square, London, E1W 1YW

Company number 09694734

Appointment by Appointed by a Court application

Change in office holder Michael Kiely resigned as Joint Administrator following a

Court Order on 3 December 2018

DEFINITIONS

The Act Insolvency Act 1986

The Rules Insolvency Rules 1986 or Insolvency (England & Wales)

Rules 2016 (whichever applied at the time of the event)

The Administrator Peter Kubik of UHY Hacker Young LLP

The Company UTM Online Services Limited – In Administration

The Court High Court of Justice

Review Period Period covered by the report from 27 September 2018 to

26 March 2019

APPENDIX 2 - RECEIPTS AND PAYMENTS ACCOUNT FOR THE REVIEW PERIOD

S of A £		£
	RECEIPTS	
Uncertain	Misfeasance	NIL
Uncertain	-	NIL
	PAYMENTS	
		NIL
		NIL
	BALANCE HELD IN INTEREST BEARING ACCOUNT	NIL

APPENDIX 3 - COMPARISON OF THE EXPENSES INCURRED AGAINST THE ESTIMATED EXPENSES

Expenses and category 1 disbursements	Original expenses estimate £	Actual expenses incurred in the Review Period £	Actual expenses incurred to date £	Reason for any excess (if the expenses are likely to, or have, exceeded the original estimate)
Expenses and categor	y 1 disburseme	ents		
Legal fees	50,000.00	Uncertain	14,035.20	As detailed above, I have not
Investigators' costs	15,000.00	Uncertain	6,209.00	been provided with details of the time costs incurred during the Review Period.
Advertising	232.35	-	77.45	
Bank charges	50.00	-	-	
Bonding	10.00	-	10.00	
Mail redirection	204.00		•	
Creditor Gateway	56.00	-	-	
VisionBlue Solutions	110.00	<u>-</u>	110.00	
Total	65,662.35	Uncertain	20,441.65	

Expenses	Original expenses estimate £	Actual expenses incurred in the Review Period £	Actual expenses incurred to date £	Reason for any excess (if the expenses are likely to, or have, exceeded the original estimate)
Category 2 disbursem	ients			
Accounting fees	1,500.00	-	-	
External storage of working papers – one off fee	50.00	•	50.00	
Internal meeting room - £65 per hour	260.00		260.00	
Total	1,810.00		310.00	

APPENDIX 4 - WORK UNDERTAKEN BY THE JOINT ADMINISTRATORS DURING THE REVIEW PERIOD

General	Includes		
description			
Administration and planning (including statutory reporting)			
Statutory /	Filing of documents to meet statutory requirements		
advertising	Advertising in accordance with statutory requirements		
Document	Filing of documents		
maintenance /	Periodic file reviews		
file review /	Periodic reviews of the application of ethical, anti-money laundering and		
checklist	anti-bribery safeguards		
	Maintenance of statutory and case progression task lists/diaries		
	Updating checklists		
Planning /	Discussions regarding strategies to be pursued		
Review	Meetings with team members and independent advisers to consider		
	practical, technical and legal aspects of the case		
Extension	Preparing correspondence to creditors seeking an extension of the		
	Administration		
	Issuing the result of the decision procedure		
Change in office	Discussions with KPMG LLP regarding the appointment of their		
holder	Insolvency Practitioners over the company		
	Correspondence with solicitors re the best route		
Creditors and dis	stributions		
Creditor	Receive and follow up creditor enquiries via telephone		
communication	Review and prepare correspondence to creditors and their		
	representatives via facsimile, email and post		
Processing	Preparation of correspondence to potential creditors inviting submission		
proofs of debt	of POD		
1	Receipting and filing POD when not related to a dividend		
Assets			
Misfeasance	Correspondence to request information on the company's dealings		
	Making further enquiries of third parties		
	Discussions with solicitors re action to take		
	Discussions with investigators for funding options		