

Better Futures for Gamblers C.I.C.

Registered Number 09605646

Unaudited statutory accounts

For the year ended

31st March 2017

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COMPANIES HOUSE

Company Information

Directors

Mr D Richter
Mrs H Barbey
Mrs M Beviss

Company Number

09605646

Registered Office

Hill View,
Knighton Road,
Broad Chalke,
Wiltshire
SP5 5DX

Bankers

The Co-Operative Bank

Notes

For the year ended 31st March 2017

The directors present their report and the financial statements for year ended 31st March 2017.

Company limited by guarantee

The company is limited by guarantee and does not have a share capital. The liability of each member is limited to £10, being the amount that each member undertakes to contribute to the assets of the company in the event of it being wound up while he or she is a member or within one year after he or she ceases to be a member.

Results for the Year

The company made a profit after tax for the year of £518 which has been transferred to retained reserves.

Fixed Assets

The company has no fixed assets.

Deferred income

£2,431 of deferred sales income has been recognised in 2016-17, matching with the planned start-up costs of the C.I.C. which accrued.

Profit and Loss Account
For the year ended 31st March 2017

		2017	2016
	Note	£	£
Turnover	1		
Deferred income carried forward		2,431	
Sales (crowdfunding)		0	836
Sales (trading income)		200	20
Sales (total)		2,631	856
Cost of Sales		(0)	(0)
Gross profit		<u>2,631</u>	<u>856</u>
Administrative expenses		(1,983)	(836)
Operating profit / (loss)		<u>648</u>	<u>20</u>
Interest receivable		0	0
Profit / (Loss) on ordinary activities before taxation		<u>648</u>	<u>20</u>
Tax on (profit) loss on ordinary activities	2	(130)	(4)
Profit / (loss) carried forward		<u><u>518</u></u>	<u><u>16</u></u>

Balance Sheet
as at 31st March 2017

	Notes	31 st March 2017		31 st March 2016	
		£	£	£	£
Fixed assets	3		0		0
Tangible assets			0		0
 Current assets					
Debtors	4		0		0
Cash at bank and in hand			664		2,518
			<u>664</u>		<u>2,518</u>
 Creditors: Amounts due in less than one year	5		(130)		(2,502)
			<u> </u>		<u> </u>
 Net current assets			534		16
			<u> </u>		<u> </u>
 Net assets			534		16
			<u> </u>		<u> </u>
 Reserves					
Retained Earnings	6		534		16
			<u> </u>		<u> </u>
 Funds			534		16
			<u> </u>		<u> </u>

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies regime as set out in Part 15 of the Companies Act 2006 and with the Financial Reporting Standard for Smaller Entities (effective April 2008).

For the financial year ended 31 March 2017 the company was entitled to exemption from audit under section 477 of the Companies Act 2006, and no notice has been deposited under section 476 of the Companies Act 2006.

The directors acknowledge their responsibility for ensuring that the company keeps accounting records which comply with section 386 of the Companies Act 2006 and for preparing accounts which give a true and fair view of the state of affairs of the company as at the end of the financial year and of its profit or loss for the financial year in accordance with the requirements of sections 394 and 395 of the Companies Act 2006 and which otherwise comply with the requirements of the Companies Act 2006 relating to accounts, so far as applicable to the company.

Approved by the Directors on 19 May 2017 and signed by:

A handwritten signature in black ink, appearing to read 'D Richter', is written over the printed name.

Mr D Richter
Director

Notes to the Financial Statements
For the year ended 31st March 2017

1. Principal Accounting Policies

a) Accounting Convention

The financial statements are prepared under the historical cost convention and in accordance with applicable accounting standards, the Companies Act 2006, and the Financial Reporting Standard for Smaller Entities (effective April 2008).

b) Turnover

Turnover represents net invoiced sales of goods, excluding Value Added Tax. Turnover attributable to markets outside the UK amounted to £0

c) Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life:

Computer and office equipment 3 years straight line

d) Sales (deferred income)

Deferred income of £2,431 was carried forward from the previous financial year. This relates to prior year income from crowdfunding, for activities performed in the current year

e) Sales (trading income)

Trading income amounted to £200

2. Taxation

	2017	2016
	£	£
UK Corporation tax at 20%	130	4
	<u> </u>	<u> </u>

3. Tangible fixed assets

At 1 April 2016	0
Additions	0
At 1 April 2017	0
Depreciation	
At 1 April 2016	0
Charge for the year	0
At 31 March 2017	0
Net book value	
At 31 March 2017	0
At 31 March 2016	0

4. Debtors

	2017	2016
	£	£
Trade debtors	0	-
Prepayments	0	-
VAT	0	-
Corporation tax	0	-
	<u>0</u>	<u>-</u>

5. Creditors: Amounts falling due in less than one year

	2017	2016
	£	£
Trade creditors	0	-
Accruals	0	-
Deferred income	0	-
PAYE/NI	0	-
VAT	0	-
Corporation tax	130	-
	<u>130</u>	<u>-</u>

6. Retained Earnings

	2017	2016
	£	£
Retained profit at 1 April 2016	16	0
Profit / (loss) for financial year after tax	518	16
Retained profit at 31 March 2017	<u>534</u>	<u>16</u>

Better Futures for Gamblers C.I.C.

**Detailed trading profit and loss account
and expenses schedule
for the year ended 31st March 2017**

	2017	2016
£	£	£
Turnover		
Deferred income c/f	2,431	0
Sales (crowdfunding)	0	836
Sales (trading income)	200	20
Cost of Sales	(0)	(0)
-		
Gross Profit	<u>2,631</u>	<u>856</u>
Administrative expenses		
Directors salaries	0	0
Directors freelance fees	0	0
Directors honoraria	0	0
Other salaries and wages	0	0
Freelance fees (non directors)	500	100
Rent and rates	0	0
Advertising and promotion	262	0
Depreciation	0	0
Meetings costs	7	16
Insurance and banking	29	285
Travel and subsistence	0	0
Print, postage and stationery	2	0
Telephone and internet	219	0
Website and IT	255	19
Database costs	568	381
Computer equipment	0	0
Office equipment	0	0
Staff training	0	0
Membership fees (and registration includes £4 tax)	141	35
	<u>(1,983)</u>	<u>836</u>
Operating profit	<u>648</u>	<u>20</u>

Better Futures for Gamblers C.I.C.
09605646

Interest receivable		
Bank deposit interest	0	0
	<hr/>	<hr/>
Profit / (Loss) on ordinary activities before taxation	648	20
	<hr/>	<hr/>
Tax on (profit) loss on ordinary activities	(130)	4
	<hr/>	<hr/>
Profit / (loss) carried forward	518	16
	<hr/> <hr/>	<hr/> <hr/>

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CIC 34

Community Interest Company Report

For official use
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***Please
complete in
typescript, or
in bold black
capitals.***

**Company Name in
full**

Better Futures for Gamblers C.I.C.

Company Number

09605646

Year Ending

31 March 2017

This template illustrates what the Regulator of Community Interest Companies considers to be best practice for completing a simplified community interest company report. All such reports must be delivered in accordance with section 34 of the Companies (Audit, Investigations and Community Enterprise) Act 2004 and contain the information required by Part 7 of the Community Interest Company Regulations 2005. For further guidance see chapter 8 of the Regulator's guidance notes and the alternate example provided for a more complex company with more detailed notes.

(N.B. A Filing Fee of £15 is payable on this document. Please enclose a cheque or postal order payable to Companies House)

PART 1 - GENERAL DESCRIPTION OF THE COMPANY'S ACTIVITIES AND IMPACT

In the space provided below, please insert a general account of the company's activities in the financial year to which the report relates, including a description of how they have benefited the community.

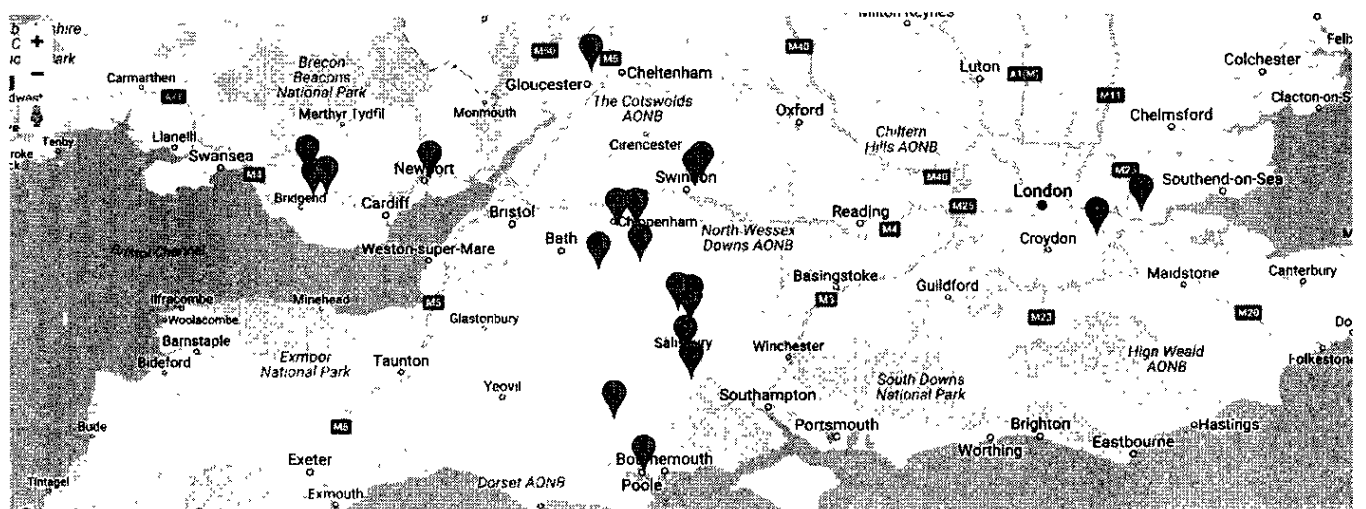
The company continued with its operations and carried out further testing of its models. Our previous testing in 2016 had established that demand was there, and that people had benefited from our intervention. Our pilot had also established several areas for development, which were:

- Some clients had lost motivation between their referral and being matched with befrienders
- Some clients seemed to be signing up on a whim, and then did not attend
- We wanted to standardise practice

We continued revising our model in 2016-17, at the pace we could with our volunteer staff. We achieved the following:

- Launched a new website which has given us a professional presence online, at www.betterfutures.uk. This website is designed to appeal particularly (but not exclusively) to men, as we know they are five times more likely to have gambling problems than women.
- We developed a triage tool using the Problem Gambling Severity Index, which automatically triages people to the online brief advice, blended course, or signposts them on to Gamcare and other agencies.
- We developed online brief advice for those with less severe problems, as an alternative to our full course.
- We transformed our in-person course into a "blended" course, which is now delivered online as well as through a volunteer befriender. This means clients are not kept waiting whilst we match them with a befriender; we have assurance of the quality of delivery; and we know from their progress that they have commitment to the process before we spend time matching them to a befriender.
- We have produced advice for friends and family of gamblers, and we encourage them to ask their loved one to assess themselves.

69 people self-assessed on our website, with around a third of these - 21 gamblers – going on to benefit from our work. These people lived largely in the county of Wiltshire, but we had several from further afield into Dorset, South Wales, and London:



Of these 21 people, the majority chose to do the full course: 15 men and 3 women, with an average age of 31 (range = 18 to 47). Almost all had problems with online gambling, which reinforces our belief that online problems require online solutions. The other 3 people (two men and one woman) chose our brief advice. We are confident from our intelligence that, at the very least, 2 of our 21 clients gave up gambling for good, and this will have reduced the excess fiscal cost to the UK government by around £3,742 a year (derived from Thorley et al, 2016). We will refine our outcome measures further in 2017-18.

Those clients who rated the course gave it 4.8 out of 5 stars; however this was a small sample and it is possible this will be lower when more people proffer their ratings. A comment from a beneficiary was: "I know I still have a long way to go but for the first time in my life I feel like I have people to turn to and communicate with should I slip back to old ways".

12 friends or family members received online advice. We will be adding a facility to rate this advice in 2017-18. We had telephone contact with one of these family members, which suggested that it is helpful. Telephone or in-person support may be an area to develop further in 17-18, as there is a clear need for support for families.

We ran a "Bet You Can Jan" campaign intended to encourage people to give up gambling for the month of January. This raised awareness with around 70,000 people and the video was viewed over 1,200 times, but we had few actual signatories. It would appear the costs outweighed the benefits, notwithstanding the fact that it is hard to measure awareness and general publicity. We will consider whether to run this campaign again in 2018.

The coming year will see further expansion of our work to benefit even more gamblers and their families, with the aim to gradually add more professional multimedia and interactive materials. In order to do this we will seek to engage dozens more churches to deliver the programme.

PART 2 – CONSULTATION WITH STAKEHOLDERS – Please indicate who the company's stakeholders are; how the stakeholders have been consulted and what action, if any, has the company taken in response to feedback from its consultations? If there has been no consultation, this should be made clear.

The company's stakeholders are

- Clients of the company – We have acted on feedback from last year around waiting times. This year we initiated a customer rating facility for the course, and feedback has been positive so far, although we recognize we need to get more responses. We are also just about to reproduce this facility for the online brief advice. In addition, we have continued to have direct contact with gamblers who have given us verbal and written feedback, both solicited and unsolicited. As a result, we have continued to adapt our programme and materials.
- Friends and family of gamblers– we have expanded our work with friends and family as a direct result of feedback from last year, and now have brief advice we offer to them. We are just establishing a rating facility for this advice. In the absence of regular feedback so far, we spoke to one family member. This confirmed to us that the advice is sound, and also encouraged us to link our family and friend advice through to gambler advice, so that friends and family could more directly point the gambler towards our help.
- People who contributed money through crowdfunding to fund the first year of operations – we have kept them involved through communications roughly every three months and have asked for feedback from them at various points. As a result, we have clarified our business plan. We will need to turn this into a more formal stakeholder network.
- Salisbury Vineyard Church – which helped fund the start up costs, and where most of the befrienders have come from. We have continued to engage the church members informally; also holding a strategy evening late in the year with key individuals. Additionally we had a group coaching session with an Executive Coach from the USA (pro bono) who normally coaches multi-million dollar companies. All of this feedback has helped us refine our business model further.

PART 3 – DIRECTORS' REMUNERATION – if you have provided full details in your accounts you need not reproduce it here. Please clearly identify the information within the accounts and confirm that, "There were no other transactions or arrangements in connection with the remuneration of directors, or compensation for director's loss of office, which require to be disclosed" (See example with full notes). If no remuneration was received you must state that "no remuneration was received" below.

No remuneration was received by directors

PART 4 – TRANSFERS OF ASSETS OTHER THAN FOR FULL CONSIDERATION – Please insert full details of any transfers of assets other than for full consideration e.g. Donations to outside bodies. If this does not apply you must state that "no transfer of assets other than for full consideration has been made" below.

No transfer of assets other than for full consideration has been made

PART 5 – SIGNATORY

The original report must be signed by a director or secretary of the company

Signed

Dezhter

Date

02/06/17

Office held (delete as appropriate) Director/~~Secretary~~

You do not have to give any contact information in the box opposite but if you do, it will help the Registrar of Companies to contact you if there is a query on the form. The contact information that you give will be visible to searchers of the public record.

Tel	
DX Number	DX Exchange

When you have completed and signed the form, please attach it to the accounts and send both forms by post to the Registrar of Companies at:

For companies registered in England and Wales: Companies House, Crown Way, Cardiff, CF14 3UZ
DX 33050 Cardiff

For companies registered in Scotland: Companies House, 4th Floor, Edinburgh Quay 2, 139
Fountainbridge, Edinburgh, EH3 9FF DX 235 Edinburgh or LP – 4 Edinburgh 2

For companies registered in Northern Ireland: Companies House, 2nd Floor, The Linenhall, 32-38
Linenhall Street, Belfast, BT2 8BG

The accounts and CIC34 **cannot** be filed online

(N.B. Please enclose a cheque for £15 payable to Companies House)