

LIQ14

Notice of final account prior to dissolution in CVL



Companies House

For further information, please
refer to our guidance at
www.gov.uk/companieshouse

1 Company details

Company number 09388190

Company name in full Fone Customize (UK) Ltd

→ Filling in this form

Please complete in typescript or in
bold black capitals.

2 Liquidator's name

Full forename(s) Andrew

Surname Watling

3 Liquidator's address

Building name/number Office D

Street Beresford House

Post town Town Quay

County/Region Southampton

Postcode SO14 2AQ

Country

4 Liquidator's name ①

Full forename(s) Simon

Surname Campbell

① Other liquidator

Use this section to tell us about
another liquidator.

5 Liquidator's address ②

Building name/number Office D

Street Beresford House

Post town Town Quay

County/Region Southampton

Postcode SO14 2AQ

Country

② Other liquidator

Use this section to tell us about
another liquidator.

LIQ14

Notice of final account prior to dissolution in CVL

6 Liquidator's release

☐ Tick if one or more creditors objected to liquidator's release.

:

7 Final account

☒ I attach a copy of the final account.

8 Sign and date

Liquidator's signature

Signature

X



X

Signature date

^d1^d3

^m0^m2

^y2^y0^y2^y3

**Presenter information**

You do not have to give any contact information, but if you do it will help Companies House if there is a query on the form. The contact information you give will be visible to searchers of the public record.

Contact name **Nicola Lyle**

Company name **Quantuma Advisory Limited**

Address **Office D**

Beresford House

Post town **Town Quay**

County/Region **Southampton**

Postcode **S O 1 4 2 A Q**

Country

DX **info@quantuma.com**

Telephone **02380336464**

**Checklist**

We may return forms completed incorrectly or with information missing.

Please make sure you have remembered the following:

- ☐ The company name and number match the information held on the public Register.
- ☐ You have attached the required documents.
- ☐ You have signed the form.

**Important information**

All information on this form will appear on the public record.

**Where to send**

You may return this form to any Companies House address, however for expediency we advise you to return it to the address below:

The Registrar of Companies, Companies House,
Crown Way, Cardiff, Wales, CF14 3UZ.
DX 33050 Cardiff.

**Further information**

For further information please see the guidance notes on the website at www.gov.uk/companieshouse or email enquiries@companieshouse.gov.uk

This form is available in an alternative format. Please visit the forms page on the website at www.gov.uk/companieshouse

Fone Customize (UK) Ltd
(In Liquidation)
Joint Liquidators' Abstract of Receipts & Payments
From 18 July 2019 To 15 December 2022

Statement of Affairs £		£	£
	ASSET REALISATIONS		
	Contributions - Manolete	4,500.00	
	Bank Interest Gross	0.29	
			4,500.29
	COST OF REALISATIONS		
	Specific Bond	20.00	
	Office Holders Fees	4,372.59	
	Courier Services	40.79	
	Postage	41.31	
	Storage Costs	25.60	
			(4,500.29)
	UNSECURED CREDITORS		
(140,882.96)	Trade & Expense Creditors	NIL	
(200,000.00)	Directors	NIL	
(76,377.61)	HM Revenue and Customs	NIL	
			NIL
	DISTRIBUTIONS		
(2.00)	Ordinary Shareholders	NIL	
			NIL
(417,262.57)			(0.00)
	REPRESENTED BY		
			NIL

FONE CUSTOMIZE (UK) LTD (IN LIQUIDATION)

THE JOINT LIQUIDATORS' FINAL ACCOUNT

15 December 2022

This is the final account on the conduct of the Liquidation of Fone Customize (UK) Ltd following the appointment of Andrew Watling and Simon Campbell as Joint Liquidators on 18 July 2019.

Please note that the Company's affairs are fully wound up and that we are seeking our Release as Joint Liquidators in this matter. The report has been prepared solely to comply with the statutory requirements of The Insolvency Act 1986 and The Insolvency (England and Wales) Rules 2016. This report is private and confidential and may not be relied upon, referred to, reproduced or quoted from, in whole or in part, by members and creditors for any purpose other than updating them for the purposes, or by any other person for any purpose other than updating them for information purposes, or by any other person for any purpose whatsoever.

OBJECTIONS TO THE LIQUIDATORS' RELEASE

Creditors may object to the Release of the Liquidators by giving notice, in writing, within 8 weeks of the receipt of this report, or on final determination of any Court application.

Andrew Watling is licensed to act as an Insolvency Practitioner by the Institute of Chartered Accountants in England and Wales

Simon Campbell is licensed to act as an Insolvency Practitioner by the Insolvency Practitioners Association

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ABBREVIATIONS

For the purpose of this report the following abbreviations shall be used:

"the Act"	Insolvency Act 1986
"the Rules"	Insolvency (England and Wales) Rules 2016
"the Joint Liquidators"	Andrew Watling and Simon Campbell
"Email"	Nicola.Lyle@Quantuma.com
"the Company"	Fone Customize (UK) Ltd (in Liquidation)
"Decision Procedure"	Vote by Correspondence
	Virtual Meeting – allows creditors to participate without the need to attend.
	Electronic Voting – an electronic system that allows creditors to vote without the need to attend.
	Physical Meeting – meeting held at a specific location and time where creditors need to attend in person.
"SIP"	Statement of Insolvency Practice (England & Wales)
"Review Period"	Period covered by the report from 18 July 2022 to 15 December 2022
"Whole Period"	Period covered by the report from 18 July 2019 to 15 December 2022

INTRODUCTION

This report has been prepared to provide members and creditors with an update on the progress of the Liquidation of the Company since the Joint Liquidators' last report dated 5 August 2022.

The report has been prepared in accordance with insolvency legislation to provide members and creditors and the Registrar of Companies with details of the progress made during the Review Period, and with an overview of the conduct of the Liquidation and summary of the information provided in the annual progress reports that have been issued during the Liquidation. Copies of these reports are available on request.

A schedule of statutory information in respect of the Company is attached at Appendix 1.

Details of the appointment of the Joint Liquidators

Andrew Watling and Simon Campbell of Quantuma Advisory Limited were appointed Joint Liquidators of the Company on 18 July 2019.

The Joint Liquidators confirm that they are authorised to carry out all functions, duties and powers by either one or both of them.

THE PROGRESS OF THE LIQUIDATION

The Joint Liquidators' Receipts and Payments account

Attached at Appendix 2 is a Receipts and Payments account covering the Review Period, together with a summary of the transactions during the course of the Liquidation to the date of this report. The Joint Liquidators confirm that the account has been reconciled with that held at the bank.

VAT Basis

Receipts and payments are shown net of VAT, with any amount due from HM Revenue and Customs shown separately. All VAT has now been reclaimed.

Realisation of assets

For the purpose of the Statement of Affairs, it was not anticipated that the Company had any assets.

Contributions – Manolete Partners Plc

As reported previously all and any claim the Company had or may have had against the directors was purchased by Manolete Partners Plc. These claims were purchased for an initial consideration of £3,000 plus 50% of any net realisations. A total of £4,500 has been received. Manolete Partners Plc concluded their actions and no further realisations will be made.

Gross Bank Interest

Gross bank interest of 29p has been received during the course of the Liquidation.

Administrative, Statutory & Regulatory Tasks

The Joint Liquidators have met a considerable number of statutory and regulatory obligations. Whilst many of these tasks have not had a direct benefit in enhancing realisations for the insolvent estate, they have assisted in the efficient and compliant progression of the Liquidation, which has ensured that the Joint Liquidators and their staff have carried out their work to high professional standards.

During the Review Period, primarily these tasks have included:

- Drafting and issuing the progress report to creditors;

- Consulting with and instructing staff and independent advisers as regards practical, technical and legal aspects of the case to ensure efficient progress;
- Maintaining electronic case files, which must include records to show and explain the Liquidation and any decisions made by the Joint Liquidators that materially affect the Liquidation;
- Monitoring and maintaining an adequate statutory bond;
- Conducting periodic case reviews to ensure that the Liquidation is progressing efficiently, effectively and in line with the statutory requirements;
- Maintaining and updating the estate cash book and bank accounts, including regular bank reconciliations and processing receipts and payments; and
- Completing periodic tax returns.
- Closing procedures including preparing the Final Report.

CREDITORS: CLAIMS AND DISTRIBUTIONS

Secured creditors

The Company had not granted any charges over its assets.

Preferential creditors

There are no preferential creditors in this matter.

Prescribed Part

Under Section 176A of the Insolvency Act 1986, where after 15 September 2003 a company has granted to a creditor a floating charge, a proportion of the net property of the company must be made available purely for the unsecured creditors. This equates to:

- 50% of net property up to £10,000;
- Plus, 20% of net property in excess of £10,000.
- Subject to a maximum of £600,000.

The Company has not granted a floating charge to any Creditor after 15 September 2003 and consequently there will be no prescribed part in this Creditors Voluntary Liquidation.

Unsecured creditors

Unsecured claims were estimated at £417,261 in the Director's Estimated Statement of Affairs and, to date, ten claims have been received totalling £292,385.

There have been insufficient asset realisations to allow for a return to unsecured creditors and, as such, these claims have not been formally adjudicated.

Notice of No Dividend

The Joint Liquidators confirm that no dividend will be distributed as the funds realised have already been distributed or used or allocated for defraying the expenses of the Liquidation.

The Joint Liquidators will now proceed to conclude the Liquidation and, therefore, any claims against the assets of the Company are required to be established by 15 January 2023.

OTHER MATTERS AND INFORMATION TO ASSIST CREDITORS

Investigations

As part of the Joint Liquidators' statutory duties, an investigation into the conduct of the Company Directors was completed.

In this regard, a confidential report was submitted to The Insolvency Service on 15 October 2019.

General Data Protection Regulation

In compliance with the General Data Protection Regulation, creditors, employees, shareholders, directors and any other stakeholder who is an individual (i.e. not a corporate entity) in these insolvency proceedings is referred to the Privacy Notice in respect of Insolvency Appointments, which can be found at this link <http://www.quantuma.com/legal-notices>.

Further Information

To comply with the Provision of Services Regulations, some general information about Quantuma Advisory Limited, including the complaints policy and Professional Indemnity Insurance, can be found at <http://www.quantuma.com/legal-information>.

ETHICS

Please also be advised that the Joint Liquidators are bound by the Insolvency Code of Ethics when carrying out all professional work relating to an insolvency appointment. Further information can be viewed at the following link <https://www.gov.uk/government/publications/insolvency-practitioner-code-of-ethics> Additionally the Joint Liquidators are also bound by the regulations of their Licensing Bodies.

General ethical considerations

In the period since the last report, no new threats to compliance with the Code of Ethics have been identified.

Specialist Advice and Services

When instructing third parties to provide specialist advice and services or having the specialist services provided by the firm, the Joint Liquidators are obligated to ensure that such advice or work is warranted and that the advice or work contracted reflects the best value and service for the work undertaken. The firm reviews annually the specialists available to provide services within each specialist area and the cost of those services to ensure best value. The specialists chosen usually have knowledge specific to the insolvency industry and, where relevant, to matters specific to this insolvency appointment. No specialists have been instructed in this matter.

THE JOINT LIQUIDATORS' FEES AND EXPENSES

Pre-Appointment Costs

A fixed fee of £3,500 plus VAT plus disbursements was agreed and invoiced to the Company prior to the winding up resolution.

Joint Liquidators' Remuneration

The basis of the Joint Liquidators' fees was fixed on 30 August 2019 by postal resolutions considered and approved by creditors as follows:

- That the basis of the Joint Liquidators' fees be fixed as a set amount of £10,000 plus VAT.

For a detailed schedule of work undertaken by the Joint Liquidators during the Review Period and the Whole Period, see Appendix 3. A detailed narrative list of the work undertaken during the Review

Period is provided at Appendix 4. A detailed narrative breakdown of time costs incurred in previous Review Periods has been provided in earlier reports.

No fees have been drawn in the Review Period. In accordance with the resolution approved by creditors, fees totalling £4,372.59 plus VAT have been drawn in the Whole Period.

The Joint Liquidators believed this case generally to be of average complexity and no extraordinary responsibility has fallen upon them.

Comparison of estimates

Joint Liquidators' Expenses

An amended Statement of Insolvency Practice (SIP), SIP 9, was issued on 1 April 2021. The amended SIP 9 has changed some of the terminology and introduced additional disclosure requirements. The information below may therefore not reflect the information previously provided.

The expenses, which include disbursements that have been incurred and paid during the period are detailed below. This also includes a comparison of the expenses likely to be incurred in the Liquidation as a whole with the original expenses estimate, together with reasons where any expenses exceeded that estimate.

Expenses	Original expenses estimate £	Actual expenses incurred in the Review Period £	Actual expenses incurred to date £	Reason for any excess (if the expenses are likely to, or have, exceeded the original estimate)
Category 1 expenses				
Statutory & other Advertising	169.00	-	169.00	
Indemnity Bond	135.00	-	20.00	
Printing & Postage costs of external provider.	16.47	-	76.63	Underestimated at the outset
Storage of Records	-	4.20	29.80	Omitted from original estimate
Courier	-	-	40.79	Not anticipated at the outset
Category 2 expenses				
Photocopying, scanning & faxes (per side)	27.00	-	47.50	Please be advised that, whilst it was originally envisaged that these expenses would be charged to the estate, this has been no longer allowed since 1 April 2021
Stationery (Per Report/letter per member/creditor)	13.50	-	28.00	
TOTAL	360.97	4.20	411.72	

No category 1 expenses have been paid during the Review Period. This category of expense represents payments to parties not associated with the firm, who have provided services or goods for the administration of the assignment. The total amount paid in respect of Category 1 expenses is £127.70.

No category 2 expenses have been paid during the Review Period or the Whole Period. The basis on which the expenses defined as Category 2 disbursements are calculated are explained in Quantuma Advisory Limited's current schedule of charge-out rates and chargeable disbursements referred to below. Creditors approved the payment of Category 2 disbursements on this basis on 30 August 2019.

Please note that some category 2 expenses that have previously been approved and their estimated costs or basis of their cost provided as part of the expenses estimate may not be discharged from the estate from 1 April 2021 and these are detailed in the table above.

Having regard for the costs that are likely to be incurred in bringing this Liquidation to a close, the Joint Liquidators consider that the original expenses estimate has been exceeded for the reasons given above.

Information about this insolvency process may be found on the R3 website here <http://www.creditorinsolvencyguide.co.uk>. A copy of 'A Creditors Guide to Liquidators' Fees' effective from 1 April 2021 together with Quantuma Advisory Limited current and historic charge-out rate and expenses policies may be found at <http://www.quantuma.com/guide/creditors-guide-fees>.

A hard copy of both the Creditors' Guide and the charge-out rate and expenses policies may be obtained on request.

Creditors' right to request information

Any secured creditor, or unsecured creditor with the support of at least 5% in value of the unsecured creditors or with permission of the Court, may request, in writing, for the Joint Liquidators to provide additional information regarding remuneration or expenses to that already supplied within this report. Such requests must be made within 21 days of receipt of this report.

Creditors' right to challenge remuneration and/or expenses

Any secured creditor, or unsecured creditor with the support of at least 10% in value of the unsecured creditors or with permission of the Court, may apply to the Court for one or more orders, reducing the amount or the basis of remuneration which the Joint Liquidators are entitled to charge or otherwise challenging some or all of the expenses incurred.

Such applications must be made within 8 weeks of receipt by the applicant(s) of the progress report detailing the remuneration and/or expenses being complained of.

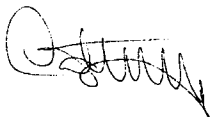
Please note that such challenges may not disturb remuneration or expenses disclosed in prior progress reports.

CLOSURE OF THE LIQUIDATION

All matters have been concluded and the Joint Liquidators will vacate office and obtain their Release as Liquidators on delivering the final account to the Registrar of Companies.

The Company will subsequently be dissolved automatically (cease to exist) three months after the delivery of the final account.

Should you have any queries in regard to any of the above please do not hesitate to contact Nicola Lyle on 023 8082 1864 or by e-mail at Nicola.Lyle@Quantuma.com.



Andrew Watling
Joint Liquidator

FONE CUSTOMIZE (UK) LTD
(IN LIQUIDATION)

STATUTORY INFORMATION

Company Name	Fone Customize (UK) Ltd
Trading Addresses	204 High Street, Exeter, Devon, EX4 3EB 39 Old Christchurch Road, Bournemouth, Dorset, BH1 1DS Kiosk, Castle Point, Bournemouth, Dorset, BH8 9UZ 92 High Street. Somerset, BA16 OBB 42 Station Road, New Milton, Hampshire, BH25 6JX 60 High Street, Newport, Isle of Wight, PO30 1SB Unit 3, Saxon Square, Christchurch, Dorset, BH23 1QA Kiosk 2, Broadmead, Bristol, BS1 3EU
Trading Name/Former Trading Name	N/a
Proceedings	In Liquidation
Date of Appointment	18 July 2019
Joint Liquidators	Andrew Watling and Simon Campbell Quantuma Advisory Limited, Office D, Beresford House, Town Quay, Southampton, SO14 2AQ
Email	Nicola.Lyle@Quantuma.com
Registered office Address	Office D, Beresford House, Town Quay, Southampton, SO14 2AQ
Former Registered Office	21 Church Road, Parkstone, Poole, BH14 8UF
Company Number	09388190
Incorporation Date	14 January 2015

FONE CUSTOMIZE (UK) LTD
(IN LIQUIDATION)

THE JOINT LIQUIDATORS' RECEIPTS AND PAYMENTS ACCOUNT AS AT 15 DECEMBER 2022

Statement of Affairs £	From 18/07/2022 To 15/12/2022 £	From 18/07/2019 To 15/12/2022 £
ASSET REALISATIONS		
Bank Interest Gross	NIL	0.29
Contributions - Manolete	NIL	4,500.00
	NIL	4,500.29
COST OF REALISATIONS		
Courier Services	NIL	40.79
Office Holders Fees	NIL	4,372.59
Postage	NIL	41.31
Specific Bond	NIL	20.00
Storage Costs	NIL	25.60
	NIL	(4,500.29)
UNSECURED CREDITORS		
(200,000.00) Directors	NIL	NIL
(76,377.61) HM Revenue and Customs	NIL	NIL
(140,882.96) Trade & Expense Creditors	NIL	NIL
	NIL	NIL
DISTRIBUTIONS		
(2.00) Ordinary Shareholders	NIL	NIL
	NIL	NIL
(417,262.57)	NIL	(0.00)
REPRESENTED BY		
		NIL

FONE CUSTOMIZE (UK) LTD (IN LIQUIDATION)

SCHEDULE OF THE JOINT LIQUIDATORS' TIME COSTS DURING THE REVIEW PERIOD

6003387 - Fone Customize (UK) Ltd
From: 18/07/2022 To: 15/12/2022
Project Code: POST

Classification of Work Function	Partner	Manager	Other Senior Professionals	Assistants & Support Staff	Total Hours	Time Cost (£)	Average Hourly Rate (£)
100 : Administration & Planning	0.40	0.00	0.10	0.00	0.50	227.50	455.00
103 : IPS Case / File set up/ Filing	0.00	0.00	0.10	0.00	0.10	29.50	295.00
105 : Case strategy / Review	0.10	0.30	0.80	0.00	1.20	313.00	260.83
106 : VAT & CT matters and returns	0.00	0.00	0.10	0.00	0.10	29.50	295.00
506 : Tax / VAT	0.00	0.00	0.20	0.00	0.20	40.00	200.00
Admin & Planning	0.50	0.30	1.30	0.00	2.10	639.50	304.52
600 : Cashiering	0.00	0.00	0.00	0.20	0.20	22.00	110.00
Cashiering	0.00	0.00	0.00	0.20	0.20	22.00	110.00
650 : Closing Procedures	0.00	0.00	0.80	0.00	0.80	160.00	200.00
Closing Procedures	0.00	0.00	0.80	0.00	0.80	160.00	200.00
204A : Dealing with Pension Schemes	0.00	0.00	2.10	0.00	2.10	420.00	200.00
211 : Annual / Progress report	0.20	0.40	3.10	0.00	3.70	857.00	231.62
Creditors	0.20	0.40	5.20	0.00	5.80	1,277.00	220.17
300 : Investigations	0.00	0.00	0.30	0.00	0.30	88.50	295.00
Investigations	0.00	0.00	0.30	0.00	0.30	88.50	295.00
Total Hours	0.70	0.70	7.60	0.20	9.20	2,187.00	237.72
Total Fees Claimed						4,372.59	

SCHEDULE OF THE JOINT LIQUIDATORS' TIME COSTS DURING THE WHOLE PERIOD

6003387 - Fone Customize (UK) Ltd
To: 15/12/2022
Project Code: POST

Classification of Work Function	Partner	Manager	Other Senior Professionals	Assistants & Support Staff	Total Hours	Time Cost (£)	Average Hourly Rate (£)
100 : Administration & Planning	0.50	6.50	0.60	0.10	5.00	2,366.50	299.81
100A : Initial Notifications & Filing	0.50	0.00	0.70	0.00	1.20	321.50	267.92
102 : Scheduling records	0.00	0.00	0.00	0.50	0.50	62.50	105.00
102A : Recover Schedules Books and Records	0.00	0.00	0.00	0.50	0.80	84.00	102.00
103 : IPS Case / File set up / Filing	0.00	0.00	0.60	0.20	0.80	149.50	186.88
104 : General Administration	1.10	0.00	4.90	22.30	31.30	4,153.50	133.66
105 : Case strategy / Review	2.50	9.30	8.90	2.10	23.10	6,040.50	261.49
106 : VAT & CT matters and returns	0.00	0.00	1.90	0.10	2.00	403.00	201.50
506 : Tax / VAT	0.00	0.00	2.00	0.00	2.00	400.00	200.00
Admin & Planning	5.20	15.80	19.60	29.10	69.70	14,033.00	201.33
600 : Cashiering	0.00	0.00	4.20	3.70	7.90	1,356.50	171.71
Cashiering	0.00	0.00	4.20	3.70	7.90	1,356.50	171.71
650 : Closing Procedures	0.00	0.00	1.40	0.00	1.40	280.00	200.00
Closing Procedures	0.00	0.00	1.40	0.00	1.40	280.00	200.00
201 : Creditors	0.00	0.00	0.40	0.00	0.40	80.00	200.00
203 : Creditor correspondence / Calls	0.20	0.00	0.20	1.90	2.30	335.50	145.87
004A : Dealing with Pens on Schemes	0.00	2.20	8.30	10.70	2,450.00	227.01	
211 : Annual / Progress report	0.50	4.40	12.10	0.00	17.30	4,305.00	248.84
212 : Initial Appointment Notifications to Creditors	0.00	0.00	0.00	4.50	4.50	472.50	105.00
213 : Interim Fee Report to Creditors	0.20	2.50	5.30	0.00	5.00	2,006.00	250.75
Creditors	1.20	9.10	26.30	6.60	43.20	9,628.00	222.87
300 : Investigations	0.50	1.20	21.20	18.40	41.60	7,023.50	168.83
300A : SIP 2 Review	0.50	0.80	0.00	1.50	3.10	731.50	235.97
301 : CDDA Reports	0.50	0.00	0.30	1.50	2.30	368.00	173.04
302 : Pursuing Antecedent Transactions	0.90	0.00	0.00	0.00	0.90	410.00	455.56
Investigations	3.00	2.00	21.50	21.40	47.90	8,563.00	178.77
400 : Realisation of Assets	0.00	3.30	0.00	0.00	3.30	1,047.00	317.27
405 : Debtors	0.20	12.20	0.00	0.00	12.40	4,094.00	330.16
Realisation of Assets	0.20	15.50	0.00	0.00	15.70	5,141.00	327.45
Total Hours	9.60	42.40	73.00	60.80	185.80	39,001.50	209.91
Total Fees Claimed						4,372.59	

FONE CUSTOMIZE (UK) LTD
(IN LIQUIDATION)

THE JOINT LIQUIDATORS' DETAILED NARRATIVE LIST OF WORK UNDERTAKEN DURING THE REVIEW PERIOD

Description of work undertaken	Includes
<u>ADMINISTRATION & PLANNING</u>	
Maintaining electronic case files and electronic case details on IPS.	
General Administration - Dealing with all routine correspondence and emails relating to the case.	
Case strategy & completing file reviews at 1 month, 2 months & 6 months.	Discussions regarding strategies to be pursued Meetings with team members and independent advisers to consider practical, technical and legal aspects of the case Periodic file reviews Periodic reviews of the application of ethical, anti-money laundering and anti-bribery safeguards Maintenance of statutory and case progression task lists/diaries Updating checklists
VAT & Corporation Tax matters and returns.	Preparation and filing of VAT Returns Preparation and filing of Corporation Tax Returns
<u>CREDITORS</u>	
Dealing with Pension Schemes	Corresponding with the Pension Provider, PPF and the Pensions Regulator
Final Accounts	
Annual/Progress Reports	Preparing, circulating and filing progress reports. Disclosure of sales to connected parties
<u>INVESTIGATIONS</u>	
CDDA Reports - Preparing a report or return on the conduct of the directors as required by the Company Directors Disqualification Act.	Liaising with Insolvency Service Assisting the Insolvency Service with its investigations
<u>CASHIERING</u>	
Maintaining and managing the Office Holders' cashbook and bank account.	Preparing correspondence closing accounts Requesting bank statements Correspondence with bank regarding specific transfers Maintenance of the estate cash book
Bank Reconciliations	
Preparing & Filing statutory Receipts & Payments accounts	Preparing and filing statutory receipts and payments accounts at Companies House

Description of work undertaken	Includes
<u>CLOSING PROCEDURES</u>	
Filing final statutory returns at Companies House/Court	

Current Charge-out Rates of the staff who have worked on the case

Time charging policy

Support staff and executive assistants do not charge their time to each case except when the initial set up is being performed or when a sizeable administrative task or appropriate ad hoc duty is being undertaken

Support staff include secretarial and administrative support.

The minimum unit of time recorded is 6 minutes.

Rates may have been subject to periodic increase.

Grade of Staff	Rate from 23 June 2022
	Regional Offices
Managing Director	£495.00
Senior Manager	£345.00
Assistant Manager	£295.00
Administrator	£200.00
Case Accountant	£110.00
Support Staff/Executive Assistant	£110.00

Details of historic charge out rates are available to review at <https://www.quantuma.com/creditors-members-guide-fees> or will be provided upon request.

FONE CUSTOMIZE (UK) LTD
(IN LIQUIDATION)

Company Name: Fone Customize (UK) Ltd (**In Liquidation**) ("**the Company**")
Company Number: 09388190

This Notice is given under Rule 6.28 of the Insolvency (England & Wales) Rules 2016 ("the Rules"). It is delivered by the Joint Liquidator of the Company, Andrew Watling, of Quantuma Advisory Limited, Office D, Beresford House, Town Quay, Southampton, SO14 2AQ, who was appointed by the members and creditors.

The Joint Liquidator gives notice that the Company's affairs are fully wound up.

Creditors have the right:

- (i) to request information from the Joint Liquidator under Rule 18.9 of the Rules;
- (i) to challenge the Joint Liquidators' remuneration and expenses under Rule 18.34 of the Rules; and
- (ii) to object to the release of the Joint Liquidators by giving notice in writing, before the end of the prescribed period, to:

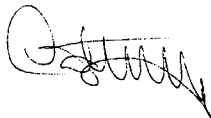
Andrew Watling
Quantuma Advisory Limited
Office D, Beresford House, Town Quay, Southampton, SO14 2AQ

The prescribed period ends at the later of: (i) eight weeks after delivery of this notice, or (ii) if any request for information under Rule 18.9 of the Rules or any application to Court under that Rule or Rule 18.34 of the Rules is made, when that request or application is finally determined.

The Joint Liquidators will vacate office under Section 171 of the Insolvency Act 1986 ("the Act") on delivering to the Registrar of Companies the final account and notice saying whether any creditor has objected to release.

The Joint Liquidators will be released under Section 173 of the Act at the same time as vacating office unless any of the Company's creditors objected to release.

Relevant extracts of the Rules referred to above are provided overleaf.



Signed: _____
Andrew Watling
Joint Liquidator

Dated: 15 December 2022

RELEVANT EXTRACTS OF RULES 18.9 AND 18.34 OF
THE INSOLVENCY (ENGLAND & WALES) RULES 2016

Rule 18.9

- (1) The following may make a written request to the office-holder for further information about remuneration or expenses set out in a final report under rule 18.14:
- a secured creditor;
 - an unsecured creditor with the concurrence of at least 5% in value of the unsecured creditors (including the creditor in question); or
 - any unsecured creditor with the permission of the court.
- (1) A request or an application to the court for permission by such a person or persons must be made or filed with the court (as applicable) within 21 days of receipt of the report by the person, or by the last of them in the case of an application by more than one creditor.

Rule 18.34

- (1) This rule applies to an application in a winding-up made by a person mentioned in paragraph (2) on the grounds that:
- the remuneration charged by the office-holder is in all the circumstances excessive;
 - the basis fixed for the office-holder's remuneration under rules 18.16, 18.18, 18.19, 18.20 and 18.21 (as applicable) is inappropriate; or
 - the expenses incurred by the office-holder are in all the circumstances excessive.
- (1) The following may make such an application for one or more of the orders set out in rule 18.36 or 18.37 as applicable:
- a secured creditor; or
 - an unsecured creditor with either
 - (i) the concurrence of at least 10% in value of the unsecured creditors (including that creditor), or
 - (ii) the permission of the court.
- (2) The application by a creditor must be made no later than eight weeks after receipt by the applicant of the final report or account under rule 18.14 which first reports the charging of the remuneration or the incurring of the expenses in question.

FONE CUSTOMIZE (UK) LTD
(IN LIQUIDATION)

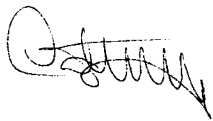
NOTICE OF NO DIVIDEND

Company Name: Fone Customize (UK) Ltd (**In Liquidation**) ("**the Company**")
Company Number: 09388190

This Notice is given under Rule 14.36 of the Insolvency (England & Wales) Rules 2016 ("the Rules"). It is delivered by the Joint Liquidators of the Company, Andrew Watling and Simon Campbell, of Quantuma Advisory Limited, Office D, Beresford House, Town Quay, Southampton, SO14 2AQ, who were appointed by the members and creditors.

The Joint Liquidators give notice confirming that no dividend will be declared in the Liquidation of the Company as the funds realised have already been distributed or used or allocated for paying the expenses of the Liquidation.

The Joint Liquidators will now proceed to conclude the Liquidation and therefore any claims against the assets of the Company are required to be established by 15 January 2023.



Signed: _____
Andrew Watling
Joint Liquidator

Dated: 15 December 2022