In accordance with Rule 18.6 of the Insolvency (England & Wales) Rules 2016.

# **AM10**

# Notice of administrator's progress report



For further information, please refer to our guidance at www.gov.uk/companieshouse

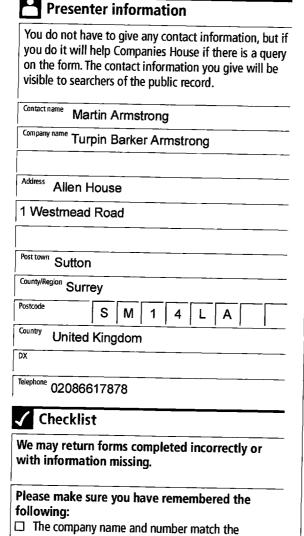
1	Company details	
Company number	0 9 3 1 9 9 0 9	→ Filling in this form
Company name in ful	<del></del>	Please complete in typescript or bold black capitals.
		· ·
2	Administrator's name	
Full forename(s)	Martin C	
Surname	Armstrong	
3	Administrator's address	
Building name/numbe	Allen House	
Street	1 Westmead Road	
_		
Post town	Sutton	
County/Region	Surrey	
Postcode	S M 1 4 L A	
Country	United Kingdom	
4	Administrator's name •	
ull forename(s)	James E	Other administrator
burname	Patchett	Use this section to tell us about another administrator.
5	Administrator's address @	
Building name/number	Allen House	<b>O</b> Other administrator
treet	1 Westmead Road	Use this section to tell us about another administrator.
ost town	Sutton	
ounty/Region	Surrey	
ostcode	SM14LA	
ountry	United Kingdom	

# AM10 Notice of administrator's progress report

6	Period of progress report	
From date	$\begin{bmatrix} d & 0 & d & 3 & \end{bmatrix}$ $\begin{bmatrix} m_0 & m_7 & y_2 & y_0 & y_2 & y_1 \end{bmatrix}$	
To date	$\begin{bmatrix} d & 0 & d & 2 & 0 & 0 \end{bmatrix}$	
7	Progress report	
	☑ I attach a copy of the progress report	
8	Sign and date	
Administrator's signature	Signature X	X
Signature date	$\begin{bmatrix} d & 2 & d & d \end{bmatrix}$ $\begin{bmatrix} m & 0 & m & 1 \end{bmatrix}$ $\begin{bmatrix} y & 2 & y & 0 & y & 2 \end{bmatrix}$	

### **AM10**

Notice of administrator's progress report



## Important information

All information on this form will appear on the public record.

## ■ Where to send

You may return this form to any Companies House address, however for expediency we advise you to return it to the address below:

The Registrar of Companies, Companies House, Crown Way, Cardiff, Wales, CF14 3UZ. DX 33050 Cardiff.

# Further information

For further information please see the guidance notes on the website at www.gov.uk/companieshouse or email enquiries@companieshouse.gov.uk

This form is available in an alternative format. Please visit the forms page on the website at www.gov.uk/companieshouse

information held on the public Register.☐ You have attached the required documents.

☐ You have signed the form.

# TFHC Limited (In Administration) Joint Administrators' Summary of Receipts & Payments

_	and a succession of a sufficients	•
Statement of Affairs £	From 03/07/2021 To 02/01/2022 £	From 03/07/2019 To 02/01/2022 £
FIVED CHARGE ACCETS		- · · — —
FIXED CHARGE ASSETS		
Included Debts Goodwill	NIL	32,500.00
	NIL	1.00
Intellectual Property	_ <u>N</u> IL	30,000.00
ASSET REALISATIONS	NIL	62,501.00
Books & Records		·
Business Names	NIL	1.00
Contracts	NIL	4,995.00
Customer Deposits	NIL	1.00
Database & Database Records	NIL	1.00
Domain Names & Websites	NIL	1.00
Plant & Machinery	NIL	4,995.00
Social Media Assets	NIL	150,000.00
Stock	NIL	1.00
Prepayments	NIL	210,000.00
Insurance Refund	NIL	4.00
Cash at Bank	NIL	13,887.84
Tax Losses Consideration	NIL	64,933.39
Gross Bank Interest	NIL	5,205.64
Licence Fee - Transform Hospital Gro	9.92	645.42
Residual Refunds	NIL	51,801.29
	NIL	900.00
COST OF ADMINISTRATION	9.92	507,372.58
Specific Bond	NIU	•
Statutory Advertising	NIL NIL	276.00
ERA Advisor's Fees - Pre Appointment	NIL NIL	150.00
PR Advisor's Fees - Post Appointment	NIL	325.00
Pensions Agent's Fees - Post Appoint	NIL	647.50
Valuation Agent's Fees - Pre Appointm	NIL	1,175.00
ERA Advisor's Fees - Post-Appointme	NIL	12,500.00
Legal Fees - Pre Appointment	NIL	2,525.00
Legal Fees - Post Appointment	10,513.77	23,158.06
Telephone Telex & Fax	NIL	52,552.02
Stationery & Postage	NIL	39.39
Rent Payable	NIL	40.81
Taxation Matters	NIL	158,641.35 750.00
Joint Administrators' Remuneration-Po	NIL	_ 147,500.00
	(10,513.77)	(400,280.13)
REPRESENTED BY	(10,503.85)	169,593.45
Input VAT	<del>-</del> -· <u>-</u>	
Interest Bearing Account		82,632.95
micrest bearing Account		86,960.50
		169,593.45

#### Note:

It should be noted that all figures stated in the Receipts and Payments Account are net of any applicable VAT.

Martin Commonwell

Martin C Armstrong FCCA FABRE FIPA 17 January 2022 14:26 Joint Administrator



Allen House 1 Westmead Road Sutton, Surrey SM1 4LA Tel: 020 8661 7878 Fax: 020 8661 0598

E-mail: tba@turpinba.co.uk internet: www.turpinbarkerarmstrong.co.uk

Also at West Byfleet

**Private and Confidential** 

#### To all known Members and Creditors

Our ref XT0245/MCA/JEP/PC/VH

Your ref

Date 24 January 2022

**Dear Sirs** 

TFHC Limited ("the Company") - In Administration In the High Court of Justice Number 4173 of 2019

This is our report on the progress of the Administration of the Company for the six month period from 3  $\,$ July 2021 to 2 January 2022.

Turpin Barker Armstrong uses personal information in order to fulfil the legal obligations of our Insolvency Practitioners under the Insolvency Act and other relevant legislation, and also to fulfil the legitimate interests of keeping creditors and others informed about the insolvency proceedings. You can find more information on how Turpin Barker Armstrong uses your personal information on our website at  $\underline{\mathsf{https://www.turpinbainsolvency.co.uk/privacy-policy.}}$ 

If creditors have any queries regarding the conduct of the Administration, or if they want hard copies of any of the documents made available on-line, they should contact Vedeena Haulkhory on 020 8661 7878 or by email at vedeena.haulkhory@turpinba.co.uk.

Finally, please note that the affairs, business and property of the Company are being managed by the Joint Administrators, James Patchett and Martin Armstrong. The Joint Administrators act as agents of the Company and contract without personal liability.

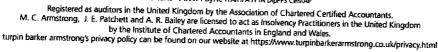
Yours faithfully

Martin C Armstrong FCCA FABRP FIPA MBA FNARA Joint Administrator

Encs.

**Partners** 

M.C. Armstrong FCCA FABRP FIPA MBA FNARA, D.C. Clark FCCA, J.E. Patchett FCCA FABRP, D.A. Payne BA (Hons) FCA, B.I. Suckling Bsc (Hons) FCCA, M.C. Card FPFS Certs CII (MP & ER), A.R. Bailey FABRP MIPA, S-J. Crean FCCA, R.A. Russell MABRP MIPA, K.M. Drake FABRP MIPA Consultant - A.W. Payne FFAFIPA FFTA DIPPFS CEMAP







# TFHC Limited ("the Company") - In Administration

# JOINT ADMINISTRATORS' PROGRESS REPORT TO CREDITORS For the six months ending 2 January 2022

#### **CONTENTS**

- 1. Executive Summary
- 2. Statutory Information
- 3. Joint Administrators' Actions Since Last Progress Report
- 4. Receipts and Payments Accounts
- 5. Assets
- 6. Liabilities
- 7. Dividend Prospects
- 8. Investigation into the Affairs of the Company
- 9. Pre-administration Costs
- 10. Joint Administrators' Remuneration
- 11. Joint Administrators' Expenses
- 12. Further Information
- 13. Summary

#### 1. EXECUTIVE SUMMARY

This is our report to members and creditors for the six-month period ending 2 January 2022. This report should be read in conjunction with the previous reports issued by the Joint Administrators.

On 16 June 2020, the secured creditors agreed to extend the Administration of the Company for a period of 12 months. The administration was extended until 2 July 2021.

In May 2021, upon an application made to Court for a further extension of the Administration, a Court Order was made on 30 June 2021 that the Administration be further extended until 3 July 2022.

As mentioned to creditors previously, the Company provided cosmetic surgery and aesthetics services and traded under the name "Transform". The Company operated in conjunction with a connected company, Combine Opco Limited, which also provided cosmetic surgery and aesthetics services and traded as "The Hospital Group". The Company had purchased the business and assets of Transform Medical Group (CS) Limited out of Administration in June 2015 whilst Combine Opco Limited had purchased the business and assets of The Hospital Group Healthcare Limited out of Administration in October 2016.

As a result of the various financial difficulties faced by the Company, it was considered that the Administration and the immediate sale of the Company's business and assets on pre-agreed terms would present the best outcome to all stakeholders. On 3 July 2019, a pre-pack sale of the Company's business and assets was undertaken to Transform Hospital Group Limited ("THGL").

James Patchett and I were therefore appointed as Joint Administrators of the Company on 3 July 2019.

The detailed progress report is provided below, but in summary:

- Immediately following appointment, we sold the Company's business and assets to Transform Hospital Group Limited. This preserved the jobs of 197 staff thereby minimising claims in the Administration in respect of staff redundancies.
- In accordance with the terms of the Sale Purchase Agreement, we liaised with THGL in connection with the deferred sale consideration. The full sale consideration was received soon after
- We have also sought to realise and deal with any refunds due to the Company.
- The actions taken by the Joint Administrators since appointed are detailed in Section 3 of this report.
- The actions taken by the Joint Administrators will enable distributions to the secured creditor, Aurelius Finance Company Limited under their fixed and floating charge.
- It is also anticipated that preferential creditors of the Company will be paid in full and a prescribed part distribution will be made to unsecured creditors.
- There have been some rent arrears from THGL and therefore the timing of these dividends has been delayed. We are hoping to recover the rent arrears prior to the anniversary of the Administration where the dividends will be paid prior to the anniversary.

#### 2. STATUTORY INFORMATION

Company name: TFHC Limited

Formerly known as: BX3 Trading Limited

Court name and reference: In the High Court of Justice Number 004173 of 2019

Registered office: Allen House, 1 Westmead Road, Sutton, Surrey SM14LA

Former registered office: Pines Hospital, 192 Altrincham Road, Manchester M22 4RZ

Registered number: 09319909

Joint Administrators' names; Martin C Armstrong and James E Patchett

Joint Administrators' address: Allen House, 1 Westmead Road, Sutton, Surrey SM14LA

Joint Administrators' date of

appointment:

3 July 2019

Actions of Administrators Any act required or authorised under any enactment to be done

by an administrator may be done by either or both of the

Administrators acting jointly or alone.

## 3. JOINT ADMINISTRATORS' ACTIONS SINCE LAST PROGRESS REPORT:

#### Sale of Businessand Assets

As advised above, the Company's business and assets were sold to THGL on 3 July 2019 via a pre-pack sale. The total sale consideration payable was £432,500. In accordance with the terms of the sale agreement, initial consideration of £242,200 was paid on 3 July 2019. The balance of £190,300 in respect of the deferred sale consideration was received on 31 October 2019 following THGL's registration with the CQC.

#### Cash at Bank

The Company operated a banking facility with Barclays Bank Plc. Immediately upon appointment the Company's bankers were notified of the appointment. The balance as at appointment incorporated monies due to THGL (in respect of payments made by customers for procedures that THGL would be undertaking). In addition, a high volume of receipts was anticipated to be received into the Company's bank accounts which were to also be due to THGL (again, in respect of payments made by customers for procedures that THGL would be undertaking) until such time as arrangements had been made to transfer the existing merchant services accounts to THGL.

Arrangements were made with the Company's bankers and THGL to ensure that the receipts in question were remitted to THGL. In this regard, we have been required to undertake regular reconciliations of the Company's bankstatements and cross reference the appropriate receipts with the schedules prepared by

the Company's merchantservice provider, First Data. We were also required to complete and send regular payment requests to Barclays to arrange for the release of the relevant funds to THGL. Whilst it had initially been anticipated that the card terminals would be transferred imminently following appointment, THGL has experienced difficulties and delays in transferring their card terminals. In order to expedite the transfer, we also liaised with the Company's card merchants, First Data.

Whilst creditors have not directly benefitted from the work undertaken in this regard, it was considered appropriate in the circumstances as, without the efficient transfer of the funds due to THGL, there was a risk that the deferred consideration could not be paid and/or that THGL could not undertake procedures for patients. Whilst this work has continued following receipt of the deferred consideration, the work required since that time has reduced significantly, and any future involvement is expected to be minimal.

#### **Properties**

As creditors will be aware, the Company traded from 19 locations in the United Kingdom which were occupied subject to a lease or licence. Upon completion, the Joint Administrators afforded THGL a Licence to Occupy in respect of 16 of its premises. The Licence to Occupy allowed THGL to occupy the premises for 6 months from appointment whilst it sought to negotiate and agree separate arrangements for future use of the premises directly with the respective landlords. Some properties were not retained for the purposes of the Administration as they were not required by the Licensees.

THGL were unable to make direct arrangements with all affected landlords during the term of the initial Licence to Occupy and therefore requested an extension of 6 months. Whilst an extension to the Licence to Occupy was not, on the face of it, considered to provide any benefit to the Administration, it was considered appropriate on the basis that it would facilitate the ongoing services provided by THGL to its patients. It was also agreed that any legal costs incurred in connection with the Licence to Occupy would be paid by THGL and not borne as an expense of the Administration (albeit our solicitors agreed that due to nominal work involved they would not charge for preparing a new Licence to Occupy). Further, in accordance with arrangements made with landlords during the initial Licence to Occupy, THGL would continue to discharge rent payable to landlords directly (thus keeping the involvement of the Administrators to a minimum).

Initially, THGL were discharging most of the rental payments directly with the landlords, however they fell into arrears as a result of COVID-19. It was therefore agreed that the rent arrears would be paid as an expense of the Administration and the administrators would recover the money from THGL into the estate.

There was a formal agreement in place between the Administrators of the Company and THGL that the Administrators would be collecting the monies from THGL.

To date, the Administrators have paid £158,641.35 to the landlords of the various properties in respect of the rent. The money has not yet been reimbursed by THGL and I am currently liaising with the director for

settlement of the outstanding rent in the administration. The director is aware that all the rent in arrears must be paid in advance of the anniversary which will allow for a distribution to be made to the creditors.

I am pleased to advise that all the properties have now been surrendered, assigned or otherwise dealt with.

It is to be noted that the Administrators have incurred substantial legal costs due to the rent issues, which THGL have refused to meet the costs. We are currently seeking legal advice in this matter.

There are also some outstanding invoices in respect of the insurance on the properties, which we have spoken to the director of THGL for payment as these should be paid by THGL in accordance with their licence to occupy.

#### Medical Negligence Claims

A number of claims from former patients have been received in relation to medical negligence. The following work has been undertaken in this regard:

- Reviewing the details of the patients claims;
- Liaising with the patients and their representatives in connection with their claims;
- Liaising with the Company's insurers and our solicitors to devise and agree an appropriate strategy in respect of dealing with the claims;
- Issuing correspondence to patients and their representatives pursuant to the agreed strategy with the Company's insurers;
- Liaising with THGL in connection with requests made from patients for their medical records (which are being held by THGL);
- Reviewing arguments made by patients and their representatives in connection with their requests for the moratorium which arises under paragraph 43(6) of Schedule B1 to the Insolvency Act 1986 to be lifted for the purposes of pursuing their claim. This involved balancing the interests of the patients against the interests of creditors as a whole, liaising with solicitors in respect of the request and agreeing an appropriate response.

#### Secured Creditor

The following work has been undertaken in the reporting period in connection with the secured creditor:

- Correspondence with AFC regarding their claims and proposed distributions;
- Correspondence with the Company's director and company secretary in connection with the treatment of assets during the course of trade (which affects the legal advice provided in connection with the validity of the security held by AFC);

#### Investigations

In accordance with Statement of Insolvency Practice 2, we undertook an initial investigation into the Company's affairs to establish whether there were any potential asset recoveries or conduct matters that

required further investigation, taking account of the public interest, potential recoveries, the funds likely to be available to fund an investigation, and the costs involved. In addition, we have prepared and submitted our confidential report to the Secretary of State regarding the conduct of current and former directors. Further details of these investigations can be found in Section 8 of this report.

#### **General**

There is certain work that we are required by the insolvency legislation to undertake in connection with the Administration that provides no financial benefit for the creditors. A description of the routine work undertaken since our appointment as Joint Administrator is contained in Appendix 1.

#### 4. RECEIPTS AND PAYMENTS ACCOUNT

Our Receipts & Payments Account for the period from 3 July 2021 to 2 January 2022 is attached at Appendix 2.

During the reporting period, the following transactions have taken place through the estate:

Date	Receipt/(Payment) Amount	Details
09/11/2021	(£10,513.77)	Payment to Russell Cooke in
		relation to legal matters
18/11/2021	£9.92	Gross bank Interest

The balance of funds is held in an interest bearing estate bank account.

#### 5. ASSETS

The following assets were dealt with in the reporting period:

#### Tangible/Intangible Assets

As previously reported, the Company's tangible and intangible assets were sold to THGL for £432,500.

The terms of the sale was broadly as follows:

- Consideration of £242,200 payable on completion (equating to 56% of the total consideration);
- Balance of £190,300 payable either when THGL was granted approval by the CQC, or by the longstop date of 6 months following completion, whichever is sooner.

As mentioned in my previous report to creditors, the balance of the sale consideration has been paid. Gross Bank Interest

As previously reported, funds are held in an interest-bearing bank account. Gross bank interest totalling £9.92 has been received into this account in the reporting period.

#### 6. LIABILITIES

#### Secured Creditors

An examination of the Company's mortgage register held by the Registrar of Companies, showed that the Company has granted the following charge:

Charge Holder: Aurelius Finance Company Limited

Created: 7<sup>th</sup> December 2018 Delivered: 14<sup>th</sup> December 2018 Description: Fixed and Floating Charge Amount owed to Charge Holder: £2,857,000

Following appointment, we sought legal advice as to the validity of the security held; confirmation of the treatment of various assets; and the extent to which the charge held by AFC over them is fixed or floating (or that the asset is not subject to any charge). The position is in the process of being finalised and it is anticipated that a fixed charge distribution and floating charge distribution will be made shortly.

#### **Preferential Creditors**

The estimated outcome statement ("EOS") provided in our Proposals anticipated £40,800 would be owed to preferential creditors in respect of arrears of wages and holiday pay.

Following appointment, claims were received from former employees in respect of arrears of wages and outstanding holiday pay. These claims are understood to have been met by the Redundancy Payments Service to the extent required.

Preferential claims have not yet been adjudicated upon, however, based on current information it is anticipated that preferential claims will be in line with detailed on the EOS.

#### Crown Creditors

According to the Proposals, £362,658 is owed to HMRC. HMRC's provisional claim of £513,816.80 has been received.

#### Non-preferential unsecured Creditors

A summary of the other non-preferential categories of unsecured creditors included in the Administrators' Proposals and the claims received in respect of these categories of creditors, is as follows:

Unsecured Creditors	Estimated Outcome Statement	Claims Received
Trade and Expense, Councils and Banks	£4,291,062	£4,267,743.91
Employees – redundancy pay, pay in lieu of notice and other		-

navroll doductions	
payroll deductions	

We would comment on the above creditor categories as follows:

#### Trade and Expense, Councils and Banks

The trade and expense creditors included 305 non-preferential unsecured creditors with an estimated total liability of £4,291,062, which includes HMRC's estimated claim. We have received claims totalling £4,267,743.91.

#### **Employees**

Claims from former employees of the Company have been received in respect of outstanding redundancy pay and pay in lieu of notice. These claims are understood to have been met by the Redundancy Payments Service to the extent required. A full review and reconciliation of the residual employee claims will be undertaken as soon as a distribution will be paid to the preferential creditors.

Whilst no unsecured claims have been formally adjudicated upon by the Joint Administrators, an adjudication of the claims will be carried out soon to allow for a distribution to the unsecured creditors under the prescribed part. If any creditor has not yet submitted their claim in the Administration, they should do so by completing and returning the proof of debt form included at Appendix 3.

#### 7. DIVIDEND PROSPECTS

#### Fixed charge creditors

In accordance with Statement of Insolvency Practice 14, we must apportion the costs incurred between fixed charge, floating charge and uncharged asset realisations.

We had sought legal advice as to the validity of the security held by AFC; confirmation of the treatment of various assets; and the extent to which the charge held by AFC overthem is fixed or floating (or that the asset is not subject to any charge). At present, we are not yet able to advice on the quantum of fixed charge dividend.

#### Preferential creditors

Based on current information, it is anticipated that preferential claims (when received) will be paid in full. A distribution to the preferential creditors will be made soon.

#### Floating charge creditors

As above, in accordance with Statement of Insolvency Practice 14, we must apportion the costs incurred between fixed charge, floating charge and uncharged asset realisations.

As previously reported, we have sought advice as to the validity of the security held by AFC; confirmation of the treatment of various assets; and the extent to which the charge held by AFC over them is fixed or floating (or that the asset is not subject to any charge). This is subject to ongoing legal advice and as such we are not yet able to advice on the quantum of floating charge dividend.

#### Non-preferential Unsecured creditors

Similarly, and as advised above, in accordance with Statement of Insolvency Practice 14, we must apportion the costs incurred between fixed charge, floating charge and uncharged asset realisations. Due to the complexity of conducting such an apportionment, our reconciliation is not yet finalised. We will be in a position to provide creditors with details of the costs that are directly attributable to the realisation of the company's uncharged assets in our nextreport.

As previously advised, the Company gave a floating charge to Aurelius Finance Company Limited on 7 December 2018 and the prescribed part provisions will therefore apply. The prescribed part of the net property for unsecured creditors will be calculated in due course.

### 8. INVESTIGATION INTO THE AFFAIRS OF THE COMPANY

We undertook an initial investigation into the Company's affairs to establish whether there were any potential asset recoveries or conduct matters that justified further investigation, taking account of the public interest, potential recoveries, the funds likely to be available to fund an investigation, and the costs involved. We are required by the Statements of Insolvency Practice to undertake such an initial investigation and the work detailed below has been undertaken in connection with that initial investigation.

Specifically, we recovered and listed the Company's accounting records; obtained and reviewed copy bank statements for the 6 months prior to Administration from the Company's bankers; and compared the information in the Company's last set of accounts with that contained in the statement of affairs lodged in the Administration and made enquiries about the reasons for the changes.

No matters were identified that justified further investigation into the circumstances of this appointment.

#### **Creditor Allegations**

Various allegations were made in connection with the management of the business and the treatment of patients. Time has been spent investigating the concerns raised in line with the documentation and information available to me. We can confirm that our investigations into the concerns raised have now been concluded.

#### Conduct Report

Within three months of our appointment as Administrator, we are required to submit a confidential report to the Secretary of State to include any matters which have come to our attention during the course of our work which may indicate that the conduct of any past or present Director would make them unfit to be concerned with the management of the Company. We can confirm that our report has been submitted.

#### 9. PRE-ADMINISTRATION COSTS

On  $7^{th}$  August 2019 and  $21^{st}$  October 2019, the following pre-administration costs were approved by the preferential and secured creditors respectively:

Description Joint Administrators' Remuneration Valuation Agents/Marketing Legal Fees ERA Services	Total	Paid in Reporting Period	Total paid
	£22,500.00	£nil	£22,500.00
	£12,500.00	£nil	£12,500.00
	£23,158.06	£nil	£23,158.06
	£325.00	£nil	£325.00
Tota	al £58,483.06	£nil	£58.483.06

#### 10. JOINT ADMINISTRATORS' REMUNERATION

Our remuneration was previously authorised by the preferential and secured creditors on  $7^{th}$  August 2019 and  $21^{st}$  October 2019 respectively.

Secured and preferential creditors authorised me to draw a fixed fee of £125,000 for our work in respect of all categories of work, namely Administration, Creditors, Realisation of Assets, Creditors (distributions) and Investigations.

I can confirm that the full amount has been drawn in respect of work done for which our fees were approved as a fixed fee.

Further information about creditors' rights can be obtained by visiting the creditors' information micro-site published by the Association of Business Recovery Professionals (R3) at <a href="http://www.creditorinsolvencyguide.co.uk/">http://www.creditorinsolvencyguide.co.uk/</a>. A copy of 'A Creditors Guide to Administrators' Fees' also published by R3, together with an explanatory note which shows Turpin Barker Armstrong's fee policy are available at the link <a href="https://www.turpinbainsolvency.co.uk/fees-and-links">https://www.turpinbainsolvency.co.uk/fees-and-links</a>. Please note that there are different versions of the Guidance Notes and in this case you should refer to the April 2017 version.

#### 11. JOINT ADMINISTRATORS' EXPENSES

A summary of the expenses incurred and paid in the reporting period are as follows:-

Type of Expense	Incurred in Reporting Period	Paid in Reporting Period
Legal Fees & disb Marsh Insurance	£2,483.50 £11,127.17	£10,535.77 £nil
Total	£13,610.67	£10,535.77

We have used the following agents or professional advisors in the reporting period:

Professional Advisor	Nature of Work	Basis of Fees
Russell Cooke LLP	Legal advice/assistance	Time costs + disbursements
Altus Group	Rates Refund	Fixed fee

#### **Legal Costs**

Russell Cooke LLP are engaged to provide legal advice and assistance to the Joint Administrators throughout the Administration and in relation to a number of matters. The work undertaken in the reporting period can be summarised as follows:

- Legal advice and assistance with the extension of the Administration
- Providing advice as to the validity of the security held by AFC;
- Confirmation of the treatment of various assets and the extent to which the charge held by AFC over them is fixed or floating (or that the asset is not subject to any charge);
- Advising on property issues including lease surrenders/assignments;
- Reviewing agreements relating to the surrender of tax losses;
- Dealing with ad hoc queries as and when appropriate.

As previously reported, the costs incurred exceeded our initial estimate because of a number of matters which have arisen which were not anticipated when our estimate was prepared.

#### Rates Refund

Altus Group was instructed to assist the Joint Administrators in recovering some rates refund from the Council in respect of the various leased properties of the Company.

As at the date of this report, the expenses we have incurred in this matter have exceeded the total expenses we estimated we would incur when our remuneration was authorised by the preferential and secured creditors. The reasons we have exceeded the expenses estimate are as stated previously.

The choice of professionals used was based on our perception of their experience and ability to perform this type of work, the complexity and nature of the assignment and the basis of our fee arrangement with them. We have reviewed the fees charged and we are satisfied that they are reasonable in the circumstances of this case.

#### 12. FURTHER INFORMATION

An unsecured creditor may, with the permission of the court or with the concurrence of 5% in value of the unsecured creditors (including the creditor in question) request further details of the Joint Administrators' remuneration and expenses, within 21 days of receipt of this report. Any secured

creditor may request the same details in the same time limit.

An unsecured creditor may, with the permission of the court or with the concurrence of 10% in value of the unsecured creditors (including the creditor in question), apply to court to challenge the amount and/or basis of the Joint Administrators' fees and the amount of any proposed expenses or expenses already incurred, within 8 weeks of receipt of this report. Any secured creditor may make a similar application to court within the same time limit.

To comply with the Provision of Services Regulations, some general information about Turpin Barker Armstrong can be found at  $\frac{\text{https://www.turpinbainsolvency.co.uk/fees-and-links}}{\text{fees-and-links}}.$ 

#### 13. SUMMARY

The Administration will remain open until the following matters have been finalised:

- Recovering the rent payments from THGL and settling outstanding costs
- Calculation and payment of a fixed charge dividend;
- Calculation and payment of a floating charge dividend;
- Calculation and payment of a preferential dividend;
- Calculation and payment of prescribed part dividend;

We estimate that this be done prior to the anniversary of the administration, however if these have not been finalised before then, an application for an extension will be made. Once these matters have been finalised the Administration will cease and our files will be closed.

If creditors have any queries regarding the conduct of the Administration, or if they want hard copies of any of the documents made available on-line, they should contact Vedeena Haulkhory this office by email at <u>Vedeena.haulkhory@turpinba.co.uk</u>, or by phone on 0208 661 7878.

Yours faithfully

Martin C Armstrong FCCA FABRP FIPA MBA FNARA Joint Adminsitrator

The affairs, business and property of the Company are being managed by the Joint Administrators, James Patchett and Martin Armstrong. The Joint Administrators act as agents of the Company and contract without personal liability.

APPENDIX 1
A DESCRIPTION OF THE ROUTINE WORK UNDERTAKEN SINCE LAST PROGRESS REPORT

Tel: 020 8661 7878

Ref: VH/PC/JEP/MCA/XT0245

Turpin Barker Armstrong Allen House 1 Westmead Road Sutton Surrey SM1 4LA

#### Appendix 1

#### 1. Administration

This represents the work involved in the routine administrative functions of the case by the office holder and their staff, together with the control and supervision of the work done on the case by the office holder (and their managers). It does not give direct financial benefit to the creditors, but has to be undertaken by the office holder to meet their requirements under the insolvency legislation and the Statements of Insolvency Practice, which set out required practice that office holders must follow.

- Case planning devising an appropriate strategy for dealing with the case and giving instructions to the staff to undertake the work on the case.
- Administration of electronic case files.
- Maintenance of the practice's electronic case management system and entering data.
- Issuing the statutory notifications to creditors and other required on appointment as office holder, including gazetting the office holder's appointment.
- Obtaining a specific penalty bond.
- Preparing application for extension of the Administration.
- Preparing, reviewing and issuing Administrators' progress reports to creditors and members.
- Filing the progress reports at Companies House.
- Dealing with all routine correspondence and emails relating to the case.
- Opening, maintaining and managing the office holder's estate bank accounts.
- Creating, maintaining and managing the office holder's cashbook.
- Undertaking regular bank reconciliations of the bank accounts containing estate funds.
- Reviewing the adequacy of the specific penalty bond on a monthly basis.
- Undertaking periodic reviews of the progress of the case.
- Overseeing and controlling the work done on the case by case administrators.
- Preparing, reviewing and issuing 6 monthly progress reports to creditors and members.
- Dealing with Bribery, Anti Money Laundering and Code of Ethics requirements and considerations.

#### 1. Creditors

Employees - The office holder needs to deal with the ex-employees in order to ensure that their claims are processed appropriately by the Redundancy Payments Office (RPO). The office holder is required to undertake this work as part of their statutory functions.

Claims of creditors - the office holder needs to maintain up to date records of the names and addresses of creditors, together with the amounts of their claims as part of the management of the case, and to ensure that notices and reports can be issued to the creditors. The office holder also needs to deal with correspondence and queries received from creditors regarding their claims and dividend prospects as they are received. The office holder is required to undertake this work as part of his statutory functions.

#### A summary of the work undertaken is as follows:

- Liaising with agents and obtaining information from the case records (and former employees) about employee claims.
- Corresponding with agents regarding employee claims.
- Correspondence with employees regarding claims and queries.
- Reviewing documentation for submission to the Redundancy Payments Office.
- Dealing with creditor correspondence, emails and telephone conversations regarding their claims.
- Maintaining up to date creditor information on the case management system.
- Reviewing proofs of debt received from creditors.
- Requesting additional information from creditors in support of their proofs of debt.

#### **APPENDIX 2**

JOINT ADMINISTRATORS' RECEIPTS AND PAYMENTS ACCOUNT

Turpin Barker Armstrong Allen House 1 Westmead Road Sutton Surrey SM1 4LA

Ref: VH/PC/JEP/MCA/XT0245

# TFHC Limited (In Administration) Joint Administrators' Summary of Receipts & Payments

Statement of Affairs £	From 03/07/2021 To 02/01/2022 £	From 03/07/2019 To 02/01/2022 £
FIXED CHARGE ASSETS		
Included Debts	NIL	22 500 00
Goodwill	NIL NIL	32,500.00
Intellectual Property		1.00
intoliootaari Toporty		30,000.00
ASSET REALISATIONS	NIL	62,501.00
Books & Records	NIL	1.00
Business Names	NIL	1.00
Cash at Bank	NIL	4,995.00
Contracts	NIL	64,933.39
Customer Deposits		1.00
Database & Database Records	NIL	1.00
Domain Names & Websites	NIL	1.00
Gross Bank Interest	NIL	4,995.00
Insurance Refund	9.92	645.42
	NIL	13,887.84
Licence Fee - Transform Hospital Gro	NIL	51,801.29
Plant & Machinery	NIL	150,000.00
Prepayments	NIL	4.00
Residual Refunds	NIL	900.00
Social Media Assets	NIL	1.00
Stock	NIL	210,000.00
Tax Losses Consideration	NIL	5,205.64
0007.05.454444075.4544	9.92	507,372.58
COST OF ADMINISTRATION		
ERA Advisor's Fees - Post-Appointme	NIL	2,525.00
ERA Advisor's Fees - Pre Appointment	NIL	325.00
Joint Administrators' Remuneration-Po	NIL	147,500.00
Legal Fees - Post Appointment	10,513.77	52,552.02
Legal Fees - Pre Appointment	NIL	23,158.06
Pensions Agent's Fees - Post Appoint	NIL	1,175.00
PR Advisor's Fees - Post Appointment	NIL	647.50
Rent Payable	NIL	158,641.35
Specific Bond	NIL	276.00
Stationery & Postage	NIL	40.81
Statutory Advertising	NIL	150.00
Taxation Matters	NIL	750.00
Telephone Telex & Fax	NIL	39.39
Valuation Agent's Fees - Pre Appointm	NIL	12,500.00
	(10,513.77)	(400,280.13)
DEDDECENTED DV	(10,503.85)	169,593.45
REPRESENTED BY Input VAT	<del>=</del>	00.000.05
Interest Bearing Account		82,632.95
interest bearing Account		86,960.50
		169,593.45

#### Note:

It should be noted that all figures stated in the Receipts and Payments Account are net of any applicable VAT.

#### **APPENDIX 3**

### PROOF OF DEBT FORM

Turpin Barker Armstrong Allen House 1 Westmead Road Sutton Surrey SM1 4LA

# Rule 14.4 The insolvency (England and Wales) Rules 2016

# **Proof of Debt – General Form**

IN THE	High Court of Justice		
Number:	004173 of 2019		
Name of Company in Administration:	TFHC Limited t/as "Transform"		
Company Registration Number:	09319909		
Date of Administration:	3 <sup>rd</sup> July 2019		
1 Name of creditor			
(If a company, please also provide registration number).	de the company		
2 Correspondence address of cred any email address)	itor (including		
3 Total amount of claim (£) (include any Value Added Tax)			
4 If amount in 3 above includes (£) outstanding uncapitalised interes amount.			
5 Details of how and when the deb (If you need more space, attach a sheet to this form)			
6 Details of any security held, the vas security and the date it was given			
7 Details of any reservation of title of respect of goods supplied to which relates.	claimed in h the debt		

O Dataila of annual and a fine an	
8 Details of any document by reference to which the debt can be substantiated	
9 Signature of creditor	
(or person authorised to act on the creditor's behalf)	
10 Address of person signing if different from 2	
above	
11 Name in BLOCK LETTERS:	
12 Position with or relation to another	
12 Position with, or relation to, creditor	
13 Date of signature	
Admitted to vote for	Admitted for dividend for
Amount (£)	
	Amount (£)
Pate	Date
Martin C Armstrong	Martin C Armstrong
pint Administrator	Martin C Armstrong Joint Administrator

#### Notes:

- 1. There is no need to attach them now but the office holder may ask you to produce any document or other evidence which is considered necessary to substantiate the whole or any part of the claim, as may the chairman or convenor of any qualifying decision procedure.
- 2. This form can be authenticated for submission by email by entering your name in block capitals and sending the form as an attachment from an email address which clearly identifies you or has been previously notified to the office holder. If completing on behalf of a company, please state your relationship to the company.