ANNUAL REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2022

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### **COMPANY INFORMATION**

Directors

R Miller

S Gulab J Martin S Avery

**Company secretary** 

S Chipperfield

**Registered Number** 

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**Independent Auditor** 

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### STRATEGIC REPORT FOR THE YEAR ENDED 30 JUNE 2022

#### Introduction

The directors of Wellbeing Software Limited ("the Company") present their strategic report for the year ended 30 June 2022.

Within the UK the Company is headed by Citadel Group Australia Holdings I Limited ("Citadel I") (together "Wellbeing" or "the Group"), with the Group being controlled by Pacific Group Topco Limited ("PGT"), a company incorporated in Australia, on the basis that it holds an indirect controlling interest in the voting rights of the share capital of Citadel I.

On 8 October 2021 the Company changed its name from Healthcare Software Solutions Ltd to Wellbeing Software Limited to better align the Company with the Group's branding in the UK.

Both the Group and PGT share a vision to transform healthcare through world-class technology and innovation and the provision of first-class customer service. Together, they are committed to working in partnership with their customers to make this a reality.

The Group will continue to expand on and enhance its vision to deliver connected healthcare solutions across UK and Ireland healthcare organisations, whilst also supporting international growth in its core specialty areas of radiology, maternity, electronic patient health records and data management. At the same time, it has allowed the Group to successfully widen its existing portfolio into complementary areas, through the addition of market leading pathology and oncology systems from other PGT controlled subsidiaries. Further, this allows the Group to market its core products internationally, opening up new international channels to market.

Over the past 12 months, the Group has-further invested in the development of its core software products, whilst also offering customers proven solutions in other critical healthcare disciplines, from a single specialist vendor.

The Company is the supplier of Cris®, the most widely deployed radiology information system (RIS) in the UK. The Company is recognised as a market leader in radiology workflow and a specialist in healthcare systems integration. Cris® manages the entire radiology department workflow from referral to treatment including the creation and sharing of Radiologist's clinical reports. The ethos of the business is to provide 'connected healthcare' through the use of open digital standards and a great user experience.

The Company is also the supplier of Evolution vLab®, a world-class Laboratory Information Management System (LIMS), and has secured major contract wins in the UK at both regional and national levels, in competition with the existing UK market leading LIMS suppliers.

### **Business Review**

The key performance indicator of the Company is considered by the Directors' to be adjusted EBITDA. The adjusted EBITDA for the year ended 30 June 2022 is £5.7m (2021: £8.0m). Adjusted EBITDA is calculated by taking the operating profit, adding back the amortisation, depreciation and exceptional expenses.

The Company had two large projects go live in the year ended 30 June 2021 which has not been replicated in the year ended 30 June 2022 due to the impact of Covid-19 on budgetary and procurement priorities in the NHS. In addition, the Company has experienced an increase in employment expenses due to the labour market shortages and wage inflation, along with the recruitment of pathology staff to build out the pathology capability. The reduction in revenue and the increase in employment costs has resulted in a reduction of adjusted EBITDA. However the Company has won a number of new long term pathology contracts in the UK market, which along with a strong pipeline of opportunities in the core specialty offerings, will put the Company in a good position to return to growth in the coming financial year.

## STRATEGIC REPORT (CONTINUED) FOR THE YEAR ENDED 30 JUNE 2022

### **Business Review (continued)**

The Company enables the delivery of improved patient outcomes by providing healthcare organisations with intuitive, integrated technology for seamlessly accessing full patient records. Through specialist radiology, pathology and oncology information systems, combined with regional healthcare record management, the Group is an expert in healthcare software connectivity. The widely used software solutions combine all information from across a range of specialties, locations and services to improve workflow for healthcare professionals, enabling them to work more easily and effectively.

There are two key drivers of growth for the Group in the UK which are aligned with two key NHS strategies — digitisation and regionalisation. The NHS is transforming itself to work regionally and provide clinical services digitally on a regional basis. Not only does this provide the opportunity to improve patient care, enable more effective resource utilisation and alignment with the needs of the patients, this also takes into account the critical need for rapid change and digitisation that were exemplified by the Covid-19 pandemic. Further, as part of an international software group, the Group is equipped to grow internationally outside of its existing core markets of the NHS and private healthcare markets in the UK and Ireland.

As a result of the reduction in Covid-19 infection rates, the offices are open and all staff work flexibly in accordance with the Group's Business Continuity plan. Operationally, the business continues to successfully communicate with its staff, customers, and suppliers. The Company continues to provide consistently high service levels to its customers. The business adapted well throughout the Covid-19 pandemic, and its products provided the extensive flexibility and functionality which was required to serve the needs of its customer base in embedding digital technologies into clinical care across the NHS in both traditional and Covid enforced remote care settings. This flexibility played a vital role in keeping the healthcare system running throughout the Covid-19 outbreak.

### Principal risks and uncertainties

The main risks arising from the Company's activities are outlined below. The directors review and agree policies for managing each of these risks and are summarised as follows:

### Information and Cyber Security risk

Cyber threats are a constant threat to all businesses globally with threats becoming more sophisticated on a regular basis. Breaches of Cyber Security can have a catastrophic impact to any business. Data protection and Information Security practices run in parallel to IT Cyber Security and through ISO27001 and Cyber Essentials, these risks are minimised.

As part of ISO27001, business continuity and disaster recovery solutions are in place, that are reviewed regularly to ensure they meet the recovery point objectives for the business, through backups and geographical system redundancy.

From a Cyber Security perspective, annual penetration tests are performed, and internal vulnerability scans are performed to identify vulnerabilities in the corporate network. These risks are assessed against the common CVSS scoring standard to determine its profile and appropriate resolution or mitigation through patching or securing the network for example.

Cyber awareness training courses are in place for Wellbeing employees and communications are sent to staff warning of any specific threats of which they should be aware.

## STRATEGIC REPORT (CONTINUED) FOR THE YEAR ENDED 30 JUNE 2022

### Principal risks and uncertainties (continued)

### **Competition risk**

The Company manages competitive pressure by continuing to offer a first class service to its customers and also placing high emphasis on continued innovation, research and development. The directors continue to monitor the changing requirements of the healthcare sector within which they operate to ensure that the product range remains up to date.

### Credit risk

The Company trades only with recognised, creditworthy customers. All customers who wish to trade on credit are assessed for creditworthiness and are subject to credit verification checks as appropriate. Customer balances are checked regularly to ensure that the risk of exposure to bad debt is minimal.

### Liquidity risk

The Company monitors cash flow as part of its day to day control procedures and the board regularly considers cash flow projections and ensures that proper facilities are available to be drawn on as necessary. Trade debtors are reviewed regularly to ensure that credit terms are being adhered to.

#### **Economic risk**

The risk of increased inflation having an adverse impact on the Company is managed through regular pricing reviews, contractual agreements and strict cost controls.

### Environmental, social and governance

The Company has policies that raise awareness of modern slavery, ethical trading and human rights. The policy sets out standards concerning safe and fair working conditions for employees, responsible management of social and environmental issues and standards in the international supply chain. The Company continues to work with its supply chain to ensure there is a zero-tolerance policy to slavery.

The Company has policies that promote equality and diversity in the workforce as well as prohibiting discrimination in any form. One of the Company's core values is respect for others which displays an active commitment to diversity and inclusion across the organisation.

The Company has a number of fundamental principles that it believes are the foundation of sound and fair business practise, one of which is a zero-tolerance position on bribery and corruption. Anti-bribery and corruption training is regularly provided to all employees.

## STRATEGIC REPORT (CONTINUED) FOR THE YEAR ENDED 30 JUNE 2022

### Financial key performance indicators

The directors monitor the Company's performance using a number of financial and non-financial KPIs. The main financial KPIs are turnover and adjusted earnings before interest, tax, depreciation and amortisation (EBITDA).

The directors' assessment of performance is analysed below:

	Year	Year
	ended	. ended
	30 June	· 30 June
	2022	2021
	£'000	£'000
Performance of underlying trade		
Turnover	13,396	14,764
Adjusted EBITDA	5,726	7,986

Adjusted EBITDA is calculated by taking the operating profit, adding back the amortisation, depreciation and exceptional expenses.

### Other key performance indicators

The main non-financial KPIs the directors monitor relate to the SLAs (Service Level Agreements) in the Group's various support contracts. These are monitored on a monthly basis, and relate to percentage uptime rates. The directors are satisfied that performance against SLA's has been exceptional and minimal service credits (relating to non-achievement of SLA's) have been paid during the year.

This report was approved by the board on 2 November 2022 and signed on its behalf.

Shryash Gulab

**S Gulab** Director

## DIRECTORS' REPORT FOR THE YEAR ENDED 30 JUNE 2022

The directors present their report and the financial statements for the year ended 30 June 2022.

### Results and dividends

The profit for the year, after taxation, amounted to £11,110,793 (2021: £7,035,151).

The directors have not proposed a dividend for the year (2021: £nil).

### **Directors**

The directors who served during the year and to the date of this report were:

C Yeowart (resigned 1 April 2022)

R Miller (appointed 1 May 2022)

S Gulab

J Martin

S Avery (appointed 3 January 2022)

### Directors' responsibilities statement

The directors are responsible for preparing the Strategic Report, the Directors' Report and the financial statements in accordance with applicable law and regulations.

Company law requires the directors to prepare financial statements for each financial year. Under that law the directors have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law, including FRS 101 'Reduced Disclosure Framework'). Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs and profit or loss of the Company for that year.

In preparing these financial statements, the directors are required to:

- · select suitable accounting policies and then apply them consistently;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Company will
  continue in business.

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the Company's transactions and disclose with reasonable accuracy at any time the financial position of the Company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The directors are responsible for the maintenance and integrity of the corporate and financial information included on the Company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

## DIRECTORS' REPORT (CONTINUED) FOR THE YEAR ENDED 30 JUNE 2022

#### Post balance sheet events

There have been no significant events affecting the Company since the year end other than the on-going impact of the Covid-19 pandemic. In the period since 30 June, the impact remains minimal and the Company continues to deliver consistently high service levels to its customers.

### Going concern

The financial statements have been prepared on a going concern basis. The directors have taken note of the guidance issued by the Financial Reporting Council on Going Concern Assessment in determining that this is the appropriate basis of preparation of the financial statements and have considered a number of factors.

The directors have considered the ongoing impact of the Covid-19 outbreak on the Group, the Group's cash position and the Group's net assets position, making appropriate assessments and reviewing forecasts of future trading levels and cash flows covering at least 12 months from the date of approval of these accounts. Given the nature of the business and the close alignment to the NHS and its strategic objectives, its strong cash position and the limited impact experienced to date, the directors believe the impact to be minimal. Staff have all worked flexibly and communication with customers and suppliers has continued on-line. There has been no material impact on the Company to date. Due to the nature of the service in supporting population health management and risk stratification, demand has been strong and is expected to continue. The nature of the revenue is that there is a large recurring revenue stream with strong positive cash flow in the service provided to existing customers which has had minimal impact from the ongoing impact of the Covid-19 outbreak.

Whilst there is a some dependency on third party system suppliers, the nature of their business is core to the NHS and as such have been fully available. Therefore, this has not impacted the Group's business.

The Group therefore has adequate resources both in terms of the cash reserves and facilities available within the PGT group to support the Company over the next 12 months.

### **Governance of tax matters**

All transactions undertaken by the Company have a business purpose and a commercial rationale. The Company does not engage in aggressive tax planning and does not implement structures purely for tax planning purposes. In relation to tax compliance, it is the policy of the Company to comply fully with all of the applicable tax rules, regulations and disclosure requirements in all territories in which it operates; submit all tax returns by their due dates in line with local laws; and pay all applicable taxes as they fall due. The Company uses appropriately qualified and trained employees to look after the Company's tax affairs and uses external advisors as appropriate.

### Financial instruments

The Group's operations expose it to a variety of financial risks including the effects of changes in interest rates, foreign currency exchange rates, credit risk and liquidity risk.

The Group's principal financial instruments comprise cash and loans together with trade receivables and trade payables that arise directly from its operations.

Information about the use of financial instruments by the Group is given in note 23 of the consolidated financial statements included within Citadel I.

## DIRECTORS' REPORT (CONTINUED) FOR THE YEAR ENDED 30 JUNE 2022

### Research and development

Investment in the development of its product and the protection of the intellectual property of such development work is considered key to the further improvement of the Company's competitive position. The Group has invested significantly in product development and will continue to increase these investments to include performance enhancements, bug fixes and integration of new technologies in the marketplace.

### Disclosure of information to auditor

The directors confirm that:

- so far as each director is aware, there is no relevant audit information of which the Company's auditor is unaware, and
- the directors have taken all the steps that they ought to have taken as directors in order to make themselves aware of any relevant audit information and to establish that the Company's auditor is aware of that information.

### **Auditor**

The auditor, Grant Thornton UK LLP, will be proposed for reappointment in accordance with section 485 of the Companies Act 2006.

This report was approved by the board on 2 November 2022 and signed on its behalf.

S Gulab

Sluryash Gulat

Director

### INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF WELLBEING SOFTWARE LIMITED

### **Opinion**

We have audited the financial statements of Wellbeing Software Limited (the 'Company') for the year ended 30 June 2022, which comprise Statement of Profit and Loss and Other Comprehensive Income, Balance Sheet, Statement of Changes in Equity and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards; including Financial Reporting Standards 101 'Reduced Disclosure Framework' (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the Company's affairs as at 30 June 2022 and of its profit for the year then ended;
- · have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

### Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the 'Auditor's responsibilities for the audit of the financial statements' section of our report. We are independent of the Company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### Conclusions relating to going concern

We are responsible for concluding on the appropriateness of the directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify the auditor's opinion. Our conclusions are based on the audit evidence obtained up to the date of our report. However, future events or conditions may cause the Company to cease to continue as a going concern.

In our evaluation of the directors' conclusions, we considered the inherent risks associated with the Company's business model including effects arising from macro-economic uncertainties such as Brexit and Covid-19, we assessed and challenged the reasonableness of estimates made by the directors and the related disclosures and analysed how those risks might affect the Company's financial resources or ability to continue operations over the going concern period.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

The responsibilities of the directors with respect to going concern are described in the 'Responsibilities of directors for the financial statements' section of this report.

## INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF WELLBEING SOFTWARE LIMITED (CONTINUED)

#### Other information

The directors are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

### Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the strategic report and the directors' report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the strategic report and the directors' report have been prepared in accordance with applicable legal requirements.

### Matter on which we are required to report under the Companies Act 2006

In the light of the knowledge and understanding of the Company and its environment obtained in the course of the audit, we have not identified material misstatements in the strategic report or the directors' report.

### Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- · certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

### Responsibilities of directors for the financial statements

As explained more fully in the directors' responsibilities statement, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Company or to cease operations, or have no realistic alternative but to do so.

## INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF WELLBEING SOFTWARE LIMITED (CONTINUED)

### Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

### Explanation as to what extent the audit was considered capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. Owing to the inherent limitations of an audit, there is an unavoidable risk that material misstatements in the financial statements may not be detected, even though the audit is properly planned and performed in accordance with the ISAs (UK).

The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

- We obtained an understanding of the legal and regulatory frameworks that are applicable to the Company and
  determined that the most significant which are directly relevant to specific assertions in the financial statements are
  those related to the reporting frameworks (United Kingdom Generally Accepted Accounting Practice and the
  Companies Act 2006) and the relevant tax regulations;
- We assessed the susceptibility of the Company's financial statements to material misstatement, including how
  fraud might occur, by evaluating management's incentives and opportunities for manipulation of the financial
  statements. This included the evaluation of the risk of management override of controls. We determined that the
  principal risks were in relation to:
  - o journal entries that increased revenues or that reclassified costs from the income statement to the balance sheet;
  - o potential management bias in determining accounting estimates;
  - o transactions with related parties.
- Assessment of the appropriateness of the collective competence and capabilities of the engagement team including consideration of the engagement team's:
  - o understanding of, and practical experience with audit engagements of a similar nature and complexity through appropriate training and participation;
  - o knowledge of the industry in which the client operates;
  - o understanding of the legal and regulatory requirements specific to the entity including:
    - the provisions of the applicable legislation
    - guidance issued by relevant authorities that interprets those rules
    - the applicable statutory provisions.
- Team communications in respect of potential non-compliance with laws and regulations and fraud included the
  potential for fraud in revenue recognition through manipulation;

## INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF WELLBEING SOFTWARE LIMITED \_ (CONTINUED)

### Explanation as to what extent the audit was considered capable of detecting irregularities, including fraud (continued)

- In assessing the potential risks of material misstatement, we obtained an understanding of:
  - the entity's operations, including the nature of its revenue sources, products and services and of its
    objectives and strategies to understand the classes of transactions, account balances, expected financial
    statement disclosures and business risks that may result in risks of material misstatement;
  - o the applicable statutory provisions;
  - o the entity's control environment, including the policies and procedures implemented to comply with the requirements of its regulator, including the adequacy of the training to inform staff of the relevant legislation, rules and other regulations of the regulator, the adequacy of procedures for authorisation of transactions, internal review procedures over the entity's compliance with regulatory requirements, the authority of, and procedures to ensure that possible breaches of requirements are appropriately investigated and reported.
- these audit procedures were designed to provide reasonable assurance that the financial statements were free from fraud or error. The risk of not detecting a material misstatement due to fraud is higher than the more difficult than detecting those that result from error, as fraud may involve collusion, deliberate concealment, forgery or intentional misrepresentations. Also, the further removed non-compliance with laws and regulations is from events and transactions reflected in the financial statements, the less likely we would become aware of it.

### Use of our report

This report is made solely to the Company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the Company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Company and the Company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Andrew Wood
Senior Statutory Auditor
for and on behalf of Grant Thornton UK LLP
Statutory Auditor, Chartered Accountants
Leeds
2 November 2022

# STATEMENT OF PROFIT AND LOSS AND OTHER COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 JUNE 2022

		Year	Year
		ended	ended
<u>_</u>		30 June	30 June
		. 2022	2021
•	Note	£	£
•		•	
Turnover	4	13,395,562	14,763,849
Cost of sales		<u>(1,588,283)</u>	(1,399,156)
Gross Profit		11,807,279	13,364,693
Other operating income	5	328,338	350,595
Administrative expenses		(6,668,629)	(5,936,576)
		•	·
Underlying operating profit	6 - 1	5,466,988	7,778,712
Exceptional administrative income/ (expenses)	6	6,212,675	(278,269)
Amortisation of intangible assets	13	(288,055)	(250,132)
Total administrative expenses		(744,009)	(6,464,977)
Operating profit	6	11,391,608	7,250,311
Operating profit		11,331,008	7,230,311
Interest receivable and similar income	10	401,220	600,098
Interest payable and similar expenses	11	(98,470)	(10,007)
Profit before tax		11,694,358	7,840,402
Tax on profit	12	(583,565)	(805,251)
Profit after tax		11,110,793	7,035,151
Other comprehensive income:			
Total comprehensive income for the year		11,110,793	7,035,151
Total comprehensive income for the year		11,110,733	7,033,131

The notes on pages 15 to 33 form part of these financial statements.

## BALANCE SHEET AS AT 30 JUNE 2022

Note   Rived assets   13   2,939,819   2,408,27     Intangible assets   14   248,186   321,72     Right of use assets   15   188,662   287,05     Non current assets   18   579,724     Current assets   16   1,918   2,350     Debtors: amounts falling due after more than one year   17   19,705,087   43,351,194     Cash and cash equivalents   19   9,363,913   4,577,327     Creditors: amounts falling due within one year   20   (7,050,815   (47,321,876)     Net current assets   22,020,103   608,95     Creditors: amounts falling due after more than one year   21   (11,433,978   (229,405)     Provisions for liabilities   22   (86,970   (51,930)     Classets   22   (86,970   (11,520,948)   (281,333)     Net assets   24,455,546   3,344,75     Net assets   21,4455,546   3,344,75     Net assets   21,4455,546   3,344,75     One of the current assets   (11,520,948)   (281,333)     Cash and cash equivalents   22   (86,970   (11,520,948)   (281,333)     Creditors: amounts falling due after more than one year   21   (11,520,948)   (281,333)     Creditors: amounts falling due after more than one year   21   (11,435,546   3,344,75)     Cash and cash equivalents   22   (86,970   (11,520,948)   (81,333)     Creditors: amounts falling due after more than one year   21   (11,435,546   3,344,75)     Creditors: amounts falling due after more than one year   21   (11,435,546   3,344,75)     Creditors: amounts falling due after more than one year   21   (11,435,546   3,344,75)     Creditors: amounts falling due after more than one year   21   (11,435,546   3,344,75)     Creditors: amounts falling due after more than one year   21   (11,435,546   3,344,75)     Creditors: amounts falling due after more than one year   21   (11,435,546   3,344,75)     Creditors: amounts falling due after more than one year   21   (11,435,546   3,344,75)     Creditors: amounts falling due after more than one year   21   (11,435,546   3,344,75)     Creditors: amounts falling due after more than one year   21   (11,435,546   3,344,75)     Creditors: amounts						
Note				30 June		30 June
Intangible assets				2022		2021
Intangible assets   13   2,939,819   2,408,27     Tangible assets   14   248,186   321,77     Right of use assets   15   188,662   287,05     Non current assets   2   3,376,667   3,017,05     Non current assets   2   2   2,020,103     Current assets   2   2,020,405     Current assets   2   2,020,488   (229,405)     Provisions for liabilities   2   2   (86,970)   (51,930)     Net assets   2   2,020,488   (281,333)     Net assets   2   2,020,488   (281,332)     Net assets   2   2,020,488   (281,324)     Net assets   2   2,020,488   (281,324)     Net assets   2   2,020,488   (28		Note		£		£
Tangible assets 14 248,186 321,77 Right of use assets 15 188,662 287,05 3,376,667 3,017,05  Non current assets  Debtors: amounts falling due after more than one year 18 579,724  Current assets  Stocks 16 1,918 2,350 Debtors: amounts falling due within one year 17 19,705,087 43,351,194 Cash and cash equivalents 19 9,363,913 4,577,327 29,070,918 47,930,871  Creditors: amounts falling due within one year 20 (7,050,815) (47,321,876)  Net current assets  Creditors: amounts falling due after more than one year 21 (11,433,978) (229,405)  Provisions for liabilities  Deferred tax 22 (86,970) (51,930)  Net assets (21,333,344,75)  Net assets (21,350,948) (281,333, 3344,75)	Fixed assets					
Right of use assets       15       188,662 (3,376,667)       287,05 (3,017,09)         Non current assets       Debtors: amounts falling due after more than one year       18       579,724       Current assets         Stocks       16       1,918       2,350       3,360       2,350       2,350       2,350       3,351       2,190       3,341       3,351       1,945       3,344,75       3,351       3,344,75       3,344,7	Intangible assets	13		2,939,819		2,408,271
Non current assets   2,376,667   3,017,057	Tangible assets	14		248,186		321,727
Non current assets   Debtors: amounts falling due after more than one year   18	Right of use assets	15		188,662	_	287,095
Debtors: amounts falling due after more than one year       18       579,724         Current assets       Stocks 16       1,918       2,350         Debtors: amounts falling due within one year       17       19,705,087       43,351,194         Cash and cash equivalents       19       9,363,913       4,577,327         29,070,918       47,930,871         Creditors: amounts falling due within one year       20       (7,050,815)       (47,321,876)         Net current assets       22,020,103       608,99         Creditors: amounts falling due after more than one year       21       (11,433,978)       (229,405)         Provisions for liabilities       22       (86,970)       (51,930)         Deferred tax       22       (86,970)       (51,930)         (11,520,948)       (281,333)         14,455,546       3,344,75				3,376,667		3,017,093
Current assets         Stocks       16       1,918       2,350         Debtors: amounts falling due within one year       17       19,705,087       43,351,194         Cash and cash equivalents       19       9,363,913       4,577,327         29,070,918       47,930,871       47,930,871         Creditors: amounts falling due within one year       20       (7,050,815)       (47,321,876)         Net current assets       22,020,103       608,99         Creditors: amounts falling due after more than one year       21       (11,433,978)       (229,405)         Provisions for liabilities         Deferred tax       22       (86,970)       (51,930)       (281,335)         Net assets       14,455,546       3,344,75	•				- -	
Stocks       16       1,918       2,350         Debtors: amounts falling due within one year       17       19,705,087       43,351,194         Cash and cash equivalents       19       9,363,913       4,577,327         29,070,918       47,930,871       47,930,871         Creditors: amounts falling due within one year       20       (7,050,815)       (47,321,876)         Net current assets       22,020,103       608,99         Creditors: amounts falling due after more than one year       21       (11,433,978)       (229,405)         Provisions for liabilities         Deferred tax       22       (86,970)       (51,930)         Net assets       14,455,546       3,344,75	Debtors: amounts falling due after more than one year	18		579,724		-
Debtors: amounts falling due within one year       17       19,705,087       43,351,194         Cash and cash equivalents       19       9,363,913       4,577,327         29,070,918       47,930,871         Creditors: amounts falling due within one year       20       (7,050,815)       (47,321,876)         Net current assets       22,020,103       608,99         Creditors: amounts falling due after more than one year       21       (11,433,978)       (229,405)         Provisions for liabilities         Deferred tax       22       (86,970)       (51,930)         (11,520,948)       (281,335)         Net assets       14,455,546       3,344,75	Current assets			<del></del>		
Cash and cash equivalents       19       9,363,913 (29,070,918 (47,930,871) (47,930,871) (47,321,876)         Creditors: amounts falling due within one year       20       (7,050,815) (47,321,876)         Net current assets       22,020,103 (229,405)       608,99         Creditors: amounts falling due after more than one year       21       (11,433,978) (229,405)         Provisions for liabilities       22       (86,970) (51,930) (51,930) (281,333)         Net assets       14,455,546 (3,344,75)	Stocks	16	1,918		2,350	
Cash and cash equivalents       19       9,363,913 (29,070,918 (47,930,871) (47,930,871) (47,321,876)         Creditors: amounts falling due within one year       20       (7,050,815) (47,321,876)         Net current assets       22,020,103 (229,405)       608,99         Creditors: amounts falling due after more than one year       21       (11,433,978) (229,405)         Provisions for liabilities       22       (86,970) (51,930) (51,930) (281,333)         Net assets       14,455,546 (3,344,75)	Debtors: amounts falling due within one year	17	19,705,087		43,351,194	
Creditors: amounts falling due within one year       20       (7,050,815)       (47,321,876)         Net current assets       22,020,103       608,99         Creditors: amounts falling due after more than one year       21       (11,433,978)       (229,405)         Provisions for liabilities         Deferred tax       22       (86,970)       (51,930)         (11,520,948)       (281,33)         Net assets       14,455,546       3,344,75	Cash and cash equivalents	19	9,363,913		4,577,327	
Net current assets         22,020,103         608,99           Creditors: amounts falling due after more than one year         21 (11,433,978)         (229,405)           Provisions for liabilities         22 (86,970)         (51,930)           Deferred tax         22 (86,970)         (11,520,948)         (281,335)           Net assets         14,455,546         3,344,75	•		29,070,918	•	47,930,871	
Creditors: amounts falling due after more than one year       21 (11,433,978)       (229,405)         Provisions for liabilities         Deferred tax       22 (86,970)       (51,930)         (11,520,948)       (281,33)         Net assets       14,455,546       3,344,75	Creditors: amounts falling due within one year	20	(7,050,815)	•	(47,321,876)	
Provisions for liabilities         22         (86,970)         (51,930)         (281,335)           Net assets         14,455,546         3,344,75	Net current assets		-	22,020,103	_	608,995
Deferred tax     22     (86,970)     (51,930)       (11,520,948)     (281,33)       Net assets     14,455,546     3,344,75	Creditors: amounts falling due after more than one year	21	(11,433,978)		(229,405)	
(11,520,948)     (281,335)       Net assets     14,455,546     3,344,75	Provisions for liabilities					
Net assets 14,455,546 3,344,75	Deferred tax	22	(86,970)	_	(51,930)	
	·			(11,520,948)	_	(281,335)
	Net assets		-	14,455,546		3,344,753
Capital and Reserves	Capital and Reserves					
Called up share capital 23 1	Called up share capital	23		1		1
Retained earnings 24 <b>14,455,545</b> 3,344,75	Retained earnings	24	_	14,455,545	_	3,344,752
<b>14,455,546</b> 3,344,75			_	14,455,546	_	3,344,753

The financial statements were approved and authorised for issue by the board and were signed on its behalf on 2 November 2022.

Sluryaslı Gulab

S Gulab

Director

The notes on pages 15 to 33 form part of these financial statements.

## STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 30 JUNE 2022

As at 30 June 2022
Total comprehensive income for the year
As at 1 July 2021

Called up Retained Total **Equity** share capital earnings £ £ £ 1 3,344,752 3,344,753 11,110,793 11,110,793 1 14,455,545 14,455,546

As at 1 July 2020 Total comprehensive income for the year As at 30 June 2021

Called up	Retained	Total
share capital	earnings	Equity
£	£	£
1	(3,690,399)	(3,690,398)
	7,035,151	7,035,151
1	3,344,752	3,344,753

The notes on pages 15 to 33 form part of these financial statements.

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2022

#### 1. General Information

The Company is a private company limited by shares and incorporated in England and Wales. The principal activity of the Company is that of the provision and maintenance of computer software and systems with a particular regard to healthcare management.

The registered office of the Company during the financial year was I2 Mansfield Hamilton Court, Oakham Business Park, Mansfield, United Kingdom, NG18 5FB.

### 2. Accounting policies

### 2.1 Basis of preparation of financial statements

The financial statements have been prepared under the historical cost convention unless otherwise specified within these accounting policies and in accordance with Financial Reporting Standard 101, the Financial Reporting Standard applicable in the UK and the Republic of Ireland and the Companies Act 2006.

The Company's functional and presentational currency is GBP.

The preparation of financial statements in compliance with FRS 101 requires the use of certain critical accounting estimates. It also requires management to exercise judgement in applying the Company's accounting policies (see note 3).

The following principal accounting policies have been applied:

### 2.2 Financial reporting standard 101 - reduced disclosure exemptions

The Company has taken advantage of the following disclosure exemptions in preparing these financial statements, as permitted by the FRS 101 "The Financial Reporting Standard applicable in the UK and Republic of Ireland":

- the requirements of Section 7 Statement of Cash Flows;
- the requirements of Section 3 Financial Statement Presentation paragraph 3.17(d);
- the requirements of Section 11 Financial Instruments paragraphs 11.42, 11.44 to 11.45, 11.47, 11.48(a)(iii), 11.48(a)(iv), 11.48(b) and 11.48(c);
- the requirements of Section 12 Other Financial Instruments paragraphs 12.26 to 12.27, 12.29(a), 12.29(b) and 12.29A;
- the requirements of Section 33 Related Party Disclosures paragraph 33.7.

This information is included in the consolidated financial statements of Citadel Group Australia Holdings I Limited as at 30 June 2022 and these financial statements may be obtained from I2 Mansfield Hamilton Court, Oakham Business Park, Mansfield, United Kingdom, NG18 5FB.

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 JUNE 2022

### 2. Accounting policies (continued)

### 2.3 Going concern

The financial statements have been prepared on a going concern basis. The directors have taken note of the guidance issued by the Financial Reporting Council on Going Concern Assessment in determining that this is the appropriate basis of preparation of the financial statements and have considered a number of factors.

The directors have considered the ongoing impact of the Covid-19 outbreak on the Group, the Group's cash position and the Group's net assets position, making appropriate assessments and reviewing forecasts of future trading levels and cash flows covering at least 12 months from the date of approval of these accounts. Given the nature of the business and the close alignment to the NHS and its strategic objectives, its strong cash position and the limited impact experienced to date, the directors believe the impact to be minimal. Staff have all worked flexibly and communication with customers and suppliers has continued on-line. There has been no material impact on the Company to date. Due to the nature of the service in supporting population health management and risk stratification, demand has been strong and is expected to continue. The nature of the revenue is that there is a large recurring revenue stream with strong positive cash flow in the service provided to existing customers which has had minimal impact from the ongoing impact of the Covid-19 outbreak.

Whilst there is some dependency on third party system suppliers, the nature of their business is core to the NHS and as such have been fully available. Therefore, this has not impacted the Group's business.

Intercompany debt is recoverable on demand and management have confirmed with the corresponding companies that dependant on the Group's cash requirements that these will not be called upon in the 12 months from the date of signing these accounts.

The Group therefore has adequate resources both in terms of the cash reserves and facilities available within the PGT group to support the Company over the next 12 months.

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 JUNE 2022

### 2. Accounting policies (continued)

### 2.4. Revenue

Revenue is recognised under IFRS 15. This standard is based on a single model that distinguishes between promises to a customer that is satisfied at a point in time and those that are satisfied over time. Revenue is recognised when control of a good or service transfers to a customer.

To determine whether to recognise revenue, the Company follows a 5-step process:

- 1 Identifying the contract with a customer
- 2 Identifying the performance obligations
- 3 Determining the transaction price
- 4 Allocating the transaction price to the performance obligations
- 5 Recognising revenue when/as performance obligation(s) are satisfied.

The Company has the following revenue streams:

### Installation/Professional Services

Professional services revenue is recognised based on the stage of completion (which is determined by using the input method of accounting) of the contractual commitment based on the steps outlined above.

### **Maintenance and Managed Services**

Revenue in relation to maintenance of the software solutions and managed services is recognised on a straight line basis from the point at which the software goes live in the client environment.

### **Software Licenses**

Revenue in relation to software licenses is recognised in line with the substance of the contractual obligation. If the license is not of a recurring nature, it will be recognised in line with the contractual milestones or at the point when the software is installed on the client site, whichever is sooner. If the licence relates to software provided by a third party the costs and revenue are recognised at the point when the software is installed on the client site.

### Hardware

The revenue attributable to hardware is recognised at the point of receipt of the hardware to the Company as this is when the obligation is fulfilled or an agreed milestone if that better reflects the substance of the transaction.

### 2.5 Interest income

Interest income is recognised in the Statement of Income and Retained Earnings using the effective interest method.

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 JUNE 2022

### 2. Accounting policies (continued)

### 2.6 Intangible assets

### Goodwill

Goodwill is not amortised but tested for impairment annually (as at 30 June) and when circumstances indicate that the carrying value may be impaired. Impairment is determined for goodwill by assessing the recoverable amount of the cash generating unit to which the goodwill relates. When the recoverable amount of the cash generating unit is less than its carrying amount an impairment loss is recognised.

### Research and development

In the research phase of an internal software development project it is not possible to demonstrate that the project will generate future economic benefits and hence all expenditure on research is recognised as an expense when it is incurred. The directors consider it appropriate that software development costs are capitalised and amortised over their useful economic life rather than being expensed. Software development intangible assets are recognised from the development phase of a project in accordance with FRS 101.

An intangible asset arising from development (or from the development phase of an internal project) shall be recognised if, and only if, an entity can demonstrate all of the following:

- a) the technical feasibility of completing the intangible asset so that it will be available for use or sale.
- b) its intention to complete the intangible asset and use or sell it.
- c) its ability to use or sell the intangible asset.
- d) how the intangible asset will generate probable future economic benefits. Among other things, the entity can demonstrate the existence of a market for the output of the intangible asset or the intangible asset itself or, if it is to be used internally, the usefulness of the intangible asset.
- e) the availability of adequate technical, financial and other resources to complete the development and to use or sell the intangible asset.
- f) its ability to measure reliably the expenditure attributable to the intangible asset during its development.

The capitalised software development costs are subsequently amortised on a straight line basis over their useful economic life

If it is not possible to distinguish between the research phase and the development phase of an internal software development project, the expenditure is treated as if it were all incurred in the research phase only.

Software development intangible assets are initially recognised at cost, only core software development is capitalised and not the ongoing maintenance cost. After recognition, under the cost model, intangible assets are measured at cost less any accumulated amortisation and any impairment losses.

Amortisation is provided on the following bases:

Software development

14.3% straight line per annum

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 JUNE 2022

### 2. Accounting policies (continued)

### 2.7 Tangible fixed assets

Tangible fixed assets under the cost model are stated at historical cost less accumulated depreciation and any accumulated impairment losses. Historical cost includes expenditure that is directly attributable to bringing the asset to the location and condition necessary for it to be capable of operating in the manner intended by management.

Depreciation is charged so as to allocate the cost of assets less their residual value over their estimated useful lives, using the straight-line method.

Depreciation is provided on the following basis:

Fixtures and fittings

33.3% straight line per annum

Office equipment

33.3% straight line per annum

### 2.8 Leases

IFRS 16 Leases which replaces IAS 17 Leases and related interpretations was adopted starting 1 January 2019. The new standard no longer requires a distinction between finance and operating leases for lessees but requires lessees to recognise a lease liability for future lease payments and a corresponding right of use asset. In the income statement, the expenses comprise a depreciation charge reflecting the consumption of economic benefits and an interest expense reflecting the unwinding of the lease liability which is accounted for as a finance cost.

The lease liability is measured at commencement date at the present value of the future lease payments, discounted with the interest rate implicit in the lease or, if not readily determinable, with the lessee's respective incremental borrowing rate.

The right for use asset is recognised at commencement date at cost, which includes the amount of the lease liability recognised. The right of use assets are depreciated on a straight line basis over the shorter of its estimated useful life and lease term.

### 2.9 Stocks

Stocks are stated at the lower of cost and net realisable value, being the estimated selling price less costs to complete and sell. Cost is based on the cost of purchase on a first in, first out basis.

At each balance sheet date, stocks are assessed for impairment. If stock is impaired, the carrying amount is reduced to its selling price less costs to complete and sell. The impairment loss is recognised immediately in profit or loss.

### 2.10 Cash and cash equivalents

Cash is represented by cash in hand and deposits with financial institutions repayable without penalty on notice of no more than 24 hours. Cash equivalents are highly liquid investments that mature in no more than three months from the date of acquisition and that are readily convertible to known amounts of cash with insignificant risk of change in value.

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 JUNE 2022

### 2. Accounting policies (continued)

### 2.11 Debtors

Short term debtors are measured at transaction price, less any impairment. Loans receivable are measured initially at fair value, net of transaction costs, and are measured subsequently at amortised cost using the effective interest method, less any impairment.

Under IFRS 9 the expected credit loss model applies to debtors. The chosen method of recognising the expected credit loss across the Company is the simplified approach allowing a provision matrix to be used, which is based on the expected life of debtors and historic default rates.

The carrying amount of the debtor is reduced through use of an allowance account. Impaired debts are derecognised when they are assessed as uncollectable.

### 2.12 Financial instruments

The Company only enters into basic financial instrument transactions that result in the recognition of financial assets and liabilities like trade and other debtors and creditors, loans from banks and other third parties, loans to related parties and investments in non-puttable ordinary shares.

Debt instruments (other than those wholly repayable or receivable within one year), including loans and other accounts receivable and payable, are initially measured at present value of the future cash flows and subsequently at amortised cost using the effective interest method. Debt instruments that are payable or receivable within one year, typically trade debtors and creditors, are measured, initially and subsequently, at the undiscounted amount of the cash or other consideration expected to be paid or received. However, if the arrangements of a short-term instrument constitute a financing transaction, like the payment of a trade debt deferred beyond normal business terms or financed at a rate of interest that is not market rate, or in case of a short-term loan that is not at market rate, the financial asset or liability is measured, initially at the present value of future cash flows discounted at a market rate of interest for a similar debt instrument and subsequently at amortised cost.

Investments in non-convertible preference shares and in non-puttable ordinary shares are measured:

- at fair value with changes recognised in the Statement of Profit and Loss and Other Comprehensive Income if the shares are publicly traded or their fair value can otherwise be measured reliably;
- at cost less impairment for all other investments.

Financial assets that are measured at cost and amortised cost are assessed at the end of each reporting year for objective evidence of impairment is found, an impairment loss is recognised in the Statement of Profit and Loss and Other Comprehensive Income.

For financial assets measured at amortised cost, the impairment loss is measured as the difference between an asset's carrying amount and the present value of estimated cash flows discounted at the asset's original effective interest rate. If a financial asset has a variable interest rate, the discount rate for measuring any impairment loss is the current effective interest rate determined under the contract.

For financial assets measured at cost less impairment, the impairment loss is measured as the difference between an asset's carrying amount and best estimate of the recoverable amount, which is an approximation of the amount that the Company would receive for the asset if it were to be sold at the balance sheet date.

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 JUNE 2022

### 2. Accounting policies (continued)

### 2.12 Financial instruments (continued)

Financial assets and liabilities are offset and the net amount reported in the Balance Sheet when there is an enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

### 2.13 Creditors

Short term creditors are measured at the transaction price. Other financial liabilities, including bank loans, are measured initially at fair value, net of transaction costs, and are measured subsequently at amortised cost using the effective interest method.

### 2.14 Foreign currency translation

#### Transactions and balances

Foreign currency transactions are translated into the functional currency using the spot exchange rates at the dates of the transactions

At each year end foreign currency monetary items are translated using the closing rate. Non-monetary items measured at historical cost are translated using the exchange rate at the date of the transaction and non-monetary items measured at fair value are measured using the exchange rate when fair value was determined:

Foreign exchange gains and losses that relate to borrowings and cash and cash equivalents are presented in the Statement of Profit and Loss and Other Comprehensive Income within 'finance income and costs'. All other foreign exchange gains and losses are presented in the Statement of Profit and Loss and Other Comprehensive Income within 'administrative expenses'.

### 2.15 Pensions

### Defined contribution pension plan

The Company operates a defined contribution plan for its employees. A defined contribution plan is a pension plan under which the Company pays fixed contributions into a separate entity. Once the contributions have been paid the Company has no further payment obligations.

The contributions are recognised as an expense in the Statement of Profit and Loss and Other Comprehensive Income when they fall due. Amounts not paid are shown in accruals as a liability in the Balance Sheet. The assets of the plan are held separately from the Company in independently administered funds.

### 2.16 Borrowing costs

All borrowing costs are recognised in the Statement of Profit and Loss and Other Comprehensive Income in the year in which they are incurred.

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 JUNE 2022

### 2. Accounting policies (continued)

### 2.17 Current and deferred taxation

The tax expense for the year comprises current and deferred tax. Tax is recognised in the Statement of Profit and Loss and Other Comprehensive Income, except that a charge attributable to an item of income and expense recognised as other comprehensive income or to an item recognised directly in equity is also recognised in other comprehensive income or directly in equity respectively.

The current income tax charge is calculated on the basis of tax rates and laws that have been enacted or substantively enacted by the balance sheet date in the countries where the Company operates and generates income.

Deferred tax balances are recognised in respect of all timing differences that have originated but not reversed by the Balance Sheet date, except that:

- The recognition of deferred tax assets is limited to the extent that it is probable that they will be recovered against the reversal of deferred tax liabilities or other future taxable profits; and
- Any deferred tax balances are reversed if and when all conditions for retaining associated tax allowances have been

Deferred tax balances are not recognised in respect of permanent differences except in respect of business combinations, when deferred tax is recognised on the differences between the fair values of assets acquired and the future tax deductions available for them and the differences between the fair values of liabilities acquired and the amount that will be assessed for tax. Deferred tax is determined using tax rates and laws that have been enacted or substantively enacted by the balance sheet date.

### 2.18 Exceptional Items

Exceptional items are transactions that fall within the ordinary activities of the Company but are presented separately due to their size or incidence.

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 JUNE 2022

### 3. Judgements in applying accounting policies and key sources of estimation uncertainty

The key assumptions concerning the future and other key sources of estimation uncertainty at the reporting date, that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year, are described below. The Company based its assumptions and estimates on parameters available when the financial statements were prepared. Existing circumstances and assumptions about future developments, however, may change due to market changes or circumstances beyond the control of the Company. Such changes are reflected in the assumptions when they occur.

### **Intangibles**

Goodwill is initially measured at cost, being the excess of the aggregate of the consideration transferred and the amount recognised for non controlling interests over the identifiable assets acquired and liabilities assumed. If the consideration transferred is less than the fair value of the net assets acquired, the gain is recognised directly in the income statement.

When the Company acquires a business, it assesses the financial assets and liabilities assumed for appropriate classification and designation in accordance with the contractual terms, economic circumstances and pertinent conditions as at the acquisition date. This includes the separation of embedded derivatives in host contracts by the acquiree.

### **Exceptional items**

The Company discloses exceptional items being those material items of income and expense which, because of the nature and expected infrequency of the events giving rise to them, merit separate presentation to allow shareholders to understand better the elements of financial performance in the year, so as to facilitate comparison with years and to better assess trends in financial performance.

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 JUNE 2022

### 4. Turnover

The whole of the turnover is attributable to the provision and maintenance of computer software and systems with particular regard to healthcare management.

				Year	Year
				ended	ended
	•		3	0 June	30 June
				2022	2021
				£	£
• •	United Kingdom	+ <u>1</u>	13,3	95,562	13,771,625
	Europe		•	-	992,224
		· · .	13,3	95,562	14,763,849
		••			
5.	Other operating income				•
				Year	Year
		·		ended	- ended
	*		3	0 June	30 June
				2022	. 2021
	· <del>-</del>			£	£
	Other operating income		<u> </u>	28,338	350,595
			. —		

Other operating income in the current and prior year comprises of tax credits under the R&D expenditure credit (RDEC) scheme.

### 6. Operating profit

The operating profit is stated after charging:

	Year	Year
	ended	ended
	30 June	30 June
	2022	2021
	£	£
Depreciation of tangible fixed assets	160,704	109,166
Depreciation of right for use assets	98,433	98,433
Amortisation of intangible assets	288,055	250,132
Exceptional item - Integration costs	171,810	278,269
Exceptional item - release of outstanding intercompany balances	(6,384,485)	

Exceptional item - Integration costs include costs that relate to work that was required to be performed purely as a result of the Citadel I & PGT acquisition of the Group.

Exceptional item - release of outstanding intercompany balances relates to the release of intercompany loan balances through the ongoing corporate structure reorganisation undertaken by the Group.

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 JUNE 2022

7.	Auditor's remuneration		
		Year	Year
		ended	ended
		30 June	30 June
		2022	2021
		£	£
	Fees payable to the Company's auditor and its associates for the audit of		
	the Company's annual financial statements	14,000	11,000
8.	Employees		
		• .	
	Staff costs were as follows:	Year	Year
		ended	ended
		30 June	30 June
	· · · · · · · · · · · · · · · · · · ·		2021
		£	. £
		-	_
	Wages and salaries	5,244,627	4,951,303
	Social security costs	570,217	571,512
	Cost of defined contribution scheme	131,374	134,165
	<del>-</del>	5,946,218	5,656,980
	-		
	The average monthly number of employees, including the directors, during the year wa	s as follows:	
	,,,,,,,,,,,,,		
		Year	Year
		ended	ended
	•	30 June	30 June
		2022	2021
		No.	No.
	Operations	57	56
	Development	21	. 22
	Sales	9	. 9
	Product	5	5
	HR & Finance	10	9
	Marketing		1
	Pathology	9	2
	_	111	104
	<del>-</del>		

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 JUNE 2022

### 9. Directors' remuneration

	Year_	Year
•	ended	ended
	30 June	30 June
	2022	2021
	£	£
Directors' emoluments	243,709	180,182
Company contribution to defined contribution pension schemes	7,208	9,573
	250,917	189,755

During the year retirement benefits were accruing to 4 directors (2021: 3) in respect of defined contribution pension schemes.

The highest paid director received remuneration of £123,520 (2021: £99,778).

The value of the Company's contributions paid to a defined contribution pension scheme in respect of the highest paid director amounted to £4,432 (2021: £2,497).

### 10. Interest receivable and similar expenses

		•••	V
	,	Year	Year
	•	ended	ended
		30 June	30 June
		2022	2021
		£	£
	Interest receivable from group companies	397,038	600,098
	Other interest receivable	4,182	-
		401,220	600,098
11.	Interest payable and similar expenses		
	·	Year	Year
		ended <sup>.</sup>	ended
		30 June	30 June
•		2022	2021
		£	£
	Other interest payable	61	681
	Interest payable to group companies	91,750	-
	Lease interest	6,659	9,326
	·.	98,470	10,007

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) \_\_ FOR THE YEAR ENDED 30 JUNE 2022

### 12. Taxation

_		
	Year	Year
	ended	ended
	30 June	30 June
•	2022	2021
	£	£
Corporation tax		
Current tax on profits for the year	527,754	740,794
Adjustments in respect of prior years	20,771	29,434
Total current tax	548,525	770,228
Deferred tax (note 22)		
		حر.
Origination and reversal of timing differences	8,157	35,196
Adjustments in respect of prior years	26,883	(173)
Total deferred tax	35,040	35,023
Taxation on profit on ordinary activities	583,565	805,251

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 JUNE 2022

### 12. Taxation (continued)

### Factors affecting tax charge for the year

The tax assessed for the year is lower than (2021 - lower than) the standard rate of corporation tax in the UK of 19% (2021 - 19%). The differences are explained below:

	Year	. Year
	ended	ended
	30 June	30 June
	2022	2021
	£	£
*		
Profit on ordinary activities before tax	11,694,358	7,840,402
and the second s		
Profit on ordinary activities multiplied by standard rate of corporation		
tax in the UK of 19% (2021 - 19%)	2,221,928	1,489,676
PH- Af	• • •	•
Effects of:		
Expenses not deductible for tax purposes	54,202	(38,095)
Release of outstanding intercompany balances	(1,213,052)	-
Deductions for capitalised development cost	(155,725)	(142,771)
Intercompany write off	· <u>-</u>	(114,019)
Group relief not paid for	(392,315)	(418,801)
Rate difference	20,873	-
Prior year adjustments to current tax	20,771	29,434
Prior year adjustments to deferred tax	26,883	(173)
Total tax charge for the year	583,565	805,251

Deferred taxes reflected in these financial statements have been measured using the enacted tax rates at the Balance Sheet date. Following on from the Budget of 3 March 2021 the UK corporation tax rate will change effective April 2023 from 19% to 25%. As a result, deferred tax balances which are expected to be realised before April 2023 have been measured at 19%, those that are expected to be realised after April 2023 have been remeasured to 25%.

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 JUNE 2022

### 13. Intangible assets

•	Software		
•	Development	Goodwill	Total
	£	£	£
Cost			
At 1 July 2021	2,937,244	129,841	3,067,085
Additions	819,603	-	819,603
At 30 June 2022	3,756,847	129,841	3,886,688
Amortisation			
At 1 July 2021	658,814	=	658,814
Charge for the year	288,055	-	288,055
At 30 June 2022	946,869		946,869
Net book value	<b>*</b>		
At 30 June 2022	2,809,978	129,841	2,939,819
At 30 June 2021	2,278,430	129,841	2,408,271

The Company has taken advantage of the exemption not to disclose the remaining amortisation period for intangible fixed assets as these are disclosed in the Group accounts of the parent company.

### 14. Tangible fixed assets

	Fixtures and	Office	
	fittings	equipment	Total
	£	£	£
Cost			
At 1 July 2021	93,665	541,616	635,281
Additions	•	87,163	87,163
At 30 June 2022	93,665	628,779	722,444
Depreciation	٠		
At 1 July 2021	56,057	257,497	313,554
Charge for the year	27,445	133,259	160,704
At 30 June 2022	83,502	390,756	474,258
Net book value			
At 30 June 2022	10,163	238,023	248,186
At 30 June 2021	37,608	284,119	321,727

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 JUNE 2022

### 15. Right of use assets

The Company assesses at inception of a contract whether it contains a lease under IFRS16 and accordingly recognises a right of use asset and a lease liability if it meets the definition of a lease, with the exception of short-term leases and leases of low value assets. The average lease period is 10 years and the IBR rate is 3%.

	Right of use assets			Land and
				buildings
			•	£
	Cost			· ·
	At 1 July 2021			533,177
	At 30 June 2022			533,177
	•			
	Depreciation		.F	
	At 1 July 2021			246,082
	Charge for the year		•	98,433
	At 30 June 2022			344,515
	Net book value			
	At 30 June 2022			188,662
	At 30 June 2021			287,095
		•		
	Lease liabilities			Land and
				buildings
				£
	At 1 July 2021			319,745
	Interest expense			6,659
	Lease payments (principal and interest)			(97,000)
	At 30 June 2022			229,404
•				
16.	Stocks	•	30 June	30 June
	•		2022	2021
			£	£
	Finished goods and goods for resale		1,918	2,350
	;		<del></del> .	
	· · · · · · · · · · · · · · · · · · ·			•

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 JUNE 2022

17.	Debtors: amounts falling due within one year		
		30 June	30 June
	•	2022	2021
		£	£
	Trade debtors	9,432,515	2,562,946
	Amounts owed by group undertakings	7,655,906	36,951,180
	Other debtors	349,642	857,274
	Prepayments and accrued income	2,267,024	2,979,794
		19,705,087	43,351,194

Amounts owed by group undertakings are unsecured, accrue interest at a rate of 5.5% (2021: 5.5%) and are repayable on demand.

Note 2.11 includes disclosures relating to the credit risk exposures and analysis relating to the allowance for expected credit losses. The analysis led to the conclusion that no general provision needed to be made.

Trade debtors are stated after provisions for impairment of £nil (2021: £14,622).

### 18. Debtors: amounts falling due after more than one year

		30 June	30 June
	·	2022	2021
	·	£	£
	Contract assets	579,724	<u> </u>
19.	Cash and cash equivalents		
		30 June	30 June
	•	2022	2021
		£	£
	Cash at bank and in hand	9,363,913	4,577,327
20.	Creditors: Amounts falling due within one year		
		30 June	30-June
		2022	2021
		£	£
	Trade Creditors	126,469	893,947
	Amounts owed to group undertakings	1,759,923	41,572,938
	Other taxation and social security	575,141	404,546
	Other creditors	22,514	3,801
	Lease liabilities	93,088	90,341
	Accruals and deferred income	4,473,680	4,356,303
		7,050,815	47,321,876

Amounts owed to group undertakings are unsecured, accrue interest at a rate of 5.5% (2021: 5.5%) and are repayable on demand.

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 JUNE 2022

21.	Creditors: Amounts falling due after more than one year	30 June	30 June
		2022	2021
		. 2022 £	2021 £
	Lease liabilities	136,316	229,405
	Accruals and deferred income	11,297,662	-
		11,433,978	229,405
22.	Deferred taxation		
		30 June	30 June
•		2022	2021
•		£	£
•	At beginning of year	51,930	16,908
	Origination and reversal of timing differences	35,040	35,022
•	At end of year	86,970	51,930
	The provision for deferred taxation is made up as follows:	٠.	
		30 June	30 June
		2022	2021
		£	£
	Short term timing differences	•	(2,779)
	Accelerated capital allowances	86,970	54,709
		86,970	51,930
23.	Share capital		
		30 June	30 June
		2022	2021
		£	£
	Shares classified as equity		
	Allotted, called up and fully paid	•	
	Anotteu, caneu up anu iuny palu		
	1 Ordinary share of £1	1	1

### 24. Reserves

## Retained earnings

This includes all current and prior year retained profits and losses.

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 JUNE 2022

### 25. Pension commitments

The Company operates a defined contribution pension scheme. The assets of the scheme are administered by trustees in a fund independent from those of the Company.

The pension cost for the year was £131,374 (2021: £134,165).

### 26. Related party transactions

The Company has taken advantage of the exemption available whereby it has not disclosed transactions with any company within the Group.

### 27. Controlling party

The Group is controlled by Pacific Group Topco Limited on the basis that it indirectly held a controlling interest in the voting rights of the share capital of Citadel Group Australia Holdings | Limited.

The immediate parent company is Citadel Group Australia Holdings III Limited, a company incorporated in England and Wales, by virtue of its 100% ownership of the Company's ordinary share capital. The ultimate parent undertaking is Pacific Group Topco Limited, a company incorporated in Australia. The financial statements of Pacific Group Topco Limited include Citadel Group Australia Holdings I Limited, and copies of these financial statements can be obtained from Level 31, 126-130 Phillip Street, Sydney NSW 2000, Australia.