Company Registration No. 08375791 (England and Wales)

VCS (HOLDINGS UK) LIMITED

REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED **31 DECEMBER 2016**

COMPANIES HOUSE

COMPANY INFORMATION

Directors

M Kotzabasakis

K Lang

Company number

08375791

Registered office

4th Floor

Central Square Forth Street

Newcastle upon Tyne

NE1 3PJ

Auditor

RSM UK Audit LLP Chartered Accountants 1 St James' Gate

Newcastle upon Tyne

NE1 4AD

STRATEGIC REPORT FOR THE YEAR ENDED 31 DECEMBER 2016

The directors present the strategic report for the year ended 31 December 2016.

Fair review of the business

VCS (HOLDINGS UK) LIMITED represents 12% of Viewpoint Software Group globally and works closely with its parent company and fellow subsidiaries in order to maintain and develop market share in the main markets the Group operate in.

During 2016 VCS (HOLDINGS UK) LIMITED saw an increase in sales of 30% to £15,096,938 in comparison to £11,587,478 in 2015 due to an increase in demand in the markets where the company operates. Gross margins in this period increased 1.2% to 96.9% compared to 95.7% in 2015, despite additional pressures on costs following the weakening of sterling since the EU Referendum results.

During quarter 4 VCS (HOLDINGS UK) LIMITED saw a growth in sales of 16% compared to quarter 1. There has also been an increase in orders received during the early part of 2017 leading to the directors of the company being confident that sales in 2017 will increase on 2016 levels.

VCS (HOLDINGS UK) LIMITED continues to investigate business development opportunities in several market sectors for future growth and has seen this development continue during 2016, with continued success in new growing markets and involvement in activities for future revenues. These customers are projected to provide growth in future years and represent development of new markets both in terms of geographical area and customer base, some of this has already been seen during 2016.

Principal risks and uncertainties

The directors have identified the key risks and uncertainties which are a threat to the business and wherever possible have taken steps to address this.

Exchange rate fluctuations and the weakening of sterling are a risk to profitability levels due to exchange risk on payments.

VCS (HOLDINGS UK) LIMITED is focused on a small number of key clients which Viewpoint Software Group supply globally. The directors are aware of the potential risks this could bring however they are confident the associated risks are low as a result of strong working relationships with the customer base including regular contact and reviews on performance, areas of improvement and trading levels. Long term agreements are in place and the company has a long history of working with these established companies in order to maintain future relationships. VCS (HOLDINGS UK) LIMITED customer base grew 16% in 2016 to 207 from 178 in December 2015. The amount of new users also increased 67% on 2015 number of users also increased helping to dilute reliance while maintaining existing trading levels thus increasing overall performance of the company in the long term.

STRATEGIC REPORT (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2016

Key performance indicators

VCS (HOLDINGS UK) LIMITED and group continue to monitor market activity and VCS (HOLDINGS UK) LIMITED key performance indicators (KPI's) such as: -

Order intake

Order intake for 2016 was £10.2m an increase of 6% and the second half of 2016 was £5.8m which was an increase of 35% of the first half of 2016 (£4.3m). This gives the directors a good indication of the market changes and the medium term outlook for the business.

Order outstanding

VCS (HOLDINGS UK) LIMITED is given 12-month vision of forecast demand from key customers . At 31 December 2016, the company had orders outstanding of £10.1m an increase of 24% in comparison to end of June 2016.

Aged debtors

The company monitors aged debtor levels and has good credit control processes in place. This assists in efficient working capital management and has resulted in a reduction in debtors' days from 63 days at December 2015 to 42 days at December 2016. The resulting debtors' days are in line with expected payment terms.

The outlook for 2017 remains reliant on global economic conditions in line with VCS (HOLDINGS UK) LIMITED current customer base however based on current indicators VCS (HOLDINGS UK) LIMITED remain optimistic that we can continue to win new customers in different market sectors whilst seeing a return to growth in its core business sector.

VCS (HOLDINGS UK) LIMITED will continually monitor forward ordering in view of the current economic conditions and is well placed to be able to react to volume changes (both positive and negative) in order to maintain net profit percentages.

The strategy of the company is to continue with focus on key clients of Viewpoint Software Group selling into its core market and increasing market share through providing a value added service to customers. VCS (HOLDINGS UK) LIMITED invests and targets new customers through our quality, costs, delivery and flexibility. We will continue to invest in training for our personnel.

STRATEGIC REPORT (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2016

Development and performance

2016 has seen further development and support of fellow subsidiaries along with partners where we continue to develop and maintain products. This activity has helped to ensure the company manages risk across multiple sites to ensure business continuity can be maintained should the need arise due to political or other situations.

Overall human resource levels have remained steady in comparison to 2015. The company continues to invest in the learning and development of its employees and has implemented many new initiatives to engage and retain key employees, in terms of training and continuous improvement. In addition, the company identifies potential future skills gaps and carries out succession planning in order to ensure the company can meet the needs of both current and future customer requirements.

Stability has also been achieved in terms of overheads and direct costs as a result of continuous improvement activities, improvement in processes and development of measures to focus attention.

While customer pressure will always be cost down Viewpoint will continue to invest in continuous improvement activities which will enable the company to maintain and further improve profitability.

On behalf of the board

Director 28.9.17

DIRECTORS' REPORT

FOR THE YEAR ENDED 31 DECEMBER 2016

The directors present their annual report and financial statements for the year ended 31 December 2016.

Principal activities

The principal activity of the company continued to be that of a holding company. The group's principal activity continues to be that of software development and distribution.

Directors

The directors who held office during the year and up to the date of signature of the financial statements were as follows:

C Baty (Resigned 6 January 2017)

M Kotzabasakis (Appointed 5 January 2016)

M Harris (Resigned 7 February 2017)

K Lang (Appointed 5 January 2016)

Alun Baker (Resigned 15 February 2016)

Results and dividends

The results for the year are set out on page 8.

No ordinary dividends were paid. The directors do not recommend payment of a further dividend.

Financial instruments

Financial risk management objectives and policies

The company and group finances its operations through a mixture of retained profits and where necessary intergroup and intercompany borrowings. The management objectives are to:

 Retain sufficient liquid funds to enable the company to meet its day to day obligations as they fall due whilst maximising returns on surplus funds.

Matters of strategic importance

Information is not shown within the Directors' Report as it is instead included within the Strategic Report on page 1 under S414c(11).

Research and development

The group undertakes research and development related to its key products and future opportunities.

Auditor

RSM UK Audit LLP have indicated their willingness to be reappointed for another term and appropriate arrangements have been put in place for them to be deemed reappointed as auditors in the absence of an Annual General Meeting.

Statement of disclosure to auditor

So far as the directors are aware, there is no relevant audit information of which the company's auditor is unaware. Additionally, the directors have taken all the necessary steps that they ought to have taken as directors in order to make themselves aware of all relevant audit information and to establish that the company's auditor is aware of that information.

DIRECTORS' REPORT (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2016

On behalf of the board

Director 28.9.17

DIRECTORS' RESPONSIBILITIES STATEMENT FOR THE YEAR ENDED 31 DECEMBER 2016

The directors are responsible for preparing the Strategic Report and the Directors' Report and the financial statements in accordance with applicable law and regulations.

Company law requires the directors to prepare financial statements for each financial year. Under that law the directors have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the group and company, and of the profit or loss of the group for that period. In preparing these financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- · make judgements and accounting estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the group and company will continue in business.

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the group's and company's transactions and disclose with reasonable accuracy at any time the financial position of the group and company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the group and company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF VCS (HOLDINGS UK) LIMITED

Opinion on financial statements

We have audited the group and parent company financial statements (the "financial statements") on pages 8 to 32. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland".

In our opinion the financial statements:

- give a true and fair view of the state of the group's and the parent company's affairs as at 31 December 2016 and of the group's loss for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice: and
- · have been prepared in accordance with the requirements of the Companies Act 2006.

Scope of the audit of the financial statements

A description of the scope of an audit of financial statements is provided on the Financial Reporting Council's website at http://www.frc.org.uk/auditscopeukprivate

Opinion on other matter prescribed by the Companies Act 2006

In our opinion the information given in the Strategic Report and the Directors' Report for the financial year for which the financial statements are prepared is consistent with the financial statements and, based on the work undertaken in the course of our audit, the Strategic Report and the Directors' Report have been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the group and the parent company and its environment obtained in the course of the audit, we have not identified material misstatements in the Strategic Report or the Directors' Report.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the parent company financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- · we have not received all the information and explanations we require for our audit.

Respective responsibilities of directors and auditor

As more fully explained in the Directors' Responsibilities Statement set out on page 6, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view. Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's (APB's) Ethical Standards for Auditors.

This report is made solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Steven Cleugh FCCA (Senior Statutory Auditor)

For and on behalf of RSM UK Audit LLP, Statutory Auditor

Chartered Accountants

RSM UY ALD CUP

1 St James' Gate

Newcastle upon Tyne

NE1,4AD 29/9/17

CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDED 31 DECEMBER 2016

	N. 4	2016	2015
	Notes	£	£
Turnover	3	15,096,938	11,587,478
Cost of sales		(463,185)	(499,051)
Gross profit		14,633,753	11,088,427
Administrative expenses		(16,084,815)	(15,205,532)
Other operating income		227,758	202,366
Operating loss	6	(1,223,304)	(3,914,739)
Interest receivable and similar income	8	1,036	340
Interest payable and similar expenses	9	(3,900,590)	(3,442,456)
Other gains and losses		(1,637)	-
Loss before taxation		(5,124,495)	(7,356,855)
Taxation	10	(98,128)	(6,046)
Loss for the financial year	25	(5,222,623)	(7,362,901)

Loss for the financial year is all attributable to the owners of the parent company.

Total comprehensive income for the year is all attributable to the owners of the parent company.

CONSOLIDATED STATEMENT OF FINANCIAL POSITION AS AT 31 DECEMBER 2016

		2	016	20	D15
	Notes	£	£	£	£
Fixed assets					
Goodwill	11		23,792,395		25,268,706
Other intangible assets	11		1,822,326		1,957,764
Total intangible assets			25,614,721		27,226,470
Tangible assets	12		356,540		452,706
			25,971,261		27,679,176
Current assets					
Stocks	15	-		1,800	
Debtors	16	10,811,296		3,305,210	
Cash at bank and in hand		688,970		799,305	
		11,500,266		4,106,315	
Creditors: amounts falling due within one year	17	(8,976,628)		(6,738,907)	
	•••				
Net current assets/(liabilities)			2,523,638		(2,632,592)
Total assets less current liabilities			28,494,899		25,046,584
Creditors: amounts falling due after more than one year	18		(48,715,931)		(40,121,865)
Provisions for liabilities	22		(413,372)		(336,500)
Net liabilities			(20,634,404)		(15,411,781)
Capital and reserves					
Called up share capital	24		1		1
Profit and loss reserves	25		(20,634,405)		(15,411,782)
Total equity			(20,634,404)		(15,411,781)

K Lang Director

COMPANY STATEMENT OF FINANCIAL POSITION AS AT 31 DECEMBER 2016

		2	016	2	015
	Notes	£	£	£	£
Fixed assets					
Investments	13		8,149,027		8,149,027
Current assets					
Debtors	16	27,220,932		24,227,300	
Cash at bank and in hand		<u> </u>		711	
		27,220,932		24,228,011	
Net current assets			27,220,932		24,228,011
Total assets less current liabilities			35,369,959		32,377,038
Creditors: amounts falling due after more than one year	18		(48,715,931)		(40,237,441)
Net liabilities			(13,345,972)		(7,860,403)
Capital and reserves					
Called up share capital	24		1		1
Profit and loss reserves	25		(13,345,973)		(7,860,404)
Total equity			(13,345,972)		(7,860,403)
lotal equity			(13,345,972) =======		(7,860,403) ======

As permitted by s408 Companies Act 2006, the company has not presented its own profit and loss account and related notes as it prepares group accounts. The company's loss for the year was £5,485,569 (2015 - £3,454,260 loss).

K Lang C Director

CONSOLIDATED STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 31 DECEMBER 2016

Share capital	Profit and loss reserves	Total
£	£	£
1	(8,048,881)	(8,048,880)
-	(7,362,901)	(7,362,901)
1	(15,411,782)	(15,411,781)
-	(5,222,623)	(5,222,623)
1	(20,634,405)	(20,634,404)
	capital £	capital loss reserves £ £ 1 (8,048,881)

COMPANY STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 31 DECEMBER 2016

	Share capital £	Profit and loss reserves £	Total £
	*-	•	L
Balance at 1 January 2015	1	(4,406,144)	(4,406,143)
Year ended 31 December 2015:			
Loss and total comprehensive income for the year	-	(3,454,260)	(3,454,260)
Balance at 31 December 2015	1	(7,860,404)	(7,860,403)
Year ended 31 December 2016:			
Loss and total comprehensive income for the year		(5,485,569)	(5,485,569)
Balance at 31 December 2016	1	(13,345,973)	(13,345,972)

CONSOLIDATED STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 31 DECEMBER 2016

		20	16	20)15
	Notes	£	£	£	£
Cash flows from operating activities					
Cash (absorbed by)/generated from operations	26		(4,567,911)		5,921,196
Interest paid			(3,900,590)		(3,442,456)
Income taxes (paid)/refunded			(48,724)		8,519
Net cash (outflow)/inflow from operating	9				
activities			(8,517,225)		2,487,259
Investing activities					
Purchase of intangible assets		(791)		(46,797)	
Proceeds on disposal of intangibles		-		3,779	
Purchase of tangible fixed assets		(82,000)		(168,650)	
Proceeds on disposal of tangible fixed assets		3,964		-	
Proceeds from other investments and					
loans		(1,637)		-	
Interest received		1,036		340	
Net cash used in investing activities			(79,428)		(211,328)
Financing activities					
Repayment of borrowings		8,613,510		(2,311,110)	
Payment of finance leases obligations		(127,192)		(148,748)	
Net cash generated from/(used in)					
financing activities			8,486,318		(2,459,858)
Net decrease in cash and cash equivale	nts		(110,335)		(183,927)
Cash and cash equivalents at beginning of	year		799,305		983,232
Cash and cash equivalents at end of year	ar		688,970		799,305

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2016

1 Accounting policies

Company information

VCS (Holdings UK) Limited ("the company") is a private company limited by shares, and is registered, domiciled and incorporated in England and Wales. The registered office is 4th Floor, Central Square, Forth Street, Newcastle upon-Tyne, NE1 3JP.

The group consists of VCS (Holdings UK) Limited and all of its subsidiaries.

The company's and the group's principal activities and nature of its operations are disclosed in the Directors' Report.

Accounting convention

These financial statements have been prepared in accordance with FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" ("FRS 102") and the requirements of the Companies Act 2006.

The financial statements are prepared in sterling, which is the functional currency of the company. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

Basis of consolidation

The consolidated financial statements incorporate those of VCS (Holdings UK) Limited and all of its subsidiaries (i.e. entities that the group controls through its power to govern the financial and operating policies so as to obtain economic benefits). Subsidiaries acquired during the year are consolidated using the purchase method. Their results are incorporated from the date that control passes. One subsidiary has been excluded from these consolidated financial statements, identified in note 13, as in the directors opinion this company is not material to the group.

All financial statements are made up to 31 December 2016. Where necessary, adjustments are made to the financial statements of subsidiaries to bring the accounting policies used into line with those used by other members of the group.

All intra-group transactions, balances and unrealised gains on transactions between group companies are eliminated on consolidation. Unrealised losses are also eliminated unless the transaction provides evidence of an impairment of the asset transferred.

The cost of a business combination is the fair value at the acquisition date of the assets given, equity instruments issued and liabilities incurred or assumed, plus costs directly attributable to the business combination. The excess of the cost of a business combination over the fair value of the identifiable assets, liabilities and contingent liabilities acquired is recognised as goodwill.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2016

1 Accounting policies (Continued)

Going concern

The group's total liabilities exceed it's total assets by £20,634,404. A significant proportion of the group's total liabilities relate to a loan from the ultimate parent undertaking, Viewpoint Inc.

The directors, having assessed the responses of the directors of Viewpoint Inc to their enquiries have no reason to believe that a material uncertainty exists that may cast significant doubt about the ability of the VCS (Holdings UK) Limited group to continue as a going concern.

On the basis of their assessment of the group's financial position and of the enquiries made of the directors of Viewpoint Inc, the directors of VCS (Holdings UK) Limited have a reasonable expectation that the group will be able to continue in operational existence for the foreseeable future. Thus they continue to adopt the going concern basis of accounting in preparing these financial statements.

Turnover

Turnover represents total invoice value, excluding value added tax, of sales of software as a service made during the year. Turnover is recognised on a monthly basis as the service is provided.

Deferred income

When invoices are raised in advance of service delivery, the element relating to future periods is credited to deferred income.

Revenue from the sale of goods is recognised when the significant risks and rewards of ownership of the goods have passed to the buyer (usually on dispatch of the goods), the amount of revenue can be measured reliably, it is probable that the economic benefits associated with the transaction will flow to the entity and the costs incurred or to be incurred in respect of the transaction can be measured reliably.

Revenue from contracts for the provision of professional services is recognised by reference to the stage of completion when the stage of completion, costs incurred and costs to complete can be estimated reliably. The stage of completion is calculated by comparing costs incurred, mainly in relation to contractual hourly staff rates and materials, as a proportion of total costs. Where the outcome cannot be estimated reliably, revenue is recognised only to the extent of the expenses recognised that are recoverable.

Research and development

Research expenditure is written off against profits in the year in which it is incurred. Identifiable development expenditure is capitalised to the extent that the technical, commercial and financial feasibility can be demonstrated.

Intangible fixed assets - goodwill

Goodwill represents the excess of the cost of acquisition of a business over the fair value of net assets acquired. It is initially recognised as an asset at cost and is subsequently measured at cost less accumulated amortisation and accumulated impairment losses. Goodwill is considered to have a finite useful life and is amortised on a systematic basis over its expected life, which is 20 years.

For the purposes of impairment testing, goodwill is allocated to the cash-generating units expected to benefit from the acquisition. Cash-generating units to which goodwill has been allocated are tested for impairment at least annually, or more frequently when there is an indication that the unit may be impaired. If the recoverable amount of the cash-generating unit is less than the carrying amount of the unit, the impairment loss is allocated first to reduce the carrying amount of any goodwill allocated to the unit and then to the other assets of the unit pro-rata on the basis of the carrying amount of each asset in the unit.

Intangible fixed assets other than goodwill

Intangible assets acquired separately from a business are recognised at cost and are subsequently measured at cost less accumulated amortisation and accumulated impairment losses. Intangible assets acquired on business combinations are recognised separately from goodwill at the acquisition date if the fair value can be measured reliably.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2016

1 Accounting policies (Continued)

Amortisation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Computer software Over 3 years on a straight line basis
Customer relationships Over 20 years on a straight line basis
Developed technology Over 20 years on a straight line basis

Tangible fixed assets

Tangible fixed assets are initially measured at cost net of depreciation and any impairment losses.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Leasehold property improvements

Computer equipment

Over 3 years on a straight line basis

Over 3 years on a straight line basis

Over 3 years on a straight line basis

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is credited or charged to profit or loss.

Fixed asset investments

In the separate accounts of the company, interests in subsidiaries, associates and jointly controlled entities are initially measured at cost and subsequently measured at cost less any accumulated impairment losses. The investments are assessed for impairment at each reporting date and any impairment losses or reversals of impairment losses are recognised immediately in profit or loss.

A subsidiary is an entity controlled by the group. Control is the power to govern the financial and operating policies of the entity so as to obtain benefits from its activities.

Impairment of fixed assets

At each reporting period end date, the group reviews the carrying amounts of its tangible and intangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any). Where it is not possible to estimate the recoverable amount of an individual asset, the company estimates the recoverable amount of the cash-generating unit to which the asset belongs.

The carrying amount of the investments accounted for using the equity method is tested for impairment as a single asset. Any goodwill included in the carrying amount of the investment is not tested separately for impairment.

Recoverable amount is the higher of fair value less costs to sell and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset for which the estimates of future cash flows have not been adjusted.

Stocks

Stocks are stated at the lower of cost and estimated selling price less costs to complete and sell. Cost comprises direct materials and, where applicable, direct labour costs and those overheads that have been incurred in bringing the stocks to their present location and condition.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2016

1 Accounting policies (Continued)

Cash and cash equivalents

Cash and cash equivalents are basic financial instruments and include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

Financial instruments

The group has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised when the group becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset and the net amounts presented in the financial statements when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include trade and other debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the financial asset is measured at the present value of the future receipts discounted at a market rate of interest.

Impairment of financial assets

Financial assets, other than those held at fair value through profit and loss, are assessed for indicators of impairment at each reporting end date.

Financial assets are impaired where there is objective evidence that, as a result of one or more events that occurred after the initial recognition of the financial asset, the estimated future cash flows have been affected. If an asset is impaired, the impairment loss is the difference between the carrying amount and the present value of the estimated cash flows discounted at the asset's original effective interest rate. The impairment loss is recognised in profit or loss.

If there is a decrease in the impairment loss arising from an event occurring after the impairment was recognised, the impairment is reversed. The reversal is such that the current carrying amount does not exceed what the carrying amount would have been, had the impairment not previously been recognised. The impairment reversal is recognised in profit or loss.

Derecognition of financial assets

Financial assets are derecognised only when the contractual rights to the cash flows from the asset expire or are settled, or when the group transfers the financial asset and substantially all the risks and rewards of ownership to another entity, or if some significant risks and rewards of ownership are retained but control of the asset has transferred to another party that is able to sell the asset in its entirety to an unrelated third party.

Classification of financial liabilities

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the group after deducting all of its liabilities.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2016

1 Accounting policies (Continued)

Basic financial liabilities

Basic financial liabilities, including creditors, bank loans, loans from fellow group companies and preference shares that are classified as debt, are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Derecognition of financial liabilities

Financial liabilities are derecognised when, and only when, the group's contractual obligations are discharged, cancelled, or they expire.

Equity instruments

Equity instruments issued by the group are recorded at the fair value of the proceeds received, net of direct issue costs. Dividends payable on equity instruments are recognised as liabilities once they are no longer at the discretion of the group.

Taxation

The tax expense represents the sum of the current tax expense and deferred tax expense. Current tax assets are recognised when tax paid exceeds the tax payable.

Current and deferred tax is charged or credited to profit or loss, except when it relates to items charged or credited to other comprehensive income or equity, when the tax follows the transaction or event it relates to and is also charged or credited to other comprehensive income, or equity.

Current tax assets and current tax liabilities and deferred tax assets and deferred tax liabilities are offset, if and only if, there is a legally enforceable right to set off the amounts and the entity intends either to settle on the net basis or to realise the asset and settle the liability simultaneously.

Current tax is based on taxable profit for the year. Current tax assets and liabilities are measured using tax rates that have been enacted or substantively enacted by the reporting date.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2016

1 Accounting policies (Continued)

Deferred tax is calculated at the tax rates that are expected to apply to the period when the asset is realised or the liability is settled based on tax rates that have been enacted or substantively enacted by the reporting date. Deferred tax is not discounted.

Deferred tax liabilities are recognised in respect of all timing differences that exist at the reporting date. Timing differences are differences between taxable profits and total comprehensive income that arise from the inclusion of income and expenses in tax assessments in different periods from their recognition in the financial statements. Deferred tax assets are recognised only to the extent that it is probable that they will be recovered by the reversal of deferred tax liabilities or other future taxable profits.

Deferred tax is recognised on income and expenses from subsidiaries, associates, branches and interests in jointly controlled entities, that will be assessed to or allow for tax in a future period except where the group is able to control the reversal of the timing difference and it is probable that the timing difference will not reverse in the foreseeable future.

Deferred tax is recognised on differences between the value of assets (other than goodwill) and liabilities recognised in a business combination and the amounts that can be deducted or assessed for tax. The deferred tax recognised is adjusted against goodwill.

Employee benefits

The costs of short-term employee benefits are recognised as a liability and an expense, unless those costs are required to be recognised as part of the cost of stock or fixed assets.

Termination benefits are recognised immediately as an expense when the company is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

Retirement benefits

For defined contribution schemes the amount charged to profit or loss is the contributions payable in the year. Differences between contributions payable in the year and contributions actually paid are shown as either accruals or prepayments.

Leases

Leases are classified as finance leases whenever the terms of the lease transfer substantially all the risks and rewards of ownership to the lessees. All other leases are classified as operating leases.

Assets held under finance leases are recognised as assets at the lower of the assets fair value at the date of inception and the present value of the minimum lease payments. The related liability is included in the statement of financial position as a finance lease obligation. Lease payments are treated as consisting of capital and interest elements. The interest is charged to the income statement so as to produce a constant periodic rate of interest on the remaining balance of the liability.

Rentals payable under operating leases, including any lease incentives received, are charged to income on a straight line basis over the term of the relevant lease except where another more systematic basis is more representative of the time pattern in which economic benefits from the lease asset are consumed.

Government grants

Government grants are recognised at the fair value of the asset received or receivable when there is reasonable assurance that the grant conditions will be met and the grants will be received.

A grant that specifies performance conditions is recognised in income when the performance conditions are met. Where a grant does not specify performance conditions it is recognised in income when the proceeds are received or receivable. A grant received before the recognition criteria are satisfied is recognised as a liability.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2016

1 Accounting policies (Continued)

Foreign exchange

Transactions in currencies other than the functional currency (foreign currencies) are initially recorded at the exchange rate prevailing on the date of the transaction.

Monetary assets and liabilities denominated in foreign currencies are translated at the rate of exchange ruling at the reporting date. Non-monetary assets and liabilities denominated in foreign currencies are translated at the rate ruling at the date or the transaction, or, if the asset or liability is measured at fair value, the rate when that fair value was determined.

All translation differences are taken to profit or loss, except to the extent that they relate to gains or losses on non-monetary items recognised in other comprehensive income, when the related translation gain or loss is also recognised in other comprehensive income.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2016

2 Judgements and key sources of estimation uncertainty

In the application of the group's accounting policies, the directors are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

Critical judgements

Goodwill and intangible fixed assets - impairment testing

Given the materiality of the group's goodwill and intangible fixed asset balances the directors consider impairment testing in these areas to be a key focus. Impairment testing is inherently subjective. In line with the group's accounting policies, each period end, the directors assess whether there are any indications that the group's assets may be impaired. This includes goodwill and intangible fixed assets. In relation to these items the directors also consider the results of value in use calculations and the assumptions built into those calculations.

Judgements in relation to goodwill impairment relate primarily to the assumptions underlying the calculation of value in use of the business, the achievability of the long term business plan, the impact and outlook in the wider economy and the other modelling assumptions that underlie the valuation process.

Goodwill and intangible fixed assets - amortisation

The estimated useful lives of the group's goodwill and intangible fixed assets, along with amortisation methods, are reviewed at each year end. The useful lives are estimated based on the normal life expectations.

Intercompany loan

The company has a significant loan outstanding with it's ultimate parent undertaking. Interest is charged on the outstanding balance at 9% per annum. The directors have consider whether this rate of interest represents a market rate. In making this assessment the directors have considered rates currently being offered, the availability of such finance and the likely risk premium a provider of finance would seek to obtain. In their judgement the directors consider 9% per annum to be a market rate of interest and therefore that the intercompany loan does not represent in fact a 'financing transaction'.

Provision for doubtful debts

The group makes provisions for doubtful debts. Significant judgement is used to estimate doubtful debts. In estimating doubtful debts, historic and anticipated customer performances are considered. Changes in the economy or specific customer conditions may require adjustments to the provision of doubtful debts. As of 31 December 2016 provisions for doubtful debts amounted to £219,878 (2015: £269,503).

An analysis of the group's turnover is as follow	s:		2016	2015
			2016 £	2015 £
Turnover analysed by class of business			~	_
Recurring revenue			13,396,277	9,906,069
Professional services			1,700,661	1,681,409
			15,096,938	11,587,478
Oth on marramera				
Other revenue Interest income			1,036	340
Grants received			227,758	202,366
Grants received			====	
Turnover analysed by geographical market				
			2016 £	2015 £
United Kingdom			11,567,156	9,445,212
Overseas			3,529,782	2,142,266
			15,096,938	11,587,478
Employees				
The average monthly number of persons (inclu		nployed during		
	Group		Company	0045
	2016 Number	2015 Number	2016 Number	2015 Number
Technical	36	34	-	-
Other	68	62	<u>-</u>	
	104	96	-	-
		=======================================		
Their aggregate remuneration comprised:	6		0	
	Group 2016	2046	Company	2046
	2016 £	2015 £	2016 £	2015 £
	L	£	£	Ł
Wages and salaries	5,709,608	4,810,835	_	_
	588,939	497,603		
Social security costs	500.555			-
Social security costs Pension costs	122,144	116,316	-	-
			<u>.</u>	

	Directors' remuneration	2046	2045
		2016 £	2015 £
	Remuneration for qualifying services	90,871	92,252
	Company pension contributions to defined contribution schemes	4,527	4,377
		95,398	96,629
	The number of directors for whom retirement benefits are accruing under damount to 1 (2015 - 1).	efined contributi	on schemes
6	Operating loss		
		2016	2015
	Operating loss for the year is stated after charging/(crediting):	£	£
	Exchange losses	3,304,539	641,475
	Government grants	(227,758)	(202,366)
	Depreciation of owned tangible fixed assets	174,202	275,872
	(Profit)/loss on disposal of tangible fixed assets	-	94
	Amortisation of intangible assets	1,612,540	1,685,478
	Cost of stocks recognised as an expense	463,185	499,051
	Operating lease charges		14
7	Auditor's remuneration		
		2016	2015
	Fees payable to the company's auditor and associates:	£	£
	For audit services Audit of the financial statements of the		
	company and the company's subsidiaries	12,113	8,390
8	Interest receivable and similar income		
		2016	2015
	Interest income	£	£
	Interest on bank deposits	1,036	340
			
	Investment income includes the following:		
	Interest on financial assets not measured at fair value through profit or loss	1,036	340

9	Interest payable and similar expenses		
		2016	2015
		£	£
	Interest on financial liabilities measured at amortised cost:		
	Interest payable to group undertakings	629,897	648,082
	Other interest on financial liabilities	3,253,630	2,773,862
		3,883,527	3,421,944
	Other finance costs:		
	Interest on finance leases and hire purchase contracts	17,063	20,512
	Total finance costs	3,900,590	3,442,456
10	Taxation	2016	2015
		£	£
	Current tax		
	UK corporation tax on profits for the current period Adjustments in respect of prior periods	98,128 -	- 29,011
	Total current tax	98,128	29,011
	Deferred tax	 =	
	Origination and reversal of timing differences		(22,965) ———
	Total tax charge	98,128	6,046
		 _	

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2016

10 Taxation (Continued)

The total tax charge for the year included in the income statement can be reconciled to the loss before tax multiplied by the standard rate of tax as follows:

	2016 £	2015 £
Loss before taxation	(5,124,495)	(7,356,855)
Expected tax credit based on the standard rate of corporation tax in the UK of 20.00% (2015: 20.00%)	(1,024,899)	(1,471,371)
Tax effect of expenses that are not deductible in determining taxable profit	140,625	1,154,411
Tax effect of utilisation of tax losses not previously recognised	(152,217)	1,104,411
Adjustments in respect of prior years	3,422	29,011
Group relief	(190,191)	-
Permanent capital allowances in excess of depreciation	5,443	-
Amortisation on assets not qualifying for tax allowances	-	316,960
Research and development tax credit	(81,949)	_
	1,397,894	(22,965)
Taxation charge for the year	98,128	6,046

11 Intangible fixed assets

Group	Goodwill	Computer software	Customer relationships	Developed technology	Total
	£	£	£	£	£
Cost					
At 1 January 2016	29,526,219	144,433	1,877,187	260,897	31,808,736
Additions - separately acquired	-	791	_	-	791
At 31 December 2016	29,526,219	145,224	1,877,187	260,897	31,809,527
Amortisation and impairment					
At 1 January 2016	4,257,513	110,945	187,718	26,090	4,582,266
Amortisation charged for the year	1,476,311	29,325	93,859	13,045	1,612,540
At 31 December 2016	5,733,824	140,270	281,577	39,135	6,194,806
Carrying amount					
At 31 December 2016	23,792,395	4,954	1,595,610	221,762	25,614,721
At 31 December 2015	25,268,706	-	1,957,764		27,226,470

The company had no intangible fixed assets at 31 December 2016 or 31 December 2015.

	Group		Leasehold	Computer	Fixtures and	Tota
	Стопр		property improvements	equipment	fittings	
			£	£	£	í
	Cost At 1 January 2016		346,954	453,322	146,346	946,622
	Additions		13,086	59,774	9,140	82,000
	Disposals		-	(74,482)	(4,732)	(79,214
	At 31 December 2016		360,040	438,614	150,754	949,408
	Depreciation and impairment					
	At 1 January 2016		68,741	338,061	87,114	493,916
	Depreciation charged in the year		36,671	89,892	47,639	174,202
	Eliminated in respect of disposals		-	(72,185)	(3,065)	(75,250
	At 31 December 2016		105,412	355,768	131,688	592,868
	Carrying amount					
	At 31 December 2016		254,628	82,846	19,066	356,540
	At 31 December 2015		278,213	115,262	59,231	452,700
2	The company had no tangible fixe	ed assets at 31 C				452,706
3		ed assets at 31 E	December 2016 o		er 2015.	452,706 =
3	The company had no tangible fixe	ed assets at 31 E	December 2016 of Group	r 31 Decemb	er 2015. Company	
3	The company had no tangible fixe	ed assets at 31 E Notes	December 2016 o		er 2015.	452,706 = 2015
3	The company had no tangible fixe		Group 2016	2015	er 2015. Company 2016	2015
3	The company had no tangible fixe	Notes 14	Group 2016	2015	er 2015. Company 2016 £	2015
3	The company had no tangible fixe Fixed asset investments Investments in subsidiaries	Notes 14	Group 2016	2015	er 2015. Company 2016 £	2015 £ 8,149,027 =
3	The company had no tangible fixe Fixed asset investments Investments in subsidiaries Movements in fixed asset inves	Notes 14	Group 2016	2015	er 2015. Company 2016 £ 8,149,027	2015 8,149,027 Shares ir group indertakings
3	The company had no tangible fixed Fixed asset investments Investments in subsidiaries Movements in fixed asset investompany Cost or valuation	Notes 14 tments	Group 2016	2015	er 2015. Company 2016 £ 8,149,027	2015 8,149,027 Shares ir group indertakings
3	The company had no tangible fixed Fixed asset investments Investments in subsidiaries Movements in fixed asset investompany	Notes 14 tments	Group 2016	2015	er 2015. Company 2016 £ 8,149,027	2015 8,149,027 Shares ir group indertakings
3	The company had no tangible fixed Fixed asset investments Investments in subsidiaries Movements in fixed asset investompany Cost or valuation At 1 January 2016 and 31 Decements and 31 Decem	Notes 14 tments	Group 2016	2015	er 2015. Company 2016 £ 8,149,027	2015 8,149,027 Shares ir group indertakings 8,149,027
3	The company had no tangible fixe Fixed asset investments Investments in subsidiaries Movements in fixed asset inves Company Cost or valuation At 1 January 2016 and 31 Decements	Notes 14 tments	Group 2016	2015	er 2015. Company 2016 £ 8,149,027	2015 8,149,027 Shares ir group indertakings

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2016

14 Subsidiaries

Details of the company's subsidiaries at 31 December 2016 are as follows:

Name of undertaking	Registered office	Nature of business	Class of shares held	% Held Direct Indirect
Riverside Acquisitions Limited	United Kingdom	Holding company	Ordinary	100.00 -
Viewpoint Construction Software Limited	United Kingdom	Software sales and distribution	Ordinary	- 100.00
4Projects Inc	United States of America	Software sales and distribution	Ordinary	- 100.00

During the year the group's shareholdings in 4Retail Limited, Riverside Topco. Limited, 4Projects Holdings Limited, 4Projects Management Limited and Mobile Computing Systems Limited were disposed of by way of voluntary liquidation.

15	Stocks				
		Group		Company	
		2016	2015	2016	2015
		£	£	£	£
	Finished goods	-	1,800	_	-
16	Debtors				
		Group		Company	
		2016	2015	2016	2015
	Amounts falling due within one year:	£	£	£	£
	Trade debtors	1,291,572	2,042,985	-	-
	Amounts owed by group undertakings	8,238,271	233,786	27,056,371	24,046,306
	Other debtors	16,700	76,862	-	-
	Prepayments and accrued income	1,123,533	951,577	164,561	180,994
		10,670,076	3,305,210	27,220,932	24,227,300

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2016

17	Creditors: amounts falling due with	in one ye			_	
			Group		Company	
			2016	2015	2016	2015
		Notes	£	£	£	£
	Obligations under finance leases	20	19,444	127,192	-	-
	Trade creditors		79,748	157,807	-	-
	Amounts due to group undertakings		6,664,434	4,194,691	-	-
	Corporation tax payable		170,140	56,388	-	-
	Other taxation and social security		629,842	593,663	-	-
	Other creditors		22,133	97,082	-	-
	Accruals and deferred income		1,390,887	1,512,084	-	-
			8,976,628	6,738,907	-	
					=======================================	
18	Creditors: amounts falling due afte	r more th	an one year			
			Group		Company	
			2016	2015	2016	2015
		Notes	£	£	£	£
	Obligations under finance leases	20	-	19,444	-	-
	Other borrowings	19	48,715,931	40,102,421	48,715,931	40,237,441
			48,715,931	40,121,865	48,715,931	40,237,441

19	Borrowings					
			Group		Company	
			2016	2015	2016	2015
			£	£	£	£
	Loans from group undertakings		48,715,931	40,102,421	48,715,931	40,237,441
	Payable after one year		48,715,931	40,102,421	48,715,931	40,237,441

The loan from the parent company has no fixed terms of repayment. No demand for full repayment within one year will be made. Interest is charges through the intercompany account to the profit and loss account at a rate of 9%.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2016

20	Finance lease obligations				
20	rmance lease obligations	Group 2016	2015	Company 2016	2015
		£	£	£	£
	Future minimum lease payments due under finance leases:	2	L	-	L
	Less than one year	19,444	127,192	-	-
	Between one and five years		19,444	-	
		19,444	146,636		-
21	Financial instruments				
_,		Group		Company	
		2016	2015	2016	2015
		£	£	£	£
	Carrying amount of financial assets				
	Debt instruments measured at amortised cost	9,546,543	2,353,633	27,056,371	24,046,306
	Carrying amount of financial liabilities				
	Measured at amortised cost	8,157,202	5,961,664	-	-

22 Deferred taxation

Deferred tax assets and liabilities are offset where the group or company has a legally enforceable right to do so. The following is the analysis of the deferred tax balances (after offset) for financial reporting purposes:

	Liabilities 2016	Liabilities 2015	Assets 2016	Assets 2015
Group	£	£	£	£
ACAs	413,372	373,971	-	•
Tax losses		(37,471)	141,220	
	413,372	336,500	141,220	-

The company has no deferred tax assets or liabilities.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2016

22 Deferred taxation (Continued)

	Group 2016	Company 2016
Movements in the year:	£	£
Liability at 1 January 2016 Other	336,500 (64,348)	-
Liability at 31 December 2016	272,152	

23 Retirement benefit schemes

ined contribution schemes	2016 £	2015 £
arge to profit or loss in respect of defined contribution schemes	122,144	116,316
arge to profit or loss in respect of defined contribution schemes	122,144	

A defined contribution pension scheme is operated for all qualifying employees. The assets of the scheme are held separately from those of the group in an independently administered fund.

24 Share capital

	Group a	and company
	2016	2015
Ordinary share capital	£	£
Issued and fully paid		
1 Ordinary of £1 each	1	1
		

The company's ordinary shares, which carry no right to fixed income, each carry the right to one vote at general meetings of the company.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2016

25 Reserves

Profit and loss reserves

Cumulative profit and loss net of distributions to owners.

26 Cash generated from group operations

	2016 £	2015 £
	~	•
Loss for the year after tax	(5,222,623)	(7,362,901)
Adjustments for:		
Taxation charged	98,128	6,046
Finance costs	3,900,590	3,442,456
Investment income	(1,036)	(340)
(Gain)/loss on disposal of tangible fixed assets	-	78
Amortisation and impairment of intangible assets	1,612,540	1,685,478
Depreciation and impairment of tangible fixed assets	174,202	275,872
Other gains and losses	1,638	-
Movements in working capital:		
Decrease/(increase) in stocks	1,800	(1,800)
(Increase) in debtors	(7,364,867)	(546,533)
Increase in creditors	2,231,717	8,422,840
Cash (absorbed by)/generated from operations	(4,567,911)	5,921,196

27 Operating lease commitments

Lessee

At the reporting end date the group had outstanding commitments for future minimum lease payments under non-cancellable operating leases, which fall due as follows:

	Group		Company	
	2016	2015	2016	2015
	£	£	£	£
Within one year	154,332	249,484	-	-
Between one and five years	605,639	508,612	-	-
In over five years	244,584	122,292	-	-
	1,004,555	880,388		
		_		

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2016

28 Related party transactions

Remuneration of key management personnel

The remuneration of key management personnel of the group, who are also directors, is as follows.

Aggregate compensation 2016 2015 £ £

Aggregate compensation 335,114 392,160

The following amounts were outstanding at the reporting end date:

Amounts owed to related parties

2016 2015
£

Group

Entities with control, joint control or significant influence over the group 55,380,365 44,297,112