

LIQ03

Notice of progress report in voluntary winding up



Companies House

For further information, please
refer to our guidance at
www.gov.uk/companieshouse

1 Company details

Company number 0 8 0 5 3 1 5 4

Company name in full Extra Energy Supply Limited

→ Filling in this form

Please complete in typescript or in
bold black capitals.

2 Liquidator's name

Full forename(s) David Matthew

Surname Hammond

3 Liquidator's address

Building name/number One Chamberlain Square

Street

Post town Birmingham

County/Region West Midlands

Postcode B 3 3 A X

Country United Kingdom

4 Liquidator's name ①

Full forename(s) Edward

Surname Williams

① Other liquidator

Use this section to tell us about
another liquidator.

5 Liquidator's address ②

Building name/number One Chamberlain Square

Street

Post town Birmingham

County/Region West Midlands

Postcode B 3 3 A X

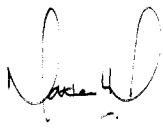
Country United Kingdom

② Other liquidator

Use this section to tell us about
another liquidator.

LIQ03

Notice of progress report in voluntary winding up

6	Period of progress report															
From date	d	0	d	4	m	0	m	6	y	2	y	0	y	2	y	1
To date	d	0	d	3	m	0	m	6	y	2	y	0	y	2	y	2
7	Progress report															
<input checked="" type="checkbox"/> The progress report is attached																
8	Sign and date															
Liquidator's signature	Signature 															
Signature date	d	1	d	9	m	0	m	7	y	2	y	0	y	2	y	2

**Presenter information**

You do not have to give any contact information, but if you do it will help Companies House if there is a query on the form. The contact information you give will be visible to searchers of the public record.

Contact name Alex La Dell

Company name Pricewaterhousecoopers LLP

Address 8th Floor Central Square

29 Wellington Street

Post town Leeds

County/Region West Yorkshire

Postcode

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Country United Kingdom

DX

Telephone 0113 289 4000

**Checklist**

We may return forms completed incorrectly or with information missing.

Please make sure you have remembered the following:

- ☐ The company name and number match the information held on the public Register.
- ☐ You have attached the required documents.
- ☐ You have signed the form.

**Important information**

All information on this form will appear on the public record.

**Where to send**

You may return this form to any Companies House address, however for expediency we advise you to return it to the address below:

The Registrar of Companies, Companies House,
Crown Way, Cardiff, Wales, CF14 3UZ.
DX 33050 Cardiff.

**Further information**

For further information please see the guidance notes on the website at www.gov.uk/companieshouse or email enquiries@companieshouse.gov.uk

This form is available in an alternative format. Please visit the forms page on the website at www.gov.uk/companieshouse

Joint liquidators' progress report

**Extra Energy Supply Limited - in liquidation
from 4 June 2021 to 3 June 2022**

**Utility Professional Business Operations Limited - in
liquidation
from 3 June 2021 to 2 June 2022**

19 July 2022

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Abbreviations and definitions

The following table shows the abbreviations and insolvency terms that may be used in this report

Abbreviation or definition	Meaning
CCL	Climate Change Levy - a tax on energy delivered to non-domestic users in the United Kingdom
Committee	Liquidation committee of EESL.
Companies	Extra Energy Supply Limited and Utility Professional Business Operations Limited
CVL/liquidation	Creditors' voluntary liquidation
DCA	Debt Collection Agency
DSAR	Data Subject Access Request
EEG	Extra Energie GmbH
EEHCL	Extra Energy Holding (Cyprus) Limited
EESL	Extra Energy Supply Limited
Firm/PwC	PricewaterhouseCoopers LLP
former administration	The former administration of Extra Energy Supply Limited
former Joint Administrators/former Administrators	Michael Thomas Denny (4 December 2018 to 4 January 2021) David Matthew Hammond (4 December 2018 to 03 June 2021) Ian David Green (4 December 2018 to 19 December 2019) Edward Williams (4 January 2021 to 3 June 2021)
HMRC	HM Revenue and Customs
IR16	Insolvency (England and Wales) Rules 2016
IA86	Insolvency Act 1986
Insolvency Code of Ethics	The code of ethics aims to help insolvency practitioners meet their professional and ethical obligations. A copy can be found at https://www.gov.uk/government/publications/insolvency-practitioner-code-of-ethics
Liquidators/Joint Liquidators/we/our/us	David Matthew Hammond and Edward Williams
OFGEM	Office of Gas and Electricity Markets
Prescribed part	The amount set aside for unsecured creditors from floating charge funds in accordance with Section 176A IA86 and the Insolvency Act 1986 (Prescribed Part) Order 2003
Proposals	Joint Administrators proposals for achieving the purpose of administration pursuant to Paragraph 49 of Schedule B1 to the Insolvency Act 1986 dated 28 January 2019
Secured creditors	Creditors with security in respect of their debt, in accordance with Section 248 IA86

Preferential creditors	Generally, claims for unpaid wages earned in the four months before the insolvency up to £800, holiday pay and unpaid pension contributions in certain circumstances
Prescribed part	The amount set aside for unsecured creditors from floating charge funds in accordance with section 176A IA86 and the Insolvency Act 1986 (Prescribed Part) Order 2003
RPS	Redundancy Payments Service, an executive agency sponsored by the Department for Business, Energy and Industrial Strategy, which authorises and pays the statutory claims of employees of insolvent companies under the Employment Rights Act 1996
SoLR	Supplier of Last Resort
Unsecured creditors	Creditors who are neither secured nor preferential
UPBOL	Utility Professional Business Operations Limited

This report has been prepared by Edward Williams and David Matthew Hammond as Joint Liquidators of the Companies, solely to comply with the Joint Liquidators' statutory duty to report to creditors under IR16 on the progress of the liquidations, and for no other purpose. It is not suitable to be relied upon by any other person, or for any other purpose, or in any other context.

This report has not been prepared in contemplation of it being used, and it is not suitable to be used, to inform any investment decision in relation to the debt of or any financial investment in the Company.

Any estimated outcomes for creditors included in this report are illustrative only and cannot be relied upon as guidance as to the actual outcome for creditors.

Any persons choosing to rely on this report for any purpose or in any context other than under IR16 do so at their own risk. To the fullest extent permitted by law, the Joint Liquidators do not assume any liability in respect of this report to any such person.

Please note you should read this report in conjunction with the former Joint Administrators' previous reports issued to the Companies' creditors, which can be found at <https://www.pwc.co.uk/extraenergy>. Unless stated otherwise, all amounts in this report and appendices are stated net of VAT.

Edward Williams and David Matthew Hammond have been appointed as Joint Liquidators of the Companies. Both are licensed in the United Kingdom to act as insolvency practitioners by the Institute of Chartered Accountants in England and Wales. The Joint Liquidators are bound by the Insolvency Code of Ethics which can be found at: <https://www.gov.uk/government/publications/insolvency-practitioner-code-of-ethics>

The Joint Liquidators may act as controllers of personal data as defined by UK data protection law depending upon the specific processing activities undertaken. PricewaterhouseCoopers LLP may act as a processor on the instructions of the Joint Liquidators. Personal data will be kept secure and processed only for matters relating to the Joint Liquidators' appointment. Further details are available in the privacy statement on the PwC.co.uk website or by contacting the Joint Liquidators.

PricewaterhouseCoopers LLP is a limited liability partnership registered in England with registered number OC303525. The registered office of PricewaterhouseCoopers LLP is 1 Embankment Place, London WC2N 6RH. PricewaterhouseCoopers LLP is authorised and regulated by the Financial Conduct Authority for designated investment business.

Key messages

Why we've sent you this report

In accordance with the Proposals, the Companies were moved, pursuant to Paragraph 83 of Sch B1 to the IA86, from administration to CVL to facilitate payment of the anticipated distributions to the unsecured creditors of the Companies.

We are writing to update you on the progress made in the insolvencies of EESL and UPBOL since the date of the former Administrators' final report on 21 May 2021 and during the first 12 months of the liquidations.

You can still view our earlier reports relating to the former administration on our website at <https://www.pwc.co.uk/extraenergy>. Please get in touch with Alex La Dell at alex.la.dell@pwc.com if you need any of the passwords to access the reports.

How much creditors may receive

EESL

The following table summarises the anticipated outcome for creditors, based on what we currently know.

Class of creditor	Current estimate (p in £)	Previous estimate (former administration) (p in £)
Secured creditors:		
• EEG	Uncertain	Uncertain
• EEHCL	Uncertain	Uncertain
Preferential creditors	N/a	N/a
Unsecured creditors	5%-8%	5%-8%

Secured creditors (EESL)

You will be aware from the former Administrators' final report that EEG and EEHCL have submitted claims in the sum of c.£107.6m and c.£41.3m respectively and have also claimed that these amounts are fully secured over the assets of EESL. You will also be aware that we have requested documentation from EEG and EEHCL on a number of occasions to support both the amounts claimed by the Companies and the security claimed.

During the period of this report, we received documentation from both EEG and EEHCL which purports to evidence both the validity of the security claimed and the amount claimed. The documentation received from EEG and EEHCL has been provided to our legal advisors. At the time of drafting this report, a review of this documentation is still being undertaken, though it is expected that further supporting documentation will need to be requested from EEG and EEHCL before the Liquidators can fully adjudicate the claims.

As we have previously reported our expectation is that the security, if valid, will apply only to new credit provided to EESL after the date the security was registered i.e. 1 November 2018. This has been understood to be c.£5m and as EESL paid £4.7m to EEG following the creation of the security, the net new lending which may be secured therefore would appear to be c.£0.3m. However until all supporting documentation received from EEG and EEHCL has been reviewed, we are unable to comment further on this position.

Based on the information currently available, we anticipate that the secured creditors will be fully repaid their total outstanding secured lending (if valid) of approximately £0.3m out of their security over EESL's assets.

Preferential creditors (EESL)

There are no known preferential creditors in EESL.

Unsecured creditors (EESL)

As per previous reports, we understand, subject to the completion of adjudication, that the principal unsecured creditors of EESL are:

- EEG (after deduction of any nominal secured debt);
- EEHCL (should a claim be substantiated);
- Ofgem (in respect of industry liabilities) and potentially; and
- Scottish Power (as a subrogated creditor in respect of customer credit balances it has paid out).

Based on the information currently available, we expect that EESL's unsecured creditors will be paid a dividend over and above the maximum Prescribed part.

Unsecured claims received to date total £201.7m, which includes the claims received by EEG and EEHCL. As we have reported previously, we anticipate that the extent of any security over these claims will apply to c.£0.3m only and therefore the balance of the claims, if proved, will be unsecured.

To date, creditor claims totalling £5.7m have been agreed and admitted for dividend purposes, leaving the claims which are larger in value and more complex claims to agree.

At the date of our final report in the former administration, we advised that the final unsecured creditor position remained uncertain. One of the factors contributing to this uncertainty was that no statement of affairs from the Company's director had been received, making it difficult to adjudicate on claims which either did not appear on the Company's balance sheet, or where the claims received were significantly higher than were shown on the Company's balance sheet.

During the period covered by this report, EESL's director has provided a statement of affairs as at the date of administration. However, the statement does not assist with the adjudication of creditor claims, as only two creditors are listed separately on the statement of affairs (EEG and EEHCL). The director has provided a global figure of £31.29m in respect of other creditors, but there is no breakdown to show the individual creditors which make up this balance.

We are still currently anticipating a return to unsecured creditors of between 5% and 8%, though as we have advised previously this estimate is dependent on a number of factors and could increase or decrease. The final unsecured creditor position remains uncertain for the following reasons which impact our ability to accurately provide an estimate of the likely return at this time:

- The documentation received from EEG and EEHCL which purports to support their claims (and the validity of security) is subject to a review by our lawyers. We expect further information will be required from EEG and EEHCL before a final adjudication of their claims can be made;
- A complex claim received from Scottish Power in the sum of £12m in relation to the refund of customer credit balances is undergoing legal review to determine whether this constitutes a valid subrogated claim;
- Two claims received from companies connected to EESL's director have insufficient documentation to enable the claims to be adjudicated on at this time, but are included in the total creditor claims figure referenced above;
- A substantial claim from Ofgem in the sum of £28m is still subject to adjudication. Due to the size and complexity of this claim, this is still ongoing;
- No formal claim has been received from the landlord of EESL's former leasehold premises at Hagley Road in Birmingham to date (although we anticipate that the landlord will submit a claim) and we are therefore unable to provision for any future claim in the dividend estimate above;
- Due to the complex nature of the Company's VAT accounting process, we have not yet received a claim from HMRC, nor have any indication as to the quantum of this claim and consequently, no provision for this claim has been made in the dividend estimate above.

- A number of creditors existed on the company's balance sheet with no values ascribed to them and where claims have not been received to date. It is not clear whether claims from these potential creditors will be submitted, nor do we have an estimate of the amounts owed to these creditors, therefore such claims are not factored into our estimates above.
- Although EESL has submitted a claim in the liquidation of UPBOL in the sum of £3.06m, this claim has not yet been adjudicated upon in UPBOL. Should this claim not be admitted for dividend purposes this could reduce the outcome for unsecured creditors.

The claims agreement process remains extremely complex and is anticipated to be ongoing for several months.

UPBOL

The following table summarises the outcome already achieved for the preferential creditors of the Company, and the anticipated outcome for the unsecured creditors possible outcome for creditors based on what we currently know.

Class of creditor	Actual/estimate (p in £)	Previous estimate (former administration) (p in £)
Secured creditor	N/A	N/A
Preferential creditors	100p	100p
Unsecured creditors	2-5p in £	4-8p in the £

Please note that there are no secured creditors in the insolvency of UPBOL.

Preferential creditors (UPBOL)

As previously reported, all of the Companies' employment contracts were held by UPBOL, accordingly all preferential claims were received and paid by UPBOL.

Preferential claims comprised employees' accrued holiday entitlement, holiday taken but not paid and sums paid to redundant employees by the RPS.

A first and final distribution was declared to preferential creditors in December 2019 of £111,437, being 100p in the £.

During the reporting period, additional information was received confirming that one additional claim was received by the RPS in the sum of £600 and was subsequently paid. Accordingly, an additional subrogated preferential claim has been received from the RPS of this amount. The additional claim will be paid in full shortly following the circulation of this report.

No further preferential claims are anticipated.

Unsecured creditors

The Prescribed Part does not apply to UPBOL as there are no secured charges registered against the Company, however we do anticipate that realisations will be sufficient to enable a dividend to be paid to the unsecured creditors of UPBOL.

In our last report, we anticipated a dividend to UPBOL's unsecured creditors of 4-8p in the £ which was based on potential asset realisations, the level of creditor claims, and costs of the insolvency at that time.

Our current estimate has reduced to 2-5p in the £. The estimate has reduced as a consequence of the following:

- Claims received to date total £9.03m, which is slightly lower than the amount we reported in our final administration report. This is because the administration report contained an estimate of anticipated claims and there is now more clarity on the position regarding employee claims (for redundancy and the granting of a protective award in relation to lack of consultation prior to redundancy).
- Of the claims received, £76,845 has been admitted for dividend purposes.

- During the reporting period, UPBOL's sole director completed and submitted to the Liquidators a Statement of Affairs; following a review of the same, 3 new creditor claims were identified which we were not previously aware of, with estimated values totalling c.£181k. We have written to the creditors in question and invited them to submit their claims for review; should the claims be received and admitted for dividend purposes, this will increase the total claims against the Company and therefore dilute the anticipated distribution to unsecured creditors.
- The Statement of Affairs received also ascribed values to a large number of other awaited creditor claims, which we previously didn't have values for. For prudence these values have been included in our dividend estimate, which has further diluted the estimated return to creditors. We are unable to comment as to the probability of these claims being received, or admitted for dividend purposes.
- As detailed later in this report, the Liquidators are currently pursuing the recovery of a two day supply of gas. Due to the complex nature of the matter, the anticipated future realisation has reduced, thus reducing the overall estimated outcome for unsecured creditors.
- No claim has yet been received from HMRC in relation to any pre-appointment arrears and it is therefore not possible to factor any potential claim into our dividend estimates provided above.

What you need to do

We've asked for outstanding claims from unsecured creditors so that we can agree them for dividend purposes.

If you haven't already done so, please send your claim to us so that we can agree it. A claim form can be downloaded from www.pwc.co.uk/extraenergy or you can get one by emailing Alex La Dell at alex.la.dell@pwc.com.

We may decide that some or all creditors who are owed £1,000 or less by the Company won't be required to submit a proof of debt in order to receive the anticipated dividend payment.

A creditor who we decide is not required to submit a proof of debt will be notified when we deliver notice of our intention to pay a dividend of the amount we'll treat as their admitted debt for the purpose of the dividend, unless the creditor advises us that the amount is incorrect (in which case a proof of debt will be required) or not due.

Please note that should you wish to vote in relation to any decision procedure during the liquidation or object to a decision by deemed consent, you'll need to submit a proof of debt, even if one is not required for dividend purposes.

At the same time as issuing this report the Liquidators have issued a decision to the general body of creditors seeking an increase to their initial fee estimate from £3,419,869, to £5,325,508. A letter will be sent to all creditors advising them how to access this remuneration report and vote on the decision and the decision date.

Please note that we indicate that our revised fee estimate has no impact on the anticipated return to unsecured creditors (which remains between 5% and 8%). This is because an increase in our fee estimate was factored into the estimated outcome in our final administration progress report.

As part of our first communication with you in liquidation, we are required to inform you of your right to opt out of receiving further documents relating to these proceedings. Appendix E contains further details on this right and how you may elect to opt out.

Overview of what we've done to date

This is our first progress report to members and creditors in the liquidations.

On 4 December 2018, Michael Thomas Denny, Ian David Green and David Matthew Hammond of PwC were appointed Joint Administrators of the Companies. By order of the High Court, Ian David Green by consent, resigned as Joint Administrator on 5 December 2019. Michael Thomas Denny, ceased to act as Joint Administrator on 4 January 2021 and was replaced as Joint Administrator by Edward Williams on the same date. The former administrations of EESL and UPBOL ended on 4 June 2021 and 3 June 2021 respectively, when the Companies moved into CVL and the Joint Administrators in office, David Matthew Hammond and Edward Williams were appointed as Joint Liquidators.

At the end of the former administrations the key outstanding matters were as follows:

EESL

- Move EESL to CVL and issue all required statutory notices;
- Finalise book debt collections, including the cessation of any further receipts being collected by debt collection agencies ("DCA") on our behalf;
- Monitoring whether any further amounts were due from EESL's pre-appointment bankers in respect of the £102k held back for potential future indemnity claims;
- Adjudication on the validity of the EEG and EEHCL claims, including adjudicating any element of security;
- Reconciliation of the VAT account from the former administration;
- Obtaining outstanding VAT and CCL refunds from HMRC and finalising the complex VAT position of EESL;
- Adjudication of remaining creditor claims, which includes a number of large and complex claims;
- Receive a dividend from UPBOL should EESL's claim be admitted for dividend purposes;
- Seeking an increase to our fees estimate from creditors of EESL;
- Make an unsecured distribution to creditors; and
- The submission of the final administration tax computations.

Since the date of liquidation, we have undertaken the following:

- Fulfilled our statutory duties in notifying all relevant parties that the Company has been moved from administration to CVL, issuing all statutory notices on appointment, receiving and filing the statement of affairs at Companies House;
- Accounted for book debt receipts totalling £32.5k and liaised with the DCA on numerous occasions to try to arrange for the cessation of book debt receipts (as it is no longer cost effective to continue to collect residual debts and it also has an impact on our ability to de-register and finalise the VAT position);
- Prepared and submitted the final tax returns covering the former administration period;
- Liaised with HMRC to obtain £962k VAT refunds relating to the former administration period;
- Adjudicated and admitted a further £2.7m of creditor claims;

- Established the Committee (following a decision procedure in which creditors were invited to put forward nomination for members of the Committee) and held an initial meeting of the Committee;
- Considered our strategy in relation to seeking an uplift on our original fees estimate; and
- Gathered historic company information to enable us to substantively respond to DSAR requests received.

We remain in office in order to:

- Finalise asset realisations (including the cessation of book debt receipts and a dividend from UPBOL);
- Receive surplus funds due back to EESL from the pre-administration bank accounts;
- Finalise the VAT accounts following conclusion of asset realisations and to de-register for VAT;
- Obtain refunds from HMRC of all amounts of VAT and CCL due to the Company;
- Complete the review of the validity of EEG and EEHCL's security and general claim position;
- Complete adjudication of non-intercompany creditor claims;
- Obtain approval to our fees;
- To pay a first and final dividend to creditors (including any element of Prescribed part); and
- Close the case and move the Company to dissolution.

UPBOL

At the end of the previous administration the key outstanding matters were as follows:

- Refund of overpayment for two days gas supply to UPBOL;
- Agree unsecured creditors' claims, including any employment related tribunal claims; and
- File the final tax return covering the administration period.

Since moving UPBOL to CVL we have undertaken the following work (non-exhaustive list):

- Fulfilled our statutory duties in notifying all relevant parties that the Company has been moved from administration to CVL and receiving and filing the statement of affairs at Companies House;
- Continued to liaise with relevant parties to agree settlement of the amount due back to UPBOL in relation to the overpayment for 2 days gas supply;
- Liaised with the RPS with regard to an additional preferential claim and unsecured claims relating to awards granted to employees by a Tribunal;
- Filed the final administration corporation tax returns; and
- Adjudicated on claims received to date from unsecured creditors.

We remain in office in order to:

- Negotiate a settlement in respect of the overpayment of two days gas and finalise asset realisations;
- Complete the adjudication of creditor claims;
- Pay a first and final dividend to unsecured creditors; and
- Close the case and move to dissolution of the Company

Information relating to the administration for the period after the administrators' final report

We are required to disclose any transactions which took place between the date of the former Administrators' final report and the commencement of winding up. The former Administrators final report was dated 21 May 2022.

EESL

Receipt and payments and expenses

In the period between the final administration report and the date of the commencement of the liquidation we received debtor receipts totalling £724 and bank interest of £142. These receipts are reflected on the receipts and payments account at Appendix A.

Time costs

As per the table below, during the period from 22 May 2021 to 3 June 2021 (being the period between the issue of the former Administrators' final report and the date that EESL was registered as entering liquidation at Companies House), a total of 33 hours at a cost of £15,983 was incurred in relation to the following matters:

- Statutory and compliance matters in relation to the move from administration to CVL (finalising report, filing documents at Companies House systems set up in relation to CVL);
- Dealing with post received and creditor enquiries;
- Preparing and submitting a quarterly VAT return and dealing with VAT queries; and
- Liaising with solicitors in respect to liquidation strategy.

EESL SIP9 time summary for the period 22 May 2021 to 3 June 2021

	Partner	Director	Senior Manager	Senior Manager	Senior Associate	Associate / Other	Total	Total Cost £	Average Hourly Rate £
Accounting & Treasury	-	-	-	0.4	0.60	0.90	1.90	643.00	338.42
Assets	-	-	-	0.2	-	0.80	1.00	291.00	291.00
Creditors	-	-	2.80	2.45	1.10	0.50	6.85	3,353.25	489.53
Employees & Pensions	-	-	0.25	0.45	-	0.50	1.20	597.50	497.92
Statutory & Compliance	-	-	0.90	4.10	7.10	3.60	15.70	6,125.00	390.13
Strategy & Planning	-	-	-	-	0.60	-	0.60	234.00	390.00
Tax & VAT	-	-	2.10	0.60	2.90	-	5.60	4,739.25	846.29
Total	-	-	6.05	8.20	12.30	6.30	32.85	15,983.00	486.54

UPBOL

Receipt and payments and expenses

We confirm that no receipts and payment transactions were made during the period between the former Administrators' final report and the commencement of winding up on 3 June 2022.

Time costs

As per the table below, during the period from 22 May 2022 to 2 June 2022 (being the period between the issue of the former administrators' final progress report and the date that UPBOL entered in to liquidation), a total of 13.6 hours at a cost of £5,257.50 was incurred in relation to the following matters:

- Statutory and compliance matters in relation to the move from administration to CVL (finalising the final progress report, filing documents at Companies House, Court, and PwC's webfiling system etc);
- Dealing with creditor enquiries;
- Preparing and submitting post deregistration VAT and corporation tax returns; and
- Discussions with Scottish Power concerning the 2 days supply of gas detailed herein.

UPBOL SIP9 time summary for the period 22 May 2021 to 2 June 2021

	Partner	Director	Senior Manager	Senior Manager	Senior Associate	Associate / Other	Total	Total Cost	Average Hourly Rate £
Statutory & Compliance	-	-	-	0.40	0.25	0.40	1.05	385.50	367.14
Closure Procedures	-	-	-	2.35	3.25	-	5.60	2,383.75	425.67
Tax & VAT	-	-	0.10	0.35	1.10	3.00	4.55	1,465.75	322.14
Assets	-	-	-	1.20	-	-	1.20	570.00	475.00
Creditors	-	-	-	-	0.30	0.20	0.50	166.00	332.00
Trading	-	-	-	0.50	-	-	0.50	237.50	475.00
Employees & Pensions	-	-	-	-	-	0.20	0.20	49.00	245.00
Total	-	-	0.10	4.80	4.90	3.80	13.60	5,257.50	386.58

Outcome for creditors

Secured creditors

EESL

As we have noted above, EEG and EEHCL have claimed full security over the Company's assets. A detailed review of the security is currently being undertaken but it is anticipated that any security will apply only to the new lending provided to the Company (i.e. c£0.3m).

It is anticipated that, subject to the security being valid, that EEG will be repaid its £0.3m secured lending in full from floating charge realisations.

UPBOL

There are no secured creditors of UPBOL.

Preferential creditors

EESL

There are no known preferential creditors of EESL.

UPBOL

A first and final distribution was declared to preferential creditors in December 2019 (during the preceding administration) of £111,437, being 100p in the £.

During the reporting period, information was received confirming that one additional claim was received from a former employee by the RPS in the sum of £600 which was subsequently paid. Accordingly, an additional subrogated preferential claim has been received from the RPS of this amount. The additional claim will be paid in full shortly following the circulation of this report.

No further preferential claims are anticipated.

Unsecured creditors

Dividends become available for unsecured creditors when there are sufficient funds (after costs of the liquidation) to pay the secured and preferential creditors in full, with an amount left over. In certain circumstances, part of the amount available for secured creditors may be ring-fenced for the benefit of unsecured creditors. This Prescribed part is paid out of 'net property', which is floating charge realisations after costs, and after paying – or setting aside enough to pay – preferential creditors in full. But it only has to be made available where the floating charge was created on or after 15 September 2003.

The Prescribed part applies in EESL as there is a floating charge created after 15 September 2003.

The amount of the Prescribed part is:

- 50% of net property up to £10,000
- 20% of net property above £10,000
- Subject to a maximum of £600,000

EESL

We estimate that the Company's net property will be between c.£10.8m and £13m, resulting in a maximum Prescribed part of £600k. This would give a prescribed part dividend of less than 1% based on the estimated value of estimated unsecured creditors.

In addition to the Prescribed part distribution, we anticipate a further dividend will be payable to unsecured creditors.

We estimate the overall range of the dividend paid to unsecured creditors of EESL (including the Prescribed part) will be between 5% and 8%. This estimate is based on the information available to us at the time of preparing this report and as noted above, there are several factors which could have a positive or negative impact on the level of distribution and are discussed in more detail in the “Key Messages” section earlier in this report.

These estimates are an indication only and shouldn't be used as the main basis for any bad debt provisions.

A summary of the unsecured claims agreement process at the time of writing this report is summarised below:

Unsecured Claim Category	No.	Value/£m
Admitted	78	5.7
Received (not yet adjudicated)	26	196
Awaited	148	No value ascribed
Total	252	201.7

Due to the complexities and values associated with a number of the claims received, the adjudication process is time consuming and complex, often requiring specialist third party advice. Due to the number of claims which could potentially still be received and the legal advice that is ongoing in respect of some of the larger and more complex claims, the claims agreement process anticipated to continue for several months to come.

UPBOL

There are no floating charges registered against UPBOL and consequently there is no Prescribed part available for creditors.

We anticipate a dividend of between 2% and 5% will be paid to the unsecured creditors based on what we know currently.

A summary of the claims agreement process at the time of writing this report is summarised below:

Claim Category	No.	Value/£m
Admitted	10	0.07
Received (not yet adjudicated)	5	4.76
EESL Intercompany (not yet adjudicated)	1	3.06
Employees (not yet adjudicated)	322	1.14
Awaited as per SoA	24	5.20
Total	362	14.23

This estimate is based on the information available to us at the time of preparing this report and as noted above, there are several factors which could have a positive or negative impact on the quantum of the distribution as outlined in the “Key Messages” section above. The amount of the dividend will ultimately be determined upon, the final level of admitted claims, future realisations and liquidation costs.

The estimate is an indication only and shouldn't be used as the main basis for any bad debt provisions.

Progress since we last reported

Asset realisations (subject to floating charge for EESL and uncharged for UPBOL)

Book debts

EESL

In addition to the £724 collected between 22 May 2021 to 3 June 2021, from 4 June 2021 to 3 June 2022, we have accounted for a further £32.5k of debtor receipts (before the deduction of debt collection fees). A majority of these receipts have been remitted via a DCA who we instructed to assist with debt collection in the former administration. This figure is made up of c.100 small receipts, a number of which were for values of less than £10. Unfortunately it is not cost effective to continue to deal with these residual debtors as the costs of processing the receipts outweighs the value received. You will recall from the final Administrators' report that the decision had been made to cease debt collections and an instruction had been issued to the DCA to cease collection activities and to stop remitting debtor receipts following the move of EESL to liquidation. Although active collections have ceased, payments continue to be received under automated payments plans and individual voluntary arrangements already in progress.

As we continue to process debtor receipts on a weekly basis, this not only has an impact on the time costs incurred in dealing with these receipts, but it also has VAT implications as the continued debtor receipts mean it is not possible to finalise the VAT position and de-register the Company for VAT. Consequently, VAT returns have continued to have to be prepared on a quarterly basis, with manual adjustment made to account for any VAT on debtors which may have previously formed part of the VAT bad debt relief claim made in the former administration.

We are therefore keen to conclude this workstream as soon as possible and are continuing to liaise with the DCA in this regard.

Bank interest gross

During the period covered by this report, and in addition to the sum of £142 received between 22 May 2021 and 3 June 2021 for EESL we have received bank interest of £22,857 in EESL.

£801 has been received in UPBOL in respect of bank interest.

Cash upon finalisation of the former administration

Upon finalisation of the former administration, EESL held funds totalling £10.3m and UPBOL held funds totalling £458k. These funds were transferred to the respective liquidation estates on appointment.

In our final report we previously disclosed that EESL's pre-appointment bankers had withheld £102k of cash due to EESL to deal with any future contingent liabilities they might receive. In the period of this report the bank has confirmed that no further claims have been received and we are in the process of liaising with them regarding remitting the funds to the EESL liquidation bank account in the near future. The amount we receive may be slightly lower than £102k after the deduction of bank charges.

Other sundry debts and refunds

EESL

EESL received £269 following the cancellation of insurance, in relation to a refund of overpaid premiums in the period.

Refund of overpayment of 2 days gas

UPBOL

As detailed within the former Administrators' final progress report, OFGEM withdrew UPBOL's energy supply licences and commenced the SoLR process, which established Scottish Power as the new supplier for EESL's customers with effect from 25 November 2018.

During the former administration it came to our attention that UPBOL was the gas shipper for all customers for the two days in question, 25 and 26 November 2018. Given that Scottish Power customers have used this gas, and Scottish Power in their capacity as supplier of last resort billed customers for these days, we believe that Scottish Power therefore owes UPBOL for two day supply of gas supply and any associated costs (gas transportation / distribution costs, capacity charges etc).

During the reporting period, we have continued to liaise with Scottish Power requesting the reimbursement of funds for the use of this gas. Scottish Power is reliant on receiving reads from a third party to quantify the amount owed back to UPBOL. In the period covered by this report, Scottish Power has advised that there are a significant number of unsubstantiated reads, a position which couldn't have been foreseen. We understand that to reconcile this position it would take a significant amount of time and would require the liquidation to remain open substantially longer than anticipated. As a result of this and to ensure certainty of outcome for creditors and the efficient progression of the liquidation we have re-focused our negotiations with Scottish Power to achieve an acceptable settlement amount. Such negotiations are ongoing and we are unable to provide creditors with an estimated settlement amount so as not to prejudice ongoing negotiations. However as we have noted earlier in this report we expect the settlement amount will be lower than originally predicted, which has resulted in us reducing the estimated dividend range for unsecured creditors.

Creditors will be updated on this matter in our next annual progress report, or sooner.

Connected party transactions

Statement of Insolvency Practice 13 requires us to disclose details regarding any disposal of assets in the liquidations to a director or other connected party. For the avoidance of doubt, no connected party transactions have been entered into during either the liquidation of EESL or UPBOL, and none are anticipated.

Other issues

Review of security over assets (EESL only)

You will be aware from our previous reports that we have requested, on numerous occasions, documentation from the Company's director and EEG and EEHCL supporting their claim for security over EESL's assets, so that we can adjudicate on the validity of the security and also adjudicate on the claims by EEG and EEHCL generally.

During the period covered by this report (4 June 2021 to 3 June 2022), a number of documents have been provided by EEG and EEHCL which purport to substantiate these claims. As you will appreciate, this is a complex area which requires a specialist review of the security position. This review is currently being undertaken by our solicitors and at the date of writing this report has not yet been finalised. It is expected that further information will need to be requested from EEG and EEHCL before final adjudication on the security position and general claim position can be made. We will provide an update on this matter in due course.

Increase in our fee approval

In the former administrations, the Companies' creditors approved that the basis of our fees as administrators be set subject to the time spent by the administrators and their staff in dealing with the work of the administration. This time cost basis for fees continues into the subsequent CVLs. At the time of our initial approvals, we provided the creditors with fee estimates, based on the time we thought would be required to undertake the work necessary in the administrations. The fee estimate acts as a cap on the amount of fees we are able to bill without seeking further approval from the creditors.

As we have detailed in previous reports, significantly more work has been required than was envisaged at the time that our initial fee estimates were prepared and approved by creditors. This was always a possibility, given the uncertainty around various complex issues which made it difficult to accurately budget for this work. We therefore issued a report to creditors in March 2021, detailing the reasons for the increase in our fee estimate and to seek

approval from creditors of our revised fee estimate. The creditors of UBPOL approved the increase in its fee estimate, but the creditors of EESL did not approve an uplift in the fee estimate.

EESL

Whilst we received support from a number of unconnected creditors of EESL approving the increase in the fee estimate, four creditors, all connected to EESL via EESL's sole director, voted against the decision to increase our fee estimate. The value of the four claims received totalled c.£150m. The two largest of the four creditors who voted against the decision to increase our fees estimate (EEG and EEHCL) both purport that the amounts it has claimed are fully secured over the assets of EESL. If these claims were found to be fully secured over the assets of EESL, then the votes would have been valued at nil for voting purposes on the fee resolution, as the responsibility of approving our fees falls to the general body of unsecured creditors, under Rule 18.24 IR16.

However, as we have maintained since the commencement of the former administration, we strongly refute the position that the claims of EEG and EEHCL are fully secured. We consider the maximum amount that could be secured over the assets of EESL is c.£300k, with the remaining balance being unsecured.

At the time of issuing the revised remuneration report in March 2021 we had received no supporting evidence to substantiate the claims of the EEG or EEHCL on either a secured or unsecured basis (despite numerous requests) and as a result we were unable to formally adjudicate or conclude on the position at the decision date of the creditors decision. For prudence and given our assertion that to the extent any claims by EEG and EEHCL are properly evidenced, a majority of the amount claimed would be unsecured, we admitted the votes from EEG and EEHCL in full, but marked them as "objected to", given the uncertainty around the position.

As a result the former Administrators treated the resolution to increase their original fees estimate as being rejected by creditors.

In the period we have continued to consider our strategy for seeking an increase to our original fees estimate. As the basis of the former Administrators' remuneration was approved by the general body of creditors, although as we disclose later in this report the Committee has been formed, the Committee is unable to formally approve any resolution to increase our initial fees estimate, the responsibility remaining with the general body of creditors. In the event we are unable to agree an increase to our fee estimate with the general body of creditors, it will be necessary to apply to the court to determine any increase to our fee estimate. However, an application to court would involve cost and delay, which is likely to have a detrimental impact on the estimated return to creditors and the efficient progression of the liquidation.

We have therefore prepared a further remuneration report to creditors seeking a decision to increase our fee estimate from £3,419,869 to £5,325,508. A letter has been issued to all known creditors regarding how they access this remuneration report and vote on the decision.

As detailed in our revised remuneration report, although the Committee is unable to formally approve a resolution to increase our original fees estimate as the Committee's primary role is to act in the best interest of all creditors of EESL, the draft remuneration report was presented to the Committee at a meeting held on 13 July 2022. All Committee members gave their approval to the increase in the fees estimate provided in the remuneration report. The Liquidators are therefore now seeking a decision from the general body of creditors as to their approval of the revised fees estimate.

Creditors should be aware that if the Liquidators are unable to obtain agreement to the increase in the fee estimate from the general body of creditors, they will make an application to court for the purpose of determining this matter.

Statutory and compliance

Tax matters

EESL

During the period covered by this report, we have prepared and submitted the tax computations and CT600 forms for the former administration periods ending 31 December 2020 and 3 June 2021. There was nil tax payable for either return due to brought forward losses. No tax computations have yet been prepared or submitted for the liquidation period and will be done so in line with filing requirements by HMRC.

UPBOL

During the period covered by this report, we have prepared and submitted the tax computations and CT600 forms for the former administration for the periods ended 31 December 2020 and 2 June 2021. There was a nominal amount of tax payable of £184 which was paid during the reporting period. No tax computations have yet been prepared or submitted for the liquidation period and these will be done so in line with filing requirements by HMRC.

VAT matters

EESL

We are not yet in a position to finalise VAT matters and deregister the Company for VAT. This is as a result of the book debt receipts that have continued to be received during the period of this report. The impact of the debtor receipts is that quarterly VAT returns have to be prepared, with manual adjustments made to debtor receipts in order to account for any VAT on realisations which may have been accounted for in the bad debt relief claim submitted during the former administration.

Once debtor receipts have ceased, we will be in a position to finalise the VAT account and deregister.

We are pleased to report that since June 2021 we have received VAT refunds totalling £962k from HMRC in relation to the former administration. This leaves a balance of c£64k still due from HMRC. HMRC did not advise which VAT return periods the repayments related to, making it difficult to reconcile the amounts received to particular returns. Our VAT account for the liquidation period has been reconciled and we continue to work to reconcile the VAT account relating to the former administration period.

UPBOL

UPBOL was deregistered for VAT purposes during the preceding administration.

During the liquidation, £1,586 has been received which relates to input VAT claimed during the final period of the administration. This concludes any VAT matters relating to the former administration. Any VAT due to UPBOL relating to the liquidation will be reclaimed when appropriate.

CCL matters (EESL only)

In September 2020 we received a part repayment from HMRC in relation to CCL. However, there is still an outstanding repayment from HMRC of £472k CCL due to EESL. The principles relating to the interaction of insolvency law (provable debt rules) and tax law have been agreed by HMRC, so we understand all that is outstanding is for HMRC to process and issue the repayment.

We have followed up with the Environmental tax team at HMRC, as well as sending a HMRC Insolvency Customer Services contact form with our request. At the time of writing we have not received a response. Most recently we have reached out to an Insolvency Customer Service Manager to try to escalate the issue.

While the underlying principles are very similar to VAT, to date HMRC have not engaged to either arrange payment or challenge the amount due to EESL. As such, there is uncertainty over when this matter will be resolved.

Liquidation committee (EESL only)

As you will be aware from our previous report, at the same time as issuing the revised fee estimate in the former administration in March 2021, we also sought a decision from the general body of creditors as to whether creditors wished to establish a creditors committee. This is because whenever a decision of the creditors is sought, the creditors must be given the option of forming a committee.

The former Administrators received nominations from certain creditors to be members of the committee, but insufficient nominations were received for a creditors' committee to be established. Consequently a further decision procedure was issued on 16 April 2021, but again insufficient nominations were received to achieve the necessary quorum.

The position at the time that the former administration ended and the Company entered into CVL was that creditors had voted to form a committee, but there were insufficient members to act on the committee. The decision to form a

committee did not roll over into the liquidation and therefore a further decision procedure was run during the liquidation to ascertain whether creditors still wished to form a committee. The liquidators considered that a liquidation committee could assist creditors in providing scrutiny over the amount of our fees and assist the liquidators in considering what strategy and actions the Liquidators might take in the liquidation.

At the decision date of 17 December 2021, creditors voted to form a committee and sufficient nominations were received for the Committee to be established. The Committee consisting of the following members, was formally constituted on 9 February 2022:

1. Scottish Power Energy Retail Ltd
2. Godel Technologies Ltd
3. Angela Mortimer Ltd

An initial meeting of the Committee was held on 8 March 2022 to discuss the progress and outstanding issues in the liquidation, in addition to deciding on the frequency of future meetings and reports. We are continuing to liaise with the Committee in respect of key outstanding matters in the liquidation. The most recent meeting was held on 13 July 2022.

Investigations and actions

We reviewed the Companies' affairs during the preceding administration, taking into account any points raised by creditors in discharging our duties under the Company Directors' Disqualification Act 1986 and Statement of Insolvency Practice No.2.

We have complied with any duties or obligations that have fallen on the Liquidators of the Companies under both the Company Directors' Disqualification Act 1986 and Statement of Insolvency Practice No.2 in the periods covered by this report.

Our receipts and payments account

We set out in Appendix A an account of our receipts and payments accounts for each of EESL and UPBOL covering the following periods:

- EESL from 22 May 2021 to 3 June 2021 (being the period between the date of the final administration report to the date EESL entered liquidation) and also for the period from 4 June 2021 to 3 June 2022.
- UPBOL from 3 June 2021 to 2 June 2022.

Notes to each receipts and payments account are also provided within Appendix A.

EESL

Key receipts include:

- £33.3k book debt realisations;
- £22.9k bank interest received;
- £10.29m transferred from the administration bank account; and
- £962.5k VAT refunds relating to the administration period.

The main items of expenditure comprise £4k of legal fees and £3.8k of debt collection fees.

UPBOL

Key receipts include:

- £458k transferred from the former administration bank account; and
- £1,586 VAT refund from HMRC in respect input VAT claimed during the former administration; and
- £801 bank interest.

Expenditure includes only corporation tax of £184 and statutory advertising costs of £87.

Our expenses

We set out in Appendix B a statement of the expenses we've incurred to the date covered by this report and an estimate of our future expenses.

The statement excludes any potential tax liabilities that we may need to pay as a liquidation expense in due course because amounts due will depend on the position at the end of the tax accounting periods.

Our fees

We set out in Appendix C an update on our fees, expenses and other related matters for EESL and UPBOL.

As referenced above, in respect of EESL only, we are seeking approval from creditors for the increase in our fee estimate. We have prepared a separate remuneration report which explains in detail the reasons that our initial fee estimate has been exceeded and the actions you need to take in relation to this report. We will provide creditors with a letter telling them how to access the report and how to vote on the decision being put forward.

Creditors' rights

Creditors have the right to ask for more information within 21 days of receiving this report as set out in Rule 18.9 IR16. Any request must be in writing. Creditors can also challenge our fees and expenses within eight weeks of receiving this report as set out in Rule 18.34 IR16. This information can also be found in the guide to fees at:

<https://www.icaew.com/-/media/corporate/files/technical/insolvency/creditors-guides/2021/liquidations-creditor-fee-guide-1-april-2021.ashx?la=en>

You can also get a copy free of charge by emailing my colleague Alex La Dell at alex.la.dell@pwc.com.

What we still need to do

EESL

- Cease debt collection activities, finalise EESL's VAT position and de-register EESL for VAT purposes;
- Continue to liaise with HMRC regarding receiving the £64k VAT and £470k CCL due back to EESL in relation to the former administration;
- Obtain creditor approval for the increased fee estimate, or apply to court to obtain the necessary approval;
- Adjudicate on the validity of security in respect of EEG and EEHCL, as well as the amounts claimed by EEG and EEHCL;
- Hold Committee meetings and issue Committee reports as required, including consulting with the Committee on key case issues;
- Continue and finalise the agreement of general unsecured claims adjudication in respect of both connected and unconnected creditors;
- Make a first and final dividend to unsecured creditors of EESL (including the payment of any Prescribed part element);
- Continue to file annual corporation tax returns, pay any tax due and seeking tax clearance from HMRC in due course;
- Ongoing statutory requirements; including the preparation and circulation of progress reports and internal case reviews; and
- The formalities of closing the liquidation and seeking release from office.

UPBOL

- Finalise the ongoing negotiations with Scottish Power concerning the refund of the overpayment of two days gas;
- Discharge the additional preferential claim received during the reporting period;
- Continue and finalise the ongoing adjudication of general unsecured claims;
- Declare a first and final dividend to unsecured creditors of UPBOL;
- Continue to file annual corporation tax returns, pay any tax due and seek tax clearance from HMRC in due course;

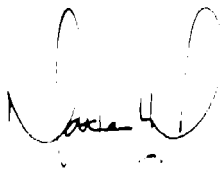
- Ongoing statutory requirements; including the preparation and circulation of progress reports, internal case reviews and reclaiming any VAT due from HMRC; and
- The formalities of closing the liquidation and seeking release from office.

Next report

We expect to send our next report to creditors at the end of the liquidations or in about 12 months, whichever is sooner.

If you've got any questions, please get in touch with Alex La Dell, on 0113 283 4000.

Yours faithfully
For and on behalf of the Companies

A handwritten signature in black ink, appearing to read 'Matthew Hammond', with a stylized flourish at the end.

Matthew David Hammond
Joint liquidator

Appendices

Appendix A: Receipts and payments

EESL: Joint Liquidators receipts and payments account

	Statement of Affairs	22/05/21 - 03/06/2021	04/06/21 - 03/06/22	Total
	£	£	£	£
Floating charge				
RECEIPTS				
Book debts	-	723.93	32,589.80	33,313.73
Insurance claims and refunds	-	-	268.99	268.99
Bank Interest Gross	-	142.00	22,850.92	22,992.92
Cash in hand	-	-	10,294,791.60	10,294,791.60
VAT refund relating to admin period	-	-	962,548.76	962,548.76
Receipts in Period		865.93	11,313,050.07	11,313,916.00
PAYMENTS				
Telephone	-	-	120.11	120.11
Network system fees	-	-	221.40	221.40
Professional Fees	-	-	40.00	40.00
Legal fees & Expenses	-	-	4,187.50	4,187.50
Debt Collection Fees	-	-	3,838.09	3,838.09
Statutory advertising	-	-	87.00	87.00
Finance / Bank interest & charges	-	-	65.00	65.00
General expenses	-	-	100.00	100.00
Payments In Period	-	-	8,659.10	8,659.10
Net Receipts/(Payments)		865.93	11,304,390.97	11,305,256.90
VAT control	-	-	303.15	303.15
Cash at bank	-	865.93	11,304,694.12	11,305,560.05
MADE UP AS FOLLOWS				
Barclays Bank	-	723.93	7,593,122.47	7,593,846.40
HSBC Bank	-	142.00	3,711,571.65	3,711,713.65

Notes to the R&P

- The cash in hand amount represents the balance of funds transferred from the former administration;
- All amounts are stated net of VAT;
- All amounts are held in interest bearing accounts;
- Aside from c.£102k held back by EESL's pre-administration bankers no debtor receipts remain in EESL's pre-administration bank account;
- Whilst a statement of affairs has now been received from EESL's sole director, we do not consider that adding in the statement of affairs figures to the R&P as comparatives would offer any added value to creditors as the majority of the asset realisations were completed in the former administration;
- As further explained in Appendix C below, our fees are based on time costs. As no amounts have been drawn in the liquidation to date there are no transactions included in the receipts and payments account above;
- There have been no payments made to us, our firm or our associates other than from the insolvent estate as shown in the receipts and payments account above;
- As explained earlier in the report a DCA has been instructed to collect debtors on our behalf. The amounts paid for those services are £3,838 and are reflected in the receipts and payments account above.

UPBOL: Joint Liquidators receipts and payments account

	Statement of Affairs £	22 May 2021 to 2 June 2021 £	3 June 2021 to 2 June 2022 £	Total £
RECEIPTS				
Bank Interest Gross		-	801.34	801.32
Cash in hand		-	458,303.22	458,303.22
VAT refund from Administration		-	1,585.72	1,585.72
Total receipts		-	460,690.28	460,690.28
PAYMENTS				
Corporation tax / Income tax		-	184.24	184.24
Statutory advertising		-	87.00	87.00
Total payments		-	271.24	271.24
Net receipts			460,419.04	460,419.04
VAT control account				(17.40)
Cash held in interest bearing account				460,401.64

Notes to the R&P

- The cash in hand amount represents the balance of funds transferred from the former administration;
- All amounts are stated net of VAT;
- All amounts are held in an interest bearing account with Barclays Plc;
- As there are no secured creditors of UPBOL therefore all receipts and payments are uncharged;
- Whilst a statement of affairs has now been received from UPBOL's sole director, we do not consider that adding in the statement of affairs figures to the R&P as comparatives would offer any added value to creditors as the statement of affairs is reflective of UPBOL's financial position as at the date of the former administration;
- As further explained in Appendix C below, our fees are based on time costs. As no amounts have been drawn in the liquidation to date there are no transactions included in the receipts and payments account above;
- There have been no payments made to us, our firm or our associates other than from the insolvent estate as shown in the receipts and payments account above.

Appendix B: Expenses

Expenses are amounts properly payable by us as liquidators from the estates, but excludes our fees and distributions to creditors. These include disbursements which are expenses met by and reimbursed to an office holder in connection with an insolvency appointment.

Expenses fall into two categories:

Expense	SIP9 definition
Category 1	Payments to persons providing the service to which the expense relates who are not an associate of the office holder.
Category 2	Payments to our firm or our associates or which have an element of shared costs (for example, photocopying and mileage disbursements, or costs shared between different insolvent estates).

We don't need approval from creditors to draw Category 1 expenses as these have all been provided by third parties but we do need approval to draw Category 2 expenses. The body of creditors who approve our fees (in this case the general body of creditors) also has the responsibility for agreeing the policies for payment of Category 2 expenses.

The following table provides a breakdown of the Category 2 expenses that have been incurred by us as liquidators or our associates, together with details of the Category 1 disbursements that have been incurred by PwC and will be recharged to the Companies in the current reporting period.

EESL

Category	Cost incurred by	Policy	Costs incurred (£)
2	PwC	Photocopying - at 10 pence per sheet copied, only charged for circulars to creditors and other bulk copying.	2.00
2	PwC	Mileage - For petrol, diesel and hybrid: at a maximum of 71 pence per mile (up to 2,000cc) or 93 pence per mile (over 2,000cc)	Nil
1	Third party	Storage costs	436.94
TOTAL incurred in the period			438.94

No category 1 or 2 disbursements have been drawn in the period of this report.

£3,708 of category 1 and 2 disbursements remains unbilled from the former administration. These are expected to be drawn in the liquidation in due course.

UPBOL

No category 1 or 2 disbursements were incurred in the period of this report. £1,130 of category 1 and 2 disbursements remain unbilled from the former administration. These are expected to be drawn in the liquidation in due course.

The expense policy set out above has been approved by the general body of creditors in the former administrations for both EESL and UPBOL. The table below provides details of the expenses incurred in the liquidation.

EESL: Statement of expenses

<i>Nature of expenses</i>	<i>Incurred in the administration</i>	<i>Paid/incurred in the period under review</i>	<i>Cumulative</i>	<i>Estimated future</i>	<i>Anticipated total</i>	<i>Initial estimate</i>	<i>Variance</i>
	(£)	(£)	(£)	(£)	(£)	(£)	(£)
Wages and salaries	2,761,635	-	2,761,635	-	2,761,635	2,689,943	(71,692)
Customer agent's fees and disbursements	1,382,746	-	1,382,746	-	1,382,746	1,748,216	365,470
PAYE/NIC and pension deductions	1,509,313	-	1,509,313	-	1,509,313	871,309	(638,004)
Rents and service charge	692,026	-	692,026	-	692,026	726,500	34,474
Billing fees and expenses	1,068,881	-	1,068,881	-	1,068,881	929,146	(139,735)
Debt collection fees (Note 1)	674,422	3,838	678,260	4,162	682,422	708,335	25,913
Legal fees and expenses (Note 2)	350,801	11,362	362,163	100,000 to 142,000	462,163 to 504,163	260,750	(201,413) to (243,413)
Utilities and rates	159,057	-	159,057	-	159,057	128,301	(30,756)
Subcontractors fees	396,334	-	396,334	-	396,334	152,564	(243,770)
Telephone	55,857	120	55,977	-	55,977	49,373	(6,604)
Network system fees	315,890	221	316,111	-	316,111	140,430	(175,681)
Employee/subcontractor expenses	55,921	-	55,921	-	55,921	21,703	(34,218)
Office costs, stationery and postage	24,525	-	24,525	500	25,025	23,882	(1,143)
Customer refunds (note 3)	-	1,129	1,129	-	1,129	-	(1,129)
Direct expenses	25,674	-	25,674	-	25,674	11,670	(14,004)
Licences, trademarks and royalties	15,435	-	15,435	-	15,435	-	(15,435)
Payroll bureau fees and expenses	14,277	-	14,277	-	14,277	6,969	(7,308)
Sundry expenses/contingency	6,346	-	6,346	3,000	9,346	23,778	14,432
Lease/hire/HP payments	8,323	-	8,323	-	8,323	2,975	(5,348)
Overdraft/loans interest/bank charges	10,844	65	10,909	235	11,144	2,812	(8,332)
Storage costs not charged as a disbursement	1,170	-	1,170	-	1,170	751	(419)
Professional fees	1,630	40	1,670	-	1,670	180	(1,490)

Taxation advice	6,750	-	6,750	-	6,750	-	(6,750)
Agents fees and disbursements	28,026	-	28,026	-	28,026	-	(28,026)
Pre-administration costs	251,077	-	251,077	-	251,077	251,078	1
Insurance (note 4)	40,143	(269)	39,874	-	39,874	9,534	(30,340)
Administrators' category 1 disbursements	38,337	437	38,774	200	38,974	38,761	(213)
Administrators' category 2 disbursements	1,701	2	1,703	40	1,743	3,165	1,422
Irrecoverable VAT	379	-	379	-	379	-	(379)
Contingency - Potential VAT liability (Note 5)	-	-	-	-	-	-	-
	9,897,518	16,945	9,914,463	108,137 to 150,137	10,022,603 to 10,064,603	8,802,125	(1,220,478) to (1,262,478)

For consistency of reporting from the former administration to the liquidation, the brought forward from the previous period figure represents the closing cumulative balance of expenses from the final administration period.

The former Administrators' fees and the Liquidators' fees are not included in the statement of expenses, but details on these costs can be found in Appendix C.

The table also excludes any potential tax liabilities that we may need to pay as a liquidation expense because amounts becoming due will depend on the position at the end of the tax accounting period.

The table should be read in conjunction with the receipts and payments account at Appendix A, which shows expenses actually paid during the period and the total paid to date.

Specific Notes to statement of expenses

Note 1: The estimate provided for debt collection fees is a prudent estimate of future costs, as we don't know the level of future book debt receipts we are likely to receive it is not possible to predict the actual future expense we will incur with any further degree of accuracy.

Note 2: The amount provisioned for future legal fees, represents an estimated range by our case lawyers. Due to the complex nature of specific matters such as the resolution of the EEG/EEHCL security position, it is not possible to predict with any further degree of accuracy what our future legal costs will be, and the estimate provided includes no provision for litigation costs should any litigation be required. Should any litigation costs need to be incurred these will be required to be approved by the Committee. The estimate in the table does include an estimate for legal costs should we need to make an application to court to obtain an increase to our fees estimate (albeit the estimate assumes the application would proceed without being challenged or contested by creditors). Should we be able to obtain approval to our revised fees estimate from the general body of creditors, avoiding the need for such an application, we expect that the legal fees estimate provided will reduce, reducing our overall expenses estimate.

Note 3: Customer refunds relate to customers who have overpaid debts due to EESL and an element needed to be refunded. £100 has been paid in the period. A further refund of £1,029 has been agreed in the period but wasn't paid in the reporting period.

Note 4: The reduction in insurance costs in the period represents a refund on premiums paid on cancellation of the insurance. No further insurance costs are expected to be paid.

Note 5: In the final Administrators' report, we reflected a provision of a potential contingent liability to HMRC in respect of VAT in the amount of c.£59k relating to the former administration. We are comfortable that all VAT amounts due to HMRC have been paid and that the Company is in a repayment position in respect of VAT, with HMRC owing an amount of £64k to the Company. Therefore this provision in the statement of expenses has been reduced to £0.

The table above should be read in conjunction with the receipts and payments account at Appendix A, which shows expenses actually paid during the period and the total paid to date.

We have explained in previous reports from the former administration the reasons why our expenses have exceeded the initial estimate provided. Since moving from the former administration to liquidation our estimate of overall expenses (excluding former Administrator and Liquidators' fees), has increased from £10.03m provided in our final administration report dated 21 May 2021 to between £10.02m to £10.06m.

The potential high end estimate is higher than we previously provided for in the final Administrators' progress report. This is solely the result of increased legal costs being incurred in the period than anticipated as a result of seeking legal advice in relation to our options for increasing our fee approval as well the review of documentation in relation to the EEG and EEHCL security and claims received. As a result of this and a better understanding of the legal assistance which may be required in respect of agreeing the EEG and EEHCL claims as well as the potential need to apply to court to seek an increase to our remuneration estimate claims the estimated future estimate for legal fees has increased.

UPBOL: Statement of Expenses

<i>Nature of expense</i>	<i>Brought forward from administration</i>	<i>Paid/incurred in the period under review</i>	<i>Cumulative</i>	<i>Estimated future</i>	<i>Anticipated total</i>	<i>Initial estimate</i>	<i>Variance</i>
	(£)	(£)	(£)	(£)	(£)	(£)	(£)
	-						
Legal fees and expenses	3,651	-	3,651	-	3,651	-	(3,651)
UPBO to EESL - contribution to insurance and employee costs (previously categorised as insurance)	6,927	-	6,927	-	6,927	6,927	
Office costs, stationery and postage	3,393	-	3,393	-	3,393	-	(3,393)
Finance, bank interest and charges (Note 1)	566	-	566	-	566	-	(566)
Storage	-	-		200	200	-	(200)
Statutory advertising	-	87	87	-	87	-	(87)
Corporation tax	-	185	185	-	185	-	(185)
Postage	-	-	-	200	200	-	(200)
Pre-administration costs	13,215	-	13,215	-	13,215	13,215	
Administrators Category 1 disbursements	2,057	-	2,057	-	2,057	975	(1,082)
Administrators Category 2 disbursements	47	-	47	-	47	-	(47)
Total expenses excluding our fees	29,856	272	30,128	400	30,527	21,117	(9,411)

For consistency of reporting from the previous administration to the liquidation, the brought forward from the previous period figure represents the closing cumulative balance of expenses from the final administration period.

The former Administrators and Liquidators' fees and expenses are not included in the statement of expenses, but information on these costs can be found in Appendix C below.

Please note that we have not provisioned for any future legal fees being incurred. The statement of expenses above assumes that the monies due in respect of the two days gas due back to UPBOL are received without the need for legal assistance.

The table also excludes any potential tax liabilities that we may need to pay as a liquidation expense because amounts becoming due will depend on the position at the end of the tax accounting period.

The table should be read in conjunction with the receipts and payments account at Appendix A, which shows expenses actually paid during the period and the total paid to date.

We have explained in previous reports from the former administration the reasons why our expenses have exceeded the initial estimate provided. Since moving from the former administration to liquidation our estimate of overall expenses (excluding former Administrators and Liquidators' fees), has stayed broadly in line from £30,041 provided in our final administration report dated 21 May 2021 to £30,527, the small increase being as a result of estimated future postage and storage costs.

Appendix C: Remuneration update

EESL

During the former administration, unsecured creditors fixed the basis of the former Administrators' fees on a time costs basis with an initial fee estimate of £3,419,869.

The fee basis agreed in the former administration continues to apply in the liquidation. This means that our fees as liquidators will be calculated by reference to time properly spent by the liquidators and their staff in dealing with the liquidation.

As per the former Joint Administrators' final progress report our time costs incurred were 13,162 hours at a cost of £5,165,989.

The liquidation appointment did not formally take effect until 4 June 2021. For the period 22 May 2021 to 3 June 2021 we incurred 32.85 hours at a cost of £15,983, at an average hourly rate of £486.54 (please see page 10 of this report for a breakdown of this time).

For the period specifically covered by this report, the time cost charges incurred are £320,043 representing 671.10 hours at an average hourly rate of £476.89. This amount does not necessarily reflect how much we will eventually draw as fees for this period.

We issued a revised remuneration report to creditors dated 4 March 2021, where we sought approval from the unsecured creditors to increase our initial fees estimate from £3,419,869 to £5,325,508. As we have detailed earlier in this report, although we did receive unconnected creditor support for this increase, certain creditors connected with EESL's sole director rejected the decision to increase our fees estimate and therefore at this time our fees estimate remains approved up to a cap of £3,419,869.

In the former administration fees drawn totalled £2.75m. There is currently £669,869 of the approved fees estimate still to draw. No further fees have been drawn to date (in the former administration or current liquidation). But we anticipate that this balance will be drawn in due course.

As can be seen above our time costs have significantly exceeded our initial fees estimate of £3,419,869 being the amount approved by the unsecured creditors as fee approving body and as disclosed earlier in this report.

We are therefore issuing, in conjunction with this progress report, a further remuneration report for creditors' consideration, seeking an increase to our fees estimate to £5,325,508.

This remuneration report has been reviewed by the Committee and whilst it cannot formally approve the increase to our fees estimate, it can provide its opinion on the report and the justification for the increased costs. The Committee has performed a detailed review of our remuneration report and has confirmed its approval of the report and our request for an increase to the fee estimate.

Reasons for exceeding initial fees estimate

Full details of why the initial fee estimate has been exceeded, along with the additional work undertaken can be found in the Joint Liquidators' remuneration report dated 19 July 2022. A high level summary is provided below:

- **Loss of access to the billing system:** The billing system was controlled by the director's overseas company and access was removed, requiring a whole new billing platform to be built from scratch. This increased costs, delayed the debt collection process, and meant that the position of customers moved to Scottish Power under the SoLR process could not be agreed.
- **Volume of customer queries:** a significant amount of time has been spent dealing with customer queries, which was necessary in order to ascertain the correct balances due from customers and to obtain the correct information relating to credit balances. The delay in being able to undertake the billing process inevitably increased the level of queries raised and the length of time over which such queries were raised. At the time that

the original fee estimate was prepared, it was not possible to predict the volume or complexity of customer queries that would be received.

- **Length of debtor collection process:** the Covid-19 pandemic which commenced in March 2020 had a significant impact on our debt collection strategy as certain collections had to be stopped, or were delayed and our ability to take legal action was restricted. Our original debt collection strategy was put on hold, with employees retained for longer than was originally envisaged in order to monitor ongoing collections and deal with customer queries.
- **Case specific/sector complexities:** there were many challenges faced by the administrators which have resulted in the original fees estimate being exceeded. These include:
 - the complexity of industry supplier creditor claims;
 - lack of a director's statement of affairs, resulting in difficulties in adjudicating claims;
 - lack of documentation to assess the validity of claims received by EEG and EEHCL;
 - Complex VAT arrangements and bespoke processes needing to be arranged with HMRC;
 - Interactions required with industry regulators;
 - internal team changes within HMRC making it difficult to obtain refunds due to the Company

For the reasons mentioned above, our time costs have exceeded the initial fee estimate.

We have therefore issued a further remuneration report to creditors which provides full details of the reasons the original fee estimate has been exceeded, the additional work that is still to be completed and the hourly rates that we propose to charge. This report can be found on the case website at the following address:

<https://www.pwc.co.uk/extraenergy>

We set out later in this Appendix details of our work to date, anticipated future work, expenses, subcontracted work and payments to associates.

We will be seeking approval from unsecured creditors, by means of a decision by correspondence, to our revised fee estimate. The decision date is **11 August 2022**. In the event that we are unable to obtain creditor agreement to our fee request, we may have to apply to court, resulting in additional delay and expense.

EESL: SIP 9 time summary for the period 4 June 2021 to 3 June 2022

	Partner	Director	Senior Manager	Manager	Senior Associate	Associate/Other	Total	Total Cost £	Average Hourly Rate £
Accounting & Treasury	-	-	1.05	6.00	46.60	46.85	100.50	35,740.50	355.63
Assets	-	-	1.80	13.65	33.50	18.95	67.90	27,796.25	409.37
Creditors	-	-	14.00	8.75	33.60	8.65	65.00	29,960.50	458.90
Employees & Pensions	-	-	0.10	-	0.25	-	0.35	194.75	556.43
Investigations	-	-	-	5.00	4.95	-	9.95	4,656.50	467.99
Secured Creditors	0.50	-	1.90	3.10	1.15	1.00	7.65	4,058.75	530.56
Statutory & Compliance	2.20	4.50	10.40	95.60	113.00	34.50	260.20	120,072.75	463.42
Strategy & Planning	-	-	0.35	6.90	2.20	0.80	10.25	4,981.50	486.00
Tax & VAT	-	6.00	13.60	27.50	86.95	15.25	149.30	92,581.00	620.10
Total	2.70	10.50	43.20	166.50	322.20	126.00	671.10	320,042.50	476.89

UPBOL

During the former administration, creditors fixed the basis of the former Administrators' fees on a time costs basis up to £297,889. During the former administration, for reasons outlined within the former Administrators' final progress report, we exceeded this initial estimate. As a result, in the former administration on 4 March 2021 we wrote to creditors seeking a decision to increase our fees estimate to an amount not exceeding £514,792. Creditors approved this decision.

The fee basis agreed in the administration continues to apply in the liquidation. This means that our fees as liquidators will be calculated by reference to time properly spent by the Liquidators and their staff in dealing with the liquidation.

As per the former Joint Administrators' final progress report our time costs incurred during the former administration were 1,383 hours at a cost of £443,335.

The liquidation appointment did not formally take effect until 3 June 2021. For the period 22 May 2021 to 2 June 2021 we incurred 13.6 hours at a cost of £5,257.50, at an average hourly rate of £368.58 (please see page 11 of this report for a breakdown of this time).

The time cost charges incurred in the period covered by this report are £97,371 representing 210.55 hours at an average hourly rate of £462.46. This amount does not necessarily reflect how much we will eventually draw as fees for this period.

In the former administration fees drawn totalled £268,995. There is currently £245,797 from the approved fees estimate still to draw. No further fees have been drawn following the circulation of the administrators' final progress report on 21 May 2021.

As can be seen above our total time costs in the administration and liquidation have now exceeded our approved fees estimate of £514,792. We do not anticipate seeking further approval to draw remuneration above the currently approved cap, so as to preserve a greater distribution to creditors.

We set out later in this Appendix details of our work to date, anticipated future work, expenses, subcontracted work and payments to associates.

UPBOL: SIP 9 time summary for the period 3 June 2021 to 2 June 2022

	Director	Senior Manager	Manager	Senior Associate	Associate	Support	Total	Total cost £	Average hourly rate £
Accounting & Treasury		0.20	0.90	4.80	0.85		6.75	2,715.00	402.22
Assets			22.55	0.50			23.05	11,718.00	508.37
Creditors		26.65	8.55	5.05	2.75		43.00	24,146.00	561.53
Statutory & Compliance	1.30	0.40	1.55	13.70	0.50		17.45	7,879.50	451.55
Strategy & Planning		0.20	18.10	11.95	21.10		51.35	20,129.00	392.00
Tax & VAT	1.00	1.60	9.80	52.55	0.50	3.50	68.95	30,783.50	446.46
Total	2.30	29.05	61.45	88.55	25.70	3.50	210.55	97,371.00	462.46

Our time charging policy and hourly rates

We and our team charge our time for the work we need to do in the liquidations. We delegate tasks to suitable grades of staff, taking into account their experience and any specialist knowledge that is needed and we supervise them properly to maximise the cost effectiveness of the work done. Anything complex or important matters of exceptional responsibility are handled by our senior staff or us.

All of our staff who work on the liquidations (including our cashiers, support and secretarial staff) charge time directly to the cases and are included in any analysis of time charged. Each grade of staff has an hourly charge out rate which is reviewed from time to time. For the avoidance of doubt, work carried out by our cashiers, support and secretarial staff is charged on a time costs basis and is included in the analysis of hourly rates charged by partners or other staff members. Time is charged in three minute units (i.e. 0.05 units). We don't charge general or overhead costs.

We set out below the maximum charge-out rates per hour for the grades of our staff who already or who are likely to work on the liquidations.

Grade	Up to 30 June 2022 £	From 1 July 2022 £
Partner	875	980
Appointment taking director	740	960
Director	740	915
Assistant director (not appointee)	625	900
Senior Manager	625	860
Manager	525	730
Senior Associate	425	515
Associate	280	375
Support staff	130	160
Offshore professionals	280	375-515

Should an increase in charge out rates result in our time costs exceeding the fee estimate provided to creditors at the time we sought approval of the basis of our remuneration, we will need to seek approval from the relevant creditor body in order to draw fees in excess of that estimate (hence our revised fee estimate and additional remuneration report).

We have introduced new grades into our charging structure (shown in the table above) to better reflect the range of responsibilities and skills of the staff who work on insolvency assignments and to reflect market practice. In addition, as the range of work undertaken by our Offshore Professional colleagues increases we have updated the description of this role.

Further details are below:

Title	Description
Appointment taking director	A licensed insolvency practitioner acting as an office holder on the insolvency appointment and subject to additional office-holder responsibilities compared to a Director

	who is not an appointed office-holder. Highly experienced in insolvency matters at a senior level, including managing complex insolvencies and supervising teams.
Assistant director	Individuals of Senior Manager title but who are highly experienced in insolvency matters and either with more than 10 years insolvency experience at Senior Manager level or are qualified to JIEB level.
Offshore Professional	Offshore professional colleagues may provide assistance, albeit that the majority of the work on this case will be undertaken by the UK based team. An off-shore professional at the high end of the fee bracket generally has appropriate insolvency experience or an accounting qualification, depending on the nature of the work and will assist with planning and control of various aspects of the insolvency. An off-shore professional at the low end of the fee bracket will typically have a finance-related qualification and appropriate skills to complete basic insolvency related tasks and provide administrative support to the team including efficient document preparation and data entry, records management, and general data analytics. All work under the supervision of more senior staff.

We call on colleagues, such as those in our Tax, VAT, Real Estate and Pensions departments where we need their expert advice. We may also utilise technology specialists from other parts of our firm. Specialist charge-out rates vary but the following are the maximum rates by grade per hour.

Grade	Specialists Up to 31 March 2022 £	Tax and pensions specialists From 1 April 2022 £	Technology specialists from 1 July 2022 £
Partner	1,680	1,810	1175
Director	1,540	1,660	1085
Senior Manager	1,425	1,310	980
Manager	860	950	795
Senior Associate	640	690	575
Associate	345	375	415
Support staff	190	205	145
Offshore professionals	190	190	375-515

In common with many professional firms, our scale rates may rise e.g. to cover annual inflationary cost increases.

Payments to associates

No payments have been made to associates or any party who could reasonably be perceived as an associate during the period of this report for either EESL or UPBOL. Relevant parties have been chosen due to their specific area of expertise or technical knowledge and payments to those parties based on standard commercial terms.

Our work in the period

Earlier in this section we have included an analysis of the time spent by the various grades of staff. Whilst this is not an exhaustive list, in the following table we provide more detail on the key areas of work.

Area of work	Work undertaken	Why the work was necessary	What, if any, financial benefit the work provided to creditors or whether it was required by statute
Accounting and treasury	<ul style="list-style-type: none"> Transfer of surplus administration funds to CVL accounts and setting up related systems (EESL and UPBOL); Liaising with pre-appointment bankers regarding balance of funds to retain in relation to ongoing contingent liabilities (EESL); Processing of receipts, payments and journals (EESL and UPBOL); and undertaking bank reconciliations and dealing with any reconciling items (EESL and UPBOL). 	<ul style="list-style-type: none"> To ensure proper stewardship of funds 	<ul style="list-style-type: none"> No direct financial benefit, but necessary for the conduct of the liquidation
Assets:			
- Debtors (EESL only)	<ul style="list-style-type: none"> Liaising with DCA in relation to debtor collections and schedules; Processing debtor receipts received from DCA's post conclusion of the formal debt collection exercise; Liaising with DCA's to obtain remittances and to establish debt collection fees deducted from debtor receipts; Processing cheque and BACS receipts relating to debtor realisations Processing debt collection fees; and Corresponding with DCA with regards to stopping debt collection activities and considering strategy in relation to ongoing collections. 	<ul style="list-style-type: none"> To maximise asset realisations for the benefit of creditors and to conclude debt collection activities once it became uncommercial to continue to collect debtors 	<ul style="list-style-type: none"> Realising assets to enable a distribution to creditors
- Other Assets (UPBOL)	<ul style="list-style-type: none"> Liaising with Scottish Power in respect of a refund of an overpayment of gas paid pre-appointment 		

Creditors:	<ul style="list-style-type: none"> Dealing with creditor enquiries received via email, telephone and post; (EESL and UPBOL); 	<ul style="list-style-type: none"> To keep creditors informed of the progress of the liquidations 	<ul style="list-style-type: none"> No financial benefit, but necessary for the conduct of the liquidation
- Enquiries	<ul style="list-style-type: none"> Preparing and issuing correspondence to creditors and their representatives (EESL and UPBOL); and Receiving and filing proof of debts (EESL and UPBOL); 		
- Secured creditors (EESL)	<ul style="list-style-type: none"> Liaising with legal advisors acting for EEG and EEHCL with a view to obtaining supporting evidence in support of EEG and EEHCL's claim; Reviewing the information provided; Liaising with our legal advisors to assess the validity of EEG's and EEHCL's security and holding strategy calls with the Liquidators. 	<ul style="list-style-type: none"> To account for secured claims correctly and to calculate return to all creditors accurately 	<ul style="list-style-type: none"> Statutory requirement
- Unsecured creditors (EESL & UPBOL)	<ul style="list-style-type: none"> Dealing with proofs of debt and updating creditor database; Requesting supporting documentation in relation to a number of larger claims; Continuing formal adjudication of creditor claims; Following receipt of statement of affairs, reconciling the creditors position as per the Liquidators' systems to the Statement of Affairs to identify new creditors and attributing statement of affairs values to claims received where possible Liaising with the Employment tribunal and processing any associated claims which have resulted (UPBOL); Liaising with the RPS regarding their final claim in liquidation (UPBOL); and Receipt of a further preferential claim via the RPS and adjudicating on this claim (UPBOL); 	<ul style="list-style-type: none"> To account for unsecured claims correctly; To agree claims in preparation for a future dividend 	<ul style="list-style-type: none"> Statutory requirement
Customer matters (EESL)	<ul style="list-style-type: none"> Dealing with customer queries and reviewing customer accounts to enable resolution of issues 		<ul style="list-style-type: none"> Statutory requirement
Investigations (EESL & UPBOL)	<ul style="list-style-type: none"> Liaising with the Department for Business, Energy & Industrial Strategy in respect of our CDDA submission, as necessary. 	<ul style="list-style-type: none"> To agree discharge our duties as liquidators 	<ul style="list-style-type: none"> statutory requirement

Statutory and compliance (EESL and UPBOL) - general	<ul style="list-style-type: none"> Dealing with statutory requirements following move from administration to liquidation, including the issue of statutory notices on appointment; Utilising forensic services to find historic information from company systems in respect of responding to Data Subject Access Requests (EESL only); Cancelling final insurance and receiving refund of overpayment of premiums into liquidation (EESL only); Reviewing, allocating and filing case post as appropriate; and Updating and maintaining statutory case files. Issuing decision procedure to all creditors on the formation of a liquidation committee; Addressing creditors queries, regarding obligations of a liquidation committee member prior to them making a nomination; Preparing decision record following decision procedure to form the Committee; Circulating and receiving back Non Disclosure Agreements and Consents to Act from Committee members; Filing Certificate of Due Constitution at Companies House; Preparation for and holding first meeting of Committee in liquidation, including preparation of supporting information for the Committee and minutes of the meeting; Receiving resolutions from the Committee regarding reporting frequency; and Arranging a second meeting of the Committee prior to the issue of the first progress report in liquidation 	<ul style="list-style-type: none"> To comply with statutory requirements; To comply with obligations under GDPR; For efficient management of the liquidations; 	<ul style="list-style-type: none"> statutory requirement
	- Committee (EESL)	<ul style="list-style-type: none"> To comply with statutory requirements regarding liquidation committees To aid the liquidators in dealing with outstanding matters in the liquidation 	<ul style="list-style-type: none"> statutory requirement
Tax & VAT: - Corporation tax (EESL & UPBOL)	<ul style="list-style-type: none"> Preparation and submission of tax return for year ended 31 December 2020; and preparation and submission of tax return for period ended 3 June 2021; 	<ul style="list-style-type: none"> To discharge tax obligations 	<ul style="list-style-type: none"> statutory requirement
	- VAT (EESL)	<ul style="list-style-type: none"> preparation and submission of quarterly VAT returns (EESL); Payment of VAT liabilities (EESL); Reconciliation of liquidation VAT accounts (EESL); 	<ul style="list-style-type: none"> statutory requirement

	<ul style="list-style-type: none"> • Liaising with HMRC in respect of outstanding VAT refunds relating to the former administration period relating to general VAT and CCL refunds (EESL); • obtaining VAT refunds of £962,549 and • Regular team discussions regarding ongoing VAT accounting for debtor receipts, treatment of debtor receipts; and amounts still due from HMRC relating to CCL and former administration and strategy for progressing receipt of these amounts. 		
Strategy and planning (EESL and UPBOL)	<ul style="list-style-type: none"> • Updating estimated outcome statements; • Reviewing liquidation strategy and holding team meetings to review status of the liquidations and ongoing case matters. • Conducting six monthly case reviews; • Filing of documents on approved systems of record; • Updating case checklists and diary management system. 	<ul style="list-style-type: none"> • To ensure the effective management of the liquidations 	<ul style="list-style-type: none"> • No direct financial benefit but necessary for the conduct of the administrations

Our future work

The following work still needs to be undertaken in order to conclude the liquidations.

EESL

Area of work	Work to be undertaken	Estimated cost £	Whether or not the work will provide a financial benefit to creditors
Assets: <ul style="list-style-type: none"> - Debtors - Pre-appointment cash 	<ul style="list-style-type: none"> • To deal with any residual debtor receipts received from DCA and to conclude debtor realisations. • Liaising with pre-appointment bankers in relation to balance retained to deal with contingent liabilities; • Adjudicating on an unsecured claim from EESL in UPBOL's estate and processing receipt of any dividend; 	<ul style="list-style-type: none"> • 20,097 	<ul style="list-style-type: none"> • Provides a direct financial benefit to creditors
Creditors: <ul style="list-style-type: none"> - unsecured creditors - Secured creditors 	<ul style="list-style-type: none"> • Preparing correspondence to potential creditors inviting lodgment of proofs of debt and lodging claims as received; • Continuation of claim adjudication, including requesting further information from creditors; • Updating and maintaining a record of the projected dividend level to creditors; • Preparing correspondence to claimants advising outcome of adjudication and advising of intention to declare unsecured dividend; • Final agreement of Employment Tribunal claims in respect of former employees for dividend purposes (UPBOL only); • Advertising intention to declare unsecured dividend; • Calculating dividend rate (Prescribed Part (EESL only) and Ordinary unsecured dividend) and preparing dividend file; • Preparing and paying unsecured dividend; and • Dealing with unclaimed dividends and transferring uncashed dividends to the Insolvency service account; • Continuing to work with solicitors to assess the validity of security of EEG and EEHCL; 	<ul style="list-style-type: none"> • 119,615 	<ul style="list-style-type: none"> • Procedures necessary to allow payment of a first and final dividend to the unsecured creditors

-	Committee	<ul style="list-style-type: none"> • Issuing communications to secured creditors as required; and • Responding to secured creditors' ad-hoc queries as necessary; and • Holding Committee meetings and issuing Committee reports as and when required. 		
	Preferential creditors / employees (UPBOL only)	<ul style="list-style-type: none"> • Liaising with the RPS regarding a further claim settled and dealing with subrogated claim for RPS; and • Liaising with individual former employees regarding employment tribunal claim. 		
Accounting and treasury		<ul style="list-style-type: none"> • To continue to process receipts, payments and journals as necessary; • To continue reconciling bank accounts; • Processing unsecured dividend payments; and • Bank account closure. 	• 34,333	• Ensures proper accounting in the liquidation and stewardship of the funds for the benefit of the creditors.
Employees and pensions		<ul style="list-style-type: none"> • Dealing with any final employee and pension queries; • obtaining pension clearance prior to case closure 	• 2,490	
Tax and VAT		<ul style="list-style-type: none"> • Preparation and submission of quarterly VAT returns • To continue to liaise with HMRC to obtain outstanding VAT and CCL refunds due; • To finalise the VAT position once book debts are concluded and deregister EESL for VAT; • Preparing and issuing periodic tax returns; • Liaising with HMRC in respect of the above; • Request for corporation tax clearance prior to closure 	• 82,810	<ul style="list-style-type: none"> • statutory requirement and necessary for the conduct of the liquidation • Obtaining refunds due directly benefits the funds available for distribution to creditors.
Investigations		<ul style="list-style-type: none"> • If required, liaising with the Department for Business, Energy & Industrial Strategy in respect of our CDDA submission. 		• statutory requirement
Strategy & planning		<ul style="list-style-type: none"> • Undertaking six monthly case reviews; • Holding case progression meetings to ensure efficient case progression; • Dealing with fee approval and billing; 	• 62,895	• statutory requirement and necessary for the conduct of the liquidation

	<ul style="list-style-type: none"> Dealing with any case specific meetings as and when required 		
Statutory & compliance and closure procedures	<ul style="list-style-type: none"> Preparing and issuing annual progress reports to creditors, members and the Registrar of Companies in liquidation Issuing any notices and associated documentation for seeking any future decisions of creditors as required; Responding to any further Data Subject Access Requests; Obtaining clearances from third parties; Preparation and issue of Joint Liquidators' final report and move to dissolution; Completing checklists and diary management system; Closing down internal systems; and Completing internal statutory case files. 	<ul style="list-style-type: none"> £114,751 	<ul style="list-style-type: none"> statutory requirement

UPBOL

Area of work	Work to be undertaken	Estimated cost £	Whether or not the work will provide a financial benefit to creditors
Assets	<ul style="list-style-type: none"> Receipt of overpayment of two days gas from Scottish Power into UPBOL; 	<ul style="list-style-type: none"> 5,000 	<ul style="list-style-type: none"> Provides a direct financial benefit to creditors
Accounting and treasury	<ul style="list-style-type: none"> To continue to process receipts, payments and journals as necessary; To continue reconciling bank accounts; Processing unsecured dividend payments; and Bank account closure. 	<ul style="list-style-type: none"> 15,000 	<ul style="list-style-type: none"> Ensures proper accounting in the liquidation and stewardship of the funds for the benefit of the creditors.
Tax and VAT	<ul style="list-style-type: none"> Preparing and submitting VAT 426 reclaims to recover VAT in liquidation Preparing and issuing periodic tax returns; Liaising with HMRC in respect of the above; 	<ul style="list-style-type: none"> 5,000 	<ul style="list-style-type: none"> statutory requirement and necessary for the conduct of the liquidation

	<ul style="list-style-type: none"> Request for corporation tax clearance prior to closure 		
Unsecured creditors	<ul style="list-style-type: none"> Preparing correspondence to potential creditors inviting lodgment of proofs of debt and lodging claims as received; Continuation of claim adjudication, including requesting further information from creditors; Updating and maintaining a record of the projected dividend level to creditors; Preparing correspondence to claimants advising outcome of adjudication and advising of intention to declare unsecured dividend; Advertising intention to declare unsecured dividend; Calculating dividend rate and preparing dividend file; Preparing and paying unsecured dividend; and Dealing with unclaimed dividends and transferring uncashed dividends to the Insolvency service account. 	<ul style="list-style-type: none"> 15,000 	<ul style="list-style-type: none"> statutory requirement
Investigations	<ul style="list-style-type: none"> If required, liaising with the Department for Business, Energy & Industrial Strategy in respect of our CDDA submission. 	<ul style="list-style-type: none"> Nil 	<ul style="list-style-type: none"> statutory requirement
Statutory & compliance and closure procedures	<ul style="list-style-type: none"> Preparing and issuing annual progress reports to creditors, members and the Registrar of Companies in liquidation Issuing any notices and associated documentation for seeking any future decisions of creditors as required; Responding to any further Data Subject Access Requests; Obtaining clearances from third parties; Preparation and issue of Joint Liquidators' final report and move to dissolution; Completing checklists and diary management system; Closing down internal systems; and 	<ul style="list-style-type: none"> 20,000 	<ul style="list-style-type: none"> statutory requirement

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- Completing internal statutory case files.
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Our relationships

We have no business or personal relationships with the parties who approve our fees or who provide services to the liquidation where the relationship could give rise to a conflict of interest.

Details of subcontracted work

The following work, which we or our staff would normally do, has been done by subcontractors as this was the most cost efficient way for the work to be carried out

Service provided	Name of firm/organisation	Reason selected	Basis of fees
Debt collection services (EESL only)	<ul style="list-style-type: none">Credit Style Limited	<ul style="list-style-type: none">sector expertise	<ul style="list-style-type: none">% of realisations

Legal and other professional firms

We instructed the following professionals on this case:

Service provided	Name of firm/organisation	Reason selected	Basis of fees
Legal services	<ul style="list-style-type: none">Gateley Plc (EESL only)Eversheds Sutherland LLP (EESL and UPBOL)	<ul style="list-style-type: none">Insolvency expertise	<ul style="list-style-type: none">time cost and disbursements

Appendix D: Other information

EESL

Company's registered name:	Extra Energy Energy Supply Limited
Trading name:	Extra Energy
Registered number:	08053154
Registered address:	PwC LLP, Central Square, 29 Wellington Street, Leeds, LS1 4DL
Date of the Liquidators' appointment:	4 June 2021
Liquidators' names, addresses and contact details:	David Matthew Hammond – 1 Chamberlain Square, Birmingham, B3 3AX Edward Williams - 1 Chamberlain Square, Birmingham, B3 3AX 0113 289 4000

UPBOL

Company's registered name:	Utility Professional Business Operations Limited
Trading name:	Extra Energy
Registered number:	08656255
Registered address:	PwC LLP, Central Square, 29 Wellington Street, Leeds, LS1 4DL
Date of the Liquidators' appointment:	3 June 2021
Liquidators' names, addresses and contact details:	David Matthew Hammond – 1 Chamberlain Square, Birmingham, B3 3AX Edward Williams - 1 Chamberlain Square, Birmingham, B3 3AX 0113 289 4000

Appendix E: Creditors' rights to opt out of receiving certain communications

The Insolvency (England and Wales) Rules 2016 ("IR16")

Information provided to creditors on opting out in accordance with Rule 1.39

As part of our first communication with you, we are required to inform you about your right to elect to opt out of receiving further documents relating to these proceedings as follows:

You have the right to elect to opt out of receiving further documents about these proceedings unless:

- (a) the Insolvency Act 1986 requires a document to be delivered to all creditors without expressly excluding opted-out creditors;
- (b) it is a notice relating to a change in the office-holder or the office-holders' contact details, or;
- (c) it is a notice of a dividend or proposed dividend or a notice which the court orders to be sent to all creditors or all creditors of a particular category to which the creditor belongs.

Any election to opt out will not affect a creditor's entitlement to receive dividends, should any be paid to creditors. Similarly, unless IR16 provide to the contrary, opting-out will not affect any right the creditor may have to vote in a decision procedure or participate in a deemed consent procedure in these proceedings, although the creditor will not receive notice of it.

If a creditor opts out, they will be treated as having opted out in respect of any consecutive insolvency proceedings of a different kind in respect of the same company. A creditor can opt out at any time by delivering written notice to the office holder at the postal address noted in the covering correspondence or by e-mail to: uk_insolvencydocsrequests@pwc.com The notice must be authenticated in accordance with rule 1.5 IR16 and dated by the creditor. A creditor will be treated as an opted-out creditor as soon as reasonably practicable after delivery of the creditor's election to opt out.

An election to opt out can be revoked at any time by delivering a further notice to the office-holder in writing, authenticated and dated by the creditor. A creditor ceases to be an opted-out creditor from the date the notice is received by the office holder.

Should you have any questions on this process, please use the contact details in the covering correspondence.