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### 1 Company details

Company number 0 7 8 9 3 3 9 5

Company name in full The House Crowd Limited

#### → Filling in this form

Please complete in typescript or in  
bold black capitals.

### 2 Administrator's name

Full forename(s) Frank

Surname Ofonagoro

### 3 Administrator's address

Building name/number No. 1 Spinningfields

Street Quay Street

Post town Manchester

County/Region

Postcode M 3 3 J E

Country

### 4 Administrator's name ①

Full forename(s) Jeremy

Surname Woodside

#### ① Other administrator

Use this section to tell us about  
another administrator.

### 5 Administrator's address ②

Building name/number No. 1 Spinningfields

Street Quay Street

Post town Manchester

County/Region

Postcode M 3 3 J E

Country

#### ② Other administrator

Use this section to tell us about  
another administrator.

# AM10

## Notice of administrator's progress report

### 6 Period of progress report

From date	<sup>d</sup> 2	<sup>d</sup> 4	<sup>m</sup> 0	<sup>m</sup> 2	<sup>y</sup> 2	<sup>y</sup> 0	<sup>y</sup> 2	<sup>y</sup> 1
To date	<sup>d</sup> 2	<sup>d</sup> 3	<sup>m</sup> 0	<sup>m</sup> 8	<sup>y</sup> 2	<sup>y</sup> 0	<sup>y</sup> 2	<sup>y</sup> 1

### 7 Progress report

☒ I attach a copy of the progress report

### 8 Sign and date

Administrator's  
signature

Signature

X



X

Signature date

<sup>d</sup> 2	<sup>d</sup> 1	<sup>m</sup> 0	<sup>m</sup> 9	<sup>y</sup> 2	<sup>y</sup> 0	<sup>y</sup> 2	<sup>y</sup> 1
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You do not have to give any contact information, but if you do it will help Companies House if there is a query on the form. The contact information you give will be visible to searchers of the public record.

Contact name **Alex Roberts**

Company name **Quantuma Advisory Limited**

Address **No. 1 Spinningfields**

**Quay Street**

Post town **Manchester**

County/Region

Postcode

**M 3 3 J E**

Country

DX

Telephone

**0161 6949144**

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- ☐ The company name and number match the information held on the public Register.
- ☐ You have attached the required documents.
- ☐ You have signed the form.

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# Continuation page

Name and address of insolvency practitioner

✓ **What this form is for**  
Use this continuation page to tell us about another insolvency practitioner where more than 2 are already jointly appointed. ①  
Attach this to the relevant form.  
Use extra copies to tell us of additional insolvency practitioners.

✗ **What this form is NOT for**  
You can't use this continuation page to tell us about an appointment, resignation, removal or vacation of office.

→ **Filling in this form**  
Please complete in typescript or in bold black capitals.  
  
All fields are mandatory unless specified or indicated by \*

## 1 Appointment type

Tick to show the nature of the appointment:

- ☒ Administrator
- ☐ Administrative receiver
- ☐ Receiver
- ☐ Manager
- ☐ Nominee
- ☐ Supervisor
- ☐ Liquidator
- ☐ Provisional liquidator

① You can use this continuation page with the following forms:  
- VAM1, VAM2, VAM3, VAM4, VAM6, VAM7  
- CVA1, CVA3, CVA4  
- AM02, AM03, AM04, AM05, AM06, AM07, AM08, AM09, AM10, AM12, AM13, AM14, AM19, AM20, AM21, AM22, AM23, AM24, AM25  
- REC1, REC2, REC3  
- LIQ2, LIQ3, LIQ05, LIQ13, LIQ14, WU07, WU15  
- COM1, COM2, COM3, COM4  
- NDISC

## 2 Insolvency practitioner's name

Full forename(s)

Frank

Surname

Wessely

## 3 Insolvency practitioner's address

Building name/number

2nd Floor

Street

Arcadia House

Post town

15 Forlease Road

County/Region

Maidenhead

Postcode

S L 6 1 R X

Country

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## **The House Crowd Limited (In Administration) (“the Company”)**

**In the High Court of Justice Business and Property Courts in Manchester CR2021MAN000111**

**THE JOINT ADMINISTRATORS’ PROGRESS REPORT FOR THE PERIOD 24 FEBRUARY 2021 TO 23 AUGUST 2021**

**21 September 2021**

**This report has been prepared for the sole purpose of updating the creditors for information purposes. The report is private and confidential and may not be relied upon, referred to, reproduced or quoted from, in whole or in part, by creditors for any purpose other than updating them for information purposes, or by any other person for any purpose whatsoever.**

**Frank Ofonagoro and Jeremy Woodside of Quantuma Advisory Limited, No. 1 Spinningfields, Quay Street, Manchester, M3 3JE, and Frank Wessely of Quantuma Advisory Limited, 2<sup>nd</sup> Floor, Arcadia House, 15 Forlease Road, Maidenhead, SL6 1RX, were appointed Joint Administrators of The House Crowd Limited on 24 February 2021.**

**The affairs, business and property of the Company are managed by the Joint Administrators. The Joint Administrators act as agents of the Company and contract without personal liability.**

**Frank Ofonagoro is licensed to act as an insolvency practitioner by the Insolvency Practitioners Association. Jeremy Woodside and Frank Wessely are licensed to act as Insolvency Practitioners by the Institute of Chartered Accountants in England & Wales.**

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## **ABBREVIATIONS**

For the purpose of this report the following abbreviations shall be used:

Borrower	An individual or company which has entered into a loan agreement with HCFSa
Bovill	Bovill Financial Services
CASS	Client Assets Sourcebook (Financial Conduct Authority)
CBILS	Coronavirus Business Interruption Loan Scheme
CDDA	Company Directors Disqualification Act 1986
CEO	Chief Executive Officer
COMI	Centre Of Main Interests
CVL	Creditors Voluntary Liquidation
Equitivo	Equitivo Advisory Limited
EU	European Union
E-Wallet System	Electronic Wallet System
FCA	Financial Conduct Authority
FOS	Financial Ombudsman Service
FSMA	Financial Services and Markets Act 2000

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Group	The House Crowd Limited, its' subsidiaries, investments and House Crowd Developments and all HCD & HCP SPV's
HCD(s)	House Crowd Development SPV's typically named House Crowd Development 1, 2, etc.
HCF	House Crowd Finance Limited (in Administration)
HCFSa	House Crowd Finance (Security Agent) Limited (in Administration)
HCP(s)	House Crowd Property SPV's typically names House Crowd Project 1, 2, etc.
HCPM	House Crowd Property Management Limited (in Administration)
HMRC	Her Majesty's Revenue & Customs
ICAEW	Institute of Chartered Accountants in England and Wales
IFISA	Innovative Finance ISA
Retail Lender	A registered member of the Platform
IPA	Insolvency Practitioners Association
IPS	Insolvency Practitioners System
ISA	Individual Savings Account
IT	Information Technology
Jacqui Hewitt Bookkeeping	Jacqui Hewitt Bookkeeping Plus
JMW	JMW Solicitors LLP
Landwood Group	Landwood Commercial (Manchester) Limited
LLP	Limited Liability Partnership
MangoPay	MangoPay SA
NI	National Insurance
P2P	Peer-to-Peer
PAYE	Pay-as-you-earn Tax
Payroll Options	Payroll Options Limited
Platform	<a href="http://www.thehousecrowd.com">www.thehousecrowd.com</a>
POD	Proof of Debt form
PPF	Pension Protection Fund
PP or Prescribed Part	The Prescribed Part of the Company's net property subject to Section 176A of the Act
Reporting Period	Period covered by the report from 24 February 2021 to 23 August 2021
ROC	Registrar of Companies
RPO	The Redundancy Payments Office
SIP	Statement of Insolvency Practice (England & Wales)
SOA	Statement of Affairs

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SPV	Special Purpose Vehicle
TBC	To Be Confirmed
THC	The House Crowd Limited (in Administration)
The Act	The Insolvency Act 1986
The Company	The House Crowd Limited (in Administration)
The Court	High Court of Justice Business and Property Courts in Manchester
The House Crowd Business	Collectively THC, HCF, HCFSA, HCPM, HCD SPVs, HCP SPVs
The Joint Administrators	Frank Ofonagoro, Jeremy Woodside and Frank Wessely
The Rules	The Insolvency (England & Wales) Rules 2016
The Proposals	The Statement of the Joint Administrators' Proposals prepared pursuant to Paragraph 49(1) of Schedule B1 of the Act
VAT	Value Added Tax
Woodside Corporate	Woodside Corporate Services Limited



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## **INTRODUCTION**

This report has been prepared to provide creditors with an update on the progress of the Administration of the Company since the Joint Administrators' Statement of Proposals dated 19 April 2021, and should be read in conjunction with the Proposals.

This report is also being used to provide an update to retail lenders on the progress of the Administration and recovery of retail lender assets.

A schedule of statutory information in respect of the Company is attached at Appendix 1.

The Proposals were approved on 4 May 2021. Notice of the approval of the Proposals was provided to creditors via THC's creditor portal on 10 May 2021.

### **Objective of Administration**

The Joint Administrators are continuing to perform their functions with an aim to achieve the Administration objective of achieving a better result for the creditors as a whole than would be likely to be achieved if the Company were wound up (without first being in Administration).

### **Details of the appointment of the Joint Administrators**

Frank Ofonagoro, Jeremy Woodside and Frank Wessely of Quantuma Advisory Limited were appointed Joint Administrators of the Company on 24 February 2021.

The Joint Administrators confirm that they are authorised to carry out all functions, duties and powers by either one or all of them.

As previously reported, following their appointment as Administrators of THC, the Joint Administrators commenced a review of its affairs and the nature of its operational and financial relationship with HCFSA, HCF and HCPM.

Following their review, the Joint Administrators of THC concluded that it was necessary for the Administration of THC and its subsidiaries, to occur simultaneously as although separately incorporated entities, it quickly became apparent that THC's affairs were so inter-linked with those of its subsidiaries and that they had been operated effectively as a single business with cross pollination of resources, management and funding.

Therefore, the Joint Administrators of THC concluded that it would be difficult to achieve the objectives of THC's Administration without overall control of its subsidiaries. Furthermore, the Joint Administrators considered the financial position of THC's subsidiaries in order to ascertain what value its shareholding in each of HCF, HCFSA and HCPM could realise. From this evaluation it became apparent that due to significant inter-company liabilities owed primarily to THC, each of its subsidiaries were not viable without ongoing operational and financial support from THC.

In light of the above, on 25 February 2021, HCFSA, HCF and HCPM were placed into Administration following an application by THC under the provisions of paragraph 22 of Schedule B1 of the Insolvency Act 1986.

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## **PROGRESS OF THE ADMINISTRATION**

THC is the FCA authorised entity within the wider House Crowd Business for P2P lending purposes. Accordingly, THC needs to remain in Administration until the conclusion of the Joint Administrators' orderly wind-down of the House Crowd Business.

### ***Court Applications***

As previously reported in the Proposals, it is their intention to apply to Court for directions as to the basis on which their remuneration will be set and that retail lender assets can be used to settle the same (and any outstanding third-party costs).

The Joint Administrators have instructed specialist legal Counsel to draft a formal application which will shortly be lodged in Court.

Additionally, due to inaccurate record keeping, it is currently unclear as to how net bridging and development loan realisations should be properly and accurately distributed to retail lenders.

The Joint Administrators have spent significant time in reviewing the Company's books and records and have at times found conflicting information that makes it difficult to accurately establish the rightful return due to the remaining auto-invest and self-select retail lenders.

Given the difficulties encountered, the Joint Administrators intend to prepare and submit a second application to Court for directions as to the fairest distribution mechanism to return funds to auto-invest and self-select retail lenders.

An update on progress made in respect of the Court applications will be provided in the next progress report.

### **Retail lenders / HCP shareholders**

#### ***Communication with retail lenders***

Immediately following appointment, the Joint Administrators set up an email address ([thehousecrowd@quantuma.com](mailto:thehousecrowd@quantuma.com)) as a dedicated contact point for the large retail lender base to communicate with the Joint Administrators.

As key stakeholders of the Administration process, significant time has been spent in dealing with ongoing retail lender queries. The Joint Administrators have so far dealt with over 743 email queries as well as providing several FAQ updates to a support group representing c.600 retail lenders.

At the outset of the Administration, the Joint Administrators also made direct contact with 20 retail lenders with the highest value of outstanding loans in a bid to reassure and build confidence.

Additionally, to date the Joint Administrators have facilitated six retail lender support group meetings and intend to continue to hold these meetings.

Furthermore on 26 August 2021, the Joint Administrators provided retail lenders with the first of what will be six monthly updates via THC Platform on their progress in realising the bridging and development loan books.

#### **Un-deployed retail lender monies**

As previously reported, the wider House Crowd Business' operations were structured in a manner that meant the business did not have an obligation to abide by CASS rules which govern how any funds constituting "client monies" should be managed.

Instead, THC engaged a client money service provider, MangoPay, to manage any client monies across all of THC's investment products except the IFISA product (which was managed by Woodside Corporate). Any retail lender funds held by these service providers at the date of Administration were kept in ring fenced accounts operated by these providers.

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The Joint Administrators have spent significant time in liaising with the third-party payment providers (Mango pay and Woodside Corporate) in relation to non-invested client monies held by them at the commencement of the Administration. The Joint Administrators have been able to successfully reconcile the monies held by these providers and have asked all of the concerned retail lenders to provide their bank account details so that their funds can be returned to them.

To date, the sum of £84,000 of £103,000 has been returned to retail lenders. The Joint Administrators are still awaiting bank details from some retail lenders in order to return the remaining £19,000.

Additionally, the Joint Administrators have also been able to identify non-invested funds held by THC in its pre-administration bank accounts.

These funds are due to be repatriated back to the concerned retail lenders and correspondence has been sent to these retail lenders in an effort to obtain their bank account details. This process remains ongoing and an update in this regard will be provided in the next progress report.

### ***Client monies***

THC is not authorised to hold client monies by the FCA and as such did not take steps, pre-administration, to comply with the strict provisions of CASS in relation to funds from retail lenders.

However, it is now the Joint Administrators' opinion following advice from specialist CASS Counsel, that whilst THC did not have client money permissions, given the nature of its operations, particularly in relation to the treatment of retail lender funds around the wider House Crowd Business before net realisations ("client monies" in our opinion) become available for capital and interest payments, THC as a minimum should have fallen under the ambit of CASS.

Following this advice and discussions with the FCA, the Joint Administrators intend to formulate a process that aims to ensure that any funds that come into the Joint Administrators' possession considered "client money" will be held to the order of retail lenders in appropriately segregated ring-fenced bank accounts, so that as and when applicable, realisations from particular loans (bridging or development) can be accurately repatriated back to retail lenders in those loans.

### ***Un-deployed monies held by former solicitor***

Since their appointment, the Joint Administrators became aware that THC's former solicitors, Jane Hartley Associates, were in possession of un-deployed monies provided by retail lenders via the THC's investment platform.

The Joint Administrators have subsequently recovered c.£85,000 from THC's former solicitor and these funds have been ring-fenced in separate (unconnected to the Administration estate) bank accounts pending a full reconciliation before being repatriated back to retail lenders.

### ***IFISA management***

At the date of the Administration, according to THC's books and records there were c.£7.1m of retail lender funds invested in THC's IFISA.

Since appointment, the Joint Administrators have spent extensive time dealing with matters relating to THC's status as IFISA manager on behalf of c.500 retail lenders. This has included submitting a statutory return to HMRC in respect of all IFISA data held by THC for the preceding financial year, thereby maintaining the tax benefits (ISA wrapper) for the IFISA retail lenders.

Additionally, the Joint Administrators have also spent time undertaking a process of finding an alternative ISA manager to migrate retail lender accounts/interests onto a solvent platform on conclusion of THC's Administration. This will ensure that a qualified third party will take over the management of all IFISA's and the responsibility to report to HMRC and ensure that the ISA wrapper status is maintained for retail lenders after the Joint Administrators vacate office.

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This process remains ongoing, and the Joint Administrators will provide an update in this regard in their subsequent progress reports.

### ***Interaction with the FCA***

THC remains a regulated entity falling under the ambit of the FCA's oversight.

Since their appointment, the Joint Administrators have continued to liaise with the FCA on various matters that impact the Administration process.

The Joint Administrators will continue to keep the FCA updated on the progress of the Administration and consult on any relevant issues.

### ***Employees***

Currently eight staff members (four employees and four consultants) continue to support the Joint Administrators in the wind-down of THC and its subsidiaries.

The staff and consultants continue to be retained due to their intrinsic knowledge of the House Crowd Business and operations. They have supported the Joint Administrators in various tasks throughout the Administration process including, but not limited to the following: -

- Understanding certain processes and business practices, in particular the flow of monies from retail lenders into the various investment streams;
- Locating books and records pertinent to the Administration process;
- Aiding the Joint Administrators in their capacity as security agent with the ongoing sales of the development properties in HCFSAs;
- Aiding the joint Administrators with the ongoing collect out process of the Bridging loan book;
- Providing the management services to the HCP SPV entities via HCPM;
- Assisting the Joint Administrator with addressing retail lender queries; and
- Assisting in the preparation of updates to the FCA and retail lenders.

### ***Landlord***

Shortly after their appointment, the Joint Administrators entered into negotiations with the landlord of THC's former trading premises in order to seek the return of a rent deposit totalling £9,000 and mitigate any potential claim from the landlord. However, the deposit was offset in full against outstanding lease related costs and as such yielded no realisations for the Administration estate. An informal surrender of the lease has been accepted by the landlord.

### ***The Joint Administrators' receipts and payments account***

Attached at Appendix 2 is a receipts and payments account for the Reporting Period. In accordance with the requirements of SIP 7, I confirm that the Joint Administrators' account has been reconciled with that held at the bank.

The rest of this report describes the key developments in the Administration over the Reporting Period.

For a detailed list of work undertaken by the Joint Administrators during the Administration, see Appendix 4.

We have also summarised the main asset realisations during the Reporting Period and an estimation of those assets yet to be realised, together with details of costs incurred but as yet remaining unpaid.

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## **VAT Basis**

The receipts and payments are shown net of VAT. As the Company is not VAT registered, a separate entry shows the amount of VAT paid and is detailed as irrecoverable.

## **Administrative, Statutory & Regulatory Tasks**

The Joint Administrators have met a considerable number of statutory and regulatory obligations. Whilst many of these tasks have not had a direct benefit in enhancing realisations for the insolvent estate, they have assisted in the efficient and compliant progressing of the Administration, which has ensured that the Joint Administrators and their staff have carried out their work to high professional standards.

During the Reporting Period, these tasks have primarily included:

- Informing all relevant persons of the commencement of the Administration, including filing statutory documents at Companies House and meeting statutory advertising requirements;
- Issuing the Proposals, seeking relevant creditors' approvals and issuing notice of the outcome;
- Drafting and issuing the progress report to creditors;
- Consulting with and instructing staff and independent advisers as regards practical, technical and legal aspects of the case to ensure efficient progress;
- Maintaining case files, which must include records to show and explain the Administration and any decisions made by the Joint Administrators that materially affect the Administration;
- Monitoring and maintaining an adequate statutory bond;
- Conducting periodic case reviews to ensure that the Administration is progressing efficiently, effectively and in line with the statutory requirements;
- Maintaining and updating the estate cash book and bank accounts, including regular bank reconciliations and processing receipts and payments;
- Completing periodic tax returns;
- Preparation and filing of IFISA management information to HMRC; and
- Preparing a report on the conduct of the directors as required by the Company Directors Disqualification Act.

## **Realisation of assets**

### ***Cash as bank***

As previously reported, following their appointment the Joint Administrators arranged for all of THC's bank accounts under the name of "The House Crowd Limited", to be frozen. It was established that in total there were c.218 bank accounts under the control of THC holding credit balances totalling c.£2.5m.

As highlighted in the Joint Administrators' Proposals, a detailed reconciliation of the same was undertaken to understand the provenance of the credit balances in these accounts.

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According to the directors' estimated Statement of Affairs, the sum of £109,769 was identified as belonging to the Company as at the date of Administration. Following the above reconciliation, it was found that the sum of £110,639 belonged to the Company as at Administration and has been transferred to the Administration bank account.

### ***HCPM and HCFSA Employee and Consultancy Recharges***

As previously reported, following their appointment, the Joint Administrators established that all employees of the House Crowd Business were employed directly by THC, albeit some staff provided services across the different legal entities (including HCFSA and HCPM).

The costs in respect of these employees and consultants are initially met by the THC Administration estate and are subsequently recharged to the respective HCPM and HCFSA Administration estates (these receipts are shown on the receipts and payments account at Appendix 2).

### ***HCF Consultancy Recharges***

Similar to the above, the costs in respect of the consultancy fees were initially met by THC Administration estate and, where elements of the work undertaken by consultants are specific to the Administration of HCF an element of the costs incurred are recharged to THC (these receipts are shown on the receipts and payments account at Appendix 2).

### ***Sale of assets to a Connected Party – Office Equipment***

In accordance with SIP 13, the Joint Administrators instructed Landwood who are professional independent agents with adequate professional indemnity insurance, to dispose of the Company's office equipment using the most advantageous method available.

Frazer Fearnhead, a director of the Company expressed an interest in purchasing the Company's office equipment.

Therefore, Frazer Fearnhead was invited to contact Landwood direct to progress his interest. Landwood weighed up the advantages of a swift sale, which would avoid the ongoing costs of storing and marketing the asset against the potential of attracting a better offer albeit that this would involve incurring more costs. Landwood concluded that his offer was very likely to represent the best net realisation for the asset and they recommended to the Joint Administrators that the offer be accepted.

Consequently, the Company's office equipment was sold to Frazer Fearnhead on 22 April 2021 for £100 (exclusive of any VAT), which was received in full on 22 April 2021.

### ***Estimated future realisations***

#### ***HCF Profit share***

The directors' estimated Statement of Affairs states an asset consisting of a HCF profit share owed to THC with a book value of £638,470 but an "uncertain" estimated to realise value.

HCF is also in Administration but based on current information, it is not anticipated that there will be sufficient asset realisations to enable the repayment of this profit share to THC.

#### ***HCP SPV Loans***

The directors' estimated Statement of Affairs states an asset consisting of loans to various HCP SPVs with a book value of £76,018 but an "uncertain" estimated to realise value.

The prospect of any realisations from this asset is dependent upon any profits within the HCP SPVs following the sale of buy to let properties residing in them. Based on current information this is uncertain.

The Joint Administrators will provide an update in this regard in their next progress report.

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### ***THC Shares held in HCP's***

The directors' estimated Statement of Affairs state an asset consisting of shares held in various HCP SPVs with a book value of £8,000 but an "uncertain" estimated to realise value.

The prospect of any realisations from this asset is dependent upon any profits within the HCP SPVs following the sale of buy to let properties residing in them. Based on current information this is uncertain.

### **Payments**

A full list of payments made during the Reporting Period is detailed in the Joint Administrators' receipts and payments Account at Appendix 2.

### **Other Items**

#### ***HCFSA inter-estate funding***

The Joint Administrators explained in the Proposals, that it was necessary for the Administrations of THC and its subsidiaries to occur simultaneously as although separately incorporated entities, THC's affairs were so inter-linked with its subsidiaries and that they had been operated effectively as a single business with cross pollination of resources, management and funding.

As explained earlier in this report, given that THC is the FCA authorised entity within the wider House Crowd Business for P2P lending purposes it is necessary that THC remains in Administration until the conclusion of the Joint Administrators' orderly wind-down of the House Crowd Business.

However, THC is not forecast to have enough future realisations to be self-sufficient. Therefore, in order to be able to continue the Administration process of THC, the Administration estate of HCFSA has provided funding to the Administration estate of THC. To date the sum of £130,000 has been provided by HCFSA to THC to pay third party professional costs together with payroll and consultancy costs.

THC will not be in a position to repay this funding from HCFSA, however, because the continuation of THC Administration is critical for the process of maximising realisations and returning capital to retail lenders, the Joint Administrators' will ask the Court to ratify these steps as part of their application to Court for directions as to the basis on which their remuneration will be set and that retail lender assets can be used to settle the same (and any outstanding third party costs).

#### ***HCPM Inter-company Loan***

The directors' estimated Statement of Affairs states an asset consisting of an inter-company loan owed by HCPM to THC, with a book value of £552,797 but an "uncertain" estimated to realise value.

The prospect of any realisations from this asset is wholly dependent upon sufficient net asset realisations being made in the HCPM Administration.

Based on current information, it is not anticipated there will sufficient net asset realisations in the HCPM Administration estate to enable the repayment of this inter-company loan.

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### Costs incurred but remaining unpaid

The professional Costs detailed below have been incurred during the Reporting Period, but as yet remain unpaid.

Cost Description	Amount (£)
Legal fees	7,484
<b>TOTAL</b>	<b>7,484</b>

During the Reporting Period, the Joint Administrators have also incurred time costs and direct expenses, not all of which have yet been discharged. Further details of these costs are set out below.

### CREDITORS: CLAIMS AND DISTRIBUTIONS

#### Secured creditors

There are no secured creditors holding fixed and floating charges over the Company's assets.

#### Primary Preferential creditors

Following their appointment, the Joint Administrators made eight employees redundant as they were no longer needed.

Preferential claims relating to unpaid holiday pay/wage arrears/pension contributions were estimated at £9,700 in the Director's Estimated Statement of Affairs. To date a claim from the Redundancy Payments Office has been received in the sum of £8,653.

It is uncertain whether there will be sufficient realisations to pay a dividend to primary preferential creditors.

#### Secondary Preferential creditors

In any insolvency process started from 1 December 2020, HM Revenue and Customs ('HMRC') is a secondary preferential creditor for the following liabilities:

- VAT
- PAYE Income Tax
- Employees' NIC
- CIS deductions
- student loan deductions

This will mean that, if there are sufficient funds available, any of the above amounts owed by the Company will be paid after the preferential creditors have been paid in full.

Secondary Preferential claims relating to PAYE contributions were estimated at £9,000 in the Director's Estimated Statement of Affairs. To date a claim of £5,197 has been received.

It is uncertain whether there will be sufficient realisations to pay a dividend to secondary preferential creditors.

#### Prescribed Part

Under Section 176A of the Insolvency Act 1986, where after 15 September 2003 a company has granted to a creditor a floating charge, a proportion of the net property of the company must be made available purely for the unsecured creditors. This equates to:



- 
- 50% of net property up to £10,000
  - Plus, 20% of net property in excess of £10,000
  - Subject to a maximum of £800,000

THC has not granted a floating charge to any creditor after 15 September 2003 and consequently there will be no Prescribed Part in this Administration.

**Unsecured creditors**

Unsecured claims were estimated at £96,955 in the Director's Estimated Statement of Affairs and to date claims have been received from unsecured creditors totalling £132,852.

It is uncertain whether there will be sufficient realisations to pay a dividend to unsecured creditors.

The Joint Administrators would ask that all creditors that have not yet provided a proof of debt, to do so. A Proof of Debt form is attached at Appendix 5.

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## **OTHER MATTERS AND INFORMATION TO ASSIST CREDITORS**

### **Investigations**

As part of the Joint Administrators' statutory duties, an investigation into the conduct of THC's Directors has been completed.

In this regard, a confidential report was submitted to The Insolvency Service on 19 May 2021.

Should creditors have any information in relation to the above which you feel we should be made aware of, please contact us as a matter of urgency.

### **General Data Protection Legislation**

In compliance with general data protection legislation, creditors, employees, shareholders, directors and any other stakeholder who is an individual (i.e. not a corporate entity) in these insolvency proceedings is referred to the Privacy Notice in respect of Insolvency Appointments, which can be found at this link <http://www.quantuma.com/legal-notice>.

### **Further Information**

Creditors should note that the Joint Administrators are bound by the Insolvency Code of Ethics when carrying out all professional work relating to an insolvency appointment. Additionally the Joint Administrators are also bound by the regulations of their Licensing Bodies.

To comply with the Provision of Services Regulations, some general information about Quantuma Advisory Limited, including our complaints policy and Professional Indemnity Insurance, can be found at <http://www.quantuma.com/legal-information>.

Information about this insolvency process may be found on the R3 website at [www.creditorinsolvencyguide.co.uk](http://www.creditorinsolvencyguide.co.uk).

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## **ETHICS**

Please also be advised that the Joint Administrators are bound by the Insolvency Code of Ethics when carrying out all professional work relating to an insolvency appointment.

### **General ethical considerations**

Prior to the Joint Administrators' appointment, a review of ethical issues was undertaken and no ethical threats were identified.

The only perceived threat to objectivity which was considered prior to the Joint Administrators' appointment arose from Quantuma Advisory Limited's prior engagement with THC in which it reviewed the Company's wind-down plan; provided key stakeholder management (of the FCA) support; and provided advice to the Company's board of directors on THC's ongoing viability at the time.

However, no threat to the objectivity was found as:

- THC's regulatory issues and resulting threat to THC's viability had already commenced prior to the involvement of Quantuma Advisory Limited; and
- Any advice provided to THC's directors in relation to THC's viability was provided objectively and impartially.

### **Specialist Advice and Services**

When instructing third parties to provide specialist advice and services or having the specialist services provided by the firm, the Joint Administrator is obligated to ensure that such advice or work is warranted and that the advice or work contracted reflects the best value and service for the work undertaken. The firm reviews annually the specialists available to provide services within each specialist area and the cost of those services to ensure best value. The specialists chosen usually have knowledge specific to the insolvency industry and, where relevant, to matters specific to this insolvency appointment. Details of the specialists specifically chosen in this matter are detailed below.

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## PRE-ADMINISTRATION COSTS

Included within the Joint Administrators' Proposals dated 15 April 2021 was a Statement of Pre-Administration Costs.

The following Pre-Administration costs have not yet been approved and thus remain unpaid:

Party instructed	Amount (£)
Quantuma Advisory Limited	12,167
Quantuma Advisory Limited (disbursements)	12
JMW Solicitors LLP	1,520
Equitivo – pre-appointment consultancy costs	9,000
<b>TOTAL UNAPPROVED</b>	<b>£13,699</b>

The Joint Administrators remuneration including the above pre-appointment costs have not yet been approved. The Joint Administrators are currently taking steps to seek approval for these from Court.

An update will be provided to all creditors in the next progress report.

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## THE JOINT ADMINISTRATORS' FEES AND EXPENSES

A copy of 'A Creditors Guide to Administrators' Fees' effective from 1 April 2021, together with the firm's current schedule of charge-out rates and chargeable expenses, may be found at <http://www.quantuma.com/guide/creditors-guide-fees>. A hard copy of both the Creditors' Guide and the firm's charge-out rate and disbursement policy may be obtained on request at no cost.

### The Joint Administrators' Fees

As previously reported, In accordance with paragraph 18.16 of the Insolvency (England and Wales) Rules 2016, the Joint Administrators of THC are entitled to receive remuneration for services performed as office-holder. The basis of remuneration must be fixed:

- (a) as a percentage of the value of —
  - (i) the property with which the Joint Administrators has to deal, or
  - (ii) the assets which are realised by the Joint Administrators;
- (b) by reference to the time properly given by the Joint Administrators and the Joint Administrators' staff in attending to matters arising in the Administration; or
- (c) as a set amount

The basis of the Joint Administrators' fees has not yet been fixed. As previously reported, the Joint Administrators are taking steps to apply to Court for directions as to the basis on which their remuneration will be set and that retail lender assets can be used to settle the same.

An update will be provided in this regard in the next progress report.

To date, the Joint Administrators have incurred £421,995 of time costs made up of 1,366 hours at an average hourly rate of £309.

For a detailed schedule of work undertaken by the Joint Administrators during the Administration, see Appendix 4.

	Actual time costs incurred during the Reporting Period		
Work category	No. of hours	Average hourly rate £ per hour	Total time costs £
Administration and Planning	877	701	281,863
Cashiering	47	193	9,119
Creditors	264	301	79,285
Investigations	58	304	17,708
Pre-Appointment	2	480	1,104
Realisation of Assets	117	281	32,917
<b>TOTAL</b>	<b>1,366</b>	<b>309</b>	<b>421,995</b>

### Joint Administrators' Expenses

The Joint Administrators were not previously able to provide creditors with an estimate position of their expenses at the outset of the Administration, as the costs of the Administration at that time remained uncertain. The expenses, which include disbursements that have been incurred and not yet paid during the period are detailed below:

<b>Expenses</b>	<b>Actual expenses incurred in the Reporting Period £</b>	<b>Expenses Paid to date £</b>	<b>Expenses /Disbursements Incurred but not yet paid £</b>
<b>Category 1 Expenses</b>			
Solicitors	30,941	25,357	5,584
Legal Counsel	1,900	0	1,900
Regulatory Consultants	20,875	20,275	600
Statutory & other Advertising	88	88	0
Indemnity Bond	135	0	135
Insurance	302	302	0
Printing & Postage costs of external provider**	TBC	0	TBC
Equitivo	54,960	54,960	0
L&E Associates*	TBC	6,435	TBC
IT Consultant	21,736.34	21,736.34	0
Accountants fees	7,362	7,218	144
IT services & Costs	15,540.29	15,540.29	0
Wages & Salaries	7,713.26	7,713.26	0
PAYE & NI	5,428.95	5,428.95	0
Pensions Contributions	411.6	411.6	0
Payroll services	378.76	378.76	0
Collecting Books & Records & Storage	1,712.53	0	1,712.53
Website Charge	15	0	15
<b>Category 2 expenses</b>			
Mileage incurred as a result of necessary travel as per HMRC's approved rate (per mile)			
<b>TOTAL</b>	<b>169,600</b>	<b>153,980</b>	<b>10,076</b>

\*These costs are currently subject to review and will be commented on in subsequent progress reports.

\*\*These costs are currently unknown as due to a system error with the third party postage provider we are unable to obtain exact postage figures for the Reporting Period at this time. These costs are not expected to be material and will be commented on in future progress reports.

The category 1 expenses paid for in the Reporting Period are detailed on the Receipts and Payments account at Appendix 2 and represent payments to parties not associated with the firm, who have provided services or goods for the Administration of the assignment.

The category 2 expenses paid for in the Reporting Period are detailed on the Receipts and Payments account at Appendix 2. The basis of calculation of this category of expense was disclosed to creditors in the Proposals.

### **Costs to Closure**

The Joint Administrators estimate that a further £447,532 of time costs will be incurred in continuing the Administration process and finalising the outstanding matters.

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## **Other professional costs**

### **Sub-contracted work**

The Joint Administrators have sub-contracted work to Payroll Options Ltd in order to assist with submitting payroll information to HM Revenue & Customs in respect of PAYE/NIC contributions from staff that have been retained during the Administration process. Payroll Options Ltd have historically provided payroll services to THC.

To date, the sum of £380 has been paid to Payroll Options. Their work remains ongoing.

### **Solicitors**

JMW were instructed by the Joint Administrators to provide advice on appropriate legal matters. Their costs have been agreed on the basis of their standard hourly charge out rates, plus disbursements and VAT. Solicitors' time costs for the Reporting Period amount to £30,941, of which the sum of £25,357 has been paid.

### **Legal Counsel**

Legal Counsel were instructed by the Joint Administrators to advise on appropriate legal matters, such as Court applications, monies held on trust, client money etc.

Legal Counsel's costs have been agreed on the basis of their standard hourly charge out rates, plus disbursements and VAT. Legal Counsel's costs for the Reporting Period amount to £1,900, none of which has been paid.

### **Regulatory Consultants - Bovill**

Bovill were instructed by the Joint Administrators to provide appropriate P2P regulatory guidance. Their costs have been agreed on the basis of their standard hourly charge out rates, plus disbursements and VAT. Time costs for the Reporting Period amount to £20,875, of which the sum of £20,275 has been paid.

### **Equitivo**

Equitivo have been retained by the Joint Administrators as former consultants to THC to advise and assist with their knowledge of THC and its processes.

Their costs have been agreed on the basis of their standard hourly charge out rates, plus disbursements and VAT. Equitivo's time costs for the Reporting Period amount to £53,980 of which the sum of £53,980 has been paid.

All professional costs are reviewed and analysed before payment is approved.

### **Creditors' rights to request information**

Any secured creditor, or unsecured creditor with the support of at least 5% in value of the unsecured creditors or with permission of the Court, may request in writing the Joint Administrators to provide additional information regarding fees or expenses to that already supplied within this report. Such requests must be made within 21 days of receipt of this report.

### **Creditors' rights to challenge fees and/or expenses**

Any secured creditor, or unsecured creditor with the support of at least 10% in value of the unsecured creditors or with permission of the Court, may apply to the Court for one or more orders, reducing the amount or the basis of fees which the Joint Administrators are entitled to charge or otherwise challenging some or all of the expenses incurred.

Such applications must be made within 8 weeks of receipt by the applicant(s) of the progress report detailing the fees and/or expenses being complained of.

Please note that such challenges may not disturb fees or expenses (whether or not discharged from the estate) disclosed in prior progress reports.

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## CONCLUSION

As previously advised in the Proposals, it is anticipated that the Administration process would be concluded within 18 – 24 months of their appointment and this remains the case.

The Administration will continue in order to finalise the following outstanding matters:

- Submit application to Court for directions as to the basis on which the Joint Administrators' remuneration will be set and that retail lender assets can be used to settle the same (and any outstanding third-party costs);
- Submit a second Court application to Court for directions as to the fairest distribution mechanism to return funds to auto-invest and self-select retail lenders;
- Payment of all Administration expenses (including the Joint Administrators' remuneration);
- Reconcile and repatriate any remaining un-deployed retail lender funds;
- Continue to comply with statutory and regulatory obligations; and
- Distribute net bridging and development loan realisations to retail lenders.

### ***Extension of the Administration***

The duration of an Administration is restricted to 12 months from the date of commencement unless it is extended with the permission of the creditors or the Court.

It is the Joint Administrators' intention to seek an extension from the unsecured creditors for the maximum period of 12 months when appropriate.

The Joint Administrators will write to the unsecured creditors under separate cover and seek their agreement to an extension of the Administration process.

### ***Exit route***

As previously reported, the Joint Administrators intend to exit the Administration process in one of the following ways, appropriate to the circumstances at the time

- (i) in the event that there is no remaining property that might permit a distribution to the Company's creditors, they shall file a notice of dissolution of the Company pursuant to Paragraph 84 of Schedule B1 of the Act; or
- (i) however, in the event that the Joint Administrators think that a distribution will be made to unsecured creditors (and they have not sought the court's permission, and are otherwise unable, to pay the distribution whilst the Company is in Administration), they shall send to the registrar of companies notice to move the Company from Administration to Creditors' Voluntary Liquidation. In such circumstances, Frank Ofonagoro, Jeremy Woodside and Frank Wessely will be appointed Joint Liquidators and will be authorised to act either jointly or separately in undertaking their duties as Liquidator. Creditors may nominate a different person or persons as the proposed liquidator or liquidators in accordance with Paragraph 83(7)(a) of Schedule B1 of the Act and Rule 3.60(6)(b) of the Rules, but they must make the nomination or nominations at any time after they receive the Statement of Proposals, but before it is approved. Information about the process of approval of the Statement of Proposals is set out at Section 10.

### **General Data Protection Regulation**

In compliance with the General Data Protection Regulation, creditors, employees, shareholders, directors and any other stakeholder who is an individual (i.e. not a corporate entity) in these insolvency proceedings is referred to the Privacy Notice in respect of Insolvency Appointments, which can be found at this link <http://www.quantuma.com/legal-notices>.



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Should you have any queries in regard to any of the above please do not hesitate to contact Alex Roberts by email at [Alex.Roberts@Quantuma.com](mailto:Alex.Roberts@Quantuma.com).



**Frank Ofonagoro**  
**Joint Administrator**

The affairs, business and property of The House Crowd Limited (in Administration) are managed by the Joint Administrators, who act as agents of the Company and without personal liability.

**The House Crowd Limited - (In Administration)**

**STATUTORY INFORMATION**

Company Name	The House Crowd Limited
Previous Names	
Proceedings	In Administration
Court	High Court of Justice Business and Property Courts in Manchester
Court Reference	CR2021MAN000111
Date of Appointment	24 February 2021
Appointed by	The Directors of the Company
Joint Administrators	Frank Ofonagoro Jeremy Woodside Quantuma Advisory Limited No. 1 Spinningfields, Quay Street, Manchester, M3 3JE  Frank Wessely Quantuma Advisory Limited 2 <sup>nd</sup> Floor, Arcadia House, 15 Forlease Road, Maidenhead, SL6 1RX
Statement required by Paragraph 100(2) of Schedule B1 of the Act	The Joint Administrators are authorised to carry out all functions, duties and powers by either one or by all of them
Registered office address	c/o Quantuma Advisory Limited No. 1 Spinningfields, Quay Street, Manchester, M3 3JE
Company Number	07893395
Incorporation Date	29/12/2011
Company Secretary at date of appointment	Clarissa Bronwen Candida Fearnhead
Directors at date of Appointment	Charles William Frazer Fearnhead Clarissa Bronwen Candida Fearnhead William Anthony John Houghton
Directors' Shareholdings	Charles William Frazer Fearnhead 1,321,200 Ordinary A shares (32.99%), John Houghton 198,000 Ordinary B shares (4 (4.94%))

## The House Crowd Limited - (In Administration)

THE JOINT ADMINISTRATORS' RECEIPTS AND PAYMENTS ACCOUNT  
AS AT 23 AUGUST 2021The House Crowd Limited - (In Administration)  
Joint Administrators' Summary of Receipts & Payments  
To 23/08/2021

S of A £	£	£
	<b>ASSET REALISATIONS</b>	
	Office equipment	100.00
	HCF consultancy recharges	3,510.00
	HCPM wages recharges	26,964.46
	HCPM PAYE/NI recharges	13,652.67
	HCPM pension contributions recharge	2,429.08
	HCPM tax consultants recharges	1,250.00
	HCPM consultancy recharges	5,150.00
	HCFSAs wages recharges	11,335.39
	HCFSAs PAYE/NI recharges	4,628.57
109,504.21	Cash at Bank	110,638.80
	HCFSAs pension contributions recharge	1,006.62
	HCFSAs consultancy recharges	7,750.00
	Bank Interest Gross	1.31
	Inter-estate funding from HCFSAs	130,000.00
		<b>318,416.90</b>
	<b>COST OF REALISATIONS</b>	
	Payroll Services	378.76
	IT Services	10,594.19
	Consultancy Fees	98,561.33
	Legal disbursements	54.30
	Post Appointment Legal Fees	25,357.00
	Accountants fees	7,362.00
	VAT Irrecoverable	25,038.00
	Tax Consultants	1,250.00
	Regulatory Consultants	20,875.00
	Statutory Advertising	88.00
	IT Services - AWS	4,946.10
	Insurance	301.97
	Wages & Salaries	46,013.11
	PAYE & NI	23,710.19
	Bank Charges	179.68
	Pensions Contributions	3,847.30
		<b>(268,556.93)</b>
	<b>49,859.97</b>	

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### **General Notes**

The receipts and payments account must be read in conjunction with the attached notes and report.

### **NOTES TO THE RECEIPTS AND PAYMENTS ACCOUNT**

1. Costs associated with employees are initially paid by the THC Administration estate and an element of these are subsequently recharged to the HCPM and HCFSA Administration estates.
2. Further recharges in respect of PAYE/NIC are due from HCPM and HCFSA in the sum of £2,795 and £949 respectively. The difference in the Reporting Period is due to timings of postings and will be rectified in subsequent progress reports.

## The House Crowd Limited - (In Administration)

## SCHEDULE OF THE JOINT ADMINISTRATORS' TIME COSTS DURING THE REPORTING PERIOD

## Time Entry - SIP9 Time &amp; Cost Summary + Cumulative

6008059 - The House Crowd Limited

Project Code: POST

From: 24/02/2021 To: 23/08/2021

Classification of Work Function	Partner	Manager	Other Senior Professionals	Assistants & Support Staff	Total Hours	Time Cost (£)
Admin & Planning	270.96	197.35	308.27	100.70	877.28	281,862.71
Case Specific Matters	0.00	0.00	0.00	0.00	0.00	0.00
Cashiering	8.20	0.00	4.10	34.90	47.20	9,119.00
Closing Procedures	0.00	0.00	0.00	0.00	0.00	0.00
Creditors	57.20	73.70	89.50	43.35	263.75	79,284.76
Investigations	17.40	9.00	22.15	9.75	58.30	17,707.50
Pre Appointment	2.30	0.00	0.00	0.00	2.30	1,104.00
Realisation of Assets	31.70	19.00	34.92	31.45	117.07	32,916.93
<b>Total Hours / Costs</b>	<b>387.76</b>	<b>299.05</b>	<b>458.94</b>	<b>220.15</b>	<b>1,365.89</b>	<b>421,994.90</b>
<b>Total Fees Claimed</b>						<b>0.00</b>
<b>Total Disbursements Claimed</b>						<b>0.00</b>

## The House Crowd Limited - (In Administration)

**DETAILED NARRATIVE LIST OF WORK UNDERTAKEN BY THE JOINT ADMINISTRATORS DURING THE REPORTING PERIOD**

Creditors should note that certain time costs incurred by the Administrators have been incurred in carrying out tasks directly related to recovering Retail Lender' assets and will not directly benefit the Administration estate.

Description of work undertaken	Includes
<b><u>ADMINISTRATION &amp; PLANNING</u></b>	
Administration & Planning -	
Initial Statutory and General Notifications & Filing e.g. Advertising the appointment, undertaking statutory notifications to Companies House, HMRC , the Pension Protection Fund, preparing the documentation and dealing with other notification of appointment	Filing of documents to meet statutory requirements Advertising in accordance with statutory requirements
Obtaining a specific penalty bond.	
Recovering & Scheduling the company's books and records.	Collection and making an inventory of company books and records
Setting up electronic case files and electronic case details on IPS.	
General Administration - Dealing with all routine correspondence and emails relating to the case.	
Case strategy & completing file reviews at 1 month, 3 months & 6 months.	Discussions regarding strategies to be pursued Meetings with team members and independent advisers to consider practical, technical and legal aspects of the case Periodic file reviews Periodic reviews of the application of ethical, anti-money laundering and anti-bribery safeguards Maintenance of statutory and case progression task lists/diaries Updating checklists
Liaising with Financial Conduct Authority ("FCA").	The Joint Administrators have spent in excess of 75 hours liaising with the FCA and preparing documents for their review
Liaising with Financial Ombudsman Service ("FOS")	
Corresponding with Retail Lenders	Created a dedicated email address for retail lender/investors to make contact with the Administrators regarding specific questions or queries. The Joint Administrators have sent over 700 emails to retail lenders and investors  Telephone calls arranged by the Joint Administrators with the top 20 retail lenders by value  Facilitated six retail lender Support Group Meetings; each meeting attended by a minimum of one of the Joint Administrators and a Director.
ISA Manager status	The Joint Administrators have prepared and filed statutory notices to HMRC in respect of the IFISA products managed

Description of work undertaken	Includes
	by the Company. They have also spent time liaising with third party IFISA managers to seek a replacement ISA manager.
Court Application	<p>The Joint Administrators have spent significant time, engaging with legal advisors and counsel as to the court application.</p> <p>This has included providing a line by line narrative of all time costs incurred to date for submission to the Court together with a detailed Short Term Cashflow Forecast of anticipated costs and recoveries</p>
<b>ADMINISTRATION &amp; PLANNING TOTAL</b>	<b>£274,691</b>
<b><u>CREDITORS</u></b>	
Creditors	
ERA - completing documentation for submission to the Redundancy Payments Office ("RPO") and liaising with the RPO regarding employee claims	
Employees - obtaining information from records about employee claims and dealing with employee correspondence/calls regarding their claims	Assisting employees to pursue claims via the RPO
Dealing with creditor correspondence, emails and telephone conversations.	<p>Receive and follow up creditor enquiries via telephone</p> <p>Review and prepare correspondence to creditors and their representatives via email and post</p>
Dealing with Pension Schemes	Corresponding with the PPF and the Pensions Regulator
Reviewing and adjudicating creditors' claims - adjudicating claims & requesting additional information in support of claims	<p>Agreeing allocation of realisations and costs between fixed and floating charges</p> <p>Receipt of POD</p> <p>Request further information from claimants regarding POD</p>
Dealing with HMRC/RPO claims	
Annual/Progress Reports	<p>Preparing, circulating and filing progress reports.</p> <p>Disclosure of sales to connected parties</p>
Initial Appointment Notification to Creditors - Preparing the documentation & sending out initial appointment notification to creditors	
Para 49 Administrators' Proposals	The Joint Administrators prepared and circulated their proposals to creditors and retail lenders
Para 53 Report of Initial Meeting/Deemed Approval Documentation	The Joint Administrators have provided notice to creditors of their proposals being approved.
<b>CREDITORS TOTAL</b>	<b>£79,285</b>
<b><u>INVESTIGATIONS</u></b>	
Investigations -	
SIP 2 Review - Conducting an initial investigation with a view to identifying potential asset recoveries by seeking and obtaining information from relevant third parties, such as the bank, accountants, solicitors, etc.	<p>Correspondence to request information on the company's dealings, making further enquiries of third parties</p> <p>Reviewing questionnaires submitted by creditors and directors</p> <p>Reconstruction of financial affairs of the company</p> <p>Reviewing company's books and records</p> <p>Review of specific transactions and liaising with directors regarding certain transactions</p>

Description of work undertaken	Includes
CDDA Reports - Preparing a report or return on the conduct of the directors as required by the Company Directors Disqualification Act.	Preparing statutory investigation reports Liaising with Insolvency Service Submission of report with the Insolvency Service Preparation and submission of supplementary report if required Assisting the Insolvency Service with its investigations
<b>INVESTIGATIONS TOTAL</b>	<b>£17,708</b>
<b><u>REALISATION OF ASSETS</u></b>	
Realisation of Assets	
Cash at Bank	The Joint Administrators have sought legal advice on the status of funds held in 218 bank accounts denoted "THC" but relating to various associated entities including HCD and HCP SPVs etc.  The Joint Administrators have reconciled the accounts to be able to ascertain what monies were for the estate.
Office Equipment	The Joint Administrators have sold the office equipment to a connected party. The Joint Administrators liaised with their agents in respect of this sale.
Rent Deposit deed	The Joint Administrators have spent time in trying to negotiate the return of a rent deposit deed from landlord
Monies	The Joint Administrators have spent c.31 hours liaising with third party payment providers (Mango pay and Woodside Corporate) in relation to uninvested client monies.
	The Joint Administrators have spent time liaising with the Company's solicitors, Jane Hartley Associates, in relation to Auto-Invest funds from retail lenders across 8 bank accounts
<b>REALISATION OF ASSETS TOTAL</b>	<b>£32,916</b>
<b><u>CASHIERING</u></b>	
Opening, maintaining and managing the Office Holders' cashbook and bank account.	Preparing correspondence opening and closing accounts Requesting bank statements Correspondence with bank regarding specific transfers Maintenance of the estate cash book
Dealing with cheque requisitions	Issuing cheques/BACS payments
Dealing with deposit forms	Banking remittances
Bank Reconciliations	
Preparing & Filing statutory Receipts & Payments accounts	Preparing and filing statutory receipts and payments accounts at Companies House
<b>CASHIERING TOTAL</b>	<b>£9,119</b>



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**Current Charge-out Rates of the staff working on the case**

**Time charging policy**

Support staff and executive assistants do not charge their time to each case except when the initial set up is being performed or when a sizeable administrative task or appropriate ad hoc duty is being undertaken

Support staff include secretarial and administrative support.

The minimum unit of time recorded is 6 minutes.

Rates are likely to be subject to periodic increase.

<b>Grade of Staff</b>	<b>Rate from 15 June 2020</b>
<b>CEO/Managing Director</b>	£480.00 - £580.00
<b>Appointment Taking Director</b>	£400.00 - £500.00
<b>Director</b>	£370.00 - £475.00
<b>Senior Manager</b>	£340.00 – £415.00
<b>Manager</b>	£310.00 - £375.00
<b>Assistant Manager</b>	£275.00 – £335.00
<b>Senior Administrator</b>	£235.00 – £285.00
<b>Administrator</b>	£200.00 – £240.00
<b>Assistant Administrator</b>	£135.00 - £160.00
<b>Case Accountant</b>	£135.00
<b>Junior Administrator</b>	£100.00 - £115.00
<b>Support Staff/Executive Assistant</b>	£100.00 – £135.00

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**The House Crowd Limited - (In Administration)**

**Appendix 5**

**PROOF OF DEBT**

PROOF OF DEBT - GENERAL FORM

The House Crowd Limited (in Administration)

Date of Administration: 24 February 2021

DETAILS OF CLAIM		
1.	Name of Creditor (if a company, its registered name)	
2.	Address of Creditor (i.e. principal place of business)	
3.	If the Creditor is a registered company: <ul style="list-style-type: none"> <li>For UK companies: its registered number</li> <li>For other companies: the country or territory in which it is incorporated and the number if any under which it is registered</li> <li>The number, if any, under which it is registered as an overseas company under Part 34 of the Companies Act</li> </ul>	
4.	Total amount of claim, including any Value Added Tax, as at the date of administration, less any payments made after this date in relation to the claim, any deduction under R14.20 of the Insolvency (England & Wales) Rules 2016 and any adjustment by way of set-off in accordance with R14.24 and R14.25	£
5.	If the total amount above includes outstanding uncapitalised interest, please state	YES (£ ) / NO
6.	Particulars of how and when debt incurred	
7.	Particulars of any security held, the value of the security, and the date it was given	
8.	Details of any reservation of title in relation to goods to which the debt relates	
9.	Details of any document by reference to which the debt can be substantiated. (The administrator may call for any document or evidence to substantiate the claim at his discretion.)	
10.	Give details of whether the whole or any part of the debt falls within any (and if so which) of the categories of preferential debts under section 386 of, and schedule 6 to, the Insolvency Act 1986	Category  Amount(s) claimed as preferential £
11.	If you wish any dividend payment that may be made to be paid into your bank account, please provide BACS details. Please be aware that if you change accounts it will be your responsibility to provide new information	Account No.:  Account Name:  Sort code:
AUTHENTICATION		
Signature of Creditor or person authorised to act on his behalf		
Name in BLOCK LETTERS		
Date		
If signed by someone other than the Creditor, state your postal address and authority for signing on behalf of the Creditor		
Are you the sole member of the Creditor?		YES / NO