

LIQ03

Notice of progress report in voluntary winding up



Companies House

For further information, please
refer to our guidance at
www.gov.uk/companieshouse

1 Company details

Company number 0 7 8 6 3 8 6 4

Company name in full PG Services (UK) Limited

→ Filling in this form

Please complete in typescript or in
bold black capitals.

2 Liquidator's name

Full forename(s) Carl

Surname Jackson

3 Liquidator's address

Building name/number 2nd Floor

Street Arcadia House

Post town 15 Forlease Road

County/Region Maidenhead

Postcode S L 6 1 R X

Country

4 Liquidator's name ①

Full forename(s) Kelly

Surname Mitchell

① Other liquidator

Use this section to tell us about
another liquidator.

5 Liquidator's address ②

Building name/number 2nd Floor

Street Arcadia House

Post town 15 Forlease Road

County/Region Maidenhead

Postcode S L 6 1 R X


Country

② Other liquidator

Use this section to tell us about
another liquidator.

LIQ03

Notice of progress report in voluntary winding up

6	Period of progress report															
From date	^d	1	^d	8	^m	0	^m	6	^y	2	^y	0	^y	2	^y	2
To date	^d	1	^d	7	^m	0	^m	6	^y	2	^y	0	^y	2	^y	3
7	Progress report															
	<input checked="" type="checkbox"/> The progress report is attached															
8	Sign and date															
Liquidator's signature	<div>Signature</div> <div>  </div>															
Signature date	^d	2	^d	2	^m	0	^m	6	^y	2	^y	0	^y	2	^y	3

**Presenter information**

You do not have to give any contact information, but if you do it will help Companies House if there is a query on the form. The contact information you give will be visible to searchers of the public record.

Contact name **Caroline Lowes**

Company name **Quantuma Advisory Limited**

Address **2nd Floor**

Arcadia House

Post town **15 Forlease Road**

County/Region **Maidenhead**

Postcode **S L 6 1 R X**

Country

DX

Telephone **01628 478100**

**Checklist**

We may return forms completed incorrectly or with information missing.

Please make sure you have remembered the following:

- ☐ The company name and number match the information held on the public Register.
- ☐ You have attached the required documents.
- ☐ You have signed the form.

**Important information**

All information on this form will appear on the public record.

**Where to send**

You may return this form to any Companies House address, however for expediency we advise you to return it to the address below:

The Registrar of Companies, Companies House,
Crown Way, Cardiff, Wales, CF14 3UZ.
DX 33050 Cardiff.

**Further information**

For further information please see the guidance notes on the website at www.gov.uk/companieshouse or email enquiries@companieshouse.gov.uk

This form is available in an alternative format. Please visit the forms page on the website at www.gov.uk/companieshouse

PG SERVICES (UK) LIMITED
(IN LIQUIDATION)

THE JOINT LIQUIDATORS' PROGRESS REPORT

22 June 2023

This report has been prepared for the sole purpose of updating the members for information purposes. The report is private and confidential and may not be relied upon, referred to, reproduced or quoted from, in whole or in part, by members for any purpose other than updating them for information purposes, or by any other person for any purpose whatsoever.

Carl Jackson and Michael Hall of Quantuma Advisory Limited, 2nd Floor, Arcadia House, 15 Forlease Road, Maidenhead, SL6 1RX were appointed Successor Joint Liquidators of PG Services (UK) Limited by Order of the High Court of Justice on 30 September 2021 upon the application of the former Liquidator's **Regulator**.

An order was made in the High Court of Justice on 11 October 2022, removing Michael Hall from the office of Liquidator and appointing Kelly Mitchell of Quantuma Advisory Limited as Successor Joint Liquidator in his stead. Please note Carl Jackson remains a Joint Liquidator.

Carl Jackson and Kelly Mitchell are licensed to act as Insolvency Practitioners by the Institute of Chartered Accountants in England and Wales.

CONTENTS

- 1 INTRODUCTION
- 2 THE PROGRESS OF THE LIQUIDATION
- 3 CREDITORS: CLAIMS AND DISTRIBUTIONS
- 4 **SHAREHOLDERS'** DISTRIBUTIONS
- 5 ETHICS
- 6 THE FORMER LIQUIDATOR'S FEES AND EXPENSES AND THE JOINT LIQUIDATORS FEES AND EXPENSES

APPENDICES

- | | |
|------------|--|
| Appendix 1 | Statutory Information |
| Appendix 2 | Receipts and Payments Account Drafted from the Former Liquidator's Records Incorporating the Joint Liquidators Receipts and Payments as at 17 June 2023 |
| Appendix 3 | Details of the Former Liquidator's Time Costs for the Period 18 June 2021 to 29 September 2021 |
| Appendix 4 | Details of the Joint Liquidators' Time Costs for the Period 30 September 2021 to 17 June 2022 and 18 June 2022 to 17 June 2023 |
| Appendix 5 | Detailed Narrative of Work Undertaken by the Joint Liquidators |

ABBREVIATIONS

For the purpose of this report the following abbreviations shall be used:

"the Act"	Insolvency Act 1986
"the Rules"	Insolvency (England and Wales) Rules 2016
"the former Liquidator"	Adrian Stewart Duncan of Savants Restructuring Limited
"the Joint Liquidators"	Carl Jackson and Kelly Mitchell of Quantuma Advisory Limited
"the Company"	PG Services (UK) Limited (in Liquidation)
"SIP"	Statement of Insolvency Practice (England & Wales)
"Review Period"	Period covered by the report from 18 June 2022 to 17 June 2023
"Whole Period"	From 18 June 2021 to 17 June 2023

1. INTRODUCTION

Adrian Stewart Duncan, formerly of Savants Restructuring Limited, was appointed as Liquidator of the Company on 18 June 2021.

Please be advised that upon the application of the Institute of Chartered Accountants in England and Wales, an Order was made in the High Court of Justice dated 30 September 2021, removing Adrian Stewart Duncan from the office of Liquidator and appointing Carl Jackson and Michael Hall of Quantuma Advisory Limited as Successor Joint Liquidators.

A further Order was made in the High Court of Justice dated 11 October 2022, removing Michael Hall from the office of Liquidator and appointing Kelly Mitchell of Quantuma Advisory Limited as Successor Joint Liquidator in his stead. Please note Carl Jackson remains a Joint Liquidator.

This report has been prepared to comply with the statutory obligation to provide a progress report to members and creditors and covers the Review Period 18 June 2022 to 17 June 2023.

Overall investigations into the previous incumbent continue but as evidenced by the loss of his insolvency licence, we are finding serious non-compliance issues with the former Liquidator's files and work which will take some time to deal with.

A schedule of statutory information in respect of the Company is attached at Appendix 1.

Details of the Appointment of the Joint Liquidators

As referred to above, Carl Jackson and Michael Hall of Quantuma Advisory Limited were appointed Joint Liquidators of the Company on 30 September 2021. On 11 October 2022 Kelly Mitchell, also of Quantuma Advisory Limited, replaced Michael Hall as Joint Liquidator by Court Order.

The Joint Liquidators confirm that they are authorised to carry out all functions, duties and powers by either one or both of them.

2. THE PROGRESS OF THE LIQUIDATION

The **Former Liquidator's** Receipts and Payments Account

Attached at Appendix 2 is a receipts and payments account covering the Review Period and the Whole Period which has been retrieved from estate bank records and Adrian Duncan's case files. Please note that the Joint Liquidators are not able to fully verify the accuracy of the account.

Our investigations show that estate funds were wrongly paid away during the former Liquidator's time in office. Therefore, we have taken the view that we should reflect all incoming and outgoing payments albeit they are not necessarily what one would ordinarily term proper receipts or payments.

VAT Basis

Receipts and payments are shown net of VAT, with any amount due from HM Revenue and Customs shown separately.

Realisation of Assets

Cash At Bank

In my last report I noted an unidentified payment of £7.60. The Joint Liquidators have now received the Company bank statements and it appears that the payment was a regular payment to Microsoft.

The Receipts and Payments Account has been updated to reflect the identification of this payment.

Tax Refund

The Company has received a tax refund in the sum of £63.88 in respect of Corporation Tax overpayments from previous accounting periods during the Review Period.

Bank Interest

Bank interest of £0.71 has been received during the Review Period.

3. CREDITORS: CLAIMS AND DISTRIBUTIONS

Secured Creditors

The Company had not granted a fixed or floating charge to any creditor and accordingly did not have any secured creditors.

Preferential Creditors

There are no known preferential and secondary preferential creditors.

The Joint Liquidators have received tax clearance from HM Revenue & Customs in respect of VAT.

Unsecured Creditors

There are no known unsecured creditors.

The Joint Liquidators have received tax clearance from HM Revenue & Customs in respect of Corporation Tax.

4. SHAREHOLDERS' DISTRIBUTIONS

Based on the former Liquidator's records it appears distributions were made to shareholders as reflected in the table below.

Date	Share Class	Rate (£ per Share)	Total Distributed
20 June 2021	Ordinary	1,079.4237	107,942.37
Total			107,942.37

5. ETHICS

Please be advised that Joint Liquidator is bound by the Insolvency Code of Ethics when carrying out all professional work relating to an insolvency appointment.

General Ethical Considerations

Prior to the Joint Liquidators' appointment, a review of ethical issues was undertaken, and no ethical threats were identified. No ethical threats were identified in the Review Period.

The Joint Liquidators, Carl Jackson and Michael Hall of Quantuma Advisory Limited, were subsequently appointed Joint Administrators over Savants Restructuring Limited and Savants Covenant Advisory Limited on 8 October 2021 by Order of the High Court of Justice.

On 11 October 2022 Kelly Mitchell, also of Quantuma Advisory Limited, replaced Michael Hall as Joint Administrator of the companies by Court Order.

These appointments have assisted the Joint Liquidators in their investigations.

6. THE FORMER LIQUIDATOR'S REMUNERATION AND EXPENSES AND THE JOINT LIQUIDATOR'S REMUNERATION AND EXPENSES

Former Liquidator's Pre-Appointment Costs

Prior to his appointment, the former Liquidator was paid £1,450.50 plus VAT for assisting the director in calling the relevant meetings and with preparing the Declaration of Solvency. In addition, it appears that the former Liquidator received £257.55 plus VAT in respect of advertising costs and £27.50 plus VAT in relation to AML and Company searches.

In addition, the former Liquidator was paid the sum of £40.00 plus VAT for assisting with the swear of the Declaration of Solvency.

Former Liquidator's Post Appointment Costs

Following a review of the file, it is currently not possible to confirm the former liquidator's post appointment fee basis. In any event it does not appear that the former Liquidator drew any post appointment fees. Appendix 3 details the former Liquidator's time costs in the previous period which have not been verified by the Joint Liquidators.

Our investigations show that there are issues which have been identified in the former Liquidator's case files and with compliance. This is unsurprising given the intervention leading to our appointment and therefore we have endeavoured to verify data from third party sources where possible. As the Joint Liquidator's investigations are continuing it is not appropriate to detail the work undertaken by the former Liquidator in the review period.

Joint Liquidators' Post Appointment Costs

During the Review Period the Joint Liquidators have incurred time costs of £5,041.50 representing 18.65 hours at an average hourly charge out rate of £270.32.

During the period from 30 September 2021 to 17 June 2023 the Joint Liquidators have incurred time costs of £8,314.20 representing 31.59 hours at an average hourly charge out rate of £263.19.

The Joint Liquidators do not propose to seek a resolution to fix their fees at this time but reserve the right to do so in the future.

For information purposes, Quantuma Advisory Limited's current and historic schedule of charge-out rates and chargeable expenses may be found at [HYPERLINK "https://www.quantuma.com/guide/creditors-guide-fees"](https://www.quantuma.com/guide/creditors-guide-fees).

A hard copy of Quantuma Advisory Limited's charge-out rate and expenses policy may be obtained on request at no cost.

Former Liquidator's Expenses

From a review of the former Liquidator's case files, it does not appear that any expenses were incurred other than a company card charge of £64.

Joint Liquidators' Expenses

The Joint Liquidators' expenses that have been incurred and paid in the period are as follows:

Expenses	Incurred in the Review Period £	Incurred in the Whole Period £	Comments
Indemnity Bond	nil	20.00	Paid by Quantuma Advisory Limited
Postage	7.33	8.91	
TOTAL	7.33	28.91	

Statement of Insolvency Practice 9 (SIP 9) "Payments to Insolvency Office Holders & their Associates" outlines various disclosures in relation to Liquidators' fees and expenses. SIP 9 does not apply to MVLs and therefore it is intended that while full information will be provided regarding time costs and expenses further to the successor Joint Liquidators' appointment, the prescribed disclosure requirements will not be followed in full. Information in relation to time costs and expenses will be available upon request throughout the course of the Liquidation. However, those parties who are responsible for paying the fees in an MVL may require disclosures in accordance with SIP 9. Should you wish for these to be provided, please contact me.

Members' Right to Request Information

A member may, with the permission of the Court or with at least 5% of the total voting rights of all the members having the right to vote at general meetings of the Company, request further details of the Joint Liquidators' remuneration and expenses, within 21 days of receipt of this report.

Members' Right to Challenge Remuneration and/or Expenses

A member may, with the permission of the Court or with at least 10% of the total voting rights of all the members having the right to vote at general meetings of the Company, apply to Court to challenge the amount and/or basis of the Joint Liquidators' fees and the amount of any proposed expenses or expenses already incurred, within 8 weeks of receipt of this report.

Future of the Liquidation

The Joint Liquidators investigations show that funds may have been misappropriated but at present our investigations continue. Accordingly, the Joint Liquidators are not in a position to comment on the outcome of the Liquidation until our investigations have concluded at which time, we will contact all stakeholders.

Further Information

Members should note that the Joint Liquidators are bound by the Insolvency Code of Ethics when carrying out all professional work relating to an insolvency appointment. Further information can be viewed at the following link <https://www.gov.uk/government/publications/insolvency-practitioner-code-of-ethics> Additionally the Joint Liquidators are also bound by the regulations of their Licensing Bodies.

To comply with the Provision of Services Regulations, some general information about Quantuma Advisory Limited, including our complaints policy and Professional Indemnity Insurance, can be found at <https://www.quantuma.com/legal-information>.

In compliance with the General Data Protection Regulation, creditors, employees, shareholders, directors and any other stakeholder who is an individual (i.e. not a corporate entity) in these insolvency proceedings is referred to the Privacy Notice in respect of Insolvency Appointments, which can be found at this link HYPERLINK "<http://www.quantuma.com/legal-notices>".

Should you have any queries in regard to any of the above please do not hesitate to contact Caroline Lowes on 01628 478 100 or by e-mail at Caroline.Lowes@quantuma.com.

A handwritten signature in black ink, appearing to read 'Carl Jackson', with a stylized flourish extending to the right.

Carl Jackson
Joint Liquidator

PG Services (UK) Limited
(IN LIQUIDATION)

STATUTORY INFORMATION

Company Name	PG Services (UK) Limited
Trading Address	3 rd Floor, 207 Regent Street, London, W1B 3HH
Proceedings	In Liquidation
Date of Original Appointment	18 June 2021
Current Joint Liquidators	Carl Jackson Kelly Mitchell Quantuma Advisory Limited 2nd Floor, Arcadia House, 15 Forlease Road, Maidenhead, SL6 1RX
Change in Office Holder	Adrian Stewart Duncan removed from the office of Liquidator on 30 September 2021 and Carl Jackson and Michael Hall were appointed as Joint Liquidators Michael Hall was removed from the office of Liquidator on 11 October 2022 and Kelly Mitchell was appointed as Joint Liquidator in his stead.
Registered office Address	c/o Quantuma Advisory Limited 2nd Floor, Arcadia House, 15 Forlease Road, Maidenhead, SL6 1RX
Former Registered Office	Savants Restructuring Limited, 83 Victoria Street, London, SW1H 0HW 3 rd Floor, 207 Regent Street, London, W1B 3HH
Company Number	07863864
Incorporation Date	29 November 2011

PG Services (UK) Limited
(IN LIQUIDATION)

RECEIPTS AND PAYMENTS ACCOUNT DRAFTED FROM THE FORMER LIQUIDATORS'
RECORDS INCORPORATING THE JOINT LIQUIDATORS' RECEIPTS AND PAYMENTS AS AT 17
JUNE 2023

PG Services (UK) Limited
(In Liquidation)
Joint Liquidators' Summary of Receipts and Payments

RECEIPTS	Declaration of Solvency (£)	From 18/06/2021 To 17/06/2022 (£)	From 18/06/2022 To 17/06/2023 (£)	Total (£)
Furniture & Equipment	1,248.00	0.00	0.00	0.00
Tax Refund		11.07	63.88	74.95
Cash at Bank	135,328.58	135,328.97	0.00	135,328.97
Bank Interest Gross		0.04	0.71	0.75
		135,340.08	64.59	135,404.67
PAYMENTS				
Specific Bond		0.00	20.00	20.00
Savants Restructuring Limited		27,000.00	0.00	27,000.00
Microsoft Payment		7.60	0.00	7.60
Bank Commercial Card		64.00	0.00	64.00
Postage		0.00	7.13	7.13
Ordinary Shareholders		107,942.37	0.00	107,942.37
		135,013.97	27.13	135,041.10
Net Receipts/(Payments)		326.11	37.46	363.57
MADE UP AS FOLLOWS				
Bank 1 Current		326.11	32.04	358.15
VAT Receivable / (Payable)		0.00	5.42	5.42
		326.11	37.46	363.57

Note:

This Receipts and Payments account has been prepared based on the former Liquidator's case files and banking records.

Our investigations show that estate funds were wrongly paid away and repaid to the estate at least in part some months later. Therefore, we have taken the view that we should reflect all incoming and outgoing payments albeit they are not necessarily what one would ordinarily term proper receipts and payments.

PG Services (UK) Limited
(IN LIQUIDATION)

**DETAILS OF THE FORMER LIQUIDATOR'S TIME COSTS FOR THE PERIOD 18 JUNE 2021 TO
29 SEPTEMBER 2021**

PG Services (UK) Limited
(IN LIQUIDATION)

**DETAILS OF THE JOINT LIQUIDATORS' TIME COSTS FOR THE REVIEW PERIOD AND THE
PERIOD FROM 30 SEPTEMBER 2021 TO 17 JUNE 2023**

Time Entry - SIP9 Time & Cost Summary + Cumulative

S6009731 - PG Services (UK) Limited
All Post Appointment Project Codes
From: 18/06/2022 To: 17/06/2023

Classification of Work Function	Partner	Manager	Other Senior Professionals	Assistants & Support Staff	Total Hours	Time Cost (£)	Average Hourly Rate (£)	Total Hours Cum (POST Only)	Total Time Costs Cum (POST Only)
Admin & Planning	0.85	0.20	1.30	4.20	6.55	1,411.00	215.42	16.39	3,868.70
Case Specific Matters	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Cashiering	0.10	0.00	0.30	1.30	1.70	270.50	159.12	3.00	479.50
Closing Procedures	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Creditors	0.50	5.20	2.60	0.00	8.30	2,775.00	334.34	8.40	2,795.00
Investigations	0.50	0.00	1.10	0.50	2.10	585.00	278.57	3.70	1,151.00
Pre Appointment	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Realisation of Assets	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.10	20.00
Trading	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Total Hours : Costs	1.95	5.40	5.30	6.00	18.65	5,041.50	270.32	31.59	8,314.20

PG Services (UK) Limited
(IN LIQUIDATION)

Detailed Narrative of Work Undertaken by the Joint Liquidators

Description of work undertaken	Includes
<u>ADMINISTRATION & PLANNING</u>	
Statutory and General Notifications & Filing	Filing of documents to meet statutory requirements
Maintaining electronic case files and electronic case details on IPS.	
General Administration - Dealing with all routine correspondence and emails relating to the case.	
Case strategy & completing file reviews	Discussions regarding strategies to be pursued Meetings with team members Periodic file reviews Periodic reviews of the application of ethical, anti-money laundering and anti-bribery safeguards Maintenance of statutory and case progression task lists/diaries Updating checklists
VAT & Corporation Tax matters and returns.	Preparation and filing of Corporation Tax Returns
<u>CREDITORS</u>	
Dealing with HMRC claims	Reviewing whether tax clearances received.
Annual/Progress Reports	Preparing, circulating and filing progress reports.
Preparing & Filing statutory Receipts & Payments accounts	Preparing and filing statutory receipts and payments accounts at Companies House
<u>INVESTIGATIONS</u>	
Investigations	Review of former Liquidators case files and bank records
<u>CASHIERING</u>	
Maintaining and managing the Office Holders' cashbook and bank account.	Preparing correspondence Requesting bank statements Correspondence with bank regarding specific transfers Maintenance of the estate cash book
Dealing with deposit forms	Banking remittances
Bank Reconciliations	

Current Charge-out Rates of the staff working on the case

Time charging policy

Support staff and executive assistants do not charge their time to each case except when the initial set up is being performed or when a sizeable administrative task or appropriate ad hoc duty is being undertaken

Support staff include secretarial and administrative support.

The minimum unit of time recorded is 6 minutes.

Rates are likely to be subject to periodic increase.

Staff	Charge out rates 2022/2023 £	Charge out rates 2023/2024 £
CEO/Managing Directors	495.00	545.00
Directors	400.00	440.00
Senior Manager	345.00	380.00
Manager	325.00	360.00
Assistant Manager	295.00	325.00
Senior Administrator	250.00	275.00
Administrator	200.00	220.00
Assistant Administrator	160.00	175.00
Case Accountant	110.00	120.00
Support Staff/Executive Assistant	110.00	120.00