In accordance with Rule 18.7 of the Insolvency (England & Wales) Rules 2016 and Sections 92A, 104A and 192 of the Insolvency Act 1986.

# LIQ03 Notice of progress report in voluntary winding up



For further information, please refer to our guidance at www.gov.uk/companieshouse

1	Company details				
Company number	0 7 8 6 3 8 6 4	→ Filling in this form  Please complete in typescript or in			
Company name in full	PG Services (UK) Limited	bold black capitals.			
2	Liquidator's name				
Full forename(s)	Carl				
Surname	Jackson				
3	Liquidator's address				
Building name/number	2nd Floor				
Street	Arcadia House	_			
		_			
Post town	15 Forlease Road	_			
County/Region	Maidenhead				
Postcode	SL6 1RX				
Country					
4	Liquidator's name •				
Full forename(s)	Michael	Other liquidator Use this section to tell us about			
Surname	Hall	another liquidator.			
5	Liquidator's address ❷				
Building name/number	2nd Floor	<b>②</b> Other liquidator			
Street	Arcadia House	<ul> <li>Use this section to tell us about another liquidator.</li> </ul>			
		_			
Post town	15 Forlease Road				
County/Region	Maidenhead S L 6 1 R X				
Postcode					
Country					

LIQ03 Notice of progress report in voluntary winding up

6	Period of progress report					
From date	$\begin{bmatrix} \frac{1}{4} & \frac{1}{8} & \frac{1}{6} & \frac{1}{2} & \frac{1}{2} & \frac{1}{2} \end{bmatrix}$					
To date						
7	Progress report					
	☑ The progress report is attached					
8	Sign and date					
Liquidator's signature	Signature					
	X X					
Signature date						

### **Presenter information**

You do not have to give any contact information, but if you do it will help Companies House if there is a query on the form. The contact information you give will be visible to searchers of the public record.

Contact name	Anish Halai		
Company name	Quantuma Advisory Limited		
Address	2nd Floor		
	Arcadia House		
Post town	15 Forlease Road		
County/Region	Maidenhead		
Postcode	S L 6 1 R X		
Country			
DX			
Telephone	01628 478100		

## ✓ Checklist

We may return forms completed incorrectly or with information missing.

Please make sure you have remembered the following:

- ☐ The company name and number match the information held on the public Register.
- ☐ You have attached the required documents.
- ☐ You have signed the form.

### Important information

All information on this form will appear on the public record.

## ■ Where to send

You may return this form to any Companies House address, however for expediency we advise you to return it to the address below:

The Registrar of Companies, Companies House, Crown Way, Cardiff, Wales, CF14 3UZ. DX 33050 Cardiff.

## *t* Further information

For further information please see the guidance notes on the website at www.gov.uk/companieshouse or email enquiries@companieshouse.gov.uk

This form is available in an alternative format. Please visit the forms page on the website at www.gov.uk/companieshouse

# PG SERVICES (UK) LIMITED (IN LIQUIDATION)

#### THE JOINT LIQUIDATORS' PROGRESS REPORT

8 August 2022

This report has been prepared for the sole purpose of updating the members for information purposes. The report is private and confidential and may not be relied upon, referred to, reproduced or quoted from, in whole or in part, by members for any purpose other than updating them for information purposes, or by any other person for any purpose whatsoever.

Carl Jackson and Michael Hall of Quantuma Advisory Limited, 2nd Floor, Arcadia House, 15 Forlease Road, Maidenhead, SL6 1RX were appointed Successor Joint Liquidators of PG Services (UK) Limited by Order of the High Court of Justice on 30 September 2021 upon the application of the former Liquidator's Regulator.

Carl Jackson is licensed to act as an Insolvency Practitioner by the Institute of Chartered Accountants in England and Wales and Michael Hall is licensed to act as an Insolvency Practitioner by the Institute of Chartered Accountants in England and Wales

#### **CONTENTS**

- 1 INTRODUCTION
- 2 THE PROGRESS OF THE LIQUIDATION
- 3 CREDITORS: CLAIMS AND DISTRIBUTIONS
- 4 SHAREHOLDERS' DISTRIBUTIONS
- 5 ETHICS
- THE FORMER LIQUIDATOR'S FEES AND EXPENSES AND THE JOINT LIQUIDATORS FEES AND EXPENSES

#### **APPENDICES**

Appendix 2 Receipts and Payments Account drafted from the Former Liquidator's records incorporating the Joint Liquidators Receipts and Payments as at 17 June 2022.

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Appendix 3 Details of the former Liquidator's time costs for the period 18 June 2021 to 29

September 2021

Appendix 4 Details of the Joint Liquidators' time costs for the period 30 September 2021

to 17 June 2022.

Appendix 5 Detailed narrative of work undertaken by the Joint Liquidators

#### **ABBREVIATIONS**

For the purpose of this report the following abbreviations shall be used:

"the Act" Insolvency Act 1986

"the Rules" Insolvency (England and Wales) Rules 2016

"the former Adrian Stewart Duncan of Savants Restructuring Limited

Liquidator"

"the Joint Liquidators" Carl Jackson and Michael Hall of Quantuma Advisory Limited

"the Company" PG Services (UK) Limited (in Liquidation)

"SIP" Statement of Insolvency Practice (England & Wales)

"Review Period" Period covered by the report from 18 June 2021 to 17 June 2022

#### 1. INTRODUCTION

#### Introduction

Adrian Stewart Duncan, formerly of Savants Restructuring Limited, was appointed as Liquidator of the Company on 18 June 2021.

Please be advised that upon the application of the Institute of Chartered Accountants in England and Wales, an Order was made in the High Court of Justice dated 30 September 2021, removing Adrian Stewart Duncan from the office of Liquidator and appointing Carl Jackson and Michael Hall of Quantuma Advisory Limited as Successor Joint Liquidators.

This report has been prepared to comply with the statutory obligation to provide a progress report to members and creditors and covers the Review Period 18 June 2021 to 17 June 2022.

Overall investigations into the previous incumbent continue but as evidenced by the loss of his insolvency licence, we are finding serious non-compliance issues with the former Liquidator's files and work which will take some time to deal with.

A schedule of statutory information in respect of the Company is attached at Appendix 1.

#### Details of the Appointment of the Joint Liquidators

As referred to above, Carl Jackson and Michael Hall of Quantuma Advisory Limited were appointed Joint Liquidators of the Company on 30 September 2021.

The Joint Liquidators confirm that they are authorised to carry out all functions, duties and powers by either one or both of them.

#### 2. THE PROGRESS OF THE LIQUIDATION

#### The Former Liquidator's receipts and payments account

Attached at Appendix 2 is a receipts and payments account covering the Review Period which has been retrieved from estate bank records and Adrian Duncan's case files. Please note that the Joint Liquidators are not able to fully verify the accuracy of the account.

Our investigations show that estate funds were wrongly paid away during the former Liquidator's time in office. Therefore, we have taken the view that we should reflect all incoming and outgoing payments albeit they are not necessarily what one would ordinarily term proper receipts or payments.

#### **VAT Basis**

Receipts and payments are shown net of VAT, with any amount due from HM Revenue and Customs shown separately. Records show that the Company was de-registered for VAT on 19 June 2021.

#### Realisation of Assets

As per the Declaration of Solvency that was completed on 14 June 2021, the assets of the Company were listed as follows:

#### Cash at Bank

The Declaration of Solvency showed cash at bank in the sum of £135,328.58, records show that the bank balance at the former Liquidator's appointment was £135,328.97. Following a review of the

#### QMVL1902bNR

former Liquidator's case files, it appears that he authorised the transfer of £109,261 directly from the Company's bank account to shareholders by way of an initial distribution on 20 June 2021, a review of the Company's bank statements show that the distribution totalled £107,942.37. From the records, the balance sum of £27,315 was transferred into the Liquidation bank account operated by the former Liquidator, post appointment and £27,000 was subsequently wrongly paid away to Savants Restructuring Limited. The remaining balance of the funds have now been transferred from this account to an estate account operated by the Joint Liquidators.

Copy bank statements have been requested from the Company's bankers, once received, the unknown payment of £7.60 will be identified.

#### Tax Refund

The sum of £11.07 has been received in the Review Period in relation to a refund of Corporation Tax interest.

#### Bank Interest

Bank interest of £0.04 has been received during the Review Period.

#### 3. CREDITORS: CLAIMS AND DISTRIBUTIONS

#### Secured Creditors

The Company had not granted a fixed or floating charge to any creditor and accordingly did not have any secured creditors.

#### **Preferential Creditors**

There are no known preferential and secondary preferential creditors.

#### **Unsecured Creditors**

There are no known unsecured creditors in this matter.

#### 4. SHAREHOLDERS' DISTRIBUTIONS

Based on the former Liquidator's records it appears distributions were made to shareholders as reflected in the table below.

Date	Share Class	Rate (£ per Share)	Total Distributed
20/06/2021	Ordinary	1,079.4237	107,942.37
Total			107,942.37

#### 5. ETHICS

Please be advised that Joint Liquidator is bound by the Insolvency Code of Ethics when carrying out all professional work relating to an insolvency appointment.

#### General Ethical Considerations

Prior to the Joint Liquidators' appointment, a review of ethical issues was undertaken and no ethical threats were identified.

The Joint Liquidators, Carl Jackson and Michael Hall of Quantuma Advisory Limited, were subsequently appointed Joint Administrators over Savants Restructuring Limited and Savants

Covenant Advisory Limited on 8 October 2021 by Order of the High Court of Justice. These appointments have assisted the Joint Liquidators in their investigations.

## 6. THE FORMER LIQUIDATOR'S REMUNERATION AND EXPENSES AND THE JOINT LIQUIDATOR'S REMUNERATION AND EXPENSES

#### Former Liquidator's Pre-Appointment Costs

Prior to his appointment, the former Liquidator was paid £1,450.50 plus VAT for assisting the director in calling the relevant meetings and with preparing the Declaration of Solvency. In addition, it appears that the former Liquidator received £257.55 plus VAT in respect of advertising costs and £27.50 plus VAT in relation to AML and Company searches.

In addition, the former Liquidator was paid the sum of £40 plus VAT for assisting with the swear of the Declaration of Solvency.

#### Former Liquidator's Post Appointment Costs

Following a review of the file, it is currently not possible to confirm the former Liquidator's post appointment fee basis. In any event it does not appear that the former Liquidator drew any post appointment fees. Appendix 3 details the former Liquidator's time costs in the Review Period which have not been verified by the Joint Liquidators

Our investigations show that there are issues which have been identified in the former Liquidator's case files and with compliance. This is unsurprising given the intervention leading to our appointment and therefore we have endeavoured to verify data from third party sources where possible. As the Joint Liquidator's investigations are continuing it is not appropriate to detail the work undertaken by the former Liquidator in the review period.

#### Joint Liquidators' Post Appointment Costs

During the period from 30 September 2021 to 17 June 2022, the Joint Liquidators have incurred time costs of £3,272.70 representing 12.94 hours at an average hourly charge out rate of £252.91.

The Joint Liquidators do not propose to seek a resolution to fix their fees at this time but reserve the right to do so in the future.

For information purposes, Quantuma Advisory Limited's current and historic schedule of charge-out rates and chargeable expenses may be found at <a href="https://www.quantuma.com/guide/creditors-guide-fees">https://www.quantuma.com/guide/creditors-guide-fees</a>".

A hard copy of Quantuma Advisory Limited's charge-out rate and expenses policy may be obtained on request at no cost.

#### Former Liquidators Expenses

From a review of the former Liquidator's case files it does not appear that any expenses were incurred in the period other that Company card charges of £64 and advertising and licence re-charge listed in the pre-appointment costs.

#### Joint Liquidators Expenses

The Joint Liquidators' expenses that have been incurred and paid in the period are as follows:

Expenses	Incurred & Paid £	Comments
Indemnity Bond	20.00	Paid by Quantuma Advisory Limited
Postage	2.83	Paid by Quantuma Advisory Limited
TOTAL	22.83	

Statement of Insolvency Practice 9 (SIP 9) "Payments to Insolvency Office Holders & their Associates", outlines various disclosures in relation to Liquidators' fees and expenses. SIP 9 does not apply to MVLs and therefore it is intended that while full information will be provided regarding time costs and expenses further to the successor Joint Liquidators' appointment, the prescribed disclosure requirements will not be followed in full. Information in relation to time costs and expenses will be available upon request throughout the course of the Liquidation. However, those parties who are responsible for paying the fees in an MVL may require disclosures in accordance with SIP 9. Should you wish for these to be provided, please contact me.

#### Members' Right to Request Information

A member may, with the permission of the Court or with at least 5% of the total voting rights of all the members having the right to vote at general meetings of the Company, request further details of the Joint Liquidators' remuneration and expenses, within 21 days of receipt of this report.

#### Members' Right to Challenge Remuneration and/or Expenses

A member may, with the permission of the Court or with at least 10% of the total voting rights of all the members having the right to vote at general meetings of the Company, apply to Court to challenge the amount and/or basis of the Joint Liquidators' fees and the amount of any proposed expenses or expenses already incurred, within 8 weeks of receipt of this report.

#### Future of the Liquidation

Initial investigations show that funds may have been misappropriated but at present our investigations continue. Accordingly, the Joint Liquidators are not in a position to comment on the outcome of the Liquidation until our investigations have concluded at which time, we will contact all stakeholders.

#### **Further Information**

Members should note that the Joint Liquidators are bound by the Insolvency Code of Ethics when carrying out all professional work relating to an insolvency appointment. Further information can be viewed at the following link <a href="https://www.gov.uk/government/publications/insolvency-practitioner-code-of-ethics">https://www.gov.uk/government/publications/insolvency-practitioner-code-of-ethics</a> Additionally the Joint Liquidators are also bound by the regulations of their Licensing Bodies.

To comply with the Provision of Services Regulations, some general information about Quantuma Advisory Limited, including our complaints policy and Professional Indemnity Insurance, can be found at HYPERLINK "http://www.quantuma.com/legal-information".

In compliance with the General Data Protection Regulation, creditors, employees, shareholders, directors and any other stakeholder who is an individual (i.e. not a corporate entity) in these insolvency proceedings is referred to the Privacy Notice in respect of Insolvency Appointments, which can be found at this link <a href="https://www.quantuma.com/legal-notices">https://www.quantuma.com/legal-notices</a>.

Should you have any queries in regard to any of the above please do not hesitate to contact Anish Halai on 01628 478 100 or by e-mail at Anish.Halai@quantuma.com

Michael Hall Joint Liquidator

### STATUTORY INFORMATION

Company Name	PG Services (UK) Limited
Trading Address	3rd Floor, 207 Regent Street, London, W1B 3HH
Trading Styles	NA
Proceedings	In Liquidation
Date of Original Appointment	18 June 2021
Current Joint Liquidators	Carl Jackson Michael Hall Quantuma Advisory Limited 2nd Floor, Arcadia House, 15 Forlease Road, Maidenhead, SL6 1RX
Change in Office Holder	Adrian Stewart Duncan removed from the office of Liquidator on 30 September 2021 and Carl Jackson and Michael Hall were appointed as Joint Liquidators
Registered office Address	c/o Quantuma Advisory Limited 2nd Floor, Arcadia House, 15 Forlease Road, Maidenhead, SL6 1RX
Former Registered Office	Savants Restructuring Limited, 83 Victoria Street, London, SW1H 0HW
	Savants, 83 Victoria Street, London, SW1H 0HW
	3rd Floor 207 Regent Street London W1B 3HH
Company Number	07863864
Incorporation Date	29/11/2011

RECEIPTS AND PAYMENTS ACCOUNT DRAFTED FROM THE **FORMER LIQUIDATORS**' RECORDS INCORPORATING THE JOINT LIQUIDATORS RECEIPTS AND PAYMENTS AS AT 17 JUNE 2022

#### PG Services Limited (In Liquidation) Receipts & Payments

Declaration		From 18/06/2021
of Solvency		To 17/06/2022
£		£
	ASSET REALISATIONS	
135,328.58	Cash at Bank	135,328.97
1,248.00	IT Equipment	0.00
0.00	Tax Refund	11.07
0.00	Bank Interest	0.04
136,576.58		135,340.08
	COCT OF DEALICATIONS	
	COST OF REALISATIONS	
	Savants Restructuring Limited	27,000.00
	Unidentifed Payment	7.60
	Bank Commercial Card	64.00
	Distribution to Ordinary Shareholders	107,942.37
		135,013.97
	Net Receipts/(Payments)	326.11
	REPRESENTED BY	
	Bank 1 Current	326.11

#### Note:

This Receipts and Payments account has been prepared based on the former Liquidator's case files and banking records. Our investigations show that estate funds were wrongly paid away by the former Liquidator. Therefore we have taken the view that we should reflect all incoming and outgoing payments albeit they are not necessarily what one would ordinarily term proper receipts or payments

## **DETAILS OF THE FORMER LIQUIDATOR'S TIME COSTS FOR THE PERIOD 18** JUNE 2021 TO 29 SEPTEMBER 2021

### Time Entry - SIP9 Time & Cost Summary

S6009731PG Services (UK) Limited

18 June 2021 to 29 September 2021

Classification of Work Function	Partner	Manager	Other Senior Professionals	Assistants & Support Staff	Total Hours	Time Cost (£)	Average Hourly Rate (£)
Admin & Planning	0.00	0.00	0.80	0.00	0.80	192.00	240.00
Cashiering	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Creditors	0.00	0.00	0.00	0.30	0.30	81.00	270.00
Investigations	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Realisation of Assets	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Case Specific Matters	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Trading	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Total Hours	0.00	0.00	0.80	0.30	1.10	273.00	248.18

**DETAILS OF THE JOINT LIQUIDATORS' TIME COSTS FOR THE** PERIOD 30 SEPTEMBER 2021 TO 17 JUNE 2022

## Time Entry - Detailed SIP9 Time & Cost Summary

S6009731 - PG Services (UK) Limited From: 18/06/2021 To: 17/06/2022 Project Code: POST

Classification of Work Function	Partner	Manager	Other Senior Professionals	Assistants & Support Staff	Total Hours	Time Cost (€)	Average Hourly Rate (£)
100 : Administration & Planning	0.00	0.00	1.60	0.00	1.60	323.50	202.19
100A Initial Notification(s) & Filling	0.60	0 20	0.00	0.80	1 60	410 00	258 25
103 IPS Case / File set up/ Filing 104 General Administration	0.00 0.00	3.00 3.30	0.25 0.40	0.00 0.50	0 25 1 20	50 00 232.50	200.00 193.75
104 General Administration 105 Case strategy/Review	0.00	J.30 1.40	0.40	0.50	1 2 J 4 0 7	1 140 90	193.75 280.32
106 VAT & CT matters and returns	0.00	2.00	0.60	0.00	0.60	127.00	211.67
500 Tax/VAT	0.00	0.52	0.00	0.00	0.52	173.80	334.23
Admin & Planning	1.57	2.42	3.65	2.20	9.84	2,457.70	249.77
600 Cashiering	0 00	3 10	0.20	1 00	1 30	209 00	150 77
Cashiering	0.00	0.10	0.20	1.00	1.30	209.00	160.77
204A Dealing with Pension Schemes	0 00	3 OO	0 10	0 00	0 10	20 00	230 00
Creditors	0.00	0.00	0.10	0.00	0.10	20.00	200.00
300 Investigations	0.60	0.90	0 00	0 00	1.50	546.00	354 00
300A: SIP 2 Review	0.00	0.00	0.10	0.00	0 10	20.00	230.00
Investigations	0.60	0.90	0.10	0.00	1.60	566.00	353.75
400 Realisation of Assets	0.00	3.00	0.10	0.00	0.10	20.00	200.00
400 Rea (5300) 01 #55905							
Realisation of Assets	0.00	0.00	0.10	0.00	0.10	20.00	200.00
Total Hours	2.17	3.42	4.15	3.20	12.94	3,272.70	252.91

Total Fees Claimed 0.00

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## DETAILED NARRATIVE OF WORK UNDERTAKEN BY THE JOINT LIQUIDATORS

	T .
Description of work undertaken	Includes
ADMINISTRATION & PLANNING	
Initial Statutory and General Notifications & Filing e.g. Advertising the appointment, undertaking statutory notifications to Companies House, HMRC, preparing the documentation and dealing with other notification of appointment	Filing of documents to meet statutory requirements Advertising in accordance with statutory requirements
Obtaining a specific penalty bond.	
Setting up electronic case files and electronic case details on IPS.	
General Administration - Dealing with all routine correspondence and emails relating to the case.	
Case strategy & completing file reviews	Discussions regarding strategies to be pursued Meetings with team members and independent advisers to consider practical, technical and legal aspects of the case Periodic file reviews, review of former Liquidator's file Periodic reviews of the application of ethical, anti-money laundering and anti-bribery safeguards Maintenance of statutory and case progression task lists/diaries Updating checklists
VAT & Corporation Tax matters and returns.	Preparation and filing of VAT Returns Preparation and filing of Corporation Tax Returns
INVESTIGATIONS	Forensic review of bank statements, fund tracing
CREDITORS	
Creditors	Comms re pension
Dealing with HMRC claims	Reviewing whether tax clearances received.
Annual/Progress Reports	Preparing, progress reports.
REALISATION OF ASSETS	Realisation of cash at bank
CASHIERING	
Opening, maintaining and managing the Office Holders' cashbook and bank account.	Preparing correspondence opening and closing accounts Requesting bank statements Correspondence with bank regarding specific transfers Maintenance of the estate cash book
Dealing with deposit forms	Banking remittances
Bank Reconciliations	

Current Charge-out Rates of the staff working on the case Time charging policy

Support staff and executive assistants do not charge their time to each case except when the initial set up is being performed or when a sizeable administrative task or appropriate ad hoc duty is being undertaken

Support staff include secretarial and administrative support.

The minimum unit of time recorded is 6 minutes.

Rates are likely to be subject to periodic increase.

Staff	Charge out rates
Partners	580.00
Directors	370.00-400.00
Senior Manager	340.00
Assistant Manager	275.00
Administrator	200.00
Cashier	125.00
Support Staff/Executive Assistant	100.00

Grade of Staff		Rate from 23 June 2022
Regional Offices		London Offices
CEO/Managing Director	£495.00	£665.00
Appointment Taking	£450.00	£560.00
Director		
Director	£400.00	£525.00
Senior Manager	£345.00	£460.00
Manager	£325.00	£395.00
Assistant Manager	£295.00	£360.00
Senior Administrator	£250.00	£310.00
Administrator	£200.00	£275.00
Assistant Administrator	£160.00	£210.00
Case Accountant	£110.00	£140.00
Junior Administrator	£125.00	£165.00
Support Staff/Executive	£110.00	£140.00
Assistant		