In accordance with Rule 18.7 of the Insolvency (England & Wales) Rules 2016 and Sections 92A, 104A and 192 of the Insolvency Act 1986.

LIQ03
Notice of progress report in voluntary winding up





A24 20/09/2017 **COMPANIES HOUSE** 

1	Company details	
Company number	0 7 7 5 6 9 5 8	→ Filling in this form Please complete in typescript or in
Company name in full	Lancefield Estates Limited	bold black capitals.
2	Liquidator's name	
Full forename(s)	Mark Elijah Thomas	
Surname	Bowen	
3	Liquidator's address	
Building name/number	11 Roman Way Business Centre	
Street	Berry Hill	-
Post town	Droitwich	
County/Region	Worcestershire	
Postcode	WR99AJ	
Country		
4	Liquidator's name <b>●</b>	
Full forename(s)		Other liquidator Use this section to tell us about
Surname		another liquidator.
5	Liquidator's address @	
Building name/number		② Other liquidator
Street		Use this section to tell us about another liquidator.
Post town		
County/Region		
Postcode		
		. 1

LIQ03 Notice of progress report in voluntary winding up

6	Period of progress report						
From date	1 9	$\begin{bmatrix} m \\ 0 \end{bmatrix} \begin{bmatrix} m \\ 7 \end{bmatrix}$	2	) 1	<del></del> 6		
To date	1 8	Ö 7	<sup>y</sup> 2   <sup>y</sup> (	) 1	7		
7	Progress	report					<u>-</u>
	□ The p	progress report is	attached				
8	Sign and	d date	<del>1</del>				·
Liquidator's signature	Signature	1				×	
Signature date	1 9	m g	121	2/1	<del></del>		<del></del>

# **Lancefield Estates Limited (In Liquidation)**

# **T/A Jonathan Fox Estate Agents**

# LIQUIDATOR'S PROGRESS REPORT

PERIOD: 19 JULY 2016 - 18 JULY 2017

#### **Contents**

- Company and liquidator's details
- ☐ Case Strategy
- Receipts and payments account and liquidation costs
- Creditor claims
- ☐ Investigations & Other relevant information
- Creditors' right to challenge
- □ Key Outcomes for Creditors
- Matters outstanding

#### **Appendices**

- 1. Liquidator's account of receipts and payments for the period 19 July 2016 to 18 July 2017
- 2. Liquidator's time costs, disbursements and expenses for the period 19 July 2016 to 18 July 2017
- 3. Creditors' guide to liquidators' fees

#### 1. Company and Liquidator's Details

Company registered number:

07756958

Nature of business:

**Estate Agents** 

Former trading address:

1 Risley Lane, Breaston, Derby, DE72 3AU

Date winding up commenced:

19 July 2016

Names of Liquidator:

Mark Bowen

Date of liquidators' appointment:

19 July 2016

Changes in office holder (if any):

None

Registered office address:

11 Roman Way Business Centre, Berry Hill, Droitwich, WR9 9AJ

As liquidator I am required to deliver a report on my activities annually to all known creditors of the Company following each anniversary of my appointment. A copy will also be filed with the Registrar of Companies. These are statutory requirements.

This report, which more specifically is issued under the provisions of Section 104A of the Insolvency Act 1986, should be read in conjunction with my last report to creditors dated 19 July 2016.

#### 2. Case Strategy

My overall strategy for the liquidation has been and remains to realise the company's assets as expeditiously as possible which work also included carrying out investigations to ensure that all valuable assets have been identified). The work in respect of realising the company's assets is ongoing as detailed below.

In this case there were potentially material matters to investigate, namely in respect of the director's loan account. This was resolved with the Director and subsequently it did not appear that there were any further matters that it was in creditors' best interest to pursue. Accordingly my investigations are concluded.

I have been supported in the performance of my duties by a Case Manager, a Case Administrator and by Support Staff, who had and have the day to day conduct of it and who help me to ensure that work done was and is carried out at the appropriate grade, having regard to its complexity. This core team is supported by the practice Cashier. I have used a subcontractor only to collect and store the company's records in this matter.

I instructed MGR Appraisals pre appointment to review the company's pre appointment sale in respect of the pipeline sale. They were selected because of their specialist knowledge and experience in their field. MGR Appraisals hold appropriate professional indemnity insurance for the services they have provided.

Their contribution to the liquidation has been essential and has assisted me to meet regulatory requirements. Their work is concluded.

#### Liquidator's actions

The liquidator has completed the following tasks during the period of this report:

- Requested, secured and examined all available books and records
- Arranged a specific bond commensurate with the asset level.
- Opened and operated a liquidation bank account.
- Issued statutory notices to The Registrar of Companies, creditors, shareholders, & H M Revenue & Customs
- Changed the registered office to Hillcairnie House, St Andrews Road, Droitwich, Worcestershire, WR9 8DJ & subsequently 11 Roman Way, Berry Hill, Droitwich, Worcestershire, WR9 9AJ

- Circulated the report prepared for the Creditors meeting on 19 July 20916 to all creditors and contributories
- Issued his Statutory Estimates of Fees and Liquidation expenses to the company's creditors
- Advertised the appointment in the London Gazette with confirmation of Resolutions passed at the creditors' meeting on 19 July 2016 and requested information from Creditors and proofs of debt.
- Written to the Director informing of cessation of powers, duty to co-operate, completion of questionnaire and the restriction on re-use of company name
- Collated information received from Creditors/answered on-going enquiries
- Chaired a meeting by correspondence convened to fix the basis of his remuneration
- Reviewed the director's loan account and received the director's proposals for payment
- Monitored the collection of the payments in respect of the loan account
- Investigated asset levels and reconciled with position detailed within the company records
- Investigated pre liquidation transactions by the Directors where it was appropriate to do so
- Submitted report to Department for Business, Energy and Industrial Strategy
- Reconciled bank account at monthly intervals
- Reconciled Corporation Tax liabilities
- Paid/Reclaimed VAT as applicable
- Issued this progress report

#### 3. Receipts and Payments Account

Attached at Appendix 1 is my account of receipts and payments for the 12 month period covered by this report and cumulatively from the commencement of the winding-up to the date of this report, showing asset realisations in the Liquidation and how they have been disbursed. My comments on items appearing in the account are as follows.

#### RECEIPTS

#### **Book Debts**

The company had outstanding book debts due at the date of appointment totalling £3,000. This related to the remaining monies due in respect of the pipeline sales purchased by the Director prior to appointment. I have now collected in this outstanding balance.

#### Cash at Bank & In Hand

As at the date of cessation the company had cash in hand of £7,000. This sum was transferred to my client account in the week prior to liquidation. As above, this sum related to the monies paid by the Director in respect of the pipeline sales.

#### Director's Loan Account

As at the date of cessation the director had an overdrawn loan account of £160,430. Following appointment I sought proposals from the Director in respect of repayment. I requested details of Mr Bender's assets and liabilities and also asked that he produce an income and expenditure statement. Following discussions with the Director it was apparent that he could not afford to repay the amount in full. A full and final settlement of £20,000 was agreed on deferred terms over 12 months with effect from December 2016. To date of this report the amount of £4,000 has been received which has been paid at a rate of £500 per month following the director's representations that he could not afford the initial agreed monthly repayments. Mr Bender has now been asked to accelerate the payments and I await confirmation of the same.

#### **PAYMENTS**

The payments detailed in the attached receipts and payments account all relate to my remuneration and expenses and are further detailed below and at appendix 2.

#### Liquidators' Remuneration

The director authorised the costs of MB Insolvency in convening the meetings of members and creditors and the preparation of the statement of affairs at £5,000 plus VAT and expenses and disbursements. These fees were approved at the creditors meeting on 19 July 2016 and have been drawn in full.

My post appointment fees as Liquidator and category 2 disbursements were approved by creditors by way of a resolution passed by correspondence on 14 November 2016 following my fee estimate which was circulated to creditors on 20 October 2016. My fees were approved by creditors as a set fee of £11,000 and as a percentage of asset realisations as detailed in the table below.

Detailed below is a summary of that fee estimate, including my *illustrative* allocation of that fee between the various activities in the liquidation. I am also providing details of time spent as recorded in the time records I am obliged to maintain by the Insolvency Practitioner Regulations (irrespective of the agreed basis of my remuneration) for creditors' information.

Proposed remuneration for the Liquidator (please see assumptions)	Basis	Projected £	Time Incurred £	Charged to Date
Case planning and administration		5,000	4,242.50	0
Preliminary investigation & report		3,500	4,562.50	0
Detailed investigation	Set fee		-	0
Creditors		2,500	1,217.50	0
Total		11,000		0

It was agreed that my fees in respect of additional reports and detailed investigation would be approved by creditors as a 'milestone' i.e. that I would revert to creditors for further fees should it become necessary. It has not been necessary to do so to date.

My remuneration in respect of asset realisations was agreed as below:

- 25% of asset realisations in respect of cash at bank and book debts
- Remuneration in respect of the realisation of the directors loan be agreed on a sliding scale as below

100% of first £5,000	£5,000
50% of next £25,000	£12,500
5% of the balance	£6,272

To date the amount of £4,000 has been realised in respect of the loan account therefore the first bracket in the table has been reached and fees of £4,000 have been incurred in this respect.

My remuneration has been fixed by creditors at £37,272 overall and I am unable to draw fees in excess of this amount without further authority from creditors. It is not my intention to seek any such further authority. As I explained when I circulated my Fees Estimate, my purpose in seeking a set fee at the outset was to give creditors a 'sum certain' as regards to my own costs, subject to the exceptions noted. Those exceptions did not transpire.

My time records show that since the date of my appointment, the total time spent on this assignment, amounts to 60.65 hours at an average composite rate of £215.51 per hour resulting in total time costs of £13,052.50. The amount of the composite rate reflects the complexity of the matters dealt with and the expertise of the staff required.

As detailed above only the authorised sum of £37,272 can be drawn in comparison with these time costs. As the loan account has been agreed at £20,000 fees will not reach this original estimate in any instance. In the circumstances where my fee has been agreed as a set amount I am not required to explain why my time costs exceeded my original estimate.

To date I have not drawn any post appointment fees.

Expenses and disbursements amount to £1,014.83. The amount of £517 has been paid.

Further information as regards time costs and expenses is set out at Appendix 2.

I have attached a breakdown of time costs and expenses at Appendix 2. I am required to provide the information in this format by Statement of Insolvency Practice 9.

The following further information as regards time costs is also set out at Appendix 2:

	MB INSOLVENCY policy for re-charging expenses
0	MB Insolvency charge-out rates

#### Creditors' Guide to Fees and statement of creditors' rights

If you require further information relating to Liquidator's remuneration, expenses and disbursements please see Appendix 3. This also gives details of your rights as a creditor in this regard.

The payments have been made in accordance with the Rules and Regulations generally as to the payment of costs and expenses in the liquidation.

Further information as regards time costs and expenses is set out at Appendix 2 and Appendix 3.

#### 4. Creditor Claims

#### Secured creditors

The Company did not grant any security over its assets.

## **Preferential Creditors**

There are no preferential creditors in this matter.

#### **Prescribed Part**

If a Company has granted security over its assets which includes a qualifying floating charge I am obliged to consider setting aside a proportion of net property, which would otherwise be available to the holder of floating charge security over the Company's assets, for the benefit of unsecured creditors (known as "the Prescribed Part").

These provisions do not apply as the company did not grant any floating charge security.

#### **Unsecured creditors**

On current information it is not anticipated that there will be a dividend to creditors in this matter.

#### Notice of no Dividend

Assets realised and prospective asset realisations have been and will be utilised fully in contributing towards defraying the administrative costs of the liquidation.

Accordingly, formal notice is hereby given, that no funds are expected to be available to enable any form of distribution to be made to unsecured creditors.

#### 5. Investigations & Other Relevant Information

As part of my investigations I have undertaken the following:

- Reconciled all asset movements for the period from the last set of accounts to cessation of trade.
- Issued questionnaires to the company's office holders and reviewed their responses.
- Carried out a detailed analysis of the company's bank account including a review of all transactions entered into
  in the two years prior to the company's demise.
- Requested information from the company's creditors and reviewed their responses.
- Reviewed the Director's Loan Account and his ability to repay the same

I have submitted my statutory report to the Department for Business, Energy and Industrial Strategy on the conduct of the directors in accordance with the Insolvent Companies (Report on Conduct of Directors) Rules 1996 and the Company Directors Disqualification Act 1986. The content of this report is, however, strictly private and confidential.

I also have a duty to investigate the extent of the Company's assets, including potential claims against third parties, including the directors, and to report my findings to creditors, subject to considerations of privilege and confidentiality and whether those investigations and/or any potential litigation might be compromised.

Preliminary investigations did not identify any matters that required further detailed investigation.

#### 6. Creditors' Rights to Challenge

Any creditor who has at least 5% in value of the unsecured creditors to make a written request for further information within 14 days of receipt of this report. Any creditor who has at least 10% in value of the unsecured creditors to make an application to the court for an order that the Liquidator's remuneration is excessive, such application to be made within 28 days of receipt of this report.

Further information or a full copy of the relevant rules is available on receipt of a written request.

#### 7. Key outcomes for creditors

Asset realisations in respect of the loan account are ongoing.

Throughout, costs have been controlled and have remained within original estimates.

Comprehensive investigations were conducted into the conduct of the Company's affairs by its Director prior to the liquidation. Whilst those investigations did not reveal any matters that it was in the interests of creditors for me to pursue, creditors can be assured that they have been conducted.

Creditors can also be assured that at all times the liquidation has been and is being performed in accordance with Statutory and Regulatory requirements.

The only matters outstanding in the liquidation is to continue to collect the remaining monies due in respect of the agreed 8. Matters outstanding

director's loan account.

In view of this, I do anticipate concluding the liquidation before the next anniversary. If you require any further information, please do not hesitate to contact Sophie Murcott at the above address.

I will report again at the conclusion of the winding up.

MET Bowen

Liquidator

15 September 2017

# Lancefield Estates Limited (In Liquidation)

# Liquidator's Summary of Receipts and Payments

RECEIPTS	Statement	From 19/07/2016
	of Affairs	To 18/07/2017
	(£)	(£)
Book Debts	3,000.00	3,000.00
Director's Loan Account		4,000.00
Cash in Hand	7,000.00	7,000.00
Bank Interest Gross		3.59
		14,003.59
PAYMENTS		
Pre appointment fees		5,000.00
Statutory Advertising - Pre App		67,00
Agents/Valuers Fees (1)		300.00
Storage Costs		150.00
		5,517.00
Net Receipts/(Payments)		8,486.59
MADE UP AS FOLLOWS		
Bank 1 Current		8,486.59
		8,486.59

# Lancefield Estates Limited (In Liquidation )

Summary of Remuneration for period 19 July 2016 - 18 July 2017

Classification of Work	Partner	Manager	Othe Senior Professionals	Assistant & Support Staff	Total Units	Time Cost £	Average Rate £/Hr
Stat Compliance /							
Admin & Planning	30.00	12.50		202.00	244.50	4,242.50	173.52
Investigations	10.00	155.50		25.00	190.50	4,562.50	239.50
Realisation of Assets		120.00	<u> </u>	2.00	122.00	3,030.00	248.36
Creditors		47.50		2.00	49.50	1,217.50	245.96
Case Specific Matters							
Total	40.00	335.50	-	231.00	606.50	13,052.50	215.21
Fees Drawn			, ,			-	
Outstanding Fees						13,052.50	

All time is recorded in units of six minutes. Therefore 1 unit equates to six minutes of time recorder

Charge out rates: Fro	m 13 February 2013
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 ${\it Rates depend on the complexity of the case} \\ {\it Partner} \\ {\it E300}$ 

 Managers
 £225 - £250

 Assistant Managers
 £200

 Senior Administrator
 £175

 Administrator
 £150

 Senior Assistant / Cashier
 £150

 Support Staff
 £90

Standard Activity:

Administration & Planning Statutory reporting and compliance

Compliance with other regulatory requirements

Case planning Administrative set up Appointment notification Maintenance of records

Investigations Statement of Insolvency Practise 2 review

**CDDA Reporting** 

Investigating antecedent transactions

Realisation of Assets Identifying, securing, insuring assets

Retention of title claims

Debt collection

Property, business and asset sales

Trading Management of operations

Accounting for trading On-going employees issues

Creditors Communication with creditors

Creditors claims (including employees)

Other preferential creditors

# Lancefield Estates Limited - In Liquidation

Summary of Catergory 1 & 2 Disbursements for period 19 July 2016 - 18 July 2017

# **Catergory 1 Disbursements**

	Incurred	Paid	Unpaid
	£	£	£
Bond	100.00		100.00
Advertising	201.00	67.00	134.00
Postage	4.48		4.48
Telephone			
Car Mileage			
Travel			-
Subsistance			
External Room Hire			-
External Photocopying			-
External Records Removal			-
Mail Re-direction			
Swear Fee			<u> </u>
Company Search			-
Professional Fees			
Other			

# **Category 2 Disbursements**

	Incurred	Paid	Unpaid	
	£	£	£	
Photocopying / Prinitng	9.35		9.35	
Registered Office Fee	125.00		125.00	
IPS Charge	125.00	-	125.00	
Mileage			<u> </u>	
Room Hire				

# **Category 2 Disbursement Rates**

Photocopying / Printing £0.17 per sheet

Registered Office Fee £125 per annum IPS Charge £125 per case

Mileage £0.45 per mile

Room Hire £60 per hour where held at MBI Offices

# Lancefield Estate Limited(In Liquidation )

Summary of Liquidation Expenses for period 19 July 2016 - 18 July 2017

# Nature of Expense

	Provider	Basis of Remuneration
Records Storage	Asset Storage Limited	Fixed Fee
Agents Advice	MGR Appraisals	Time Costs plus Disbursements

# **Expenses Incurred and Paid**

	incurred	Paid	Unpaid	
	£	£	£	
Asset Storage Limited	150.00	150.00		
MGR Appraisals	300.00	300.00		
			<u> </u>	
			-	



## Practice fee and disbursement recovery policy

#### Introduction

The insolvency legislation was changed in April 2010 for insolvency appointments commenced from that time in order to allow more flexibility on how an office holder's fees are charged to a case. This sheet explains how we may apply the alternative fee bases. The new legislation allows different fee bases to be used for different tasks within the same appointment. The basis or combination of bases set for a particular appointment are subject to approval, generally by a committee if one is appointed by the creditors, failing which the creditors in general meeting, or the court. Further details about how an office holder's fees are approved for each case type are available in a series of guides issued with Statement of Insolvency Practice 9 (SIP9). A copy of the relevant circulation listed in reports to creditors and is also available upon request.

Once the basis of the office holder's remuneration has been approved, a periodic report will be provided to any committee and also to each creditor. The report will provide a breakdown of the remuneration drawn and time costs incurred and will also enable the recipients to see the average rates of such costs. Under the new legislation, any such report must disclose how creditors can seek further information and challenge the basis on which the fees are calculated and the level of fees drawn in the period of the report. Once the time to challenge the office holder's remuneration for the period reported on has elapsed, then that remuneration cannot subsequently be challenged.

Under the old legislation, which still applies for insolvency appointments commenced before 6 April 2010, there is no equivalent mechanism for fees to be challenged.

#### Time cost basis

This is the basis that we use in the majority of cases using charge out rates appropriate to the skills and experience of each member of staff and the work that they perform. This is combined with the amount of time that they work on each case, recorded in 6 minute units with supporting narrative to explain the work undertaken. Cashiers, secretarial and support staff charge all the time they work as such work has not been allowed for in calculating the hourly rates charged by the partners and other staff. If such time were not charged our charge out rates for Partners and other staff would be approximately 20% higher. Time billed is normally subject to Value Added Tax (VAT) at the applicable rate (see below).

#### Staff allocation and the use of sub-contractors

The office holder's general approach to resourcing assignments it to allocate staff with the skills and experience to meet the specific requirements of the case.



The case team will usually consist of partner, senior manager/manager and administrator. The exact case team will depend on the anticipated size and complexity of the assignment. On larger, more complex cases, several staff at all grades may be allocated to meet the demands of the case. The Office holder's charge out rate schedule below provides details of all grades of staff.

With regard to support staff, the Office Holder advises that time spent by our Treasury department in relation to specific tasks on an assignment is charged.

The following services are being provided on this assignment by external sub-contractors:

Service Type	Service Provider	Basis of fee arrangement	Cost to date£
Records Removal &	Asset Storage Limited	Fixed Fee	150
Storage	<u> </u>	\$	

#### **Charge out rates**

Our charge out rates are reviewed periodically, our charge out rates are summarised below.

Charge out rates per hour effective from February 2013

Grade	Hourly Rate (£)	
Insolvency Practitioner	300	
Managers	225-250	
Assistant Managers	200	
Senior Administrator	175	
Administrator	150	
Senior Assistant/Cashier	150	
Support Staff/Secretary	90	

Time spent on casework is recorded directly to the relevant case using a computerised time recording system and the nature of the work undertaken is recorded at that time. Each unit of time is 6 minutes. The work is recorded under the following categories:

Administration and planning - which includes work such as planning how the case will be administered and progressed; the administrative set up of the case; notifying creditors and others of the appointment; keeping the records relating to the case up to date; case review; case progression meetings; and reporting on progress of the case to creditors and others.



Investigations - which includes work such as undertaking an initial review of the financial affairs of the company and bankrupt; undertaking a detailed investigation with a view to making recoveries for the benefit of creditors where matters such as preferences or wrongful trading come to light as a result of the initial review; and reporting to the Insolvency Service on the conduct of the directors.

Realisation of assets - which includes work such as identifying, securing and insuring assets; dealing with retention of title claims; collecting debts; and selling assets.

Employee matters - which includes work such as dealing with employees; and liaising with the redundancy payments office.

Creditors - which includes work such as communicating with creditors; dealing with creditors' claims; and where funds permit, paying dividends to creditors.

Trading - which includes work such as managing and controlling all aspects of the business; and maintaining financial records and information relating to that trading.

#### Percentage basis

The new legislation allows fees to be charged on a percentage of the value of the property with which the office holder has to deal. Different percentages can be used for different assets or types of assets. Where we would like to realise any asset or type of assets on a percentage basis we will provide further information explaining why we think that this basis is appropriate and ask creditors to approve the basis.

#### Fixed fee

The new legislation allows fees to be charged at a set amount. Different set amounts can be used for different tasks. Where we would like to charge a set amount for a task or different set amounts for different tasks we will provide further information explaining why we think that this basis is appropriate and ask creditors to approve the basis.

#### Value Added Tax

The office holder's remuneration invoiced to the insolvent estate will normally be subject to VAT at the prevailing rate. The only exception to this is for services rendered in relation to Voluntary Arrangement assignments where a VAT Tribunal has ruled that such services are exempt supplies.

#### Agent's costs

Charged at cost based on the amount billed by the Agent instructed, the term Agent includes:

Solicitors, Legal Advisors, Debtor recovery specialists

Auctioneers, Valuers, Accountants

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**Quantity Surveyors** 

MB Insolvency www.mb-i.co.uk

**Estate Agents** 

**Document Storage Agents** 

Other Specialist Advisors

#### **Disbursements**

In accordance with Statement of Insolvency Practice 9 (SIP9) the basis of disbursement allocation in respect of disbursements incurred by the Office Holder in connection with the administration of the estate must be fully disclosed to creditors. Disbursements are categorised as either Category 1 or Category 2.

Category 1 expenses are directly referable to an invoice from a third party, which is either in the name of the estate or MB Insolvency; in the case of the latter, the invoice makes reference to, and therefore can be directly attributed to, the estate. These disbursements are recoverable in full from the estate without the prior approval of creditors either by a direct payment from the estate or, where the firm has made payment on behalf of the estate, by a recharge of the amount invoiced by the third party. Examples of category 1 disbursements are postage, mail redirection, travel, swear fee, company searches, land registry searches, statutory advertising, external meeting room hire, external storage, specific bond insurance and subsistence,.

Category 2 expenses are incurred by the firm and recharged to the estate; they are not attributed to the estate by a third party invoice and/or they may include a profit element. These disbursements are recoverable in full from the estate, subject to the basis of the disbursement charge being approved by creditors in advance. Examples of category 2 disbursements are photocopying, internal room hire, internal storage.

The category 2 disbursements that MB Insolvency apply, when seeking recovery, are as follows;

Type	<u>Rate</u>
Photocopying	17p per sheet
Room Hire (where MB insolvency room is used for formal meetings with external parties)	£60 per hour
Registered Office Fee	£125 per annum
Mileage	60p per mile
Insolvency Practitioners System	£125 per case

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#### **Professional advisors**

On this assignment the office holder has used the professional advisers listed below. The Office holder has also indicated the basis of their fee arrangement with them, which is subject to review on a regular basis.

Name of professional advisor	Basis of fee arrangement	
MGR Appraisals	Time Costs plus Disbursements	

The office holder's choice was based on his perception of the professional adviser's experience and ability to perform this type of work, the complexity and nature of the assignment and the basis of his fee arrangement with them.

#### A CREDITORS' GUIDE TO LIQUIDATORS' FEES

#### **ENGLAND AND WALES**

#### 1 Introduction

When a company goes into liquidation the costs of the proceedings are paid out of its assets. The creditors, who hope to recover some of their debts out of the assets, therefore have a direct interest in the level of costs, and in particular the remuneration of the insolvency practitioner appointed to act as liquidator. The insolvency legislation recognises this interest by providing mechanisms for creditors to fix the basis of the liquidator's fees. This guide is intended to help creditors be aware of their rights to approve and monitor fees, explains the basis on which fees are fixed and how creditors can seek information about expenses incurred by the liquidator and challenge those they consider to be excessive.

## 2 Liquidation procedure

- 2.1 Liquidation (or 'winding up') is the most common type of corporate insolvency procedure. Liquidation is the formal winding up of a company's affairs entailing the realisation of its assets and the distribution of the proceeds in a prescribed order of priority. Liquidation may be either voluntary, when it is instituted by resolution of the shareholders, or compulsory, when it is instituted by order of the court.
- 2.2 Voluntary liquidation is the more common of the two. An insolvent voluntary liquidation is called a creditors' voluntary liquidation (often abbreviated to 'CVL'). In this type of liquidation an insolvency practitioner acts as liquidator throughout and the creditors can vote on the appointment of the liquidator at the first meeting of creditors.
- 2.3 In a compulsory liquidation on the other hand, the function of liquidator is, in most cases, initially performed not by an insolvency practitioner but by an official called the official receiver. The official receiver is an officer of the court and an official belonging to The Insolvency Service. In most compulsory liquidations, the official receiver becomes liquidator immediately on the making of the winding-up order. Where there are significant assets an insolvency practitioner will usually be appointed to act as liquidator in place of the official receiver, either at a meeting of creditors convened for the purpose or directly by The Insolvency Service on behalf of the Secretary of State. Where an insolvency practitioner is not appointed the official receiver remains liquidator.
- 2.4 Where a compulsory liquidation follows immediately on an administration the court may appoint the former administrator to act as liquidator. In such cases the official receiver does not become liquidator. An administrator may also subsequently act as liquidator in a CVL.

## 3 The liquidation committee

- 3.1 In a liquidation (whether voluntary or compulsory) the creditors have the right to appoint a committee called the liquidation committee, with a minimum of 3 and a maximum of 5 members, to monitor the conduct of the liquidation and approve the liquidator's fees. The committee is usually established at the creditors' meeting which appoints the liquidator, but in cases where a liquidation follows immediately on an administration any committee established for the purposes of the administration will continue in being as the liquidation committee.
- 3.2 The liquidator must call the first meeting of the committee within 6 weeks of its establishment (or his appointment if that is later), and subsequent meetings must be held either at specified dates agreed by the committee, or when requested by a member of the committee, or when the liquidator decides he needs to hold one. The liquidator is required to report to the committee at least every 6 months on the

progress of the liquidation, unless the committee directs otherwise. This provides an opportunity for the committee to monitor and discuss the progress of the insolvency and the level of the liquidator's fees.

#### 4 Fixing the liquidator's remuneration

#### 4.1 Basis

The basis for fixing the liquidator's remuneration is set out in Rules 4.127 – 4.127B of the Insolvency Rules 1986. The Rules state that the remuneration shall be fixed:

- as a percentage of the value of the assets which are realised or distributed or both.
- by reference to the time properly given by the liquidator and his staff in attending to matters arising in the liquidation, or
- as a set amount.

Any combination of these bases may be used to fix the remuneration, and different bases may be used for different things done by the liquidator. Where the remuneration is fixed as a percentage, different percentages may be used for different things done by the liquidator.

#### 4.2 Advance information where remuneration not based on time costs

Prior to the determination of the basis of remuneration, the liquidator must give the creditors details of the work the liquidator proposes to undertake, and the expenses he considers will be, or are likely to be, incurred. However, where the liquidator proposes to take any part or all of his remuneration on a time cost basis, he must provide more detailed information in the form of a 'fees estimate', as explained below.

#### 4.3 Fees estimates where remuneration to be based on time costs

Where the liquidator proposes to take remuneration based on time costs, he must first provide the creditors with detailed information in the form of a 'fees estimate'. A fees estimate is a written estimate that specifies –

- details of the work the liquidator and his staff propose to undertake;
- the hourly rate or rates the liquidator and his staff propose to charge for each part of that work;
- the time the liquidator anticipates each part of that work will take;
- whether the liquidator anticipates it will be necessary to seek approval or further approval under the Rules; and
- the reasons it will be necessary to seek such approval.

In addition, the liquidator must give the creditors details of the expenses he considers will be, or are likely to be, incurred.

#### 4.4 Who fixes the remuneration

It is for the liquidation committee (if there is one) to determine on which of these bases, or combination of bases, the remuneration is to be fixed. Where it is fixed as a percentage, it is for the committee to determine the percentage or percentages to be applied. Rule 4.127 says that in arriving at its decision the committee shall have regard to the following matters:

- the complexity (or otherwise) of the case;
- any responsibility of an exceptional kind or degree which falls on the liquidator in connection with the insolvency;
- the effectiveness with which the liquidator appears to be carrying out, or to have carried out, his duties;

- the value and nature of the assets which the liquidator has to deal with.
- 4.5 If there is no liquidation committee, or the committee does not make the requisite determination, the liquidator's remuneration may be fixed by a resolution of the creditors. The creditors take account of the same matters as apply in the case of the committee. A resolution specifying the terms on which the liquidator is to be remunerated may be taken at the meeting which appoints the liquidator.
- 4.6 If the remuneration is not fixed as above, it will be fixed in one of the following ways. In a CVL, it will be fixed by the court on application by the liquidator, but the liquidator may not make such an application unless he has first tried to get his remuneration fixed by the committee or creditors as described above, and in any case not later than 18 months after his appointment. In a compulsory liquidation, it will be in accordance with a scale set out in the Rules.
- 4.7 Where the liquidation follows directly on from an administration in which the liquidator had acted as administrator, the basis of remuneration fixed in the administration continues to apply in the liquidation (subject to paragraph 8 below).

#### 5. Review of remuneration

Where there has been a material and substantial change in circumstances since the basis of the liquidator's remuneration was fixed, the liquidator may request that it be changed. The request must be made to the same body as initially approved the remuneration, and the same rules apply as to the original approval.

#### 6 What information should be provided by the liquidator?

#### 6.1 General principles

- 6.1.1 The liquidator should provide those responsible for approving his remuneration with sufficient information to enable them to make an informed judgement about the reasonableness of the liquidator's request. The information should be presented in a manner which is transparent, consistent throughout the life of the case and useful to creditors, while being proportionate to the circumstances of the case.
- 6.1.2 The figuidator should disclose:
  - payments, remuneration and expenses arising from the administration paid to the liquidator or his or her associates;
  - any business or personal relationships with parties responsible for approving the liquidator's remuneration or who provide services to the liquidator in respect of the insolvency appointment where the relationship could give rise to a conflict of interest.

The liquidator should inform creditors of their rights under insolvency legislation, and should advise them how they may access suitable information setting out their rights within the first communication with them and in each subsequent report.

6.1.3 Where the liquidator sub-contracts out work that could otherwise be carried out by the liquidator or his or her staff, this should be drawn to the attention of creditors with an explanation of why it is being done.

#### 6.2 Key issues

- 6.2.1 The key issues of concern to those with a financial interest in the level of payments from the insolvency estate will commonly be:
  - the work the liquidator anticipates will be done, and why that work is necessary;

- the anticipated cost of that work, including any expenses expected to be incurred in connection with it:
- whether it is anticipated that the work will provide a financial benefit to creditors, and if so what benefit (or if the work provided no direct financial benefit, but was required by statute);
- the work actually done and why that work was necessary:
- the actual costs of the work, including any expenses incurred in connection with it, as against any estimate provided:
- whether the work has provided a financial benefit to creditors, and if so what benefit (or if the work provided no direct financial benefit, but was required by statute).

When providing information about payments, fees and expenses, the liquidator should do so in a way which facilitates clarity of understanding of these key issues. Narrative explanations should be provided to support any numerical information supplied. Where it is practical to do so, the liquidator should provide an indication of the likely return to creditors when seeking approval for the basis of his remuneration.

6.2.2 When approval for a fixed amount or a percentage basis is sought, the liquidator should explain why the basis requested is expected to produce a fair and reasonable reflection of the work that the liquidator anticipates will be undertaken.

#### 6.3 Fee estimates and subsequent reports

6.3.1 When providing a fee estimate, the liquidator should supply that information in sufficient time to facilitate that body making an informed judgement about the reasonableness of the liquidator's requests. The estimate should clearly describe what activities are anticipated to be conducted in respect of the estimated fee. When subsequently reporting to creditors, the actual hours and average rate (or rates) of the costs charged for each activity should be provided for comparison.

#### 6.4 Disbursements

- 6.4.1 Costs met by and reimbursed to the liquidator in connection with the liquidation will fall into two categories:
  - Category 1 disbursements: These are payments to independent third parties where there is specific expenditure directly referable to the liquidation. Category 1 disbursements can be drawn without prior approval, although the liquidator should be prepared to disclose information about them in the same way as any other expenses. Category 2 disbursements: These are costs that are directly referable to the liquidation but not to a payment to an independent third party. They may include shared or allocated costs that may be incurred by the liquidator or their firm, and that can be allocated to the liquidation on a proper and reasonable basis.

When seeking approval, the liquidator should explain, for each category of cost, the basis on which the charge is being made. If the liquidator has obtained approval for the basis of Category 2 disbursements, that basis may continue to be used in a sequential appointment where further approval of the basis of remuneration is not required, or where the liquidator is replaced.

- 6.4.2 The following are not permissible as disbursements:
  - a charge calculated as a percentage of remuneration;
  - an administration fee or charge additional to the liquidator's remuneration;
  - recovery of basic overhead costs such as office and equipment rental, depreciation and finance charges.

#### 6.5 Realisations for secured creditors

Where the liquidator realises an asset on behalf of a secured creditor and receives remuneration out of the proceeds (see paragraph 11.1 below), he should disclose the amount of that remuneration to the committee (if there is one), to any meeting of creditors convened for the purpose of determining his fees, and in any reports he sends to creditors.

## 7. Exceeding the amount set out in the fees estimate

Remuneration must not exceed the fees estimate without approval by the body which fixed the original basis of the remuneration. The request for approval must specify –

- the reason why the liquidator has exceeded, or is likely to exceed, the fees estimate:
- the additional work the liquidator has undertaken or proposes to undertake;
- the hourly rate or rates the liquidator proposes to charge for each part of that additional work;
- the time that additional work has taken or the liquidator anticipates that work will take:
- whether the liquidator anticipates that it will be necessary to seek further approval; and
- the reasons it will be necessary to seek further approval.

#### 8. Progress reports and requests for further information

- 8.1 The liquidator is required to send annual progress reports to creditors. The reports must include:
  - details of the basis fixed for the remuneration of the liquidator (or if not fixed at the date of the report, the steps taken during the period of the report to fix it);
  - if the basis has been fixed, the remuneration charged during the period of the
    report, irrespective of whether it was actually paid during that period (except
    where it is fixed as a set amount, in which case it may be shown as that amount
    without any apportionment for the period of the report);
  - if the report is the first to be made after the basis has been fixed, the
    remuneration charged during the periods covered by the previous reports,
    together with a description of the work done during those periods, irrespective of
    whether payment was actually made during the period of the report;
  - a statement of the expenses incurred by the liquidator during the period of the report, irrespective of whether payment was actually made during that period;
  - where appropriate, a statement
    - that the remuneration anticipated to be charged is likely to exceed the fees estimate or any approval given for remuneration exceeding the estimate;
    - that expenses incurred or anticipated to be incurred are likely to exceed, or have exceeded, the details given to the creditors prior to the determination of the basis of remuneration; and
    - the reason for that excess.
  - a statement of the creditors' rights to request further information, as explained in paragraph 8.2, and their right to challenge the liquidator's remuneration and expenses.
- 8.2 Within 21 days of receipt of a progress report (or 7 business days where the report has been prepared for the purposes of a meeting to receive the liquidator's resignation) a creditor may request the liquidator to provide further information about the remuneration and expenses set out in the report. A request must be in writing, and may be made either by a secured creditor, or by an unsecured creditor with the

concurrence of at least 5% in value of unsecured creditors (including himself) or the permission of the court.

- 8.3 The liquidator must provide the requested information within 14 days, unless he considers that:
  - the time and cost involved in preparing the information would be excessive, or
  - disclosure would be prejudicial to the conduct of the liquidation or might be expected to lead to violence against any person, or
  - the liquidator is subject to an obligation of confidentiality in relation to the information requested,

in which case he must give the reasons for not providing the information.

Any creditor may apply to the court within 21 days of the liquidator's refusal to provide the requested information, or the expiry of the 14 days time limit for the provision of the information.

# 9. Provision of information - additional requirements

The liquidator must provide certain information about the time spent on the case, free of charge, upon request by any creditor, director or shareholder of the company.

The information which must be provided is -

- the total number of hours spent on the case by the liquidator or staff assigned to the case:
- · for each grade of staff, the average hourly rate at which they are charged out;
- · the number of hours spent by each grade of staff in the relevant period.

The period for which the information must be provided is the period from appointment to the end of the most recent period of six months reckoned from the date of the liquidator's appointment, or where he has vacated office, the date that he vacated office.

The information must be provided within 28 days of receipt of the request by the liquidator, and requests must be made within two years from vacation of office.

#### 10 What if a creditor is dissatisfied?

- 10.1 Except in cases where there is a liquidation committee it is the creditors as a body who have authority to approve the liquidator's fees. To enable them to carry out this function they may require the liquidator to call a creditors' meeting. In order to do this at least ten per cent in value of the creditors must concur with the request, which must be made to the liquidator in writing
- 10.2 If a creditor believes that the liquidator's remuneration is too high, the basis is inappropriate, or the expenses incurred by the liquidator are in all the circumstances excessive he may, provided certain conditions are met, apply to the court.
- 10.3 Application may be made to the court by any secured creditor, or by any unsecured creditor provided at least 10 per cent in value of unsecured creditors (including himself) agree, or he has the permission of the court. Any such application must be made within 8 weeks of the applicant receiving the liquidator's progress report in which the charging of the remuneration or incurring of the expenses in question is first reported (see paragraph 8.1 above). If the court does not dismiss the application (which it may if it considers that insufficient cause is shown) the applicant must give the liquidator a copy of the application and supporting evidence at least 14 days before the hearing.

10.4 If the court considers the application well founded, it may order that the remuneration be reduced, the basis be changed, or the expenses be disallowed or repaid. Unless the court orders otherwise, the costs of the application must by paid by the applicant and not out of the assets of the insolvent company.

## 11. What if the liquidator is dissatisfied?

If the liquidator considers that the remuneration fixed by the liquidation committee, or in the preceding administration, is insufficient or that the basis used to fix it is inappropriate he may request that the amount or rate be increased, or the basis changed, by resolution of the creditors. If he considers that the remuneration fixed by the liquidation committee, the creditors, in the preceding administration or in accordance with the statutory scale is insufficient, or that the basis used to fix it is inappropriate, he may apply to the court for the amount or rate to be increased or the basis changed. If he decides to apply to the court he must give at least 14 days' notice to the members of the committee and the committee may nominate one or more of its members to appear or be represented at the court hearing. If there is no committee, the liquidator's notice of his application must be sent to such of the creditors as the court may direct, and they may nominate one or more of their number to appear or be represented. The court may order the costs to be paid out of the assets.

#### 12 Other matters relating to remuneration

- 12.1 Where the liquidator realises assets on behalf of a secured creditor he is entitled to be remunerated out of the proceeds of sale in accordance with a scale set out in the Rules. Usually, however, the liquidator will agree the basis of his fee for dealing with charged assets with the secured creditor concerned.
- 12.2 Where two (or more) joint liquidators are appointed it is for them to agree between themselves how the remuneration payable should be apportioned. Any dispute between them may be referred to the court, the committee or a meeting of creditors.
- 12.3 If the appointed liquidator is a solicitor and employs his own firm to act in the insolvency, profit costs may not be paid unless authorised by the committee, the creditors or the court.
- 12.4 If a new liquidator is appointed in place of another, any determination, resolution or court order which was in effect immediately before the replacement continues to have effect in relation to the remuneration of the new liquidator until a further determination, resolution or court order is made.
- 12.5 Where the basis of the remuneration is a set amount, and the liquidator ceases to act before the time has elapsed or the work has been completed for which the amount was set, application may be made for a determination of the amount that should be paid to the outgoing liquidator. The application must be made to the same body as approved the remuneration. Where the outgoing liquidator and the incoming liquidator are from the same firm, they will usually agree the apportionment between them.
- 12.6 There may also be occasions when creditors will agree to make funds available themselves to pay for the liquidator to carry out tasks which cannot be paid for out of the assets, either because they are deficient or because it is uncertain whether the work undertaken will result in any benefit to creditors. Arrangements of this kind are sometimes made to fund litigation or investigations into the affairs of the insolvent company. Any arrangements of this nature will be a matter for agreement between the liquidator and the creditors concerned and will not be subject to the statutory rules relating to remuneration.

**Appendix** 

#### Suggested format for the provision of information

Professional guidance issued to insolvency practitioners sets out the following suggested format for the provision of information when seeking approval of remuneration. However, the level of disclosure suggested below may not be appropriate in all cases, and will be subject to considerations of proportionality. In larger or more complex cases the circumstances of each case may dictate the information provided and its format.

#### Narrative overview of the case

In all cases, reports on remuneration should provide a narrative overview of the case. Matters relevant to an overview are:

- the complexity of the case;
- · any exceptional responsibility falling on the liquidator;
- the liquidator's effectiveness;
- the value and nature of the property in question.

The information provided will depend upon the basis or bases being sought or reported upon, and the stage at which it is being provided. An overview might include:

- an explanation of the nature, and the liquidator's own initial assessment, of the assignment (including the anticipated return to creditors) and the outcome (if known);
- initial views on how the assignment was to be handled, including decisions on staffing or subcontracting and the appointment of advisers;
- any significant aspects of the case, particularly those that affect the remuneration and cost expended;
- the reasons for subsequent changes in strategy;
- the steps taken to establish the views of creditors, particularly in relation to agreeing the strategy for the assignment, budgeting, and fee drawing;
- any existing agreement about remuneration;
- details of how other professionals, including subcontractors, were chosen, how they were contracted to be paid, and what steps have been taken to review their fees;
- in a larger case, particularly if it involved trading, considerations about staffing and managing the assignment and how strategy was set and reviewed;
- · details of work undertaken during the period;
- any additional value brought to the estate during the period, for which the liquidator wishes to claim increased remuneration.

#### Time cost basis

Where any part of the remuneration is or is proposed to be calculated on a time costs basis, requests for and reports on remuneration should provide:

- An explanation of the liquidator's time charging policy, clearly stating the units of time
  that have been used, the grades of staff and rates that have been charged to the
  assignment, and the policy for recovering the cost of support staff. There is an
  expectation that time will be recorded in units of not greater than 6 minutes.
- A description of work carried out, which might include:
  - details of work undertaken during the period, related to the table of time spent for the period;
  - an explanation of the grades of staff used to undertake the different tasks carried out and the reasons why it was appropriate for those grades to be used;
  - any comments on any figures in the summary of time spent accompanying the request the liquidator wishes to make.
- Time spent and charge-out summaries, in an appropriate format.

Service Co.

It is useful to provide time spent and charge-out value information in a tabular form for each of the time periods reported upon, with work classified (and sub-divided) in a way relevant to the circumstances of the case

The following areas of activity are suggested as a basis for the analysis of time spent:

- Administration and planning
- Investigations
- Realisation of assets
- Trading
- Creditors
- Any other case-specific matters

The following categories are suggested as a basis for analysis by grade of staff:

- Partner
- Manager
- Other senior professionals
- Assistants and support staff

The level of disclosure suggested above will not be appropriate in all cases, and considerations of proportionality will apply:

- where cumulative time costs are, and are expected to be, less than £10,000 the liquidator should, as a minimum, state the number of hours and average rate per hour and explain any unusual features of the case;
- where cumulative time costs are, or are expected to be, between £10,000 and £50,000, a
  time and charge-out summary similar to that shown above will usually provide the
  appropriate level of detail (subject to the explanation of any unusual features);
- where cumulative time costs exceed, or are expected to exceed, £50,000, further and more detailed analysis or explanation will be warranted.

# LIQ03

Notice of progress report in voluntary winding up

# Presenter information

You do not have to give any contact information, but if you do it will help Companies House if there is a query on the form. The contact information you give will be visible to searchers of the public record.

Contact name	Sophie Murcott
Company name	MB Insolvency
Address	11 Roman Way Business Cent
	Berry Hill
Post town	Droitwich
County/Region	Worcestershire
Postcode	W R 9 9 A J
Country	
DX	
Telephone	01905 776771

# ✓ Checklist

We may return forms completed incorrectly or with information missing.

Please make sure you have remembered the following:

- The company name and number match the information held on the public Register.
- You have attached the required documents.
- ☐ You have signed the form.

# Important information

All information on this form will appear on the public record.

# ✓ Where to send

You may return this form to any Companies House address, however for expediency we advise you to return it to the address below:

The Registrar of Companies, Companies House, Crown Way, Cardiff, Wales, CF14 3UZ. DX 33050 Cardiff.

# Further information

For further information please see the guidance notes on the website at www.gov.uk/companieshouse or email enquiries@companieshouse.gov.uk

This form is available in an alternative format. Please visit the forms page on the website at www.gov.uk/companieshouse