

Liquidator's Progress Report

S.192

Pursuant to Sections 92A and 104A and 192
of the Insolvency Act 1986

To the Registrar of Companies

Company Number

07603205

Name of Company

Palazzo Marble & Granite Limited

I / We

Kate Elizabeth Breese, Oxford Chambers, Oxford Road, Guiseley, Leeds, LS20 9AT

the liquidator(s) of the company attach a copy of my/our Progress Report
under section 192 of the Insolvency Act 1986.

The Progress Report covers the period from 19/11/2015 to 18/11/2016

Signed



Date

01/03/2017

Walsh Taylor
Oxford Chambers
Oxford Road
Guiseley
Leeds
LS20 9AT

Ref PAL0008/KB/RB/NC/DG/MT

THURSDAY



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COMPANIES HOUSE

Palazzo Marble & Granite Limited
(In Liquidation)
Liquidator's Abstract of Receipts & Payments

Statement of Affairs		From 19/11/2015 To 18/11/2016
	HIRE PURCHASE	
4,000 00	Motor Vehicle	NIL
(1,945 00)	Santander	NIL
		<u>NIL</u>
	ASSET REALISATIONS	
NIL	Plant & Machinery	NIL
NIL	Fixtures & Fittings	NIL
Uncertain	Stock	NIL
Uncertain	Book Debts	NIL
Uncertain	Website & Domain	NIL
		<u>NIL</u>
	UNSECURED CREDITORS	
(19,054 00)	Trade & Expense Creditors	NIL
(70,000 00)	Shareholders Loan	NIL
(6,248 68)	Banks/Institutions	NIL
(3,027 00)	HM Revenue & Customs - PAYE/NI	NIL
(12,885 00)	HM Revenue & Customs - VAT	NIL
		<u>NIL</u>
	DISTRIBUTIONS	
(100.00)	Ordinary Shareholders	NIL
		<u>NIL</u>
<u>(109,259.68)</u>		<u>NIL</u>
	REPRESENTED BY	
		<u>NIL</u>

Kate Elizabeth Breese
Liquidator

**Palazzo Marble & Granite
Limited - In Liquidation**

Company No: 07603205

Liquidator's Annual Progress Report to Creditors

Pursuant to S104A of the Insolvency Act 1986

31 January 2017

Registered Office
Walsh Taylor
Oxford Chambers
Oxford Road
Guisley
Leeds
LS20 9AT

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1 Introduction

- 1.1 I am writing to provide creditors with my first report on the progress in the liquidation of Palazzo Marble & Granite Limited (the **Company**). I am obliged by Statute to send this report to all known creditors of the Company and to file a copy of it at Companies House. I was appointed Liquidator of the Company at meeting of members and creditors held on 19 November 2015
- 1.2 The following narrative commentary is provided in order to assist creditors in understanding the fees and expenses estimates and my approach to this assignment during the period under report
- 1.3 I enclose at Appendix A an account of the Liquidator's Receipts and Payments for the year ended 18 November 2016, with a comparison to the Director's Statement of Affairs values

2 Realisation of Assets

- 2.1 *The Company's assets were shown by the Director in their estimated statement of affairs as at 19 November 2015 to be*

Asset Type	Book Value £	Estimated to Realise £
Assets subject to Fixed Charge:		
Motor Vehicles	£11,364.00	£4000
Santander		(£1,945.00)
Assets subject to Floating Charge:		
Uncharged Assets:		
Computer Equipment	£2,054 00	
Stock	£1 00	NIL
Plant & Machinery	£2,159 00	NIL
Fixtures & Fittings	£2,844.00	Uncertain
Book Debts	£6,239.00	Uncertain
Website & Domain	£500 00	Uncertain
Short Leashold	£1,292 00	NIL

- 2.2 I instructed agents Michael Steel & Co (MSC), to advise me on the market value of the Company's assets and aspects of their realisation. They were selected because of their general knowledge and experience and their geographic proximity to my office.
- 2.3 The company had one motor vehicle which I was advised was subject to a finance agreement with Santander UK Plc. The Motor Vehicle was valued by MSC for the sum of £4,000 00. I was advised there was an outstanding balance of £1,945 00 owed on the vehicle by the company. The Vehicle was inspected and deemed to have minimal value due to damage it had suffered. I was therefore advised to abandon the sale of the same.
- 2.4 The company's Assets were sold to Harrogate Stone Solutions Ltd, an unconnected company, for £320.00 + VAT. The payment was to be made directly to our Agents Michael Steel & Co (MSC). As at the date of this report no monies have been received from Harrogate Stone Solutions Ltd. However we are continuing to pursue payments of this liability.
- 2.5 Total Asset realisations to this date in the Liquidation are currently NIL.

3 Case Strategy

- 3.1 My overall strategy for the liquidation has been and remains to realise the Company's assets as expeditiously as possible (which work also includes carrying out investigations to ensure that all valuable assets have been identified). As explained below, this part of my work is continuing. Should sufficient assets be realised (after providing for liquidation costs) my strategy would then be to agree creditors' claims and distribute the net liquidation funds as soon as possible.
- 3.2 Although asset realisation processing (including my investigations) are continuing I have not yet reached this stage and if no further significant realisations are received this second phase will not be feasible and there will be no dividend for creditors of the Company.
- 3.3 I have not sold any of the assets of the Company to the Director or any other person connected with it.
- 3.4 No non-statutory reports have been issued by the Liquidator to any person.

4 Investigations

- 4.1 In accordance with the Company Directors Disqualification Act 1986 I have submitted a report on the conduct of the Director of the Company to The Department for Business, Innovation and Skills (BIS). As this is a confidential report, I am not able to disclose the contents.
- 4.2 I also have a duty to investigate the extent of the Company's assets including potential claims against third parties including the Director, and to report my findings, subject to considerations of privilege and confidentiality and whether those investigations and/or any potential litigation might be compromised.
- 4.3 The preliminary assessment of the conduct of the Company's affairs prior to winding up did reveal further matters which were in the interest of creditors for the Liquidator to pursue. These are currently subject to recovery proceedings and I do not wish to expand further at this stage to avoid prejudicing legal action.

5 Creditors

Secured Creditors and the Prescribed Part

- 5.1 There are no secured creditors in this liquidation and accordingly the Prescribed Part provisions of the Insolvency Act 1986 do not apply to the Company.

Preferential Creditors

- 5.2 There are no preferential creditor(s) in this liquidation.

Unsecured Creditors

- 5.3 The Liquidator has received claims totalling £1,917.52 from 1 creditor. I have yet to receive claims from 11 creditors whose debts total £112,924.69 as per the Director's Statement of Affairs.

Notice of no dividend

- 5.4 All assets that are realised will be utilised fully in contributing towards defraying the administrative costs of the liquidation.
- 5.5 Any prospect of funds expected to become available to enable any form of distribution to be made to any form of creditor remains unclear at this point. Creditors shall be notified of any prospect once our investigations have been completed.

6 Liquidator's Remuneration, Disbursements and Expenses

Basis of the Liquidator's remuneration

- 6.1 At the initial meeting of creditors held pursuant to Section 98 of the Act on 19 November 2015 it was resolved that the Liquidator would be remunerated by reference to the time properly spent in dealing with this matter at Walsh Taylor's standard charging rates, and that her disbursements would be drawn in accordance with Walsh Taylor's standard tariff (see Appendix D).
- 6.2 Walsh Taylor's charging out rates have also increased slightly from 01 February 2016, as per the enclosed schedule (Appendix D).

Remuneration charged and disbursements incurred

- 6.3 In aggregate, the Liquidator's post liquidation time costs as at 18 November 2016 total £9,002.00 in respect of 46.20 hours at an average hourly rate of £194.85.
- 6.4 Disbursements incurred are summarised at Appendix C.

Remuneration and disbursements drawn

- 6.5 As at the date of this report no monies have been drawn by way of Liquidator's remuneration.
- 6.6 Details of disbursements drawn are set out in Appendix C.

Liquidation expenses charged and drawn

- 6.7 Details of the costs incurred and paid by the Liquidator in relation to liquidation expenses are also attached at Appendix C.
- 6.8 I have been and will continue be assisted in the performance of my duties by a Case Manager, a Case Administrator and by Support Staff, who have the day to day conduct of it and who will help me to ensure that work done is carried out at the appropriate grade, having regard to its complexity. I have been assisted in the conduct of this case by Excello Law
- 6.9 I comment specifically that at the first meeting of creditors held on 19 November 2015 it was resolved that the fees and disbursements of Walsh Taylor for assisting the Directors in convening the statutory meetings to place the Company into liquidation and for assistance in preparing the Statement of Affairs would be a set fee of £5,000 plus VAT, to be paid out of the assets of the Company, together with disbursements incurred.
- 6.10 No monies have been drawn in this respect

Creditors' Guide to Fees and Statement of Creditors' Rights

- 6.11 If you require any further information with respect to a Liquidator's remuneration, disbursements and expenses, please see Appendix D This document also includes a statement of creditors' rights.

7 Matters outstanding

- 7.1 The principal matters still to be dealt with before the liquidation can be concluded are -
- Asset Realisations and Investigation
 - Issue of a final report on the liquidation
 - Closing formalities
- 7.2 Accordingly, the estimated timescale for closure is dependent upon the above.
- 7.3 If you require any further information please do not hesitate to contact me at the above address.

**Palazzo Marble & Granite Limited
(In Liquidation)**

**Income and Expenditure Account
19 November 2015 to 18 November 2016**

INCOME	Total (£)
	0.00
EXPENDITURE	
	0.00
Balance	0.00
MADE UP AS FOLLOWS	
	0.00

Time Entry - SIP9 Time & Cost Summary

PAL0008 - Palazzo Marble & Granite Limited
Project Code POST
To 18/11/2016

Classification of Work Function	Partner	Manager	Other Senior Professionals	Assistants & Support Staff	Cashier	Total Hours	Time Cost (£)	Average Hourly Rate (£)
Admin & Planning	2 80	5 20	0 00	19 20	0 00	27 20	4,746 50	174 50
Case Specific Matters	0 00	0 00	0 00	0 00	0 00	0 00	0 00	0 00
Cashier	0 20	0 00	0 00	0 00	0 00	0 20	60 00	300 00
Creditors	0 00	0 30	0 00	0 40	0 00	0 70	121 50	173 57
Investigations	0 60	2 40	0 00	4 60	0 00	7 60	1,584 00	208 42
Realisation of Assets	0 00	10 50	0 00	0 00	0 00	10 50	2,490 00	237 14
Trading	0 00	0 00	0 00	0 00	0 00	0 00	0 00	0 00
Total Hours	3 60	18 40	0 00	24 20	0 00	46 20	9,002 00	194 85
Total Fees Claimed							0 00	
Total Disbursements Claimed							0 00	

Palazzo Marble & Granite Ltd**In Liquidation****Liquidator's disbursements and expenses to 18 November 2016****Appendix C**Post appointment disbursements incurred and paid

	Incurred £	Unpaid £	Written off £	Paid £
Category 1				
Mileage	36.40	36.40	0.00	0.00
Insolvency bond	0.00	0.00	0.00	0.00
Company Search	0.00	0.00	0.00	0.00
Postage	11.56	11.56	0.00	0.00
Advertising	148.50	148.50	0.00	0.00
	<u>160.06</u>	<u>160.06</u>	<u>0.00</u>	<u>0.00</u>

Category 2

Photocopying	18.60	18.60	0.00	0.00
Storage Costs	0.00	0.00	0.00	0.00
Case Set Up Fee	0.00	0.00	0.00	0.00
Room Hire	0.00	0.00	0.00	0.00
	<u>18.60</u>	<u>18.60</u>	<u>0.00</u>	<u>0.00</u>

Expenses incurred and paid

Expense	Paid to	Basis of payment
Pre liquidation fees	Walsh Taylor	Approved by creditors on 19 November 2015
Pre liquidation disbs	Walsh Taylor	Approved by creditors on 19 November 2015
Statutory advertising	Courts Advertising	Statutory payment - set tariff
Bonding	Marsh Limited	Premium

	Incurred £	Unpaid £	Written off £	Paid £
Pre liquidation fees	5,000.00	5,000.00	0.00	0.00
	<u>5,000.00</u>	<u>5,000.00</u>	<u>0.00</u>	<u>0.00</u>

Pre appointment disbursements incurred and paid

	Incurred £	Unpaid £	Written off £	Paid £
Category 1				
Clients Expenses	4.20	4.20	0.00	0.00
Mileage	155.40	155.40	0.00	0.00
Statutory Advertising	74.25	74.25	0.00	0.00
Postage	9.36	9.36	0.00	0.00
	<u>243.21</u>	<u>243.21</u>	<u>0.00</u>	<u>0.00</u>

Category 2

Photocopying	16.50	16.50	0.00	0.00
	<u>16.50</u>	<u>16.50</u>	<u>0.00</u>	<u>0.00</u>

A CREDITORS' GUIDE TO LIQUIDATORS' FEES

ENGLAND AND WALES

1 Introduction

When a company goes into liquidation the costs of the proceedings are paid out of its assets. The creditors, who hope to recover some of their debts out of the assets, therefore have a direct interest in the level of costs, and in particular the remuneration of the insolvency practitioner appointed to act as liquidator. The insolvency legislation recognises this interest by providing mechanisms for creditors to fix the basis of the liquidator's fees. This guide is intended to help creditors be aware of their rights to approve and monitor fees, explains the basis on which fees are fixed and how creditors can seek information about expenses incurred by the liquidator and challenge those they consider to be excessive.

2 Liquidation procedure

2.1 Liquidation (or 'winding up') is the most common type of corporate insolvency procedure. Liquidation is the formal winding up of a company's affairs entailing the realisation of its assets and the distribution of the proceeds in a prescribed order of priority. Liquidation may be either voluntary, when it is instituted by resolution of the shareholders, or compulsory, when it is instituted by order of the court.

2.2 Voluntary liquidation is the more common of the two. An insolvent voluntary liquidation is called a creditors' voluntary liquidation (often abbreviated to 'CVL'). In this type of liquidation an insolvency practitioner acts as liquidator throughout and the creditors can vote on the appointment of the liquidator at the first meeting of creditors.

2.3 In a compulsory liquidation on the other hand, the function of liquidator is, in most cases, initially performed not by an insolvency practitioner, but by an official called the official receiver. The official receiver is an officer of the court and an official belonging to The Insolvency Service. In most compulsory liquidations, the official receiver becomes liquidator immediately on the making of the winding-up order. Where there are significant assets an insolvency practitioner will usually be appointed to act as liquidator in place of the official receiver, either at a meeting of creditors convened for the purpose or directly by The Insolvency Service on behalf of the Secretary of State. Where an insolvency practitioner is not appointed the official receiver remains liquidator.

2.4 Where a compulsory liquidation follows immediately on an administration the court may appoint the former administrator to act as liquidator. In such cases the official receiver does not become liquidator. An administrator may also subsequently act as liquidator in a CVL.

3 The liquidation committee

3.1 In a liquidation (whether voluntary or compulsory) the creditors have the right to appoint a committee called the liquidation committee, with a minimum of 3 and a maximum of 5 members, to monitor the conduct of the liquidation and approve the liquidator's fees. The committee is usually established at the creditors' meeting which appoints the liquidator, but in cases where a liquidation follows immediately on an administration any committee established for the purposes of the administration will continue in being as the liquidation committee.

3.2 The liquidator must call the first meeting of the committee within 6 weeks of its establishment (or his appointment if that is later), and subsequent meetings must be held either at specified dates agreed by the committee, or when requested by a member of the committee or when the liquidator decides he needs to hold one. The liquidator is required to report to the committee at least every 6 months on the

progress of the liquidation, unless the committee directs otherwise. This provides an opportunity for the committee to monitor and discuss the progress of the insolvency and the level of the liquidator's fees.

4 Fixing the liquidator's remuneration

4.1 Basis

The basis for fixing the liquidator's remuneration is set out in Rules 4.127 – 4.127B of the Insolvency Rules 1986. The Rules state that the remuneration shall be fixed

- as a percentage of the value of the assets which are realised or distributed or both,
- by reference to the time properly given by the liquidator and his staff in attending to matters arising in the liquidation, or
- as a set amount.

Any combination of these bases may be used to fix the remuneration, and different bases may be used for different things done by the liquidator. Where the remuneration is fixed as a percentage, different percentages may be used for different things done by the liquidator.

4.2 Advance information where remuneration not based on time costs

Prior to the determination of the basis of remuneration, the liquidator must give the creditors details of the work the liquidator proposes to undertake, and the expenses he considers will be, or are likely to be, incurred. However, where the liquidator proposes to take any part or all of his remuneration on a time cost basis, he must provide more detailed information in the form of a 'fees estimate', as explained below.

4.3 Fees estimates where remuneration to be based on time costs

Where the liquidator proposes to take remuneration based on time costs, he must first provide the creditors with detailed information in the form of a 'fees estimate'. A fees estimate is a written estimate that specifies –

- details of the work the liquidator and his staff propose to undertake,
- the hourly rate or rates the liquidator and his staff propose to charge for each part of that work,
- the time the liquidator anticipates each part of that work will take,
- whether the liquidator anticipates it will be necessary to seek approval or further approval under the Rules, and
- the reasons it will be necessary to seek such approval.

In addition, the liquidator must give the creditors details of the expenses he considers will be, or are likely to be, incurred.

4.4 Who fixes the remuneration

It is for the liquidation committee (if there is one) to determine on which of these bases, or combination of bases, the remuneration is to be fixed. Where it is fixed as a percentage, it is for the committee to determine the percentage or percentages to be applied. Rule 4.127 says that in arriving at its decision the committee shall have regard to the following matters:

- the complexity (or otherwise) of the case,
- any responsibility of an exceptional kind or degree which falls on the liquidator in connection with the insolvency,
- the effectiveness with which the liquidator appears to be carrying out, or to have carried out, his duties,

- the value and nature of the assets which the liquidator has to deal with

4 5 If there is no liquidation committee, or the committee does not make the requisite determination, the liquidator's remuneration may be fixed by a resolution of the creditors. The creditors take account of the same matters as apply in the case of the committee. A resolution specifying the terms on which the liquidator is to be remunerated may be taken at the meeting which appoints the liquidator.

4 6 If the remuneration is not fixed as above, it will be fixed in one of the following ways in a CVL: it will be fixed by the court on application by the liquidator, but the liquidator may not make such an application unless he has first tried to get his remuneration fixed by the committee or creditors as described above, and in any case not later than 18 months after his appointment. In a compulsory liquidation, it will be in accordance with a scale set out in the Rules.

4 7 Where the liquidation follows directly on from an administration in which the liquidator had acted as administrator, the basis of remuneration fixed in the administration continues to apply in the liquidation (subject to paragraph 8 below).

5. Review of remuneration

Where there has been a material and substantial change in circumstances since the basis of the liquidator's remuneration was fixed, the liquidator may request that it be changed. The request must be made to the same body as initially approved the remuneration, and the same rules apply as to the original approval.

6 What information should be provided by the liquidator?

6 1 General principles

6 1 1 The liquidator should provide those responsible for approving his remuneration with sufficient information to enable them to make an informed judgement about the reasonableness of the liquidator's request. The information should be presented in a manner which is transparent, consistent throughout the life of the case and useful to creditors, while being proportionate to the circumstances of the case.

6 1 2 The liquidator should disclose

- payments, remuneration and expenses arising from the administration paid to the liquidator or his or her associates,
- any business or personal relationships with parties responsible for approving the liquidator's remuneration or who provide services to the liquidator in respect of the insolvency appointment where the relationship could give rise to a conflict of interest.

The liquidator should inform creditors of their rights under insolvency legislation, and should advise them how they may access suitable information setting out their rights within the first communication with them and in each subsequent report.

6 1 3 Where the liquidator sub-contracts out work that could otherwise be carried out by the liquidator or his or her staff, this should be drawn to the attention of creditors with an explanation of why it is being done.

6 2 Key issues

6 2 1 The key issues of concern to those with a financial interest in the level of payments from the insolvency estate will commonly be

- the work the liquidator anticipates will be done, and why that work is necessary,

- the anticipated cost of that work, including any expenses expected to be incurred in connection with it,
- whether it is anticipated that the work will provide a financial benefit to creditors, and if so what benefit (or if the work provided no direct financial benefit, but was required by statute),
- the work actually done and why that work was necessary,
- the actual costs of the work, including any expenses incurred in connection with it, as against any estimate provided,
- whether the work has provided a financial benefit to creditors, and if so what benefit (or if the work provided no direct financial benefit, but was required by statute).

When providing information about payments, fees and expenses, the liquidator should do so in a way which facilitates clarity of understanding of these key issues. Narrative explanations should be provided to support any numerical information supplied. Where it is practical to do so, the liquidator should provide an indication of the likely return to creditors when seeking approval for the basis of his remuneration.

6 2 2 When approval for a fixed amount or a percentage basis is sought, the liquidator should explain why the basis requested is expected to produce a fair and reasonable reflection of the work that the liquidator anticipates will be undertaken.

6 3 Fee estimates and subsequent reports

6 3 1 When providing a fee estimate, the liquidator should supply that information in sufficient time to facilitate that body making an informed judgement about the reasonableness of the liquidator's requests. The estimate should clearly describe what activities are anticipated to be conducted in respect of the estimated fee. When subsequently reporting to creditors, the actual hours and average rate (or rates) of the costs charged for each activity should be provided for comparison.

6 4 Disbursements

6 4 1 Costs met by and reimbursed to the liquidator in connection with the liquidation will fall into two categories

- Category 1 disbursements. These are payments to independent third parties where there is specific expenditure directly referable to the liquidation. Category 1 disbursements can be drawn without prior approval, although the liquidator should be prepared to disclose information about them in the same way as any other expenses. Category 2 disbursements. These are costs that are directly referable to the liquidation but not to a payment to an independent third party. They may include shared or allocated costs that may be incurred by the liquidator or their firm, and that can be allocated to the liquidation on a proper and reasonable basis.

When seeking approval, the liquidator should explain for each category of cost, the basis on which the charge is being made. If the liquidator has obtained approval for the basis of Category 2 disbursements, that basis may continue to be used in a sequential appointment where further approval of the basis of remuneration is not required, or where the liquidator is replaced.

6 4 2 The following are not permissible as disbursements

- a charge calculated as a percentage of remuneration,
- an administration fee or charge additional to the liquidator's remuneration
- recovery of basic overhead costs such as office and equipment rental, depreciation and finance charges.

6.5 Realisations for secured creditors

Where the liquidator realises an asset on behalf of a secured creditor and receives remuneration out of the proceeds (see paragraph 11.1 below), he should disclose the amount of that remuneration to the committee (if there is one), to any meeting of creditors convened for the purpose of determining his fees, and in any reports he sends to creditors

7 Exceeding the amount set out in the fees estimate

Remuneration must not exceed the fees estimate without approval by the body which fixed the original basis of the remuneration. The request for approval must specify –

- the reason why the liquidator has exceeded, or is likely to exceed, the fees estimate,
- the additional work the liquidator has undertaken or proposes to undertake,
- the hourly rate or rates the liquidator proposes to charge for each part of that additional work,
- the time that additional work has taken or the liquidator anticipates that work will take,
- whether the liquidator anticipates that it will be necessary to seek further approval, and
- the reasons it will be necessary to seek further approval

8 Progress reports and requests for further information

The liquidator is required to send annual progress reports to creditors. The reports must include

- details of the basis fixed for the remuneration of the liquidator (or if not fixed at the date of the report, the steps taken during the period of the report to fix it),
- if the basis has been fixed, the remuneration charged during the period of the report, irrespective of whether it was actually paid during that period (except where it is fixed as a set amount, in which case it may be shown as that amount without any apportionment for the period of the report),
- if the report is the first to be made after the basis has been fixed, the remuneration charged during the periods covered by the previous reports, together with a description of the work done during those periods, irrespective of whether payment was actually made during the period of the report,
- a statement of the expenses incurred by the liquidator during the period of the report, irrespective of whether payment was actually made during that period, and
- where appropriate, a statement –

- that the remuneration anticipated to be charged is likely to exceed the fees estimate or any approval given for remuneration exceeding the estimate,
- that expenses incurred or anticipated to be incurred are likely to exceed, or have exceeded, the details given to the creditors prior to the determination of the basis of remuneration, and
- the reason for that excess

- a statement of the creditors' rights to request further information, as explained in paragraph 8.2, and their right to challenge the liquidator's remuneration and expenses

8.2

Within 21 days of receipt of a progress report (or 7 business days where the report has been prepared for the purposes of a meeting to receive the liquidator's resignation) a creditor may request the liquidator to provide further information about the remuneration and expenses set out in the report. A request must be in writing, and may be made either by a secured creditor, or by an unsecured creditor with the

concurrence of at least 5% in value of unsecured creditors (including himself) or the permission of the court

8.3 The liquidator must provide the requested information within 14 days, unless he considers that

- the time and cost involved in preparing the information would be excessive, or
- disclosure would be prejudicial to the conduct of the liquidation or might be expected to lead to violence against any person, or
- the liquidator is subject to an obligation of confidentiality in relation to the information requested,

in which case he must give the reasons for not providing the information

Any creditor may apply to the court within 21 days of the liquidator's refusal to provide the requested information, or the expiry of the 14 days time limit for the provision of the information

9 Provision of information – additional requirements

The liquidator must provide certain information about the time spent on the case, free of charge, upon request by any creditor, director or shareholder of the company

The information which must be provided is –

- the total number of hours spent on the case by the liquidator or staff assigned to the case,
- for each grade of staff, the average hourly rate at which they are charged out,
- the number of hours spent by each grade of staff in the relevant period

The period for which the information must be provided is the period from appointment to the end of the most recent period of six months reckoned from the date of the liquidator's appointment or where he has vacated office, the date that he vacated office

The information must be provided within 28 days of receipt of the request by the liquidator and requests must be made within two years from vacation of office

10 What if a creditor is dissatisfied?

Except in cases where there is a liquidation committee it is the creditors as a body who have authority to approve the liquidator's fees. To enable them to carry out this function they may require the liquidator to call a creditors' meeting. In order to do this at least ten per cent in value of the creditors must concur with the request, which must be made to the liquidator in writing

If a creditor believes that the liquidator's remuneration is too high, the basis is inappropriate, or the expenses incurred by the liquidator are in all the circumstances excessive he may, provided certain conditions are met, apply to the court

10.3 Application may be made to the court by any secured creditor, or by any unsecured creditor provided at least 10 per cent in value of unsecured creditors (including himself) agree, or he has the permission of the court. Any such application must be made within 8 weeks of the applicant receiving the liquidator's progress report in which the charging of the remuneration or incurring of the expenses in question is first reported (see paragraph 8.1 above). If the court does not dismiss the application (which it may if it considers that insufficient cause is shown) the applicant must give the liquidator a copy of the application and supporting evidence at least 14 days before the hearing

10.4 If the court considers the application well founded, it may order that the remuneration be reduced, the basis be changed, or the expenses be disallowed or repaid. Unless the court orders otherwise, the costs of the application must be paid by the applicant and not out of the assets of the insolvent company.

11 What if the liquidator is dissatisfied?

If the liquidator considers that the remuneration fixed by the liquidation committee, or in the preceding administration, is insufficient or that the basis used to fix it is inappropriate, he may request that the amount or rate be increased, or the basis changed, by resolution of the creditors. If he considers that the remuneration fixed by the liquidation committee, the creditors, in the preceding administration or in accordance with the statutory scale is insufficient, or that the basis used to fix it is inappropriate, he may apply to the court for the amount or rate to be increased or the basis changed. If he decides to apply to the court he must give at least 14 days' notice to the members of the committee and the committee may nominate one or more of its members to appear or be represented at the court hearing. If there is no committee, the liquidator's notice of his application must be sent to such of the creditors as the court may direct, and they may nominate one or more of their number to appear or be represented. The court may order the costs to be paid out of the assets.

12 Other matters relating to remuneration

12.1 Where the liquidator realises assets on behalf of a secured creditor he is entitled to be remunerated out of the proceeds of sale in accordance with a scale set out in the Rules. Usually, however, the liquidator will agree the basis of his fee for dealing with charged assets with the secured creditor concerned.

12.2 Where two (or more) joint liquidators are appointed it is for them to agree between themselves how the remuneration payable should be apportioned. Any dispute between them may be referred to the court, the committee or a meeting of creditors.

12.3 If the appointed liquidator is a solicitor and employs his own firm to act in the insolvency, profit costs may not be paid unless authorised by the committee, the creditors or the court.

12.4 If a new liquidator is appointed in place of another, any determination, resolution or court order which was in effect immediately before the replacement continues to have effect in relation to the remuneration of the new liquidator until a further determination, resolution or court order is made.

12.5 Where the basis of the remuneration is a set amount, and the liquidator ceases to act before the time has elapsed or the work has been completed for which the amount was set, application may be made for a determination of the amount that should be paid to the outgoing liquidator. The application must be made to the same body as approved the remuneration. Where the outgoing liquidator and the incoming liquidator are from the same firm, they will usually agree the apportionment between them.

12.6 There may also be occasions when creditors will agree to make funds available themselves to pay for the liquidator to carry out tasks which cannot be paid for out of the assets, either because they are deficient or because it is uncertain whether the work undertaken will result in any benefit to creditors. Arrangements of this kind are sometimes made to fund litigation or investigations into the affairs of the insolvent company. Any arrangements of this nature will be a matter for agreement between the liquidator and the creditors concerned and will not be subject to the statutory rules relating to remuneration.

Appendix

Suggested format for the provision of information

Professional guidance issued to insolvency practitioners sets out the following suggested format for the provision of information when seeking approval of remuneration. However, the level of disclosure suggested below may not be appropriate in all cases, and will be subject to considerations of proportionality in larger or more complex cases the circumstances of each case may dictate the information provided and its format

Narrative overview of the case

In all cases, reports on remuneration should provide a narrative overview of the case. Matters relevant to an overview are

- the complexity of the case,
- any exceptional responsibility falling on the liquidator,
- the liquidator's effectiveness,
- the value and nature of the property in question

The information provided will depend upon the basis or bases being sought or reported upon, and the stage at which it is being provided. An overview might include

- an explanation of the nature, and the liquidator's own initial assessment, of the assignment (including the anticipated return to creditors) and the outcome (if known),
- initial views on how the assignment was to be handled, including decisions on staffing or subcontracting and the appointment of advisers,
- any significant aspects of the case, particularly those that affect the remuneration and cost expended,
- the reasons for subsequent changes in strategy
- the steps taken to establish the views of creditors, particularly in relation to agreeing the strategy for the assignment, budgeting, and fee-drawing,
- any existing agreement about remuneration,
- details of how other professionals, including subcontractors, were chosen, how they were contracted to be paid, and what steps have been taken to review their fees,
- in a larger case, particularly if it involved trading, considerations about staffing and managing the assignment and how strategy was set and reviewed,
- details of work undertaken during the period,
- any additional value brought to the estate during the period, for which the liquidator wishes to claim increased remuneration

Time cost basis

Where any part of the remuneration is or is proposed to be calculated on a time costs basis, requests for and reports on remuneration should provide

- An explanation of the liquidator's time charging policy, clearly stating the units of time that have been used, the grades of staff and rates that have been charged to the assignment, and the policy for recovering the cost of support staff. There is an expectation that time will be recorded in units of not greater than 6 minutes
- A description of work carried out, which might include
 - details of work undertaken during the period, related to the table of time spent for the period,
 - an explanation of the grades of staff used to undertake the different tasks carried out and the reasons why it was appropriate for those grades to be used,
 - any comments on any figures in the summary of time spent accompanying the request the liquidator wishes to make
- Time spent and charge-out summaries, in an appropriate format

It is useful to provide time spent and charge-out value information in a tabular form for each of the time periods reported upon, with work classified (and sub-divided) in a way relevant to the circumstances of the case

The following areas of activity are suggested as a basis for the analysis of time spent

- Administration and planning
- Investigations
- Realisation of assets
- Trading
- Creditors
- Any other case-specific matters

The following categories are suggested as a basis for analysis by grade of staff

- Partner
- Manager
- Other senior professionals
- Assistants and support staff

The level of disclosure suggested above will not be appropriate in all cases, and considerations of proportionality will apply

- where cumulative time costs are, and are expected to be, less than £10,000 the liquidator should, as a minimum, state the number of hours and average rate per hour and explain any unusual features of the case,
- where cumulative time costs are, or are expected to be, between £10,000 and £50,000, a time and charge-out summary similar to that shown above will usually provide the appropriate level of detail (subject to the explanation of any unusual features),
- where cumulative time costs exceed, or are expected to exceed, £50,000, further and more detailed analysis or explanation will be warranted



Walsh Taylor Insolvency Practitioners

Charge Out Rates

	Rate per hour £
Director/Insolvency Practitioner	300
Senior Manager	250
Manager	240
Senior Administrator	160
Administrator	150
Cashier	150
Support staff (inc. secretarial)	125

Time is charged in units of 6 minutes

Support and secretarial staff time is charged to cases on the basis of time spent at the rates stated above

Disbursements Recovery Policy

Category 1 Direct costs are recovered at actual cost to the case

Includes for example and where relevant insurance and bonding advertising, courier, registration fees, search fees, postage (including re-direction), storage, subsistence and public transport

No charge is made for telephone calls.

Category 2 Apportioned costs are recovered on the following tariff -

Fax £1 per page sent

15p per copy - irrespective of size

Photocopying £150 for room hire for creditors meetings - charge is only made when attendance of debtor/director and/or creditors is likely and a meeting room has been set aside

Room hire £25 in total case set up fee per corporate case

Stationery £15 per personal case

Annual case/ file maintenance charges of £10

Car travel 65p per mile

Fax, photocopying and stationery charges are based on the average costs of consumables

Room hire is based on an average of charges levied by four local providers