# TRUSTEE REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR TO 31 MARCH 2016

Registered Charity No 1141755

Company No 07600945

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# CONTENTS OF THE FINANCIAL STATEMENTS FOR THE YEAR TO 31 MARCH 2016

	Page
Report of the Trustees'/Directors	1 - 3
Independent Examiners' Report	4
Statement of Financial Activities	5
Balance Sheet	6
Notes to the Financial Statements	7 - 10
Detailed Statement of Financial Activities	11 - 12

## REFERENCE AND ADMINISTRATIVE DETAILS

**Charity Name** Carmarthenshire Citizens Advice Bureau

**Registered Charity Number** 1141755

**Registered Company Number** 07600945

Financial Conduct Authority 617542

Registered Office 4A Cowell Street

Llanelli

Carmarthenshire

SA15 1UU

**Directors/Trustees** Richard John Edwards (Chair)

Michael Hugh Evans (Vice Chair)

Terrence Colin Way

Charlotte Margaret Annette Price

Gary Lloyd Jones John Lynne Griffiths Hamish William Laughland

Mark Ellis-Jones

Rev. John Eldon Phillips

**Company Secretary** R M Thomas

**Independent Examiners** Rimmer & May

Chartered Accountants

19 Murray Street

Llanelli SA15 1AQ

Bankers HSBC

4A Vaughan Street

Llanelli

Carmarthenshire

**SA15 3TY** 

### TRUSTEES' REPORT FOR THE YEAR TO 31 MARCH 2016

The Trustees who are also Directors of the Charity for the purposes of the Companies Act 2006 where indicated, present their report with the financial statements of the Charity for the year ended 31<sup>st</sup> March 2016. The accounts have been prepared in accordance with the accounting policies set out in note 1 to the accounts, and in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts, in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) – (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

# STRUCTURE, GOVERNANCE AND MANAGEMENT Governing document

The organisation is a charitable company limited by guarantee, incorporated on 12<sup>th</sup> April 2011 and registered as a charity on 6<sup>th</sup> May 2011 and commenced its activities on 1<sup>st</sup> July 2011. The company was established and is governed under its Articles of Association which sets out its objects and powers.

# **Organisation and management**

The Charity is administered and managed by the members of the Executive Committee which shall consist of not less than six members and not more than fifteen:- honorary office holders of Chairman, Vice Chairman and Treasurer elected by members from amongst themselves at the first meeting of Carmarthenshire Citizens Advice Bureau.

A member of the Executive Committee shall cease to hold office if they become disqualified, incapable, is absent from meetings, notifies the trustees of their wish to resign, ceases to be a member or fails to declare an interest in a contract of the Charity.

The Trustee Board which comprises of Trustees/Directors, Bureau County Director and other appropriate personnel meet on a bi-monthly basis to discuss issues and future plans.

#### Recruitment and appointment of new trustees

The names of the Trustee Board are shown on the previous page. The Charity is a company limited by guarantee and none of the officers hold any shares in the company. The Charity is administrated by a Trustee Board of between three and fifteen persons.

The Trustee Board members can either be elected at the Annual General Meeting or co-opted by the Trustee Board provided that the total number of co-opted nominated members does not exceed one third of the total members of the Trustee Board. No member of the Trustee Board can serve for more than three years without being formally re-elected.

### Induction and training of new trustees

New Trustees are provided with a Trustee handbook and a follow up course of induction procedures.

The company was established and is governed under its Articles of Association which sets out its objects and powers. Under those Articles the members of the Trustee Board are elected at AGM. A member may be coopted at any ordinary meeting, subject to the Articles, until the next AGM.

The charity is operated in accordance with its Articles of Association. The Trustee Board is responsible for all aspects of the Bureau. Sub committees are delegated the power to make some decisions on behalf of the Board. In other areas, recommendations are made to the Trustee Board, which makes the ultimate decision.

### Wider network

Carmarthenshire Citizens Advice Bureau is a member of Citizens Advice (Cita), but is an independently registered Charity and company limited by guarantee. Citizens Advice provides support services to the Bureau in the form of information and training amongst others. The Bureau is required to adopt service wide policies and comply with Membership Scheme requirements.

# CARMARTHENSHIRE CITIZENS ADVICE BUREAU (A company limited by guarantee) TRUSTEES' REPORT FOR THE YEAR TO 31 MARCH 2016 (Cont'd)

### Relationships with other organizations

The Charity has links with Carmarthenshire County Council, Carmarthenshire Social Services, Citizens Advice and Welsh Government, Money Advice Service also receives additional funding from local councils across the county.

## Risk management

The Trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

During the year the Board has reviewed each of the Bureau's operations and activities as part of an overall risk assessment approach. All new ventures are appraised on the basis of the risks identified and the procedures and policies associated with the minimisation of such risks that are significant. In addition, the Bureau is subject to regular audit by Citizens Advice.

#### **OBJECTIVES AND ACTIVITIES**

The aims and objects of the Charity are to provide the following:-

Free, independent, confidential and impartial advice to everyone on their rights and responsibilities. It values diversity, promotes equality and challenges discrimination.

The service aims:

- To provide the advice people need for the problems they face.
- To improve the policies and practices that affect people's lives.

### Charity's public benefit

The Charity exists to provide advice to members of the public. It is part of the Charity's ethos to meet the changing needs of the people of Carmarthenshire and to be responsive to their requests for advice. Any surplus generated from the provision of our services is reinvested for the benefit of the public in the future. We have referred to the guidance contained in the Charity commissioner's general guidance on public benefit when reviewing our aim and objectives and in planning our future activities.

#### **Volunteers**

During the year an average of 20 staff were employed at the bureau. In addition approximately 19 volunteers provided support. The Trustees Board would like to thank the staff and volunteers for their substantial work during the period.

#### **ACHIEVEMENTS AND ACTIVITIES**

#### **Review of activities**

Ammanford, Carmarthen and Llanelli Citizens Advice Bureau merged on 1<sup>st</sup> July 2011. In August 2015 the service was audited by Citizens Advice and the standards required were achieved. Carmarthenshire Citizens Advice Bureau was also awarded the Advice Quality Standard General Help, and Specialist Debt and Welfare Benefits with Casework.

We have received additional funding from the following: -

- Utilities Project (Cita) to identify and report on fuel poverty.
- Frontline Services Welsh Government 1<sup>st</sup> April 2014 to 31<sup>st</sup> March 2017 to provide specialist advice in Debt and Welfare Benefits

During the period 1st April 2015 to 31st March 2016 the Bureau achieved the following:-

- The continued development of the Llandovery outreach at the YMCA
- Ten members of staff received training and participated in the Citizens Advice groundbreaking project GVA (Gender based Violence and Abuse).
- Increased the opening times of the Countywide Money Advice Line
- Number of clients completing the initial check 3,675
- Number of clients seeking help 5,602
- Number of enquiries opened 7,637
- Number of issues dealt with 14,891
- Predominant issues are still Debt, Welfare Benefits and Employment

# CARMARTHENSHIRE CITIZENS ADVICE BUREAU (A company limited by guarantee) TRUSTEES' REPORT FOR THE YEAR TO 31 MARCH 2016 (Cont'd)

#### **FINANCIAL REVIEW**

The charity relies largely on grants received which were of a satisfactory level in the sum of £418,455 (2015: £479,161). Overall the fund balances (including assets and liabilities) carried forward are £122,857 for unrestricted funds. An overall deficit of £76,046 (2015: surplus £6,234) was made in the year on total funds before transfers and unrealised gains due largely to the reduced funding available in the year.

The charity is actively involved in applying for additional and new sources of funding and is closely monitoring its running costs in order to minimize any future deficits.

# Reserves policy

It is the policy of the charity that unrestricted funds which have not been designated for a specific use should be maintained at a level equivalent of at least three month's expenditure. The trustees consider that reserves at this level will ensure that, in the event of a significant drop in funding, they will be able to continue the charity's current activities while consideration is given to ways in which additional funds may be raised. The level of reserves has been maintained in excess of this throughout the year.

### **Investment policy**

The Charity invests its funds in bank deposits and is continually seeking to obtain better rates of return.

#### **FUTURE DEVELOPMENTS**

To build a stronger forward facing service in order to identify and meet the needs of the Community. To continue to develop and create new partnerships with organizations and agencies. To create a financially stable service enabling the Bureau to maintain its service provision. Deliver an advice service in Llandovery one day a week. Exploring multi-channel development.

### **Responsibilities of the Trustees**

Company law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of the affairs of the charitable company as at the balance sheet date and of its incoming resources and application of resources, including income and expenditure, for the financial year. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the charities SORP;
- make judgments and estimates that are reasonable and prudent; and
- prepare the financial statements on the going concern basis unless it is inappropriate to assume that the company will continue on that basis.

The Trustees are responsible for maintaining proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. The Trustees are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to Small Companies.

Approved by the Executive Committee on November 2016 and signed on its behalf by:

Chairperson/Director/Trustee

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Director/Trustee

### Independent examiner's report to the Trustees of Carmarthenshire Citizens Advice Bureau

I report on the accounts of the company for the year ended 31 March 2016, which are set out on pages 5 to 10.

# Respective responsibilities of trustees and examiner

The trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is required. The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of the Association of Chartered Certified Accountants.

Having satisfied myself that the charity is not subject to audit under Part 16 of the Companies Act 2006 and is eligible for independent examination, it is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down in the General Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- to state whether particular matters have come to my attention.

# Basis of independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and the seeking of explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and, consequently, no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

### Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- (1) which gives me reasonable cause to believe that, in any material respect, the requirements:
  - to keep accounting records in accordance with section 386 of the Companies Act 2006; and
  - to prepare accounts which accord with the accounting requirements of section 396 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities.

have not been met; or

(2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Jonathan Williams F.C.C.A
Chartered Certified Accountant
Rimmer & May Chartered Accountants
19 Murray Street
Llanelli
Carmarthenshire
SA15 1AO

Date: 13 November 2016

# STATEMENT OF FINANCIAL ACTIVITIES (INCLUDING INCOME AND EXPENDITURE ACCOUNT) FOR THE YEAR TO 31 MARCH 2016

		Unrestricted Funds 2016	Restricted Funds 2016	Total Funds 2016	Total Funds 2015
	Notes	£	£	£	£
INCOME FROM					
Charitable activities	2	155,788	262,667	418,455	479,161
Donations	3	1,220	-	1,220	1,925
Investment income	4	140	-	140	134
Other income	5	<del>_</del>	<u>-</u>		<u>957</u>
Total income		<u>157,148</u>	<u> 262,667</u>	<u>419,815</u>	<u>482,177</u>
EXPENDITURE ON:					
Charitable activities	6	<u>243,058</u>	<u>252,803</u>	<u>495,861</u>	<u>475,943</u>
Total expenditure		<u>243,058</u>	<u>252,803</u>	<u>495,861</u>	<u>475,943</u>
NET (EVENINTURE) (INCOME		(PE 010)	0.964	(76.046)	6 224
NET (EXPENDITURE)/INCOME	10	(85,910)	9,864	(76,046)	6,234
Gross transfers between funds	12	( <u>18,017</u> )	18,017	(76.046)	
Net movement in funds		(103,927)	27,881	(76,046)	6,234
<b>RECONCILIATION OF FUNDS:</b>					
Total funds brought forward		<u>226,784</u>	<u>53,708</u>	<u> 280,492</u>	<u>274,258</u>
Total funds carried forward		122,857	81,589	204,446	280,492

All activities relate to continuing operations and there are no gains or losses other than those shown above.

The notes form part of these financial statements

# CARMARTHENSHIRE CITIZENS ADVICE BUREAU (A company limited by guarantee) Registered Number 07600945

#### **BALANCE SHEET AS AT 31 MARCH 2016**

	Natar	Total Funds 2016	Total Funds 2015
FIVED ACCETS	Notes	£	£
FIXED ASSETS	•	45.000	10 205
Tangible Assets	9	<u>15,889</u>	<u>18,395</u>
CURRENT ASSETS			
Debtors	10	26,648	32,880
Bank and Cash		<u> 188,807</u>	<u>257,977</u>
		215,455	290,857
CREDITORS		·	·
Amounts falling due within one year	11	(26,898)	( <u>28,760</u> )
NET CURRENT ASSETS		188,557	262,097
		<u> </u>	
NET ASSETS		<u>204,446</u>	<u>280,492</u>
CHARITY FUNDS	12		
Unrestricted funds		122,857	226,784
Restricted funds		81,589	<u>53,708</u>
		<del></del>	
TOTAL FUNDS		<u>204,446</u>	<u>280,492</u>

The Trustees consider that the company is entitled to exemption from the requirement to have an audit under the provisions of section 477 of the Companies Act 2006 ("the Act") and members have not required the company to obtain an audit for the year in question in accordance with section 476 of the Act.

The Trustees acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of financial statements.

The financial statements were approved by the trustees on behalf, by

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November 2016 and signed on their

Mr R J Edwards – Chair (Director/Trustee)

Mr T C Way

(Director/Trustee)

### NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR TO 31 MARCH 2016

#### 1 ACCOUNTING POLICIES

### 1.1 Basis of preparation of financial statements

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) – (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Carmarthenshire Citizens Advice Bureau meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognized at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

### 1.2 Reconciliation with previous Generally Accepted Accounting Practice

In preparing these accounts, the Trustees have considered whether in applying the accounting policies required by FRS 102 and the Charities SORP FRS 102 the restatement of comparative items was required.

No restatements were required.

#### 1.3 Income

Grants and donations are recognised on entitlement once conditions of certainty and measurement are met. Grant income is recognised on an accruals basis and is allocated on a strict basis to the period to which it relates.

## 1.4 Expenditure

All expenditure incurred by the charity relates to its charitable activities i.e., providing advice to the community and is allocated accordingly. Governance costs relate to the provision of accountancy fees and also trustees meetings expenses and are allocated accordingly. The accruals basis has been adopted for the recognition of liabilities.

### 1.5 Use of volunteers

The charity relies on up to 19 fully trained volunteers who carry out a wide range of advice work and administrative tasks, apart from the cost of training and reimbursement of travel expenses. The donated services of volunteers in the course of undertaking the charitable and income generating activities is not recognised within the Statement of Financial Activities.

### 1.6 Leasing

Rentals payable under operating leases are charged against income on a straight line basis over the lease term.

### 1.7 Pensions

The pension costs charged in the financial statements represent the contribution paid by the charity during the year to a defined contribution money purchase scheme.

#### 1.8 Taxation

The Charity is exempt from corporation tax on its charitable activities.

# NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR TO 31 MARCH 2016 (Cont'd)

# 1.9 Tangible Fixed Assets and Depreciation

Tangible fixed assets are included at valuation on commencement in July 2011 and at cost thereafter less accumulated depreciation. Depreciation is provided to write down the net book value of the assets at the following rates:-

Fixtures, Fittings and Equipment – 25% reducing balance method

### 1.10 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the company and which have not been designated for other purposes.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the company for particular purposes. The costs of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

2	INCOME FROM CHARITABLE ACTIVITIES		<u>2016</u> £	2015 £
	Contracts and fees – Citizens Advice		256,766	
	Grants – Carmarthenshire County Council		160,519	208,859
	Hire of room for meetings - Shelter		1,170	<u>870</u>
			418,455	<u>479,161</u>
3.	DONATIONS		2016 £	<u>2015</u> £
	Donations		<u>1220</u>	<u>1,925</u>
4.	INVESTMENT INCOME		£	£
	Interest receivable		<u>140</u>	<u>134</u>
5.	OTHER INCOME			
			_	_
	Other income		£	<b>£</b> 957
	Other income		£	<b>£</b> <u>957</u>
6	Other income  EXPENDITURE ON CHARITABLE ACTIVITIES	Support	£ Governance	<u>957</u> <b>Total</b>
6	EXPENDITURE ON CHARITABLE ACTIVITIES	Costs		9 <u>57</u> Total £
6	EXPENDITURE ON CHARITABLE ACTIVITIES  Employment costs	<b>Costs</b> 407,505		957  Total £ 407,505
6	EXPENDITURE ON CHARITABLE ACTIVITIES  Employment costs Establishment costs	<b>Costs</b> 407,505 31,126		957  Total £ 407,505 31,126
6	EXPENDITURE ON CHARITABLE ACTIVITIES  Employment costs Establishment costs Office and administrative expenses	Costs 407,505 31,126 44,292		957  Total £ 407,505 31,126 44,292
6	EXPENDITURE ON CHARITABLE ACTIVITIES  Employment costs Establishment costs Office and administrative expenses Support costs – volunteers expenses	Costs 407,505 31,126 44,292 3,270		957  Total £ 407,505 31,126 44,292 3,270
6	EXPENDITURE ON CHARITABLE ACTIVITIES  Employment costs Establishment costs Office and administrative expenses Support costs – volunteers expenses Sundry and other costs	Costs 407,505 31,126 44,292	Governance	957  Total £  407,505 31,126 44,292 3,270 403
6	EXPENDITURE ON CHARITABLE ACTIVITIES  Employment costs Establishment costs Office and administrative expenses Support costs – volunteers expenses Sundry and other costs Cost of Trustee meetings, travel and training	Costs 407,505 31,126 44,292 3,270 403		957  Total £ 407,505 31,126 44,292 3,270 403 386
6	EXPENDITURE ON CHARITABLE ACTIVITIES  Employment costs Establishment costs Office and administrative expenses Support costs – volunteers expenses Sundry and other costs Cost of Trustee meetings, travel and training Legal and professional fees	Costs 407,505 31,126 44,292 3,270	Governance	957  Total £ 407,505 31,126 44,292 3,270 403 386 192
6	EXPENDITURE ON CHARITABLE ACTIVITIES  Employment costs Establishment costs Office and administrative expenses Support costs – volunteers expenses Sundry and other costs Cost of Trustee meetings, travel and training Legal and professional fees Accountancy	Costs 407,505 31,126 44,292 3,270 403 - 192	Governance	957  Total £  407,505 31,126 44,292 3,270 403 386 192 3,594
6	EXPENDITURE ON CHARITABLE ACTIVITIES  Employment costs Establishment costs Office and administrative expenses Support costs – volunteers expenses Sundry and other costs Cost of Trustee meetings, travel and training Legal and professional fees	Costs 407,505 31,126 44,292 3,270 403	Governance	957  Total £ 407,505 31,126 44,292 3,270 403 386 192

## 7 TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2016. Reimbursement of travel expenses and training were made totalling £161.

# NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR TO 31 MARCH 2016 (Cont'd)

8	EMPLOYEES Number of employees The average monthly number of employees during the year was:	<u>2016</u>	<u>2015</u>
	Management and administration of the charity	19 _2 <u>21</u>	18 _2 <u>20</u>
	Employment costs	<u>2016</u> £	<u>2015</u> £
	Gross wages and salaries	373,877	357,713
	National insurance	27,289	25,770
	Pension costs	3,936	3,936
	Staff training	2,403	233

There were no employees whose annual remuneration was £60,000 or more. In addition, approximately nineteen volunteers provided support during the year.

9	FIXED ASSETS		e equipment d furniture £
	Cost At 1 April 2015 Additions in year		- 37,130 <u>2,587</u>
	At 31 March 2016		<u>39,717</u>
	<b>Depreciation</b> At 1 April 2015		<b>£</b> 18,735
	Depreciation charge for the year At 31 March 2016		5,093 23,828
,	Net Book Value At 31 March 2016 At 31 March 2015		15,889 18,395
10	DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR	<u>2016</u> £	2015 £
	Debtor – Charitable income	23,403	26,343
	Other debtors Prepayments	622 <u>2,623</u> <u>26,648</u>	6,537 32,880
11	CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR	2016 £	2015 £
	Share of joint charitable income Taxation & Social Security Accruals	11,875 9,805 <u>5,218</u> <u>26,898</u>	11,875 9,570 7,315 28,760

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR TO 31 MARCH 2016 (Cont'd)

12	MOVEMENT IN FUNDS	At 01.04.15 £	Net Movement in funds £	At 31.03.16 £
	Unrestricted funds			
	General fund	226,784	(103,927)	122,857
	Restricted funds	<u>53,708</u>	<u>27,881</u>	81,589
	TOTAL FUNDS	280,492	( <u>76,046</u> )	204,446

#### **Restricted funds**

The income funds of the charity include restricted funds comprising the following unexpended balance of grants and donations held on trust for specific purposes:-

	Balance at 1 April 2015 £	Income £	Movement in funds Expenditure £	Transfers £	Balance at 31 March 2016 £
Welfare Rights	37,028	14,519	(14,288)	-	37,259
Better Advice Better Lives	-	91,912	(109,929)	18,017	-
Face 2 Face/MASDAP	15,138	66,384	(48,593)	-	32,929
Money Advice Service	1,542	40,655	(36,718)		5,479
Front Line Advice	<u></u>	49,197	(43,275)		<u>5,922</u>
	<u>53,708</u>	<u> 262,667</u>	( <u>252,803</u> )	<u> 18,017</u>	<u>81,589</u>

#### **Transfers**

Any restricted funds that are in deficit are supported by the central core fund. Any deficit made by a particular fund is absorbed by the core fund and any such funds are left with a nil retained reserve carried forward. The following restricted funds transfers were made during the year:-

Better Advice Better Lives – project deficit transferred to core.

#### 13 FINANCIAL COMMITMENTS

At 31 March 2016 the company had annual commitments under operating leases as follows:-

	2016 £	2015 £
Expiry date:	_	_
Between two and five years	8,518	8,518
Over five years	4,100	4,100

### 14 RELATED PARTY TRANSACTIONS

- a) In April 2011 Citizens Advice Bureau, Ammanford were awarded substantial compensation monies of approximately £160,000 under the proceeds of crime act. During the year ended 31 March 2016 £0 (2015 £957) was received and is included in sundry income in the accounts. HM Courts & Tribunals Services are currently unable to speculate as to the time scale for the balance of the compensation to be paid and as a result no provision has been made in these accounts for the recovery of the balance of the award.
- b) The Ammanford branch office property which is owned by Cyngor Ar Bopeth Rhydamman Ltd has been leased to Carmarthenshire Citizens Advice Bureau since 30.6.2011 for an initial term of 5 years at a reduced rent of £1,500 pa. and subsequently reduced further to £500 p.a. from June 2015. It was a condition of the lease that CCAB was required to effect the initial repairs and refurbishments of the property.

The future lease commitments are included in note 13 of the accounts.

# DETAILED STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR TO 31 MARCH 2016

	£	<u>2016</u>	£	2015 £
INCOME FROM:	£	E.	Z.	£
Charitable Activitites				
Contracts and fees – Citizens Advice	256,766		269,432	
Grants – Carmarthenshire County Council	160,519		208,859	
Room hire – Shelter	1,170	418,455	870	479,161
	<del></del>	,		,
Donations		1,220		1,925
Investment Income				
Deposit account interest		140		134
Deposit account interest		140		154
Other Income		<u> </u>		<u>957</u>
TOTAL INCOME		419,815		482,177
EXPENDITURE ON CHARITABLE ACTIVIES:				
Support Costs				
Wages – salaries	401,166		383,483	
Staff pension costs	3,936		3,936	
Staff training	2,403		233	
Staff travel	7,967		8,408	
Volunteer travel and expenses	3,270		3,899	
Subsistence and refreshments	512		509	
Heating and lighting	7,302		8,107	
Rent	13,037		12,495	
Water rates	1,635		1,046	
Insurance	4,206		4,093	
Telephone and internet	7,002 5,737		7,537 6,201	
Postage, stationery and computer costs	•		13,066	
I T support Reference materials	15,058 3,292		4,236	
Cleaning, repairs and maintenance	9,152		6,214	
Equipment leasing	518		518	
Legal and professional	192		149	
Bank charges	403		423	
Interest on overdue VAT	<del>-105</del>		1,922	
Depreciation	5,093			
Carried Forward	491,881		471,976	
	131,001		., _,,,,	

# DETAILED STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR TO 31 MARCH 2016 (Cont'd)

	<u> 2016</u>		<u> 2015</u>	
	£	£	£	£
Brought Forward		491,881		471,976
Governance costs				
Room hire for Trustee meetings	225		125	
Trustees training and travel costs	161		88	
Accountancy	<u>3,594</u>		<u>3,754</u>	
•		<u>3,980</u>		<u>3,967</u>
TOTAL EXPENDITURE		495,861		<u>475,943</u>
NET (EXPENDITURE) INCOME		( <u>76,046</u> )		<u>6,234</u>

This page does not form part of the statutory financial statements