INSTRUCTUS COMPANY LIMITED BY GUARANTEE CONSOLIDATED FINANCIAL STATEMENTS 31 MARCH 2016

Charity Number 1144894



HEBBLETHWAITES

Chartered Accountants & Statutory Auditor
2 Westbrook Court
Sharrow Vale Road
Sheffield
S11 8YZ

FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2016

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MEMBERS OF THE BOARD AND PROFESSIONAL ADVISERS

Registered charity name

Instructus

Charity number

1144894

Company registration number

07066687

Principal office

Unit 110 Print Rooms

164-180 Union Street

London SE1 0LH

Trustees

Mr N P Hopkins Ms A E Clayton

Mr S Mercer

Mr P B Reynolds (Resigned 28 October 2016)

Mr G G Wixted (Resigned 28 July 2016)
Mr PB Excell (Served from 9 October 2015 to 14 June

2016)

Ms J S Beine (Resigned 5 August 2015)
Mr C F Wilson (Resigned 5 August 2015)
Ms J A Norrington (Appointed 9 October 2015)
Ms E J Rush (Appointed 4 November 2016)

Secretary

Mr D Holland (Resigned 28 July 2016)
Mr A Hammond (Appointed 28 July 2016)

Auditor

Hebblethwaites

Chartered Accountants & Statutory Auditor 2 Westbrook Court Sharrow Vale Road

Sheffield S11 8YZ

Bankers

Unity Trust Bank Plc Nine Brindleyplace Birmingham B1 2HB

Solicitors

Freeth Cartwright LLP Cumberland Court 80 Mount Street Nottingham NG1 6HH

TRUSTEES' ANNUAL REPORT

YEAR ENDED 31 MARCH 2016

The trustees, who are also directors for the purposes of company law, present their report and the financial statements of the charity for the year ended 31 March 2016.

REFERENCE AND ADMINISTRATIVE DETAILS

Reference and administrative details are shown in the schedule of members of the board and professional advisers on page 1 of the financial statements.

THE TRUSTEES

The trustees who served the charity during the period were as follows:

Ms J S Beine

Mr N P Hopkins

Mr C F Wilson

Ms A E Clayton

Mr S Mercer

Mr P B Reynolds

Mr G G Wixted

Mr PB Excell

Ms J A Norrington

Mr PB Excell was appointed as a trustee on 9 October 2015.

Ms J A Norrington was appointed as a trustee on 9 October 2015.

Ms E J Rush was appointed as a trustee on 4 November 2016.

Ms J S Beine resigned as a trustee on 5 August 2015.

Mr C F Wilson resigned as a trustee on 5 August 2015.

Mr P B Reynolds resigned as a trustee on 28 October 2016.

Mr G G Wixted resigned as a trustee on 28 July 2016.

Mr PB Excell resigned as a trustee on 14 June 2016.

CHANGE OF NAME

By resolution dated 15 June 2015 the charity changed its name from Skills CFA to Instructus. At 31 March 2015 the activities and main assets and liabilities of the former parent charitable company, Instructus (now renamed 03235481 Limited), were transferred to this charity, which has become the ultimate group holding company.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Constitution

Instructus, formerly Skills CFA, is a registered charity (Charity No: 1144894) and a company limited by guarantee (Company No: 07066687), which is incorporated in England and Wales.

TRUSTEES' ANNUAL REPORT (continued)

YEAR ENDED 31 MARCH 2016

Governing document

The company was established under a memorandum of association which established the objects and powers of the charitable company and is governed under its articles of association.

Trustee appointment and management

Trustees are appointed by the board of trustees.

The charity has robust recruitment, induction, appraisal and training processes in place for all trustees. Trustees receive frequent reports on operations, human resources, risks and finance. Financial governance is a top priority for trustees: the CEO holds monthly finance meetings and also holds regular audit meetings with the executive team, where at least one trustee is present, and where performance is reviewed, targets are agreed, and financial governance is scrutinised to minimise risks and maximise income potential. Trustees meet every three months for board meetings and once a year to agree the strategic direction of the charity over the ensuing three year period.

The trustees delegate operational powers to the Chief Executive Officer, who is responsible for implementing the strategies and operating the charity. Mr David Holland was Chief Executive Officer and Company Secretary until 28 July 2016 when Mr Andrew Hammond was appointed,

Business management and continuous improvement

The charity's model is based on its primary activities of (1) research and development, (2) certification services and (3) learning services. These functions are supported by internal teams in operations, business development, finance, marketing and communications, and external partnerships with TUC, major professional bodies and trade associations.

The focus on continuous improvement is facilitated by the integration of customer service, risk management and performance management into trustee reporting and evaluation cycles. These also inform our annual self-assessment processes for issuing apprenticeship frameworks, submitting units and rules of combination for qualifications, IiP and ISO 9001.

OBJECTIVES AND ACTIVITIES

Introduction

Instructus is the national pan-sectors standard setting body for business skills at work across the UK. It is responsible for setting standards, developing vocational business qualifications and apprenticeship frameworks, issuing pan-sector apprenticeship frameworks and producing business apprenticeship completion certificates.

There are 16 sector skills councils (SSCs) 4 sector skills body (SSB) and 12 National Skills Academies in the UK. All of these organisations are members of the Federation for Industry Sector Skills and Standards (FISSS), recognised by national governments throughout the UK as independent, employment-led organisations charged with ensuring the UK skills system is driven by UK employment needs.

TRUSTEES' ANNUAL REPORT (continued)

YEAR ENDED 31 MARCH 2016

The key component in any business is its workforce. Instructus is dedicated to helping employers, training providers, awarding organisations and international government stakeholders ensure their workforces can develop the vocational skills needed in competitive economies and successful organisations.

Instructus' work is critical to the development of vocational knowledge, skills and occupational competence in:

- Business and administration
- Consultancy and business support
- Contact centres and customer service
- Enterprise and small business
- Governance
- Human resources
- Recruitment
- Project Management
- Industrial relations
- · Languages and intercultural working
- Leadership and management
- Marketing and sales.

Pan-sector business skills and areas of occupational competence are classified as such because they are needed in every type of organisation across the UK regardless of size, sector or type. Consequently the work that Instructus undertakes has a huge impact on the development and delivery of vocational learning, either at work or in further and higher education. Instructus certifies approximately 25% of all the apprenticeships undertaken in the UK.

Quality Assurance

Instructus has continued its role as both an Issuing Authority and Certification Body for apprenticeships in the UK, meeting all statutory and regulatory obligations. We were successful in passing all Federation audits and are preparing our application for the code of practice. Instructus prides itself of continuous improvement of internal and external processes and policies and we have maintained our accreditation in Customer First, Investors in People and ISO 9001.

Charitable objective

The Instructus group has a clear charitable objective - to advance business education by promoting qualifications, training and skills based on national standards.

The Trustees have complied with the duty in section 17(5) of the Charities Act 2011 to have due regard to public benefit guidance published by the Charity Commission.

TRUSTEES' ANNUAL REPORT (continued)

YEAR ENDED 31 MARCH 2016

ACHIEVEMENTS AND PERFORMANCE

Instructus (and its subsidiaries) have gone through significant change in the last 12 months, driven by a changing market place. Instructus and its subsidiaries have balanced scorecards which evolved over the year and are now set for the 2016/2017 year.

The 4 KPI's are Financial Performance: Sales and Operations: Customer: People.

Whilst each company is targeted separately, at an Instructus level the performance has been assessed as:-

Financial Performance Strong, with better than expected returns against budget, turning a

profit after a previous year loss.

Sales and Operations Strong, with improved efficiency and productivity.

Customer There is more work to be done on customer insight and a recent

customer service survey in Instructus gave the company key actions

to address.

People The first employee survey was conducted at the end of the year and

results are encouraging with key focus areas identified.

A big objective for Instructus is the social impact that it can have, we are committed to helping as many people achieve their potential through development. In 2015/2016 over 68,000 people had their apprenticeship achievements certified by Instructus.

CQM have supported over 1,400 learners gain new skills through their apprenticeship and upskill programmes.

Over 6,000 learners attended a Springboard course in the year.

Instructus maintained its partner status in the Universal Services delivery agreement with the UK Commission for Employment and Skills developing National Occupational Standards, Qualification structures and Apprenticeship frameworks.

During the year we were active in the following development:-

- Creation of a new Business Skills Foundation Apprenticeship in Scotland allowing Scottish students to experience work and gain a vocational qualification alongside their usual academic study
- Review of the Sales (SVQ) qualifications structures at level 5 and 6
- Review of the Enterprise Skills in a Business Environment qualification (CBQ) structure at level 6
- Review of the Business and Administration qualifications (SVQ) structures at level 4 and 5
- Creation of a new Technical Apprenticeship in Project Management at level 8
- Creation of new National Occupation Standards in Enterprise and Entrepreneur Educators
- Creation of a new Modern Apprenticeship in Enterprise Skills in a Business Environment at level 6

TRUSTEES' ANNUAL REPORT (continued)

YEAR ENDED 31 MARCH 2016

We are in the process of developing business cases to develop more NOS, Qualification Structures and Apprenticeships as the Universal Service contract ends and the contracts are moved to an open tender process. We have presented a clear set of priorities to the devolved nations which will deliver the best return in skills transformation to the public purse.

We have continued to support the thousands of learners that utilise our Employment Rights and Responsibilities workbook via our eLearning platform and licence agreements and plan to further develop the service for use in new standards later in the year.

Whilst Instructus has downsized its international activity we have still supported initiatives such as the European Graduate Placement Scheme (EGPS) and EU-Korea Smiles. Both are projects for which we received funding to lend our expertise and embed standards to existing working practices.

We also supported the Barbados training board in ensuring that Business Management qualification structures were approved to help individuals working within Hospitality environment move into management.

FINANCIAL REVIEW

The sector in which Instructus operates is undergoing significant reform. The change from apprenticeship frameworks to standards in England is a significant risk as it removes the certification role that Instructus performs. We are tracking the implications of this change with detailed forecasting and at the same time changing our business model to offer commercial products and services that fit with the post-reform environment, these are detailed later.

The implementation of the apprenticeship levy brings both risk and opportunity. Early engagement with employers has been undertaken and we have a number of new opportunities that are being explored, we are however expecting a downturn in the market as employers get to grips with the implementation of the new levy in April 2017.

Our risks are full detailed and included in our risk register which is reviewed on a regular basis and quarterly with the trustees of the charity via the Risk and Audit committee.

Instructus has been supporting employers, training providers, awarding organisations and professional bodies prepare for the implementation of new standards in England which will replace SASE frameworks.

We have been involved in the employer groups creating standards in Recruitment, Project Management, Customer Service, HR, Business Administration and Management. We have also offered support to organisations needing help to understand the reforms and in particular the levy which employers who will start to pay from April 2017. There will be increased support offered to employers in the run up to the implementation of the levy.

Results for the year

Total group income was £2,672,385 (2015 - £2,599,288) and total expenditure was £2,638,829 (2015 - £2,722,525) for the year to 31 March 2016.

The group balance sheet shows total unrestricted funds of £1,604,777 (2015 - £1,571,221), represented by the investments in CQM Training and Consultancy Limited, The Springboard Consultancy Limited and the Institute of Paralegals, together with tangible fixed assets and net current assets.

TRUSTEES' ANNUAL REPORT (continued)

YEAR ENDED 31 MARCH 2016

Reserves Review

Instructus has a strong cash balance and sufficient reserves to maintain operations for between 3-6 months. In the coming financial year, we will review the reserves required for day to day operations and seek trustee approval for a policy review on the level of reserves required. At 31 March 2016 unrestricted general funds of the group totalled £1,604,777 (2015 £1,571,221).

Instructus Products

Instructus provides a wide range of business skills, learning and development services, these comprise of:-

- Developing and issuing National Occupational Standards (NOS)
- Developing qualifications with awarding bodies based on NOS for inclusion in Apprenticeship frameworks
- Developing and issuing apprenticeship frameworks
- Providing Employee Rights and Responsibilities workbooks through our eLearning portal
- Providing consultancy on skills development
- A training provider search tool, allowing employers and future apprentices to find a suitable training provider

In addition, Instructus is scoping and developing new products and services including:-

- End point assessment capability
- eLearning enhancements
- Endorsement and certification packages
- An assessment and training tool for employers to improve the capability of its employees

With reforms across the skills systems in the UK, we will build a more commercially focused set of propositions and focus on services that provide long term sustainability for the charity.

The trustees will be taken through a revised strategy later in the year which will detail the proposed changes to our business model, charitable objectives and resources required.

Our trustees understand the key challenges facing Instructus and as well as their detailed induction training, receive regular updates on the performance of the charity.

TRUSTEES' ANNUAL REPORT (continued)

YEAR ENDED 31 MARCH 2016

CQM T & C (Continuing Operations)

CQM Training and Consultancy Ltd have a dual focus of delivering outstanding business improvement for organisations and developing individuals within those organisations to their full potential. Their key differentiator is to offer tailored programmes which deliver improved business performance to organisations while embedding skills development. Every intervention delivers measurable and mapped benefits, both hard and soft. As a result, CQM T&C develop long term strong relationships. The core values underpinning the offering are:

- To maintain ethical values in all dealings with all stakeholders
- To believe passionately that they can make a difference to the UK economy
- To continually improve the sustainability embedded in their product delivery

CQM T&C have an operational delivery model built around:

- Agile and responsive staff who have delegated responsibility to build bespoke solutions in partnership with organisations
- A quest to improve delivery methods applying fit for purpose technology to reduce cost to serve
- A mixed funding model utilising both government and organisational investment to reduce overall business risk
- A belief that collaborative working model with funding partners, qualifications bodies, sector lead bodies and others will bring longer term value for the whole sector

Springboard Consultancy (Continuing Operations)

Springboard Consultancy LTD is a world-leading international training and development company, passionate about delivering authentic, proven and diverse courses to inspire and empower everyone to fulfil their potential. We inspire people to inspire others, helping everyone to do what's needed to change their lives. Our USP is our holistic approach which embraces development of the whole person. We say yes and work out the how afterwards.

We provide a full range of development courses (from start to end of your working life), accessible to all, whether this is individuals, companies, universities and those in the public sector who wish to empower and develop their employees.

We operate globally, and our unique use of 450 licenced trainers means we have a passionate and caring team based in over 30 countries, delivering world-class courses, with proven results. Since 1989 we have trained over 250,000 people, giving them the help and guidance to improve their lives and careers.

The core values underpinning this offering are:

- To maintain ethical values in all dealings with all stakeholders
- To believe passionately that we can make a difference and give people the tools to be the best they can be
- To ensure that sustainability is an integral part of the offer.

TRUSTEES' ANNUAL REPORT (continued)

YEAR ENDED 31 MARCH 2016

The Institute of Paralegals (Continuing Operations)

The Institute of Paralegals (IOP) is the oldest incorporated paralegal representative body in the United Kingdom, and the only body representing professional paralegals to have been granted Institute status by the UK government. With its head office in London the IOP represents paralegals around the UK and globally, striving to develop its member's careers as legal professionals. The IOP also has lobbied government, regulators and the legal profession on issues concerning paralegals.

During the year the IOP continued to increase its membership numbers. The IOP in conjunction with Central Law Training (CLT) continued their working partnership to broaden the paralegal offering. The IOP is also in partnership with the National Association of Licensed Paralegals (NALP) to develop and promote the Professional Paralegal Register (PPR). This register is aimed at boosting consumer protection in the unregulated paralegal sector through a voluntary system of regulation.

PLANS FOR FUTURE PERIODS

Further links with awarding bodies and training providers will be developed, allied to the group acquisition of CQM Training & Consultancy Limited in April 2014 and The Springboard Consultancy Limited in December 2015, thus enabling a further expansion and development of links with employers.

Risk Management

The charity has considered the major risks to which it is exposed, as identified by the Trustees. These have been reviewed and systems and procedures have been established to mitigate those risks. The trustees will continue to review and identify risks on an on-going basis.

TRUSTEES' RESPONSIBILITIES STATEMENT

The trustees (who are also the directors of Instructus for the purposes of company law) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and regulations.

Company law requires the trustees to prepare financial statements for each financial year. Under that law the trustees have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). Under company law the trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charity and the income and expenditure of the charity for that period.

TRUSTEES' ANNUAL REPORT (continued)

YEAR ENDED 31 MARCH 2016

TRUSTEES' RESPONSIBILITIES STATEMENT (continued)

In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and accounting estimates that are reasonable and prudent; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

AUDITOR

Hebblethwaites are deemed to be re-appointed under section 487(2) of the Companies Act 2006.

Each of the persons who is a trustee at the date of approval of this report confirms that:

- so far as each trustee is aware, there is no relevant audit information of which the charity's auditor is unaware; and
- each trustee has taken all steps that they ought to have taken as a trustee to make themself aware of any relevant audit information and to establish that the charity's auditor is aware of that information.

Registered office: Unit 110 Print Rooms 164 - 180 Union Street London SE1 0LH

Signed on behalf of the trustees

Mr N P Hopkins

Trustee

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF INSTRUCTUS (continued)

YEAR ENDED 31 MARCH 2016

We have audited the group and parent company financial statements of Instructus for the year ended 31 March 2016 which comprise the Group Statement of Financial Activities, the Group Balance Sheet, the Charity Balance Sheet and the related notes. The financial reporting framework that has been applied in their preparation is applicable law and the Financial Reporting Standard for Smaller Entities (effective January 2015) (United Kingdom Generally Accepted Accounting Practice applicable to Smaller Entities).

This report is made solely to the charity's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006 and in respect of the consolidated financial statements, to the charity's trustees as a body, in accordance with Chapter 3 of Part 8 of the Charities Act 2011. Our audit work has been undertaken so that we might state to the charity's members and trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company, the company charity's members as a body, and the charity's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

RESPECTIVE RESPONSIBILITIES OF TRUSTEES AND AUDITOR

As explained more fully in the Trustees' Annual Report, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of financial statements and for being satisfied that they give a true and fair view.

We are appointed as auditor under the Companies Act 2006 and section 151 of the Charities Act 2011 and report in accordance with those Acts. Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

SCOPE OF THE AUDIT OF THE FINANCIAL STATEMENTS

An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or error. This includes an assessment of: whether the accounting policies are appropriate to the group's and the charitable company's circumstances and have been consistently applied and adequately disclosed; the reasonableness of significant accounting estimates made by the trustees; and the overall presentation of the financial statements. In addition, we read all the financial and non-financial information in the Trustees' Annual Report to identify material inconsistencies with the audited financial statements. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report.

OPINION ON FINANCIAL STATEMENTS

In our opinion the financial statements:

• give a true and fair view of the state of the group's and the parent charitable company's affairs as at 31 March 2016 and of the group's incoming resources and application of resources, including its income and expenditure, for the year then ended;

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF INSTRUCTUS (continued)

YEAR ENDED 31 MARCH 2016

- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice applicable to Smaller Entities; and
- have been prepared in accordance with the requirements of the Companies Act 2006 and the Charities Act 2011.

OPINION ON OTHER MATTER PRESCRIBED BY THE COMPANIES ACT 2006

In our opinion the information given in the Trustees' Annual Report for the financial year for which the financial statements are prepared is consistent with the financial statements.

MATTERS ON WHICH WE ARE REQUIRED TO REPORT BY EXCEPTION

We have nothing to report in respect of the following matters where the Companies Act 2006 and the Charities Act 2011 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept by the parent charitable company or returns adequate for our audit have not been received from branches not visited by us; or
- the parent charitable company's financial statements are not in agreement with the accounting records and returns; or
- · certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies exemption in preparing the Trustees' Annual Report and from preparing a Strategic Report.

ANDREW THROSSELL FCA (Senior Statutory Auditor)
For and on behalf of HEBBLETHWAITES
Chartered Accountants
& Statutory Auditor

2 Westbrook Court Sharrow Vale Road Sheffield S11 8YZ

13 December 2016

GROUP STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING THE INCOME AND EXPENDITURE ACCOUNT)

YEAR ENDED 31 MARCH 2016

INCOME AND ENDOWMENTS	Note	Total Funds 2016 £	Total Funds 2015 £
Income from charitable activities	2	1,085,254	1,474,570
Other trading activities	3	1,451,581	1,010,947
Investment income	4	1,274	1,629
Other income	5	134,276	112,142
TOTAL INCOME		2,672,385	2,599,288
EXPENDITURE Expenditure on raising funds: Costs of other trading activities Expenditure on charitable activities Other expenditure	6 7/8 9	(1,418,948) (1,069,879) (150,002)	(1,624,320)
TOTAL EXPENDITURE		(2,638,829)	(2,722,525)
NET INCOME/(EXPENDITURE) AND NET MOVEMENT IN FUNDS FOR THE YEAR RECONCILIATION OF FUNDS Total funds brought forward	10	33,556 1,571,221	(123,237)
TOTAL FUNDS CARRIED FORWARD		1,604,777	1,571,221

The Group statement of financial activities includes all gains and losses in the year.

All of the above amounts relate to unrestricted funds and to continuing activities.

The notes on pages 16 to 30 form part of these financial statements.

GROUP BALANCE SHEET

31 MARCH 2016

FIXED ASSETS	Note	2016 £	2015 £
Intangible assets	14	1,015,887	726,983
Tangible assets	15	62,283	59,154
Investments	16	49,500	61,254
		1,127,670	847,391
CURRENT ASSETS			
Stocks	17	16,090	2,600
Debtors	18	522,244	460,732
Cash at bank and in hand		603,426	651,654
		1,141,760	1,114,986
CREDITORS: Amounts falling due within one year	19	(632,471)	(369,156)
NET CURRENT ASSETS		509,289	745,830
TOTAL ASSETS LESS CURRENT LIABILITIES		1,636,959	1,593,221
CREDITORS: Amounts falling due after more than one year	20	(32,182)	(22,000)
		1,604,777	1,571,221
RESERVES	24		
Profit and loss account	25	1,604,777	1,571,221
MEMBERS' FUNDS		1,604,777	1,571,221

Mr N P Hopkins

The notes on pages 16 to 30 form part of these financial statements.

CHARITY BALANCE SHEET

31 MARCH 2016

	Note	2016 £	2015 £
FIXED ASSETS			•
Tangible assets	15	11,697	39,865
Investments	16	1,395,336	760,000
		1,407,033	799,865
CURRENT ASSETS			
Stocks	17	1,640	2,600
Debtors	18	267,632	378,182
Cash at bank		356,434	526,403
		625,706	907,185
CREDITORS: Amounts falling due within one year	19	(348,712)	(209,856)
NET CURRENT ASSETS		276,994	697,329
TOTAL ASSETS LESS CURRENT LIABILITIES		1,684,027	1,497,194
RESERVES	24		
Profit and loss account	25	1,684,027	1,497,194
MEMBERS' FUNDS		1,684,027	1,497,194

These accounts were approved by the trustees and authorised for issue on, and are signed on their behalf by:

Mr N P Hopkins

Company Registration Number: 07066687

The notes on pages 16 to 30 form part of these financial statements.

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2016

1. ACCOUNTING POLICIES

Basis of accounting

The financial statements have been prepared under the historical cost convention, as modified by the revaluation of certain fixed assets and investments measured at market value. The financial statements have been prepared in accordance with the Financial Reporting Standard for Smaller Entities (effective January 2015), and the requirements of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard for Smaller Entities (effective January 2015) (SORP 2015).

Consolidation

The consolidated financial statements incorporate the financial statements of the company and all group undertakings. Acquisitions are accounted for under the acquisition method and the results of companies acquired or disposed of are included in the income and expenditure account after or up to the date that control passes respectively. As a consolidated income and expenditure account is published, a separate income and expenditure account for the parent company is omitted from the group financial statements by virtue of section 408 of the Companies Act 2006. The trustees have taken advantage of the exemption in Financial Reporting Standard No 1 (revised) from including a cash flow statement on the grounds that the charity and its subsidiary undertakings comprise a small group.

Amortisation

Amortisation is calculated so as to write off the cost of an asset, less its estimated residual value, over the useful economic life of that asset as follows:

Goodwill - 10% or 20% on cost

Fixed assets and depreciation

All fixed assets are initially recorded at cost.

Depreciation is calculated so as to write off the cost of an asset, less its estimated residual value, over the useful economic life of that asset as follows:

Computer equipment – 25% straight line on cost Fixtures, fittings and equipment – 20% straight line on cost Motor vehicles – 25% straight line on cost

Stocks

Stocks are valued at the lower of cost and net realisable value, after making due allowance for obsolete and slow moving items.

Hire purchase agreements

Assets held under hire purchase agreements are capitalised and disclosed under tangible fixed assets at their fair value. The capital element of the future payments is treated as a liability and the interest is charged to the group statement of financial activities at a constant rate of charge on the balance of capital repayments outstanding.

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2016

1. ACCOUNTING POLICIES (continued)

Operating lease agreements

Rentals applicable to operating leases where substantially all of the benefits and risks of ownership remain with the lessor are charged against profits on a straight line basis over the period of the lease.

Pension costs

The charity operates a defined contribution pension scheme for employees. The assets of the scheme are held separately from those of the charity. The annual contributions payable are charged to the group statement of financial activities.

Foreign currencies

Assets and liabilities in foreign currencies are translated into sterling at the rates of exchange ruling at the balance sheet date. Transactions in foreign currencies are translated into sterling at the rate of exchange ruling at the date of the transaction. Exchange differences are taken into account in arriving at the operating profit.

Investments

Investments, including investments in subsidiaries and associates, are initially recorded at cost, and subsequently stated at cost less any accumulated impairment losses.

Income

Income is credited to the Statement of Financial Activities as follows:

Contract income is recognised for the period in which it is earned.

Income from registration fees, events and the sale of publications and certificates consists of the invoiced value for the period.

Expenditure

Expenditure is included in the Statement of Financial Activities on an accruals basis, inclusive of any VAT which cannot be recovered.

Expenditure on charitable activities includes:

- a. Expenditure on the charity's primary charitable purposes as described in the trustees' report.
- b. Governance costs associated with the governance of the charity and its assets. Included within this category are costs associated with the strategic, as opposed to day-to-day, management of the charity's activities.

Expenditure on other activities are directly attributable to specific activities.

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2016

1. ACCOUNTING POLICIES (continued)

Funds

General funds represent those monies which are freely available for application towards achieving any charitable purpose that falls within the charity's charitable objects.

Designated funds are funds earmarked by the Trustees for specific purposes.

Restricted funds are funds which are restricted in use by the donor for specific purposes.

There were no Designated or Restricted funds during the year ended 31 March 2016.

2. INCOME FROM CHARITABLE ACTIVITIES

IOP Subscriptions and other income

		·Unrestricted	Total Funds	Unrestricted	Total Funds
		Funds	2016	Funds	2015
		£	£	£	£
	Grants and contracts	100,644		262,273	262,273
		•	•	•	•
	Registration and certification fees	945,557	945,557	1,145,856	1,145,856
	Publications, events, related products	**			
	and services	39,053	39,053	64,521	64,521
	Miscellaneous income		-	1,920	1,920
		1,085,254	1,085,254	1,474,570	1,474,570
		1,000,204	1,000,204	1,474,570	1,77,370
3.	OTHER TRADING ACTIVITIES				
		Unrestricted	Total Funds	Unrestricted	Total Funds
		Funds	2016	Funds	2015
		£	£ 2010	£	2013 £
	A ativities for consenting funds	T.	Ł	£	L
	Activities for generating funds -	1 151 501	1 451 501	1 010 047	1 010 047
	Training and Consultancy	1,451,581	1,451,581	1,010,947	1,010,947
_					
4.	INVESTMENT INCOME				
		Unrestricted	Total Funds	Unrestricted	Total Funds
		Funds	2016	Funds	2015
		£	£	£	£
	Bank interest receivable	1,274	1,274	1,629	1,629
	2430 3300 3000 3000 3000			1,040	
5.	OTHER INCOME				
		Unrestricted	Total Funds	Unrestricted	Total Funds
		Funds	2016	Funds	2015
		£	£	£	£ 2013
		a-	سة	الم	

134,276

112,142

112,142

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2016

6. COSTS OF OTHER TRADING ACTIVITIES

CQM Training and Consultancy Springboard Consultancy	Unrestricted Funds £ 1,302,188 116,760	Total Funds 2016 £ 1,302,188 116,760	Unrestricted Funds £ 972,835	Total Funds 2015 £ 972,835
	1,418,948	1,418,948	972,835	972,835
			2016	2015
Training and consultancy materials			£ 393,521	£ 155,682
Staff costs			597,427	563,795
Staff training and recruitment			64,103	2,313
Travel and subsistence			106,109	75,765
Premises costs			25,560	15,228
Legal and professional			59,150	37,734
Other expenditure			69,702	53,631
Irrecoverable VAT			28,780	12,369
Amortisation			41,862	27,601
Depreciation			17,452	13,093
Taxation			15,282	15,624
			1,418,948	972,835

7. COSTS OF CHARITABLE ACTIVITIES BY FUND TYPE

	Unrestricted Funds £	Total Funds 2016 £	Unrestricted Funds £	Total Funds 2015 £
Promotion of Training and Skills Activities Support costs	1,042,890 26,989	1,042,890 26,989	1,592,836 31,484	1,592,836 31,484
	1,069,879	1,069,879	1,624,320	1,624,320

8. COSTS OF CHARITABLE ACTIVITIES BY ACTIVITY TYPE

	Activities		
	undertaken	Total Funds	Total Funds
	directly	2016	2015
	£	£	£
Promotion of Training and Skills Activities	1,042,890	1,042,890	1,592,836
Governance costs	_	26,989	31,484
	1,042,890	1,069,879	1,624,320

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2016

8. COSTS OF CHARITABLE ACTIVITIES BY ACTIVITY TYPE (continued)

Instructus, parent company - Promotion of Training and Skills expenditure:

	2016	2015
	£	£
Contract costs	26,347	159,079
Registration and certificate fees	27,061	35,721
Publications and events	57,586	52,867
Staff costs	558,251	751,634
Staff training and recruitment	11,628	49,303
Promotion and publicity	90,652	104,232
Premises costs	53,406	90,201
Legal and professional fees	22,594	38,860
Other expenditure	109,789	145,368
Irrecoverable VAT	49,248	72,986
Depreciation	36,328	92,588
	1,042,890	1,592,839
Governance costs:		
	2016	2015
	£	£
Audit fees	22,000	23,769
Costs of trustees' meetings	4,989	3,212
Trustee recruitment costs	-,,,,,,,	4,500
,		
	26,989	31,481
OTHER EXPENDITURE .		
Unrestricted Total Funds	Unrestricted	Total Funds

9.

	Unrestricted	Total Funds	Unrestricted	Total Funds
	Funds	2016	Funds	2015
	£	£	£	£
IOP Professional Body Activities	150,002	150,002	125,370	125,370
		F-17		

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2016

9. OTHER EXPENDITURE (continued)

The Institute of Paralegals - Professional Body expenditure:

	2016	2015
	£	£
Membership benefits	16,664	43,260
Legal and professional	36,801	42,480
Staff costs	36,686	_
Other expenses	8,864	9,560
Amounts written off investments	23,799	_
Amortisation	21,794	21,974
Taxation	5,394	8,096
	150,002	125,370

10. NET INCOMING/(OUTGOING) RESOURCES FOR THE YEAR

This is stated after charging:

	2016	2015
	£	£
Amortisation of intangible assets	63,656	27,601
Depreciation	53,780	105,681
Auditors' remuneration:		
- audit of the group financial statements	15,900	15,826
- audit of the subsidiaries financial statements	6,100	7,943

11. TRUSTEE EXPENSES

Trustees' travel expenses of £4,623 (2015 - £3,576) were reimbursed by the charity to 6 (2015 - 7) trustees during the year.

The charity has insurance to indemnify the trustees, other officers and the charity against the consequences of any neglect or default on the part of the trustees, employees and agents.

12. STAFF COSTS AND EMOLUMENTS

Total staff costs were as follows:

201 £	2015 f
Wages and salaries 1,063,7	1,177,089
Social security costs 105,8	138,340
Other post-retirement benefit costs 17,5	49,303
1,187,0	1,364,732

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2016

12. STAFF COSTS AND EMOLUMENTS (continued)

Particulars of employees:

The average number of employees during the year, calculated on the basis of full-time equivalents, was as follows:

	2016	2015
	No.	No.
Number of administrative staff	28	30
		-

The number of employees whose remuneration for the year fell within the following bands, were:

	2016	2015
	No.	No.
£60,000 to £69,999	-	3
£130,000 to £139,999	-	1
£140,000 to £149,999	1	-
	1	4
	1 - 1 - 1	-

13. NET INCOME ATTRIBUTABLE TO MEMBERS OF THE PARENT COMPANY CHARITY

The net income dealt with in the financial statements of the parent company charity was £186,833 (2015 - £(142,708)).

14. INTANGIBLE ASSETS

Group	Goodwill on acquisition £
COST	~
At 1 April 2015	820,146
Additions	352,560
At 31 March 2016	1,172,706
AMORTISATION	
At 1 April 2015	93,163
Charge for the year	63,656
At 31 March 2016	156,819
NET BOOK VALUE	
At 31 March 2016	1,015,887
At 31 March 2015	726,983
	rich, interna

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2016

15. TANGIBLE ASSETS

		•	
Group	Motor	Fixtures, fittings, office and computer	
	Vehicles	equipment	Total
	v enicies £	edarbmen:	£
COST	*	a-	d-
At 1 April 2015	_	313,756	313,756
Additions	36,135	18,680	54,815
Disposals	-	(244,257)	(244,257)
Transfers	_	78,885	78,885
At 31 March 2016	36,135	167,064	203,199
DEPRECIATION			
At 1 April 2015		254,602	254,602
Charge for the year	9,034	44,746	53,780
On disposals	-	(238,546)	(238,546)

Hire purchase agreements

Transfers

At 31 March 2016

At 31 March 2015

NET BOOK VALUE At 31 March 2016

Included within the net book value of £62,283 is £27,101 (2015 - £Nil) relating to assets held under hire purchase agreements. The depreciation charged to the financial statements in the year in respect of such assets amounted to £9,034 (2015 - £Nil).

71,080

131,882

35,182

59,154

9,034

27,101

71,080

140,916

62,283

59,154

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2016

15.	TANGIBLE ASSETS (continued)	
	Company	Fixtures, fittings, office and computer equipment £
	COST	
	At 1 April 2015 Additions	264,271 13,872
	Disposals	(241,363)
	At 31 March 2016	36,780
	DEPRECIATION	
	At 1 April 2015	224,407
	Charge for the year On disposals	36,328 (235,652)
	•	` ````
	At 31 March 2016	25,083
	NET BOOK VALUE At 31 March 2016	11 407
		11,697
	At 31 March 2015	39,864
16.	INVESTMENTS	
	Group	Total
	Investments in Society of Specialist Paralegals (SS	P) and Professional Paralegal Register (PPR)
		£
	COST At 1 April 2015	61,254
	Additions	12,045
	At 31 March 2016	73,299
	AMOUNTS WRITTEN OFF	
	Written off in year	23,799
	At 31 March 2016	23,799
	NET BOOK VALUE	
	At 31 March 2016	49,500
	At 31 March 2015	61,254

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2016

16. INVESTMENTS (continued)

The Institute of Paralegals (IOP) has investments in the Society of Specialist Paralegals (SSP), costing £55,000, and in the Professional Paralegal Register (PPR), costing £18,299. As part of the investment in SSP, the trade and assets of SSP were transferred to IOP and IOP committed to making annual training payments of £9,000 for five years from 2014. The investment is now being written down over ten years with an amount of £5,500 included in the amount written off in the year.

The investment in the Professional Paralegal Register (PPR) is a joint venture with the National Association of Licenced Paralegals. At 31 March 2016 the PPR accounts show net liabilities and the investment has been written off during the year.

Company	Group
	companies
	£
COST	
At 1 April 2015	760,000
Additions	635,336
At 31 March 2016	1,395,336
NET BOOK VALUE	
At 31 March 2016	1,395,336
At 31 March 2015	760,000
	5

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2016

16. INVESTMENTS (continued)

The charity has three wholly owned subsidiaries, the Institute of Paralegals (IOP)(Company No. 04919219), CQM Training and Consultancy Limited (CQM)(Company No. 02782477) and The Springboard Consultancy Limited (Company No. 04729410). The main activities of the subsidiaries are: IOP is an independent not for profit professional body representing paralegals (non-lawyers undertaking legal work). CQM and The Springboard Consultancy Limited are training, coaching and consultancy companies.

A summary of their results is shown below:

Institute of Paralegals

-	2016	2015
	£	£
Income	134,276	112,142
Expenditure	(131,297)	(105,121)
Net income	2,979	7,021
Assets	79,273	103,890
Liabilities	(79,074)	(106,670)
Net Funds	199	(2,780)

At 31 March 2016 the Institute of Paralegals owed Instructus, £42,246 (2015 £63,203).

CQM Training and Consultancy Limited

	2016	2015
Income Expenditure	£ 1,332,488 (1,276,734)	£
Net income	55,754	
Assets Liabilities	292,347 (126,770)	304,215 (194,392)
Net Funds	165,577	109,823

CQM Training and Consultancy Limited was acquired on 30 April 2014 and the net incoming resources in 2015 from acquisition to 31 March 2015 amounted to £38,112. At 31 March 2016 CQM Training and Consultancy Limited owed Instructus, £Nil (2015 £55,000).

The Springboard Consultancy Limited

On 8 December 2015 the group acquired The Springboard Consultancy Limited for a cash consideration of £635,336, including £59,350 in accruals at 31 March 2016. Goodwill arising on the acquisition has been capitalised and is being amortised over 10 years. The investment in The Springboard Consultancy Limited has been included in the company's balance sheet at its fair value at the date of acquisition of £635,336.

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2016

16. INVESTMENTS (continued)

Analysis of the net assets acquired:

	Total
	£
Fixed assets	7,805
Stock	18,372
Debtors and prepayments	95,203
Cash at bank and in hand	232,599
Creditors and accruals	(71,202)
	282,777

The net income of The Springboard Consultancy Limited for the period since acquisition was £12,324. The Springboard Consultancy Limited profit for the 11 month period from 1 May 2015 to 31 March 2016 was £160,677. An amount of £120,001 was paid to Instructus during the period and at 31 March 2016 The Springboard Consultancy Limited owed Instructus £40,676.

The net funds of The Springboard Consultancy Limited at 31 March 2016 were:

	1 0	•	2016
			£
Assets			327,443
Liabilities			(193,019)
Net Funds			134,424

17. STOCKS

	Group		Company	
	2016	2015	2016	2015
	£	£	£	£
Stock	16,090	2,600	1,640	2,600

Stock comprises study guides and training course materials.

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2016

18. DEBTORS

	Group		Company	
	2016	2015	2016	2015
	£	£	£	£
Trade debtors	428,170	201,619	160,481	83,153
Amounts owed by group undertakings		_	82,922	118,203
Other debtors	2,984	22,044	2,973	20,933
Prepayments and accrued income	91,090	237,069	21,256	155,893
	522,244	460,732	267,632	378,182

The debtors above include the following amounts falling due after more than one year:

	Group		Company	
	2016	2015	2016	2015
	£	£	£	£
Amounts owed by group undertakings		_	42,246	63,203

All other debtors are repayable within one year of the balance sheet date.

19. CREDITORS: Amounts falling due within one year

	Group		Company	
	2016	2015	2016	2015
	£	£	€ -	£
Trade creditors	80,374	118,394	35,216	50,293
Amounts owed to group undertakings	91,524	83,983	91,524	83,983
Hire purchase agreements	4,096			_
Corporation tax	21,342	43,099	_	_
Other taxation and social security	64,146	28,163	16,088	14,196
Other creditors	91,062	11,461	77,669	258
Accruals and deferred income	279,927	84,056	128,215	61,126
	632,471	369,156	348,712	209,856

20. CREDITORS: Amounts falling due after more than one year

•	Group		Company	
	2016	2015	2016	2015
	£	£	£	£
Hire purchase agreements	21,182	_	andre-	_
Other creditors	11,000	22,000		
	32,182	22,000		
	32,162	22,000	_	

Hire purchase agreements are secured on the assets concerned.

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2016

21. FINANCIAL RISK MANAGEMENT OBJECTIVES AND POLICIES

The exposure of the company to price risk, credit risk, liquidity risk and cash flow risk is not considered material for the assessment of the assets, liabilities, financial position and profit or loss of the company.

22. COMMITMENTS UNDER OPERATING LEASES

At 31 March 2016 the group had annual commitments under non-cancellable operating leases as set out below.

2016 2015 £ £

Operating leases which expire:

Within 2 to 5 years

45,338

At 31 March 2016 the company had annual commitments under non-cancellable operating leases as set out below.

2016 2015 £ £

Operating leases which expire:

Within 2 to 5 years

45,338

23. RELATED PARTY TRANSACTIONS

The financial statements do not include disclosures of all transactions between the subsidiaries and its parent. This is because the subsidiary's activities are 100% controlled by Instructus and are therefore exempt from the disclosure requirements under Financial Reporting Standard 8, "Related Party Transactions".

At 31 March 2016 the Amounts owed to group undertakings included £91,524 (2015 £83,983) owed to 03235481 Limited, the former parent company which is in the process of being dissolved.

24. COMPANY LIMITED BY GUARANTEE

The company is limited by guarantee and as such does not have a share capital.

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2016

25.	RESERVES	
	Group	Income and expenditure account - unrestricted £
	Balance brought forward Net income for the year	1,571,221 33,556
	Balance carried forward	1,604,777
	Group Funds are represented by:	2016
	Fixed assets Current assets Current liabilities Long term liabilities	1,127,670 1,141,760 (632,426) (32,182) 1,604,777
	Company	Income and expenditure account - unrestricted
	Balance brought forward Net income for the year	£ 1,497,194 186,833
	Balance carried forward	1,684,027
	The charity funds are represented by:	2016 £
•	Fixed assets	1,407,033
	Current assets	625,706
	Current liabilities	(276,994)
		1,684,027