### **Liquidator's Progress** Report

S.192

Pursuant to Sections 92A and 104A and 192 of the Insolvency Act 1986

To the Registrar of Companies

Company Number

06907391

Name of Company

Active Inclusion Support & Learning Ltd

I / We

Paul Walker

Rural Enterprise Centre Vincent Carey Road

Rotherwas, Hereford

HR2 6FE

**David Clements** 

4 St Giles Court

Southampton Street

Reading

RG1 2QL

the liquidator(s) of the company attach a copy of my/our Progress Report under section 192 of the Insolvency Act 1986

The Progress Report covers the period from 08/10/2012 to 07/10/2013

Signed

Date 5 NOVEMBER 2013

Harrisons Business Recovery and Insolvency Limited Rural Enterprise Centre Vincent Carey Road Rotherwas, Hereford HR2 6FE

Ref ACTIV002/PW/DC/LCH/GFW



07/11/2013 **COMPANIES HOUSE** 

## Active Inclusion Support & Learning Ltd (In Liquidation) Joint Liquidators' Abstract of Receipts & Payments

Statement of Affairs		From 08/10/2012 To 07/10/2013
	ASSET REALISATIONS	
NIL	Goodwill	NIL
1,500 00	Computer Equipment	713 00
600 00	Motor Vehicles	375 00
1,718 00	Director's Loan Account	290 00
8,275 70	Cash at Lloyds TSB Bank plc	7,173 14
2 65	Cash in Hand	2 65
2 00	Book Debt	1,102 56
	Bank Interest Gross	1 60
	Dank Interest Gross	9,657 95
	COST OF REALISATIONS	
	Bordereau	50 00
		6,000 00
	Statement of Affairs Fee	1,000 00
	Liquidators Remuneration	3 00
	Search Costs	1,020 10
	Agents/Valuers Fees	321 10
	Printing, Postage and Stationery	28 60
	Travel Expenses	142 53
	Statutory Advertising	(8,565 33)
	PREFERENTIAL CREDITORS	
10 624 07)	Employees	NIL
10,624 07)	Employees	NIL
	UNSECURED CREDITORS	
(8,243 32)	Trade & Expense Creditors	NIL
(14,865 20)	Employees	NIL
(2,854 55)	HM Revenue & Customs - PAYE/NI	NIL
(595 48)	HM Revenue & Customs - Corporation	NIL
(16,000 00)	HM Revenue & Customs - VAT	NIL
(10,000 00)	The revenue a customs - v//	NIL
	DISTRIBUTIONS	
(100 00)	Ordinary Shareholders	NILNIL
(**************************************		NIL
(41,186 27)		1,092 62
	REPRESENTED BY	
	Vat Receivable	109 05
	Bank 2 Current	983 57
		1,092 62

Progress Report to the Members and Creditors Pursuant to Section 104A of the Insolvency Act 1986

### **Progress Report to Members and Creditors**

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### **Progress Report to Members and Creditors**

### 1. INTRODUCTION

Paul Walker and John Sallabank of Harrisons Business Recovery and Insolvency Limited were appointed to act as Joint Liquidators of Active Inclusion Support & Learning Ltd ('the Company') at a meeting of creditors held on 8 October 2012 Following a Block Transfer Order made on 12 September 2013, John Sallabank was replaced as Joint Liquidator of The Company by David Clements, an Insolvency Practioner, based in our Reading office

We now report pursuant to Section 104A of the Insolvency Act 1986 and provide our annual progress report on the administration of this matter Please read this in conjunction with the Section 98 report circulated at the outset of the proceedings

### 2. STATUTORY INFORMATION

Registration Number

06907391

Registered Office

Harrisons Business Recovery and Insolvency Limited

Rural Enterprise Centre Vincent Carey Road Rotherwas Ind Estate

Hereford HR2 6FE

Former Registered Office

71 Old Market Street

Bristol BS2 0EJ

Principal Trading Address

71 Old Market Street

Bristol BS2 0EJ

### 3. RECEIPTS AND PAYMENTS ACCOUNT

A summary of our receipts and payments from the date of liquidation on 8 October 2012 to 7 October 2013, which schedules the asset realisations along with the costs incurred in realising such assets, is attached at Appendix I As at 7 October 2013 a total of £983 57 was held in the liquidation account This account is interest bearing and we confirm that it has been reconciled to the bank statements

### 4. ASSET REALISATION

We detail below matters which have been progressed since our last report

### 4.1 Computer Equipment

The Statement of Affairs showed that the Company owned Computer Equipment with a book value of £1,750 00 Lee Baldwin of Asset Management Services (UK) Limited, National Association of Valuers and Auctioneers, ('the Agents'), who are professional Valuers and Auctioneers, carried out an independent valuation of these assets on 21 September 2012 These assets were estimated to realise £1,500 00

We can advise that following the commencement of the proceedings these assets were sold at public auction by the Agents on 6 November 2012, 11 December 2012 and 22 January 2013 where they achieved the sum of £713 00

### **Progress Report to Members and Creditors**

### 4.2 Motor Vehicles

The Statement of Affairs showed that the Company owned vehicles with a book value of £1,179 00. The Agents carried out an independent valuation of these vehicles on 25 September 2012 and estimated the value to be £600.00.

Following our appointment we can advise that the agents sold the vehicles by public auction on the 6 November 2012 and achieved the sum of £375 00

### 4.3 Director's Loan Account

The Statement of Affairs showed an overdrawn Director's Loan account in the sum of £1,718.00

We can now advise that an agreement to repay the full amount is now in place and the sum of £290 00 has been received during the period and this matter remains on going

### 4.4 Cash at Lloyds Bank plc

The Company's Statement of Affairs showed that the sum of £8,275 70 was held in the Company's bank accounts. Following our appointment the sum due was requested from Lloyds Bank plc.

We can confirm that the sum of £7,173 14 has been received from Lloyds TSB Bank plc with no further funds expected. The difference between the Statement of Affairs figure and the amount received was due to a payment made by a debtor to the Company's bank account which was not accepted by Lloyds TSB bank plc. This amount is referred to under the Book Debt heading later in this report.

### 4.5 Cash in Hand

The Company's Statement of Affairs showed that the sum of £2 65 was held in hand by the Company

We can confirm that since our appointment this sum has been received in full

### 4.6 Book Debt

The sum £1,102 56 was owed to the Company by a debtor who was previously thought to have paid this amount into the Company's bank account

We can report that this amount has been collected in full

### 4.7 Other Assets

Amounts have been received in respect of bank interest on those monies held within the liquidation bank account

### 5. EXPENDITURE

### 5.1 Remuneration

Remuneration has accrued on a time cost basis as agreed at the original meeting of creditors held on 8 October 2012 At Appendix II we attach a schedule of time costs for the period from the date of liquidation on 8 October 2012 to 7 October 2013

### **Progress Report to Members and Creditors**

### 5.2 Disbursements

We have incurred various costs as a direct result of the liquidation, those reimbursed are detailed on the receipts and payments account attached at Appendix I and we detail any unpaid sums below:

Postage & Stationery

£5 00

### 5.3 Agent's Fees

These relate to fees paid to Asset Management Services (UK) Limited on 15 January 2013 and 1 February 2013, for assisting us with valuations, collection and the sale by public auctions on 6 November 2012, 11 December 2012 and 22 January 2013, of Computer Equipment and the Motor Vehicles

### 6. CREDITOR CLAIMS

### 6.1 Preferential Creditors

Estimated at £10,624 07 for the purposes of the Company's Statement of Affairs as at 8 October 2012 No claims have been received to date. There is no prospect of funds being available to make a distribution to preferential creditors.

### 6.2 Unsecured Creditors

Estimated at £42,558 55 on the Company's Statement of Affairs as at 8 October 2012 Claims received from unsecured creditors to date total £83,959 11 There is no prospect of funds being available to make a distribution to unsecured creditors

### 6.3 Dividend Prospects

Pursuant to the notice to creditors dated 8 October 2012 giving notice of our intention not to declare a dividend to the unsecured creditors, we confirm that after allowing for the costs of winding up there are insufficient funds available to enable a dividend to be declared to the unsecured creditors in this matter

### 7. INVESTIGATION MATTERS

A thorough investigation of the affairs of the Company prior to our appointment has been undertaken

This investigation included standard enquiries regarding the following -

- Balance sheet position in the last 3 years accounts
- Any late filing of accounts at Companies House
- Aged creditors/newly opened accounts/creditor pressure
- Details of Directors' remuneration and benefits in kind
- Any evidence of a phoenix Company
- · Any use of prohibited name
- Any unfair preferences
- Any connected companies
- Any transactions at an undervalue
- Any wrongful trading/fraudulent trading
- Any previous insolvencies

An appropriate report has been submitted to the Department for Business, Innovation and Skills However, this report is confidential and the contents cannot therefore be disclosed.

### **Progress Report to Members and Creditors**

### 8. CONCLUSION

It is our intention to realise the remaining assets as detailed in this report and once this has been concluded we will seek our release as Joint Liquidators

We will report to you again within 2 months of the next anniversary of the commencement date or when matters have been concluded, whichever is sooner

We are obliged to provide creditors with the information contained within this report. Within 21 days of receipt of a progress report a creditor may request the office holder to provide further information about the remuneration and expenses set out in this report. A request must be in writing and may be made by.

- a secured creditor, or
- an unsecured creditor with the concurrence of at least 5% in value of the creditors (including that creditor), or
- · with permission of the court any unsecured creditor

Paul Walker
Joint Liquidator

5 November 2013

# Active Inclusion Support & Learning Ltd (In Liquidation) Joint Liquidators' Abstract of Receipts & Payments To 07/10/2013

££	£		S of A £
		ASSET REALISATIONS	
	NIL	Goodwill	NIL
	713 00	Computer Equipment	1,500 00
	375.00	Motor Vehicles	600.00
	290 00	Director's Loan Account	1,718 00
	7,173 14		
	7,173 14 2 65	Cash at Lloyds TSB Bank plc	8,275 70
		Cash in Hand	2 65
	1,102 56	Book Debt	
9,657 95	1 60	Bank Interest Gross	
·			
		COST OF REALISATIONS	
	50 00	Bordereau	
	6,000.00	Statement of Affairs Fee	
	1,000.00	Liquidators Remuneration	
	3 00	Search Costs	
	1,020 10	Agents/Valuers Fees	
	321 10	Printing, Postage and Stationery	
	28 60	Travel Expenses	
(0.565.00)	142 53	Statutory Advertising	
(8,565 33)			
		PREFERENTIAL CREDITORS	
NIL	NIL	Employees	(10,624 07)
141			
		UNSECURED CREDITORS	
	NIL	Trade & Expense Creditors	(8,243 32)
	NIL	Employees	(14,865 20)
	NIL	HM Revenue & Customs - PAYE/NI	(2,854 55)
	NIL	HM Revenue & Customs - Corporation	(595 48)
MT.	NIL	HM Revenue & Customs - VAT	(16,000 00)
NIL			
		DISTRIBUTIONS	
NIL	NIL	Ordinary Shareholders	(100 00)
1415			
1,092.62			41,186.27)
	=		,_,_,,
109 05		REPRESENTED BY	
983 57		Vat Receivable Bank 2 Current	
1,092.62			

### **APPENDIX II**

## SCHEDULE OF JOINT LIQUIDATORS' TIME COSTS

AND

**GUIDE TO LIQUIDATORS' FEES** 

SIP9 Simple

ACTIV002 Active Inclusion Support &

Post Appointment

08/10/2012 to 07/10/2013

Time

SIP9 SubCategory	Director	Manager	Senior	Administrator	-	Total Hours	Charge	AvgRate
Administration and planning	9 20	9 10	21 95	00 0	Support Staff 23 10	63 35	10,824 50	170 87
Case specific matters	00 0	00 0	00 0	00 0	00 0	00 0	00 0	NaN
Creditors	00 0	6.80	080	000	00 0	7 60	1,795 50	236 25
Investigations	4 00	00 0	00 0	00 0	00 0	4 00	1,400 00	350 00
Realisation of assets	0 20	4 10	4 45	00 0	00 0	8 75	1,629 50	186 23
Trading	0 00	00 0	00 0	00 0	00 0	00 0	00 0	NaN
Hours	13 40	20 00	27 20	00 0	23 10	83 70		:
Charge	4,690 00	2,000 00	3,676 50	00 0	2,283 00		15,649 50	

## A CREDITORS' GUIDE TO LIQUIDATORS' FEES ENGLAND AND WALES

### 1 Introduction

1 1 When a company goes into liquidation the costs of the proceedings are paid out of its assets. The creditors, who hope to recover some of their debts out of the assets, therefore have a direct interest in the level of costs, and in particular the remuneration of the insolvency practitioner appointed to act as liquidator. The insolvency legislation recognises this interest by providing mechanisms for creditors to fix the basis of the liquidator's fees. This guide is intended to help creditors be aware of their rights to approve and monitor fees, explains the basis on which fees are fixed and how creditors can seek information about expenses incurred by the liquidator and challenge those they consider to be excessive

### 2 Liquidation procedure

- 2.1 Liquidation (or 'winding up') is the most common type of corporate insolvency procedure. Liquidation is the formal winding up of a company's affairs entailing the realisation of its assets and the distribution of the proceeds in a prescribed order of priority. Liquidation may be either voluntary, when it is instituted by resolution of the shareholders, or compulsory, when it is instituted by order of the court.
- 2.2 Voluntary liquidation is the more common of the two. An insolvent voluntary liquidation is called a creditors' voluntary liquidation (often abbreviated to 'CVL'). In this type of liquidation an insolvency practitioner acts as liquidator throughout and the creditors can vote on the appointment of the liquidator at the first meeting of creditors.
- 2.3 In a compulsory liquidation on the other hand, the function of liquidator is, in most cases, initially performed not by an insolvency practitioner but by an official called the official receiver. The official receiver is an officer of the court and an official belonging to The Insolvency Service. In most compulsory liquidations, the official receiver becomes liquidator immediately on the making of the winding-up order. Where there are significant assets an insolvency practitioner will usually be appointed to act as liquidator in place of the official receiver, either at a meeting of creditors convened for the purpose or directly by The Insolvency Service on behalf of the Secretary of State. Where an insolvency practitioner is not appointed the official receiver remains liquidator.
- 2.4 Where a compulsory liquidation follows immediately on an administration the court may appoint the former administrator to act as liquidator. In such cases the official receiver does not become liquidator. An administrator may also subsequently act as liquidator in a CVL.

### 3 The liquidation committee

- 3 1 In a liquidation (whether voluntary or compulsory) the creditors have the right to appoint a committee called the liquidation committee, with a minimum of 3 and a maximum of 5 members, to monitor the conduct of the liquidation and approve the liquidator's fees. The committee is usually established at the creditors' meeting which appoints the liquidator, but in cases where a liquidation follows immediately on an administration any committee established for the purposes of the administration will continue in being as the liquidation committee.
- 3.2 The liquidator must call the first meeting of the committee within 6 weeks of its establishment (or his appointment if that is later), and subsequent meetings must be held either at specified dates agreed by the committee, or when requested by a member of the committee, or when the liquidator decides he needs to hold one. The liquidator is required to report to the committee at least every 6 months on the progress of the liquidation, unless the committee directs otherwise. This provides an opportunity for the committee to monitor and discuss the progress of the insolvency and the level of the liquidator's fees.

### 4 Fixing the liquidator's remuneration

- 4.1 The basis for fixing the liquidator's remuneration is set out in Rules 4.127 4.1278 of the Insolvency Rules 1986. The Rules state that the remuneration shall be fixed
- as a percentage of the value of the assets which are realised or distributed or both,
- · by reference to the time properly given by the liquidator and his staff in attending to matters arising in the liquidation, or
- as a set amount

Any combination of these bases may be used to fix the remuneration, and different bases may be used for different things done by the liquidator. Where the remuneration is fixed as a percentage, different percentages may be used for different things done by the liquidator. It is for the liquidation committee (if there is one) to determine on which of these bases, or combination of bases, the remuneration is to be fixed. Where it is fixed as a percentage, it is for the committee to determine the percentage or percentages to be applied. Rule 4 127 says that in arriving at its decision the committee shall have regard to the following matters.

- the complexity (or otherwise) of the case,
- any responsibility of an exceptional kind or degree which falls on the liquidator in connection with the insolvency,
- the effectiveness with which the liquidator appears to be carrying out, or to have carried out, his duties,
- the value and nature of the assets which the liquidator has to deal with
- 4.2 If there is no liquidation committee, or the committee does not make the requisite determination, the liquidator's remuneration may be fixed by a resolution of a meeting of creditors. The creditors take account of the same matters as apply in the case of the committee. A resolution specifying the terms on which the liquidator is to be remunerated may be taken at the meeting which appoints the liquidator.
- 4 3 If the remuneration is not fixed as above, it will be fixed in one of the following ways. In a CVL, it will be fixed by the court on application by the liquidator, but the liquidator may not make such an application unless he has first tried to get his remuneration fixed by the committee or creditors as described above, and in any case not later than 18 months after his appointment. In a compulsory liquidation, it will be in accordance with a scale set out in the Rules.
- 4.4 Where the liquidation follows directly on from an administration in which the liquidator had acted as administrator, the basis of remuneration fixed in the administration continues to apply in the liquidation (subject to paragraph 8 below)

### 5 Review of remuneration

Where there has been a material and substantial change in circumstances since the basis of the liquidator's remuneration was fixed, the liquidator may request that it be changed. The request must be made to the same body as initially approved the remuneration, and the same rules apply as to the original approval.

### 6 What information should be provided by the liquidator?

### 6 1 When fixing bases of remuneration

- 6 1 1 When seeking agreement for the basis or bases of remuneration, the liquidator should provide sufficient supporting information to enable the committee or the creditors to make an informed judgement as to whether the basis sought is appropriate having regard to all the circumstances of the case. The nature and extent of the information provided will depend on the stage during the conduct of the case at which approval is being sought. The appendix to this guide sets out a suggested format for the provision of information.
- 6 1 2 If any part of the remuneration is sought on a time costs basis, the liquidator should provide details of the minimum time units used and current chargeout rates, split by grades of staff, of those people who have been or who are likely to be involved in the time costs aspects of the case
- 6 1 3 The liquidator should also provide details and the cost of any work that has been or is intended to be sub-contracted out that could otherwise be carried out by the liquidator or his or her staff
- 6 1 4 If work has already been carried out, the liquidator should state the proposed charge for the period to date and provide an explanation of what has been achieved in the period and how it was achieved, sufficient to enable the progress of the case to be assessed and whether the proposed charge is reasonable in the circumstances of the case. Where the proposed charge is calculated on a time costs basis, the liquidator should disclose the time spent and the average charge-out rates, in larger cases split by grades of staff and analysed by appropriate activity. The liquidator should also provide details and the cost of any work that has been sub-contracted out that could otherwise be carried out by the liquidator or his or her staff.

### 6 2 After the bases of remuneration have been fixed

The liquidator is required to send progress reports to creditors at specified intervals (see paragraph 7.1 below). When reporting periodically to creditors, in addition to the matters specified in paragraph 7.1, the liquidator should provide an explanation of what has been achieved in the period under review and how it was achieved, sufficient to enable the progress of the case to be assessed. Creditors should be able to understand whether the remuneration charged is reasonable in the circumstances of the case (whilst recognising that the liquidator must fulfil certain statutory obligations and regulatory requirements that might be perceived as bringing no added value for the estate.) Where any remuneration is on a time costs basis, the liquidator should disclose the charge to the period, the time spent and the average charge-out rates, in larger cases split by grades of staff and analysed by appropriate activity. If there have been any changes to the charge-out rates during the period under review, rates should be disclosed by grades of staff, split by the periods applicable

The liquidator should also provide details and the cost of any work that has been sub-contracted out that could otherwise be carried out by the liquidator or his

### 6 3 Disbursements and other expenses

- 6.3.1 Costs met by and reimbursed to the liquidator in connection with the liquidation should be appropriate and reasonable. Such costs will fall into two categories
- Category 1 disbursements. These are costs where there is specific expenditure directly referable both to the liquidation and a payment to an independent third party. These may include, for example, advertising, room hire, storage, postage, telephone charges, travel expenses, and equivalent costs reimbursed to the liquidator or his or her staff
- Category 2 disbursements. These are costs that are directly referable to the liquidation but not to a payment to an independent third party. They may include shared or allocated costs that can be allocated to the liquidation on a proper and reasonable basis, for example, business mileage

Category 1 disbursements can be drawn without prior approval, although the liquidator should be prepared to disclose information about them in the same way as any other expenses. Category 2 disbursements may be drawn if they have been approved in the same manner as the liquidator's remuneration. When seeking approval, the liquidator should explain, for each category of expense, the basis on which the charge is being made

### 6 3 2 The following are not permissible

- a charge calculated as a percentage of remuneration,
- an administration fee or charge additional to the liquidator's remuneration,
- recovery of basic overhead costs such as office and equipment rental, depreciation and finance charges

### 6 4 Realisations for secured creditors

Where the liquidator realises an asset on behalf of a secured creditor and receives remuneration out of the proceeds (see paragraph 11 1 below), he should disclose the amount of that remuneration to the committee (if there is one), to any meeting of creditors convened for the purpose of determining his fees, and in any reports he sends to creditors

### 7 Progress reports and requests for further information

- 7.1 The liquidator is required to send annual progress reports to creditors. The reports must include
- details of the basis fixed for the remuneration of the liquidator (or if not fixed at the date of the report, the steps taken during the period of the report to
- if the basis has been fixed, the remuneration charged during the period of the report, irrespective of whether it was actually paid during that period (except where it is fixed as a set amount, in which case it may be shown as that amount without any apportionment for the period of the report),
- If the report is the first to be made after the basis has been fixed, the remuneration charged during the periods covered by the previous reports, together with a description of the work done during those periods, irrespective of whether payment was actually made during the period of the report,
- a statement of the expenses incurred by the liquidator during the period of the report, irrespective of whether payment was actually made during that period,
- a statement of the creditors' rights to request further information, as explained in paragraph 7.2, and their right to challenge the liquidator's remuneration and expenses
- 7.2 Within 21 days of receipt of a progress report (or 7 business days where the report has been prepared for the purposes of a meeting to receive the liquidator's resignation) a creditor may request the liquidator to provide further information about the remuneration and expenses set out in the report. A request must be in writing, and may be made either by a secured creditor, or by an unsecured creditor with the concurrence of at least 5% in value of unsecured creditors (including himself) or the permission of the court
- 7 3 The liquidator must provide the requested information within 14 days, unless he considers that
- the time and cost involved in preparing the information would be excessive, or
- disclosure would be prejudicial to the conduct of the liquidation or might be expected to lead to violence against any person, or
- the liquidator is subject to an obligation of confidentiality in relation to the information requested, in which case he must give the reasons for not providing the information. Any creditor may apply to the court within 21 days of the liquidator's refusal to provide the requested information, or the expiry of the 14 days time limit for the provision of the information

### 8 Provision of information – additional requirements

The liquidator must provide certain information about the time spent on the case, free of charge, upon request by any creditor, director or shareholder of the company. The information which must be provided is -

- the total number of hours spent on the case by the liquidator or staff assigned to the case,
- for each grade of staff, the average hourly rate at which they are charged out,
- the number of hours spent by each grade of staff in the relevant period

The period for which the information must be provided is the period from appointment to the end of the most recent period of six months reckoned from the date of the liquidator's appointment, or where he has vacated office, the date that he vacated office

The information must be provided within 28 days of receipt of the request by the liquidator, and requests must be made within two years from vacation of

### 9 What if a creditor is dissatisfied?

- 9.1 Except in cases where there is a liquidation committee it is the creditors as a body who have authority to approve the liquidator's fees. To enable them to carry out this function they may require the liquidator to call a creditors' meeting. In order to do this at least ten per cent in value of the creditors must concur with the request, which must be made to the liquidator in writing
- 9 2 If a creditor believes that the liquidator's remuneration is too high, the basis is inappropriate, or the expenses incurred by the liquidator are in all the circumstances excessive he may, provided certain conditions are met, apply to the court
- 9 3 Application may be made to the court by any secured creditor, or by any unsecured creditor provided at least 10 per cent in value of unsecured creditors (including himself) agree, or he has the permission of the court. Any such application must be made within 8 weeks of the applicant receiving the liquidator's progress report in which the charging of the remuneration or incurring of the expenses in question is first reported (see paragraph 7.1 above). If the court does not dismiss the application (which it may if it considers that insufficient cause is shown) the applicant must give the liquidator a copy of the application and supporting evidence at least 14 days before the hearing
- 9 4 If the court considers the application well founded, it may order that the remuneration be reduced, the basis be changed, or the expenses be disallowed or repaid. Unless the court orders otherwise, the costs of the application must by paid by the applicant and not out of the assets of the insolvent company

### 10 What if the liquidator is dissatisfied?

If the liquidator considers that the remuneration fixed by the liquidation committee, or in the preceding administration, is insufficient or that the basis used to fix it is inappropriate he may request that the amount or rate be increased, or the basis changed, by resolution of the creditors. If he considers that the remuneration fixed by the liquidation committee, the creditors, in the preceding administration or in accordance with the statutory scale is insufficient, or that the basis used to fix it is inappropriate, he may apply to the court for the amount or rate to be increased or the basis changed. If he decides to apply to the court he must give at least 14 days' notice to the members of the committee and the committee may nominate one or more of its members to appear or be represented at the court hearing. If there is no committee, the liquidator's notice of his application must be sent to such of the creditors as the court may direct, and they may nominate one or more of their number to appear or be represented. The court may order the costs to be paid out of the assets

### 11 Other matters relating to remuneration

- 11.1 Where the liquidator realises assets on behalf of a secured creditor he is entitled to be remunerated out of the proceeds of sale in accordance with a scale set out in the Rules. Usually, however, the liquidator will agree the basis of his fee for dealing with charged assets with the secured creditor concerned
- 11 2 Where two (or more) joint liquidators are appointed it is for them to agree between themselves how the remuneration payable should be apportioned Any dispute between them may be referred to the court, the committee or a meeting of creditors
- 11.3 If the appointed liquidator is a solicitor and employs his own firm to act in the insolvency, profit costs may not be paid unless authorised by the committee, the creditors or the court

11 4 If a new liquidator is appointed in place of another, any determination, resolution or court order which was in effect immediately before the replacement continues to have effect in relation to the remuneration of the new liquidator until a further determination, resolution or court order is made

11.5 Where the basis of the remuneration is a set amount, and the liquidator ceases to act before the time has elapsed or the work has been completed for which the amount was set, application may be made for a determination of the amount that should be paid to the outgoing liquidator. The application must be made to the same body as approved the remuneration. Where the outgoing liquidator and the incoming liquidator are from the same firm, they will usually agree the apportionment between them.

11.6 There may also be occasions when creditors will agree to make funds available themselves to pay for the liquidator to carry out tasks which cannot be paid for out of the assets, either because they are deficient or because it is uncertain whether the work undertaken will result in any benefit to creditors Arrangements of this kind are sometimes made to fund litigation or investigations into the affairs of the insolvent company. Any arrangements of this nature will be a matter for agreement between the liquidator and the creditors concerned and will not be subject to the statutory rules relating to remuneration.

### 12 Effective date

This guide applies where a company goes into liquidation on or after 1 November 2011

#### Appendix

### Suggested format for the provision of information

Professional guidance Issued to insolvency practitioners sets out the following suggested format for the provision of information when seeking approval of remuneration. However, the level of disclosure suggested below may not be appropriate in all cases, and will be subject to considerations of proportionality. In larger or more complex cases the circumstances of each case may dictate the information provided and its format.

### Narrative overview of the case

In all cases, reports on remuneration should provide a narrative overview of the case. Matters relevant to an overview are

- the complexity of the case,
- any exceptional responsibility falling on the liquidator,
- the liquidator's effectiveness,
- the value and nature of the property in question

The information provided will depend upon the basis or bases being sought or reported upon, and the stage at which it is being provided. An overview might include

- an explanation of the nature, and the liquidator's own initial assessment, of the assignment (including the anticipated return to creditors) and the
  outcome (if known),
- initial views on how the assignment was to be handled, including decisions on staffing or subcontracting and the appointment of advisers,
- any significant aspects of the case, particularly those that affect the remuneration and cost expended,
- the reasons for subsequent changes in strategy,
- the steps taken to establish the views of creditors, particularly in relation to agreeing the strategy for the assignment, budgeting, and fee drawing,
- any existing agreement about remuneration,
- details of how other professionals, including subcontractors, were chosen, how they were contracted to be paid, and what steps have been taken to review their fees,
- in a larger case, particularly if it involved trading, considerations about staffing and managing the assignment and how strategy was set and reviewed,
- details of work undertaken during the period,
- any additional value brought to the estate during the period, for which the liquidator wishes to claim increased remuneration

### Time cost basis

Where any part of the remuneration is or is proposed to be calculated on a time costs basis, requests for and reports on remuneration should provide

- An explanation of the liquidator's time charging policy, clearly stating the units of time that have been used, the grades of staff and rates that have been
  charged to the assignment, and the policy for recovering the cost of support staff. There is an expectation that time will be recorded in units of not
  greater than 6 minutes.
- A description of work carried out, which might include
  - details of work undertaken during the period, related to the table of time spent for the period,
  - an explanation of the grades of staff used to undertake the different tasks carried out and the reasons why it was appropriate for those grades to be used.
  - any comments on any figures in the summary of time spent accompanying the request the liquidator wishes to make
- Time spent and charge-out summaries, in an appropriate format

It is useful to provide time spent and charge-out value information in a tabular form for each of the time periods reported upon, with work classified (and subdivided) in a way relevant to the circumstances of the case

The following areas of activity are suggested as a basis for the analysis of time spent

- Administration and planning
- Investigations
- Realisation of assets
- Trading
- Creditors
- Any other case-specific matters

The following categories are suggested as a basis for analysis by grade of staff

- Director
- Manager
- · Other senior professionals
- Assistants and support staff

The level of disclosure suggested above will not be appropriate in all cases, and considerations of proportionality will apply

- where cumulative time costs are, and are expected to be, less than £10,000 the liquidator should, as a minimum, state the number of hours and average rate per hour and explain any unusual features of the case,
- where cumulative time costs are, or are expected to be, between £10,000 and £50,000, a time and charge-out summary similar to that shown above will usually provide the appropriate level of detail (subject to the explanation of any unusual features),
- where cumulative time costs exceed, or are expected to exceed, £50,000, further and more detailed analysis or explanation will be warranted

### Harrisons Business Recovery and Insolvency Limited Fee Policy

1. Charge out rates and policy regarding staff allocation, support staff, the use of subcontractors and the recharge of disbursements

The following information relating to the policy of Harrisons Business Recovery and Insolvency Limited is considered to be relevant -

### 2. Charge out rates

The following hourly charge out rates apply to all assignments undertaken by Harrisons Business Recovery and Insolvency Limited -

	2012/2013	2013/2014
	£	£
Directors	300 – 500	305 – 550
Managers	250 350	250 - 350
Senior Case Supervisors	175 <b>–</b> 250	175 – 250
Case Supervisors	100 - 200	125 - 205
Assistants/Trainee Case Supervisors	75 - 150	100 - 150

### 3. Staff allocation, support staff & the use of subcontractors

We take an objective and practical approach to each assignment which includes active director involvement from the outset. Other members of staff will be assigned on the basis of experience and specific skills to match the needs of the case. Time spent by secretarial and other support staff on specific case related matters, e.g. report despatching, is charged Details of any subcontractor(s) used are given in the attached report.

### 4. Professional advisors

Details of any professional advisor(s) used are given in the attached report. Unless otherwise indicated the fee arrangement for each will be based on hourly charge out rates, which are reviewed on a regular basis, together with the recovery of relevant disbursements.

The choice of professional advisors will be based around a number of factors including, but not restricted to, their expertise in a particular field, the complexity or otherwise of the assignment and their geographical location

### 5. Disbursements

Specific expenditure relating to the administration of a particular case is recoverable without approval and is referred to as "category 1 disbursements" Category 1 disbursements will generally comprise supplies of incidental services specifically identifiable to the case, typically for items such as identifiable telephone calls, postage, case advertising, invoiced travel and properly reimbursed expenses. Included will be services specific to the case where these cannot practically be provided internally such as printing, room hire and document storage.

Where we propose to recover costs which, whilst being in the nature of expenses or disbursements, may include an element of shared or allocated costs (such as room hire, document storage or communication facilities provided by us) they must be disclosed and be authorised by those responsible for approving the insolvency practitioners' remuneration. Such expenditure is referred to as a "category 2 disbursement". The following items of expenditure are recharged on this basis and are believed to be in line with the cost of external provision -

Photocopying	15p a sheet
Letterhead	12p a sheet
Fax	40p a sheet
Mileage	65p per mile
Meeting Room	£50

Product of Office Francisco

Registered Office Fee £60 per annum

Document Storage Storage charge of £3 per box per quarter