



For further information, please
refer to our guidance at
www.gov.uk/companieshouse

1 Company details

Company number 0 6 8 9 1 7 3 0

Company name in full User Replay Limited

→ Filling in this form

Please complete in typescript or in
bold black capitals.

2 Administrator's name

Full forename(s) Graham

Surname Bushby

3 Administrator's address

Building name/number The Pinnacle

Street 170 Midsummer Boulevard

Post town Milton Keynes

County/Region

Postcode M K 9 1 B P

Country

4 Administrator's name ①

Full forename(s) Nick

Surname Edwards

① Other administrator

Use this section to tell us about
another administrator.

5 Administrator's address ②

Building name/number The Pinnacle

Street 170 Midsummer Boulevard

Post town Milton Keynes

County/Region

Postcode M K 9 1 B P

Country

② Other administrator

Use this section to tell us about
another administrator.

AM10

Notice of administrator's progress report

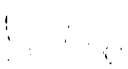
6 Period of progress report

From date	<div><div>d</div><div>0</div></div>	<div><div>d</div><div>3</div></div>	<div><div>m</div><div>0</div></div>	<div><div>m</div><div>6</div></div>	<div><div>y</div><div>2</div></div>	<div><div>y</div><div>0</div></div>	<div><div>y</div><div>2</div></div>	<div><div>y</div><div>1</div></div>	
To date	<div><div>d</div><div>0</div></div>	<div><div>d</div><div>2</div></div>	<div><div>m</div><div>1</div></div>	<div><div>m</div><div>2</div></div>	<div><div>y</div><div>2</div></div>	<div><div>y</div><div>0</div></div>	<div><div>y</div><div>2</div></div>	<div><div>y</div><div>1</div></div>	

7 Progress report

☒ I attach a copy of the progress report

8 Sign and date

Administrator's signature	<div>Signature</div> <div><div>X</div><div></div><div><div>X</div></div></div>								
Signature date	<div><div>d</div><div>1</div></div>	<div><div>d</div><div>7</div></div>	<div><div>m</div><div>1</div></div>	<div><div>m</div><div>2</div></div>	<div><div>y</div><div>2</div></div>	<div><div>y</div><div>0</div></div>	<div><div>y</div><div>2</div></div>	<div><div>y</div><div>1</div></div>	

**Presenter information**

You do not have to give any contact information, but if you do it will help Companies House if there is a query on the form. The contact information you give will be visible to searchers of the public record.

Contact name Nick Edwards

Company name RSM UK Restructuring Advisory LLP

Address The Pinnacle

170 Midsummer Boulevard

Post town Milton Keynes

County/Region

Postcode

M	K	9		1	B	P
---	---	---	--	---	---	---

Country

DX

Telephone 01908 687 800

**Checklist**

We may return forms completed incorrectly or with information missing.

Please make sure you have remembered the following:

- ☐ The company name and number match the information held on the public Register.
- ☐ You have attached the required documents.
- ☐ You have signed the form.

**Important information**

All information on this form will appear on the public record.

**Where to send**

You may return this form to any Companies House address, however for expediency we advise you to return it to the address below:

The Registrar of Companies, Companies House,
Crown Way, Cardiff, Wales, CF14 3UZ.
DX 33050 Cardiff.

**Further information**

For further information please see the guidance notes on the website at www.gov.uk/companieshouse or email enquiries@companieshouse.gov.uk

This form is available in an alternative format. Please visit the forms page on the website at www.gov.uk/companieshouse

USER REPLAY LIMITED IN ADMINISTRATION ('THE COMPANY')

JOINT ADMINISTRATORS' PROGRESS REPORT
FOR THE SIX MONTH PERIOD TO 2 DECEMBER 2021

THE POWER OF BEING UNDERSTOOD
AUDIT | TAX | CONSULTING



INTRODUCTION

Contact details

The key contacts at RSM in connection with this report are:

Primary office holder

Graham Bushby
RSM UK Restructuring Advisory LLP
The Pinnacle
170 Midsummer Boulevard
Milton Keynes, MK9 1BP
Tel: 01908 687 800

Case manager

Sheryl Goan
RSM UK Restructuring Advisory LLP
The Pinnacle
170 Midsummer Boulevard
Milton Keynes, MK9 1BP
Tel: 01908 687 800

Basis of preparation

This report has been prepared solely to comply with the statutory requirements of the relevant legislation to provide creditors with information relating to the progress of the Administration. It should be read in conjunction with previous reports that have been issued, copies of which are available on request.

This report has not been prepared for use in respect of any other purpose, or to inform any investment decision in relation to any debt or financial interest in the Company. Any estimated outcomes for creditors are illustrative and may be subject to revision and additional costs. They should not be used as the basis for any bad debt provision or any other purpose. Neither the Joint Administrators nor RSM UK Restructuring Advisory LLP accept any liability whatsoever arising as a result of any decision or action taken or refrained from as a result of information contained in this report. The Joint Administrators act as agents of the Company and without personal liability.

General guidance on the Administration process

You can find guidance on the different insolvency processes at the R3 website
R3 is the trade association for the insolvency profession.

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CONDUCT OF THE ADMINISTRATION

Realisation of assets

Intellectual property

As advised in the Joint Administrators' proposals dated 21 June 2021, the Company provided a Digital Customer Experience Analysis service. The initial system was first marketed in 2016 and the underlying software has become known as the 'legacy code'. Whilst the Company continued to use the legacy code, in April 2019 it started to develop a new version of the initial product in order to compete effectively with other service providers. The new product was known as 'new tech code'.

In order to develop the new tech code, the Company sought external funding from Harbert European Speciality Lending S.A.R.L ('Harbert') which was secured by a fixed and floating charge over the Company's assets.

The Company continued to develop the new tech code over the next two years and had successfully migrated the majority of its clients away from the legacy code. However, due to the development of the new tech code exceeding its budget and following the loss of a major customer, it was unable to pay its liabilities as they fell due.

RSM UK Restructuring Advisory LLP were engaged to assist with an accelerated sales process ('AMA') in order to seek buyers for the Company's business and assets. Despite there being several interested parties, these offers were withdrawn as a result of concerns of the running costs and other practicalities regarding a sale. With a sale outside Administration being highly unlikely and with the Company's cash position worsening, the Company was forced to enter administration.

Following discussions with the original interested parties, a sale of the Company's intellectual property was achieved on 15 June 2021 to UR2 Limited ('UR2') in the sum of £38,997. As explained below, what right title and interest the Company had in the customer contracts, database and goodwill was also included in the sale.

Should you require additional information regarding the sale, please review the SIP16 Statement which is provided on the creditors portal and attached to the Joint Administrators' proposals.

During the period time has been spent extracting the new tech code and legacy code from its developers to ensure the asset was secure prior to the sale. Time was also spent liaising with

interested parties and our solicitors in order to finalise a sale and deal with any queries raised subsequently by the purchaser, the Company, or the creditors.

Goodwill, customer contracts and database

As part of the sale of the legacy code and new tech code, UR2 also purchased the goodwill, customer contracts and database for a total consideration of £3.

IT equipment/office equipment

The Company's IT equipment, which was held with its former employees at their homes, was also included in the sale to UR2 with an offer of £3,000 being accepted. John Pye provided a desktop valuation of the IT equipment prior to the sale which was consistent with the value achieved.

Cash at bank

The director's Statement of Affairs advised that £36,161 of funds were held in its pre-Administration bank account. During the period, £35,365 has been received following the Joint Administrators' request to transfer the funds and close the bank account.

There is a slight discrepancy between the amount advised on the Statement of Affairs and the amount received, as a result of some direct debits exiting the bank account in the days leading up to the administration.

The time costs incurred to date in respect of asset realisations are shown on the attached analysis of time costs.

Investigations

In accordance with legislation the appropriate documentation in relation to the conduct of the directors has been filed. The work done only leads to a financial return to creditors if any rights of action become visible during the course of the investigation, which lead to a recovery for the benefit of the estate.

In this instance, no further investigations were deemed necessary.

The time costs incurred to date in dealing with these matters is set out in the attached analysis of time costs.

Case specific matters

During the period under review, £297.50 of time costs have been incurred due to liaising with the Company's directors and shareholders. This was limited to discussing the administration and their on-going responsibilities.

The time costs incurred to date in dealing with these matters is set out in the attached analysis of time costs.

Statutory and case management matters

The following work does not usually result in a financial return to creditors but is required by legislation, best practice and to ensure that the case is managed efficiently and effectively. Key work done in the period included:

Statutory requirements

- statutory filing, advertising and appointment notifications to prescribed parties;
- preparing, reviewing and issuing the Administrators' SIP 16 statement;
- preparing, reviewing and issuing the Administrator's proposals and all associated formalities for approval of the proposals;
- guidance with preparing, swearing and filling of the statement of affairs;
- taxation matters, including post and pre appointment VAT returns and corporation tax matters; and
- pension scheme matters, liaising with the Pension Protection Fund, Pensions Regulator and the manager of the Company's pension scheme.

Case management matters

- client take on evaluation, engagement, guidance, advice;
- establishing validity of appointment, undertaking a security review;
- periodic case reviews, ongoing case planning and liaising with joint office holders;
- maintaining and updating computerised case management records;
- liaising with former accountants;
- dealing with routine correspondence not attributable to other categories of work; and
- maintenance of cashiering records, bank accounts, receipts and payments and billing.

The time costs incurred to date in dealing with these matters is set out in the attached analysis of time costs.

Receipts and payments

A summary of receipts and payments is attached. Receipts and payments are shown net of VAT, with any amount due to or from HM Revenue and Customs shown separately.

OUTSTANDING MATTERS

Assets remaining to be realised

There are no assets remaining to be realised in the Administration.

Other outstanding matters

As explained above, there are no assets remaining to be realised for the benefit of the creditors. The only remaining matters to be finalised prior to closing the Administration are as follows:

- Submit a final VAT reclaim to HM Revenue & Customs and receive the monies due to the Company;
- Submit a final corporation tax return; and
- Issue a final report to creditors in order to close the Administration.

End of the Administration

It is currently anticipated that the Company will exit Administration by way of Dissolution.

It is not possible to ascertain at present when the Administration will end however it is expected that this will be before 2 June 2022, and therefore an extension of the administration will not be required. Further information will be provided in subsequent progress reports.

CREDITORS' CLAIMS AND DIVIDEND PROSPECTS

Dividend prospects

	Owed (£)	Paid to date (£)	Estimated future prospects
Harbert Speciality Lending Limited – secured creditor	651,210.71	15,000.00	Shortfall
1 st ranking preferential creditors	21,620.83	Nil	None
2 nd ranking preferential creditors	143,231.43	Nil	None
Unsecured creditors	1,484,277.61	Nil	None
Estimated Net Property	N/A – the secured creditor will not receive any distribution under their floating charge		
Estimated 'Prescribed Part' available for creditors	N/A		

Prescribed Part

The 'Prescribed Part' is a statutory amount set aside for unsecured creditors from funds ('Net Property') available to a Qualifying Floating Charge Holder ('QFCH'). The amount of Net Property is calculated on a sliding scale up to a maximum of £800,000 depending on when the floating charge was created and whether or not it is a first ranking floating charge.

Whilst there is a QFCH, it is estimated that they will receive no money and there is therefore no requirement to calculate the amount of the Prescribed Part.

Agreement of claims

Creditors' claims are usually only agreed if there is a likelihood of a dividend being made to that particular class of creditor.

In this case, as there is no likelihood of a dividend being paid to any class of creditor, other than the secured creditor under their fixed charge, no work has been done to agree creditors' claims, other than that necessary for the purposes of admitting claims for voting, where applicable.

Creditors whose debts are treated as a small debt in accordance with Rule 14.31(1) of the Insolvency (England and Wales) Rules 2016 must still deliver a proof of debt if they wish to vote. Rule 14.31(1) states that Office Holders may treat a debt, which is a small debt according to the accounting records or the statement of affairs of the company, as if it were proved for the purposes of paying a dividend. Small debts are defined in Rule 14.1(3) as a debt (being the total amount owed to a creditor) which does not exceed £1,000.

Dividend payments

As noted above, there is unfortunately no likelihood of a dividend being paid to any class of creditor, other than the secured creditor, based on current information.

Creditor communication

The following work was done in the period to comply with legislation, best practice and to ensure creditors were kept informed.

- dealing with communication with creditors;
- maintenance of schedules of creditors' claims;
- Submitting documentation to, and liaising with, the Redundancy Payments' Service; and
- liaising with, reporting to, and making a distribution to the secured creditor.

Creditors only derive an indirect financial return from this work on cases where a dividend has been, or will be, paid.

The time incurred in dealing with these matters during the period is set out in the attached post appointment analysis of time costs.

JOINT ADMINISTRATORS' FEES, COSTS AND EXPENSES

Guide to Administrator's fees and expenses

A Guide to Administrator's Fees, which provides information for creditors in relation to the fees and expenses of an Administrator, can be accessed at [www.gov.uk](#) under 'general information for creditors'. A hard copy can be requested from this office by telephone, email or in writing. All fees, costs and expenses are subject to VAT.

Relevant Approving Body

The secured creditor is the Relevant Approving Body responsible for approving the Joint Administrators' post appointment fee basis and, where applicable, 'Category 2' expenses. They will also be responsible for approving the payment of outstanding pre-Administration expenses. However, if a creditors' committee is established at any stage, this will become its responsibility and it will be the Relevant Approving Body.

Pre-administration costs

Details of the pre-Administration costs that have been approved since appointment are set out below. Amounts paid to date from the estate are shown in the attached receipts and payments account.

To whom due / paid	Date approved	Amount approved (£)
Joint Administrators' pre-Administration fees	18 August 2021	2,954.00
Joint Administrators' pre-Administration costs and expenses	18 August 2021	4,155.30
Total		

Post Appointment fees, costs and expenses

Basis of Remuneration

Insolvency legislation allows an Administrator to charge fees on one of, or a combination of, the following bases:

- as a percentage of the value of the property the Administrator has to deal with (percentage basis);

- to the time spent by the Administrator or their staff on the administration of the case (time cost basis);
- as a set amount (fixed fee basis); or
- a combination of the above (mixed fee basis).

The Relevant Approving Body approved the Joint Administrators' fees on a time cost basis, limited to the sum of £57,813 in accordance with the fee estimate provided to creditors. The fee estimate was prepared for the life of the appointment.

Remuneration Charged

Legislation requires that 'remuneration charged' is reported. Remuneration is charged when the work to which it relates is done. It does not mean the Joint Administrators' fees have been paid. Amounts paid to date, if any, are shown in the attached receipts and payments account.

During the period, the fees charged by the Joint Administrators, on the basis set out above, totalled £39,607. An analysis of time incurred in the period (and since appointment) is attached. Please note that where fees are based on time costs, remuneration charged will be limited to the amount approved.

Further fee approval

The amount of fee that can be drawn is limited to the amount approved by the Relevant Approving Body, whether calculated on the basis of time in accordance with a fee estimate, or for a fixed amount or a percentage rate. It cannot be further increased or the percentage rates changed, without their approval.

The Joint Administrators do not anticipate that it will be necessary to seek any further approval for additional fees.

Expenses and professional costs

The total costs and expenses estimated to be incurred by the Joint Administrators are set out below together with details of those incurred in the period. Amounts incurred in the period may include estimates where actual invoices have not been received. Amounts paid to date are shown in the attached receipts and payments account. The quantum of costs and expenses is in line with the estimates previously provided to creditors

Category 1 expenses

These comprise external supplies of incidental services specifically identifiable to the insolvency estate. They do not require approval of the Relevant Approving Body prior to being paid.

Type of expense	Total estimated (£)	Incurred in period (£)
Bond	85.00	80.00
Statutory advertising	94.50	99.45
Website fee	13.00	-
Books & records collection & storage	500.00	-
Postage	150.00	228.74
IT costs – for the purposes of holding the Company's intellectual property	250.00	101.15
Insurance	-	112.00
Total	1,092.50	520.19

Category 2 expenses

These are costs which are not capable of precise identification or calculation, or that may include an element of shared or allocated costs. Payments to outside parties that the Office Holder, firm, or any associate has an interest, are also treated as 'Category 2' expenses. These expenses require the specific approval of the Relevant Approving Body before being paid from the insolvency estate.

The Relevant Approving Body has approved the payment of the 'Category 2' expenses, at the rates prevailing at the date they were incurred. Details of the current rates are set out below.

Type of expense	Total estimated (£)	Incurred in period (£)
Room hire (£25/80 per room)	-	-
Mileage (42.5p per mile)	-	-
Tracker reports (£10 per report)	-	-
Subsistence (£25 per night)	-	-
Total	Nil	Nil

Other professional costs

The office holders retained the following advisers based on their experience and expertise. These costs are not subject to approval by the Relevant Approving Body. However, they are subject to review and approval by the Joint Administrators.

Party	Nature of advice	Total estimated (£)	Incurred in period (£)
Brecher LLP	Legal fees and disbursements – advice provided to the Joint Administrators in respect of the sale and drafting/finalising sales contracts	5,715.00	5,765.00
PEM	Professional fees – completion of the P45's for employees	184.06	184.06
Total		5,899.06	5,949.06

Creditors' right to information and ability to challenge fees

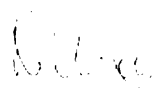
Creditors have a right to request further information about fees or expenses (other than pre-Administration costs) and to challenge such fees or expenses.

If you wish to make a request for further information it must be made in writing within 21 days of receipt of this report either by (i) any secured creditor or (ii) an unsecured creditor with the concurrence of at least 5% in value of the unsecured creditors (including the creditor in question).

Any secured creditor, or any unsecured creditor with either the concurrence of at least 10% in value of the unsecured creditors (including that creditor) or the permission of the court, may apply to court that the fees charged, the basis fixed or expenses incurred by the Administrator are in all the circumstances excessive. Any such challenge must be made no later than eight weeks after receipt of the report which first discloses the charging of remuneration or incurring of the expenses in question.

Any such challenge must be made no later than eight weeks after receipt of the report which first discloses the charging of fees or incurring of the expenses in question.

Should you have any queries please contact Daniel Evans of my office.



Nick Edwards
Restructuring Advisory Director
RSM UK Restructuring Advisory LLP
Joint Administrator

Graham Bushby and Nick Edwards are licensed to act as Insolvency Practitioners in the UK by the Institute of Chartered Accountants in England and Wales
Insolvency Practitioners are bound by the Insolvency Code of Ethics when carrying out all professional work relating to an insolvency appointment

The affairs, business and property of the Company are being managed by the Joint Administrators who act as agents of the Company and without personal liability

APPENDICES

APPENDIX A - STATUTORY INFORMATION

Company information

Company name:	User Replay Limited
Company number:	06891730
Date of incorporation:	29 April 2009
Trading name:	User Replay
Trading address:	Merlin House, Commerce Park, Brunel Road, Theale, Reading, RG7 4AB
Principal activity:	Business and domestic software development
Registered office:	c/o RSM UK Restructuring Advisory LLP, The Pinnacle, 170 Midsummer Boulevard, Milton Keynes, MK9 1BP
Previous company names:	I-KMP Limited – from 12 July 2011 to 16 April 2013 Cloud Testing Limited – from incorporation to 11 July 2011
Directors:	Mr Adrian Lloyd, Ms Ruth Peters, Mr Michael Penington and Mr Simon Murdoch
Secretary:	None

Administration information

Court reference:	In the High Court of Justice, Business and Property Courts, Insolvency and Companies List No 955 of 2021	
Joint Administrators:	Graham Bushby and Nick Edwards	
Date of appointment:	3 June 2021	
Joint Administrators:	Primary office holder Graham Bushby RSM UK Restructuring Advisory LLP The Pinnacle 170 Midsummer Boulevard Milton Keynes, MK9 1BP 020 3201 8000 IP Number: 8736	Joint office holder Nick Edwards RSM UK Restructuring Advisory LLP The Pinnacle 170 Midsummer Boulevard Milton Keynes, MK9 1BP 01908 687 800 IP Number: 9005

APPENDIX B - RECEIPTS AND PAYMENTS SUMMARY

User Replay Limited in Administration Joint Administrators' Summary of Receipts & Payments

Statement of Affairs £		From 03/06/2021 To 02/12/2021 £
	SECURED ASSETS	
	Contracts	1.00
	Database	1.00
	Goodwill	1.00
40,000.00	Intellectual Property	38,997.00
		<u>39,000.00</u>
	COSTS OF REALISATION	
	Administrators Pre-Appointment Disbs	533.00
	Administrators' Pre-Appointment Fees	1,477.00
	Joint Administrators' Fees	14,500.00
	Legal Disbursements	50.00
	Legal Fees / Disbs	5,715.00
	Pre-appointment Legal Fees	1,707.00
		<u>(23,982.00)</u>
	SECURED CREDITORS	
(651,210.71)	Harbert Speciality Lending Company	15,000.00
		<u>(15,000.00)</u>
	ASSET REALISATIONS	
36,161.00	Cash at Bank	35,365.41
3,000.00	IT Equipment	3,000.00
		<u>38,365.41</u>
	COST OF REALISATIONS	
	Administrators' Pre-Appointment Disbs	107.30
	Administrators' Pre-Appointment Fees	1,477.00
	Insurance of Assets	112.00
	Joint Administrators' Disbursements	441.91
	Joint Administrators' Fees	21,000.00
	Pre-appointment Legal Fees	1,758.00
	Professional Fees	184.06
		<u>(25,080.27)</u>
	PREFERENTIAL CREDITORS	
(7,200.00)	Employee Arrears/Hol Pay	NIL
(14,420.83)	RPS Arrears & Holiday Pay	NIL
		<u>NIL</u>
	SECONDARY PREFERENTIAL CREDITORS	
(143,231.43)	HMRC	NIL
		<u>NIL</u>
	UNSECURED CREDITORS	
(920,516.00)	British Bank plc	NIL
(27,211.12)	Contractors	NIL
(137,701.74)	Employees / Directors	NIL
(67,057.37)	HMRC	NIL
(330,991.38)	Trade & Expense Creditors	NIL
		<u>NIL</u>
	DISTRIBUTIONS	
(323.88)	Ordinary B Shareholders	NIL
(128,099.76)	Ordinary Shareholders	NIL
		<u>NIL</u>
<u>(2,348,803.22)</u>		<u>13,303.14</u>
	REPRESENTED BY	
	Bank 1 Current	11,948.30
	Vat Receivable	1,354.84
		<u>13,303.14</u>

APPENDIX C - POST-APPOINTMENT TIME ANALYSIS

Joint Administrators' post appointment time cost analysis for the period 3 June 2021 to 2 December 2021

Hours Spent	Partners	Directors / Associate Directors	Managers	Associates	Executives & Analysts	Assistants & Support Staff	Total Hours	Total Time Costs	Average Rates
Statutory Requirements									
Appointment & SoA	0.0	0.0	0.5	0.0	8.8	0.0	9.3	£ 1,580.00	169.89
Case Management	0.0	0.0	0.4	0.2	1.6	0.0	2.2	£ 394.00	179.09
Creditors/shareholders decisions, meetings & reports	0.0	0.0	1.7	0.0	12.2	0.0	13.9	£ 2,579.50	185.58
Pension Scheme	0.0	0.0	0.3	0.7	4.1	0.0	5.1	£ 964.50	189.12
Taxation	0.0	0.0	1.0	1.4	2.0	0.0	4.4	£ 1,275.50	289.89
Total	0.0	0.0	3.9	2.3	28.7	0.0	34.9	£ 6,793.50	194.66
Realisation of Assets									
Assets - general/other	0.0	0.0	0.0	0.2	3.0	0.0	3.2	£ 569.00	177.81
Assets - taxation	0.0	0.0	0.0	0.0	0.9	0.0	0.9	£ 157.50	175.00
Debtors & sales finance	0.0	0.5	0.0	0.0	1.3	0.0	1.8	£ 457.50	254.17
Land and Property	0.0	0.0	0.0	0.0	0.1	0.0	0.1	£ 17.50	175.00
Sale of business	2.0	24.5	4.4	0.0	6.4	0.0	37.3	£ 15,372.00	412.12
Total	2.0	25.0	4.4	0.2	11.7	0.0	43.3	£ 16,573.50	382.76
Investigations									
Investigations/CDDA	0.0	0.9	1.5	0.0	6.7	0.0	9.1	£ 2,051.50	225.44
Total	0.0	0.9	1.5	0.0	6.7	0.0	9.1	£ 2,051.50	225.44
Case Specific Matters									
Director(s)/Debtor/Bankrupt	0.0	0.0	0.0	0.0	0.9	0.0	0.9	£ 157.50	175.00
Shareholders / Members	0.0	0.0	0.0	0.0	0.8	0.0	0.8	£ 140.00	175.00
Total	0.0	0.0	0.0	0.0	1.7	0.0	1.7	£ 297.50	175.00
Creditors									
Employees	0.0	0.0	4.5	0.2	4.5	0.0	9.2	£ 1,970.00	214.13
Preferential Creditors	0.0	0.0	0.0	0.1	0.0	0.0	0.1	£ 22.00	220.00
Secured Creditors	0.8	0.2	0.0	0.0	1.6	0.0	2.6	£ 901.00	346.54
Unsecured Creditors	0.0	0.9	0.0	0.5	5.9	0.0	7.3	£ 1,574.50	215.68
Total	0.8	1.1	4.5	0.8	12.0	0.0	19.2	£ 4,467.50	232.68
Administration and Planning									
Appointment & SoA	0.0	1.0	0.0	0.0	0.4	0.0	1.4	£ 530.00	378.57
Case Management	0.2	8.1	1.1	1.1	13.6	2.1	26.2	£ 6,940.50	264.90
Cashiering	0.2	0.0	8.9	0.0	1.3	0.0	10.4	£ 1,953.00	187.79
Total	0.4	9.1	10.0	1.1	15.3	2.1	38.0	£ 9,423.50	247.99
Total Hours	3.2	36.1	24.3	4.4	76.1	2.1	146.2	£ 39,607.00	270.91
Total Time Cost	£ 2,030.00	£ 16,523.00	£ 6,511.50	£ 968.00	£ 13,364.50	£ 210.00	£ 39,607.00		
Total Hours	3.2	36.1	24.3	4.4	76.1	2.1	146.2	£ 39,607.00	270.91
Total Time Cost	£ 2,030.00	£ 16,523.00	£ 6,511.50	£ 968.00	£ 13,364.50	£ 210.00	£ 39,607.00		
Average Rates	634.38	457.70	267.96	220.00	175.62	100.00	270.91		