Financial Statements Retail Merchant Services Limited

For the year ended 31 December 2012



Registered number: 06079704

Company Information

Directors

Mr G Poppleton

Mr P McOmish Mr M E Postle

Company secretary

Mr P McOmish

Company number

06079704

Registered office

Matrix House

North Fourth Street MILTON KEYNES

MK9 1NJ

Auditor

Grant Thornton UK LLP

Chartered Accountants & Statutory Auditor

2 Broadfield Court SHEFFIELD South Yorkshire

S8 0XF

Bankers

Natwest Bank PLC Victoria Street GRIMSBY

DN31 1UX

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Directors' report For the year ended 31 December 2012

The directors present their report and the financial statements for the year ended 31 December 2012

Principal activity

The principal activity of the company during the year was providing membership to retailers

Business review

Turnover for the year increased to £4,579,503 (2011 £3,280,887) In the current trying Economic climate, we have continued to grow and are investing heavily in our future growth and sales. The directors are satisfied with the results of the company for the year.

Results

The profit for the year, after taxation, amounted to £644,263 (2011 - £297,149)

Directors

The directors who served during the year were

Mr G Poppleton Mr P McOmish Mr M E Postle

Directors' responsibilities statement

The directors are responsible for preparing the Directors' report and the financial statements in accordance with applicable law and regulations

Company law requires the directors to prepare financial statements for each financial year. Under that law the directors have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the company and of the profit or loss of the company for that period. In preparing these financial statements, the directors are required to

- select suitable accounting policies and then apply them consistently,
- make judgments and accounting estimates that are reasonable and prudent,
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions and disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Directors' report For the year ended 31 December 2012

Financial risk management objectives and policies

The company uses financial instruments, other than derivatives, comprising borrowings, cash and other liquid resources and various other items such as trade debtors and creditors that arise directly from its operations. The main purpose of these financial instruments is to raise finance for the company's operations.

The main issues arising from the company's financial instruments are liquidity risk and interest rate risk. The directors review and agree policies for managing each of these risks, and they are summarised below. The policies have remained unchanged from previous years.

Liquidity risk

The company seeks to manage financial risk by ensuring sufficient liquidity is available to meet foreseeable needs and to invest cash assets safely and profitably

Interest rate risk

The company finances its operations through a mixture of retained profits and inter company support. The company exposure to interest rate fluctuations is managed by the parent company on a group basis

Provision of information to auditor

Each of the persons who are directors at the time when this Directors' report is approved has confirmed that

- so far as that director is aware, there is no relevant audit information of which the company's auditor is
- that director has taken all the steps that ought to have been taken as a director in order to be aware of any
 information needed by the company's auditor in connection with preparing its report and to establish that
 the company's auditor is aware of that information

Auditor

The auditor, Grant Thornton UK LLP, will be proposed for reappointment in accordance with section 485 of the Companies Act 2006

This report was approved by the board on 24 May 2013 and signed on its behalf

Mr G Poppleton
Director



Independent auditor's report to the members of Retail Merchant Services Limited

We have audited the financial statements of Retail Merchant Services Limited for the year ended 31 December 2012, which comprise the profit and loss account, the balance sheet and the related notes. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice)

This report is made solely to the company's inembers, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an Auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed

Respective responsibilities of directors and auditor

As explained more fully in the Directors' responsibilities statement, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view. Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's (APB's). Ethical Standards for Auditors.

Scope of the audit of the financial statements

A description of the scope of an audit of financial statements is provided on the Auditing Practices Board's website at www frc org uk/apb/scope/private cfm

Opinion on financial statements

In our opinion the financial statements

- give a true and fair view of the state of the company's affairs as at 31 December 2012 and of its profit for the year then ended,
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice,
 and
- have been prepared in accordance with the requirements of the Companies Act 2006

Opinion on other matter prescribed by the Companies Act 2006

In our opinion the information given in the Directors' report for the financial year for which the financial statements are prepared is consistent with the financial statements



Independent auditor's report to the members of Retail Merchant Services Limited

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us, or
- the financial statements are not in agreement with the accounting records and returns, or
- certain disclosures of directors' remuneration specified by law are not made, or
- we have not received all the information and explanations we require for our audit

Mich W

Michael Redfern (Senior statutory auditor) for and on behalf of Grant Thornton UK LLP Chartered Accountants Statutory Auditor Sheffield

24 May 2013

Profit and loss account For the year ended 31 December 2012

| | Note | 2012 £ | 2011 £ |
|---|------|-------------|-------------|
| Tumover | 1,3 | 4,579,503 | 3,280,887 |
| Cost of sales | | (1,865,024) | (1,311,507) |
| Gross profit | | 2,714,479 | 1,969,380 |
| Selling and distribution costs | | (151,800) | (93,634) |
| Administrative expenses | | (1,683,541) | (1,225,075) |
| Operating profit | 4 | 879,138 | 650,671 |
| Interest receivable and similar income | 7 | 51,930 | 52,522 |
| Interest payable and similar charges | 8 | (384,505) | (406,044) |
| Profit on ordinary activities before taxation | | 546,563 | 297,149 |
| Tax on profit on ordinary activities | 9 | 97,700 | |
| Profit for the financial year | 16 | 644,263 | 297,149 |

All amounts relate to continuing operations

There were no recognised gains and losses for 2012 or 2011 other than those included in the profit and loss account

The notes on pages 7 to 15 form part of these financial statements

Retail Merchant Services Limited Registered number: 06079704

Balance sheet As at 31 December 2012

| | Note | £ | 2012 £ | £ | 2011 £ |
|---|------|-------------|-----------|-------------|-------------|
| Fixed assets | | | | | |
| Tangible assets | 10 | | 2,468,842 | | 2,068,875 |
| Current assets | | | | | |
| Debtors | 11 | 4,036,680 | | 3,354,970 | |
| Cash at bank and in hand | | 142,478 | | 114,546 | |
| | | 4,179,158 | | 3,469,516 | |
| Creditors amounts falling due within one year | 12 | (1,289,478) | | (1,044,183) | |
| Net current assets | | | 2,889,680 | | 2,425,333 |
| Total assets less current liabilities | | | 5,358,522 | | 4,494,208 |
| Creditors, amounts falling due after more than one year | 13 | | 5,742,741 | | 5,522,690 |
| Capital and reserves | | | | | |
| Called up share capital | 15 | 100 | | 100 | |
| Profit and loss account | 16 | (384,319) | | (1,028,582) | |
| | 17 | | (384,219) | | (1,028,482) |
| | | | 5,358,522 | | 4,494,208 |

The financial statements were approved and authorised for issue by the board and were signed on its behalf on 24

May 2013

Mr G Poppleton
Director

The notes on pages 7 to 15 form part of these financial statements

Notes to the financial statements

For the year ended 31 December 2012

1. Accounting policies

1.1 Basis of preparation of financial statements

The financial statements have been prepared under the historical cost convention and in accordance with applicable accounting standards

12 Turnover

Turnover comprises revenue recognised by the company in respect of services supplied during the year, exclusive of Value Added Tax

13 Tangible fixed assets and depreciation

Tangible fixed assets are stated at cost less depreciation. Depreciation is provided at rates calculated to write off the cost of fixed assets, less their estimated residual value, over their expected useful lives on the following bases.

Terminals
Office equipment

20% straight line25% reducing balance

1.4 Operating leases

Rentals applicable to operating leases where substantially all of the benefits and risks of ownership remain with the lessor are charged against profits on a straight line basis over the period of the lease

15 Deferred taxation

Full provision is made for deferred tax assets and liabilities arising from all timing differences between the recognition of gains and losses in the financial statements and recognition in the tax computation

A net deferred tax asset is recognised only if it can be regarded as more likely than not that there will be suitable taxable profits from which the future reversal of the underlying timing differences can be deducted.

Deferred tax assets and liabilities are calculated at the tax rates expected to be effective at the time the timing differences are expected to reverse

Deferred tax assets and habilities are not discounted

1.6 Pensions

The company operates a defined contribution pension scheme and the pension charge represents the amounts payable by the company to the fund in respect of the year

The company makes contributions for staff into personal pension plans. The pension cost represents contributions payable to the fund

Notes to the financial statements

For the year ended 31 December 2012

1. Accounting policies (continued)

1.7 Foreign currencies

Monetary assets and liabilities denominated in foreign currencies are translated into sterling at rates of exchange ruling at the balance sheet date

Transactions in foreign currencies are translated into sterling at the rate ruling on the date of the transaction

Exchange gains and losses are recognised in the profit and loss account

2. Going concern

The directors have prepared these financial statements under the going concern basis. The company directors have reviewed forecasts and are confident that the company will remain profitable and will continue to generate cash in the future. The parent company, Retail Merchant Group Limited, has confirmed that it will not seek repayment of the loan within 12 months of signing these financial statements unless the company is in a position to meet its obligations as they fall due. The company also has the ongoing financial support of the parent company and has been assured that it will continue to make sufficient funds available to enable the company to meet its obligations as they fall due.

3. Turnover

The whole of the turnover is attributable to the principal business activities of the company

A geographical analysis of turnover is as follows

| | 2012 £ | 2011 £ |
|--|---------------------|-----------|
| United Kingdom Rest of European Union | 4,569,290 10,213 | 3,280,887 |
| | 4,579,503 | 3,280,887 |

Notes to the financial statements

For the year ended 31 December 2012

4. Operating profit

The operating profit is stated after charging

| | 2012 | 2011 |
|---------------------------------------|---------|---------|
| | £ | £ |
| Depreciation of tangible fixed assets | | |
| - owned by the company | 830,278 | 566,309 |
| Auditor's remuneration | 8,500 | 8,500 |
| Auditor's remuneration - non-audit | 2,400 | 2,400 |
| Operating lease rentals | | |
| - other operating leases | 152,240 | 113,265 |
| | | |

The company has entered into a liability limitation agreement with Grant Thornton UK LLP, the statutory auditor, in respect of the statutory audit for the year ended 31 December 2012. The proportionate liability agreement follows the standard terms in Appendix B to the Financial Reporting Council's June 2008. Guidance on Auditor Liability Agreements, and was approved by shareholders by written resolution.

5. Staff costs

Staff costs, including directors' remuneration, were as follows

| | 2012 | 2011 |
|-----------------------|-------------|-----------|
| | £ | £ |
| Wages and salaries | 1,532,250 | 1,070,589 |
| Social security costs | 121,050 | 89,907 |
| Other pension costs | 3,559 | 2,971 |
| | 1,656,859 | 1,163,467 |
| | | |

The average monthly number of employees, including the directors, during the year was as follows

| | 2012 No | 2011 No |
|-------------------------------------|------------|------------|
| Administration and management Sales | 37 47 | 30 30 |
| | 84 | 60 |

Notes to the financial statements For the year ended 31 December 2012

| _ | | |
|----|------------|--------------|
| • | Directors' | remuneration |
| 0. | Duectors | remuneration |

| о. | Directors remuneration | | |
|----|---|-------------|--------------------|
| | | 2012 | 2011 |
| | | £ | £ |
| | Emoluments | 60,000 | 54,750 |
| | = | | |
| | Company pension contributions to defined contribution pension | | |
| | schemes | 1,200 | - |
| | - | | |
| | During the year retirement benefits were accruing to 1 director (201 contribution pension schemes | 1 - NIL) in | respect of defined |
| | | | |
| 7. | Interest receivable | | |
| | | 2012 | 2011 |
| | | £ | £ |
| | Interest receivable from group companies | 49,332 | 51,598 |
| | Other interest receivable | 2,598 | 924 |
| | • | 51 020 | |
| | = | 51,930 | 52,522 |
| | | | |
| 8. | Interest payable | | |
| | | 2012 | 2011 |
| | | £ | £ |
| | On loans from group undertakings | 384,505 | 406,044 |
| | | | |

Notes to the financial statements For the year ended 31 December 2012

9. Taxation

| | 2012 £. | 2011 f |
|--|------------|-----------|
| Analysis of tax charge in the year | ~ | ^ |
| Deferred tax (see note 14) | | |
| Origination and reversal of timing differences | (97,700) | - |
| Tax on profit on ordinary activities | (97,700) | - |

Factors affecting tax charge for the year

The tax assessed for the year is lower than (2011 - lower than) the standard rate of corporation tax in the UK of 24 5% (2011 - 26 49%) The differences are explained below

| | 2012 | 2011 |
|---|-----------|----------|
| | £ | £ |
| Profit on ordinary activities before tax | 546,563 | 297,149 |
| Profit on ordinary activities multiplied by standard rate of corporation tax in the UK of 24 5% (2011 - 26 49%) | 133,908 | 78,724 |
| Effects of | | |
| Expenses not deductible for tax purposes | 2,035 | 2,923 |
| Depreciation in excess of capital allowances | 67,357 | 9,081 |
| Utilisation of tax losses | (203,300) | (90,483) |
| Group relief | | (245) |
| Current tax charge for the year (see note above) | - | - |

Factors that may affect future tax charges

There were no factors that may affect future tax charges

Notes to the financial statements For the year ended 31 December 2012

10. Tangible fixed assets

| | Terminals £. | Office equipment £ | Total £ |
|---|--|--|---|
| t | | | |
| January 2012 utions posals | 3,034,898 1,040,202 (176,616) | 344,017 256,063 - | 3,378,915 1,296,265 (176,616) |
| 1 December 2012 | 3,898,484 | 600,080 | 4,498,564 |
| reciation | | | |
| January 2012 rge for the year disposals | 1,163,088 742,045 (110,596) | 146,952 88,233 | 1,310,040 830,278 (110,596) |
| 1 December 2012 | 1,794,537 | 235,185 | 2,029,722 |
| book value | | | |
| 1 December 2012 | 2,103,947 | 364,895 | 2,468,842 |
| 1 December 2011 | 1,871,810 | 197,065 | 2,068,875 |
| tors | | | |
| | | | 2011 £ |
| e after more than one year | | 25 | £ |
| ounts owed by group undertakings | | 2,000,000 | 2,000,000 |
| e within one year | | | |
| de debtors | | 251,328 | 178,934 |
| | | | 1,061,198 |
| payments and other debtors erred tax asset (see note 14) | | 68,684 97,700 | 114,838 |
| | _ | 4,036,680 | 3,354,970 |
| | January 2012 Intons Josals 1 December 2012 January 2012 Interestation January 2012 January 2011 January 2011 January 2012 January 2012 | January 2012 Janua | Terminals equipment £ £ £ £ £ £ £ £ £ £ £ £ £ £ £ £ £ £ £ |

Notes to the financial statements For the year ended 31 December 2012

12. Creditors: Amounts falling due within one year

| | Trade creditors Social security and other taxes Accruals and deferred income | 2012 £ 408,984 196,299 684,195 | 2011 £ 557,785 111,257 375,141 |
|-----|--|--|--|
| 13. | Creditors: Amounts falling due after more than one year | | |
| | Amounts faming due after more than one year | 2012 | 2011 |
| | | £ | £ |
| | Amounts owed to group undertakings | 5,742,741 | 5,522,690 |
| 14. | Deferred taxation | | |
| | | 2012 | 2011 |
| | | £ | £ |
| | At beginning of year Released during year | - 97,700 | • |
| | At end of year | 97,700 | |
| | The deferred taxation balance is made up as follows | | <u> </u> |
| | | 2012 | 2011 |
| | | £ | £ |
| | Accelerated capital allowances | 22,000 | - |
| | Tax losses carried forward | 75,700 | - |
| | | 97,700 | - |
| | | | |

The company has an unrecognised deferred tax asset for £nil (2011 - £256,000) relating to fixed asset timing differences and losses which are available to offset against future taxable profits. The asset was not recognised in the prior year due to the uncertainty of future taxable profits.

Notes to the financial statements For the year ended 31 December 2012

15. Share capital

| 15. | Share Capital | | |
|-----|---|-------------|--------------|
| | | 2012 | 2011 |
| | | £ | £ |
| | Allotted, called up and fully paid | ~ | ~ |
| | 100 Ordinary shares of £1 each | 100 | 100 |
| | 100 Ordinary shares of greath | | |
| | | | |
| 16. | Reserves | | |
| | | | Profit and |
| | | | loss account |
| | | | £ |
| | At 1 January 2012 | | (1,028,582) |
| | Profit for the year | | 644,263 |
| | A 24 D 1 2012 | | (384,319) |
| | At 31 December 2012 | | (384,317) |
| 17. | Reconciliation of movement in shareholders' deficit | | |
| | | 2012 | 2011 |
| | | £ | £ |
| | Opening shareholders' deficit | (1,028,482) | (1,325,631) |
| | Profit for the year | 644,263 | 297,149 |
| | | - | |

18. Operating lease commitments

Closing shareholders' deficit

At 31 December 2012 the company had annual commitments under non-cancellable operating leases as follows

(384,219)

| | Land a | Land and buildings | |
|-------------------------|-------------|--------------------|--|
| | 2012 | 2011 | |
| | £ | £ | |
| Expiry date | | | |
| Between 2 and 5 years | - | 73,476 | |
| After more than 5 years | 78,620 | - | |
| | | | |

19. Related party transactions

As a wholly owned subsidiary of Retail Merchant Group Limited, the company is exempt from the requirements of FRS8 to disclose transactions with other members of the group headed by that company

(1,028,482)

Notes to the financial statements

For the year ended 31 December 2012

20. Ultimate parent undertaking and controlling party

The company is wholly owned by Retail Merchant Group Consolidated financial statements for Retail Merchant Group Limited, which is the largest and smallest group into which the results of the company are concolidated, are available at Companies House

Its ultimate parent undertaking and controlling related party is Nightingale Holdings Limited, a company incorporated in the Isle of Man