REPORT OF THE TRUSTEES AND UNAUDITED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2020

FOR

SUDBURY & DISTRICT CITIZENS ADVICE

Seago and Stopps
Chartered Certified Accountants
61 Station Road
Sudbury
Suffolk
CO10 2SP



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REFERENCE AND ADMINISTRATIVE DETAILS FOR THE YEAR ENDED 31 MARCH 2020

TRUSTEES J E U Ashton (Chairman) (resigned 20.5.20)

Dr L A Greig-Smith (resigned 20.5.20)

C Jullings (Vice Chairman) (resigned 20.5.20)

R M Spivey (Treasurer)

A W Braithwaite (Chairman) (appointed 20.05.20)

L J Salmon

P R Campbell Farmer (appointed 17.7.19)

M Kirac (appointed 16.10.19)

Mrs M V Maybury (appointed 16.10.19) Mrs J F Osborne (appointed 20.05.20)

REGISTERED OFFICE

Keyse House Acton Lane Sudbury Suffolk CO10 1QN

REGISTERED COMPANY

NUMBER

6051096 (England and Wales)

REGISTERED CHARITY

NUMBER

1123466

INDEPENDENT EXAMINER Seago and Stopps

Chartered Certified Accountants

61 Station Road

Sudbury Suffolk CO10 2SP

CHIEF OFFICER

Colleen Sweeney

BANKERS Lloyds plc

30 Market Hill Sudbury Suffolk CO10 2EL

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2020

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2020. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Objectives and aims for the public benefit

The principal objectives of the charity, as set out in the Memorandum of Association, are "to promote any charitable purpose for the benefit of the community in Sudbury and surrounding areas by the advancement of education, the protection and preservation of health and the relief of poverty, sickness and distress".

The board confirm that they have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning future activities.

The charity carries out these objectives through the involvement of the Bureau's staff in a very wide range of activities, reflecting the many kinds of issues that trouble members of the community on a daily basis. Amongst the most prominent are matters in relation to benefits, debt, employment, housing and relationships.

Significant activities

The charity helps people resolve their money, legal and other problems by providing information and advice and by influencing policy makers. This service is independent and provides free, confidential and impartial advice to everyone regardless of race, gender, disability, sexual orientation, religion, age or nationality.

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2020

ACHIEVEMENT AND PERFORMANCE

Charitable activities

It is Suffolk County Council policy to gradually withdraw funding to Bureaux in the County and although management found a substantive source for those funds this year it was decided to extend the effort to find relevant projects to help support core funding.

This has proved succesful and a surplus of £29,652 was achieved.

Trustees and management will be looking to continue this process next year to ensure there are alternate sources of income to support core activities as well as deliver new services.

We have exceeded our targets under the Energy Best Deal (EBDx) programme and are now in receipt of National Citizens Advice funding for Universal Credit support.

Our collaborative working with the other Suffolk Citizens Advice offices is increasing, which was invaluable in tackling the SCC funding issue, and will have continuing benefits in other aspects of vision and strategy too.

We continue to raise our profile within our local community through our Research and Campaigning programme as well as our increased level of publicity and press releases.

The Value for Money proposition that Citizens Advice gives continues to increase each year as the number of clients we see goes up, together with the number and complexity of the cases that they bring us. In Hadleigh we have increased our outreach presence, not least as clients have had difficulties following the withdrawal of the council offices there. The advice we provide is totally dependent on our large team of volunteer advisors, led by our dedicated staff. These teams have been particularly stable this year, and have been added to through successful recruitment campaigns, where we have needed to increase the number of advisors to meet our growing needs.

As ever, on behalf of the trustees, they all have our most grateful thanks.

FINANCIAL REVIEW

Principal funding sources

The charity is principally funded by grants from various bodies detailed in the reports and accounts.

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2020

FINANCIAL REVIEW

Reserves policy

At the Board meeting of the 17th July 2019, the financial reserves were reviewed and the following revisions to the policy recommended relating to the year ended 31st March 2020:

The directors believe that the Bureau should set aside financial reserves to ensure that it can continue to operate and meet the needs of clients in the event of unexpected contingencies including a cessation or interruption of part of its funding. In addition, the Bureau needs to be in a position to meet its contractual commitments to staff should it be obliged to terminate their contracts.

Towards this end the directors have decided that unrestricted funds should be internally designated to form the following reserves:

- 1. An operating reserve of £65,000, (previously £55,000). The directors consider that it would be prudent to maintain a reserve of four month's operating expenditure (calculated on the basis of 19/20 budget).
- 2. A contractual commitment reserve in respect of staff costs of £18,500, being £13,500 in respect of employees eligible for statutory redundancy payments, and for those not qualifying, payments in lieu of notice of £5,000. (NB: For those members of staff entitled to extended notice periods, the above operating reserve includes 4 months of salary costs available to fund this).
- 3. A contractual commitment reserve in respect of the premises and rental equipment of £17,000:

Premises - as at 1/7/19 (assuming the break clause of the lease is activated), there would be rent due for the period to Sept 2021 of approximately £30,000.

However, the Directors would look to minimize this liability by assigning or sub-letting the premises, and therefore realistically we should provide for the net liability, say 50% of the gross rent due - £15,000.

Rental Equipment - Copier/Printer £2,000.

- 4. A premises and equipment reserve of £10,000 to meet repairs or alterations to premises to the extent that these cannot be met out of budgeted expenditure and to replace major items of equipment when it becomes obsolete or beyond economic repair.
- 5. A pension reserve of £9,000, (previously £9,000) to meet the contingent liability in respect of employer debt on withdrawal should the Bureau ever decide to leave the Pension Trust's Growth Plan.

On the above basis, as at the date of this policy, the total requirement for reserves is £119,500 (equivalent to around seven months' of budgeted expenditure for 2019/20 (nine months in 2017). The level of reserves may fall below this level to the extent that they are required to meet a shortfall in income or for any of the designated purposes. In this event, it will be necessary to decide the extent to which they should be replenished and the timing of this.

In addition to the above, the Bureau will maintain restricted reserves where funds are restricted by the donor or funder and cannot be used for general purposes.

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2020

FINANCIAL REVIEW

As at 31st March 2020, Reserves were:

Unrestricted Reserves

£156,407

Restricted Reserves

£47,114

This policy will be reviewed by the directors at the end of each financial year or more frequently, if necessary.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is administered and managed subject to and in conformity with the provisions of its Memorandum and Articles of Association. It is a limited company, limited by guarantee, as defined by the Companies Act 2006.

Recruitment and appointment of new trustees

New trustees are appointed by the board under the provisions of the Articles of Association.

Nominations for vacancies are sought informally having regard to the need to have a broad mix of skills and experience.

Organisational structure

The trustee board is responsible for the management of the charity, with appropriate delegation to, and accountability by, the Manager for the day to day running of the charity.

Risk management

The board has a formal risk management policy. The principal risks to which the charity is exposed have been identified and appropriate controls are in place to provide reasonable assurance against fraud and error. To this end the board has put in place a documented formal risk assessment which is reviewed and updated on a regular basis.

This report has been prepared in accordance with the special provisions of Part 15 of Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on

28 ~10 ~ 202 and signed on its behalf by:

A W Braithwaite - Trustee

STATEMENT OF TRUSTEES' RESPONSIBILITIES FOR THE YEAR ENDED 31 MARCH 2020

The trustees (who are also the directors of Sudbury & District Citizens Advice for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF **SUDBURY & DISTRICT**

CITIZENS ADVICE (REGISTERED NUMBER: 6051096)

Independent examiner's report to the trustees of Sudbury & District Citizens Advice ('the Company') I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2020.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

- 1. accounting records were not kept in respect of the Company as required by section 386 of the 2006
- 2. the accounts do not accord with those records; or
- 3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
- 4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Andrew Stopps FCCA ATT **Chartered Certified Accountant** Seago and Stopps **Chartered Certified Accountants** 61 Station Road Sudbury Suffolk CO10 2SP

Date: In Liphinger 20%

STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2020

	Notes	Unrestricted fund £	Restricted funds £	31.3.20 Total funds £	31.3.19 Total funds
INCOME AND ENDOWMENTS FROM Donations and legacies	2	112,725	118,658	231,383	165,211
Other trading activities Investment income	3 4	6,932 	<u>-</u>	6,932 1,173	8,690 97
Total		120,830	118,658	239,488	173,998
EXPENDITURE ON Raising funds		-	-	-	190
Charitable activities Warmer Homes Project			400	400	1,100
Other		111,698	97,738	209,436	151,505
Total		111,698	98,138	209,836	152,795
NET INCOME		9,132	20,520	29,652	21,203
RECONCILIATION OF FUNDS					
Total funds brought forward		147,275	26,594	173,869	152,666
TOTAL FUNDS CARRIED FORWARD		156,407	47,114	203,521	173,869

BALANCE SHEET 31 MARCH 2020

		Unrestricted fund	Restricted funds	31.3.20 Total funds	31.3.19 Total funds
	Notes	£	£	£	£
FIXED ASSETS Tangible assets	11	1,332	-	1,332	-
CURRENT ASSETS					
Debtors	12	1,495	-	1,495	1,577
Cash at bank and in hand		196,501	47,114	243,615	186,774
		197,996	47,114	245,110	188,351
CREDITORS					
Amounts falling due within one year	13	(42,921)	-	(42,921)	(14,482)
					
NET CURRENT ASSETS		155,075	47,114	202,189	173,869
TOTAL ASSETS LESS CURRENT	•				
LIABILITIES		156,407	47,114	203,521	173,869
NET ASSETS		156,407	<u>47,114</u>	203,521	173,869
FUNDS	15		•		
Unrestricted funds				156,407	147,275
Restricted funds				47,114	26,594
TOTAL FUNDS				203,521	173,869

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2020.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2020 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

BALANCE SHEET - continued 31 MARCH 2020

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on were signed on its behalf by:

R M Spivey - Trustee

A W Braithwaite - Trustee

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2020

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Grants offered subject to conditions which have not been met at the year end date are noted as a commitment but not accrued as expenditure.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Plant and machinery - 33% on cost Fixtures and fittings - 33% on cost Computer equipment - 33% on cost

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

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NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 MARCH 2020

1. ACCOUNTING POLICIES - continued

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Financial instruments

The charity enters into basic financial instrument transactions, as appropriate and as and when required, that result in the recognition of financial assets and liabilities within the financial statements such as trade and other accounts receivable and payable, bank loans and hire purchase and leasing contracts.

2. DONATIONS AND LEGACIES

Donations Grants	31.3.20 £ 1,975 229,408	31.3.19 £ 3,741 161,470
	231,383	165,211
Grants received, included in the above, are as follows:		
	31.3.20	31.3.19
	£	£
Great Cornard Parish Council	1,101	1,001
Sudbury Town Council	8,000	8,000
Suffolk County Council	44,991	44,991
Hadleigh Town Council	-	500
Suffolk Foundation - Warmer Homes Project	-	1,500
Babergh District Council - Debt Relief Grant	-	7,586
Babergh District Council	53,500	53,500
Other parish councils	1,700	961
Other grants	1,458	483
Big Lottery Grant	-	9,594
Suffolk Community Foundation	5,220	12,263
National Citizens Advice	-	21,091
Citizens Advice - Best Practice Lead	38,544	-
Citizens Advice - EAP	22,053	-
Citizens Advice - Help to Claim	24,016	-
Suffolk Family Carers - CFH	28,825	-
	229,408	161,470

NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 MARCH 2020

3. OTHER TRADING ACTIVITIES

J.	OTHER TRADING ACTIVITIES		
		31.3.20	31.3.19
		£	£
	Fundraising events	2,889	3,146
	Employer NIC allowance	3,000	3,000
	Other income	1,043	2,544
		<u>6,932</u>	8,690
4.	INVESTMENT INCOME		
		31.3.20	31.3.19
		£	£
	Interest received	1,173	<u>97</u>
5.	GRANTS PAYABLE		
J.	GRANTS I ATABLE	31.3.20	31.3.19
	W II D ' .	£	£
	Warmer Homes Project	<u>400</u>	<u>1,100</u>

6. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	31.3.20	31.3.19
	£	£
Depreciation - owned assets	<u>665</u>	

7. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2020 nor for the year ended 31 March 2019.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2020 nor for the year ended 31 March 2019.

NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 MARCH 2020

8. STAFF COSTS

The average monthly number of employees during the year was as follows:

Administration	31.3.20 <u>14</u>	31.3.19 13
No employees received emoluments in excess of £60,000.		
Wages and Employers NIC Travel and training costs	31.03.20 £ 155,311 12,937 	31.03.19 £ 109,993 11,151 121,144

9. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

COM ARATTY ES FOR THE STATEMENT OF PHYS	INCIAL ACTIV		
	Unrestricted	Restricted	Total
	fund	funds	funds
	£	£	£
INCOME AND ENDOWMENTS FROM		~	~
	112 177	50.034	165 011
Donations and legacies	113,177	52,034	165,211
	9.700		0.600
Other trading activities	8,690	-	8,690
Investment income	<u> 97</u>		<u> </u>
Total	121,964	52,034	173,998
·			
EXPENDITURE ON			
Raising funds	190	-	190
Charitable activities			
Warmer Homes Project		1,100	1,100
warmer fromes froject	_	1,100	1,100
Other	126,679	24,826	151,505
Cinci	120,075	21,020	151,505
Total	126,869	25,926	152,795
Total	120,009	23,920	132,793
NET INCOME/(EVDENINITHDE)	(4.005)	26 100	21 202
NET INCOME/(EXPENDITURE)	(4,905)	26,108	21,203
Transfers between funds	(196)	486	
1 ransiers between lunus	(486)	400	
No.4 m. and in family	(5.201)	26.504	21 202
Net movement in funds	(5,391)	26,594	21,203

NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 MARCH 2020

9.	COMPARATIVES FOR THE STATE	MENT OF FINA	Unrestricted fund	Restricted funds	Total funds £
	RECONCILIATION OF FUNDS				
	Total funds brought forward		152,666	-	152,666
	TOTAL FUNDS CARRIED FORWARD		147,275	26,594	173,869
10.	FEES FOR THE EXAMINATION OF	THE ACCOUN	TS		
	Independent examiners fees Other financial services: payroll fees			31.03.20 £ 1,800 1,623	31.03.19 £ 1,644 1,104 2,748
11.	TANGIBLE FIXED ASSETS	Plant and machinery	Fixtures and fittings	Computer equipment	Totals
	COST At 1 April 2019 Additions	£ 8,982 	£ 371	£ 11,071 	£ 20,424
	At 31 March 2020	8,982	<u>371</u>	13,068	22,421
	DEPRECIATION At 1 April 2019 Charge for year	8,982	371	11,071 665	20,424 665
	At 31 March 2020	8,982	371	11,736	21,089
	NET BOOK VALUE At 31 March 2020	-	<u> </u>	1,332	1,332
	At 31 March 2019	<u>-</u>	-	-	

NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 MARCH 2020

12.	DEBTORS: AMOUNTS FALLING DUE WITHIN ON	E YEAR	31.3.20	31.3.19
	Prepayments		£ 1,495	£ 1,577
13.	CREDITORS: AMOUNTS FALLING DUE WITHIN O	ONE YEAR	31.3.20	31.3.19
	Social security and other taxes Accrued expenses		£ 2,695 40,226	£
			42,921	14,482
14.	LEASING AGREEMENTS			
	Minimum lease payments under non-cancellable operating	leases fall due	as follows:	
			31.3.20 £	31.3.19 £
	Between one and five years		28,345	39,482
15.	MOVEMENT IN FUNDS			
		At 1.4.19	Net movement in funds £	At 31.3.20 £
	Unrestricted funds General fund	147,275	9,132	156,407
		147,273	9,132	130,407
	Restricted funds Warmer Homes Project Big Lottery Grant	400 8,713	(400) (8,713)	
	Suffolk Community Foundation Citizens Advice Suffolk Family Carers	17,481 	5,116 17,957 6,560	5,116 35,438 6,560
		26,594	20,520	47,114
	TOTAL FUNDS	173,869	29,652	203,521

NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 MARCH 2020

15. MOVEMENT IN FUNDS - continued

Net movement in funds, included in the above are as follows:

		Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds General fund		120,831	(111,699)	9,132
Restricted funds Warmer Homes Project Big Lottery Grant Suffolk Community Foundation Citizens Advice Suffolk Family Carers		5,220 84,613 28,824 118,657	(400) (8,713) (104) (66,656) (22,264) (98,137)	(400) (8,713) 5,116 17,957 6,560 20,520
TOTAL FUNDS		239,488	(209,836)	<u>29,652</u>
Comparatives for movement in funds	At 1.4.18	Net movement in funds	Transfers between funds	At 31.3.19
	£ £	in funds £	£	£
Unrestricted funds General fund	152,666	(4,905)	(486)	147,275
Restricted funds Warmer Homes Project Debt Relief Project Big Lottery Grant National Citizens Advice	- - - -	400 (486) 8,713 17,481	486	8,713 17,481
		26,108	<u>486</u>	26,594
TOTAL FUNDS	152,666	21,203	_	173,869

NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 MARCH 2020

15. MOVEMENT IN FUNDS - continued

Comparative net movement in funds, included in the above are as follows:

	Incoming resources	Resources expended	Movement in funds
Unrestricted funds	£	£	£
General fund	121,964	(126,869)	(4,905)
Restricted funds			
Warmer Homes Project	1,500	(1,100)	400
Debt Relief Project	7,586	(8,072)	(486)
Big Lottery Grant	9,594	(881)	8,713
Suffolk Community Foundation	12,263	(12,263)	-
National Citizens Advice	21,091	(3,610)	17,481
	52,034	(25,926)	26,108
TOTAL FUNDS	173,998	(152,795)	21,203

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.18 £	Net movement in funds £	Transfers between funds £	At 31.3.20 £
Unrestricted funds				
General fund	152,666	4,226	(486)	156,406
Restricted funds				
Debt Relief Project	-	(486)	486	-
Suffolk Community Foundation	-	5,116	-	5,116
National Citizens Advice	-	17,481	-	17,481
Citizens Advice	-	17,957	-	17,957
Suffolk Family Carers	-	6,561		6,561
		46,629	486	47,115
TOTAL FUNDS	152,666	50,855	-	203,521

NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 MARCH 2020

15. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	242,795	(238,568)	4,226
Restricted funds			
Warmer Homes Project	1,500	(1,500)	-
Debt Relief Project	7,586	(8,072)	(486)
Big Lottery Grant	9,594	(9,594)	-
Suffolk Community Foundation	17,483	(12,367)	5,116
National Citizens Advice	21,091	(3,610)	17,481
Citizens Advice	84,613	(66,656)	17,957
Suffolk Family Carers	28,825	(22,264)	<u>6,561</u>
	170,692	(124,063)	46,629
TOTAL FUNDS	413,486	(362,631)	50,855

16. EMPLOYEE BENEFIT OBLIGATIONS

The Bureau is a participating employer in The Pensions Trust's Growth Plan, which comprises Series 1 to 4. The Plan is funded and is not contracted out of the State scheme. Series 1 to 3 constitute a multi-employer pension plan, where the assets are co-mingled for investment purposes, and benefits are paid out of the Plan's total assets. It is not possible in the normal course of events to identify on a reasonable and consistent basis the share of the underlying assets and liabilities belonging to individual participating employers.

Following the triennial actuarial valuation as at 30 September 2011, a shortfall in the market value of the Plan's assets compared with its Technical Provisions (i.e. past service liabilities) was identified and at 30 September 2017, this stood at £131.5 million. This shortfall has decreased by 15% to £111.9 million as at 30 September 2019.

Participating employers in Series 1 and 2 of the Growth Plan are being required to make additional contributions to help to eliminate this deficit. However, the Bureau has never participated in these Series and is not, at this stage, being required to pay any additional contributions (though, while unlikely, it cannot totally be ruled out that such contributions may arise in the future in respect of the Bureau's past membership of Series 3 of the Growth Plan).

The Bureau does however have a contingent liability in respect of its past membership of Series 3 on a buy-out valuation basis, which is detailed further in note 16.

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NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 MARCH 2020

17. CONTINGENT LIABILITIES

As at 30 September 2015, the Growth Plan had a deficit of £206.9 million on a buy-out valuation basis. This represents the difference between the market value of the Scheme's assets and an actuarial estimate of the amount an insurance company would charge to take on responsibility for paying all the benefits due from the Scheme. It is a more demanding valuation basis than the Technical Provisions basis.

As at 30 September 2019, the deficit on a buy-out basis has decreased to 111.9 million, giving a funding level of 88%.

The Pensions Act 2011 retrospectively altered the definition of Series 3 of the Growth Plan so that it became categorised as a 'defined benefit' arrangement. As such, it is anticipated that employers such as the Bureau which participated in Series 3 will be liable to meet a share of the deficit on a buy-out basis if they leave the Growth Plan.

In order to prevent further build-up of a liability under Series 3, the Bureau decided to offer Growth Plan Series 4 (as a replacement for Series 3) to its relevant employees with effect from 1 July 2012. Series 4 is a defined contribution scheme and cannot give rise to a liability for "employer debt on withdrawal". This does not however remove the liability in respect of contributions made to Series 3 prior to 1 July 2012.

The Bureau's estimated contingent liability for the employer debt on withdrawal in respect of Series 3 was £6,294 as at 30 September 2015, this increased by 11% to £6,956 as at 30 September 2016 and now stands at £5,988 as at 30th September 2019.

The Bureau has not provided for this liability in these financial statements since it has no demonstrable commitment to withdraw from the Growth Plan. If immediate withdrawal from the Scheme were to be made, then sufficient cash reserves are held to settle the contingent liability, without impacting on day-to-day operations.

18. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2020.

DETAILED STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2020

	FOR THE TEAR ENDED 31 WARCH 2020	31.3.20 £	31.3.19 £
INCOME AND ENDOW	MENTS		
Donations and legacies Donations Grants		1,975 229,408	3,741 161,470
		231,383	165,211
Other trading activities Fundraising events Employer NIC allowance Other income		2,889 3,000 1,043 6,932	3,146 3,000 2,544 8,690
Investment income Interest received		1,173	97
Total incoming resources		239,488	173,998
EXPENDITURE Other trading activities			
Fund raising costs		-	190
Charitable activities Grants to individuals		400	1,100
Support costs Management Cost of premises Printing, postage, statione telephone costs Advertising and recruitme Miscellaneous expenses Citizens Advice Equipment hire	ry and	20,452	8,506
		5,560 330 1,145 3,341 376	6,721 611 2,009 3,534 1,107
Depreciation		31,870	22,488
Information technology Computer costs		1,275	1,501

DETAILED STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2020

	31.3.20	31.3.19
Information technology	£	£
Human resources		•
Wages, salaries, travel and training costs	167,847	121,144
Pensions	5,021	2,624
	172,868	123,768
Governance costs		
Accountancy fees	3,423	2,748
Legal fees		1,000
	3,423	3,748
Total resources expended	209,836	152,795
Net income	29,652	21,203