

# REGISTERED COMPANY NUMBER: 6051096 (England and Wales) REGISTERED CHARITY NUMBER: 1123466

#### REPORT OF THE TRUSTEES AND UNAUDITED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2013 FOR

SUDBURY & DISTRICT CITIZENS ADVICE BUREAU

Seago and Stopps
Chartered Certified Accountants
61 Station Road
Sudbury
Suffolk
CO10 2SP





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#### REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2013

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2013. The trustees have adopted the provisions of the Statement of Recommended Practice (SORP) 'Accounting and Reporting by Charities' issued in March 2005.

Chairman

#### REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

6051096 (England and Wales)

#### Registered Charity number

1123466

#### Registered office

Belle Vue

Newton Road

Sudbury

Suffolk

**CO10 2RG** 

#### **Trustees**

Mrs J Antıll

D Carse

R Jarvıs

J Osborne

Mrs E Wiles

M J Pickard

J E U Ashton

Mrs A J Lamb

H G N Godfray

- resigned 30/6/2013

appointed 24/4/2012appointed 17/7/2012

- appointed 24/4/2013

#### Independent examiner

Andrew Stopps FCCA ATT Seago and Stopps Chartered Certified Accountants 61 Station Road Sudbury Suffolk

#### Bankers

CO10 2SP

Lloyds TSB plc 30 Market Hıll Sudbury Suffolk CO10 2EL

#### Manager

Mrs A Furlonger

### REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2013

#### STRUCTURE, GOVERNANCE AND MANAGEMENT

#### Governing document

The charity is administered and managed subject to and in conformity with the provisions of its Memorandum and Articles of Association. It is a limited company, limited by guarantee, as defined by the Companies Act 2006.

#### Recruitment and appointment of new trustees

New trustees are appointed by the board under the provisions of the Articles of Association

Nominations for vacancies are sought informally having regard to the need to have a broad mix of skills and experience. At least two members of the board, accompanied by the Manager, interview candidates and then make recommendations to the board.

#### Organisational structure

The trustee board is responsible for the management of the charity, with appropriate delegation to, and accountability by, the Manager for the day to day running of the charity

#### Risk management

The board has a formal risk management policy. The principal risks to which the charity is exposed have been identified and appropriate controls are in place to provide reasonable assurance against fraud and error. To this end the board has put in place a documented formal risk assessment which is reviewed and updated on a regular basis.

#### **OBJECTIVES AND ACTIVITIES**

#### Objectives and aims for the public benefit

The principal objectives of the charity, as set out in the Memorandum of Association, are "to promote any charitable purpose for the benefit of the community in Sudbury and surrounding areas by the advancement of education, the protection and preservation of health and the relief of poverty, sickness and distress"

The board confirm that they have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning future activities

The charity carries out these objectives through the involvement of the Bureau's staff in a very wide range of activities, reflecting the many kinds of issues that trouble members of the community on a daily basis Amongst the most prominent are matters in relation to benefits, debt, employment, housing and relationships

#### REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2013

#### **ACHIEVEMENT AND PERFORMANCE**

#### Charitable activities

The Bureau continued to be open from Monday to Friday, with drop-in sessions on Monday, Tuesday and Thursday and casework appointments on Wednesday and Friday Appointments with a solicitor are also available once a month

The demand for our advice services continued to be as strong as ever. The number of clients increased by 30% from 1,085 to 1,448, and the number of new enquiries rose by 9% to 5,604.

Enquiries about benefits (31% of the total) have now overtaken those about debt (24%), whilst employment (12%) and housing (7%) continue to be major concerns. The continued rise in relationship issues (10%) shows how the current economic and social problems are affecting the stability of families.

To cope with these demands we have continued to rely on a large number of volunteers to work alongside our seven paid members of staff. During the year, 48 volunteers contributed a total of 9,571 volunteer hours to enable us to continue to offer a full service to our clients.

The Gateway assessment system has now been fully implemented and has enabled us to operate as effectively as possible, reducing waiting times and ensuring that as many clients as possible are seen on the day they first contact us. This system is likely to be tested to the full with the increase in benefit enquiries that we are anticipating with the introduction of new government benefit policies.

It is gratifying to see that our Annual Client Satisfaction Survey again showed nearly all the users who responded said that they would use the Bureau again and recommend the service to others

We continue to enjoy excellent support from our principal funders, Babergh District Council and Suffolk County Council, and also from Sudbury Town Council and Great Cornard Parish Council But not all the grants have increased in line with inflation, and we will need to look at additional ways of raising money if we are to continue to operate at our present level

#### FINANCIAL REVIEW

#### Reserves policy

The board has adopted a reserves policy for the Bureau. This provides for financial reserves to be set aside to ensure that the Bureau can continue to operate and meet the needs of clients in the event of unexpected contingencies including a cessation or interruption of part of its funding. In addition, the Bureau needs to be in a position to meet its contractual commitments to staff in respect of their employment. Towards this end the board has considered that it would be prudent to maintain a reserve of at least 4 months' operating expenditure (calculated on the basis of the current budget). In addition, the board has decided that unrestricted funds should be internally designated to provide for a contractual commitment reserve, a premises and equipment reserve, and a reserve to meet the Bureau's contingent liability for employer debt on withdrawal in respect of its staff pension.

In addition to the above, the Bureau will maintain restricted reserves where funds are restricted by the donor or funder and cannot be used for the general purposes of the Bureau

#### Principal funding sources

The charity is principally funded by grants from various bodies detailed in the reports and accounts

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies

# REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2013

ON BEHALF OF THE BOARD

J Osborne - Trustee

Date

### STATEMENT OF TRUSTEES RESPONSIBILITIES FOR THE YEAR ENDED 31 MARCH 2013

The trustees (who are also the directors of Sudbury & District Citizens Advice Bureau for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice)

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently,
- observe the methods and principles in the Charity SORP,
- make judgements and estimates that are reasonable and prudent,
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

# INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF SUDBURY & DISTRICT CITIZENS ADVICE BUREAU

I report on the accounts for the year ended 31 March 2013 set out on pages eight to sixteen

#### Respective responsibilities of trustees and examiner

The charity's trustees (who are also the directors for the purposes of company law) are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year (under Section 144(2) of the Charities Act 2011 (the 2011 Act)) and that an independent examination is required.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to

- examine the accounts under Section 145 of the 2011 Act
- to follow the procedures laid down in the General Directions given by the Charity Commission (under Section 145(5)(b) of the 2011 Act), and
- to state whether particular matters have come to my attention

#### Basis of the independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statements below.

#### Independent examiner's statement

In connection with my examination, no matter has come to my attention

- (1) which gives me reasonable cause to believe that, in any material respect, the requirements
  - to keep accounting records in accordance with Sections 386 and 387 of the Companies Act 2006, and
  - to prepare accounts which accord with the accounting requirements of Sections 394 and 395 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice Accounting and Reporting by Charities

have not been met, or

(2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached

# INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF SUDBURY & DISTRICT CITIZENS ADVICE BUREAU

Andrew Stopps FCCA ATT Seago and Stopps Chartered Certified Accountants 61 Station Road Sudbury Suffolk CO10 2SP

Date

15 August 2013

# STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2013

				31/3/13	31/3/12
		Unrestricted	Restricted	Total	Total
		funds	funds	funds	funds
	Note	£	£	£	£
	S				
INCOMING RESOURCES	_				
Incoming resources from generated fund				100.000	40 < 00=
Voluntary income	2	121,549	17,840	139,389	136,897
Activities for generating funds	3	1,062	-	1,062	1,030
Investment income	4	464		464	26
Total incoming resources		123,075	17,840	140,915	137,953
RESOURCES EXPENDED					
Charitable activities			17.267	17.267	14.000
Winter Warmth Projects 1 & 2		780	17,367	17,367 7 <b>8</b> 0	14,000 900
Governance costs			176		
Other resources expended		110,427	175	110,602	112,424
Total resources expended		111,207	17,542	128,749	127,324
			<del></del>		
NET INCOMING RESOURCES BEFORE TRANSFERS		11,868	298	12,166	10,629
BEFORE TRANSFERS		11,000	298	12,100	10,029
Gross transfers between funds	14	1,620	(1,620)		
Net incoming/(outgoing) resources		13,488	(1,322)	12,166	10,629
RECONCILIATION OF FUNDS					
Total funds brought forward		86,598	4,600	91,198	80,569
TOTAL FUNDS CARRIED FORWARI	D	100,086	3,278	103,364	91,198

#### BALANCE SHEET AT 31 MARCH 2013

				31/3/13	31/3/12
	U	Inrestricted	Restricted	Total	Total
		funds	funds	funds	funds
	Note	£	£	£	£
	s				
FIXED ASSETS	-				
Tangible assets	10	1,356	-	1,356	4,394
CURRENT ASSETS					
Debtors	11	26,623	-	26,623	397
Cash at bank and in hand		74,910	<u>3,278</u>	78,188	87,647
		101,533	3,278	104,811	88,044
CREDITORS					
Amounts falling due within one year	12	(2,803)		(2,803)	(1,240)
NET CURRENT ASSETS		98,730	3,278	102,008	86,804
TOTAL ASSETS LESS CURRENT					
LIABILITIES		100,086	3,278	103,364	91,198
NET ASSETS		100,086	3,278	103,364	91,198
FUNDS	14			100.006	07.500
Unrestricted funds				100,086	86,598
Restricted funds				3,278	<u>4,600</u>
TOTAL FUNDS				103,364	91,198

#### **BALANCE SHEET - CONTINUED AT 31 MARCH 2013**

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2013

The members have not required the charitable company to obtain an audit of its financial statements for the year ended 31 March 2013 in accordance with Section 476 of the Companies Act 2006

The trustees acknowledge their responsibilities for

- ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small charitable companies and with the Financial Reporting Standard for Smaller Entities (effective April 2008)

The financial statements were approved by the Board of Trustees on 23 VM 2013 and were signed on its behalf by

J Osborne -Trustee

H G N Godfray -Trustee

#### NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2013

#### 1. ACCOUNTING POLICIES

#### Accounting convention

The financial statements have been prepared under the historical cost convention, and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008), the Companies Act 2006 and the requirements of the Statement of Recommended Practice, Accounting and Reporting by Charities

#### **Incoming resources**

All incoming resources are included on the Statement of Financial Activities when the charity is legally entitled to the income and the amount can be quantified with reasonable accuracy

#### Resources expended

Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources. Grants offered subject to conditions which have not been met at the year end date are noted as a commitment but not accrued as expenditure.

#### Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life

Plant and machinery	- 33% on cost
Fixtures and fittings	- 33% on cost
Computer equipment	- 33% on cost

#### **Taxation**

The charity is exempt from corporation tax on its charitable activities

#### Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees

Restricted funds can only be used for particular restricted purposes within the objects of the charity Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements

# NOTES TO THE FINANCIAL STATEMENTS - CONTINUED FOR THE YEAR ENDED 31 MARCH 2013

#### 2. VOLUNTARY INCOME

	Donations Grants	31/3/13 £ 1,119 138,270	31/3/12 £ 945 135,952 136,897
	Grants received, included in the above, are as follows		
		31/3/13	31/3/12
	Suffolk County Council	£ 49,395	£ 48,427
	Babergh District Council rent	4,850	4,850
	Great Cornard Parish Council	750	600
	Sudbury Town Council	5,000	2,000
	Hadleigh Town Council	500	-
	Suffolk Foundation - Winter Warmth Projects 1 & 2	17,250	20,000
	Babergh District Council - Debt Relief Grant	7,292	7,220
	Babergh District Council Other parish councils	51,900	51,900
	Suffolk West Citizens Advice Bureau	560 773	955
	outlon west chizens havine bureau		
		138,270	135,952
3.	ACTIVITIES FOR GENERATING FUNDS	31/3/13	31/3/12
		£	£
	Fundraising events	448	618
	Other income	614	412
		1,062	1,030
		<del></del>	
4.	INVESTMENT INCOME		
		31/3/13	31/3/12
		£	£
	Interest received	464	26
			· · · · · · · · · · · · · · · · · · ·
5,	GRANTS PAYABLE		
		21/2/12	01/01/0
		31/3/13	31/3/12
	Winter Warmth Projects 1 & 2	£ 17,367	£ 14.000
	The Turner Tojous I & Z	17,507	14,000

### NOTES TO THE FINANCIAL STATEMENTS - CONTINUED FOR THE YEAR ENDED 31 MARCH 2013

#### 5. GRANTS PAYABLE - continued

The Bureau is entitled to an administration fee of 10% of grants made. A transfer of £1,620 (after allowance for the Bureau's direct costs) has been made from restricted to unrestricted funds, to account for this entitlement.

#### 6. NET INCOMING/(OUTGOING) RESOURCES

Net incoming resources are stated after charging depreciation on owned assets of £4,652

#### 7. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2013 nor for the year ended 31 March 2012

#### Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2013 nor for the year ended 31 March 2012

#### 8. STAFF COSTS

	31/3/13	31/3/12
	£	£
Wages and salaries	73,129	76,158

Included within wages and salaries are employees' travel and training costs

#### 9. FEES FOR THE EXAMINATION OF THE ACCOUNTS

	31/3/13	31/3/12
	£	£
Independent Examiners Fees	780	900
Other Fees	NIL	NIL

# NOTES TO THE FINANCIAL STATEMENTS - CONTINUED FOR THE YEAR ENDED 31 MARCH 2013

10.	TANGIBLE FIXED ASSETS	Plant and	Fixtures and	Computer	
		machinery	fittings	equipment	Totals
	COST	£	£	£	£
	At 1 April 2012	8,982	371	3,089	12,442
	Additions	-	-	1,614	1,614
	Disposals	_	-	(290)	(290)
				<del></del> _	<del></del>
	At 31 March 2013	8,982	<u>371</u>	4,413	13,766
	DEPRECIATION				
	At 1 April 2012	5,680	371	1,997	8,048
	Charge for year	3,302	-	1,350	4,652
	Eliminated on disposal			(290)	(290)
	At 31 March 2013	8,982	<u>371</u>	3,057	12,410
	NET BOOK VALUE				
	At 31 March 2013	-	_	1,356	1,356
	At 31 March 2012	3,302		1,092	4,394
11.	DEBTORS: AMOUNTS FALLING	DUE WITHIN O	NE YEAR		
				31/3/13	31/3/12
				£	£
	Other debtors			26,623	397
12.	CREDITORS: AMOUNTS FALLI	NG DUE WITHIN	ONE YEAR		
				31/3/13	31/3/12
				£	£
	Other creditors			2,803	1,240

### NOTES TO THE FINANCIAL STATEMENTS - CONTINUED FOR THE YEAR ENDED 31 MARCH 2013

#### 13. PENSION COMMITMENTS

The Bureau participates in The Pensions Trust's Growth Plan, which comprises Series 1 to 4 The Plan is funded and is not contracted out of the State scheme. Series 1 to 3 constitute a multi-employer pension plan, where the assets are co-mingled for investment purposes, and benefits are paid out of the Plan's total assets. It is not possible in the normal course of events to identify on a reasonable and consistent basis the share of the underlying assets and liabilities belonging to individual participating employers.

Following the triennial actuarial valuation as at 30 September 2011, a shortfall in the market value of the Plan's assets compared with its Technical Provisions (i.e. past service liabilities) was identified of £147 6 million. This shortfall has increased by 31% to £193.8 million as at 30 September 2012.

Participating employers in Series 1 and 2 of the Growth Plan are being required to make additional contributions to help to eliminate this deficit. However, the Bureau has never participated in these Series and is not, at this stage, being required to pay any additional contributions (though, while unlikely, it cannot totally be ruled out that such contributions may arise in the future in respect of the Bureau's past membership of Series 3 of the Growth Plan)

The Bureau does however have a contingent liability in respect of its past membership of Series 3 on a buy-out valuation basis, which is detailed further in note 15

#### 14. MOVEMENT IN FUNDS

	At 1 4 12 £	Net novement in funds	Transfers between funds £	At 31 3 13 £
Unrestricted funds	~	~	<b>~</b>	~
General fund	86,598	11,868	1,620	100,086
Restricted funds				
Winter Warmth Projects 1 & 2	4,600	(292)	(1,620)	2,688
Hadleigh Town Council	-	500	-	500
Great Cornard Land Charity		90		90
	4,600	298	(1,620)	3,278
	<del></del>			
TOTAL FUNDS	91,198	12,166	<u>-</u>	103,364

### NOTES TO THE FINANCIAL STATEMENTS - CONTINUED FOR THE YEAR ENDED 31 MARCH 2013

#### 14. MOVEMENT IN FUNDS - continued

Net movement in funds, included in the above are as follows

	Incoming resources	Resources expended	Movement in funds
	£	£	£
Unrestricted funds			
General fund	123,075	(111,207)	11,868
Restricted funds			
Winter Warmth Projects 1 & 2	17,250	(17,542)	(292)
Hadleigh Town Council	500	-	500
Great Cornard Land Charity	90		90
	17,840	(17,542)	298
TOTAL FUNDS	140,915	(128,749)	12,166

#### 15. CONTINGENT LIABILITIES

As at 30 September 2011, the Growth Plan had a deficit of £234 3 million on a buy-out valuation basis. This represents the difference between the market value of the Scheme's assets and an actuarial estimate of the amount an insurance company would charge to take on responsibility for paying all the benefits due from the Scheme. It is a more demanding valuation basis than the Technical Provisions basis.

As at 30 September 2012, the deficit on a buy-out basis has risen by 20% to £280 6 million and to an estimated £289 0 million as at 31 March 2013

The Pensions Act 2011 retrospectively altered the definition of Series 3 of the Growth Plan so that it became categorised as a 'defined benefit' arrangement. As such, it is anticipated that employers such as the Bureau which participated in Series 3 will be liable to meet a share of the deficit on a buy-out basis if they leave the Growth Plan.

In order to prevent further build-up of a liability under Series 3, the Bureau decided to offer Growth Plan Series 4 (as a replacement for Series 3) to its relevant employees with effect from 1 July 2012 Series 4 is a defined contribution scheme and cannot give rise to a liability for 'employer debt on withdrawal' This does not however remove the liability in respect of contributions made to Series 3 prior to 1 July 2012

The Bureau's estimated contingent liability for the employer debt on withdrawal in respect of Series 3 was £6,105 as at 30 September 2011. This has risen by 32% to £8,056 as at 30 September 2012 and to an estimated. £8,298 as at 31 March 2013.

The Bureau has not provided for this liability in these financial statements since it has no demonstrable commitment to withdraw from the Growth Plan If immediate withdrawal from the Scheme were to be made, then sufficient cash reserves are held to settle the contingent liability, without impacting on day-to-day operations

### DETAILED STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2013

	31/3/13 £	31/3/12 £
INCOMING RESOURCES		
Voluntary income		
Donations	1,119	945
Grants	138,270	135,952
	139,389	136,897
Activities for generating funds		
Fundraising events	448	618
Other income	614	412
	1,062	1,030
	·	
Investment income Interest received	464	26
interest received	404	
Total incoming resources	140,915	137,953
RESOURCES EXPENDED		
Charitable activities		
Grants to individuals	17,367	14,000
Governance costs		
Independent examiner's fees	780	900
Support costs		
Management		
Cost of premises	22,363	22,724
Printing, postage, stationery and telephone costs  Miscellaneous expenses	3,512 1,156	3,132 2,479
Citizens Advice	4,369	4,328
Equipment hire	1,116	809
Depreciation	4,652	2,279
To Company and the Assistant	37,168	35,751
Information technology Computer costs	522	515
Profit on sale of tangible fixed assets	(217)	-
	/	
	305	515

This page does not form part of the statutory financial statements

### DETAILED STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2013

TT	31/3/13 £	31/3/12 £
Human resources Wages, salaries, travel and training costs	_73,129	76,158
Total resources expended	128,749	127,324
Net income	12,166	10,629