In accordance with Rule 6.28 of the Insolvency (England & Wales) Rules 2016 and Section 106(3) of the Insolvency Act 1986.

LIQ14 Notice of final account prior to dissolution in CVL





05/02/2019 COMPANIES HOUSE

1	Company details	
Company number	0 5 7 0 3 6 2 1	→ Filling in this form Please complete in typescript or in bold black capitals.
Company name in full	Caron Services Limited	bold black capitals.
2	Liquidator's name	<u>'</u>
Full forename(s)	NA	
Surname	Bennett	
3	Liquidator's address	
Building name/number	Leonard Curtis	
Street	5th Floor	
	Grove House	
Post town	248a Marylebone Road	
County/Region	London	
Postcode	N W 1 6 B B	
Country		
4	Liquidator's name •	
Full forename(s)	A D	Other liquidator Use this section to tell us about
Surname	Cadwallader	another liquidator.
5	Liquidator's address @	
Building name/number	Leonard Curtis	② Other liquidator
Street	5th Floor	Use this section to tell us about another liquidator.
	Grove House	
Post town	248a Marylebone Road	
County/Region	London	
Postcode	N W 1 6 B B	
Country		

	LIQ14 Notice of final account prior to dissolution in CVL	
6	Liquidator's release	
	Tick if one or more creditors objected to liquidator's release.	
7	Final account	
	✓ I attach a copy of the final account.	
8	Sign and date	
Liquidator's signature	× Benno ×	
Signature date	04 02 2014	

LIQ14

Notice of final account prior to dissolution in CVL

Presenter information You do not have to give any contact information, but if you do it will help Companies House if there is a guery on the form. The contact information you give will be visible to searchers of the public record. Contact name Samuel Wood **Leonard Curtis** Address 5th Floor Grove House 248a Marylebone Road Post town London County/Region W 6 В В Country 020 7535 7000 Checklist We may return forms completed incorrectly or with information missing. Please make sure you have remembered the following:

The company name and number match the information held on the public Register. You have attached the required documents.

You have signed the form.

Important information

All information on this form will appear on the public record.

✓ Where to send

You may return this form to any Companies House address, however for expediency we advise you to return it to the address below:

The Registrar of Companies, Companies House, Crown Way, Cardiff, Wales, CF14 3UZ. DX 33050 Cardiff.

Turther information

For further information please see the guidance notes on the website at www.gov.uk/companieshouse or email enquiries@companieshouse.gov.uk

This form is available in an alternative format. Please visit the forms page on the website at www.gov.uk/companieshouse



Caron Services Limited (In Creditors' Voluntary Liquidation)

Company Number: 05703621

Former Registered Office: 166 Piccadilly, London W1J 9EF
Trading Address: 11 Upton Close, Henley-on-Thames, Oxfordshire RG9 1BT

Joint Liquidators' Final Account pursuant to Section 106(1) of the Insolvency Act 1986 (as amended) and Rule 18.14 of the Insolvency (England and Wales) Rules 2016

5 December 2018

Leonard Curtis
5th Floor, Grove House, 248a Marylebone Road
London NW1 6BB
Tel: 020 7535 7000 Fax: 020 7723 6059
recovery@leonardcurtis.co.uk

Ref: L/18/SVW/CAR21/1010

Caron Services Limited - In Creditors' Voluntary Liquidation

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TO ALL MEMBERS, CREDITORS AND THE REGISTRAR OF COMPANIES

1 INTRODUCTION

- 1.1 N A Bennett and A D Cadwallader were appointed Joint Liquidators of Caron Services Limited ("the Company") on 8 January 2015.
- 1.2 N A Bennett is authorised to act as an insolvency practitioner in the UK by the Insolvency Practitioners Association and A D Cadwallader is authorised to act as an insolvency practitioner in the UK by the Institute of Chartered Accountants in England and Wales.
- 1.3 There has been no change in office holder since the date of liquidation.
- 1.4 Pursuant to Section 106(1) of the Insolvency Act 1986 (as amended) ("the Act") and Rule 18.14 of the Insolvency (England and Wales) Rules 2016 ("the Rules"), as the Company's affairs have been fully wound up, the Joint Liquidators now present an account of the winding up, showing how the liquidation has been conducted and the Company's property disposed of, the outcome for creditors and other information that the Joint Liquidators are required to disclose.

2 CONDUCT OF THE LIQUIDATION

2.1 The Company's registered office was changed from 166 Piccadilly, London W1J 9EF to One Great Cumberland Place, Marble Arch, London W1H 7LW and thereafter to 5th Floor, Grove House, 248a Marylebone Road, London NW1 6BB following my appointment. The registered number is 05703621.

Unrealisable Assets - Funds Held By Accountant

- 2.2 As previously reported, it is our understanding that funds were previously paid to the Company's former accountants for settlement of outstanding tax liabilities. Of these funds £7,800 was allegedly never paid to HM Revenue & Customs and consequently should have been refunded to the Company.
- 2.3 Our instructed solicitors, Isadore Goldman ("IG"), had previously been in contact with the accountants to confirm the position and the accountants asserted that they no longer held any funds belonging to the Company. They advised that the sums were used for settlement of their costs on an alternative matter. This was disputed by the director.
- 2.4 Our solicitors have advised that, without the appropriate evidence, we would not be in a position to pursue the matters further. Following discussions with the director's advisers, it was established that no additional documentation could be identified.
- 2.5 Owing to the lack of supporting evidence, it did not seem commercially sensible to continue incurring cost as this would have no overall benefit to the liquidation estate. Accordingly, the decision has been taken not to pursue the matter further and move the liquidation to closure.

3 RECEIPTS AND PAYMENTS ACCOUNT

There have been no receipts or payments during the liquidation.

4 OUTCOME FOR CREDITORS

Secured Creditors

4.1 There are no secured creditors.

Preferential Creditors

- 4.2 As at the date of liquidation, there were preferential creditors with estimated claims totalling £1,500.
- 4.3 To date no claims have been received and no funds have been realised. As a result, there will be no dividend to preferential creditors.

Prescribed Part

4.4 As there is no secured creditor holding a valid floating charge, there was no requirement to set aside a prescribed part.

Ordinary Unsecured Creditors

- 4.5 As at the date of liquidation, ordinary unsecured claims were estimated at £42,533.
- 4.6 No funds have been realised. As a result, there will be no dividend to the ordinary unsecured creditors.
- 4.7 The Joint Liquidators have collated and acknowledged (where requested) the claims of the ordinary unsecured creditors, although, in view of the fact that there will be no distribution to this class of creditor, unsecured claims have not been formally agreed.

5 INVESTIGATIONS

As previously reported, following the initial assessment, no detailed investigations were considered to be required by the Joint Liquidators. Nothing further has been brought to the attention of the Joint Liquidators during the period of this report.

6 JOINT LIQUIDATORS' REMUNERATION, EXPENSES AND DISBURSEMENTS, AND CREDITORS' RIGHTS

Remuneration

- At a meeting of creditors held on 8 January 2015 it was resolved that our remuneration be payable by reference to time properly given by us and our staff in attending to matters arising in the liquidation. The Joint Liquidators' time costs from 8 January 2018 to 5 December 2018 are £3,203, which represents 11.1 hours at an average hourly rate of £288.56. Attached at Appendix A is a time analysis which provides details of the activity costs incurred by staff grade during the period from 8 January 2018 to 30 November 2018 and for the entire period of the liquidation. Total time costs from the commencement of the liquidation amount to £14,437.
- 6.2 At Appendix B is a detailed description of work undertaken attributable to each category of time costs and an explanation of why it was necessary for that work to be performed.
- 6.3 No remuneration has been paid and accordingly the outstanding time costs will be written off.

Expenses

6.4 Creditors also approved the basis for recharging disbursements that include an element of allocated cost or payments to outside parties in which we or our company have an interest. In this case the following Category 2 costs have been incurred during the liquidation and, where indicated, reimbursed to our company:

Туре	Incurred This Period £	Incurred To Date £	Paid £	Unpaid £
Internal photocopying @ 10p per copy	-	3.20		3.20
General stationery, postage, telephone etc @ £100 per 100 creditors/ members or part thereof	-	•	-	
Room hire @£100 per meeting	-	-	-	-
Storage of office files (6 years) £88.75 per box	-	-	_	-
Business mileage @45p a mile	-	-	-	-
Other	-	_	-	_
Total	-	3.20	-	3.20

6.5 During the liquidation we have used the following professional advisors, including subcontractors:

Name of Professional Advisor	Service Provided	Basis of Fees
Isadore Goldman	Legal Advice	Time Costs

6.6 No professional advisors, including subcontractors, have been used during the liquidation.

Creditors' Rights

- 6.7 Under Rule 18.9 of the Rules, within 21 days of receipt of this report, a secured creditor, or an unsecured creditor with either the concurrence of at least five per cent in value of the unsecured creditors (including the creditor in question), or with the permission of the court, may request in writing that the Joint Liquidators provide further information about their remuneration or expenses which have been itemised in this report.
- Under Rule 18.34 of the Rules, any secured creditor, or any unsecured creditor with either the concurrence of at least 10 per cent in value of the unsecured creditors (including that creditor) or the permission of the court, may within eight weeks of receipt of the progress report that first reports the fee basis, the charging of the remuneration or the incurring of the expenses in question, make an application to court on the grounds that, in all the circumstances, the basis fixed for the Joint Liquidators' remuneration is inappropriate and/or the remuneration charged or the expenses incurred by the Joint Liquidators, as set out in the progress report, are excessive.
- 6.9 Unless the court orders otherwise, the costs of the application shall be paid by the applicant and are not payable as an expense of the liquidation.

7 OTHER MATTERS

Release from Office

- 7.1 The Joint Liquidators will have their release from office when they have sent to the Registrar of Companies a copy of the final account and a statement of whether any of the Company's creditors objected to the Joint Liquidators' release. Such an objection to the Joint Liquidators' release must be received within eight weeks from the date of receipt of the notice attached at Appendix D. Please note, all objections should be made in writing and sent to Samuel Wood at Leonard Curtis, 5th Floor, Grove House, 248a Marylebone Road, London, NW1 6BB.
- 7.2 In the event that such an objection is received, the Joint Liquidators will apply to the Secretary of State for their release and their release date will be as determined by the Secretary of State.

Caron Services Limited – In Creditors' Voluntary Liquidation

- 7.3 For your information, a creditor's guide to liquidators' fees, which sets out the rights of creditors and other interested parties under the insolvency legislation, may be accessed via the following link:
 - https://www.r3.org.uk/what-we-do/publications/professional/fees
- 7.4 If you would prefer this to be sent to you in hard copy form, please contact Samuel Wood of this office on 020 7535 7000.
- 7.5 Creditors are also encouraged to visit the following website, which provides a step by step guide designed to help creditors navigate through an insolvency process:
 - http://www.creditorinsolvencyguide.co.uk
- 7.6 The Joint Liquidators are bound by the Insolvency Code of Ethics, which can be found at:
 - https://www.gov.uk/government/publications/insolvency-practitioner-code-of-ethics

Data Protection

7.7 Finally, when submitting details of your claim in the liquidation, you may disclose personal data to the Joint Liquidators. The processing of personal data is regulated in the UK by the General Data Protection Regulation EU 2016/679 as supplemented by the Data Protection Act 2018, together with other laws which relate to privacy and electronic communications. The Joint Liquidators act as Data Controllers in respect of personal data they obtain in relation to this liquidation and are therefore responsible for complying with Data Protection Law in respect of any personal data they process. The Joint Liquidators' privacy notice, which is attached to this report at Appendix E, explains how they process your personal data. Terms used in this clause bear the same meanings as are ascribed to them in Data Protection Law.

Yours faithfully

N A BENNETT JOINT LIQUIDATOR

N A Bennett is authorised to act as an insolvency practitioner in the UK by the Insolvency Practitioners Association under office holder number 9083 and A D Cadwallader is authorised to act as an insolvency practitioner in the UK by the Institute of Chartered Accountants in England and Wales under office holder number 9501

APPENDIX A

Summary of Joint Liquidators' Time Costs from 8 January 2015 to 5 December 2018

	Dir	ector	Senior	Manager	Admin	istrator 1	Admini	strator 2	Administr	etor 4	Т	otal	Average
	Units	Cost	Units	Cost	Units	Cost	Units	Cost	Units	Cost	Units	Cost	Hourly Rate
		£		£		£		£		£		£	£
						•							
Statutory & Review	3	135.00	18	738.00	35	910.00	5	115.00	67	1,005.00	128	2,903.00	226.80
Receipts & Payments	-	•	-	-	11	286.00		•	13	195.00	24	481.00	200.42
nsurance	-	-	-	-	-	-	-	-	1	15.00	1	15.00	150.00
\ssets	12	540.00		•	138	3,588.00		-	37	555.00	187	4,683.00	250.43
.labilities	-		-	-	4	104.00		-	-	•	4	104.00	260.00
Jeneral Administration	4	180.00		-	8	208.00		-	45	675,00	57	1,063.00	186.49
*ppointment	•	-	-	-	-	-	26	598.00	-	•	26	598.00	230.00
³ ost Appointment Creditor Reporting	22	990.00	18	738.00	57	1,482.00		-	68	1,020.00	165	4,230.00	256.36
nvestigations	-	-	-	-	-	-	-	-	24	360.00	24	360.00	150.00
To ta l	41	1,845.00	36	1,476.00	253	6,578.00	31	713.00	255	3,825.00	616	14,437,00	
	-			 								,	
\verage Hourly Rate (£)		450.00		410.00		260.00		230.00		150.00		234.37	
	•						=		•				

All Units are 6 minutes

Summary of Joint Liquidators' Time Costs from 8 January 2018 to 5 December 2018

	Director		Senior Manager		Administrator 1		Total		Average	
	Units	Cost	Units	Cost	Units	Cost	Units	Cost	Hourly Rate	
		£		£		£		£	£	
Statutory & Review	-	-	3	123.00	11	286,00	14	409.00	292.14	
leceipts & Payments	-	-	-	-	4	104.00	4	104.00	260.00	
\ssets	'4	180.00		•	38	988.00	42	1,168.00	278.10	
ost Appointment Creditor Reporting	4	180.00	8	328.00	39	1,014.00	51	1,522.00	298.43	
'otal	8	360.00	11	45 1.00	92	2,392.00	111	3,203.00		
(£)		450.00	=	410.00		260.00	:	288.56		
Ut Units are 6 minutes										

APPENDIX B

DETAILED NARRATIVE OF WORK PERFORMED BY THE JOINT LIQUIDATORS AND THEIR STAFF

Statutory and Review

This category of activity encompasses work undertaken for both statutory and case-management purposes. Whilst this work did not directly result in any monetary value for creditors, it ensured that the case was managed efficiently and resourced appropriately. The work carried out under this category comprised the following:

- Case-management reviews. These were carried out periodically throughout the life of the case. A month one review was
 undertaken by the firm's compliance team to ensure that all statutory and best practice matters had been dealt with
 appropriately. As the case progressed, further quarterly reviews were undertaken to ensure that the case was
 progressing as planned.
- Allocation of staff, management of staff, case resourcing and budgeting.
- Review of time costs data to ensure accurate posting of time and to ensure compliance with Statement of Insolvency
 Practice 9.
- Review of work carried out by more junior members of staff to ensure quality of work and adherence to standards, legislation and best practice.
- The team was required under the Company Directors Disqualification Act 1986 ("CDDA") to review the Company's
 records and consider information provided by creditors on the conduct of the all directors involved with the Company
 during the three years leading up to the insolvency. This resulted in the preparation and submission of a statutory return
 on the director to the Insolvency Service. Evidence of unfit conduct can result in directors being disqualified for periods
 of up to 15 years.
- Review of director's statement of affairs and filing of document at Companies House in accordance with statutory requirements.
- Completion of closing procedures at the end of the case.

Receipts and Payments

Timely completion of all post-appointment tax returns.

Assets

- Agreeing strategy for realisation of Company assets
- Instruction of Isadore Goldman solicitors and ongoing discussions regarding potential funds held by former accountants
- Ongoing discussions with the director and her appointed advisers regarding additional documentation and information necessary to consider pursuing a claim against the Company's former accountants.

Liabilities

General gueries with creditors by post / telephone.

General Administration

- General planning matters.
- Setting up and maintaining the Joint Liquidators' records.
- Dealing with correspondence and communicating with director and shareholder generally.

Appointment

- Statutory notifications to creditors and other interested parties following the Joint Liquidators' appointment.
- Preparation of case plan.

APPENDIX B (cont)

Post-Appointment Creditor Reporting

- Drafting and dispatch of initial report to members and creditors following appointment
- · Drafting and dispatch of first, second and third progress reports to creditors

Investigations

Conducting investigations into the Company's affairs/records to identify the possibility of further realisations and enable
the submission of returns due under the CDDA. The investigations completed to enable the submission of returns under
the CDDA was a statutory requirement and did not result in any benefit for creditors.

APPENDIX C

LEONARD CURTIS POLICY REGARDING FEES, EXPENSES AND DISBURSEMENTS

The following Leonard Curtis policy information is considered to be relevant to creditors:

Staff Allocation and Charge Out Rates

We take an objective and practical approach to each assignment which includes active director involvement from the outset. Other members of staff will be assigned on the basis of experience and specific skills to match the needs of the case. Time spent by secretarial and other support staff on specific case related matters, e.g. report despatching, is not charged.

Where it has been agreed by resolution that the office holders' remuneration will be calculated by reference to the time properly given by the office holders and their staff in attending to matters as set out in a fees estimate, then such remuneration will be calculated in units of 6 minutes at the standard hourly rates given below. In cases of exceptional complexity or risk, the insolvency practitioner reserves the right to obtain authority from the appropriate body of creditors that their remuneration on such time shall be charged at the higher complex rate given below.

The following hourly charge out rates apply to all assignments undertaken by Leonard Curtis:

	Standard	Complex
	£	£
Director	450	562
Senior Manager	410	512
Manager 1	365	456
Manager 2	320	400
Administrator 1	260	325
Administrator 2	230	287
Administrator 3	210	262
Administrator 4	150	187
Support	0	0

Office holders' remuneration may include costs incurred by the firm's in-house legal team, who may be used for non-contentious matters pertaining to the insolvency appointment.

Subcontractors

Where we subcontract out work that could otherwise be carried out by the office holder or his/her staff, this will be drawn to the attention of creditors in any report which incorporates a request for approval of the basis upon which remuneration may be charged. An explanation of why the work has been subcontracted out will also be provided.

Professional Advisors

Details of any professional advisor(s) used will be given in reports to creditors. Unless otherwise indicated the fee arrangement for each is based on hourly charge out rates, which are reviewed on a regular basis, together with the recovery of relevant disbursements.

The choice of professional advisors is based around a number of factors including, but not restricted to, their expertise in a particular field, the complexity or otherwise of the assignment and their geographic location.

Expenses

We are required to provide creditors with an estimate of the expenses we expect to be incurred in respect of an assignment and report back to them on actual expenses incurred and paid in our periodic progress reports. There are two broad categories of expenses: standard expenses and case specific expenses. These are explained in more detail below:

a) Standard Expenses – this category includes expenses which are payable in order to comply with legal or regulatory requirements and therefore will generally be incurred on every case. They will include:

Туре	Description	Amount
AML checks	Electronic client verification in compliance with the	£5.00 plus VAT per individual
	Money Laundering, Terrorist Financing and Transfer of	
	Funds (Information on the Payer) Regulations 2017	

Caron Services Limited – In Creditors' Voluntary Liquidation

Bond / Bordereau fee	Insurance bond to protect the insolvent entity against and losses suffered as a result of the fraud or dishonesty of the IP	£10,00 to assets wi		ependent on value of
Company searches	Extraction of company information from Companies House		document unl	ess document can be ervice
Document hosting	Hosting of documents for creditors/shareholders	Туре	First 100	Every addti 10
		ADM	£14.00	£1.40
		CVL	£7.00	£0.70
		MVL	£7.00	£0.70
		CPL	£7.00	£0.70
		CVA	£10.00	£1.00
		BKY	£10.00	£1.00
		IVA	£10 p.a. or	£25 for life of case
Post re-direction	Redirection of post from Company's premises to office- holders' address	3-6 month	ns £204.00 ns £303.00 ths £490.00	
Software Licence fee	Payable to software provider for use of case management system	£87.00 pl	us VAT per ca	se
Statutory advertising	Advertising of appointment, notice of meetings etc. - London Gazette - Other		us VAT per ac	lvert t and publication
Storage costs	Costs of storage of case books and records		s VAT per t	oox per annum plus

b) Case-specific expenses - this category includes expenses (other than office-holders' fees) which are likely to be payable on every case but which will vary depending upon the nature and complexity of the case and the assets to be realised. They will include:

Туре	Description	Amount
Agents' fees	Costs of appointed agents in valuing and realising assets	Time costs plus disbursements plus VAT
Debt Collection fees	Costs of appointed debt collectors in realising debts	Generally agreed as a % of realisations plus disbursements plus VAT
Legal fees	Costs of externally appointed solicitors. Will generally comprise advice on validity of appointment, drafting of sale contracts, advice on retention of title issues and advice on any reviewable transactions.	Time costs plus disbursements plus VAT
Other disbursements	See disbursements section below	See disbursements section below

Disbursements

Included within both of the above categories of expenses are disbursements, being amounts paid firstly by Leonard Curtis on behalf of the insolvent entity and then recovered from the entity at a later stage. These are described as Category 1 and Category 2 disbursements.

- Category 1 disbursements: These are costs where there is specific expenditure directly referable both to the appointment in question and a a) payment to an independent third party. These may include, for example, advertising, room hire, storage, postage, telephone charges, travel expenses (excl. mileage), and equivalent costs reimbursed to the office holder or his or her staff. Category 1 disbursements may be drawn without prior approval.
- b) Category 2 disbursements: These are costs that are directly referable to the appointment in question but not to a payment to an independent third party. They may include shared or allocated costs that can be allocated to the appointment on a proper and reasonable basis, for example, business mileage. In the event of charging for category 2 disbursements the following items of expenditure are recharged on this basis and are believed to be in line with the cost of external provision:

Internal photocopying General stationery, postage, telephone etc 10p per copy

£100 per 100 creditors/ members or part thereof

Storage of office files (6 years)

£81.25 per box

Business mileage

45p per mile

Category 2 disbursements may be drawn if they have been approved in the same manner as an office holder's remuneration.

APPENDIX D

106(1) INSOLVENCY ACT 1986 R6.28 INSOLVENCY (ENGLAND AND WALES) RULES 2016

NOTICE OF FINAL ACCOUNT PRIOR TO DISSOLUTION

CARON SERVICES LIMITED - IN CREDITORS' VOLUNTARY LIQUIDATION ("THE COMPANY") COMPANY NUMBER: 05703621

NOTICE IS HEREBY GIVEN THAT

It appears to N A Bennett (IP Number 9083) and A D Cadwallader (IP Number 9501) of Leonard Curtis, 5th Floor, Grove House, 248a Marylebone Road, London, NW1 6BB ("the Joint Liquidators") that the Company's affairs are fully wound up.

Prescribed Period:	Is the period ending at the later of eight weeks after delivery of this notice or, if any request for information is made by the creditors or any application to the court is made with regard to remuneration
	and expenses, when that request or application is finally determined.

Any creditor may object to the release of the Joint Liquidators by giving notice, in writing, to the Joint Liquidators before the end of the Prescribed Period as detailed above. In the event that such an objection is received, the Joint Liquidators will apply to the Secretary of State for their release and their release date will be as determined by the Secretary of State.

Under Rule 18.9 of the Insolvency (England and Wales) Rules 2016 ("the Rules"), within 21 days of receipt of the Joint Liquidators' Final Account, a secured creditor, or an unsecured creditor with either the concurrence of at least five per cent in value of the unsecured creditors (including the creditor in question), or with the permission of the court, may request, in writing, that the Joint Liquidators provide further information about their remuneration or expenses which have been itemised in their report.

Under Rule 18.34 of the Rules, any secured creditor, or any unsecured creditor with either the concurrence of at least 10 per cent in value of the unsecured creditors (including that creditor) or the permission of the court, may within eight weeks of receipt of the progress report that first reports the fee basis, the charging of the remuneration or the incurring of the expenses in question, make an application to court on the grounds that, in all the circumstances, the basis fixed for the joint liquidators' remuneration is inappropriate and/or the remuneration charged or the expenses incurred by the Joint Liquidators, as set out in the progress report, are excessive

The Joint Liquidators will vacate office and be released under Sections 171(7) and 173(2)(e) of the Insolvency Act 1986 (as amended) respectively on delivering a copy of the final account to the Registrar of Companies unless any of the Company's creditors object to their release.

	\mathbb{Q}_{k_0}	
Signed:	thicks	Dated: 5 December 2018

N A BENNETT JOINT LIQUIDATOR

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Leonard Curtis, 5th Floor, Grove House, 248a Marylebone Road, London, NW1 6BB 020 7535 7000

APPENDIX E

LEONARD CURTIS PRIVACY NOTICE FOR CREDITORS

Information we collect and hold about you

By requesting details of your claim in this insolvency, we may collect Personal Data from you, particularly if you are a consumer creditor, a sole trader or are lodging a claim in your personal capacity.

Personal Data is information relating to a living individual. Whenever Personal Data is processed, collected, recorded, stored or disposed of it must be done within the terms of the General Data Protection Regulation ("the GDPR"). Examples of Personal Data include but may not be limited to your name, address, telephone number and email contact details.

If you do not provide us with the information we require, this may adversely affect our ability to deal with your claim, but we would ask you not to submit more Personal Data than we request from you.

Legal justification for processing your Personal Data

The processing of your Personal Data by us is necessary to enable us to comply with legal obligations under the Insolvency Act 1986 and associated legislation which we are subject to as Insolvency Practitioners.

How we use your information

All information you supply to us is required to enable us to comply with our duties under the Insolvency Act 1986 and associated legislation. It will be used to enable us to assess the extent of the insolvent entity's liabilities, to allow you to vote on any decision procedures, to enable us to communicate with you, to process your claim and to pay any dividends which may be due to you from the insolvent estate.

Who we share your information with

We may be required to share some of your Personal Data with other creditors. The data which will be shared with other creditors will be limited to that specifically required to be disclosed under insolvency legislation.

We may share some of your information with our Data Processors. Data Processors include solicitors, accountants and employment law specialists who assist us with our duties where required. We will only share your information with our Data Processors if we require their specialist advice. All of our Data Processors are subject to written contracts with us to ensure that your Personal Data is processed only in accordance with the GDPR.

How long will we hold your Personal Data for?

We will need to hold your Personal Data for a period of time after the insolvency has been concluded. This is to enable us to deal with any queries which might arise. Our Records Management Policy requires us to destroy our physical files 6 years after closure of the case. Electronic data files will be removed from our Case Management System 6 years after conclusion of the case but may be held on our server for a longer period of time but with restricted access.

Your rights in respect of your Personal Data

You have the right to request access to your Personal Data and to require it to be corrected or erased. You also have the right to request a restriction in the way we process your Personal Data or to object to its processing. You should be aware however that we may not be able to comply with your request if this would affect our ability to comply with our legal obligations.

You have the right to Data Portability. This is a right to have the Personal Data we hold about you to be provided to you in a commonly used and machine-readable format so that you can transfer that Data to another organisation in a way that is not too onerous to upload the Data.

Caron Services Limited - In Creditors' Voluntary Liquidation

Your right to complain

You have the right to be confident that we are handling your Personal Data responsibly and in line with good practice. If you have a concern about the way we are handling your Personal Data you should contact our Privacy Manager in the first instance.

If you are unable to resolve your concerns with us, you have the right to complain to the Information Commissioners' Office. The Information Commissioner can be contacted at Wycliffe House, Water Lane, Wilmslow, Cheshire SK6 5AF or on 0303 123 1113.

Contacting us

If you have any questions relating to the processing of your Personal Data, please write to our Privacy Manager at Leonard Curtis, Level 5, The Grove, 248A Marylebone Road, London NW1 6BB Alternatively our Privacy Manager can be contacted by telephone on 0207 535 7000 or by email: privacy@leonardcurtis.co.uk.

Data Controller: LEONARD CURTIS