

AM10

Notice of administrator's progress report



Companies House

FRIDAY



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A20

23/06/2017

#9

COMPANIES HOUSE

1 Company details

Company number 0 5 3 3 6 9 9 0

Company name in full ARGENT RISK MANAGEMENT SOLUTIONS LIMITED

→ Filling in this form

Please complete in typescript or in
bold black capitals.

2 Administrator's name

Full forename(s) BENJAMIN

Surname BROWNE

3 Administrator's address

Building name/number CORNERSTONE

Street 107 WEST REGENT STREET

Post town GLASGOW

County/Region SCOTLAND

Postcode G 2 2 B A

Country UNITED KINGDOM

4 Administrator's name ①

Full forename(s) PETER

Surname SAVILLE

① Other administrator

Use this section to tell us about
another administrator.

5 Administrator's address ②

Building name/number 6

Street NEW STREET SQUARE

Post town LONDON

County/Region

Postcode E C 4 A 3 B F

Country UNITED KINGDOM

② Other administrator

Use this section to tell us about
another administrator.

Continuation page

Name and address of insolvency practitioner

✓ **What this form is for**
Use this continuation page to tell us about another insolvency practitioner where more than 2 are already jointly appointed. Attach this to the relevant form. ❶
Use extra copies to tell us of additional insolvency practitioners.

✗ **What this form is NOT for**
You can't use this continuation page to tell us about an appointment, resignation, removal or vacation of office.

→ **Filling in this form**
Please complete in typescript or in bold black capitals.

All fields are mandatory unless specified or indicated by *

1 Appointment type

Tick to show the nature of the appointment:

- ☒ Administrator
- ☐ Administrative receiver
- ☐ Receiver
- ☐ Manager
- ☐ Nominee
- ☐ Supervisor
- ☐ Liquidator
- ☐ Provisional liquidator

❶ You can use this continuation page with the following forms:
- VAM1, VAM2, VAM3, VAM4, VAM6, VAM7
- CVA1, CVA3, CVA4
- AM02, AM03, AM04, AM05, AM06, AM07, AM08, AM09, AM10, AM12, AM13, AM14, AM19, AM20, AM21, AM22, AM23, AM24, AM25
- REC1, REC2, REC3
- LIQ2, LIQ3, LIQ05, LIQ13, LIQ14, WU07, WU15
- COM1, COM2, COM3, COM4
- NDISC

2 Insolvency practitioner's name

Full forename(s) ANNE

Surname O'KEEFE

3 Insolvency practitioner's address

Building name/number THE ZENITH BUILDING

Street 26 SPRING GARDENS

Post town MANCHESTER

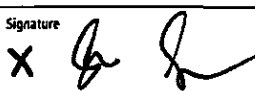
County/Region

Postcode M 2 1 A B

Country UNITED KINGDOM

AM10

Notice of administrator's progress report

6	Period of progress report															
From date	d	2	d	3	m	1	m	1	y	2	y	0	y	1	y	6
To date	d	2	d	2	m	0	m	5	y	2	y	0	y	1	y	7
7	Progress report															
<input checked="" type="checkbox"/> I attach a copy of the progress report																
8	Sign and date															
Administrator's signature	Signature 															
Signature date	d	2	d	1	m	0	m	6	y	2	y	0	y	1	y	7

AM10

Notice of administrator's progress report



Presenter information

You do not have to give any contact information, but if you do it will help Companies House if there is a query on the form. The contact information you give will be visible to searchers of the public record.

Contact name PARABIS TEAM

Company name ALIXPARTNERS

Address THE ZENITH BUILDING

26 SPRING GARDENS

Post town MANCHESTER

County/Region

Postcode

M 2 1 A B

Country UNITED KINGDOM

DX

Telephone 0161 838 4500



Checklist

We may return forms completed incorrectly or with information missing.

Please make sure you have remembered the following:

- ☐ The company name and number match the information held on the public Register.
- ☐ You have attached the required documents.
- ☐ You have signed the form.



Important information

All information on this form will appear on the public record.



Where to send

You may return this form to any Companies House address, however for expediency we advise you to return it to the address below:

The Registrar of Companies, Companies House,
Crown Way, Cardiff, Wales, CF14 3UZ.
DX 33050 Cardiff.



Further information

For further information please see the guidance notes on the website at www.gov.uk/companieshouse or email enquiries@companieshouse.gov.uk

This form is available in an alternative format. Please visit the forms page on the website at www.gov.uk/companieshouse

Administrators' Progress Report for the period 23 November 2016 to 22 May 2017

AAI Realisations Limited (formerly
Argent Adjusting and Investigations
Limited) and Argent Risk
Management Solutions Limited
Both in Administration

21 June 2017

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1. Why this report has been prepared

- 1.1 As you will be aware Peter Saville, Benjamin Browne and Anne O’Keefe (the **Administrators**) were appointed on 23 November 2015.
- 1.2 The Administrators were also appointed over eight additional companies as detailed below. These, together with the Companies, form the group (the **Group**) as detailed at Appendix A.

Entity name	Entity acronym
Parabis Limited	Limited
Parabis Law LLP	LLP
Parabis Holdings Limited	Holdings
Woodfield Consultancy Services (UK) Limited	Woodfield
ARL Realisations Limited (formerly Argent Rehabilitation Limited)	ARL
Parabis Management Limited	PML
CM Realisations Limited (formerly Carmichaels (KC) Limited)	CM
Parabis Group Limited	PGL

- 1.3 The Administration of Woodfield was closed on 21 June 2016 and the entity was dissolved on 21 September 2016. The Administrators of CM were appointed as its Liquidators on 23 September 2016 when CM moved into creditors’ voluntary liquidation.
- 1.4 In accordance with UK insolvency legislation, an administrator is required to provide a progress report covering the period of six months commencing on the date on which a company entered into administration and every subsequent period of six months. This progress report covers the period 23 November 2016 to 22 May 2017 (the **Period**) and should be read in conjunction with all previous reports in respect of the Group.
- 1.5 This report has been prepared in accordance with rule 18.2 of the Insolvency Rules (England and Wales) 2016.
- 1.6 The purpose of this report is to provide statutory and financial information about the Companies and to provide an update on the progress of the Administrations, including details of assets realised during the Period, details regarding the Administrators’ fees and the expected outcome for each class of creditor.
- 1.7 As a reminder an administrator of a company must perform their functions with a view to achieving one of the following statutory objectives:
- Objective 1: rescuing a company as a going concern;
 - Objective 2: achieving a better result for a company’s creditors as a whole than would be likely if a company were wound up (without first being in administration); or
 - Objective 3: realising property in order to make a distribution to one or more secured or preferential creditors.

AAI Realisations Limited (formerly Argent Adjusting and Investigations Limited) (**AAI**) and
Argent Risk Management Solutions Limited (**ARMS**)
Both in Administration (together the **Companies**)

- 1.8 In these cases the Administrators are pursuing the second statutory objective. Further details on the actions taken to achieve those objectives can be found in section 3 of this report.
- 1.9 Details of the Administrators' fees and disbursements incurred are detailed at Appendices D to F.
- 1.10 More information relating to the Administration process, Administrators' fees and creditors' rights can be found on AlixPartners' creditor portal (<http://www.alixpartnersinfoportal.com>). Log-in details to access this information can be found within the covering letter you have received.
- 1.11 If you require a hard copy of this report or have any queries in relation to the contents of this report or the Administrations generally, please contact the Parabis Team on 0161 838 4593, by email at parabis-inadministration@alixpartners.com, or write to AlixPartners' office at The Zenith Building, 26 Spring Gardens, Manchester, M2 1AB.

2. Summary of information for creditors

Estimated dividend for creditors

Description	Estimated debt £	Likely level of return £ or pence/£
Group		
Secured creditors:		
Super senior debt	6.5 million	6.5 million
First lien	38.2 million	19.5 million
Second lien	26.9 million	Nil
AAI		
Preferential creditors	8,344	100 pence/£
Unsecured creditors:		
Third party creditors	16.6 million	Less than one pence/£
Inter-company creditors	2.7 million	Less than one pence/£
ARMS		
Preferential creditors	1,014	100 pence/£
Unsecured creditors:		
Third party creditors	8.7 million	Less than one pence/£
Inter-company creditors	3.0 million	Less than one pence/£

Notes:

Secured creditors

The estimated level of debt is the debt owed to the secured creditors by the Group at the date of the Administrators' appointment.

The secured creditors' position reflects the total debt and return across the Group, which has joint and several liability for all companies in the Group who acceded to the debenture as detailed in section 4.

The return shown above is the estimated return based on current information, after costs of the Administrations. Due to improvements in the level of asset realisations across the Group, the estimated return has increased in the Period by £3.3 million but remains subject to change.

Preferential creditors

The Redundancy Payments Service (**RPS**) submitted claims of £8,344 and £1,014 into the Administrations of AAI and ARMS, respectively. The Administrators agreed the RPS' claims in full and dividends of 100 pence in the pound were issued by the Companies on 2 March 2017.

AAI Realisations Limited (formerly Argent Adjusting and Investigations Limited) (**AAI**) and
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Unsecured creditors

AAI Realisations

The directors' Statement of Affairs (**SOA**) detailed intercompany creditors of £2.7 million and third party creditors of £14.0 million.

As previously reported, the uplift in the estimated debt is due to the finalisation of the *pre-appointment VAT liability* which is a joint and several liability across seven Group companies. As a result, the total unsecured claims against AAI are estimated to be £19.3 million.

The estimated return to unsecured creditors is expected to be less than one pence in the pound. Further information is provided in section 4.

Argent Risk Management Solutions

The directors' SOA detailed total unsecured creditors of £11.7 million, made up of £3.0 million of intercompany claims and £8.7 million of third party claims. The estimated return to unsecured creditors is expected to be less than one pence in the pound. Further information is provided in section 4.

General

Funds available for distribution and dividend rates are based on estimated future realisations before taking into account the estimated costs of making the distributions and are therefore subject to change.

In respect of preferential or unsecured creditors, UK insolvency legislation stipulates that creditors of the same class should be treated equally. Hence the funds available for distribution are split on a pro-rata basis amongst all creditors of each class, regardless of the size of their claims.

For further information please refer to section 4 of this report.

3. Progress of the Administrations

- 3.1 In addition to their statutory objectives, the Administrators have duties imposed by insolvency and other legislation and their regulating professional bodies. The Administrators have set out information in respect of the progress of these duties in addition to that of the realisation of assets and distribution of available funds.
- 3.2 The detail provided is intended to provide users of this report with information to allow them to understand how the Administrators' fees and expenses as set out in Appendices D and E have been incurred, as well as the sensitivities that might be applicable to the Administrators' anticipated fees and expenses over the remainder of the Administrations.

Sales consideration

- 3.3 *As previously reported, on appointment the Administrators completed various pre-packaged sales of the Group's businesses to Premex Services Limited (**Premex**), Davies Group Limited (**Davies**) and Argent Health and Safety Limited (**AHS**). Full details are provided in the previous reports.*
- 3.4 The sales consideration in respect of AAI has been received in full and no further consideration will be received in respect of ARMS. Please refer to the asset realisation sections below for further details.

Transitional Services Agreement (TSA)

Overview and conclusion

- 3.5 As previously reported, to facilitate the sale of certain of the Group's businesses, it was agreed that all parties would enter into a TSA whereby central management services, such as facilities and payroll, would continue to be provided for a specified period of time.
- 3.6 The TSA was extended beyond its initial duration of six months for the benefit of two recipients whose migration plans involved the decommissioning and transition of existing IT equipment over a specified period, in order to comply with Data Protection Act requirements.
- 3.7 The decommissioning process was completed in January 2017 and all remaining IT equipment has been transferred. Two supplier accounts relating to Group decommissioning matters remain and will be settled shortly. It is anticipated all TSA matters will be finalised in the next couple of months.

Realisation of assets – AAI Realisations

Work in progress

- 3.8 As previously reported, Premex purchased work in progress (**WIP**) in respect of motor vehicle investigations cases and Davies purchased various other assets, including debtor balances and other WIP.

AAI Realisations Limited (formerly Argent Adjusting and Investigations Limited) (**AAI**) and Argent Risk Management Solutions Limited (**ARMS**)
Both in Administration (together the **Companies**)

Employee loans

- 3.9 Loans due from former employees to AAI totalled £6,421 on appointment and recoveries to date total £4,352.
- 3.10 Following an assessment of the ongoing recovery strategy and the level of collections to date, the Administrators took a commercial decision to draw recovery efforts to a close. No further realisations are anticipated from this source.

Nominal receipt

- 3.11 Bank interest of £356 has been received in the Period, bringing total interest to date to £1,328.

Realisation of assets – Argent Risk Management Solutions

Connected party transaction

- 3.12 As previously reported, the Administrators completed a sale of ARMS' assets to AHS, a company established by a former director of ARMS. Full details of the transaction were provided in the Administrators' Disclosure Report pursuant to SIP16.
- 3.13 The consideration in respect of the sale was entirely deferred, with AHS agreeing to remit 75% of recovered amounts to the Administrators over a 12 month period, with a guaranteed minimum consideration of £406,525.
- 3.14 An initial reconciliation of the debtor and WIP balances indicated the maximum realisations available were £600,441. The consideration received to date totals £596,611 and of this amount, £16,500 has been allocated to fixtures and fittings as set out in the Sale and Purchase Agreement. Following a review of the ongoing recovery strategy, the balances of the debtor and WIP collections were written off in the previous reporting period and there will be no further realisations from this source.

Nominal receipts

- 3.15 Bank interest of £176 has been received in the Period, bringing total interest to date to £427.

Intercompany receivables

- 3.16 As previously reported, the Companies are party to an intercreditor agreement dated 21 December 2011, subsequently amended on 22 June 2015 (the **Agreement**), between certain Group entities and the secured creditors. The result of the Agreement is that the secured creditors are entitled to the benefit of intercompany dividends paid to the parties subject to the Agreement.

AAI Realisations Limited (formerly Argent Adjusting and Investigations Limited) (**AAI**) and
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Both in Administration (together the **Companies**)

- 3.17 As previously reported, AAI is owed approximately £1.9 million from ARMS, LLP and PML whilst ARMS is owed £8,672 from LLP. These balances rank as unsecured claims in the Administrations of the relevant entities. ARMS and LLP are anticipated to issue unsecured creditor dividends of less than one pence in the pound and it is not anticipated that PML will have sufficient funds to enable a distribution in this regard. The timing of any unsecured distributions are dependent upon asset realisations at Group level, which remain ongoing.

VAT assessments

- 3.18 Full details of the VAT assessments raised by HMRC have been provided in the Administrators' previous reports.
- 3.19 In the Period, the Administrators have worked with HMRC to reconcile the final tax position of the Company and wider Group and all outstanding VAT returns covering the pre and post-appointment periods have been submitted. Following the completion of this exercise, it has been determined that no further VAT refunds are due to the Group.

Administration (including statutory reporting)

- 3.20 *In addition to their duties relating to realising and distributing the assets of the Companies, the Administrators must comply with certain statutory compliance matters in accordance with the Insolvency Act 1986. These include preparing bi-annual reports to creditors advising of the progress of the Administration and reporting to the secured creditors. The Administrators are responsible for liaising with HMRC to determine the final position in respect of corporation tax, PAYE, VAT and other taxes that may be owed by or to the Companies, and for filing tax returns for the duration of the Administrations.*
- 3.21 In order to ensure the matters of the Administrations are being progressed sufficiently, the Administrators have a duty to conduct periodic case reviews and complete case checklists. In addition, the Administrators' treasury function will also comply with cash accounting requirements including raising payments, processing journal vouchers and posting receipts, preparing bank reconciliations and statutory returns.
- 3.22 The time taken for statutory tasks is largely fixed, insofar as the cost of preparing a report to creditors or filing an annual return is similar for most cases, except where cases are very large or complex. Where the costs of statutory compliance and reporting to creditors exceeds the initial estimate, it will generally be because the duration of the case has been longer than expected, due to for example protracted realisation of assets, and therefore additional periodic reports have had to be prepared and distributed to stakeholders.

AAI Realisations Limited (formerly Argent Adjusting and Investigations Limited) (**AAI**) and
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Creditors (claims and distribution)

- 3.23 Details of the estimated outcome for creditors can be found in section 4.

Secured creditors

- 3.24 In the Period, the Administrators have maintained non-formal and verbal updates *with the secured creditors, together with a formal report prepared in January 2017*. The reports are prepared to provide updates on assets realisations and general progress on the Group's Administrations, including cash flow analyses to understand the estimated outcome for each class of creditor.

Preferential creditors

- 3.25 In the Period, the Administrators agreed the preferential claims of the Companies in full and issued dividends of 100 pence in the pound on 2 March 2017.

Unsecured creditors

- 3.26 The Administrators have continued to respond to general creditor queries and collate claims upon receipt.

AAI Realisations Limited (formerly Argent Adjusting and Investigations Limited) (**AAI**) and
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 Both in Administration (together the **Companies**)

4. Estimated outcome for creditors

- 4.1 The below table details the Group lending at the date of the Administrators' appointment, which was previously updated to include the results of a reconciliation completed shortly after appointment.

Description	Group financing (£m)	Total (£m)
Super senior		
Cross Ocean Partners (COP)	6.5	6.5
First lien		
Lloyds Banking Group (LBG)	16.1	
Royal Bank of Scotland (RBS)	8.5	
Cross Ocean Partners (COP)	13.6	38.2
Second lien		
Ares Management (AM)	26.9	26.9
Loan notes		
Duke Street LLP (DS)	43.2	
Vendor loan notes	23.9	
Management loan notes	43.1	110.2
Total Group lending		181.8

Secured creditors

- 4.2 LBG acts as security agent under the facilities agreement between the syndicated lenders LBG, RBS, COP and AM (together the **Secured Creditors**).
- 4.3 Following appointment, the Administrators investigated the unsecured loan notes and confirmed that these are unsecured against companies in the wider group, being Trilliam Intermediate Limited and Trilliam Loanco Limited.
- 4.4 The parent company, Trilliam Midco Limited, originally granted a debenture dated 21 December 2011 to the security agent. A total of 13 of the wider group companies subsequently acceded to this by way of additional charges on 12 September 2012. This included the Companies.
- 4.5 The security agent subsequently hedged its debt under an intercreditor agreement dated 21 December 2011 with AM, Santander UK Plc and RBS. COP bought into the syndicate in June 2015 having purchased the debt originally held by Santander UK Plc.
- 4.6 COP extended a further £6.5 million in June 2016 on a super senior basis, meaning it has an elevated priority of payment in relation to the other secured debt. The super senior debt due to COP of £6.5 million has been paid in full from fixed charge realisations in ARL.

AAI Realisations Limited (formerly Argent Adjusting and Investigations Limited) (**AAI**) and
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Both in Administration (together the **Companies**)

- 4.7 The debt due to the first and second lien lenders at the date of appointment totalled £66.9 million. Following a review of funds held in various company/client bank accounts, the sum of £1.8 million was identified as available for the Secured Creditors under set-off. The revised total secured first and second lien debt therefore stands at £65.1 million across the Group.
- 4.8 To date, distributions totalling £572,550 and £251,432 have been issued to the first lien lenders by AAI and ARMS, respectively. Based on current information and realisations to date, it is estimated that the first lien lenders will receive a total return of £19.5 million across the Group, which represents an increase of £3.3 million since the last report. This number is based on estimated future realisations, therefore the final return is likely to change. The first lien lenders will suffer a shortfall on their lending.
- 4.9 The second lien lenders will not receive a distribution on their lending.
- 4.10 The secured creditors also benefit from the Agreement as detailed at section 3.16, and returns from this source are included in the above figures.

Preferential creditors

- 4.11 As previously reported, the RPS submitted claims of £8,344 and £1,014 into the Administrations of AAI and ARMS, respectively.
- 4.12 The Administrators agreed the RPS' claims in full and dividends of 100 pence in the pound were issued by the Companies on 2 March 2017.

Unsecured Creditors' Fund

- 4.13 Where there is a floating charge which was created on or after 15 September 2003, the Administrators are required to create a fund from the Company's net property available for the benefit of unsecured creditors (**Unsecured Creditors' Fund**), commonly known as the 'Prescribed Part'.

AAI Realisations

- 4.14 Based on present information, the net property of AAI is estimated to be £156,000, arising from which will be a Prescribed Part fund of £34,200. Consequently, a dividend of less than one pence in the pound will be available to the unsecured creditors of AAI.

Argent Risk Management Solutions

- 4.15 Based on present information, the net property of ARMS is estimated to be £338,000, arising from which will be a Prescribed Part fund of £70,600. Consequently, a dividend of less than one pence in the pound will be available to the unsecured creditors of ARMS.

AAI Realisations Limited (formerly Argent Adjusting and Investigations Limited) (**AAI**) and
Argent Risk Management Solutions Limited (**ARMS**)
Both in Administration (together the **Companies**)

5. What happens next

Creditors' rights

- 5.1 Within 21 days of the receipt of this report, a secured creditor, or an unsecured creditor (with the agreement of at least 5% of the value of the unsecured creditors) may request in writing that the Administrators provide further information about their fees or expenses (other than pre-administration costs) which have been itemised in this progress report.
- 5.2 Any secured creditor, or an unsecured creditor (with the agreement of at least 10% of the value of unsecured creditors) may, within eight weeks of receipt of this report, make an application to court on the grounds that the basis fixed for the Administrators' fees is inappropriate, or that the fees charged or the expenses incurred by the Administrators during the period of this report are excessive.

Next report

- 5.3 The Administrators are required to provide a progress report within one month of the end of the next six months of the Administrations, or earlier if the Administrations have been finalised. For details of the proposed exit routes please see Appendix G.

For and on behalf of
The Companies

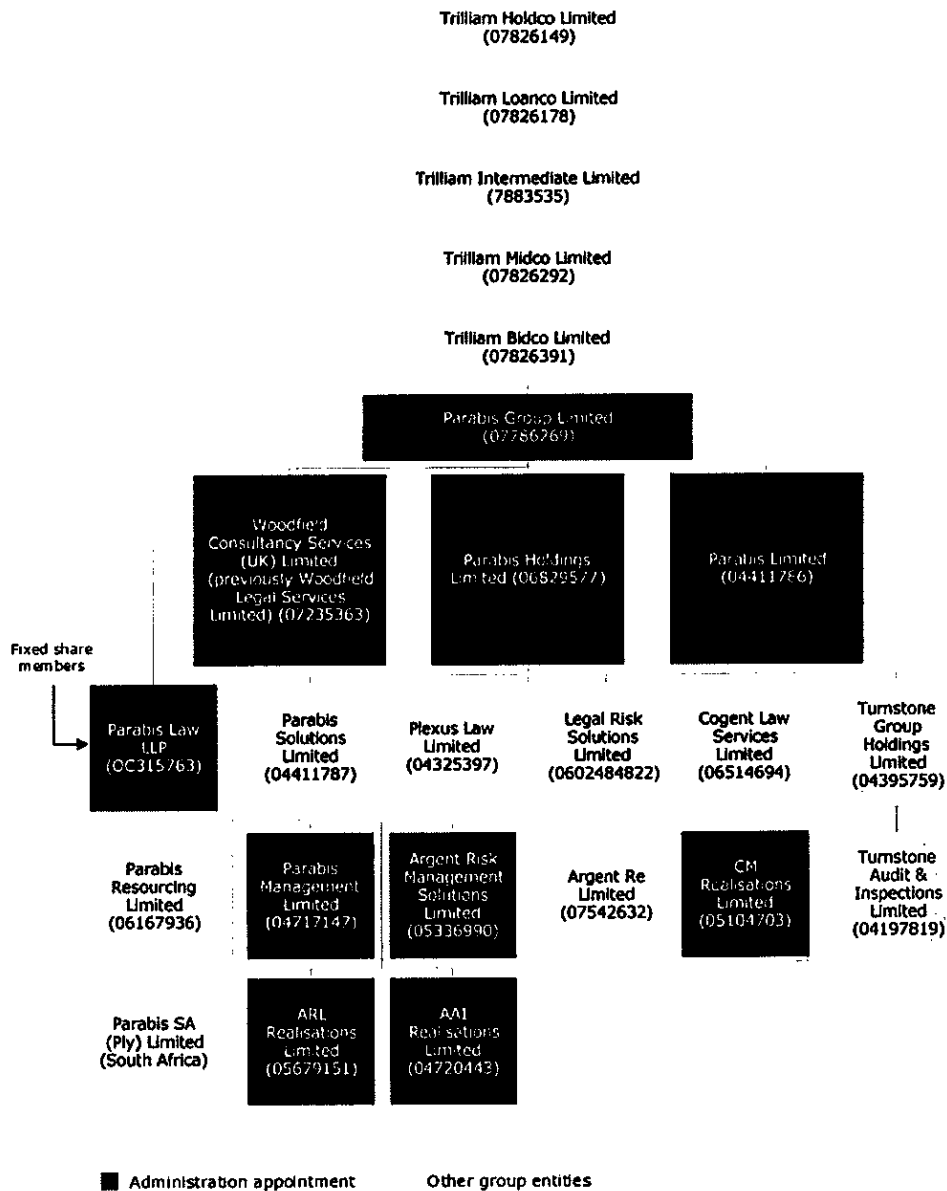


Benjamin Browne
Administrator

Encs

AAI Realisations Limited (formerly Argent Adjusting and Investigations Limited) (**AAI**) and
 Argent Risk Management Solutions Limited (**ARMS**)
 Both In Administration (together the **Companies**)

Appendix A. Group structure



AAI Realisations Limited (formerly Argent Adjusting and Investigations Limited) (**AAI**) and
 Argent Risk Management Solutions Limited (**ARMS**)
 Both in Administration (together the **Companies**)

Appendix B. Statutory information

Company information – AAI Realisations

Company name	AAI Realisations Limited (formerly Argent Adjusting and Investigations Limited)
Registered number	04720443
Registered office	The Zenith Building, 26 Spring Gardens, Manchester, M2 1AB
Former registered office	Renaissance, 12 Dingwall Road, Croydon, CR0 2NA
Trading address	Offices nationwide
Trading names	Argent Liability Adjusters and Argent Investigations
Court details	High Court of Justice, Chancery Division, Companies Court
Court reference	CR-2015-009048

Company information – Argent Risk Management Solutions

Company name	Argent Risk Management Solutions Limited
Registered number	05336990
Registered office	The Zenith Building, 26 Spring Gardens, Manchester, M2 1AB
Former registered office	Renaissance, 12 Dingwall Road, Croydon, CR0 2NA
Trading address	Offices nationwide
Trading names	Argent Liability Adjusters and Argent Investigations
Court details	High Court of Justice, Chancery Division, Companies Court
Court reference	CR-2015-009049

Appointor's information

Name	Address	Position
Jason Powell	c/o Renaissance, 12 Dingwall Road, Croydon, Surrey, CR0 2NA	Director

AAI Realisations Limited (formerly Argent Adjusting and Investigations Limited) (**AAI**) and
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Administrators' information

Name	Address	IP number	Name of authorising body
Peter Mark Saville	AlixPartners, 6 New Street Square, London, EC4A 3BF	009029	Insolvency Practitioners Association
Benjamin James Browne	AlixPartners, Cornerstone, 107 West Regent Street, Glasgow, G2 2BA	014190	Insolvency Practitioners Association
Anne Clare O'Keefe	AlixPartners, The Zenith Building, 26 Spring Gardens, Manchester, M2 1AB	008375	Insolvency Practitioners Association

In accordance with paragraph 100(2) of schedule B1 of the Insolvency Act 1986, all functions of the Administrators are to be exercised by any or all of the Administrators. All references to the Administrators should be read as the Joint Administrators.

Extension of Administrations

The Administrations have been extended for a period of 12 months with the consent of the Companies' secured and preferential creditors and the Administrations will end on or before 22 November 2017. It is anticipated that a further extension will be required to finalise all outstanding matters in the Administrations.

AAI Realisations Limited (formerly Argent Adjusting and Investigations Limited) (AAI) and
Argent Risk Management Solutions Limited (ARMS)
Both in Administration (together the Companies)

Appendix C. Receipts and Payments Accounts for the period 23 November 2016 to 22 May 2017 and Cumulative Accounts for the period since appointment

AAI Realisations

Statement of Affairs £	Period £	Cumulative £
Fixed charge assets		
Receipts		
1 Intellectual property	-	1
1 Goodwill	-	1
Balance of fixed charge assets	-	2
Floating charge assets		
Receipts		
1 Customer records	-	1
1 Employee records	-	1
1 Specified contracts	-	1
1 Fixtures and fittings	-	1
6,331,499 VAT assessments	-	-
Uncertain Intercompany receivables	-	-
850,000 Book debts	-	850,000
501,912 WIP:		
Motor Investigations	-	131,922
Other	-	369,990
Employee loans	-	4,352
Contribution to property costs	-	41,868
Rates refund	-	4,945
Utility refund	-	3
Bank interest	356	1,328
Salary funding	-	65,697
Sundry receipts	-	600
	356	1,470,709
Payments		
Pre-administration costs:		
Administrators' fees	(486)	82,415
Administrators' disbursements	486	486
Agent's/valuer's fees	-	2,617
Administrators' fees	(23,356)	50,999
Category 1 disbursements:		
Stationery and postage	780	1,606
Statutory advertising	-	85
Employee claim agent's fees	-	60
Legal fees	-	7,360
Legal disbursements	-	231
Pre-appointment employee costs	-	159,064
Post-appointment employee costs	-	65,698
Management charges	-	138,769
Rent and service charges	-	30,084
Rates	-	7,782
Utilities	-	3,947
Bank charges	16	99
	22,560	(551,302)
Distributions		
Preferential creditor:		
Redundancy payments service, 100p/£, 02/03/17	8,344	8,344
Floating chargeholder	322,550	572,550
	(330,894)	(580,894)
Balance of floating charge assets	(307,978)	338,513
Total balance		338,515
Represented by		
Interest bearing accounts		338,465
VAT receivable		50
		338,515

Note: The above is subject to small rounding differences.

AAI Realisations Limited (formerly Argent Adjusting and Investigations Limited) (**AAI**) and
 Argent Risk Management Solutions Limited (**ARMS**)
 Both in Administration (together the **Companies**)

Argent Risk Management Solutions

Statement of Affairs £	Period £	Cumulative £
Fixed charge assets		
Receipts		
Goodwill	-	1
Balance of fixed charge assets	-	1
Floating charge assets		
Receipts		
Fixtures and fittings	-	16,500
107,274 Book debts	-	157,314
299,252 WIP collection	-	422,797
Cash at bank	-	968
Salary funding	-	18,743
Bank interest	176	427
	176	616,749
Payments		
Pre-administration costs:		
Administrators' fees	(139)	23,547
Administrators' disbursements	139	139
Agent's/valuer's fees	-	243
Administrators' fees	-	42,308
Category 1 disbursements:		
Stationery and postage	286	503
Statutory advertising	17	102
Employee claim agent's fees	-	60
Legal fees	-	6,908
Legal disbursements	-	213
Irrecoverable VAT	(34)	-
Pre-appointment employee costs	-	47,793
Post-appointment employee costs	-	18,743
Management charges	-	30,223
Bank charges	3	27
	(272)	(170,809)
Distributions		
Preferential creditor:		
Redundancy payments service, 100p/£, 02/03/17	1,014	1,014
Floating chargeholder	151,432	251,432
	(152,446)	(252,446)
Balance of floating charge assets	(152,542)	193,494
Total balance		193,495
Represented by		
Interest bearing accounts		193,495
		193,495

Note: The above is subject to small rounding differences.

AAI Realisations Limited (formerly Argent Adjusting and Investigations Limited) (**AAI**) and
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Both in Administration (together the **Companies**)

Appendix D. Administrators' fees and pre-administration costs

Fees

A copy of 'A Creditors' Guide to Administrations' can be downloaded from AlixPartners' creditor portal (<http://www.alixpartnersinfoportal.com>). If you would prefer this to be sent to you in hard copy please contact the Administrators and they will forward a copy to you.

Approval of the Administrators' fees was sought in accordance with insolvency legislation. On 12 February 2016, the secured and preferential creditors approved that the basis of the Administrators' fees be fixed by reference to the time properly spent by the Administrators and their staff on matters arising in the Administration.

AAI Realisations

Fees of £50,999 have been drawn on account with the written consent of the secured creditors.

Argent Risk Management Solutions

Fees of £42,308 have been drawn on account with the written consent of the secured creditors.

Administrators' fee estimate

The fee estimates were originally provided when the bases of the Administrators' fees were approved. A copy of those estimates of the anticipated amount of work and the costs associated with them are set out below.

AAI Realisations

Activity category	Hours anticipated	Blended rate per hour £	Anticipated cost £
Trading	15	336	5,050
Realisation of assets	4	428	1,714
Administration (including statutory reporting)	75	248	18,590
Investigations	12	262	3,150
Creditors (claims and distribution)	72	313	22,495
Total	178	286	50,999

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As previously reported, the Administrators were of the view the above estimate was insufficient to complete their duties. A copy of the estimate of the additional work required is set out below.

Activity category	Hours anticipated	Blended rate per hour £	Anticipated cost £
Realisation of assets – employee loans and VAT assessments	44	476	20,955
Administration (including statutory reporting)	148	317	46,915
Creditors (claims and distribution)	149	352	52,415
Total	341	353	120,285

The Administrators are required to seek the approval of the increase in their fee estimate from the creditors originally responsible for approving the basis of remuneration. In this case, following the payment of preferential debts in full, that is the secured creditors.

The approval of the revised estimate will be sought directly from the secured creditors prior to drawing any fees in excess of the initial estimate which has already been approved.

Argent Risk Management Solutions

Activity category	Hours anticipated	Blended rate per hour £	Anticipated cost £
Trading	16	449	7,180
Realisation of assets	50	424	21,194
Administration (including statutory reporting)	87	317	27,545
Investigations	10	291	2,910
Creditors (claims and distribution)	87	317	27,545
Total	236	326	76,999

The above estimates were based on information available to the Administrators at the time the approval of their fee bases were sought.

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Administrators' details of time spent to date

AAI Realisations

The Administrators' time costs for the Period are £55,966. This represents 149 hours at an average rate of £376 per hour. Detailed below is a Time Analysis for the Period which provides details of the costs incurred by area of activity.

Activity category	Hours incurred	Average rate per hour £	Time cost for the Period £	Cumulative time cost £
Trading	-	-	-	91,206
Realisation of assets	20.6	352	7,253	62,446
Administration (including statutory reporting)	110	384	42,235	129,766
Investigations	-	-	-	1,836
Creditors (claims and distribution)	18.2	356	6,478	9,341
Total	148.8	376	55,966	294,595

Argent Risk Management Solutions

The Administrators' time costs for the Period are £32,517. This represents 89 hours at an average rate of £365 per hour. Detailed below is a Time Analysis for the Period which provides details of the costs incurred by area of activity.

Activity category	Hours incurred	Average rate per hour £	Time cost for the Period £	Cumulative time cost £
Trading	-	-	-	7,078
Realisation of assets	14.4	346	4,977	35,733
Administration (including statutory reporting)	61.8	376	23,212	114,044
Investigations	-	-	-	2,073
Creditors (claims and distribution)	12.8	338	4,328	7,625
Total	89	365	32,517	166,553

Should any matters arise, such as investigatory matters and/or additional realisable assets, further time will be incurred dealing with such matters. Similarly if the Administrators encounter any protracted realisations, such as TSA extensions for specific purchasers in this instance, further time will be incurred in finalising matters. If applicable, the Administrators will advise creditors in future communications.

Details of the progress of the Administrations to date, and matters that are outstanding or partially complete, together with an explanation of why the work was undertaken are set out in section 3.

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Pre-administration costs

AAI Realisations

Name of recipient	Brief description of services provided	Amount charged £	Amount paid £	Amount unpaid £
The Administrators	Marketing of AAI and negotiation of the sale to Davies and Premex	225,391	123,503*	101,888
The Administrators	Disbursements	486	486*	-
Agent (Hilco Capital Limited)	Tangible asset valuations	673	673	-
Agent (Colliers International UK)	Lease valuations	1,944	1,944	-
Lawyer (Hogan Lovells LLP)	Legal fees	8,000	-	8,000
Total		236,494	126,606	109,888

Argent Risk Management Solutions

Name of recipient	Brief description of services provided	Amount charged £	Amount paid £	Amount unpaid £
The Administrators	Marketing of ARMS and negotiation of the sale to AHS	64,399	35,287*	29,112
The Administrators	Disbursements	139	139*	-
Agent (Hilco Capital Limited)	Tangible asset valuations	243	243	-
Lawyer (Hogan Lovells LLP)	Legal fees	8,000	-	8,000
Total		72,781	35,669	37,112

*Please note that the amounts of the Administrators' fees which have been paid include pre-appointment payments of £41,088 and £11,740 which were made outside the Administration estates of AAI and ARMS, respectively. Consequently, the above total amounts paid are not reflected in the respective Receipts and Payments Accounts at Appendix C.

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Appendix E. Administrators' expenses and disbursements

Expenses of the Administrations

The estimate of expenses anticipated to be incurred by the Administrators from third parties whilst dealing with the Administrations were provided to creditors in the Proposals; a copy of those estimates are set out below.

	AAI £	ARMS £
Legal costs	15,000	15,000
Insurance costs	1,225	-
Bank charges	500	500
Total	16,725	15,500

Current position of Administrators' expenses

Analyses of the costs paid to date, together with those incurred but not paid as at the end of the Period is provided below.

AAI Realisations

	Paid in prior period £	Paid in the Period £	Incurred but not paid £	Cost to date £
Legal fees	7,360	-	1,820	9,180
Employee agent's fees	60	-	-	60
Insurance costs	-	-	2,500	2,500
Total	7,420	-	4,320	11,740

Argent Risk Management Solutions

	Paid in prior period £	Paid in the Period £	Incurred but not paid £	Cost to date £
Legal fees	6,908	-	1,080	7,988
Employee agent's fees	60	-	-	60
Insurance costs	-	-	300	300
Total	6,968	-	1,380	8,348

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Administrators' disbursements

A copy of the analyses of anticipated disbursements previously provided are set out below. The actual expenses may be found in the Receipts and Payments Accounts at Appendix C.

	AAI £	ARMS £
Category 1 disbursements:		
Specific penalty bond	225	225
Statutory advertising	170	170
Storage	103	103
Stationery and postage	1,660	484
Telephone charges	1,000	1,000
Total	3,158	1,982

Category 1 disbursements of £1,691 and £605 have been drawn on account in AAI and ARMS, respectively. Approval to draw category 2 disbursements was given by the secured and preferential creditors on 12 February 2016; however, none have been drawn to date.

Appendix F. Additional information in relation to the Administrators' fees

Policy

Detailed below is AlixPartners' policy in relation to:

- staff allocation and the use of sub-contractors;
- professional advisors; and
- disbursements.

Staff allocation and the use of sub-contractors

The Administrators' general approach to resourcing their assignments is to allocate staff with the skills and experience to meet the specific requirements of the case.

The case team will usually consist of a managing director, a director or vice president, an associate and an analyst. The exact case team will depend on the anticipated size and complexity of the assignment and the experience requirements of the assignment. On larger, more complex cases, several staff at all grades may be allocated to meet the demands of the case. The Administrators' charge-out rate schedule overleaf provides details of all grades of staff.

With regard to support staff, time spent by treasury staff in relation to tasks such as recording transactions and dealing with bank accounts is charged but secretarial time is only recovered if a large block of time is incurred, eg report compilation and distribution.

The following service is being provided on these assignments by an external sub-contractor.

Service type	Service provider	Basis of fee arrangement	AAI cost to date £	ARMS cost to date £
Employee claim processing	INSOL Group Limited	Fixed fee plus additional rate per employee	60	60

Professional advisors

On these assignments the Administrators have used the professional advisors listed below. The Administrators have also indicated the basis of their fee arrangement with them, which is subject to review on a regular basis.

Name of professional advisor	Basis of fee arrangement
Hogan Lovells International LLP (legal advice)	Hourly rate and disbursements
Willis Towers Watson Limited (insurance)	Risk based premium
Colliers International UK (valuation and disposal advice)	Fixed fee
Hilco Capital Limited (valuation and disposal advice)	Fixed fee

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The Administrators' choice was based on their perception of the professional advisors' experience and ability to perform this type of work, the complexity and nature of the assignment and the basis of their fee arrangement with them.

Disbursements

Category 1 disbursements do not require approval by creditors. Category 1 disbursements may include external supplies of incidental services specifically identifiable to the case eg postage, case advertising, invoiced travel and external printing, room hire and document storage. Any properly reimbursed expenses incurred by the Administrators and their staff will also be chargeable.

Category 2 disbursements do require approval prior to being paid and will be drawn in accordance with the approval given, they may include business mileage for staff travel - charged at the rate of 45 pence per mile.

Charge-out rates

A schedule of AlixPartners' hourly charge-out rates for this assignment effective from 1 January 2017, together with those applicable prior to that date, are detailed below.

Description	Rates pre 1 January 2017 £	Rates from 1 January 2017 £
Managing director	595-650	615-675
Director	570	590
Vice president	430-480	495
Associate	350-430	365-445
Analyst	200-350	210-365
Treasury and support	95-230	100-240

Appendix G. Extensions and exit routes

Extensions

The Administrations were due to end automatically on 22 November 2016. However, as it was not possible to conclude all outstanding matters in the Administrations prior to this date, the Administrators sought consent from the Companies' creditors to extend the Administrations for a period of 12 months. Creditor consent was obtained on 6 July 2016; therefore, the Administrations are due to expire on 22 November 2017. It is likely that further extensions will be required to finalise all outstanding matters in the Administrations.

Dissolution of the Companies

The Companies have no property to permit distributions to their unsecured creditors, other than by way of the Unsecured Creditors' Funds. The Administrators will therefore file notices for each of the Companies, together with their final progress report, at court and with the Registrar of Companies for dissolution of the Companies. The Administrators will send copies of these documents to the Companies and their creditors. The appointments will end following the registration of the notices by the Registrar of Companies.