Liquidator's Progress Report

Pursuant to Sections 92A, 104A and 192 of the Insolvency Act 1986

S.192

To the Registrar of Companies

Company Number

05283169

Name of Company

(a) Insert full name of company (a) 24 Se7en Support Services Limited

Limited

(b) Insert full name(s) and address(es)

We (b)

Richard Brewer

Baker Tilly Restructuring and

Recovery LLP

25 Farringdon Street London EC4A 4AB and Matthew Robert Haw

Baker Tilly Restructuring and Recovery

LLP

25 Farringdon Street London EC4A 4AB

the Joint Liquidators of the company attach a copy of our Progress Report under section 192 of the Insolvency Act 1986

The Progress Report covers the period from 2 August 2013 to 1 August 2014

Signed

Date

29914

Presenter's name, address and reference (if any)

Baker Tilly Restructuring and Recovery LLP,

Ref RPB/MRH/JFW/JH/DJP/1045264



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#225

IN THE MATTER OF

24 SE7EN SUPPORT SERVICES LIMITED - IN CREDITORS' VOLUNTARY LIQUIDATION ("THE COMPANY")

JOINT LIQUIDATORS' PROGRESS REPORT 29 SEPTEMBER 2014

MATTHEW ROBERT HAW AND RICHARD BREWER JOINT LIQUIDATORS

BAKER TILLY RESTRUCTURING AND RECOVERY LLP

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1. PURPOSE OF REPORT

This report has been prepared in accordance with insolvency legislation to provide creditors, members and the Registrar of Companies with information relating to the progress of the Liquidation in the period from 2 August 2013 to 1 August 2014. This report should be read in conjunction with any previous reports that have been issued, copies of which are available on request.

This report has been prepared solely to comply with the statutory requirements of Section 104A of the Insolvency Act 1986 and Rule 4 49C of the Insolvency Rules 1986 (as amended). It has not been prepared for use in respect of any other purpose, or to inform any investment decision in relation to any debt or financial interest in the Company. Any estimated outcomes for creditors are illustrative and may be subject to significant change. Neither the Joint Liquidators nor Baker Tilly Restructuring and Recovery LLP accept any liability whatsoever arising as a result of any decision or action taken or refrained from as a result of information contained in this report.

2. PROGRESS OF THE LIQUIDATION IN THE PREVIOUS 12 MONTHS

2.1 Realisation of Assets

2.1.1 Sale of Business

In the previous Administration, the Joint Administrators sold the business and assets of the Company on 10 February 2012 Independent Agents, SIA Group, marketed the assets and recommended the sale to Teamwork (UK) Limited ("Teamwork"). Teamwork is a connected company by virtue of common directors and shareholders

The total consideration of £37,500 has been paid in full, with the final £4,250 being received into the Liquidation account. As such there was no action to take in the reporting period

2.1.2 Factored Book Debts

The Company factored the majority of its book debts and as a result these were assigned as security to Bibby Financial Services Limited ('Bibby'). Bibby continued to collect out the ledger until its debt was satisfied and its termination charges applied

Bibby were paid in full and subsequently transferred a surplus of funds to the Administration of £35,773 22 There are no further funds due from the factored book debts Again, there was therefore no action to take in the reporting period

2.1.3 Unfactored Book Debts

Accountancy and Administrative Services Limited ("AAS") were instructed to assist Teamwork in the collection of the unfactored book debts

Further to the office holders' report and proposals, after taking into account necessary adjustments, the revised value of the ledger at the date of appointment was £97,454 46 Funds received in the Administration totalled £70,832 53 which exceeded the original recovery estimate of £62,042.00.

The remaining book debts are deemed uncollectable. The Joint Liquidators are reviewing the possibility of claiming VAT bad debt relief on the uncollectable book debt ledger.

2.1.4 Licence to Occupy

The Joint Administrators granted Teamwork a Licence to Occupy at the premises at 20a Peach Street, Wokingham for a limited period whilst they liaised with the landlord regarding an assignment of the lease.

The Joint Administrators eventually assigned the lease to Teamwork have remitted funds in the sum of £1,158.84 to meet its rent obligations due under the Licence to Occupy

2.1.5 Administration Surplus

Surplus funds of £81,087 65 were transferred to the Liquidation

Joint Administrators' remuneration of £33,583 34 and expenses of £193 10 were paid from the Liquidation account

2.2 Investigations

In accordance with our statutory obligations, the Joint Liquidators have filed the appropriate documentation with the Department for Business, Innovation and Skills in relation to the conduct of the directors

2.3 Change in Joint Liquidator

The Company entered into Administration on 10 February 2012 and exited into Creditors' Voluntary Liquidation on 2 August 2012 The former Administrators, Colin David Wilson and Frank Wessely, were appointed as Joint Liquidators

By Court Order, Mr Wilson was removed as Joint Liquidator and Ian Malcolm Donald Graham Cadlock was appointed in his place, effective from 17 July 2014

A further Court Order dated 7 May 2014 appointed Richard Brewer and Matthew Robert Haw in place of Messrs Wessely and Cadlock A Notice to this effect was advertised in the London Gazette, and in accordance with the terms of the Order, any creditor was entitled to apply to Court to vary or discharge the Order within 21 days of that notice

3 ASSETS REMAINING TO BE REALISED

There are no assets remaining to be realised.

As mentioned in section 2 1 3, the Joint Liquidators are reviewing the potential claim for VAT bad debt relief in relation to the uncollectable book debt ledger. The quantum of any such claim is uncertain at this time

CREDITORS' CLAIMS AND DIVIDEND PROSPECTS

4.1 Secured Creditors

Bibby was granted a fixed and floating charge and assignment over the Company's book debts on 14 September 2011 Bibby was paid in full in the Administration through the direct collection of the book debts.

4.2 Preferential Creditors

The employees of the Company were transferred to the purchaser under the Transfer of Undertakings (Protection of Employment) regulations ("TUPE") thereby potentially mitigating / extinguishing any preferential claims against the Company

Since the appointment, I understand that one of these employees has made a claim through the Redundancy Payments Office

In addition there were a substantial number of contract workers and these individuals are not entitled to claim for wages and holiday pay as the directors maintain that these individuals were not Company employees They are therefore considered unsecured creditors in the Liquidation.

4.3 Unsecured Creditors

On 22 January 2014, a first and final distribution was declared of 3 94 pence in the £ to unsecured creditors No further dividend will be declared to unsecured creditors as the funds realised have already been distributed, used or allocated for defraying the expenses of the Liquidation

4.4 Prescribed Part

The "Prescribed Part" is a statutory amount, calculated as a percentage of net floating charge realisations, which entitles unsecured creditors to a share of realisations. This is calculated on a sliding scale up to maximum of £600,000 before costs

The Company granted a fixed and floating charge to Bibby on 14 September 2011 which was registered with the Registrar of Companies on 16 September 2011 As Bibby have been repaid in full from the assigned debts, there were no funds payable under their floating charge and therefore the prescribed part provisions did not apply

5 RECEIPTS AND PAYMENTS SUMMARY

Attached as Appendix B is a summary of the Joint Liquidators' receipts and payments for the period from 2 August 2013 to 1 August 2014

Receipts and payments are shown net of VAT, with any amount due to or from HM Revenue and Customs shown separately

6 COSTS AND JOINT LIQUIDATORS' REMUNERATION

6.1 Closure Costs in Prior Administration

Details of the actual costs incurred in closing the previous Administration are identified in the receipts and payments account. As mentioned, a surplus of £81,087 65 was transferred from the Administration to the Liquidation bank account.

6.2 Joint Liquidators' Remuneration and Disbursements

The Joint Liquidators' remuneration was approved on a time cost basis by creditors on 17 April 2012, in accordance with Rule 2 106 of the Insolvency Rules 1986 during the course of the Company's previous Administration proceedings. In accordance with Rule 4 127(5A) of the Insolvency Rules 1986, that basis continues to apply in the Liquidation proceedings. The Joint Liquidators have incurred time costs of £31,594 00 since the date of our appointment. Of this, a total £8,662 40 (plus VAT) has been paid and £22,931 60 remains outstanding

Approval was also given to the drawing of disbursements, including category 2 disbursements. Details of the current rates are attached at Appendix D

6.3 Remuneration and Disbursements incurred in the period from 2 August 2013 to 1 August 2014

Time costs of £6,986 00 have been incurred in the current period. An analysis of time incurred in the period is attached at Appendix G. Details of the sums drawn in respect of remuneration in the period covered by the report are shown on the receipts and payments account (appendix B)

Category 2 disbursements incurred in the period are detailed in Appendix E

7 JOINT LIQUIDATORS' STATEMENT OF EXPENSES

A statement of the expenses incurred during the period, is attached at Appendix F. This includes all expenses incurred by the Joint Liquidators in the period of the report irrespective of whether they have been paid or not and may include estimated amounts where actual invoices have not been received. The receipts and payments abstract at Appendix B sets out the expenses actually paid in the period, together with cumulative figures.

Detailed cost breakdown

Attached to this report are four Appendices relating to my costs on this assignment

- Appendix C A copy of Baker Tilly Restructuring and Recovery LLP's charging, expenses and disbursements policy statement,
- Appendix D Joint Liquidators' charge out and disbursement rates;
- Appendix E Category 2 disbursements table; and
- Appendix G Joint Liquidators' time cost analysis

The work that we do as Joint Liquidators is derived from the responsibilities placed upon us by the underlying legal and regulatory framework for work of this nature in general. The actual matters with which we are dealing are set out briefly in both this report and in our earlier reports to creditors.

We believe this case generally to be of average complexity and accordingly no extraordinary responsibility has to date fallen upon us as Joint Liquidators. The underlying basis of charging proposed to and approved by the creditors has been Baker Tilly Restructuring and Recovery LLP standard charge out rates. Baker Tilly Restructuring and Recovery LLP charge out rates have been reviewed periodically.

8 CREDITORS' RIGHT TO INFORMATION AND ABILITY TO CHALLENGE REMUNERATION AND EXPENSES

In accordance with the provisions of Rules 4 49E and 4 131 of the Insolvency Rules 1986 creditors have a right to request further information about remuneration or expenses and to challenge such remuneration or expenses

A request for further information must be made in writing within 21 days of receipt of this report

Any secured creditor, or any unsecured creditor with either the concurrence of at least 10% in value of the unsecured creditors (including that creditor) or the permission of the court, may apply to court that the remuneration charged, the basis fixed or expenses incurred by the liquidator are in all the circumstances excessive

A Creditors' Guide to Liquidators' Fees, which provides information for creditors in relation to the remuneration of a Liquidator, can be accessed by following the links within our website. Please note that a hard copy of any document uploaded to our website can be requested.

Any such challenge must be made no later than eight weeks after receipt of the report which first discloses the charging of remuneration or incurring of the expenses in question

The outstanding balance held will be used to defray the costs of the Liquidation. Should any funds be received in relation to the VAT bad debt relief claim, those funds will also be used to defray the outstanding costs of the Liquidation

Once the VAT bad debt relief claim is concluded, the Joint Liquidators will look to conclude the Liquidation

Should you have any further queries please do not hesitate to contact me

Richard Brewer

Restructuring and Recovery Director

Baker Tilly Restructuring and Recovery LLP

Joint Liquidator

Richard Brewer is licensed to act as an Insolvency Practitioner in the UK by the Insolvency Practitioners Association

Appendix A

COMPANY INFORMATION

Company Name	24 Se7en Support Services Limited
Joint Liquidators	Richard Brewer and Matthew Robert Haw
Date of Appointment	7 May 2014
Previous Joint Liquidators (with dates of appointment and cessation)	Colin David Wilson (2 August 2012 – 17 July 2013) Frank Wessely (2 August 2012 – 7 May 2014) Ian Malcolm Donald Graham Cadlock (17 July 2013 – 7 May 2014)
Company Number	05283169
Date of Incorporation	10 November 2004
Trading Name	N/A
Trading Address	Sterling House 5 Buckingham Place Bellfield Road West High Wycombe Buckinghamshire HP13 5HQ
Principal Activity	Cleaning Services
Registered Office	c/o Baker Tilly Restructuring and Recovery LLP 8 th Floor 25 Farringdon Street London EC4A 4AB

24 Se7en Support Services Limited (In Liquidation) Joint Liquidators' Abstract of Receipts & Payments

	Notes	From 02/08/2013 To 01/08/2014	From 02/08/2012 To 01/08/2014
ASSET REALISATIONS			
Office Furniture & Equipment		00 O£	£1,000 00
Motor Vehicles		00 O£	£3,000 00
Cleaning Equipment		00 O3	£250 00
Book Debts - Unfactored		£0 00	£11,584 53
Bank Interest Gross		£30 44	£115 02
Administration Surplus		00 O3	£81,087 65
		£30 44	£97,037 20
COST OF REALISATIONS			
Joint Administrators' Fees	2	£0 00	(£33,583 34)
Joint Administrators' Expenses	2	(£193 10)	(£193 10)
Joint Liquidators' Fees	2	(£2,750 00)	(£8,662 40)
Joint Liquidators' Expenses	2	(£10 00)	(£97 60)
Travel Expenses		£0 00	(£175 00)
Debt Collection Fees		£0 00	(£30,917 09)
Storage Costs		£0 00	(£452 88)
Statutory Advertising		(£84 60)	(£237 60)
Corporation Tax		(£16 92)	(£16 92)
Insurance of Assets		00 03	(£159 00)
		(£3,054 62)	(£74,494 93)
UNSECURED CREDITORS			
Trade & Expense Creditors		(£20,000 00)	(£20,000 00)
		(£20,000 00)	(£20,000 00)
BALANCE		(£3,024 18)	£2,542 27
DALANCE		120,024 10)	22,542.21
REPRESENTED BY			
VAT Receivable			£1,968 92
Allied Insh Bank account			£573 35
			£2,542 27

Notes

- The balance of funds shown is held on an interest bearing current account held at Allied Insh Bank
- At a meeting of creditors held by correspondence on 17 April 2012, the Joint Administrators' Proposals were approved, agreeing by creditors, that Office Holders' fees would be drawn on a time cost basis 2
- 3 The above statement is shown exclusive of VAT
- This schedule should be read in conjunction with the report to members and creditors dated 29 September 2014

Richard Brewer Joint Liquidator 29 September 2014

BAKER TILLY RESTRUCTURING AND RECOVERY LLP

CHARGING, EXPENSES AND DISBURSEMENTS POLICY STATEMENT

Charging policy

- Partners, directors, managers, administrators, cashiers, secretarial and support staff are allocated an hourly charge out rate which is reviewed from time to time
- Work undertaken by cashiers, secretarial and support staff will be or has been charged
 for separately and such work will not or has not also been charged for as part of the
 hourly rates charged by partners, directors, managers and administrators
- Time spent by partners and all staff in relation to the insolvency estate is charged to the estate.
- Time is recorded in 6-minute units at the rates prevailing at the time the work is done
- The current charge rates for Baker Tilly Restructuring and Recovery LLP London (exRSMT) are attached.
- Time billed is subject to Value Added Tax at the applicable rate, where appropriate
- It is the office holder's policy to ensure that work undertaken is carried out by the appropriate grade of staff required for each task, having regard to its complexity and the skill and experience actually required to perform it
- Baker Tilly Restructuring and Recovery LLP's charge out rates are reviewed periodically

Expenses and disbursements policy

- Only expenses and disbursements properly incurred in relation to an insolvency estate are re-charged to the insolvency estate
- Expenses and disbursements which comprise external supplies of incidental services specifically identifiable to the insolvency estate require disclosure to the relevant approving party, but do not require approval of the relevant approving party prior to being drawn from the insolvency estate. These are known as "Category 1" disbursements.
- Expenses and disbursements which are not capable of precise identification and calculation (for example any which include an element of shared or allocated costs) or payments to outside parties that the firm or any associate has an interest, have been approved by creditors prior to be being drawn from the insolvency estate. These are known as "Category 2" disbursements.
- A resolution to consider approving "Category 2" disbursements at the rates prevailing at the time the cost is incurred to Baker Tilly Restructuring and Recovery LLP London (exRSMT) has been approved by the creditors in accordance with the legislative requirements
- General office overheads are not re-charged to the insolvency estate as a disbursement
- Any payments to outside parties in which the office holder or his firm or any associate has an interest have been approved.
- Expenses and disbursements re-charged to or incurred directly by an insolvency estate are subject to VAT at the applicable rate, where appropriate

BAKER TILLY RESTRUCTURING AND RECOVERY LLP JOINT LIQUIDATORS' CURRENT CHARGE OUT AND CATEGORY 2 DISBURSEMENT RATES

HOURLY	CHARGE OUT RATES	
	Rates at commencement £	Current rates
Partner	380 to 495	485
Directors / Associate Directors	380 to 495	300 to 410
Manager	240 to 350	250 to 265
Assistant Managers	240 to 350	200 to 220
Administrators	120 to 240	145 to 180
Support staff	100 to 240	100 to 105

"CAT	TEGORY 2" DISBURSEMENT RATES
Internal room hire	£50-200 dependent on room
Subsistence	£25 per night (from 3 rd September 2013) £23 per night (up to 2 nd September 2013)
Travel (car)	38p per mile (up to and including 31 March 2010) 40p per mile (from 1 April 2010) 42 5p per mile (from 1 April 2011)
"Tracker" searches	£10 per case

JOINT LIQUIDATORS' CATEGORY 2 DISBURSEMENTS TABLE

Amounts paid or payable to the Office Hold holder or his firm or any		n which the office
Recipient, Type and Purpose	Paid	Unpaid
	£	£
NIL	NIL	NIL
Total	NIL	NIL

Appendix F

STATEMENT OF EXPENSES INCURRED BY THE JOINT LIQUIDATORS' IN THE PERIOD FROM 2 AUGUST 2013 TO 1 AUGUST 2014

Type and Purpose	Incurred in Period
Bonding	16 50
External Storage	60 00
Total	76.50

Appendix G

JOINT LIQUIDATORS' TIME COST ANALYSIS

FOR THE PERIOD FROM 2 AUGUST 2013 TO 1 AUGUST 2014

Please note that we have re-designed our SIP9 analysis table to provide a more detailed analysis of the grades of staff within the firm. Please note that this change does not alter the value of time costs recorded, purely the column within the table to which that time, and cost, has been allocated.

Restructuring & Recovery SIP9 Summary Level 2

For the period 01/08/2012 to 02/08/2013

From Administration and Planning Jan 2003 Case Management Post-appointment - general Receipts and Payments Tax Matters Total Investigations Investigations Assets - general/other Debtors & sales finance Total Total	Planning Int Int Thents Thents Aments Am	000 000	000			+-			-	
Inves	nt t- general /ments DDA Salana - Salan	100000000000000000000000000000000000000	000	•				,		
Case Managemen Post-appointment Receipts and Payi Tax Matters Total Investigations Total Realisation of Assets Assets - general/ Debtors & sales f Total	nt regeneral ments DDA Second	160000000000000000000000000000000000000	000		00	S 0	00	0.5	£ 120 00,	240 00
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Receipts and Payr Tax Matters Total Investigations Investigations Total Assets - general/ Debtors & sales f Total	ODA Service of the control of the co	000	00	00	0.0	2.0	0.0	5 0	£ 1,200 00	240 00
Tax Matters Total Investigations Investigations Investigations Total Assets - general/ Debtors & sales f Total	DDA	000000000000000000000000000000000000000	000	0.2	0.0	69	31	10 2 [†]	£ 2,207 00	216 37
Investigations Investigation	DDA.	000	000	60	00	00	000	် 60	£ 288 00	320 00
Investigations Investigations/CD Total Realisation of Assets Assets - general/ Debtors & sales f Total	DDA	000	00	31	00	231	68	317	£ 7,826 50	246 89
Investigations/CD Total Realisation of Assets Assets - general/ Debtors & sales f Total	DDA s	000				 	-	!		
Realisation of Assets Assets - general/ Assets - general/ Debtors & sales f	s vother	000	000	10	0.0	5.0	00	0 9	£ 1,495 00	249 17
Realisation of Assets Assets - general/ Debtors & sales f Total	s		00	101	0.0	109	00	0 9	£ 1,495 00	249 17
Realisation of Assets Assets - general/(Debtors & sales f Total	s (other		← ·			!	<u> </u>	,		
Assets - general/ Debtors & sales fi Total	/other		 	<u> </u>	 	 	 		 - 	
Debtors & sales fi Total		00	00	00	00	16	000	16	£ 348 00	217 50
Total	finance	15	00	00	00	15	0.0	30	£ 1,102 50	367 50
	! 	15	00	.00	000	31	0 0	46	£ 1,450 50	315 33
Conditons			- !		 	1		- 4	+	
Clearers		- 	. !	_	· · ·	1	_	!		
Employees		00	00	00	ō00	380	[†] 0 0	38 Oi	€ 9,108 00	239 68
Other Creditor Me	Other Creditor Meetings and Reports	00	00	00	00	160	0.0	16 0	£ 3,840 00	240 00
Unsecured Creditors	tors	0.0	00	00	0.0	3.7	0 0	3.7	£ 888 00	240 00
Total		00 ;	00	0.0	00	2 2 2	00	57.7	£ 13,836 00	239 79
,					_	6	- 6	-		
Total Time Cost (From Jan 2003)	n 2003) n Jan 2003)	. 1,474 50	00 0 ¥	£ 1,245 50	00 0 3	88 3 £ 21,228 00	00 099 3	£ 24,608 00	£. 24,606 00 i	240 08
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Total Hours	1	31	00	4 1	00	88 3	39	100 0	£ 24,608 00	246 08
Total Time Cost		£ 1,474 50	£ 0 00	£ 1,245 50	00 0 3	£ 21,228 00	£ 660 00	£ 24,608 00		
Average	1	475 65	000	303 78	00 0	238 79	169 23	246 08		

²⁴ Se7en Support Services Limited 1045264 / 704 - CCVL002 - Creditors' Voluntary Liquidation

Restructuring & Recovery SIP9 Summary Level 2

For the period 03/08/2013 to 01/08/2014

Репод	Hours Spent	Partners	Directors /	Managers	Assistant	Assistant Administrators	Assistants &	Total	Total	Average
	1		Associate		Managers		Support Staff	Hours	Time Costs	Rates
From	Administration and Planning					_				
Jan 2003	Case Management	00	0.5	0.5	00	42	0.5	57	£ 1,618 00	283 86
	Receipts and Payments	0.0	00	00	101	01	02	13	£ 242 50	186 54
	Tax Matters	00	0 0	0.5	00	23	0.5	<u>8</u>	£ 829 50	251 36
	Total	0 0	9 0	10	0	9.9	12	103	£ 2,690 00	261 17
	Realisation of Assets					 			:	
	Debtors & sales finance	00	0 0	000	0.0		00	0 5.	£ 120 00	240 00
	Total	00	00	- 00		0 2	000	0.5	£ 120 00	240 00
	Creditors				- -	_		1		
 .	Employees	00	00	00	0.5	1.8	00	23	£ 552 00	240 00
	Other Creditor Meetings and Reports	0 0	00	000	00	30	00	30	£ 720 00	240 00
	Unsecured Creditors	0 0	0.0	00	62	5.9	000	12 1	£ 2,904 00	240 00
	Total	00	00	00		107	00	17.4	£ 4,176 00	240 00
	Total Hours (From Jan 2003)	00	50	101	77	178.	- ¹ 2	282	.00 986'9 3	247 73
	Total Time Cost (From Jan 2003)	£ 0 00	£ 175 00	£ 350 00	£ 1,803 00	£ 4,272 00	£ 386 00	£ 6,986 00		1
Total Hours	7.	00	0.5	101	11	178	1		£ 6,986 00	247 73
Cost	-	£ 0 00	£ 175 00 [,]	£ 350 00	£ 1,803 00	£ 4,272 00	£ 386 00	£ 6,986 00		
Average Rates		00 0	350 00	350 00	234 16	240 00	321 67	247 73		1

²⁴ Se7en Support Services Limited 1045264 / 704 - CCVL002 - Creditors' Voluntary Liquidati