ABBREVIATED ACCOUNTS YEAR ENDED 30 SEPTEMBER 2013

Company Registration Number - 5229359

ANDREWS & COMPANY

Accountants & Tax Consultants

You consider that the company is exempt from an audit for the year ended 30 September 2013. You have acknowledged, on the balance sheet, your responsibilities for ensuring that the company keeps accounting records which comply with the Companies Act 2006, and for preparing accounts which give a true and fair view of the state of affairs of the company and of its profit or loss for the financial year.

In accordance with your instructions, we have prepared the accounts on pages 4 to 8 from the accounting records of the company and on the basis of information and explanations you have given us.

We have not carried out an audit or any other review, and consequently we do not express any opinion on these accounts.

26 June 2014

4 Grand Cinema Buildings Poole Road Bournemouth

BH4 9DW

ANDREWS & COMPANY Accountants & Tax Consultants

LOWER COST COMPLAINTS LIMITED Company Number - 5229359

Abbreviated balance sheet

30 September 2013

| | | 2013 | | 2012 | |
|---|-------|-------------------|---------|--------------------|-------------------|
| Fixed assets | Notes | £ | £ | £ | £ |
| Tangible assets Investments | 2 2 | | 824,469 | | 13,097 221,089 |
| | | | 824,469 | - | 234,186 |
| Current assets | | | | | |
| Debtors Cash at bank and in hand | _ | 309,072 41,778 | | 360,885 474,348 | |
| | | 350,850 | | 835,233 | |
| Creditors - Amounts falling due within one year | _ | 267,907 | _ | 381,584 | |
| Net current assets | | | 82,943 | | 453,649 |
| Total assets less current liabilities Creditors - Amounts falling | | | 907,412 | | 687,835 |
| due after more than one year | | | 20,954 | | - |
| Net assets | | | 886,458 | = | 687,835 |

LOWER COST COMPLAINTS LIMITED Company Number - 5229359

Abbreviated balance sheet

30 September 2013

| | | 2013 | 2012 |
|--|-------|----------------|----------------|
| | Notes | £ | £ |
| Capital and reserves | | | |
| Called up share capital Profit and loss account | 3 | 100 886,358 | 100 687,735 |
| Shareholders' funds | | 886,458 | 687,835 |

These abbreviated accounts have been prepared in accordance with the special provisions relating to companies subject to the small companies regime within Part 15 of the Companies Act 2006.

For the financial year ended 30 September 2013, the company was entitled to exemption from audit under section 477 of the Companies Act 2006; and no notice has been deposited under section 476.

The members have not required the company to obtain an audit.

The director acknowledges her responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of financial statements.

| Approved by the board | on 26 June 2014. |
|-----------------------|------------------|
| |) |
| Director |) NATASHA KIRK |

LOWER COST COMPLAINTS LIMITED Notes to the abbreviated accounts

For the year ended 30 September 2013

1. **Accounting policies**

The accounts have been prepared under the historical cost convention and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).

Tangible fixed assets and depreciation

Depreciation is provided, after taking account of any grants receivable, at the following annual rates in order to write off each asset over its estimated useful life:

Computer equipment - 50% straight line Fixtures and fittings - 25% reducing balance

No depreciation is provided on freehold land.

2. **Fixed assets**

| | Tangible fixed assets | Investments | Total |
|--|-----------------------------|--------------------------------|---------------------------------|
| | £ | £ | £ |
| Cost or valuation At 1 October 2012 Additions Disposals | 21,135 818,768 | 221,088 21,662 (242,750) | 242,223 840,430 (242,750) |
| At 30 September 2013 | 839,903 | | 839,903 |
| Depreciation At 1 October 2012 Charge for year | 8,036 7,398 | | 8,036 7,398 |
| At 30 September 2013 | 15,434 | | 15,434 |
| Net Book Values At 30 September 2013 | 824,469 ——— | | 824,469 |
| At 1 October 2012 | 13,097 | 221,089 | 234,186 |

Listed investments

Listed investments comprise investments which are listed on the London Stock Exchange.

LOWER COST COMPLAINTS LIMITED Notes to the abbreviated accounts

For the year ended 30 September 2013

| 3. | Called up share capital | 2013 | 2012 |
|----|--|------|------|
| | | £ | £ |
| | There was no change in share capital during the year. | | |
| | Allotted, called up and fully paid Ordinary shares of £1 each | 100 | 100 |

This document was delivered using electronic communications and authenticated in accordance with the registrar's rules relating to electronic form, authentication and manner of delivery under section 1072 of the Companies Act 2006.