In accordance with Rule 18.7 of the Insolvency (England & Wales) Rules 2016 and Sections 92A, 104A and 192 of the Insolvency Act 1986.

LIQ03

Notice of progress report in voluntary winding up



THURSDAY



A11 28/11/2019 COMPANIES HOUSE

#97

1	Company details	
Company number	0 5 1 3 4 9 1 5	→ Filling in this form Please complete in typescript or in
Company name in ful	New Hope Health & Home Care Services Ltd	bold black capitals.
2	Liquidator's name	1
Full forename(s)	Alan	
Surname	Clifton	
3	Liquidator's address	<u> </u>
Building name/numbe	Office 18 Hexagon House	
Street	Avenue Four, Station Lane	
		J
Post town	Witney	
County/Region		
Postcode	O X 2 8 4 B N	
Country		
4	Liquidator's name .	
Full forename(s)		Other liquidator Use this section to tell us about
Surname		another liquidator.
5	Liquidator's address 💣	
Building name/numbe		Other liquidator Use this section to tell us about
Street		another liquidator.
Post town		
County/Region		
Postcode		
Country		

LIQ03

Notice of progress report in voluntary winding up

6	Period of	f progress re	port		
From date	1 7	1 0	2 0 1 8		
To date	1 6	1 0	2 0 1 9		
7	Progress	report			
	The p	rogress report is	attached		
8	Sign and	date			······································
Liquidator's signature		Λ	$\alpha = 0$		
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LIQ03

Notice of progress report in voluntary winding up

Presenter information	Important information
You do not have to give any contact information, but if you do it will help Companies House if there is a query on the form. The contact information you give will be visible to searchers of the public record.	All information on this form will appear on the public record.
Alan Clifton	Where to send
Undebt.co.uk	You may return this form to any Companies House address, however for expediency we advise you to return it to the address below:
Office 18 Hexagon House	
Avenue Four, Station Lane	The Registrar of Companies, Companies House, Crown Way, Cardiff, Wales, CF14 3UZ. DX 33050 Cardiff.
Witney	
Postcode O X 2 8 4 B N	<i>l</i> Further information
DX	For further information please see the guidance notes on the website at www.gov.uk/companieshouse or email enquiries@companieshouse.gov.uk
07738674664	or email enquines@companieshouse.gov.uk
✓ Checklist	This form is available in an
We may return forms completed incorrectly or	alternative format. Please visit the
with information missing.	forms page on the website at
Please make sure you have remembered the	www.gov.uk/companieshouse
following: The company name and number match the	
information held on the public Register.	
☐ You have attached the required documents.	
Tou have signed the form.	
You have signed the form.	

Annual Progress Report

NEW HOPE HEALTH & HOME CARE SERVICES LTD - IN CREDITORS' VOLUNTARY LIQUIDATION

Content

- Executive Summary
- · Administration and Planning
- Enquires and Investigations
- Creditors
- Fees and Expenses
- Creditors' Rights
- EC Regulations
- Conclusion

Appendices

- Appendix I Statutory Information
- Appendix II Receipts and Payments account for the period 17 October 2018 to 16 October 2019
- Appendix III Detailed list of work undertaken in the period
- Appendix IV Time cost information for period 17 October 2018 to 16 October 2019
- Appendix V Time costs summary for period & cumulative
- Appendix VI Expenses summary for period & cumulative

EXECUTIVE SUMMARY

A summary of key information in this report is detailed below.

Assets

Asset	Estimated to realise per Statement of Affairs	Realisations to date	Anticipated future realisations	Total anticipated realisations
Book Debts		4,873.80	0.00	4,873.80
Bank Interest		2.60	0.00	2.60
Outstanding Consideration		4,874.00	0.00	4,874.00
Funds from Administration		4,283.70	0.00	4,283.70
Recoveries		13,387.00	Uncertain	Uncertain
Total	0.00	27,421.06	Uncertain	Uncertain

Expenses

Expense	Expense incurred to date	Anticipated further expense to closure	Total anticipated expense
Liquidator's fees	750.00	Uncertain	Uncertain
Solicitors' fees	10,860.47	Uncertain	Uncertain
Administration fees	3,900.00	0.00	3,900.00
Debt Collection Fee	75.00	0.00	75.00
Case Management Fee	185.00	0.00	185.00
Professional Fees	69.56	0.00	69.56
Statutory Advertising	63.50	0.00	63.50
Mediator	2,400.00	0.00	2,400.00
Counsels Fees	6,000.00	0.00	6,000.00
All other expenses	197.23	500.00	697.23

Dividend prospects

Creditor class	Distribution / dividend paid to date	Anticipated distribution / dividend, based upon the above
Secured creditor	N/A	N/A
Preferential creditors	N/A	N/A
Unsecured creditors	nil	Uncertain

Summary of key issues outstanding

- As previously reported the Liquidator was seeking mediation over several claims against the
 directors and associated parties. A settlement was reached in April 2018 the terms of which
 are subject to a confidentiality clause. As part of the settlement £5,000 a month was to be
 received for 12 months at which a lump sum was to be paid. Unfortunately following the last
 progress report no further payments were received. The matter is now back with the
 liquidator's solicitors to recover the debt.
- Assuming the settlement agreement is paid in full the Liquidator will need to agree creditors' claims and pay a dividend.
- Obtaining clearance and closure procedure.

Closure

Due to the issues outstanding as listed above, it is difficult to estimate the timing of any dividend to unsecure creditors and the closure of the liquidation.

ADMINISTRATION AND PLANNING

Statutory information

Statutory information may be found at Appendix I.

The Liquidator is required to meet a considerable number of statutory and regulatory obligations. Whilst many of these tasks do not have a direct benefit in enhancing realisations for the insolvent estate, they assist in the efficient and compliant progressing of the administration of the case, which ensures that work is carried out to high professional standards. A detailed list of these tasks may be found in Appendix III.

Progress report.

Other administration tasks

During the Review Period, the following material tasks in this category were carried out:

- Case reviews;
- Strategy reviews; and
- Checklists

ENQUIRES AND INVESTIGATIONS

I have reported previously on my investigations. As reported on above this had resulted in a settlement agreement following mediation. Payments under the agreement have not been received and solicitors have been instructed to recover the debt.

CREDITORS

Irrespective of whether sufficient realisations are achieved to pay a dividend to creditors, the Liquidator has had to carry out key tasks which are detailed in the list at Appendix III. The following sections explain the anticipated outcomes to creditors and any distributions paid.

Secured creditors

The Company has not granted any charges over its assets.

Preferential creditors

Employee claims

The employees were transferred out of the Administration procedure.

No preferential creditors' claims have been received to date.

Unsecured creditors

HMRC was shown to be owed £100,000. A claim of £247,561 has been received.

The trade and expense creditors as per the statement of affairs totalled £29,005. Please be advised that proofs of debt are still being received and therefore the total value of unsecured claims is not known at present.

If you have not already done so please can you complete the proof of debt form at Appendix VII and return it to these offices.

Dividend prospects

Where a floating charge is created after 15 September 2003 a prescribed part of the company's net property shall be made available to unsecured creditors.

The Company has not granted a floating charge to any creditor after 15 September 2003 and consequently there will be no prescribed part in this Liquidation.

Until all funds have been received under the settlement agreement and all creditors' claims have been agreed it is not possible to comment on the distribution to be made to unsecured creditors

FEES AND EXPENSES

The Liquidator's fees

It is the firm's practice to ensure that work is conducted by the appropriate staff member at the appropriate level of experience. Junior members of staff deal with the day to day administration on cases and a manager and office holder then oversees the work undertaken. Where the issues are complex and litigious, the work will be closely supervised or undertaken by a manager or office holder.

At the meeting of creditors held by correspondence on 21 June 2012 the creditors agreed that my remuneration would be fixed by reference to time properly given by the Administrators and their staff in attending to matters arising in the administration, with authority to draw fees generally on account as and when funds become available. This basis of remuneration continues in the liquidation.

The time costs for the period 17 October 2018 to 16 October 2019 total £2,860.00, representing 15.60 hours at an average hourly rate of £183.33. The time costs for the period are detailed at Appendix IV.

The total time costs during the period of appointment amount to £48,410.00 representing 183.2 hours at an average hourly rate of £264.24.

Disbursements

There are no disbursements that have been incurred and not yet paid during the period. Appendix VI is a summary of the expenses incurred in the Liquidation as a whole since the case left Axiom Recovery.

Information about this insolvency process may be found on the R3 website at http://www.creditorinsolvencyguide.co.uk/. A copy of 'A Creditors' Guide to Fees' together with the firm's charge-out rate and disbursement policy may be found at undebt.co.uk. A hard copy of both the Creditors' Guide and the firm's charge-out rate and disbursement policy may be obtained on request.

Other professional costs

Solicitors

Higgs and Sons were instructed as legal advisors in relation to the various actions against the directors and associated third parties. Their costs have been agreed on the basis of their standard hourly charge out rates, plus an uplift to reflect the risks taken in pursuing the actions, plus disbursements and VAT.

Other professional costs have previously been reported.

CREDITORS' RIGHTS

An unsecured creditor may, with the permission of the court or with the concurrence of 5% in value of the unsecured creditors (including the creditor in question) request further details of the Liquidator's remuneration and expenses, within 21 days of receipt of this report. Any secured creditor may request the same details in the same time limit.

An unsecured creditor may, with the permission of the court or with the concurrence of 10% in value of the creditors (including the creditor in question), apply to court to challenge the amount and/or basis of the Liquidator's fees and the amount of any proposed expenses or expenses already incurred, within 8 weeks of receipt of this report. Any secured creditor may make a similar application to court within the same time limit.

EC REGULATIONS (WHETHER PROCEEDINGS ARE MAIN PROCEEDINGS OR TERRITORIAL)

The Company's centre of main interest was in the West Midlands, UK and therefore it is considered that the EC Regulations will apply. These proceedings are main proceedings as defined in Article 3 of the EC Regulation.

CONCLUSION

The administration of the case will be continuing to finalise the settlement agreement that is preventing this case from being closed.

Appendix I

Statutory Information

Company Name

New Hope Health & Home Care Services Ltd

Former Trading Name

Company Number

05134915

Registered Office

Office 18, Hexagon House, Avenue Four, Station Lane, Witney, OX28

4BN

Former Registered Office

Office 13, Hexagon House, Avenue Four, Station Lane, Witney, OX28

4B1

Officeholder

Alan Clifton

Officeholder's address

Office 18, Hexagon House, Avenue Four, Station Lane, Witney, OX28

4BN

Date of appointment

17/10/2012

Changes to Officeholder

none

Appendix II

New Hope Health & Home Care Services Limited - In Creditors Voluntary Liquidation Liquidator's Abstract of Receipts & Payments

From 17 October 2018 to 16 October 2019

S of A £		As Previously Reported	17/10/18 to 16/10/19	Total £
	RECEIPTS			
NIL	Book Debts	4,873.80	NIL	4,873.80
NIL	Bank Interest Gross	2.56	0.04	2.60
NIL	Outstanding Consideration	4,874.00	NIL	4,874.00
NIL	Funds From Administration	4,283.70	NIL	4,283.70
NIL	Recovery from Directors	13,387.00	NIL	13,387.00
NIL		27,421.06	0.04	27,421.10
	PAYMENTS			
NIL	Legal Fees	(16,860.47)	NIL	(16,860.47
NIL	Bank Charges	(0.23)	NIL	(0.23
NIL	Professional Fees	(69.56)	NIL	(69.56
NIL	Administration Fee	(3,900.00)	NIL	(3,900.00
NIL	Mediator's Fees	(2,400.00)	NIL	(2,400.00
NIL	Debt Collection Fees	(75.00)	NIL	(75.00
NIL	Liquidator's fees	NIL	(750.00)	(750.00
NIL	Insolv Accounting System	(185.00)	NIL	(185.00
NIL	Specific Bond	(10.00)	NIL	(10.00
NIL	Statutory Advertising	(63.50)	NIL	(63.50
NIL	Court Fees	(175.00)	NIL	(175.00
NIL	Search Fees	(12.00)	NIL	(12.00
NIL	VAT	(2,680.00)	(150.00)	(2,830.00
0		(26,430.76)	(900.00)	(27,330.76
0	CASH IN HAND	990.30	(899.96)	90.3

Appendix III

Detailed list of work undertaken for New Hope Health & Home Care Services Ltd Limited in Creditors' Voluntary Liquidation for the review period 17 October 2018 to 16 October 2019

Below is detailed information about the tasks undertaken by the Liquidator.

General Description	Includes
Statutory and General Administration	
Statutory/advertising	Filing of documents to meet statutory requirements including annual receipts and payments accounts Annual corporation tax returns Quarterly VAT returns
Document maintenence/file review/checklist	Filing of documents Periodic file reviews documenting strategy Periodic reviews of the application of ethical, anti-money laundering and anti-bribery safeguards Maintenance of statutory and case progression task lists/diaries Updating checklists
Bank account administration	Preparing correspondence opening and closing accounts Bank account reconciliations Maintenance of the estate cash book
Planning / Review	Review strategies to be pursued
Reports	Preparing annual progress report to creditors
Investigations	
Litigation Recoveries	Strategy meeting regarding litigation Attending to negotiations Attending to settlement matters
Creditors and Distributions	
Creditor Communication	Receive and follow up creditor enquiries Review and prepare correspondence to creditors and their representatives
Processing proofs of debt	Preparation of correspondence to potential creditors inviting submission of POD Request further information from claimants regarding POD

Current Charge-out Rates for the firm

Time charging policy

Support staff do charge their time to each case. Support staff include cashier, secretarial and administration support.

The minimum unit of time recorded is 6 minutes.

Staff (2) 1 - 1 - 2 - 2 - 2 - 2 - 2 - 2 - 2 - 2 -	Charge out rates		
Insolvency Practitioner/Partners	275-370		
Manager	205-270		
Administrator	100-150		
Secretarial/Administration support staff	100		

Appendix IV

New Hope Health & Home Care Services Ltd - in Liquidation

Liquidator's SIP9 Compliant Time Cost Analysis for the period 17 October 2018 to 16 October 2019

							Average
				Assistant /			hourly
	Officeholder	Manager	Administrator	Support	Total	Cost	cost
Classification of Work Function	Hours	Hours	Hours	Hours	Hours	વન્કે	ᡤ
Administration & Planning	2.2	0.4	0.7	0.7	4.0	916.00	229.00
Cashiering & Banking	0.3	0.0	3.0	0.0	3.3	486.00	147.27
Creditor Correspondence	0.0	0.0	0.0	0.5	0.5	50.00	100.00
Creditor Reporting	0.0	0.5	0.0	4.0	4.5	490.00	108.89
Realisation of Assets	1.3	0.0	0.2	0.0	1.5	426.00	284.00
Statutory & Compliance	4.1	0.0	0.0	0.0	4.1	420.00	300.00
Tax & VAT Matters	0.0	0.0	0.4	0.0	0.4	72.00	180.00
Total Hours	5.2	6.0	4.3	5.2	15.6	15.6 2,860.00	183.33
Total costs	1,560.00	162.00	618.00	520.00	<u>.</u>		

Charge Out Rates Per Hour	द्भ
Officeholder	300
Manager	180 - 240
Administrator	120 - 130
Assistant / Support	100

Appendix V

Time costs summary for period & cumulative*

 Due to the lack of information provided when the case was moved from Axiom Recovery the cumulative figure only relates to a time when the case was administered from Empirical Insolvency LLP

		me coets incur he Review Peri		Total ti	ne coste incurr	ed to date
Work category	Number of hours	Average hourly rate £ per hour	Total time costs £	Number of hours	Average hourly rate £ per hour	Total time costs £
Administration (including statutory reporting)	9.1	208.13	1,894.00	41.9	167.13	7,376.00
Realisation of assets	1.5	284.00	426.00	22.3	48.46	9,338.00
Creditors (claims and distribution)	5.0	108.00	540.00	7.7	152.96	953.00
Investigations	_	-	-	75.6	296.15	22,389.00

Appendix VI

Expenses summary for period & cumulative
Below are details of the Liquidator's expenses for the period under review and the total to date.

Experience :	Actual expenses incurred in the Review Period	Actual expenses incurred to date
Category 1 Expenses		
Legal costs	-	187.00
Postage	-	3.76
Visionblue accounting system	-	185.00
Bank charges	-	0.23
Bonding	-	10.00