
Company Registration No. 5131669 (England and Wales)

VENTURA CUSTOMER SERVICE MANAGEMENT LIMITED
DIRECTORS' REPORT AND UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 DECEMBER 2013

VENTURA CUSTOMER SERVICE MANAGEMENT LIMITED

COMPANY INFORMATION

Directors F A Todd on behalf of Capita Corporate Director Limited
M D Barnard
S J Davies

Secretary Capita Group Secretary Limited

Company number 5131669

Registered office 17 Rochester Row
London
SW1P 1QT

VENTURA CUSTOMER SERVICE MANAGEMENT LIMITED

CONTENTS

	Page
Directors' report	1
Balance sheet	2
Notes to the financial statements	3

VENTURA CUSTOMER SERVICE MANAGEMENT LIMITED

DIRECTORS' REPORT

FOR THE YEAR ENDED 31 DECEMBER 2013

The directors present their report and unaudited financial statements for the year ended 31 December 2013. The company is dormant and has not traded during the year.

Directors

The following directors have held office since 1 January 2013:

F A Todd on behalf of Capita Corporate Director Limited

M D Barnard

S J Davies

On behalf of the board

F A Todd on behalf of Capita Corporate Director Limited

Director

29 August 2014

PROFIT AND LOSS ACCOUNT

FOR THE YEAR ENDED 31 DECEMBER 2013

The company has not traded during the year or the preceding financial year. During these years, the company received no income and incurred no expenditure and therefore made neither profit nor loss.

VENTURA CUSTOMER SERVICE MANAGEMENT LIMITED

BALANCE SHEET

AS AT 31 DECEMBER 2013

	Notes	2013 £	2012 £
Current assets			
Debtors	2	1	1
		<u> </u>	<u> </u>
Total assets less current liabilities		<u> </u>	<u> </u>
		<u> </u>	<u> </u>
Capital and reserves			
Called up share capital	3	1	1
		<u> </u>	<u> </u>
Shareholders' funds		<u> </u>	<u> </u>
		<u> </u>	<u> </u>

Audit exemption statement

For the financial year ended 31 December 2013 the company was entitled to exemption from audit under section 480 of the Companies Act 2006 relating to dormant companies.

Directors' responsibilities:

- The members have not required the company to obtain an audit of its financial statements for the year in question in accordance with section 476; and
- The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of financial statements.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

Approved by the Board and authorised for issue on 29 August 2014

F A Todd on behalf of Capita Corporate Director Limited
Director

Company Registration No. 5131669

VENTURA CUSTOMER SERVICE MANAGEMENT LIMITED

BALANCE SHEET (CONTINUED)

AS AT 31 DECEMBER 2013

1 Accounting policies

1.1 Accounting convention

The company has ceased trading. For this reason, and as required by FRS 18.21, the directors have prepared the financial statements on the basis that the company is no longer a going concern.

The company has not produced a cashflow statement on the basis that the ultimate parent undertaking, Capita plc, has prepared a group cashflow statement in accordance with FRS1 (revised).

1.2 Compliance with accounting standards

The financial statements are prepared in accordance with applicable United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), which have been applied consistently (except as otherwise stated).

1.3 Related party transactions

The company has taken advantage of the exemption under FRS 8: Related Party Disclosures not to disclose transactions entered into between two or more members of Capita plc, provided that any subsidiary undertaking which is a party to the transaction is wholly owned by a member of that group.

2 Debtors	2013	2012
	£	£

Amounts owed by group undertakings and undertakings in which the company has a participating interest

1	1
==	==

3 Share capital	2013	2012
	£	£

Allotted, called up and fully paid

1 Ordinary share of £1 each

1	1
==	==

4 Control

The immediate parent company is Capita Customer Management Limited, a company registered in England and Wales, and the ultimate parent company is Capita plc, a company incorporated in England & Wales.

The financial statements of Capita plc are available from the registered office at 71 Victoria Street, London SW1H 0XA.

This document was delivered using electronic communications and authenticated in accordance with the registrar's rules relating to electronic form, authentication and manner of delivery under section 1072 of the Companies Act 2006.