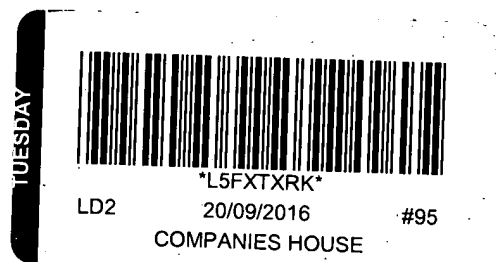


Company Registration No. 05131669 (England and Wales)

**VENTURA CUSTOMER SERVICE MANAGEMENT LIMITED**  
**DIRECTORS' REPORT AND UNAUDITED FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 DECEMBER 2015**



# VENTURA CUSTOMER SERVICE MANAGEMENT LIMITED

## COMPANY INFORMATION

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<b>Directors</b>	S J S Mayall on behalf of Capita Corporate Director Limited M D Barnard T C Richards . (Appointed 28 January 2015)
<b>Secretary</b>	Capita Group Secretary Limited
<b>Company number</b>	05131669
<b>Registered office</b>	17 Rochester Row London United Kingdom SW1P 1QT

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# VENTURA CUSTOMER SERVICE MANAGEMENT LIMITED

## CONTENTS

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	Page
Directors' report	1
Profit and loss account	2
Balance sheet	3
Statement of changes in equity	4
Notes to the financial statements	5 - 6

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# VENTURA CUSTOMER SERVICE MANAGEMENT LIMITED

## DIRECTORS' REPORT

***FOR THE YEAR ENDED 31 DECEMBER 2015***

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The directors present their report and unaudited financial statements for the year ended 31 December 2015. The company is dormant and has not traded during the year.

### **Directors**

The following directors have held office since 1 January 2015:

S J S Mayall on behalf of Capita Corporate Director Limited

M D Barnard

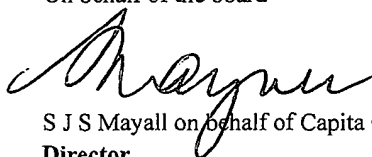
T C Richards

S J Davies

(Appointed 28 January 2015)

(Resigned 28 January 2015)

On behalf of the board



S J S Mayall on behalf of Capita Corporate Director Limited

**Director**

12 September 2016

# VENTURA CUSTOMER SERVICE MANAGEMENT LIMITED

## PROFIT AND LOSS ACCOUNT

*FOR THE YEAR ENDED 31 DECEMBER 2015*

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Notes	2015 £	2014 £
	—	—
Loss on ordinary activities before taxation	-	-
Tax on loss on ordinary activities	-	-
	—	—
Loss for the year	-	-
	==	==

The profit and loss account has been prepared on the basis that all operations are discontinuing operations.

There are no recognised gains and losses other than those passing through the profit and loss account.

# VENTURA CUSTOMER SERVICE MANAGEMENT LIMITED

## BALANCE SHEET

AS AT 31 DECEMBER 2015

	Notes	2015 £	2014 £
<b>Current assets</b>			
Debtors	2	1	1
		<hr/>	<hr/>
<b>Total assets less current liabilities</b>		<hr/> <hr/> 1	<hr/> <hr/> 1
<b>Capital and reserves</b>			
Called up share capital	3	1	1
		<hr/>	<hr/>
<b>Shareholders' funds</b>		<hr/> <hr/> 1	<hr/> <hr/> 1

### Audit exemption statement

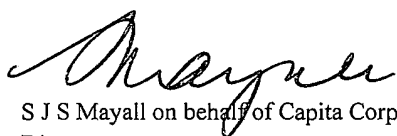
For the financial year ended 31 December 2015 the company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

### Directors' responsibilities:

- The members have not required the company to obtain an audit of its financial statements for the year in question in accordance with section 476;
- The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of financial statements.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

Approved by the Board and authorised for issue on 12 September 2016



S J S Mayall on behalf of Capita Corporate Director Limited  
Director

Company Registration No. 05131669

# VENTURA CUSTOMER SERVICE MANAGEMENT LIMITED

## STATEMENT OF CHANGES IN EQUITY

*FOR THE YEAR ENDED 31 DECEMBER 2015*

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	Called up share capital £
At 1 January 2014	1
	<hr/>
At 31 December 2014	1
	<hr/>
At 31 December 2015	1
	<hr/> <hr/>

# VENTURA CUSTOMER SERVICE MANAGEMENT LIMITED

## STATEMENT OF CHANGES IN EQUITY (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2015

### 1 Accounting policies

#### 1.1 Accounting convention

The company has ceased trading. For this reason, and as required by FRS 18.21, the directors have prepared the financial statements on the basis that the company is no longer a going concern.

Under Financial Reporting Standard 1 the Company is exempt from the requirement to prepare a cash flow statement on the grounds that a parent undertaking includes the Company in its own published consolidated financial statements.

#### 1.2 Compliance with accounting standards

These financial statements were prepared in accordance with Financial Reporting Standard 101 - Reduced Disclosure Framework (FRS 101). The company has adopted FRS 101 for the first time in these financial statements.

In preparing these financial statements, the company applies the recognition, measurement and disclosure requirements of International Financial Reporting Standards as adopted by the EU ("Adopted IFRSs"), but makes amendments where necessary in order to comply with the Companies Act 2006 and has set out below where advantage of the FRS 101 disclosure exemptions has been taken.

The company has applied IFRS 1 whilst ensuring that its assets and liabilities are measured in compliance with FRS 101.

The company's ultimate parent undertaking, Capita plc, includes the company in its consolidated statements. The consolidated financial statements are prepared in accordance with International Financial Reporting Standards as adopted by the EU (EU-IFRS) and are available to the public and may be obtained from 71 Victoria Street, London SW1H 0XA. In these financial statements, the company has applied the disclosure exemptions available under FRS 101 in respect of the following disclosures:

- A cash flow statement and related notes;
- Disclosures in respect of transactions with wholly owned subsidiaries;
- The effects of new but not yet effective IFRSs;
- An additional balance sheet for the beginning of the earliest comparative period following the retrospective change in accounting policy.

2	Debtors	2015 £	2014 £
	Amounts owed by group undertakings and undertakings in which the company has a participating interest	1	1
		==	==
3	Share capital	2015 £	2014 £
	Allotted, called up and fully paid		
	1 Ordinary share of £1 each	1	1
		==	==
	Share capital		
	The nominal proceeds on issue of the Company's equity share capital, comprising £1 ordinary shares.		



# **VENTURA CUSTOMER SERVICE MANAGEMENT LIMITED**

## **STATEMENT OF CHANGES IN EQUITY (CONTINUED)**

***FOR THE YEAR ENDED 31 DECEMBER 2015***

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### **4 Control**

The company's immediate parent undertaking is Capita Customer Management Limited, a company registered in England and Wales.

The company's ultimate parent undertakings is Capita plc, a company incorporated in England & Wales. The financial statements of Capita plc are available from the registered office at 71 Victoria Street, London SW1H 0XA.