

Company Registration No. 5131669 (England and Wales)

**VENTURA CUSTOMER SERVICE MANAGEMENT LIMITED**  
**DIRECTORS' REPORT AND UNAUDITED FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 DECEMBER 2012**



# VENTURA CUSTOMER SERVICE MANAGEMENT LIMITED

## COMPANY INFORMATION

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<b>Directors</b>	C Waters on behalf of Capita Corporate Director Limited	
	M D Barnard	(Appointed 28 September 2012)
	S J Davies	(Appointed 31 May 2012)
<b>Secretary</b>	Capita Group Secretary Limited	
<b>Company number</b>	5131669	
<b>Registered office</b>	17 Rochester Row	
	London	
	SW1P 1QT	

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**VENTURA CUSTOMER SERVICE MANAGEMENT LIMITED**

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# **VENTURA CUSTOMER SERVICE MANAGEMENT LIMITED**

## **DIRECTORS' REPORT**

### **FOR THE YEAR ENDED 31 DECEMBER 2012**

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The directors present their report and unaudited financial statements for the year ended 31 December 2012. The company is dormant and has not traded during the year.

#### **Directors**

The following directors have held office since 1 January 2012:

N Bedford	(Resigned 4 May 2012)
V Gysin	(Resigned 31 May 2012)
C Waters on behalf of Capita Corporate Director Limited	
M D Barnard	(Appointed 28 September 2012)
S J Davies	(Appointed 31 May 2012)
P C Braithwaite	(Resigned 28 September 2012)

On behalf of the board

C Waters on behalf of Capita Corporate Director Limited

#### **Director**

23 September 2013

## **PROFIT AND LOSS ACCOUNT**

### **FOR THE YEAR ENDED 31 DECEMBER 2012**

The company has not traded during the year or the preceding financial year. During these years, the company received no income and incurred no expenditure and therefore made neither profit nor loss.





# VENTURA CUSTOMER SERVICE MANAGEMENT LIMITED

## BALANCE SHEET

AS AT 31 DECEMBER 2012

	Notes	2012 £	2011 £
<b>Current assets</b>			
Debtors	2	<u>1</u>	<u>1</u>
<b>Total assets less current liabilities</b>		<u><u>1</u></u>	<u><u>1</u></u>
<b>Capital and reserves</b>			
Called up share capital	3	<u>1</u>	<u>1</u>
<b>Shareholders' funds</b>		<u><u>1</u></u>	<u><u>1</u></u>

### Audit exemption statement

For the financial year ended 31 December 2012 the company was entitled to exemption from audit under section 480 of the Companies Act 2006 relating to dormant companies.

#### Directors' responsibilities:

- The members have not required the company to obtain an audit of its financial statements for the year in question in accordance with section 476;
- The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of financial statements.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

Approved by the Board and authorised for issue on 23 September 2013

C Waters on behalf of Capita Corporate Director Limited  
**Director**

**Company Registration No. 5131669**



# VENTURA CUSTOMER SERVICE MANAGEMENT LIMITED

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2012

### 1 Accounting policies

#### 1.1 Accounting convention

The company has ceased trading. For this reason, and as required by FRS 18.21, the directors have prepared the financial statements on the basis that the company is no longer a going concern.

The company has not produced a cashflow statement on the basis that the ultimate parent undertaking, Capita plc, has prepared a group cashflow statement in accordance with FRS1 (revised).

#### 1.2 Compliance with accounting standards

The financial statements are prepared in accordance with applicable United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), which have been applied consistently (except as otherwise stated).

#### 1.3 Related party transactions

The company has taken advantage of the exemption under FRS 8: Related Party Disclosures not to disclose transactions entered into between two or more members of Capita plc, provided that any subsidiary undertaking which is a party to the transaction is wholly owned by a member of that group.

2 Debtors	2012 £	2011 £
Amounts owed by group undertakings and undertakings in which the company has a participating interest	1	1

3 Share capital	2012 £	2011 £
Allotted, called up and fully paid		
1 Ordinary share of £1 each	1	1

### 4 Control

The immediate parent company is Capita Customer Management Limited, a company registered in England and Wales, and the ultimate parent company is Capita plc, a company incorporated in England & Wales.

The financial statements of Capita plc are available from the registered office at 71 Victoria Street, London SW1H 0XA.



This document was delivered using electronic communications and authenticated in accordance with the registrar's rules relating to electronic form, authentication and manner of delivery under section 1072 of the Companies Act 2006.