Citizens Advice Trafford Financial Statements

For

The Year Ended 31 March 2009

Company Registration Number 5027375 Charity Number 1102003



BEEVER AND STRUTHERS

Chartered Accountants St. George's House 215 - 219 Chester Road Manchester M15 4JE

Financial Statements

Year Ended 31 March 2009

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Report of the Trustees

Year Ended 31 March 2009

The trustees, who are also directors for the purposes of company law, present their report and the unaudited financial statements of the charity for the year ended 31 March 2009.

Reference and Administrative Details

Registered Charity Name

Citizens Advice Trafford

Charity Registration Number

1102003

Company Registration Number

5027375

Principal Office

13 Washway Road

Sale Cheshire M33 7AD

Registered Office

73 Chapel Road

Sale Cheshire M33 7EG

The Trustees

The trustees who served the company during the period were as follows:

M G H Barker (Chair)

J H Ball (Vice Chair) M J Braid (Honorary Treasurer)

J D Betts J M Egarr M R Hyman

Cllr D Higgins (Trafford MBC Representative)

D Nunns (Advisory Member - VCAT)

T Crewe N Griffin

T Crewe was appointed as a member of the committee on 11 September 2008. N Griffin was appointed as a member of the committee on 11 September 2008.

Report of the Trustees (continued)

Year Ended 31 March 2009

Secretary

M J Braid

Bankers

The Royal Bank of Scotland plc 14/16 The Mall Sale Cheshire M33 1XZ

Structure, Governance and Management

The Trustees, who are also directors of the charity for the purposes of the Companies Act, present their annual report and financial statements for the year ended 31 March 2009. The Trustees have adopted the provisions of the Statement of Recommended Practice (SORP) "Accounting and Reporting by Charities" issued in March 2006 in preparing the annual report and financial statements of the charity.

Incorporation and Charitable Status

The company was incorporated on 27th January 2004 and registered as a charity by the Charity Commissioners for all purposes on 10th February 2004 (registration number 1102003).

Constitution

The charitable company is governed by its Memorandum and Articles of Association, as amended by special resolution dated 12th July 2004. The company has no share capital, being a company limited by guarantee. Under clause 6 of the company's Memorandum of Association, the liability of members is limited to £1 for each member in the event of the company being wound up. The number of members at 31st March 2009 was 8.

Senior Staff

Citizens Advice Trafford has a Board of Trustees who meet at least six times a year. Board members are recruited from a wide diversity of backgrounds. The role of the Trustee Board members is to oversee the overall control and conduct of the company and to establish the strategic direction and objectives of the organisation.

A scheme of delegation is in place and day to day responsibility for the running of the service rests with the District Manager who ensures that the company delivers the specified services and that key targets and performance indicators are met. Two advice co-ordinators, a training co-ordinator and the Legal services contract supervisor make up the senior management team.

Report of the Trustees (continued)

Year Ended 31 March 2009

Citizens Advice Trafford employ 20 paid staff and rely on the support of over 60 volunteers to deliver advice and information services.

Appointment of Trustees

Members of the Trustee Board are elected to serve for three years after which they must be re-elected at the next Annual General Meeting.

To ensure that the communities that Citizens Advice Trafford serve are represented on the Board, advertisements for Trustee members have been placed in local Newspapers and Newsletters. We have also conducted a skills analysis of present members in order to determine where to focus our future recruitment. Applications from people who would like to join the Board are considered on the basis of their experience, skills and local knowledge. All new Board members go through an induction process.

Risk Management

The Trustee Board has conducted a review of the major risks to which the company is exposed. A risk register has been established and is updated at least annually. Our financial systems have been revised and updated to ensure that internal risks are minimised. We have insurance to cover staff sickness, contents insurance and 'professional indemnity' insurance to cover against any claims resulting from incorrect advice to clients. The main risk to the company continues to be the withdrawal of funding from the Legal Services Commission and/or a reduction in our core grant from Trafford MBC. The Trustee Board have agreed that we will keep the equivalent of three months operating costs in reserve to guard against such losses to pay for redundancies.

Report of the Trustees (continued)

Year Ended 31 March 2009

Objectives and Activities

Aims of the Service and Mission Statement

The purpose of Citizens Advice Trafford is to carry out its duties in accordance with the fundamental Citizens Advice Principles which are:

To ensure that individuals do not suffer through ignorance of their rights or responsibilities or of the services available to them or through an inability to express their needs effectively.

And Equally

To exercise a responsible influence on the development of social policies and services, both locally and nationally.

Citizens Advice Trafford's Mission Statement which reflects the vision of the organisation at a local level

Citizens Advice Trafford will deliver to the people of Trafford a high quality advice and information service which will be achieved by;

Offering a service accessible to everyone making full use of advances in technology

Ensuring that our service reflects the changing needs of the diverse communities it serves

Working with other organisations and groups within the community in addressing issues of hardship, discrimination and social exclusion

Financial Review

The company aim to hold reserves equal to 3 months running cost of the organisation.

Our principle funders are Trafford Metropolitan Borough Council who provide a grant for our core service delivery. Other major funder include the Legal Services Commission and the Financial Inclusion Fund who contract with the company to provide specialist advice services in Money advice and Welfare benefits The combined funding has enabled Citizens Advice Trafford to support people with around 15,000 enquiries this year.

Report of the Trustees (continued)

Year Ended 31 March 2009

Plans for Future Periods

Business planning - Objectives and priorities for the forthcoming year.

Develop partnerships with other voluntary sectors and public sector organisations in Trafford.

Participate in a number of Local Authority Forums.

Raise the profile of CAB in Trafford.

Develop various service delivery models which will meet the needs of today's society; paying special attention to the support of disadvantaged groups within Trafford.

Consult with the residents of Trafford in order to ensure that our future needs mirror the actual need of the local population.

Continue to increase the quality of advice we give through a range of internal and external audit arrangements.

Audit ourselves to ensure we are meeting and exceeding the standards of being a FAIR (fair, accessible, inclusive, relevant) employer and service provider.

Responsibilities of the Trustees

The trustees (who are also the directors of Citizens Advice Trafford for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;

Report of the Trustees (continued)

Year Ended 31 March 2009

- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 1985. The trustees are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Independent Examiner

A resolution to re-appoint Beever and Struthers as independent examiner for the ensuing year will be proposed at the Annual General Meeting.

Small Company Provisions

This report has been prepared in accordance with the special provisions for small companies under Part VII of the Companies Act 1985.

Signed on behalf of the trustees

asper aH Bark

M G H Barker Chair

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Independent Examiner's Report to the Members of Citizens Advice Trafford

Year Ended 31 March 2009

I report on the accounts of the charity for the year ended 31 March 2009 set out on pages 9 to 17.

Respective Responsibilities of Trustees and Independent Examiner

The charity's trustees (who are also the directors of Citizens Advice Trafford for the purposes of company law) are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year (under section 43(2) of the Charities Act 1993 (the 1993 Act), as amended by section 28 of the Charities Act 2006) and that an independent examination is needed.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- examine the accounts (under section 43(3)(a) of the 1993 Act, as amended);
- to follow the procedures laid down in the General Directions given by the Charity Commission (under section 43(7)(b) of the 1993 Act, as amended); and
- to state whether particular matters have come to my attention.

Basis of Independent Examiner's Statement

My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on whether the accounts present a 'true and fair view'.

Independent Examiner's Statement

In connection with my examination, no matter has come to my attention:

- (1) which gives me reasonable cause to believe that in any material respect the trustees have not met the requirements to ensure that:
 - proper accounting records are kept (in accordance with section 221 of the Companies Act 1985); and
 - accounts are prepared which agree with the accounting records, comply with the accounting requirements of section 226(A) of the Companies Act 1985 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities; or

Independent Examiner's Report to the Members of Citizens Advice Trafford (continued)

Year Ended 31 March 2009

(2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Shelim Rahman

Institute of Chartered Accountants in England and Wales

Independent examiner

Beever and Struthers St. George's House 215 - 219 Chester Road Manchester M15 4JE

7 Septenber 2009

Statement of Financial Activities

Year Ended 31 March 2009

Note	Unrestricted Funds £	Restricted Funds £	Total Funds 2009 £	Total Funds 2008 £
			,	
2	214,350	50	214,400	. 209,063
3	1 614	1.259	2.873	5,305
J	1,014	1,207	2,070	2,303
4	_	223,486	223,486	248,804
	215,964	224,795	440,759	463,172
			<u></u>	
5	(211,514)	(245,916)	(457,430)	(478,375)
6	(1,356)	(779)	(2,135)	(2,655)
	(212,870)	(246,695)	(459,565)	(481,030)
7	3,094	(21,900)	(18,806)	(17,858)
	52,155	14,306	66,461	84,319
	55,249	(7,594)	47,655	66,461
	2 3 4 5 6	Funds £ 2 214,350 3 1,614 4 - 215,964 5 (211,514) 6 (1,356) (212,870) 7 3,094 52,155	Funds £ 2 214,350 50 3 1,614 1,259 4 - 223,486 215,964 224,795 5 (211,514) (245,916) (1,356) (779) (212,870) (246,695) 7 3,094 (21,900) 52,155 14,306	Funds £ £ £ £ 2 214,350 50 214,400 3 1,614 1,259 2,873 4

The Statement of Financial Activities includes all gains and losses in the year and therefore a statement of total recognised gains and losses has not been prepared.

All of the above amounts relate to continuing activities.

Income and Expenditure Account

Year Ended 31 March 2009

	2009		2008		
Income Total expenditure	Note	£	£ 440,759 (459,565)	£	£ 463,172 (481,030)
Operating deficiency	7		(18,806)		(17,858)
Deficit for the financial year			(18,806)		(17,858)

The Income and Expenditure Account includes all gains and losses in the year and therefore a statement of total recognised gains and losses has not been prepared.

All of the above amounts relate to continuing activities.

The notes on pages 12 to 17 form part of these financial statements.

Balance Sheet

31 March 2009

		2009		2008	
	Note	£	£	£	£
Current assets					
Debtors	9	13,510		1,323	
Cash at bank		69,304		96,035	
		82,814		97,358	
Creditors: Amounts Falling due					
Within One Year	10	(35,159)		(30,897)	
Net current assets			47,655		66,461
Total assets less current liabilities			47,655		66,461
Funds					
Restricted income funds	11		(7,594)		14,306
Unrestricted income funds	12		55,249		52,155
Total funds			47,655		66,461

The trustees are satisfied that the company is entitled to exemption from the provisions of the Companies Act 1985 (the Act) relating to the audit of the financial statements for the year by virtue of section 249A(1), and that no member or members have requested an audit pursuant to section 249B(2) of the Act.

The trustees acknowledge their responsibilities for:

- ensuring that the company keeps proper accounting records which comply with section 221 of the Act, and
- (ii) preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of the financial year and of its surplus or deficit for the financial year in accordance with the requirements of section 226, and which otherwise comply with the requirements of the Act relating to financial statements, so far as applicable to the company.

These financial statements have been prepared in accordance with the special provisions for small companies under Part VII of the Companies Act 1985. 4m SLPTLMBH ZUNG

These financial statements were approved by the members of the committee on the and are signed on their behalf by:

M. J. Brud

M J Braid

Honorary Treasurer

Company registration number - 5027375

The notes on pages 12 to 17 form part of these financial statements.

Notes to the Financial Statements

Year Ended 31 March 2009

1. Accounting Policies

Basis of Accounting

The financial statements have been prepared under the historical cost convention and in accordance with applicable United Kingdom accounting standards, the Statement of Recommended Practice "Accounting and Reporting by Charities" issued in March 2005 (SORP 2005) and the Companies Act 1985.

The principal accounting policies are summarised below. The accounting policies have been applied consistently throughout the year and in the preceding year.

(a) Fund accounting

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity.

Designated funds are unrestricted earmarked by the Management Committee for particular purposes.

Restricted funds are subjected to restrictions on their expenditure imposed by the donor or through the terms of an appeal.

(b) Incoming resources

All incoming resources are included in the Statement of Financial Activities when the charity is entitled to the income and the amount can be quantified with reasonable accuracy. The following specific policies are applied to particular categories of income:

Voluntary income is received by way of grants, donations and gifts and is included in full in the Statement of Financial Activities when receivable. Grants, where entitlement is not conditional on the delivery of a specific performance by the charity, are recognised when the charity becomes unconditionally entitled to the grant.

Donated services and facilities are included at the value to the charity where this can be quantified. The value of services provided by volunteers has not been included in these accounts.

Investment income is included when receivable.

Incoming resources from grants, where related to performance and specific deliverables, are accounted for as the charity earns the right to consideration by its performance.

(c) Resources expended

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered, and is reported as part of the expenditure to which it relates.

Notes to the Financial Statements

Year Ended 31 March 2009

Costs of generating funds comprise the costs associated with attracting voluntary income.

Charitable expenditure comprises those costs incurred in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Governance costs include those costs associated with meeting the constitutional and statutory requirements for the charity and include accountant's fees and costs linked to the strategic management of the charity.

All costs are allocated between the expenditure categories of the SoFA on a basis designed to reflect the use of the resource. Costs relating to a particular activity are allocated directly, others are apportioned on an appropriate basis e.g. floors area, per capita or estimated usage.

Cash Flow Statement

The trustees have taken advantage of the exemption in Financial Reporting Standard No 1 (revised) from including a cash flow statement in the financial statements on the grounds that the company is small.

Fixed Assets

All fixed assets are initially recorded at cost.

Pension Costs

The company operates a defined contribution pension scheme for employees. The assets of the scheme are held separately from those of the company. The annual contributions payable are charged to the statement of financial activities.

2. Voluntary Income

	Unrestricted Funds £	Restricted Funds £	Total Funds 2009 £	Total Funds 2008 £
Donations				
Donations	1,236	50	1,286	977
Grants receivable				
Grants	213,114	_	213,114	208,086
	214.250		21.4.400	200.062
	214,350	_50	214,400	209,063

Notes to the Financial Statements

Year Ended 31 March 2009

3. Incoming Resources from Activities for Generating Funds

	Unrestricted	Restricted	Total Funds	Total Funds
	Funds	Funds	2009	2008
Activities for generating funds: - Investment income	1,614	1,259	2,873	5,305

4. Incoming Resources from Charitable Activities

	Restricted	Total Funds	Total Funds
	Funds	2009	2008
	£	£	£
Legal Services Contract - Legal Services	87,816	87,816	87,384
Awards for all - Trafford Housing Trust	6,667	6,667	13,333
Lloyds TSB	_	_	7,500
Financial Inclusion Fund	96,225	96,225	103,817
NACAB	_	_	11,557
The Big Lottery	19,365	19,365	25,213
Additional Hours of Advice Project	1,434	1,434	_
Cash for Action Grant	620	620	_
DWP "Now Lets Talk Money" Project	608	608	_
The Evan Cornish Foundation	1,580	1,580	-
HM Revenue & Customs Grant	4,000	4,000	_
Irwell Valley Housing Association	3,878	3,878	_
OFT "Save Christmas" Campaign	500	500	_
Project "Towpath" with GMVCO	793	793	
	223,486	223,486	248,804

5. Costs of Charitable Activities by Activity Type

	Directly		
	allocated	Total Funds	Total Funds
•	costs	2009	2008
	. £	£	£
Direct costs	457,430	457,430	478,375
		<u> </u>	

6. Governance Costs

	Unrestricted	Restricted	Total Funds	Total Funds
	Funds	Funds	2009	2008
	£	£	£	£
Accountancy fees	1,356	779	2,135	2,655

Notes to the Financial Statements

Year Ended 31 March 2009

7. I	Net (Dutgoing	Resources	for the	Year
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I his is stated after charging:		
0 0	2009	2008
	£	£
Staff pension contributions	15,615	16,617
•	· · · · · · · · · · · · · · · · · · ·	

8. Staff Costs and Emoluments

Total staff costs were as follows:

	2009	2008
	£	£
Wages and salaries	355,601	369,742
Social security costs	31,772	33,786
Other pension costs	15,615	16,617
	402,988	420,145

Particulars of employees:

The average number of employees during the year, calculated on the basis of full-time equivalents, was as follows:

2009	2008
No	No
20	23

2008

No employee received emoluments of more than £60,000 during the year (2008 - Nil).

9. Debtors

	2009	2008
	£	£
Other debtors and accrued income	13,510	1,323

10. Creditors: Amounts falling due within one year

	2007	2000
	£	£
PAYE and social security	13,015	12,667
Other creditors	22,144	18,230
	35,159	30,897
		

2000

Notes to the Financial Statements

Year Ended 31 March 2009

11. Restricted Income Funds

	Balance at	Incoming	Outgoing	Balance at
•	1 Apr 2008	resources	resources	31 Mar 2009
	£	£	£	£
Legal services	(7,487)	89,125	(109,228)	(27,590)
Trafford Housing Fund		6,667	(5,274)	1,393
Training projects	11,590	19,365	(22,737)	8,218
Friends of Altrincham	1,847	_	_	1,847
Financial Inclusion Fund	8,356	96,225	(94,357)	10,224
Additional Hours of Advice				
Project	_	1,434	(1,427)	7
Cash for Action Grant	_	620	(624)	(4)
DWP Project	_	608	(1,190)	(582)
The Evans Cornish				
Foundation	_	1,580	(1,450)	130
HM Revenue & Customs		4,000	(4,627)	(627)
Irwell Valley Housing				
Association	_	3,878	(3,924)	(46)
OFT "Save Christmas"				
Campaign	_	500	(446)	54
Project "Towpath" with				
GMVCO	_	793	(1,411)	(618)
	14,306	224,795	(246,695)	(7,594)
				

12. Unrestricted Income Funds

	Balance at 1 Apr 2008 £	Incoming resources	Outgoing resources	Balance at 31 Mar 2009 £
General Funds	52,155	215,964	(212,870)	55,249

13. Analysis of Net Assets Between Funds

	assets/ (liabilities)	Total £
Restricted Income Funds:	a.	*
Accumulative	(7,594)	(7,594)
Unrestricted Income Funds	55,249	55,249
Total Funds	47,655	47,655

Net current

Notes to the Financial Statements

Year Ended 31 March 2009

14. Company Limited by Guarantee

The Citizens Advice Trafford is a company Limited by Guarantee and was incorporated on 27th January 2004.

15. Taxation

As a charity, Citizens Advice Trafford is exempt from tax on income and gains falling within section 505 of the Taxes Act 1988 or s256 of the Taxation on Chargeable Gains Act 1962 to the extent that these are applied to charitable objects. No tax charges have arisen in the Charity.

16. Trustee Remuneration and Related Party Transactions

No members of the Management Committee received any remuneration during the year.

No trustees or other person related to the charity had any personal interest in any contract or transaction entered into by the charity during the year (2008 £Nil).

Management Information

Year Ended 31 March 2009

The following pages do not form part of the statutory financial statements which are the subject of the independent examiner's report on pages 7 to 8.

Detailed Statement of Financial Activities

Year Ended 31 March 2009

	2009 £	2008 £
Incoming resources		
Voluntary income		
Donations	1,286	977
Grants	213,114	208,086
	214,400	209,063
Activities for generating funds		
Activities for generating funds: -		
Investment income	2,873	5,305
Incoming resources from charitable		
activities		
Legal Services Contract - Legal		
Services	87,816	87,384
Awards for all - Trafford Housing		
Trust	6,667	13,333
Lloyds TSB		7,500
Financial Inclusion Fund	96,225	103,817
NACAB	-	11,557
The Big Lottery	19,365	25,213
Additional Hours of Advice Project	1,434	_
Cash for Action Grant	620	_
DWP "Now Lets Talk Money" Project	608	_
The Evan Cornish Foundation HM Revenue & Customs Grant	1,580	_
Irwell Valley Housing Association	4,000 3,878	_
OFT "Save Christmas" Campaign	500	
Project "Towpath" with GMVCO	793	· _
	····	
	223,486	248,804
Total incoming resources	440,759	463,172
&		

Resources expended

Detailed Statement of Financial Activities

Year Ended 31 March 2009

•	2009	2008
	£	£
Charitable activities		- 45
Staff costs - Wages & Salaries	355,601	369,742
Staff costs - Employer's NIC	31,772	33,786
Staff costs - Pension costs	15,615	16,617
Motor and travel costs - Other	7,154	6,608
Computer expenses	5,433	6,421
Training and resources	5,985	6,492
Premises	9,383	12,485
General office and finance staff	25,111	24,616
Communications	1,376	1,568
Bank charges		40
č		
	457,430	478,375
Governance costs		<u></u> -
Accountancy fees	2,135	2,655
Total recourses expended	459,565	481,030
Total resources expended	437,303	481,030
Net outgoing resources for the year	(18,806)	(17,858)