Strategic report, directors' report and financial statements

Year ended 28 September 2019

Registered number 4996702

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Apple Retail UK Limited
Strategic report, directors' report and financial statements

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Registered number 4996702

Strategic report

The directors of Apple Retail UK Limited (the "Company") present their strategic report for the year ended 28 September 2019.

Principal activities and business review

Apple Inc. and its wholly-owned subsidiaries (the "Group") design, manufacture and market smartphones, tablets, personal computers, wearables and accessories, and sell a variety of related services. The Group's products include iPhone®, Mac®, iPad®, Apple Watch® and a variety of other devices and accessories. The Group's services include digital content stores and streaming services, AppleCare®, iCloud®, licensing and various other services. The Group sells its products and services worldwide through various direct and indirect distribution channels. The Group's customers are primarily in the consumer, small and mid-sized business, education, enterprise and government markets.

The Company's principal activity is the sale of personal computing products and mobile communication devices as well as a variety of related software, services, peripherals, networking solutions and various third-party hardware and software products.

Key performance indicators

The key financial and other performance indicators during the year were as follows:

	2019	2018	Change
	£'000	£'000	%
Turnover	1,377,770	1,195,700	+15%
Operating profit	37,197	33,421	+11%
Total equity	201,067	163,985	+23%

Turnover increased by 15% versus 2018 due to a change in product mix and increase in product demand.

Operating profit increased by 11% versus 2018 due to an increase in other operating income.

Total equity has increased by 23% year on year due to capital contributions received in the year in addition to the net profit recognised for the period. These were partially offset by a dividend declared and paid.

There were 38 stores open as at 28 September 2019. No new stores have been opened during 2019.

In 2019, the Company had a monthly average number of employees of 5,012 (2018: 5,096).

Each indicator is monitored by local management against budget and against prior periods. The directors are satisfied with the performance of the Company during the year with regard to the indicators set out above.

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Strategic report (continued)

Risks and uncertainties

The risks and uncertainties faced by the business are those typical of the retail sector. The Company has invested in equipment and leasehold improvements, information systems, and personnel. In addition, the Company has also entered into operating lease commitments for retail space with lease terms generally ranging from 10 to 20 years.

Should the Company choose to terminate these commitments or close individual stores, then the Company could incur substantial costs. Such costs could adversely affect the results of the Company's operations and financial condition. Additionally, a relatively high proportion of the store costs are fixed because of personnel costs, depreciation of store construction costs, and lease expenses. As a result, significant losses may result should the stores experience a significant decline in sales for any reason.

Potential risks and uncertainties unique to retail operations that could have an adverse impact on the Company include, among other things: macro-economic factors that have a negative impact on general retail activity; inability to manage costs associated with store construction and operation; inability to sell third-party hardware and software products at adequate margins; and inability to obtain and renew leases in quality retail locations at a reasonable cost.

On June 23, 2016, the United Kingdom (UK) held a referendum in which voters approved an exit from the European Union (E.U.), commonly referred to as "Brexit". The UK exited the E.U. on 31 January 2020 and entered into an 'implementation period' up until end of December 2020, in which it continues to apply E.U. law, during which time the two sides will negotiate their future relationship. Although it is unknown what the terms of that relationship will be, or when they come into force, it is possible that under the future arrangements there will be greater restrictions on imports and exports between the UK and E.U. countries and increased regulatory complexities. These changes may adversely affect the Company's operations and financial results.

In 2020, the Company has been impacted by the recent COVID-19 outbreak and has temporarily closed its retail stores. The full extent of the impact of COVID-19 on the Company's operational and financial performance is currently uncertain and will depend on many factors outside the Company's control, including timing, extent and duration of the outbreak, the imposition of protective public safety measures, and the impact of the outbreak on the economy as a whole and in particular on demand for consumer products.

Financial risk is managed by Apple Inc.'s, specialist Treasury department under policies approved by its board of directors. Therefore the financial risk facing the Company is considered low.

Results

The profit for the year after taxation amounted to £32,787,000 (2018: £29,757,000).

By order of the board

Director P. A Dinwood

Dated 19 May 2020

8th Floor, 20 Farringdon Street

London EC4A 4AB

Print... Peter R. Denwood

Registered number 4996702

Directors' report

The directors of the Company present their report for the year ended 28 September 2019.

Directors

The directors who held office during the year were as follows:

Michael Boyd Peter Denwood

The Company Secretary is Abogado Nominees Limited.

Dividend

A dividend of £25,000,000 (2018: £13,000,000) was proposed and paid during the year.

Future developments

The directors aim to maintain the management policies which have resulted in the Company's growth in recent years.

Post balance sheet events

In 2020, the Company has been impacted by the recent COVID-19 outbreak and has temporarily closed its retail stores. The full extent of the impact of COVID-19 on the Company's operational and financial performance is currently uncertain and will depend on many factors outside the Company's control, including timing, extent and duration of the outbreak, the imposition of protective public safety measures worldwide, and the impact of the outbreak on the economy as a whole and in particular on demand for consumer products.

Going concern

The Company's business activities, together with factors likely to affect its future development, performance and position are set out in the principal activities and business review, risks and uncertainties and key performance indicators sections of the Strategic Report. The directors believe the Company is well placed to manage its business risks successfully.

The Company's directors have a reasonable expectation that the Company has adequate resources to continue its operations for the foreseeable future. Thus, they continue to adopt the going concern basis of accounting in preparing the financial statements.

The results of the Company for the year ended 28 September 2019 as set out on page 9 are considered satisfactory.

Political contributions

The Company made no political contributions during the year (2018: £Nil).

Disabled employees

The Company gives full consideration to applications for employment from disabled persons where the candidate's particular aptitudes and abilities are consistent with adequately meeting the requirements of the job. Opportunities are available to disabled employees for training, career development and promotion.

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Directors' report (continued)

Employee involvement

The Company invites all store-based employees to complete an online feedback questionnaire twice a year, which allows the Company to hear directly from team members about their own experiences working in the Company and is designed to help support an environment of consistent and ongoing feedback among the Company's teams and leadership. This survey is optional and anonymous. Further surveys of other employee groups may be carried out on an ad-hoc basis. An employee forum representing all the Company's store employees is also established which enables the Company to share relevant information in an open environment that allows the employees to bring important issues from a business and employee perspective. The Company's employees are represented in the European Consultation Forum, Apple's European Works Council.

Risks and uncertainties

The risks and uncertainties facing the Company are disclosed in the strategic report.

Disclosure of information to the auditors

The directors who held office at the date of approval of this directors' report confirm that, so far as they are each aware, there is no relevant audit information of which the Company's auditor is unaware; and each director has taken all the steps that he ought to have taken as a director to make himself aware of any relevant audit information and to establish that the Company's auditor is aware of that information.

Qualifying third-party indemnity provisions

The Company benefits from a global indemnity policy which protects its directors against liability in respect of proceedings brought by third parties, subject to the conditions set out in section 234 of the Companies Act 2006. Such qualifying third-party indemnity provision remains in force as at the date of approving the directors' report.

Reappointment of the auditors

In accordance with s.487 of the Companies Act 2006, Ernst & Young, Chartered Accountants will be deemed to be reappointed as auditors of the Company.

By order of the board

Director

P. R. Denwood

Peter R. Denwood

Dated 19 May 2020

8th Floor, 20 Farringdon Street London EC4A 4AB

Registered number 4996702

Directors' responsibilities statement

The directors are responsible for preparing the strategic report, the directors' report and the financial statements in accordance with applicable law and regulations.

UK company law requires the directors to prepare financial statements for each financial year. Under that law the directors have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Standards and applicable law), including Financial Reporting Standard 102 – 'The Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland'.

Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Company and of the profit or loss of the Company for that period.

In preparing these financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgments and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Company will continue in business.

The directors are responsible for keeping proper accounting records that are sufficient to show and explain the Company's transactions and disclose with reasonable accuracy at any time the financial position of the Company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.



INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF APPLE RETAIL UK LIMITED

Opinion

We have audited the financial statements of Apple Retail UK Limited for the year ended 28 September 2019 which comprise of the Statement of Comprehensive Income, the Statement of Financial Position, the Statement of Changes in Equity and the related notes 1 to 27, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards including FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the company's affairs as at 28 September 2019 and of its profit for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report below. We are independent of the company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the directors' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the directors have not disclosed in the financial statements any identified material uncertainties that
 may cast significant doubt about the company's ability to continue to adopt the going concern basis of
 accounting for a period of at least twelve months from the date when the financial statements are
 authorised for issue.



INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF APPLE RETAIL UK LIMITED (Continued)

Other information

The other information comprises the information included in the Strategic Report and the Directors' Report. The directors are responsible for the other information.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in this report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of the other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Strategic Report and the Directors' Report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Strategic Report and Directors' Report have been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the company and its environment obtained in the course of the audit, we have not identified material misstatements in the Strategic Report or Directors' Report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- · certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.



INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF APPLE RETAIL UK LIMITED (Continued)

Responsibilities of directors

As explained more fully in the Directors' Responsibilities Statement set out on page 5, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an Auditor's Report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at https://www.frc.org.uk/auditorsresponsibilities This description forms part of our Auditor's Report.

Use of our report

This report is made solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an Auditor's Report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Maria Leonard (Senior Statutory Auditor)

for and on behalf of Ernst & Young, Statutory Auditor

Cork, Ireland

Date: 26 May 2020

Enst & Young

Statement of comprehensive income for the year ended 28 September 2019

	Note	2019 £'000	2018 £'000
Turnover	2	1,377,770	1,195,700
Cost of sales	3	(1,040,458)	(885,750)
Gross profit		337,312	309,950
Administrative expenses Other operating income	4	(327,433) 27,318	(295,882) 19,353
Operating profit	5	37,197	33,421
Other interest receivable and similar income Interest payable and similar charges	7 8	2,396 (563)	883 (653)
Profit before taxation		39,030	33,651
Tax on profit	9	(6,243)	(3,894)
Profit for the financial year	÷	32,787	29,757
Other comprehensive income		-	-
Total comprehensive income for the year		32,787	29,757

Statement of financial position at 28 September 2019

	Note	2019 £'000	2018 £'000
Fixed assets Tangible fixed assets	11 12	98,301 30	118,948
Intangible fixed assets	12		
		98,331	118,948
Current assets Stocks	13	107,382	80,170
Debtors: amounts falling due within one year Cash at bank and in hand	14	281,368 2,568	148,466 1,622
		391,318	230,258
Creditors: amounts falling due within one year	. 15	(268,545)	(164,211)
Net current assets		122,773	66,047
Total assets less current liabilities		221,104	184,995
Creditors: amounts falling due after more than one year	: 16	(10,255)	(10,491)
Provisions	17	(9,782)	(10,519)
Net assets		201,067	163,985
Capital and reserves			-
Called up share capital	18	1	20.442
Profit and loss account Capital reserves	19	38,229 162,837	30,442 133,542
Shareholder's funds		201,067	163,985

These financial statements were approved by the board of directors on19 May 2020 and were signed on its behalf by:

Director P. N. Denwood

8th Floor,

Dated 19 May 2020

Print. Peter R. Denwood

20 Farringdon Street London EC4A 4AB

Statement of changes in equity for the year ended 28 September 2019

	alled up e capital £'000	Profit and loss account £'000	Capital reserves £'000	Total £'000
At 30 September 2017	1	13,685	107,345	121,031
Profit for the financial year Other comprehensive income	-	29,757 -	- -	29,757 -
Total comprehensive income for the year Capital contribution (note 19) Dividends paid (note 10)	r - -	29,757 (13,000)	26,197	29,757 26,197 (13,000)
At 29 September 2018	1	30,442	133,542	163,985
Profit for the financial year Other comprehensive income	-	32,787	- -	32,787
Total comprehensive income for the year Capital contribution (note 19) Dividends paid (note 10)	r - -	32,787 - (25,000)	29,295	32,787 29,295 (25,000)
At 28 September 2019	1	38,229	162,837	201,067

Notes to the financial statements for the year ended 28 September 2019

1 Accounting policies

The following accounting policies have been applied consistently in dealing with items which are considered material in relation to the Company's financial statements.

Statement of compliance

Apple Retail UK Limited is a limited liability company incorporated in the United Kingdom. The Registered Office is 8th Floor, 20 Farringdon Street, London EC4A 4AB.

The financial statements have been prepared in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Standards and applicable law), including Financial Reporting Standard 102 – "The Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland" ("FRS 102"), and with the Companies Act 2006.

Basis of preparation

The Company has taken advantage of the following disclosure exemptions in preparing these financial statements, as permitted by the FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland":

- Section 4 Statement of Financial Position paragraph 4.12(a)(iv)
- Section 3 Financial Statement Presentation paragraph 3.17(d)
- Section 7 Statement of Cash Flows
- Section 11 Basic Financial Instruments paragraphs 11.41(b), 11.41(c), 11.41(e), 11.41(f), 11.42, 11.44, 11.45, 11.47, 11.48 (a) (iii), 11.48 (a) (iv), 11.48 (b) and 11.48 (c)
- Section 12 Other Financial Instruments Issues paragraphs 12.26, 12.27, 12.29 (a), 12.29 (b) and 12.29 (A)
- Section 26 Share-based Payment paragraphs 26.18(b), 26.19 to 26.21 and 26.23; and
- Section 33 Related Party Disclosures paragraph 33.7.

The financial statements are presented in sterling which is the functional currency of the Company and rounded to the nearest £'000.

Going concern

The financial statements have been prepared on the going concern basis. The directors are satisfied that adequate resources are available to the Company and they have no reason to believe that any material uncertainty exists that would cast a doubt about the ability of the Company to continue as a going concern.

Notes to the financial statements for the year ended 28 September 2019

1 Accounting policies (continued)

Judgments and key sources of estimation uncertainty

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amounts reported for assets and liabilities as at the statement of financial position date and the amounts reported for revenues and expenses during the year. However, the nature of estimation means that actual outcomes could differ from those estimates. The following judgements (apart from those involving estimates) have had the most significant effect on amounts recognized in the financial statements.

Deferred Tax Asset

Management estimation is required to determine the amount of deferred tax assets that can be recognized, based upon likely timing and level of future taxable profits together with an assessment of the effect of future tax planning strategies.

• Impairment of non-financial assets

The Company reviews its non-financial assets for impairment whenever events or changes in circumstances indicate the carrying amount of an asset may not be recoverable. Recoverability of these assets is measured by comparison of their carrying amounts to fair value. If these assets are considered to be impaired, the impairment recognized is equal to the amount by which the carrying value of the assets exceeds its fair value.

Revenue recognition

Net sales consist of revenue from the sale of iPhone, Mac, iPad, services and other products. The Company recognizes revenue at the amount to which it expects to be entitled when control of the products or services is transferred to its customers. Control is generally transferred when the Company has a present right to payment and title and the significant risks and rewards of ownership of products or services are transferred to its customers. For most of the Company's products net sales, control transfers when products are shipped. For the Company's services net sales, control transfers over time as services are delivered. Payment for products and services net sales is collected within a short period of time following transfer of control or commencement of delivery of services, as applicable.

The Company records reductions to products net sales related to future product returns, price protection and other customer incentive programs based on the Company's expectations and historical experience.

Notes to the financial statements for the year ended 28 September 2019

1 Accounting policies (continued)

For arrangements with multiple performance obligations, which represent promises within an arrangement that are capable of being distinct, the Company allocates revenue to all distinct performance obligations based on their relative stand-alone selling prices ("SSP"). When available, the Company uses observable prices to determine the SSP. When observable prices are not available, SSPs are established that reflect the Company's best estimates of what the selling prices of the performance obligations would be if they were sold regularly on a stand-alone basis. The Company's process for estimating SSPs without observable prices considers multiple factors that may vary depending upon the unique facts and circumstances related to each performance obligation including, where applicable, prices charged by the Company for similar offerings, market trends in the pricing for similar offerings, product-specific business objectives and the estimated cost to provide the performance obligation.

The Company has identified up to three performance obligations regularly included in arrangements involving the sale of iPhone, Mac, iPad and certain other products. The first performance obligation, which represents the substantial portion of the allocated sales price, is the hardware and bundled software delivered at the time of sale. The second performance obligation is the right to receive certain productrelated bundled services, which include iCloud, Siri and Maps. The third performance obligation is the right to receive, on a when-and-if-available basis, future unspecified software upgrades relating to the software bundled with each device. The Company allocates revenue and any related discounts to these performance obligations based on their relative SSPs. Because the Company lacks observable prices for the undelivered performance obligations, the allocation of revenue is based on the Company's estimated SSPs. Revenue allocated to the delivered hardware and bundled software is recognized when control has transferred to the customer, which generally occurs when the product is shipped. Revenue allocated to the product-related bundled services and unspecified software upgrade rights is deferred and recognized on a straight-line basis over the estimated period they are expected to be provided. Cost of sales related to delivered hardware and bundled software, including estimated warranty costs, are recognized at the time of sale. Costs incurred to provide product-related bundled services and unspecified software upgrade rights are recognized as cost of sales as incurred.

For the sale of third-party products where the Company obtains control of the product before transferring it to the customer, the Company recognizes revenue based on the gross amount billed to customers. The Company considers multiple factors when determining whether it obtains control of third-party products including, but not limited to, evaluating if it has the ability to establish the price of the product, retains inventory risk for tangible products or has the responsibility for ensuring acceptability of the product.

The Company records revenue net of taxes collected from customers that are remitted to governmental authorities, with the collected taxes recorded within other current liabilities until remitted to the relevant government authority.

Notes to the financial statements for the year ended 28 September 2019

1 Accounting policies (continued)

Interest income

Income is recognised as interest accrues using the effective interest method.

Related party transactions

As the Company is a wholly owned indirect subsidiary of Apple Inc. the Company has taken advantage of the exemption contained in section 33.1A of FRS102 and has therefore not disclosed transactions or balances with entities which form part of the Group.

The consolidated financial statements of Apple Inc, within which the results of this Company are included, can be obtained from the address given in note 24 to the accounts.

Tangible and intangible fixed assets

Tangible fixed assets

Tangible fixed assets are stated at cost less accumulated depreciation and accumulated impairment losses. Such cost includes the costs directly attributable to making the asset capable of operating as intended.

Depreciation is provided on all tangible fixed assets at rates calculated to write off the cost, less estimated residual value, of each asset on a systematic basis over its expected useful life, as follows:

Leasehold improvement: lease term
Office equipment: 3 - 7 years
Machinery and equipment 5 years

The carrying values of tangible fixed assets are reviewed at each reporting date for impairment when events or changes in circumstances indicate the carrying value may not be recoverable.

The capital costs associated with capital projects, are accumulated in a construction in progress account until the project is placed in service. When a capital project is placed in service, the fixed assets are transferred from the construction in progress account to the appropriate capital asset accounts.

Intangible fixed assets

Capitalised costs related to internal-use software are amortised using the straight-line method over the estimated useful economic lives of the assets, which range from 3 to 5 years. Amortisation is included in administration expenses in the Statement of comprehensive income.

Notes to the financial statements for the year ended 28 September 2019

1 Accounting policies (continued)

Taxation

Current tax is provided on the Company's taxable profits, at amounts expected to be paid (or recovered) using the tax rates and laws that have been enacted or substantially enacted at the balance sheet date.

Deferred tax is recognised in respect of all timing differences that have originated but not reversed at the balance sheet date. Provision is made at the rates expected to apply when the timing differences reverse. Timing differences are differences between the Company's taxable profits and its results as stated in the financial statements that arise from the inclusion of gains and losses in taxable profits in periods different from those in which they are recognised in the financial statements. A net deferred tax asset is regarded as recoverable and therefore recognised only when, on the basis of all available evidence, it can be regarded as more likely than not that there will be suitable taxable profits from which the future reversal of the underlying timing differences can be deducted.

Foreign currencies

The financial statements are presented in Sterling ("£"), which is the Company's presentational and functional currency and the level of rounding is to the nearest £'000. Transactions in foreign currencies are recorded at the rate of exchange ruling at the date of the transaction. The resulting monetary assets and liabilities are translated at the closing rate and the exchange differences are dealt with in the statement of comprehensive income.

Stocks

Stocks are valued on a first in first out basis at the lower of cost and net realisable value. Net realisable value is based on normal selling price, less further costs expected to be incurred to disposal.

Pensions

The Company operates a defined contribution pension scheme. Contributions are charged to the statement of comprehensive income as they become payable in accordance with the rules of the scheme.

Operating leases

Rentals payable under operating leases are charged in the statement of comprehensive income on a straight line basis over the term of the lease. Lease incentives are recognised over the lease term on a straight line basis.

Notes to the financial statements for the year ended 28 September 2019

1 Accounting policies (continued)

Share based payments

The Company recognises no shareholder dilution related to share-based payment transactions in which it receives employee services in exchange for equity instruments of the Company's ultimate Parent, Apple Inc. Share-based compensation cost for restricted stock units ("RSUs") is measured based on the closing fair market value of the Apple Inc.'s common stock on the date of grant. Share-based compensation cost for stock options is estimated at the grant date based on each option's fair-value as calculated by the Black-Scholes-Merton ("BSM") option pricing model. The Company recognizes share-based compensation cost as an expense over the requisite service period with a corresponding shareholder contribution recorded within equity.

Provisions

A provision is recognised in the balance sheet when the Company has a legal or constructive obligation as a result of a past event, and it is probable that an outflow of economic benefits will be required to settle the obligation. If the effect is material, provisions are determined by discounting the expected future cash flows at a pre-tax rate that reflects current market assessments of the time value of money and, where appropriate, the risks specific to that liability.

Leasehold property restoration

Full provision is made for the Company's costs in relation to restoration liabilities at its leasehold properties. The estimated costs are capitalised as leasehold improvements and depreciated over the remaining useful life of the leasehold property. Current cost estimates are revised each year and any resulting change is reflected in the carrying amount of the relevant assets.

Cash and cash equivalents

Cash and cash equivalents comprise cash at bank and in hand.

Short-term debtors and creditors

Trade and other debtors are recognised initially at transaction price less attributable transaction costs. Trade and other creditors are recognised initially at transaction price plus attributable transaction costs. Short-term debtors and creditors are not discounted.

2 Turnover

Turnover comprises consideration received or receivable for the sale of goods and services in the ordinary course of the Company's activities.

As permitted by paragraph 68(5) of schedule 1 to the Large and Medium-sized Companies and Groups (Accounts and reports) Regulations 2008, turnover is not analysed as in the opinion of the directors the disclosure of this information would be seriously prejudicial to the interests of the company.

Notes to the financial statements for the year ended 28 September 2019

3 Cost of Sales

In prior years, distribution costs were disaggregated from cost of sales. Distribution costs of £721,000 (2018: £921,000) are now included within cost of sales as these costs are immaterial.

4	Other operating income		
	•	2019	2018
		£'000	£'000
	Service fee income from group undertakings	27,318	19,353
5	Operating profit		
	Operating prom		
		2019 £'000	2018 £'000
	Operating profit is stated after charging:		
	Loss on disposal of fixed assets	1,013	1,016
	Depreciation of tangible fixed assets (note 11)	28,474	26,445
	Foreign exchange gains	(344)	(286)
	Amortisation of intangible fixed assets (note 12)	3	13
	Lease payments recognised as expenses	24,235	23,138
	Audit fees were borne by another group company in 2019 and 2018		
6	Staff costs		
	(a) Staff costs are analysed as follows:		
	(4)	2019	2018
		£'000	£,000
	Wages and salaries	146,932	141,774
	Social security costs	20,326	21,512
	Other pension costs (note 20)	7,517	6,235
	Share based payments	29,295	26,197
	Total staff costs	204,070	195,718

Notes to the financial statements for the year ended 28 September 2019

6 Staff costs (continued)

The average monthly number of employees during the year was 5,012 (2018: 5,096).

(b) Directors' remuneration

There were no payments to directors during the financial year (2018: Nil).

(c) Share-based payments

As of 28 September 2019 and 29 September 2018, the Company did not have any equity-settled plans or transactions. However the Company's ultimate parent, Apple Inc. had two employee benefit plans relevant to the Company: the 2014 Employee Stock Plan (the "2014 Plan") and the Employee Stock Purchase Plan (the "Purchase Plan"). Under these plans, the Company's ultimate parent issues shares of Apple Inc. upon vesting of restricted stock units ("RSUs"), exercise of stock options or the employees' purchase of shares under the plans. The issuance of shares and cash received upon exercise or sale is undertaken solely by Apple Inc. and as a result no dilution in shareholder's equity or cash inflows will occur for the Company. Apple Inc.'s relevant employee benefit plans are summarized as follows:

2014 Employee Stock Plan

RSUs granted under the 2014 Plan generally vest over four years, based on continued employment, and are settled upon vesting in shares of Apple Inc.'s common stock on a one-for-one basis.

Employee Stock Purchase Plan

The Purchase Plan is an Apple Inc. shareholder approved plan under which substantially all employees may purchase Apple Inc. common stock through payroll deductions at a price equal to 85% of the lower of the fair market values of the stock as of the beginning or the end of six-month offering periods. An employee's payroll deductions under the Purchase Plan are limited to 10% of the employee's compensation and employees may not purchase more than US\$25,000 of stock during any calendar year.

7 Other interest receivable and similar income

	2019	2018
	£'000	£'000
Interest on amounts owed from related undertakings	2,175	. 883
Other interest income	221	-
	2,396	883

Notes to the financial statements for the year ended 28 September 2019

8	Interest payable and similar charges		
		2019	2018
		£'000	£,000
	Bank charges and fees	74	95
	Other interest and similar charges	489	558
		563	653
9	Tax on profit		
	(a) Tax on profit on ordinary activities		
	The tax charge is made up as follows:		
		2019	2018
		£'000	£,000
	Current tax:		
	UK corporation tax at 19% (2018:19%)	7.960	7,244
	Adjustment in respect of prior years	(60)	(1,558)
	Total current tax charge	7,900	5,686
	Deferred tax:		
	Depreciation/ capital allowances	(829)	(845)
	Other timing differences	(828)	(947)
		<u></u>	
	Deferred tax credit	(1,657)	(1,792)
	and the second s		
	Tax on profit on ordinary activities	6,243	3,894
	Tax on profit on ordinary activities		

Notes to the financial statements for the year ended 28 September 2019

9 Tax (continued)

(b) Reconciliation of the total tax charge

The tax charge for the year is different to the standard rate of corporation tax in the UK of 19% (2018: 19%). The differences are explained below:

	2019	2018
•	£'000	£'000
Profit on ordinary activities before taxation	39,030	33,651
Profit on ordinary activities multiplied by standard rate of corporation tax in the UK		
of 19% (2018: 19%)	7,416	6,394
Difference between UK GAAP and UK tax treatment of		
share based compensation	(4,147)	(3,100)
Other permanent differences	3,464	1,929
Adjustment in respect of prior years	(60)	(1,558)
Prior period adjustment to deferred tax asset	(430)	229
		·
Total tax expense	6,243	3,894

(c) Factors that may affect future tax charges

At the Summer Budget 2015, the government announced a reduction in the rate from 20% to 19% for the year beginning 1 April 2017, with a further reduction from 19% to 18% for the year beginning 1 April 2020. Following Budget 2020, the corporation tax rate will remain at 19%.

Notes to the financial statements for the year ended 28 September 2019

9 Tax (continued)

Deferred tax

The Company has a recognised deferred tax asset of £6,104,000 (2018: £5,165,000) comprising:

	2019 £'000	2018 £'000
Accelerated capital allowances Share based payments timing difference	(222) 7,044	(1,051) 6,216
	6,822	5,165
		
Deferred tax asset at start of year	5,165	3,373
Deferred tax credit in profit and loss account	1,657	1,792
Deferred tax asset at end of year	6,822	5,165

The Company reviews its position on the utilisation of deferred tax assets on an annual basis. Currently the Company expects £6,522,000 (2018: £3,652,000) of the closing deferred tax asset to be reversed during the next financial period.

10 Dividends

Dividends	2019 £'000	2018 £'000
Declared and paid during the year	25,000	13,000

Notes to the financial statements for the year ended 28 September 2019

11 Tangible fixed assets

	Leasehold improvement £'000	Office equipment an £'000	Machinery d equipment £'000	Construction in progress £'000	Total £'000
Cost	251 100	5 270	20.201	12 140	207.000
At beginning of year Additions	251,180 6,771	5,379 261	28,291 1,842	12,140 15	296,990 8,889
Transfer from CIP	5,112	47	1,508	(6,667)	0,00 <i>7</i>
Disposals	(33,770)	(775)	(3,257)	(551)	(38,353)
At end of year	229,293	4,912	28,384	4,937	267,526
Depreciation	,				
At beginning of year	(153,665)	(4,679)	(19,698)	-	(178,042)
Charge for year	(23,948)	(441)	(4,085)	-	(28,474)
Disposals	33,263	775 ———	3,253		37,291
At end of year	(144,350)	(4,345)	(20,530)	-	(169,225)
Net book value	·				
At 28 September 201	9 84,943	567	7,854	4,937	98,301
At 29 September 2018	97,515	700	8,593	12,140	118,948
				=======================================	

Notes to the financial statements for the year ended 28 September 2019

12 Intangible fixed assets

		2019	2018
		£'000	£'000
	Cost	Software	Software
	At beginning of year	799	862
	Additions	33	-
	Disposals	(121)	(63)
	At end of year	711	799
	Amortisation		
	At beginning of year	(799)	(806)
	Charge for the year	(3)	(13)
	Disposals	121 ———	
	At end of year	(681)	(799)
	Net book value	30	-
13	Stocks		÷
	•	2019	2018
		£'000	£'000
	Finished goods	95,927	70,346
	Service inventory	11,455	9,284
		107,382	80,170
		, 107,302	00,170

There is no material difference between the replacement cost of stock and the carrying value.

Notes to the financial statements for the year ended 28 September 2019

14 Debtors: amounts falling due within one year

	2019 £'000	2018 £'000
Trade debtors	41,710	33,286
Amounts owed by group undertakings	222,537	101,587
Amounts owed by parent undertaking	191	1,555
Prepayments and accrued income	10,108	6,873
Deferred tax asset (note 9)	6,822	5,165
	 ·	
	281,368	148,466
	<u> </u>	

The amounts owed by group undertakings are interest bearing and repayable on demand.

15 Creditors: amounts falling due within one year

	2019	2018
•	£,000	£'000
Trade creditors	3,036	6,886
Amounts owed to group undertakings	178,585	69,927
VAT	23,682	26,171
Corporation tax	5,011	2,225
Other taxes and social security taxes	6,176	7,742
Accruals	30,604	30,388
Short term deferred revenue	21,451	20,872
		
	268,545	164,211
· ·	`	

The amounts owed to group undertakings are non-interest bearing and repayable on demand.

16 Creditors: amounts falling due after more than one year

	2019	2018
	£'000	£'000
Long term deferred revenue	10,255	10,491

Notes to the financial statements for the year ended 28 September 2019

17 Provisions

	National insurance on unvested SBP	Long term leasehold improvement	Total
	£'000	£'000	£'000
At 29 September 2018	7,584	2,935	10,519
Arising during the year	1,672	-	1,672
Utilised during the year	(2,383)	(26)	(2,409)
At 28 September 2019	6,873	2,909	9,782
	=	======	

The long term leasehold improvement provision is in respect of asset retirement obligations whereby the Company has an obligation to restore its leased premises to their original condition on vacation of the leases between 2019 and 2041.

A provision has been applied for national insurance contribution liability in relation to unvested restricted stock units and unexercised stock options, which are expected to vest between 2019 and 2023.

18 Called up share capital

	2019	2018
	£'000	£,000
Allotted, called up and fully paid		
1,000 ordinary shares of £1 each	1	1
•		

On 16 December 2003, 1,000 ordinary shares were issued for £1,000 to the parent company, Apple Retail Europe Limited.

The ordinary shares carry the right to:

- (a) receive notice of, attend, speak or vote at any general meeting of the Company. Where a matter is being decided on a show of hands, every member present in person and every proxy shall have one vote and on a poll, every member shall have one vote for every share held or for each £1 of stock held
- (b) participate in any dividends (if any) declared on that class of share; and
- (c) in the winding up of the Company, repayment of capital paid upon such shares and the right to participate in the division of any surplus assets of profits of the Company.

Notes to the financial statements for the year ended 28 September 2019

19 Capital reserves

Capital reserves	2019 £'000	2018 £'000
Capital reserves	162,837	133,542

Capital reserves balance consists of share-based compensation related to employee stock options.

20 Pension scheme

The Company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the Company in an independent administered fund. The pension costs charged for the period represents contributions payable by the Company to the scheme and amounted to £7,517,000 (2018: £6,235,000). The liability outstanding at year end was £1,207,000 (2018: £1,361,000).

21 Commitments

Capital Commitments

There were no capital commitments at 28 September 2019 (2018: £Nil).

Other commitments

As at 28 September 2019, there were no other commitments (2018: £Nil).

22 Guarantees

The Company has issued a guarantee in favour of HM Customs & Excise in the amount of £1,000,000 (2018: £1,000,000).

Notes to the financial statements for the year ended 28 September 2019

23 Obligations under lease contracts

Future minimum rentals payable under non-cancellable operating leases are as follows:

	2019	2018
	Buildings	Buildings
	£'000	£'000
- Not later than one year	19,848	21,733
- Later than one year and not later than five years	82,254	76,092
- Later than five years	155,565	48,801
	-	
	257,667	146,626
	=	

24 Ultimate parent undertaking and parent undertaking of largest group of which the Company is a member

The Company's immediate parent undertaking is Apple Retail Europe Limited, a private company limited by shares incorporated in the Republic of Ireland. The Company's ultimate parent undertaking is Apple Inc., a company incorporated in California, United States of America, the consolidated financial statements of which are publicly available from Investor Relations, Apple Inc., One Apple Park Way, Cupertino, California, 95014, United States of America. The smallest group in which the results of the Company are consolidated is that headed by Apple Operations International Limited and the largest group in which the results of the Company are consolidated is that headed by its ultimate parent undertaking, Apple Inc. The consolidated financial statements of Apple Operations International Limited are publicly available from the Registrar of Companies, CRO Public Office, Gloucester Place Lower, Mountjoy, Dublin 1, D01 F2X5, Republic of Ireland.

25 Related party transactions

The Company undertakes transactions with other group undertakings. As the Company is a wholly-owned indirect subsidiary undertaking of Apple Inc., the consolidated financial statements of which are publicly available, disclosure of such transactions is not required under Section 33 Related party disclosures paragraph 33.1A of FRS 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland.

Notes to the financial statements for the year ended 28 September 2019

26 Events after the reporting period

In 2020, the Company has been impacted by the recent COVID-19 outbreak and has temporarily closed its retail stores. The full extent of the impact of COVID-19 on the Company's operational and financial performance is currently uncertain and will depend on many factors outside the Company's control, including timing, extent and duration of the outbreak, the imposition of protective public safety measures worldwide, and the impact of the outbreak on the economy as a whole and in particular on demand for consumer products.

There have been no other significant events affecting the Company since 28 September 2019.

27 Approval of financial statements

The directors issued and approved the financial statements on ...19.May.2020...