Company Registration Number: 04975554 (England and Wales)

Report of the Directors and Unaudited Financial Statements

Period of accounts

Start date: 01st July 2010

End date: 30th June 2011

SUBMITTED

Contents of the Financial Statements for the Period Ended 30th June 2011

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Company Information for the Period Ended 30th June 2011

Director: Mr Richard Samuel

Mr Lee Bryant Mr N J A Forskitt Mr Nigel Fox Mr Brian Holmes

Registered office: Magdalen Centre The Oxford Science Park

Oxford

OX44GA

Company Registration Number: 04975554 (England and Wales)

Directors' Report Period Ended 30th June 2011

The directors present their report with the financial statements of the company for the period ended 30th June 2011

Principal activities

The principal activity of the company in the period under review was: Specialists in inbound call handling

Directors

The directors shown below have held office during the whole of the period from 01st July 2010 to 30th June 2011
Mr Richard Samuel
Mr Lee Bryant
Mr N J A Forskitt
Mr Nigel Fox
Mr Brian Holmes

The above report has been prepared in accordance with the special provisions in part 15 of the Companies Act 2006

This report was approved by the board of directors on 17 February 2012 And Signed On Behalf Of The Board By:

Name: Mr N J A Forskitt

Status: Director

Profit and Loss Account

for the Period Ended 30th June 2011

Note	es 2011 £	2010 £
Turnover:	653,321	603,349
Cost of sales:	293,186	279,682
Gross profit or (loss):	360,135	323,667
Administrative expenses:	, 263,899	238,411
Operating profit or (loss):	96,236	85,256
Interest receivable and similar income:	77	4
Interest payable and similar charges:	74	216
Profit or (loss) on ordinary activities before taxation:	96,239	85,044
Tax on profit or loss on ordinary activities:	5,128	8,911
Profit or (loss) for the financial year:	91,111	76,133

Statement of total recognised gains and losses 30th June 2011

Statement of total recognised gains and losses

The company does not have any gains and losses other than Profit and Loss for the period to report.

Balance sheet As at 30th June 2011

	Notes	2011 €	2010 £
Fixed assets			
Tangible assets:	2	209,463	209,309
Total fixed assets:		209,463	209,309
Current assets			
Debtors:		45,011	87,897
Cash at bank and in hand:		64,291	46,006
Total current assets:		109,302	133,903
Creditors: amounts falling due within one year		81,359	98,664
Net current assets (liabilities):		27,943	35,239
Total assets less current liabilities:		237,406	244,548
Creditors: amounts falling due after more than one year:		9,494	23,373
Total net assets (liabilities):		227,912	221,175

Balance sheet As at 30th June 2011 continued

	Notes	2011 £	2010 £
Capital and reserves			
Called up share capital:	3	105	105
Revaluation reserve:	4	200,000	200,000
Profit and Loss account:	5	27,807	21,070
Total shareholders funds:		227,912	221,175

For the year ending 30 June 2011 the company was entitled to exemption under section 477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the Board of Directors on 17 February 2012

SIGNED ON BEHALF OF THE BOARD BY:

Name: Mr N J A Forskitt

Status: Director

Notes to the Financial Statements for the Period Ended 30th June 2011

1. Accounting policies

Basis of measurement and preparation of accounts

The Financial Statements have been prepared under the historical cost convention and in accordance with the Financial Reporting Standard for Smaller Entities.

Other accounting policies

The financial statements have been prepared on a going concern basis

Notes to the Financial Statements for the Period Ended 30th June 2011

2. Tangible assets

	Land and buildings	Plant Machinery	Fixtures and fittings	Office Equipment	Motor vehicles	Total
Cost	£	£	£	£	£	£
At 01st July 2010:	-	200,000	-	19,968	-	219,968
Additions:	-	-	-	5,960	-	5,960
At 30th June 2011:		200,000		25,928		225,928
Depreciation						
At 01st July 2010:	-	-	-	10,659	-	10,659
Charge for year:	-	-	-	5,806	-	5,806
At 30th June 2011:				16,465		16,465
Net book value						
At 30th June 2011:		200,000		9,463		209,463
At 30th June 2010:		200,000		9,309		209,309

Notes to the Financial Statements for the Period Ended 30th June 2011

3. Called up share capital

Allotted, called up and paid

Previous period			2010
Class	Number of shares	Nominal value per share	Total
Ordinary shares:	105	1.00	105
Total share capital:			105
Current period			2011
Class	Number of shares	Nominal value per share	Total
Ordinary shares:	105	1.00	105
Total share capital:			105

Notes to the Financial Statements for the Period Ended 30th June 2011

4. Revaluation reserve

 £

 At 01st July 2010:
 200,000

 At 30th June 2011:
 200,000

The Company acquired the IPR for a new IN Platform on 24th July 2007. As at 30th June 2010 the directors valued the IPR at a market value of £ 200000. The directors again considered it appropriate not to incur the cost of a professional valuation as there was sufficient expertise among the board members to achieve this valuation. After consultation with the external accountants and HMRC it was agreed to reclassify the IPR as Plant & Machinery. No depreciation has been charged as it an appreciating asset.

Notes to the Financial Statements for the Period Ended 30th June 2011

5. Profit and loss account

	2011	2010
	£	£
Opening balance:	21,070	4,937
Profit or (loss) for the period:	91,111	76,133
Equity dividends paid:	84,374	60,000
Retained profit:	27,807	21,070

This document was delivered using electronic communications and authenticated in accordance with the registrar's rules relating to electronic form, authentication and manner of delivery under section 1072 of the Companies Act 2006.