

Ernst & Young LLP Wessex House 19 Threefield Lane Southampton SO14 3QB Tel + 44 2380 382000 Fax + 44 2380 382001 ey com



The Directors

16 September 2015

Royal Mail Group Limited 100 Victoria Embankment London EC4Y OHQ

Dear Sirs,

Royal Mail Group Limited

Company Registered Number: 04138203

In accordance with section 516 of the Companies Act 2006, we write to notify you of our resignation as auditor of Royal Mail Group Limited. This resignation takes effect from the date on which you receive this letter.

In accordance with section 519(2) of that Act, we confirm that there are no circumstances connected with our resignation which we consider should be brought to the attention of the members or creditors of the company

We draw your attention to the fact that Royal Mail Group Limited has its own statutory obligations where we have ceased to hold office (as detailed, in particular, in Sections 517, 520 and 523 of the Act), including, depending on the circumstances, the requirement to notify the appropriate audit authority if we cease to hold office before the end of our term of office as auditors

Further guidance on this notification has been issued by the appropriate audit authorities - the Financial Reporting Council and the Institute of Chartered Accountants in England and Wales (ICAEW) and can be found on http://www.frc.org.uk/Our-Work/Conduct/Professional-oversight/Oversight-of-Audit/Notification-of-change-of-auditor/Flow-chart-for-companies aspx

And

http://www.icaew.com/en/technical/audit-and-assurance/working-in-the-regulated-area-of-audit respectively.

If you have any questions on your legal obligations we recommend that you seek legal advice.

Yours faithfully

Ernst & Young LLP

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