# FRIENDS LIFE FPL LIMITED

COMPANY REGISTERED IN ENGLAND AND WALES REGISTRATION NUMBER 04113107

# ANNUAL REPORT AND FINANCIAL STATEMENTS

For the year ended 31 December 2021

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#### FRIENDS LIFE FPL LIMITED

| CONTENTS                          | PAGES      |
|-----------------------------------|------------|
| Company Information               | 2          |
| Strategic Report                  | 3          |
| Report of the Directors           | $\epsilon$ |
| Independent Auditors' Report      | 8          |
| Profit and Loss Account           | 11         |
| BalanceSheet                      | 12         |
| Statement of Changes in Equity    | 13         |
| Notes to the Financial Statements | 14         |

# FRIENDS LIFE FPL LIMITED COMPANY INFORMATION

#### **BOARD OF DIRECTORS**

K. J. Bye H. Potter

#### **COMPANY SECRETARY**

Aviva Company Secretarial Services Limited St Helen's 1 Undershaft London EC3P 3DQ

#### **REGISTERED OFFICE**

Aviva Wellington Row York YO90 IWR

#### INDEPENDENT AUDITORS

PricewaterhouseCoopers LLP 29 Wellington Street Leeds LS1 4DL

#### **COMPANY NUMBER**

Registered in England and Wales: No. 4113107

#### **OTHER INFORMATION**

Friends Life FPL Limited (the Company) is a private company limited by shares and is a member of the Aviva pk group of companies (the Group)

### FRIENDS LIFE FPL LIMITED STRATEGIC REPORT FOR THE YEAR ENDED DECEMBER 2021

The directors present their Strategic Report on Friends Life FPL Limited (the Company) for the year ended 31 December 2021.

#### PRINCIPAL ACTIVITIES

The Company, a private limited company incorporated and domiciled in the United Kingdom (UK), is a wholly owned subsidiary of Friends Life FPG Limited (FPG) and is part of the Aviva plc Group (the Group). The Company is an intermediate holding company for ex-Friends life subsidiaries acquired by the Aviva Group in 2015. The results of these subsidiary undertakings have not been consolidated in these financial statements as they have been included in the consolidated financial statements of Aviva plc.

#### RESULTS AND BUSINESS REVIEW

The profit for the year ended 31 December 2021 is set out in the profit and loss account on page 11.

|                      | 2021  | 2020  |
|----------------------|-------|-------|
|                      | £'000 | £'000 |
| Capital and reserves | 6,912 | 6,109 |

No dividends were received in 2021 (2020: £nil).

#### Section 172 (1) statement

We report here on how our Directors have discharged their duties under Section 172 of the Companies Act 2006.

S.172 sets out a series of matters to which the directors must have regard to in performing their duty to promote the success of the Company for the benefit of its shareholders, which includes having regard to other stakeholders. Where this statement draws upon information contained in other sections of the Strategic report, this is signposted accordingly.

Our Board considers it crucial that the Company maintains a reputation for high standards of business conduct. The Board is responsible for monitoring and upholding the culture, values, standards, ethics and reputation of the Company to ensure that our obligations to our shareholder, customers and other stakeholders are met and Management drives the embedding of the desired culture throughout the organisation. The Board monitors a dherence to our policies and compliance with local corporate governance requirements and is committed to acting where our businesses fall short of the standards we expect.

The Board is also focussed on the wider social context within which our businesses operate, including those issues related to climate change which are of fundamental importance to the planet's well-being.

#### The Company's culture

Our culture is shaped, in conjunction with the wider Aviva Group, by our clearly defined purpose – with you today for a better tomorrow. As the provider of financial services to millions of customers, Aviva seeks to earn their trust by acting with integrity and a sense of responsibility at all times. We look to build relationships with all our stakeholders based on openness and transparency and we value diversity and inclusivity in our workforce and beyond.

#### Key strategic decisions in 2021

In December 2020, the Board resolved to change the Company's registered office address from Pixham End, Dorking, Surrey, RH4 1QA, to Aviva, Wellington Row, York YO90 1WR. The change was due to the forthcoming closure of the Dorking Offices and Wellington Row was chosen as the most appropriate address as the Company's statutory records were held there. The change came into effect on 15 January 2021.

# FRIENDS LIFE FPL LIMITED STRATEGIC REPORT FOR THE YEAR ENDED DECEMBER 2021 (continued)

#### Stakeholder engagement

The table below sets out our approach to stakeholder engagement during 2021:

| Stakeholders | Why are they important to Aviva?   | What is our approach to engaging with them?  |
|--------------|--|--|
| Employees    | Our people's well-being and commitment to serving our customers is essential for our long-term success.  | <ul> <li>The Company has no employees. The majority of staff engaged in the activities of the Company are employed by fellow subsidiary undertakings of Aviva plc. As part of the Aviva Group, these staff enjoy the benefit of the Aviva Group policies and benefits made available to them.</li> <li>The Company's engagement mechanisms align with those of the Aviva Group, such as</li> </ul>   |
|              |  | employee forums, internal communication channels, and informal meetings with the Directors and employee engagement surveys.  |
|              |  | <ul> <li>We are committed to recruiting, training and retaining the best talent we can find. We are proud to have been a pioneer in some areas of employee benefits, including providing six months paid parental leave for all UK employees.</li> </ul>   |
|              |  | <ul> <li>Our people share in the businesses' success as shareholders through membership of the<br/>Group's global share plans.</li> </ul>  |
|              |  | <ul> <li>The Company supported the safety and well-being of staff through the provision of<br/>equipment to enable all employees to work from home through the Covid-19 pandemic as<br/>well as transitioning to a hybrid way of working in mid-2021.</li> </ul>   |
| Customers    | Understanding what's important to  | The Company has no external customers.   |
|              | our customers is key to our long-<br>term success.   | <ul> <li>The Company's intermediate holding entity, Aviva Life Holdings UK Limited, is supported by a Conduct Committee to enable it to monitor customer metrics, the Company's Board can escalate any matter it feels necessary to the Aviva Life Holdings UK Limited Conduct Committee for further scrutiny.</li> </ul>  |
| Suppliers    | We operate in conjunction with a<br>wide range of suppliers to deliver<br>services to our customers. It is vital<br>that we build strong working | <ul> <li>All supplier related activity is managed in line with the Group's Procurement &amp; Outsourcing Business Standard. This ensures that supply risk is managed appropriately including in relation to customer outcomes, data security, corporate responsibility, financial, operational, contractual, and brand damage caused by inadequate oversight or supplier failure.</li> </ul>   |
|              | relationships with our intermediaries.   | <ul> <li>An important part of our culture is the promotion of high legal, ethical, environmental and employee related standards within our business and also among our suppliers. Before working with any new suppliers we provide them with the Aviva Supplier Code of Behaviour, and our interaction with them is guided by Aviva's Business Code of Ethics.</li> </ul>  |
|              |  | <ul> <li>In the UK, Aviva is a signatory of the Prompt Payment Code which sets standards for high payment practices. We are a Living Wage employer in the UK, and our supplier contracts include a commitment to paying eligible employees not less than the Living Wage in respect of work provided at our premises in the UK.</li> </ul>   |
| Communities  | We recognise the importance of<br>contributing to our communities<br>through volunteering, community<br>investment, and long-term                | <ul> <li>Our Board supports the community activities of the Aviva Group including the wellbeing proposition for UK employees, the Aviva Communities to help drive greater diversity and inclusivity throughout the organisation and to support colleagues to volunteer in their communities.</li> </ul>  |
|              | partnerships. As a major insurance company we are fully engaged in building resilience against the global impact of climate change.              | <ul> <li>Recognising climate change presents risk and opportunities for customers, communities and business, Aviva is signed up to the United Nations Net-Zero Asset Owner Alliance commitment. As part of the Aviva Group, Friends Life FPL Limited is committed to Aviva's long-term strategy to reach net zero by 2040, and to support achieving this target the Aviva Group has defined climate risk preferences and operating risk limits. The Aviva ple Board approved the adoption of the new climate risk preferences during the year, along with its 2022-2024 Plan which takes the new climate risk preferences into consideration.</li> </ul> |
| Shareholders | Our retail and institutional shareholders are the ultimate owners of the Company.  | <ul> <li>The Company's ultimate shareholder is Aviva plc and its immediate shareholder is Friends         Life FPG Limited. Any matters requiring escalation are escalated by the Board through the         Chair to its parent.</li> </ul>  |

# FRIENDS LIFE FPL LIMITED STRATEGIC REPORT FOR THE YEAR ENDED DECEMBER 2021 (continued)

#### **FUTURE OUTLOOK**

The company will continue to perform as an intermediary holding company with no further changes currently a greed or implemented.

On 24 February 2022, on-going tensions between Russia and Ukraine developed into full-scale armed conflict between the two countries. The Company is monitoring and responding to this dynamic situation. The Company does not conduct operations in the affected region and does not have material direct investment holdings there.

#### PRINCIPAL RISKS AND UNCERTAINTIES

The principal risk which the Company is exposed to is the fluctuation in fair value of its investments in group undertakings. Following a Part VII transfers undertaken in 2017 this risk has substantially reduced as the Company is no longer exposed to the volatility inherent in the valuation of the life insurance business.

More information in respect of the risk management framework applied by the group is provided in note 9 to these financial statements.

Approved by the Board on 14 September 2022 and signed on its behalf by:

Aviva Company Secretarial Services Limited

Company Secretary

### FRIENDS LIFE FPL LIMITED REPORT OF THE DIRECTORS FOR THE YEAR ENDED 31 DECEMBER 2021

The directors present their annual report and audited financial statements of the Company for the year ended 31 December 2021.

#### **DIRECTORS**

The directors in office at the date of signing of these financial statements are listed on page 2. Details of Board appointments and resignations during the year and since the year end are shown below:

- C. Binmore resigned as director of the Company on 31 January 2021. K. J. Bye was appointed as a director of the Company on the same date.
- R. Priestley resigned as a director of the Company on 21 July 2021. H. Potter was appointed as a director of the Company on the same date.

#### **FUTURE OUTLOOK**

Likely future developments in the business of the Company are discussed in the Strategic Report.

#### DIVIDENDS

No dividend was paid for the financial year ending 31 December 2021 (2020 £nil).

#### SIGNIFICANT EVENTS

On 15 January 2021, the Company's registered office address was changed from Pixham End, Dorking, Surrey, RH4 1QA, to Aviva, Wellington Row, York YO90 1WR.

#### POST BALANCE SHEET EVENTS

On 14 February 2022, an indirect subsidiary undertaking, Friends Life FPLMA Limited, was transferred to a fellow group undertaking, Aviva Life Holdings UK Limited, for a consideration of £100,363.

#### STATEMENT OF GOING CONCERN

The financial statements have been prepared on a going concern basis. In assessing whether the going concern basis is appropriate, the directors have considered the information contained in the financial statements. The directors are satisfied that the Company has a dequate resources to continue in operational existence for the foreseeable future and at least 12 months from the date of the approval of the financial statements.

#### FINANCIAL RISK MANAGEMENT

Details of financial risk management are discussed in the principal risks and uncertainties section of the Strategic Report on page 5 and in note 9 to the financial statements.

#### **EMPLOYEES**

The Company has no employees (2020: nil). The majority of employees are employed by a fellow subsidiary undertaking of Aviva plc, Aviva Employment Services Limited. Disclosures relating to employee remuneration and the average number of persons employed are made in the financial statements of Aviva Employment Services Limited. The Company is recharged with the costs of the staff provided by Aviva Employment Services Limited however the associated costs and average number of persons employed cannot be accurately disclosed.

#### STATEMENT OF DISCLOSURE OF INFORMATION TO THE AUDITORS

In a ccordance with section 418 of the Companies Act 2006, the directors in office at the date of approval of this report confirm that, so far as they are each aware, there is no relevant audit information of which the Company's External Auditors, Pricewaterhouse Coopers LLP, are unaware and each director has taken all steps that ought to have been taken as a director in order to make themselves aware of any relevant audit information and to establish that Pricewaterhouse Coopers LLP is a ware of that information.

# FRIENDS LIFE FPL LIMITED REPORT OF THE DIRECTORS FOR THE YEAR ENDED 31 DECEMBER 2021 (continued)

#### INDEPENDENT AUDITORS

Under the Competition and Markets Authority Regulations, the Company's ultimate parent Company, Aviva plc is required to tender for the provision of the external audit every 10 Years. PricewaterhouseCoopers LLP (PwC) was appointed for the first time for the 31 December 2012 financial year end and therefore a mandatory re-tender was required for the year ending 31 December 2022. The audit tender process was initiated during 2020 but, as previously reported, COVID-19 restrictions caused delays and Aviva sought a two-year extension from the FRC which was granted. Following a full and rigorous competitive tender process, which was overseen by the Aviva Life Holdings UK Limited Audit Committee, the selection of Ernst & Young LLP from the year ending 31 December 2024 was approved by the Aviva plc Board. PwC will continue in its role and, subject to reappointment by the Company's shareholders at the 2022 and 2023 Annual General Meetings, will undertake the audit for the financial years ending 31 December 2022 and 2023.

#### **QUALIFYING INDEMNITY PROVISIONS**

Aviva plc, the Company's ultimate parent, granted in 2004 an indemnity to the directors against liability in respect of proceedings brought by third parties, subject to the conditions set out in the Companies Act 1985, which continue to apply in relation to any provision made before 1 October 2007. This indemnity is a "qualifying third party indemnity" for the purposes of sections 309A to 309C of the Companies Act 1985. These qualifying third party indemnity provisions were in force throughout the year and at the date of approving the Report of the Directors by virtue of paragraph 15, Schedule 3 of The Companies Act 2006 (Commencement No. 3, Consequential Amendments, Transitional Provisions and Savings) Order 2007.

The directors also have the benefit of the indemnity provision contained in the Company's articles of association, subject to the conditions set out in the Companies Act 2006. This is a "qualifying third party indemnity" provision as defined by section 234 of the Companies Act 2006.

#### STATEMENT OF DIRECTORS' RESPONSIBILITIES

The directors are responsible for preparing the Annual Report and Financial Statements and the financial statements in accordance with applicable law and regulation.

Company law requires the directors to prepare financial statements for each financial year. Under that law the directors have prepared the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards, comprising FRS 101 "Reduced Disclosure Framework", and applicable law). Under company law, directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the company and of the profit or loss of the company for that period. In preparing the financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- state whether applicable United Kingdom Accounting Standards, comprising FRS101 have been followed, subject to any material departures disclosed and explained in the financial statements;
- make judgements and a counting estimates that are reasonable and prudent; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business.

The directors are responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities. The directors are also responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions and disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the financial statements comply with the Companies Act 2006.

Approved by the Board on 14 September 2022 and signed on its behalf by:

Aviva Company Secretarial Services Limited Company Secretary

### FRIENDS LIFE FPL LIMITED INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF FRIENDS LIFE FPL LIMITED

#### REPORT ON THE AUDIT OF THE FINANCIAL STATEMENTS

#### **Opinion**

In our opinion, Friends Life FPL Limited's financial statements:

- give a true and fair view of the state of the company's affairs as at 31 December 2021 and of its profit for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards, comprising FRS 101 "Reduced Disclosure Framework", and applicable law); and
- have been prepared in accordance with the requirements of the Companies Act 2006.

We have audited the financial statements, included within the Annual Report and Financial Statements (the "Annual Report"), which comprise: balance sheet as at 31 December 2021; profit and loss account and statement of changes in equity for the year then ended; and the notes to the financial statements, which include a description of the significant accounting policies.

#### Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) ("ISAs (UK)") and applicable law. Our responsibilities under ISAs (UK) are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Independence

We remained independent of the company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, which includes the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements.

#### Conclusions relating to going concern

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

However, because not all future events or conditions can be predicted, this conclusion is not a guarantee as to the company's ability to continue as a going concern.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

#### Reporting on other information

The other information comprises all of the information in the Annual Report other than the financial statements and our auditors' report thereon. The directors are responsible for the other information. Our opinion on the financial statements does not cover the other information and, accordingly, we do not express an audit opinion or, except to the extent otherwise explicitly stated in this report, any form of assurance thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If we identify an apparent material inconsistency or material misstatement, we are required to perform procedures to conclude whether there is a material misstatement of the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report based on these responsibilities.

With respect to the Strategic report and Report of the Directors, we also considered whether the disclosures required by the UK Companies Act 2006 have been included.

Based on our work undertaken in the course of the audit, the Companies Act 2006 requires us a lso to report certain opinions and matters as described below.

# FRIENDS LIFE FPL LIMITED INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF FRIENDS LIFE FPL LIMITED (continued)

Strategic report and Report of the Directors

In our opinion, based on the work undertaken in the course of the audit, the information given in the Strategic report and Report of the Directors for the year ended 31 December 2021 is consistent with the financial statements and has been prepared in accordance with applicable legal requirements.

In light of the knowledge and understanding of the company and its environment obtained in the course of the audit, we did not identify any material misstatements in the Strategic report and Report of the Directors.

#### Responsibilities for the financial statements and the audit

Responsibilities of the directors for the financial statements

As explained more fully in the Statement of directors' responsibilities, the directors are responsible for the preparation of the financial statements in accordance with the applicable framework and for being satisfied that they give a true and fair view. The directors are also responsible for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the company's ability to continue as a going concern, disclosing, as a pplicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

Auditors' responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

Based on our understanding of the company and industry, we identified that the principal risks of non-compliance with laws and regulations related to Companies Act 2006, and we considered the extent to which non-compliance might have a material effect on the financial statements. We evaluated management's incentives and opportunities for fraudulent manipulation of the financial statements (including the risk of override of controls), and determined that the principal risks were related to posting inappropriate journal entries to manipulate reported results and management bias in accounting estimates. Audit procedures performed by the engagement team included:

- enquiry of management and those charged with governance a round a ctual and potential litigations and claims;
- enquiry of management and those charged with governance to identify any instances of non-compliance with laws and regulations;
- review of minutes of meetings held by those charged with governance;
- review of financial statement disclosures and testing to supporting documentation to assess compliance with applicable laws and regulations; and
- performing procedures over the risk of management override of controls, including through testing journal entries based on specific risk criteria and other adjustments for appropriateness.

There are inherent limitations in the audit procedures described above. We are less likely to become aware of instances of non-compliance with laws and regulations that are not closely related to events and transactions reflected in the financial statements. Also, the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery or intentional misrepresentations, or through collusion.

A further description of our responsibilities for the audit of the financial statements is located on the FRC's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditors' report.

# FRIENDS LIFE FPL LIMITED INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF FRIENDS LIFE FPL LIMITED (continued)

#### Use of this report

This report, including the opinions, has been prepared for and only for the company's members as a body in accordance with Chapter 3 of Part 16 of the Companies Act 2006 and for no other purpose. We do not, in giving these opinions, accept or assume responsibility for any other purpose or to any other person to whom this report is shown or into whose hands it may come save where expressly a greed by our prior consent in writing.

#### OTHER REQUIRED REPORTING

#### Companies Act 2006 exception reporting

Under the Companies Act 2006 we are required to report to you if, in our opinion:

- we have not obtained all the information and explanations we require for our audit; or
- a dequate accounting records have not been kept by the company, or returns a dequate for our audit have not been received from branches not visited by us; or
- certa in disclosures of directors' remuneration specified by law are not made; or
- the financial statements are not in a greement with the accounting records and returns.

We have no exceptions to report a rising from this responsibility.

James Wilkinson (Senior Statutory Auditor) for and on behalf of Pricewa terhouse Coopers LLP Chartered Accountants and Statutory Auditors

Leeds

15 September 2022

# FRIENDS LIFE FPL LIMITED PROFIT AND LOSS ACCOUNT FOR THE YEAR ENDED 31 DECEMBER 2021

|   | Note | 2021<br>£'000 | 2020<br>£'000 |
|---|------|---------------|---------------|
| Fair value gains on investments in subsidiaries | С    | 803           | -             |
| PROFIT BEFORE TAXATION                          |      | 803           | _             |
| Tax on profit                                   | 4    | -             | -             |
| PROFIT FOR THE FINANCIAL YEAR                   |      | 803           | -             |

The Company has no other comprehensive income.

The notes on pages 14 to 18 form an integral part of these financial statements.

# FRIENDS LIFE FPL LIMITED BALANCE SHEET AS AT 31 DECEMBER 2021

|                         |      | 2021  | 2020  |
|-------------------------|------|-------|-------|
|                         | Note | £'000 | £'000 |
| FIXED ASSETS            |      |       |       |
| Investments             | . 5  | 6,912 | 6,109 |
|                         |      | 6,912 | 6,109 |
|                         |      |       |       |
| NET ASSETS              |      | 6,912 | 6,109 |
| CAPITAL AND RESERVES    |      |       |       |
| Called up share capital | 7    | -     | -     |
| Profit and loss account |      | 6,912 | 6,109 |
| TOTAL EQUITY            |      | 6,912 | 6,109 |

The notes on pages 14 to 18 form an integral part of these financial statements.

The financial statements on pages 11 to 18 were approved by the board of directors on 14 September 2022 and signed on its behalf by:

Helen Potter

H Potter DIRECTOR

# FRIENDS LIFE FPL LIMITED STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 31 DECEMBER 2021

|                               | Called up<br>share<br>capital<br>£'000 | Profit<br>and loss<br>account<br>£'000 | Total<br>equity<br>£'000 |
|-------------------------------|--|--|--------------------------|
|                               |  | < 100                                  | (100                     |
| At 1 January 2021             | -                                      | 6,109                                  | 6,109                    |
| Result for the financial year |  | 803                                    | 803                      |
| At 31 December 2021           | ·                                      | 6,912                                  | 6,912                    |
|                               | Called up                              | Profit                                 |                          |
|                               | share                                  | and loss                               | Total                    |
|                               | capital                                | account                                | equity                   |
|                               | £'000                                  | £'000                                  | £'000                    |
| At 1 January 2020             | •                                      | 6,109                                  | 6,109                    |
| Result for the financial year | -                                      | _                                      |                          |
| At 31 December 2020           | -                                      | 6,109                                  | 6,109                    |

The notes on pages 14 to 18 form an integral part of these financial statements.

### FRIENDS LIFE FPL LIMITED NOTES TO THE FINANCIAL STATEMENTS

#### 1. STATEMENT OF ACCOUNTING POLICIES

#### A) Basis of presentation

The financial statements have been prepared in accordance with The Companies Act 2006, as applicable to companies using Financial Reporting Standard 101 Reduced Disclosure Framework (FRS 101). The financial statements have been prepared under the historical cost convention, except for investments in subsidiaries that have been measured at fair value through profit and loss.

The financial statements have been prepared on a going concern basis. In assessing whether the going concern basis is appropriate, the directors have considered the information contained in the financial statements of the Company. The directors are satisfied that the Company has a dequate resources to continue in operational existence for the foreseeable future and at least 12 months from the approval of the financial statements.

The financial statements are stated in pounds sterling, which is the Company's functional and presentational currency. Unless otherwise noted, the amounts shown in these financial statements are in thousands of pounds sterling (£'000).

The accounting policies which follow set out those policies which apply in preparing the financial statements for the year ended 31 December 2021. These policies have been consistently applied to all years presented, unless otherwise stated.

The Company has taken a dvantage of the following disclosure exemptions under FRS 101:

- (a) the requirements of paragraphs 10(d) and 111 of IAS 1, Presentation of Financial Statements, to include a statement of cash flows and the requirements of IAS 7 Statement of Cash Flows;
- (b) the requirements of paragraph 16 of IAS 1 to make a statement of compliance with the international accounting standards;
- (c) the requirements of paragraphs 30 and 31 of IAS 8, Accounting Policies Changes in Accounting Estimates and Errors, to disclose when an entity has not applied a new accounting standard that has been issued but is not yet effective;
- (d) the requirements of paragraph 17 of IAS 24, Related Party Disclosure, to disclose key management personnel compensation;
- (e) the requirements in IAS 24, Related Party Disclosures, to disclose related party transactions entered into between two or more members of a group.
- (f) the requirements in paragraph 4(a) of IFRS 10, Consolidated Financial Statements, and under Section 400 of the Companies Act 2006, to disclose where an entity has elected not to present consolidated financial statements. These financial statements present information about the Company as an individual undertaking and not about its group. Information on the ultimate controlling parent can be found in note 11.
- (g) paragraph 18A of IAS24, 'Related party disclosures', related to key management services provided by a separate management entity.
- (h) The requirements of IFRS 7 Financial Instruments: Disclosures.
- (i) the requirements of paragraph 91 to 99 of IFRS 13 Fair Value Measurement.

New standards and minor clarifications to existing guidance on a number of standards became effective for the reporting period beginning on 1 January 2021. Amendments to IFRS 16 leases: Covid-19 related rent concessions (published by the IASB in May 2020); Interest Rate Benchmark Reform Phase 2: Amendments to IFRS 9, IAS 39, IFRS 7, IFRS 4 and IFRS 16 (published by the IASB in August 2020). The amendments do not have any impact on the Company's financial statements.

# FRIENDS LIFE FPL LIMITED NOTES TO THE FINANCIAL STATEMENTS (continued)

#### B) Income from shares in group undertakings

Dividend income from shares in group undertakings is recognised when the right to receive the payment is established. For unlisted shares (all the Company's directly and indirectly held subsidiaries are unlisted) this is the due date.

#### C) Realised and unrealised gains/(losses) on investments in subsidiaries

Shares in group undertakings are valued at fair value with gains or losses being recognised in the profit and loss account. Realised gains/(losses) either arise on disposal of a subsidiary or when the fair value of the subsidiary is reduced below its book cost and the loss is considered to be permanent. A gain is realised on the reversal of such reduction.

#### D) Income taxes

The current tax expense is based on the taxable profits for the year, a fter any adjustments in respect of prior years. Tax, including tax relief for losses if applicable, is allocated over profits before taxation and a mounts charged or credited to components of other comprehensive income and equity as appropriate.

Provision is made for deferred tax liabilities, or credit taken for deferred tax assets, using the liability method, on all material temporary differences between the tax bases of assets and liabilities and their carrying amounts in the financial statements.

The rates enacted or substantively enacted at the statement of financial position date are used to value the deferred tax assets and liabilities.

Deferred tax assets are recognised to the extent that it is probable that future taxable profit will be a vailable against which the temporary differences can be utilised. Where there is a history of tax losses, deferred tax assets are only recognised in excess of deferred tax liabilities if there is convincing evidence that future profits will be available.

Deferred tax is provided on any temporary differences arising from investments in subsidiaries, associates and joint ventures, except where the timing of the reversal of the temporary difference can be controlled and it is probable that the difference will not reverse in the foreseeable future.

Deferred taxes are not provided in respect of any temporary differences a rising from the initial recognition of goodwill, or from the initial recognition of an asset or liability in a transaction which is not a business combination and affects neither accounting profit nor taxable profit or loss at the time of the transaction.

#### E) Valuation of shares in group undertakings

Shares in group undertakings are stated at their fair values, estimated using IFRS net asset value as a reasonable proxy. Subsidiaries managed on a fair value basis are classified as held at fair value through profit or loss with valuation movements recognised in the profit and loss account.

#### 2. CRITICAL ACCOUNTING ESTIMATES AND JUDGEMENTS

The preparation of the Company's financial statements requires management to make judgements, estimates and assumptions in applying the accounting policies that affect the reported amounts of assets, liabilities, income and expenses.

All estimates are based on management's knowledge of current facts and circumstances, assumptions based on that knowledge and their predictions of future events and actions. Actual results may differ from those estimates, possibly significantly. The item considered particularly susceptible to changes in estimates and assumptions is the valuation of shares in group undertakings, set out in accounting policy E.

### FRIENDS LIFE FPL LIMITED NOTES TO THE FINANCIAL STATEMENTS (continued)

#### 3. AUDITORS' REMUNERATION

Auditors' remuneration for audit services for 2021 of £2,000 (2020: £2,000) was borne by other companies within the Group. The Company is exempt under SI 2008/489 from the obligation to disclose fees in respect of 'Other services' as the Company is a subsidiary of Aviva plc, which prepares consolidated financial statements. Fees paid to the Company's auditors, PricewaterhouseCoopers LLP (PwC) and its associates for services other than the statutory audit of the Company and other Group undertakings are disclosed in the consolidated financial statements of Aviva plc.

#### 4. TAX ON PROFIT

#### (a) Tax charged to the profit and loss account

The total tax charge comprises:

|  | 2021  | 2020  |
|--|-------|-------|
|  | £'000 | £'000 |
| Currenttax                                       |       |       |
| Forthis year                                     | -     | -     |
| Prior period adjustment                          | _     | -     |
| Tax charge                                       | _     | -     |
|  |       |       |
| Total tax charged to the profit and loss account | -     | -     |

#### (b) Tax charged/(credited) to other comprehensive income

There was no tax credited or charged to other comprehensive income in either 2021 or 2020.

#### (c) Tax reconciliation

The tax on the company's profit before tax differs from (2020: same as) the theoretical amount that would arise using the tax rate of the United Kingdom as follows:

|   | 2021  | 2020         |
|---|-------|--------------|
| •   | £'000 | £'000        |
| Profit before tax   | 803   | <del>-</del> |
| Tax calculated at standard UK corporation tax rate of 19% (2020: 19%) | 153   | -            |
| Non-assessable income   | (153) | -            |
| Total tax credit to the profit and loss account                       | -     | -            |

During 2021 the UK Government enacted an increase in the UK corporation tax rate to 25%, from 1 April 2023. During 2020 the reduction in the UK corporation tax rate that was due to take effect was cancelled, and as a result, the rate remained at 19%.

As the company has no deferred tax assets or liabilities at the year end, there is no impact on the Company's net assets as a consequence of the amendments to the tax rates.

#### (d) Tax assets and liabilities

#### (i) Current tax

Current tax lia bilities payable in more than one year are £nil (2020: £nil).

# FRIENDS LIFE FPL LIMITED NOTES TO THE FINANCIAL STATEMENTS (continued)

| 5. | INVESTMENTS                      |       |       |
|----|----------------------------------|-------|-------|
|    | Shares in group undertakings     | 2021  | 2020  |
|    |                                  | 000°£ | £'000 |
|    | Fair value                       |       |       |
|    | At 1 January                     | 6,109 | 6,109 |
|    | Unrea lised gains on investments | 803   |       |
|    | At 31 December                   | 6,912 | 6,109 |

Unrealised gains on investments due to increase in net asset value of subsidiary undertaking London and Manchester Limited.

#### 6. GROUP UNDERTAKINGS

The subsidiary and related undertakings of the Company as at 31 December 2021 are listed below. Each undertaking operates mainly in its country of incorporation.

| Г |   |                 | Registered |                 |         |
|---|---|-----------------|------------|-----------------|---------|
|   |   |                 | address    |                 | %       |
|   | Related undertakings held directly by the Company | Incorporated in | reference  | Class of shares | Holding |
| Г | London and Manchester Group Limited               | England & Wales | 1          | £0.25 ordinary  | 100     |

| Related undertakings held indirectly by the Company | Incorporated in | Registered<br>address<br>reference | Class of shares                | %<br>Holding |
|---|-----------------|------------------------------------|--------------------------------|--------------|
| Friends AELLAS Limited                              | England & Wales | 1                                  | £0.01 ordinary                 | 100          |
| Friends Life Assurance Society Limited              | England & Wales | 1                                  | £0.05 ordinary                 | 100          |
| Friends Life Limited                                | England & Wales | 1                                  | £1 ordinary                    | 100          |
| Friends Life and Pensions Limited                   | England & Wales | 1                                  | £1 ordinary                    | 100          |
| Friends Life Company Limited                        | England & Wales | 1                                  | £1 ordinary                    | 100          |
| Friends Life FPLMA Limited                          | England & Wales | 1                                  | £1 ordinary                    | 100          |
| Friends Life WL Limited                             | England & Wales | 1                                  | £1 ordinary                    | 100          |
| Friends Provident Investment Holdings Limited       | England & Wales | 1                                  | £1 ordinary A<br>£1 ordinary B | 100<br>100   |
| Friends Provident Life Assurance Limited            | England & Wales | 1                                  | £1 ordinary                    | 100          |
| Friends Provident Managed Pension Funds Limited     | England & Wales | Ti                                 | £1 ordinary                    | 100          |
| Friends Provident Pension Scheme Trustees Limited   | England & Wales | 1                                  | £1 ordinary                    | 100          |
| Undershaft FPLLA Ltd                                | England & Wales | 1                                  | £1 ordinary                    | 100          |
| Undershaft FAL Limited                              | England & Wales | 1                                  | £1 ordinary                    | 100          |

| Funds held indirectly by the Company | Incorporated in | Registered<br>address<br>reference | Class of shares | %<br>Holding |
|--------------------------------------|-----------------|------------------------------------|-----------------|--------------|
| Defined Returns Limited              | England & Wales | 2                                  | £1 ordinary     | 29           |
| NDF Administration Limited           | England & Wales | 2                                  | £1 B non-voting | 29           |
| NDF Administration Limited           | England & Wales | 2                                  | £0.01 ordinary  | 33           |

#### Registered office address reference:

- 1: Aviva, Wellington Row, York, YO90 1 WR, United Kingdom
- 2: Grant Thornton UK LLP, 30 Finsbury Square, London, EC2P 2YU, United Kingdom.

The related undertakings held indirectly by the Company, Defined Returns Limited and NDF Administration Limited were placed in liquidation in 2019.

# FRIENDS LIFE FPL LIMITED NOTES TO THE FINANCIAL STATEMENTS (continued)

| CALLED UP SHARE CAPITAL                   |      |      |
|---|------|------|
|   | 2021 | 2020 |
|   | £    | £    |
| Allotted called up and fully paid         |      |      |
| 10 (2020: 10) ordinary shares of 10p each | · 1  | 1    |
|   | 1    | 1    |

#### 8. DIRECTORS' EMOLUMENTS

All directors were remunerated by Aviva Employment Services Limited, a fellow subsidiary of the ultimate parent company, Aviva plc. The emoluments are recharged, as part of a head office management charge under management service a greements, to all operating divisions of the Aviva Group. No direct recharge has been made to the Company in respect of these emoluments as these directors were not primarily remunerated for their services to the Company and their remuneration cannot be accurately calculated or disclosed. Accordingly, no emoluments are disclosed in respect of these directors.

#### 9. RISK MANAGEMENT

The ultimate parent company, Aviva plc, and its subsidiaries, joint ventures and associates (collectively known as "the Group") operate a risk management framework, which forms an integral part of the management and board processes and decision-making framework across the Group. The key elements of its risk management framework comprise risk strategy and risk appetite, risk policy categorisation, enterprise-wide approach to managing risks, including how to identify, measure, manage, monitor and report risks, and risk governance and oversight (including boards and board committees, risk policies and business standards, delegated authorities and management committees, and roles and responsibilities). The Group's approach to risk management ensures that significant existing or emerging risks are actively identified, measured, managed, monitored and reported on a continuous basis.

#### 10. RELATED PARTIES

The Company is a wholly owned subsidiary undertaking of Friends Life FPG Limited. The results of the Company are consolidated in the results of Aviva plc, the Company's ultimate parent and controlling company, whose financial statements are publicly available. Under FRS 101 the Company is exempt from the requirements of IAS 24 Related Party Disclosures, concerning the disclosure of transactions entered into between two or more members of a group provided that any subsidiary which is a party to the transaction is wholly owned by such a member.

#### 11. ULTIMATE PARENT COMPANY

The Company's ultimate parent undertaking is Aviva plc, St Helens, 1 Undershaft, London, EC3P 3DQ, which is also the parent company of the smallest and largest group of companies, of which the Company is a wholly owned subsidiary, for which group financial statements are drawn up. Copies of the Group Report and Financial Statements of Aviva plc can be viewed via its website at www.aviva.com.

#### 12. SUBSEQUENT EVENTS

On 14 February 2022, an indirect subsidiary undertaking, Friends Life FPLMA Limited, was transferred to a fellow group undertaking, Aviva Life Holdings UK Limited, for a consideration of £100,363.