

TRUSTEES' ANNUAL REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2013

Registered charity No 1080458 Company No 03863045



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CHARITY AND COMPANY INFORMATION

Trustees and directors

Julia Hines Anthony Jackson Grace Fensome Roland Klein Joan Penney, JP Jonathan Fenton (Chairman) (Hon Treasurer)

Charity Number

1080458

Company Number

03863045

Registered in England

Registered office

The Meritage Centre

Church End Hendon

London NW4 4JT

Independent auditors

H W Fisher & Company

Chartered Accountants and Registered Auditor

Acre House 11-15 William Road London NW1 3ER

Solicitors

Bates, Wells & Braithwaite

2-6 Cannon Street London EC4M 6YH

Bankers

CAF BANK Ltd PO Box 289 West Malling, Kent

ME19 4TA

Company Secretary

Mark Robinson

Chief Officer

Mark Robinson

TRUSTEES' ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2013

The Trustees of Age UK Barnet (which is referred to below as 'the Charity' or 'the Company') present their Annual Report (which also constitutes the Directors' report of the Company) for the year ended 31 March 2013 It was approved by the trustees on 25 September 2013 Administrative details of the Charity, its trustees and advisers are set out on page 3

Objectives and activities for the Public Benefit

The Charity's stated objective is to promote the welfare of older people in and around the London Borough of Barnet (LBB)

We work to enable older people to lead fulfilling and healthy lives in their own homes for as long as possible We involve our beneficiaries in designing and providing services. We are committed to providing services of a high quality

The trustees referred to the Charity Commission's general guidance on public benefit when reviewing its aims and objectives and in planning future activities. In particular, the trustees looked at how the planned activities contributed to the aims and activities as set out in the guidance.

Throughout the year, the Charity operated two activity centres for older people, a health promotion project under the name of 'Ageing Well', a Handyperson service carrying out small maintenance work in older people's homes, a nail cutting service, a befriending scheme, volunteering opportunities, computer lessons, personal grants, and an information and advice service

The services of the Charity are open to all older people living in or around the LBB. The Charity is an equal opportunity organisation and is committed to providing services that are free from any form of discrimination on the grounds of colour, race, ethnicity, religion, sex, sexual orientation or disability for both beneficiaries and employees. The Charity monitors uptake of services to assist in advancing this policy.

By supporting older people, the Charity also indirectly supports their carers

The Chanty is committed to safeguarding its beneficiaries, who may be vulnerable adults. The staff and volunteers are DBS (CRB) checked where appropriate and they are provided with training on safeguarding. Any complaints are fully investigated in accordance with the Charity's complaints policy.

The trustees have endeavoured to keep all charges for services as low as possible to allow the widest possible access. No charge was made for labour on the Handyperson scheme, but the cost of the materials is charged to the client. The trustees recognise that charges may need to be levied for more of its services in order to ensure that they continue to be available.

In addition to direct services, the Charity takes part in consultations, local partnership boards and campaigns to improve the life of older people in the borough

REVIEW OF YEAR

During the year the Charity was in extensive negotiation with London Borough Barnet (L8B) over the future of services for older people. In March Age UK Barnet (AUKB) signed a contract with L8B to be the lead provider for Neighbourhood Services for older people. AUKB then granted sub-contracts to14 local voluntary organisations to deliver services. This new contract is for 3 years from 1 April 2013 and dramatically changes how the Charity services will be provided going forward, with a move away from day centres, and better cooperation between local volunteering groups.

Quality

In the year the Charity renewed its ISO 9001 accreditation after a successful audit. The trustees believe quality should be at the heart of all our services

Client Involvement

We have continued to involve clients in the design of new services and in monitoring the quality of our current services through feedback questionnaires, client forums and individual discussion

Day Services

Financial highlights	2013 £000	2012 £000
Incoming resources	367	370
Resources expended	393	402

The Charity operates day services for older people at two centres, the Mentage Centre, Hendon and the Ann Owens Centre, East Finchley The Mentage Centre is rented from LBB and the Ann Owens Centre is occupied under a lease from Finchley Charities

The Charity has offices at both centres

The day services were funded by a contract with LBB Adult Social Services Department. This funding ceased on 31 March 2013

Under the terms of the contract activities were provided at both centres. These include Tai Chi and seated movement classes, computer suites (with assisted learning), computer classes, nail cutting, chiropody, variety of shopping opportunities, art and bridge classes.

There were 220 registered users of the service, a reduction from the previous year

Ageing Well

Financial highlights	<u>2013</u> £000	<u>2012</u> £000
Incoming resources	26	30
Resources expended	30	22

The project was funded by a contract with Barnet PCT. The coordinator works with ten community groups to promote healthy living. The emphasis during the year has been on falls prevention and Tai Chi classes.

The coordinator organised three training sessions for leaders on seated movement (Extend) and Tai Chi Twenty people were trained so that they could lead classes in the community. The Charity organised a Falls Prevention day, with Home Instead, at Friend In Need community centre. Over a 100 people attended. With the

change from PCT to CCG and with LBB taking responsibility for public health the future of the scheme is in doubt

Eat Well

The Charity also developed a healthy eating project called Eat Well with 2 year funding from LBB

Information Technology

During the year the Charity ran twelve computer classes at the Meritage Centre and continued the MiCommunity scheme which put together older people and sixth formers in nine of the borough's schools. The sixth formers were the teachers and the older people the learners. The exchange of information was on a variety of IT topics, both the pace of the learning and the complexity were worked out individually. The Charity was unable to find new funding so used unrestricted income for the project as it is considered to be extremely important and useful.

Handyperson Scheme

Financial highlights	<u>2013</u> £000	<u>2012</u> £000
Incoming resources	71	65
Resources expended	77	63

The scheme employed three part-time handypersons to carry out repairs and small jobs at the homes of older people

We average forty enquiries per day and completed over a thousand jobs in the year. The service is a key part of our preventative care work helping to prevent falls and to maintain older people living independently at home LBB funded the scheme during the year and then put it out to tender. AUKB did not respond to the tender as it was considered financially unviable.

Befriending

Befrienders are volunteers who visit older people in their own home. At the end of this financial year we had 60 befriending matches. Befriending is becoming an important element in our service. Befrienders perform a valuable service in assisting some of the most isolated and vulnerable people in the community.

We have expanded the role of befrienders to include more practical issue based help, such as shopping buddles and IT buddles. From these activities and in response to requests from beneficiaries we have developed a series of special interest groups around art and music supported by our volunteers.

The befriending service is supported by a grant from Friern Barnet Voluntary Care for the Elderly

Lunch Clubs

The Charity operates two lunch clubs, one at the Strawberry Vale Community Centre, and one specifically for Muslim women at the Ann Owens Centre Forty older people attend these

Day trips

This year the Charity organised fifteen day trips to concerts, the Lord Mayor's Show and short trips to sites of local interest 150 people took part

Volunteers

Our work is currently supported by 110 volunteers plus MiCommunity sixth formers volunteers

Volunteers are provided with training and support and may use their experience to obtain NVQ qualifications. It is recognised that this training provides a benefit to volunteering. Many volunteers are themselves older people. A number of our volunteers are local people with learning or physical disability for whom working with us is an important step to finding paid employment. Others are sixth formers. We believe intergenerational work is the best way to tackle age discrimination and break down stereotype. Volunteer expenses are paid in accordance with our policy.

The work of the Charity is greatly enhanced by the input of volunteers. They are much appreciated for the support they give both to the Charity itself and its users with whom they are in contact.

Information and advice

Financial highlights	2013 £000	2012 £000
Incoming resources	40	26
Resources expended	33	26

The Information and Advice Manager provides practical help for people to maximise their income. The service helped 850 people in the year and provided over £160,000 in extra income for Barnet residents. Further funding was obtained from Lloyds TSB Trust to provide a service for older carers and carers of older people. Subsequently funding for one year was granted by the Big Lottery.

Personal grants

The Charity has a personal grant scheme Applications should be made in writing addressed to the Chairman of Age UK Barnet

We awarded grants of £300 over the course of the year to three applicants

- Number of grants 2011/12 3
- Number of grants 2012/13 3

Employees

<u>2013</u> £000	<u>2012</u> £000
476	423
67%	63%
30	30
	£000 476 67%

Redundancy costs of £23,576 incurred as a result of the termination of the Day Services contract with LBB were accounted for in 2013. The staff made redundant did not leave the employment of AUKB until after 1 April 2013.

The Charity relies heavily on the commitment and hard work of its staff, for which the trustees are very grateful

The established systems and procedures for employees have been adhered to and areas of training and development are kept under constant review. Staff reviews are undertaken at appropriate intervals. Training is made available to all staff.

Finance

Funding sources and fundraising

The Charity would not have been able to provide such a wide range of services to older people without the support of the LBB's Adult Social Services Department, Barnet PCT, FBVCE, and the other organisations referred to in this report. Full details are given in note 2 on page 18.

Contact with the providers of funding is mainly the responsibility of the Chief Officer, together with the honorary officers who assist him in maintaining contact with the local authority, Barnet PCT and other providers

We are pleased that our funding from donations has increased over the course of the year including raising money from a successful quiz evening and 'pop-up restaurant'. Total donations came to £26,833

As a charity, beneficiaries, donors and statutory contractors have the assurance that all the income of the Charity must be applied for charitable purposes. The Charity benefits from tax exemption on income for charitable purposes, and on investment income and gains, provided these are applied for charitable purposes.

Outcome for year

Financial highlights	2013 £000	2012 £000
Net Income	2000	2000
Unrestricted Restricted	(20) (23)	(3) 11
Surplus (Deficit)	(43)	8
Net assets and		
total funds at end of year	350	393

General unrestricted funds

The general unrestricted funds are the free reserves of the Charity, being neither restricted funds nor designated unrestricted funds. The movements during the year are summarised in note 14 on page 23.

Designated unrestricted funds

Designated unrestricted funds represent amounts set aside by the trustees for specific purposes out of general unrestricted funds. The purposes of each fund and the movements during the year are summarised in note 14 on page 23.

The purchased assets fund will be used up over the remaining useful lives of the tangible fixed assets financed from the fund

There is no specific time over which the other designated funds are expected to be utilised

Restricted funds

Restricted funds arise from monies or other assets received by the charity for specific purposes and which cannot be put to any other use. The purposes of each fund and the movements during the year are summarised in note 15 on page 23-24.

Reserves policy

The Charity is critically dependent for its continued operations on the timely receipt of contract income from the LBB. It therefore aims to hold reserves equal to three months' contract income from this source to safeguard payments of salaries and other expenses in case there were to be a delay in receipts from this authority.

The Charity also seeks to hold sufficient reserves to cover all liabilities that would be likely to crystallise in the event of its ceasing operations

At 31 March 2013 the Charity estimated that the amount needed for these purposes is approximately £150,000

Investment of liquid resources

Financial highlights	2013 £000	2012 £000
Investment income Unrealised gains/losses	12 4	13 10
investments Cash at bank and in hand	207 220	203 280

The trustees consider it appropriate to invest monies not required for the Charity's operations in the short term in units in common investment schemes established in accordance with sections 24 and 25 of the Charities Act 1993. The trustees' policy is to minimise the risks of significant fluctuations in the value of such investments by investing in fixed interest rather than equity-based units, and to achieve a greater rate of return than would be available from bank deposits.

The total return (income distributions and unrealised gains or losses) achieved on the Charity's investments in 2012/13 was 7 per cent of their market value at the beginning of the year, compared with 12 per cent in the previous year. The trustees consider that the rate of return in 2012/13 was satisfactory. The investment strategy is reviewed regularly by trustees.

Bank balances are held in interest-bearing accounts

Structure, governance and management

Incorporation and governing document

Age UK Barnet was incorporated on 21 October 1999 as a company limited by guarantee and was registered as a charity by the Charity Commission for England and Wales on 26 April 2000

As a company, it is governed by its Memorandum and Articles of Association, the former as adopted by special resolution of the members of the company on 31 July 2003 and approved, to the extent necessary, by the Charity Commission for England and Wales on 24 September 2003 and the latter as adopted by special resolution of the members of the company on 15 October 2009 Age UK Barnet changed its name to Age UK Barnet on 31 October 2011

Management and trustees

Day to day responsibility for the operations of the Charity rests with the Chief Officer, who works closely with the trustees

The trustees, who are also the directors of the company, are responsible for determining the policy of the Charity and for making major decisions regarding its operations

All trustees give of their time freely and no trustee remuneration was paid in the year. The Chair attended a conference on behalf of the Charity. Trustees are required to declare any conflict of interest to the Chief Officer. The trustees make a declaration of their interests every year to the Company Secretary.

Appointment of trustees

The appointment of trustees is governed by the company's Articles of Association The Chair and up to eight people are elected by the members at the AGM. They serve for a period of three years. The board may co-opt up to three people who serve until the conclusion of the next following AGM.

The trustees are authorised to appoint new trustees to fill vacancies arising through the resignation or death of an elected trustee, trustees so appointed serve only until the conclusion of the term for which the original member was elected

Serving trustees

The names of the trustees at the date of this report are set out on page 3

Recruitment and training of trustees

The members of the company are invited each year to nominate candidates for election as trustees at the annual general meeting. New co-opted trustees are recruited through contacts of the existing trustees with local voluntary organisations, notices on appropriate databases and advertising in the press.

All new trustees are provided with the company's Memorandum and Articles of Association, a document containing background information about the charity, the most recent trustees' report and audited financial statements and the latest monthly management accounts. They are also required to complete a questionnaire designed to identify any conflicts of interest that may arise from personal relationships or membership of other organisations and to confirm that there is no legal impediment to their becoming trustees. Existing trustees are requested to complete the questionnaire annually

The desirability of undergoing training is regularly drawn to the attention of all trustees and training or other guidance is arranged when requested

Risk management

The trustees identify the major operational, financial and legal risks to which the Charity is exposed and a copy of the Charity's risk register, as amended from time to time, is sent to the trustees with the agenda quarterly Designated trustees are responsible for reviewing sections of the register on a quarterly basis and a full review is carried out at least once a year. Measures have been taken to manage the risks that have been identified

Financial controls

The trustees are responsible for keeping proper accounting records which disclose the financial position of the Charity with reasonable accuracy at any time. They are also responsible for the safeguarding of the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Appropriate internal control procedures have been implemented

An annual budget is prepared, and approved by the trustees at the beginning of each financial year

Detailed management accounts are normally prepared within three weeks after the end of every month and circulated to the trustees together with a commentary on variances from the budget

Reporting responsibilities

The trustees are required to prepare an annual report and financial statements for each financial year in accordance with applicable law and United Kingdom Generally Accepted Accounting Practice. These financial statements must give a true and fair view of the state of affairs of the Charity and of its incoming resources and application of resources (including its net income and expenditure) for the year.

The Charity makes up its financial statements up to 31 March in each year

In preparing these financial statements, the trustees must

- · select suitable accounting policies and apply them consistently,
- · observe the methods and principles in the Charities SORP,
- make judgements and estimates which are reasonable and prudent, and
- prepare the financial statements on a going-concern basis unless it is not appropriate to assume that the Charity will continue in operation

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the accounts comply with the Companies Act 2006. They are responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Auditors

Each trustee has taken all the steps he or she should have taken as a director to ascertain information needed by the independent auditors in connection with preparing their report and to establish that the auditors are aware of it. So far as each trustee is aware, there is no relevant audit information of which the auditors are unaware.

A resolution will be proposed at the annual general meeting that H W Fisher & Company be re-appointed as independent auditors at a fee to be determined by the trustees

Other organisations

The Articles of Association entitle one representative of Age UK, and the Chief Officer of the Charity to attend, to comment, advise and make recommendations but not to vote at meetings of the Board, and also to have access to information and papers relevant to the business of the Board. Said employees shall not be considered as a member to the Board as defined in Article 1.

Consultation with beneficiaries

Service users are regularly consulted through meetings, questionnaires, individual and group discussions to ascertain whether they are satisfied with the services being provided and to guide the production of new services

Contacts with the wider community

The Chief Officer represents the Charity on a number of committees responsible for social care within the community and addresses local organisations on its role. He is chairman of the Older Adults' Network, which brings together voluntary sector providers of services for older people in Barnet, and is a member of the Older Adults Partnership Board.

Associated charities

Historically the Charity has had two associated charities, Finchley Age Concern and Friern Barnet Voluntary Care for the Elderly Finchley Age Concern was dissolved during the year FBVCE continues as a charity and is a valued supporter of Age UK Barnet

Co-operation with other charities

The Charity hosts fortnightly meetings of the Farsophone Association, a Chinese Elders Group run by the Chinese Mental Health Association and Barnet Mencap Asian Carer's group From 1 April 2013 the Charity entered into the Neighbourhood Services Provider contract with LBB and fourteen other voluntary organisations

Summary of achievements for public benefit

The aim of the Charity is to promote the welfare of older people in and around the LBB

This has been achieved through the provision of a portfolio of services

- Supporting health through the Ageing Well scheme, exercise classes, falls prevention, the Handyperson scheme, Eat Well and cooked meals at the activity centres,
- Reducing social isolation through the activity centres, the befriending scheme, volunteering
 opportunities, exercise classes, day trips and access to computer training and support,
- Providing practical support through the Handyperson scheme, information and advice, and personal grants,

- Promoting independence and increasing prosperity by providing advice and help with obtaining welfare benefits,
- Promoting as widely as possible the increasing range of services that the Charity offers through the newsletter and website.
- · Supporting older people as carers, and the carers of older people,
- Providing these services either free of charge to beneficiaries, or at low cost, having regard to the low income of many of our service users and safeguarding the quality of service provision as a priority.
- Benefitting older people in the borough with over 500 using one of the services each week and a total reach of 3,300 older people, as at 31st March 2013
- Becoming the lead contractor for the Neighbourhood Services Contract from 1 April 2013

Future Plans

- 1 To diversify and increase our income by sustainable means
- 2 To expand services especially around IT, intergenerational work and community activities
- 3 To work closely with LBB on the Ageing Well agenda to make Barnet a better place for older people
- 4 To work closely with other AUKs regionally and to form close partnerships with organisations in Barnet
- 5 To deliver the Neighbourhood services contract in conjunction with the Barnet Provider Group
- 6 To move the delivery of services from the two centres into the community

On behalf of the Trustees

J E M Hines Chairman

Dated 25/9/2013

AGE UK BARNET INDEPENDENT AUDITORS' REPORT TO THE TRUSTEES OF AGE UK BARNET

We have audited the accounts of Age UK Barnet for the year ended 31 March 2013 set out on pages 14 to 24 The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice)

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and its members as a body, for our audit work, for this report, or for the opinions we have formed

Respective responsibilities of trustees and auditors

As explained more fully in the statement of trustees' responsibilities, the trustees, who are also the directors of the charitable company for the purposes of company law, are responsible for the preparation of the accounts and for being satisfied that they give a true and fair view

Our responsibility is to audit and express an opinion on the accounts in accordance with applicable law and International Standards on Auditing (UK and Ireland) Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors

Scope of the audit of the accounts

An audit involves obtaining evidence about the amounts and disclosures in the accounts sufficient to give reasonable assurance that the accounts are free from material misstatement, whether caused by fraud or error. This includes an assessment of whether the accounting policies are appropriate to the charitable company's circumstances and have been consistently applied and adequately disclosed, the reasonableness of significant accounting estimates made by the trustees, and the overall presentation of the accounts. In addition we read all the financial and non-financial information in the Trustees' Report to identify material inconsistencies with the audited financial statements. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report.

Opinion on accounts

In our opinion the accounts

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2013, and of its incoming resources and application of resources, including its income and expenditure, for the year then ended.
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice, and
- have been prepared in accordance with the requirements of the Companies Act 2006

Opinion on other matter prescribed by the Companies Act 2006

In our opinion the information given in the Trustees' Report for the financial year for which the accounts are prepared is consistent with the accounts

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us, or
- the accounts are not in agreement with the accounting records and returns, or
- certain disclosures of trustees' remuneration specified by law are not made, or
- we have not received all the information and explanations we require for our audit

Andrew Rich, (Senior Statutory Auditor) for and on behalf of H W Fisher & Company Chartered Accountants
Statutory Auditor
Acre House
11-15 William Road
London NW1 3ER

Dated 11/10 /13

AGE UK BARNET

STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2013 (including income and expenditure account)

	Note	Unrestricted funds	Restricted funds	<u>2013</u> Total £	<u>2012</u> Total £
Incoming resources					
From charitable activities					
Services for older people	2	367,409	236,374	603,783	585,707
From generated funds					
Activities for generating funds	_				
Fundraising	3	21,301	-	21,301	24,056
Investment income	4	10,920	787	11,707	12,623
Voluntary income	5	26,833		26,833	43,952
Total incoming resources		426,463	237,161	663,624	666,338
Resources expended		<u> </u>			
Costs of charitable activities					
Services for older people	6	420,050	257,503	677,553	646,499
Costs of generating funds					
Fundraising		21,320	-	21,320	9,869
Governance costs		11,443	•	11,443	12,070
Total resources expended	7	452,813	257,503	710,316	668,438
Net incoming / (outgoing) resources			<u> </u>		
before transfers		(26,350)	(20,342)	(46,692)	(2,100)
Transfers between funds	8	2,611	(2,611)	-	-
Net incoming / (outgoing) resources before					
other recognised gains and losses		(23,739)	(22,953)	(46,692)	(2,100)
Other recognised gains/(losses)					
Gains / (losses) on investments	9	3,394	268	3,662	9,998
Net income for the period		(20,345)	(22,685)	(43,030)	7,898
Reconciliation of funds:					
Total funds brought forward		246,213	146,399	392,612	384,714
Total funds carried forward		225,868	123,714	349,582	392,612

There was no recognised gain or loss for the year other than those included in the Statement of Financial Activities

The notes on pages 16 to 24 form part of these financial statements

Reg No: 03863045

AGE UK BARNET

BALANCE SHEET AT 31 MARCH 2013

	Note	<u>2013</u>	<u>2012</u>
		£	£
Tangıble fixed assets	10	10,436	12,766
Current assets			
Debtors, prepayments and stocks	11	18,127	27,698
Investments	12	206,770	203,108
Cash at bank and in hand		220,278	280,333
Total current assets		445,175	511,139
Liabilities			
Creditors - amounts payable within one year	13	106,029	131,293
Net current assets		339,146	379,846
Net assets		349,582	392,612
Representing			
The funds of the charity			
Unrestricted funds			
General	14	25,837	44,722
Designated	14	200,031	201,491
-		225,868	246,213
Restricted funds	15	123,714	146,399
		349,582	392,612

Approved by the trustees on 25 September 2013 and signed on their behalf by

A Jackson

Honorary Treasurer

The notes on pages 16 to 24 form part of these financial statements

AGE UK BARNET

CASH FLOW STATEMENT FOR THE YEAR ENDED 31 MARCH 2013

			Unrestricted	Restricted	<u> 2013</u>	2012
		Note	funds	funds	Total	Total
			£	£	£	£
	flow from incoming resources	(a)	380,292	237,739	618,031	736,215
Cash	flow from resources expended	(b)	<u>428,</u> 536	259,862	688,398	661,794
Net ca	ash flow from operating activities		(48,244)	(22,123)	(70,367)	74,421
	n on investments vestment income		10,920	787	11,707	12,623
Trans	fers					
В	etween funds		2,611	(2,611)	-	-
	al expenditure urchase of tangible fixed assets		-	(1,395)	(1,395)	(738)
Cham		(-)	(24.744)	(05.040)	(60.056)	
Cnan	ge in cash at bank and in hand	(c)	(34,714)	(25,342)	(60,056)	86,306
Notes						
(a)	Cash flow from incoming resources					
	Total incoming resources Add/(deduct)		426,463	237,161	663,624	666,338
	investment income		(10,920)	(787)	(11,707)	(12,623)
	Change in income receivable		(463)	13,116	12,654	(4,504)
	Change in deferred contract income		_(34,789)	(11,751)	(46,540)	87,004
			380,292	237,739	618,031	736,215
(b)	Cash flow from resources expended					
	Total resources expended Add/(deduct)		452,813	257,503	710,316	668,438
	Depreciation		(1,460)	(2,265)	(3,725)	(5,556)
	Change in other debtors, prepayments		0.004	(044)	2.000	(44.040)
	and stocks		3,294	(211)	3,083	(11,616)
	Change in other creditors		(26,111)	4,835	(21,276)	10,528
			428,536	259,862	688,398	661,794
(c)	Change in cash at bank and in hand					
(-/	Balance brought forward		218,318	62,015	280,333	194,028
	Increase in cash and deposits, as above	re	(34,714)	(25,342)	(60,056)	86,306
	Re-allocation of investments between f		135	(134)	(00,000)	_ (1)
	Balance carned forward		183,739	36,539	220,277	280,333
	 			1000		

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2013

1 Accounting policies

(a) Basis of preparation of the financial statements

The financial statements have been prepared in accordance with applicable law and United Kingdom Generally Accepted Accounting Practice. A summary of the more important accounting policies is set out below.

(b) Incoming resources

Contract income is accounted for in the period for which the contracts are awarded, contract income received in respect of future periods is deferred. Amounts recharged to other organisations are accounted for in the period in which the related expense is incurred, other incoming resources when they are received.

(c) Resources expended

Resources expended are allocated between costs of charitable activities, costs of generating funds, governance costs and support costs

The amounts allocated to each of the first three categories comprise those costs which are directly attributable to that category together with an apportionment of support costs. Support costs are those costs that are not directly attributable to a single activity but provide the necessary organisational support for all the charity's activities. Support costs are allocated on the basis of the respective aggregates of income (excluding contract income and grants) and expenditure.

Governance costs comprise the costs of external and internal audit, legal advice for the trustees on corporate matters and those associated with constitutional and statutory requirements. They include an apportionment of the salaries of certain staff

(d) Tangible fixed assets

Tangible fixed assets costing less than £250 are written off in the statement of financial activities in the period in which the expenditure is incurred. The cost of other tangible fixed assets is capitalised and depreciated over the estimated useful lives of the assets, as follows.

Computers and software	3 years
Motor vehicles	3 - 7 years
Office furniture and equipment - acquired up to 31 March 2013	10-20 years
Office furniture and equipment - acquired after 31 March 2013	5 years

The resulting net book values are reviewed at each balance sheet date and additional amounts are written off if appropriate

Grants received for the purpose of acquiring tangible fixed assets are credited to a restricted fund at the time of receipt, as is the estimated cost of assets that are directly donated to the charity Depreciation of all such assets is charged against the restricted fund concerned

(e) Investments

Investments are stated at the mid point between the manager's bid and offer prices for units

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2013

1 Accounting policies (continued)

(f) Recognition of liabilities

Liabilities are recognised in the financial statements when goods and services have been delivered or when there is considered to be a reasonable probability that a contingent liability will crystallise

(g) Transfers between funds

Transfers are made from general unrestricted funds to restricted funds to meet an actual or anticipated deficit on any of the latter, should the deficit arise through the late receipt of a grant and thus prove to be temporary, the transfer is reversed in the following year. Transfers are made from general unrestricted funds to designated funds to meet any anticipated shortfall under contracts that will or are likely to be terminated during the following year or to set aside funds for specific purposes.

2 Incoming resources from charitable activities Services for older people

		Unrestricted funds	funds	<u>2013</u> Total	<u>2012</u> Total
		£	£	£	£
Day centres		367,409	-	367,409	370,359
Home repair service		-	70,972	<i>7</i> 0,972	65,082
Health promotion		-	41,123	41,123	59,982
Other services			124,279	124,279	90,284
		367,409	236,374	603,783	585,707
Comprising					
Contract income (see below)		264,865	-	264,865	248,633
Grants (see below)		-	208,052	208,052	178,836
Charges to clients for services		94,874	28,322	123,196	151,092
Other		7,670	· <u>-</u>	7,670	7,146
		367,409	236,374	603,783	585,707
The contract income was receiva	ble from				
London Borough of Barnet	Day centres		-	264,865	248,633
The grants were receivable from					
Barnet Primary Care Trust	Ageing Well			18,813	20,900
London Borough of Barnet	Home repair se	ervice		53,470	76,454
Friern Barnet Voluntary Care for the Elderly	Defrandes			20.000	
The Big Lottery	Befriending ser			20,000	- 05 720
Lloyds TSB	Information and			40,000 20,000	25,732
London Borough of Barnet		u advice Neighbourhood Co	ntact	23,883	20,928
Barnet, Haringey and Enfield	Last t inciney t	4eighbourhood Co	maoi	25,005	20,926
Mental Health Trust	Health promote	on		-	3,608
Age UK London	IT Services	-		16,886	31,214
London Borough of Barnet	Eat Well Project	ct		15,000	
-	-		-	208,052	178,836
			-		

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2013

3 Incoming resources from generated funds Activities for generating funds - trading

	Unrestricted funds	Restricted funds	<u>2013</u> Total	<u>2012</u> Total
	£	£	£	£
Insurance and other commissions	-	-	-	3,700
Age UK London Pan London Trading Income	12,553	_	12,553	11,202
Fundraising Income	8,748	-	8,748	9,154
•	21,301	_	21,301	24,056

4 Incoming resources from generated funds: Investment income

	Unrestricted funds	Restricted funds	<u>2013</u> Total	<u>2012</u> Total
	£	£	£	£
Interest received	503	78	581	1,497
Income distributions received	10,417	709	11,126	11,126
	10,920	787	11,707	12,623

5 Incoming resources from generated funds: Voluntary income

	Unrestricted	Restricted	<u>2013</u>	<u>2012</u>
	funds	funds	Total	Total
	£	£	£	£
Donations and gifts	26,833	-	26,833	43,952

6 Costs of charitable activities Services for older people

	Unrestricted funds	Restricted funds	<u>2013</u> Total	<u>2012</u> Total
	£	£	£	£
Day centres	390,672	2,614	393,286	402,106
Home repair service	-	76,533	76,533	63,443
Health promotion	-	63,145	63,145	59,127
Other services	21,262	115,211	136,473	94,173
Development costs	8,116	. •	8,116	27,650
·	420,050	257,503	677,553	646,499
			-	

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2013

7 Total resources expended

	<u>2013</u>	<u>2012</u>
	£	£
Salaries	422,659	392,719
Employer's National Insurance contributions	27,357	26,528
Pension contributions	2,700	2,700
Redundancy payment	23,576_	949
	476,292	422,896

Average number of employees	per of employees Actual numbers		Estimated eq	full-time uıvalents
	<u> 2013</u>	<u> 2012</u>	2013	2012
Day centres	15	15	9	9
Other services	10	10	5	5
Trading	2	2	1	1
Support staff	3	3	2	2
	30	30	17	17

All the above had employment contracts

(b) Total resources expended included	<u>2013</u>	<u>2012</u>
	£	£
Payments for use of premises	28,125	38,088
Hire of equipment	3,188	3,994
Depreciation	3,725	5,556
Audit fee	7,004	7,951
Other professional charges	•	•
Payable to others	9,328	1,079
Trustees' expenses	51	250

(c) Allocation of support costs

Costs of charitable activities - services for older people		
Day centres	79,066	62,574
Other services	43,525	34,915
Development	8,116_	27,650
	130,707	125,139
Costs of generating funds	2,077	180
Governance costs	527_	18
	133,311	125,337

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2013

8 Transfers between funds

	<u>2013</u>
	£
From unrestricted funds to restricted funds	
Transfers to meet deficits on restricted funds	2,611

9 Gains / (losses) on investments

	Unrestricted	Restricted	<u>2013</u>	<u>2012</u>
	funds	funds	Total	Total
	£	£	£	£
Unrealised	3,394	268	3,662	9,998
	3,394	268	3,662	9,998

10 Tangible fixed assets

	Motor	Computers	Office	<u> 2013</u>	<u>2012</u>
	vehicles	& software	furniture &	Total	Total
			equipment		
	£	£	£	£	£
Cost at 01 April 2012	32,978	15,817	29,250	78,045	85,895
Additions in year	_	794	601	1,395	738
Disposals in year	_	-	-		(8,588)
•	32,978	16,611	29,851	79,440	78,045
Depreciation at 01 April 2012	32,978	14,959	17,342	65,279	68,311
Charge for year On disposals	-	730	2,995	3,725	5,556
	-	-	-	<u> </u>	(8,588)
	32,978	15,689	20,337	69,004_	65,279
Net book value at 31 March 2013		922	9,514	10,436	12,766
Net book value at 31 March 2012		858	11,908	12,766	17,584

No future expenditure on tangible fixed assets was contracted for or authorised by the trustees at 31 March 2013 (2012 nil) Tangible fixed assets with an aggregate cost of £32,978 (2012 £32,978) were fully depreciated but remained in use

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2013

11 Debtors, prepayments and stocks

		2013 £	2012 £
Income receivable			
Contract income and grants	5	880	5,800
Other		7,525	15,259
		8,405	21,059
Other			
Other debtors		3,772	1,892
Prepayments		4,473	3,176
Stocks		1 <u>,477</u>	1,57 <u>1</u>
	<u> </u>	9,722	6,639
Total	1	18,127	27,698
12 Investments			
12 mresuments			
		<u>2013</u> £	<u>2012</u> £
COIF Fixed Interest Fund inc	ome units at cost	06,105	206,105
Unrealised (increase) in value		665	(2,997)
omodilica (morease) in value		06,770	203,108
		<u> </u>	
13 Creditors - amounts payab	le within one year		
		<u>2013</u>	<u>2012</u>
		£	£
Trade creditors		16,091	18,299
Taxation and social security		8,131	8,635
Other creditors and accruals		38,347	14,359
		32,569	41,293
Deferred contract income (se	<u></u>	13,460	90,000
	10	06,029	131,293
Movements in deferred contra			
Amounts released from prev		000,06	2,996
Incoming resources deferred	d in current year4	43 <u>,460</u>	90,000
Increase/(decrease) in year	(4	16,540)	87,004

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2013

14 Unrestricted funds

	Balance at 31 March 2012	Incoming resources	Resources expended	Transfers (note 8)	Gains on investments	Balance at 31 March 2013
	£	£	£	£	£	£
General	44,722	426,463	(451,353)	2,611	3,394	25,837
Designated:						
Repairs	30,000	-	-	-	-	30,000
Contingencies	170,000	-	-	-	-	170,000
Purchased assets	1,491	-	(1,460)	-	<u> </u>	31_
	201,491		(1,460)	-		200,031
Totai	246,213	426,463	(452,813)	2,611	3,394	225,868

Repairs fund

The repairs fund has been set aside to meet major expenditure on repairs and maintenance of premises and vehicles for which the charity may be responsible in future

Contingencies fund

Amounts have been set aside in the contingencies fund (a) to cover all liabilities that would be likely to crystallise in the event of the charity's ceasing operations, and (b) equal to three months' contract income from the London Borough of Barnet and Barnet Primary Care Trust in order to safeguard payments of salaries and other expenses if there were to be delays in receipts from those authorities

Purchased assets fund

An amount equal to the cost of purchase of tangible fixed assets is transferred from the general unrestricted fund to the purchased assets fund at the time of purchase except where the asset concerned is donated to the charity or the purchase has been financed out of a restricted fund. The related depreciation is charged to the purchased assets fund.

15 Restricted funds (Income funds)

	Balance at 31 March 2012	Incoming resources	Resources expended	Transfers (note 8)	Gains on investments	Balance at 31 March 2013
	£	£	£	£	£	£
Day centres	45,480	-	(2,614)	-	-	42,866
Other services	42,859	236,374	(253,928)	(2,611)	-	22,694
Personal grants	57,760	787	(961)	-	268	57,854
Donated assets	300	-	•	-	-	300
	146,399	237,161	(257,503)	(2,611)	268	123,714

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2013

15 Restricted funds - continued

Restricted day centres funds

These funds are to be applied only for the purposes of the charity's day centres, mostly for capital expenditure at the Meritage Centre

Other services funds

These funds comprise the balances of grants (see note 2) that may only be applied towards the stated charitable activities

Personal grants fund

The personal grants fund is to be applied to relieve hardship or distress in cases of need by elderly persons resident in the London Borough of Barnet

Donated assets fund

Grants received to finance the purchase of tangible fixed assets and the estimated costs of such assets donated in kind are credited to the donated assets fund. The related depreciation is charged to it

16 Analysis of net assets between funds

Fangible fixed assets	invest- ments	Cash at bank and in hand	Other net current (liabilities)	<u>2013</u> Total
£	£	£	£	£
-	-	113,739	(87,903)	25,837
31	130,000	70,000	•	200,031
31	130,000	183,739	(87,903)	225,868
10, <u>4</u> 05	76,770	36,539	<u> </u>	123,714
10,436	206,770	220,278	(87,903)	349,582
	assets £ - 31 31 10,405	fixed ments assets £ £ - 31 130,000 31 130,000 10,405 76,770	fixed ments bank and in hand £ £ £ £ 113,739 31 130,000 70,000 31 130,000 183,739 10,405 76,770 36,539	fixed ments bank and current in hand (liabilities) £ £ £ £ £ 113,739 (87,903) 31 130,000 70,000 - 31 130,000 183,739 (87,903) 10,405 76,770 36,539 -

17 Commitments under operating leases

At 31 March 2013 the company had annual commitments under non-cancellable operating leases as follows

	Lang and Buildings		
	2013 20		
	£	£	
Expiry date			
Within one year	28,125	28,125	