

FILE COPY



**CERTIFICATE OF INCORPORATION  
ON CHANGE OF NAME**

Company No. 3725015

The Registrar of Companies for England and Wales hereby certifies that  
FINANCIAL SERVICES OMBUDSMAN SCHEME LIMITED

having by special resolution changed its name, is now incorporated  
under the name of  
FINANCIAL OMBUDSMAN SERVICE LIMITED

Given at Companies House, Cardiff, the 6th December 1999



\*C037250155\*



THE OFFICIAL SEAL OF THE  
REGISTRAR OF COMPANIES



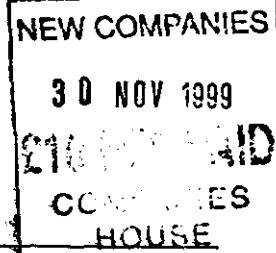
C O M P A N I E S H O U S E

HC006B

001083

Financial Services Ombudsman Scheme Limited

03725015



## SPECIAL RESOLUTION

That the name of the company be changed from

"FINANCIAL SERVICES OMBUDSMAN SCHEME LIMITED" to

"FINANCIAL OMBUDSMAN SERVICE LIMITED"

and that the regulations contained in the printed document submitted to the extraordinary general meeting of the Board of the Financial Services Ombudsman Scheme Limited, held at City Gate One, 135 Park Street, London SE1 on Friday 26 November 1999 and for purposes of identification signed by the Chairman, shall be adopted as the Memorandum and Articles of Association in substitution for and to the total exclusion of the existing Memorandum and Articles of Association.

Andreas Whittam Smith      Barbara Cheney

Andreas Whittam Smith  
Chairman

Barbara Cheney  
Company Secretary

26 November 1999

Registration No: 3725015

