

AMENDED

CUSTOMER CARE COMPANY LIMITED

ACCOUNTS

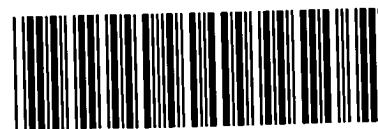
FOR THE YEAR ENDED 31/07/2018

Prepared By:

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Accountants
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Coleridge Road
Bury
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BL8 4EW

JP Boardman
1 May 2019

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COMPANIES HOUSE

CUSTOMER CARE COMPANY LIMITED

**ACCOUNTS
FOR THE YEAR ENDED 31/07/2018**

DIRECTORS

C Crompton

SECRETARY

PPJ Accountancy Ltd

REGISTERED OFFICE

The Technology Centre
181 - 183 The Rock
Bury
Lancashire
BL9 0NE

COMPANY DETAILS

Private company limited by shares registered in EW - England and Wales, registered number 03590211

BANKERS

Barclays, 1 Central Street, Bury BL9 0JN

ACCOUNTANTS

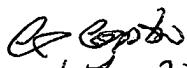
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A. Crompton
1 May 2019

ACCOUNTS
FOR THE YEAR ENDED 31/07/2018

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| The following do not form part of the statutory financial statements: | |
| Trading And Profit And Loss Account | - |
| Profit And Loss Account Summaries | - |


1 May 2019

CUSTOMER CARE COMPANY LIMITED

BALANCE SHEET AT 31/07/2018

| | Notes | 2018 £ | 2017 £ |
|--|-------|-------------------------|-------------------------|
| FIXED ASSETS | | | |
| Intangible assets | 2 | 920,187 | 916,861 |
| Tangible assets | 3 | 94,002 | 121,220 |
| | | <u>1,014,189</u> | <u>1,038,081</u> |
| CURRENT ASSETS | | | |
| Stock | | 284,345 | 162,820 |
| Debtors | 5 | 129,664 | 115,719 |
| Cash at bank and in hand | | <u>157,712</u> | <u>160,223</u> |
| | | 571,721 | 438,762 |
| CREDITORS: Amounts falling due within one year | 6 | <u>70,759</u> | <u>37,926</u> |
| NET CURRENT ASSETS | | <u>500,962</u> | <u>400,836</u> |
| TOTAL ASSETS LESS CURRENT LIABILITIES | | <u>1,515,151</u> | <u>1,438,917</u> |
| CREDITORS: Amounts falling due after more than one year | 7 | <u>948</u> | <u>8,061</u> |
| NET ASSETS | | <u><u>1,514,203</u></u> | <u><u>1,430,856</u></u> |
| CAPITAL AND RESERVES | | | |
| Called up share capital | 9 | 700,000 | 700,000 |
| Profit and loss account | | <u>814,203</u> | <u>730,856</u> |
| SHAREHOLDERS' FUNDS | | <u><u>1,514,203</u></u> | <u><u>1,430,856</u></u> |

For the year ending 31/07/2018 the company was entitled to exemption under section 477 of the Companies Act 2006 relating to small companies.


The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared and delivered in accordance with the provisions applicable to companies subject to the small companies regime.

The directors have decided not to deliver to the registrar a copy of the company's profit and loss account.

Approved by the board on 08/03/2019 and signed on their behalf by

 1 Aug 2019
C Crompton
Director

**NOTES TO THE ACCOUNTS
FOR THE YEAR ENDED 31/07/2018**

1. ACCOUNTING POLICIES

1a. Basis Of Accounting

The accounts have been prepared under the historical cost convention.

The accounts have been prepared in accordance with FRS102 - The Financial Reporting Standard applicable in the UK and Republic of Ireland and the Companies Act 2006 .

1b. Depreciation

Depreciation has been provided at the following rates in order to write off the assets over their estimated useful lives.

| | |
|---------------------|-------------------|
| Plant and Machinery | straight line 25% |
|---------------------|-------------------|

1c. Stocks

Stocks are stated at the lower of cost and estimated selling price less costs to complete and sell (net realisable value). Costs, which comprise direct production costs, are based on the method most appropriate to the type of inventory class, but usually on a first-in-first-out basis. Overheads are charged to profit or loss as incurred. Net realisable value is based on the estimated selling price less any estimated completion or selling costs.

When stocks are sold, the carrying amount of those stocks is recognised as an expense in the period in which the related revenue is recognised. The amount of any write-down of stocks to net realisable value and all losses of stocks are recognised as an expense in the period in which the write-down or loss occurs. The amount of any reversal of any write-down of stocks is recognised as a reduction in the amount of stocks recognised as an expense in the period in which the reversal occurs.

1d. Goodwill

Goodwill arising in connection with the acquisition of businesses is capitalised and amortised over its estimated economic life to a maximum of 20 years. Goodwill is reviewed annually for impairment if events or changes in circumstances indicate that the carrying value may not be recoverable.

A. Caplan
1 May 2019

CUSTOMER CARE COMPANY LIMITED

2. INTANGIBLE FIXED ASSETS

| | Purchased Goodwill £ | Total £ |
|-------------------------|-------------------------------------|--------------------|
| Cost | | |
| At 01/08/2017 | 1,298,035 | 1,298,035 |
| Additions | <u>40,000</u> | <u>40,000</u> |
| At 31/07/2018 | <u>1,338,035</u> | <u>1,338,035</u> |
| Depreciation | | |
| At 01/08/2017 | 381,174 | 381,174 |
| For the year | <u>36,674</u> | <u>36,674</u> |
| At 31/07/2018 | <u>417,848</u> | <u>417,848</u> |
| Net Book Amounts | | |
| At 31/07/2018 | <u>920,187</u> | <u>920,187</u> |
| At 31/07/2017 | <u>916,861</u> | <u>916,861</u> |

3. TANGIBLE FIXED ASSETS

| | Plant and Machinery £ | Total £ |
|-------------------------|--------------------------------------|--------------------|
| Cost | | |
| At 01/08/2017 | <u>471,595</u> | <u>471,595</u> |
| At 31/07/2018 | <u>471,595</u> | <u>471,595</u> |
| Depreciation | | |
| At 01/08/2017 | 350,375 | 350,375 |
| For the year | <u>27,218</u> | <u>27,218</u> |
| At 31/07/2018 | <u>377,593</u> | <u>377,593</u> |
| Net Book Amounts | | |
| At 31/07/2018 | <u>94,002</u> | <u>94,002</u> |
| At 31/07/2017 | <u>121,220</u> | <u>121,220</u> |

4. STOCK

| | 2018 £ | 2017 £ |
|------------------|-------------------|-------------------|
| Stock comprises: | | |
| Stock | 75,466 | 45,941 |
| Work in progress | <u>208,879</u> | <u>116,879</u> |
| | <u>284,345</u> | <u>162,820</u> |

CCP
1 May 2019

CUSTOMER CARE COMPANY LIMITED

5. DEBTORS

| | 2018 | 2017 |
|--|-----------------------|-----------------------|
| | £ | £ |
| Amounts falling due within one year | | |
| Trade debtors | 104,818 | 90,873 |
| | <u>104,818</u> | <u>90,873</u> |
| Amounts falling due over more than one year | | |
| Long term debtor | 24,846 | 24,846 |
| | <u>24,846</u> | <u>24,846</u> |
| | <u><u>129,664</u></u> | <u><u>115,719</u></u> |

6. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

| | 2018 | 2017 |
|------------------------------|---------------|---------------|
| | £ | £ |
| Taxation and social security | 6,693 | 3,034 |
| Trade creditors | 59,674 | 30,500 |
| Other creditors | 4,392 | 4,392 |
| | <u>70,759</u> | <u>37,926</u> |

7. CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR

| | 2018 | 2017 |
|-----------------------|-------------|--------------|
| | £ | £ |
| Other creditors > 1yr | 948 | 8,061 |
| | <u>948</u> | <u>8,061</u> |

8. EMPLOYEES

| | 2018 | 2017 |
|-----------------------------|-------------|-------------|
| | No. | No. |
| Average number of employees | 2 | 2 |

*or GPTW
1 May 2019*

CUSTOMER CARE COMPANY LIMITED

9. SHARE CAPITAL

| | 2018 £ | 2017 £ |
|---|----------------|----------------|
| Allotted, issued and fully paid: | | |
| 250000 Ordinary shares of £ 1 each | 250000 | 250000 |
| 450000 Class B shares of £ 1 each | <u>450000</u> | <u>450000</u> |
| | <u>700,000</u> | <u>700,000</u> |

CP Capital
1 May 2019