

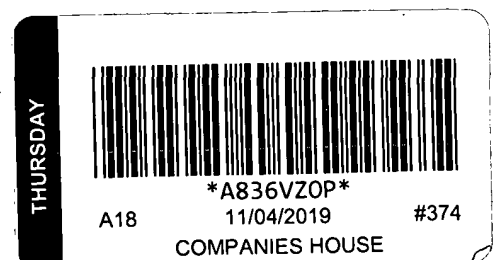
Registered number: 03590211

AMENDED

CUSTOMER CARE COMPANY LIMITED

ACCOUNTS
FOR THE YEAR ENDED 31/07/2017

Prepared By:
J P Boardman & Co
Accountants
3
Coleridge Road
Bury
Lancashire
BL8 4EW



OK Copy
10 April 2019

CUSTOMER CARE COMPANY LIMITED

**ACCOUNTS
FOR THE YEAR ENDED 31/07/2017**

DIRECTORS

C Crompton

SECRETARY

PPJ Accountancy Ltd

REGISTERED OFFICE

The Technology Centre
181 - 183 The Rock
Bury
Lancashire
BL9 0NE

COMPANY DETAILS

Private company limited by shares registered in EW - England and Wales, registered number 03590211

BANKERS

Barclays, 1 Central Street, Bury BL9 0JN

ACCOUNTANTS

J P Boardman & Co
Accountants
3
Coleridge Road
Bury
Lancashire
BL8 4EW

OK Crompton
10 April 2019

CUSTOMER CARE COMPANY LIMITED

ACCOUNTS
FOR THE YEAR ENDED 31/07/2017

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The following do not form part of the statutory financial statements:	
Trading And Profit And Loss Account	-
Profit And Loss Account Summaries	-

CC Logo
12 April 2019

CUSTOMER CARE COMPANY LIMITED

BALANCE SHEET AT 31/07/2017

	Notes	2017 £	2016 £
FIXED ASSETS			
Intangible assets	2	916,861	955,063
Tangible assets	3	121,220	109,262
		<u>1,038,081</u>	<u>1,064,325</u>
CURRENT ASSETS			
Stock		162,820	110,485
Debtors	5	115,719	102,129
Cash at bank and in hand		<u>160,223</u>	<u>162,145</u>
		438,762	374,759
CREDITORS: Amounts falling due within one year	6	<u>37,926</u>	<u>64,929</u>
NET CURRENT ASSETS		<u>400,836</u>	<u>309,830</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>1,438,917</u>	<u>1,374,155</u>
CREDITORS: Amounts falling due after more than one year	7	<u>8,061</u>	<u>16,114</u>
NET ASSETS		<u><u>1,430,856</u></u>	<u><u>1,358,041</u></u>
CAPITAL AND RESERVES			
Called up share capital	9	700,000	700,000
Profit and loss account		<u>730,856</u>	<u>658,041</u>
SHAREHOLDERS' FUNDS		<u><u>1,430,856</u></u>	<u><u>1,358,041</u></u>

For the year ending 31/07/2017 the company was entitled to exemption under section 477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared and delivered in accordance with the provisions applicable to companies subject to the small companies regime.

The directors have decided not to deliver to the registrar a copy of the company's profit and loss account.

Approved by the board on 09/04/2019 and signed on their behalf by



C Crompton

Director

10 April 2019

**NOTES TO THE ACCOUNTS
FOR THE YEAR ENDED 31/07/2017**

1. ACCOUNTING POLICIES

1a. Basis Of Accounting

The accounts have been prepared under the historical cost convention.

The accounts have been prepared in accordance with FRS102 - The Financial Reporting Standard applicable in the UK and Republic of Ireland and the Companies Act 2006 .

1b. Depreciation

Depreciation has been provided at the following rates in order to write off the assets over their estimated useful lives.

Plant and Machinery

straight line 25%

1c. Stocks

Stocks are stated at the lower of cost and estimated selling price less costs to complete and sell (net realisable value). Costs, which comprise direct production costs, are based on the method most appropriate to the type of inventory class, but usually on a first-in-first-out basis. Overheads are charged to profit or loss as incurred. Net realisable value is based on the estimated selling price less any estimated completion or selling costs.

When stocks are sold, the carrying amount of those stocks is recognised as an expense in the period in which the related revenue is recognised. The amount of any write-down of stocks to net realisable value and all losses of stocks are recognised as an expense in the period in which the write-down or loss occurs. The amount of any reversal of any write-down of stocks is recognised as a reduction in the amount of stocks recognised as an expense in the period in which the reversal occurs.

1d. Goodwill

Goodwill arising in connection with the acquisition of businesses is capitalised and amortised over its estimated economic life to a maximum of 20 years. Goodwill is reviewed annually for impairment if events or changes in circumstances indicate that the carrying value may not be recoverable.

B. Caplan
10 April 2019

CUSTOMER CARE COMPANY LIMITED

2. INTANGIBLE FIXED ASSETS

	Purchased Goodwill £	Total £
Cost		
At 01/08/2016	1,298,035	1,298,035
At 31/07/2017	<u>1,298,035</u>	<u>1,298,035</u>
Depreciation		
At 01/08/2016	342,972	342,972
For the year	<u>38,202</u>	<u>38,202</u>
At 31/07/2017	<u>381,174</u>	<u>381,174</u>
Net Book Amounts		
At 31/07/2017	<u>916,861</u>	<u>916,861</u>
At 31/07/2016	<u>955,063</u>	<u>955,063</u>

3. TANGIBLE FIXED ASSETS

	Plant and Machinery £	Total £
Cost		
At 01/08/2016	431,595	431,595
Additions	<u>40,000</u>	<u>40,000</u>
At 31/07/2017	<u>471,595</u>	<u>471,595</u>
Depreciation		
At 01/08/2016	322,333	322,333
For the year	<u>28,042</u>	<u>28,042</u>
At 31/07/2017	<u>350,375</u>	<u>350,375</u>
Net Book Amounts		
At 31/07/2017	<u>121,220</u>	<u>121,220</u>
At 31/07/2016	<u>109,262</u>	<u>109,262</u>

4. STOCK

	2017 £	2016 £
Stock comprises:		
Stock	45,941	39,099
Work in progress	<u>116,879</u>	<u>71,386</u>
	<u>162,820</u>	<u>110,485</u>

AC Caplan
10 April 2019

CUSTOMER CARE COMPANY LIMITED

5. DEBTORS

	2017	2016
	£	£
Amounts falling due within one year		
Trade debtors	90,873	77,283
	<u>90,873</u>	<u>77,283</u>
Amounts falling due over more than one year		
Long term debtor	24,846	24,846
	<u>24,846</u>	<u>24,846</u>
	<u>115,719</u>	<u>102,129</u>

6. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2017	2016
	£	£
Taxation and social security	3,034	39,067
Bank Loans	-	12,131
Trade creditors	30,500	9,339
Other creditors	4,392	4,392
	<u>37,926</u>	<u>64,929</u>

7. CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR

	2017	2016
	£	£
Other creditors > 1yr	8,061	16,114
	<u>8,061</u>	<u>16,114</u>

8. EMPLOYEES

	2017	2016
	No.	No.
Average number of employees	2	2

CF Campbell
10 April 2019.

CUSTOMER CARE COMPANY LIMITED

9. SHARE CAPITAL

	2017	2016
	£	£
Allotted, issued and fully paid:		
250000 Ordinary shares of £ 1 each	250000	250000
450000 Class B shares of £ 1 each	450000	450000
	<u>700,000</u>	<u>700,000</u>

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10 April 2019