

CUSTOMER CARE COMPANY LTD.

**Company Registration Number:
03590211 (England and Wales)**

Unaudited abridged accounts for the year ended 31 July 2019

Period of accounts

Start date: 01 August 2018

End date: 31 July 2019

CUSTOMER CARE COMPANY LTD.

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CUSTOMER CARE COMPANY LTD.

Balance sheet

As at 31 July 2019

	<i>Notes</i>	<i>2019</i>	<i>2018</i>
		£	£
Fixed assets			
Intangible assets:	2	1,032,180	920,187
Tangible assets:	3	236,323	94,002
Total fixed assets:		<u>1,268,503</u>	<u>1,014,189</u>
Current assets			
Stocks:		310,255	284,345
Debtors:	4	53,106	104,818
Cash at bank and in hand:		199,138	182,558
Total current assets:		<u>562,499</u>	<u>571,721</u>
Creditors: amounts falling due within one year:		(123,483)	(70,759)
Net current assets (liabilities):		<u>439,016</u>	<u>500,962</u>
Total assets less current liabilities:		1,707,519	1,515,151
Creditors: amounts falling due after more than one year:		(38,749)	(948)
Total net assets (liabilities):		<u>1,668,770</u>	<u>1,514,203</u>
Capital and reserves			
Called up share capital:		700,000	700,000
Profit and loss account:		968,770	814,203
Shareholders funds:		<u>1,668,770</u>	<u>1,514,203</u>

The notes form part of these financial statements

CUSTOMER CARE COMPANY LTD.

Balance sheet statements

For the year ending 31 July 2019 the company was entitled to exemption under section 477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

The members have agreed to the preparation of abridged accounts for this accounting period in accordance with Section 444(2A).

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The directors have chosen to not file a copy of the company's profit & loss account.

**This report was approved by the board of directors on 25 February 2020
and signed on behalf of the board by:**

Name: Mr Carl Crompton
Status: Director

The notes form part of these financial statements

CUSTOMER CARE COMPANY LTD.

Notes to the Financial Statements

for the Period Ended 31 July 2019

1. Accounting policies

These financial statements have been prepared in accordance with the provisions of Section 1A (Small Entities) of Financial Reporting Standard 102

CUSTOMER CARE COMPANY LTD.

Notes to the Financial Statements for the Period Ended 31 July 2019

2. Intangible Assets

	Total
Cost	£
At 01 August 2018	1,338,035
Additions	148,800
At 31 July 2019	<u>1,486,835</u>
Amortisation	
At 01 August 2018	417,848
Charge for year	36,807
At 31 July 2019	<u>454,655</u>
Net book value	
At 31 July 2019	<u><u>1,032,180</u></u>
At 31 July 2018	<u><u>920,187</u></u>

CUSTOMER CARE COMPANY LTD.

Notes to the Financial Statements for the Period Ended 31 July 2019

3. Tangible Assets

	Total
Cost	£
At 01 August 2018	471,595
Additions	164,095
At 31 July 2019	<u>635,690</u>
Depreciation	
At 01 August 2018	377,593
Charge for year	21,774
At 31 July 2019	<u>399,367</u>
Net book value	
At 31 July 2019	<u>236,323</u>
At 31 July 2018	<u>94,002</u>

CUSTOMER CARE COMPANY LTD.

Notes to the Financial Statements

for the Period Ended 31 July 2019

4. Debtors

	<i>2019</i>	<i>2018</i>
	£	£
Debtors due after more than one year:	24,846	24,846

This document was delivered using electronic communications and authenticated in accordance with the registrar's rules relating to electronic form, authentication and manner of delivery under section 1072 of the Companies Act 2006.