REGISTERED NUMBER: 03590211 (England and Wales)

Abbreviated Unaudited Accounts for the Year Ended 31 July 2014

for

Customer Care Company Ltd.

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## Company Information for the Year Ended 31 July 2014

DIRECTOR: C Crompton **SECRETARY:** D Horridge **REGISTERED OFFICE:** Communications Centre North Kay Brow Complex Kay Brow Ramsbottom Lancashire BL09AY **REGISTERED NUMBER:** 03590211 (England and Wales) **ACCOUNTANTS:** Pradere Philip James 6 Denby View Thornhill Dewsbury West Yorkshire WF12 0ER **BANKERS:** Barclays 1 Central Street The Rock Bury Greater Manchester BL9 0JN

# Abbreviated Balance Sheet 31 July 2014

2013			2014	4
£		Notes	£	£
	FIXED ASSETS			
520,089	Intangible assets	2		735,997
257,590	Tangible assets	3		194,400
777,679	-			930,397
	CURRENT ASSETS			
181,000	Stocks		291,341	
298,021	Debtors	4	158,289	
102,369	Cash at bank		55,369	
581,390		_	504,999	
	CREDITORS			
290,668	Amounts falling due within one year		186,690	
290,722	NET CURRENT ASSETS	_	<u>_</u>	318,309
1.000.401	TOTAL ASSETS LESS CURRENT			
1,068,401	LIABILITIES			1,248,706
	CAPITAL AND RESERVES			
700,000	Called up share capital	5		700,000
368,401	Profit and loss account			548,706
1,068,401	SHAREHOLDERS' FUNDS			1,248,706

The company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 July 2014.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 July 2014 in accordance with Section 476 of the Companies Act 2006.

The director acknowledges his responsibilities for:

- (a) ensuring that the company keeps accounting records which comply with Sections 386 and 387 of the Companies Act 2006 and preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of each f i n a n c i a 1
- (b) year and of its profit or loss for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the company.

The notes form part of these abbreviated accounts

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## Customer Care Company Ltd. (Registered number: 03590211)

C Crompton - Director

# Abbreviated Balance Sheet - continued 31 July 2014

The abbreviated accounts have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2000 relating to small companies.
The financial statements were approved by the director on 30 April 2015 and were signed by:

The notes form part of these abbreviated accounts

## Notes to the Abbreviated Accounts for the Year Ended 31 July 2014

#### 1. ACCOUNTING POLICIES

#### Accounting convention

The financial statements have been prepared under the historical cost convention and in accordance with the Financial Reporting

Standard for Smaller Entities (effective April 2008).

#### Turnover

Turnover represents net invoiced sales of goods, excluding value added tax.

#### Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Plant and machinery etc - 50% on cost, 25% on cost, 20% on cost and 15% on cost

#### Stocks

Stocks and work in progress are valued at the lower of cost and net realisable value, after making due allowance for obsolete and

slow moving items.

Cost includes all direct expenditure and an appropriate proportion of fixed and variable overheads.

#### Deferred tax

Deferred tax is recognised in respect of all timing differences that have originated but not reversed at the balance sheet date.

#### 2. INTANGIBLE FIXED ASSETS

	Total £
COST	*
At 1 August 2013	670,785
Additions	243,750
At 31 July 2014	914,535
AMORTISATION	
At 1 August 2013	150,696
Amortisation for year	27,842
At 31 July 2014	178,538
NET BOOK VALUE	
At 31 July 2014	735,997
At 31 July 2013	$\frac{-753,577}{520,089}$
At 31 July 2013	<u> </u>

# Notes to the Abbreviated Accounts - continued for the Year Ended 31 July 2014

### 3. TANGIBLE FIXED ASSETS

	Total £
COST	$oldsymbol{ au}$
At 1 August 2013	
and 31 July 2014	431,595
DEPRECIATION	
At I August 2013	174,005
Charge for year	63,190
At 31 July 2014	237,195
NET BOOK VALUE	
At 31 July 2014	<u>194,400</u>
At 31 July 2013	257,590

### 4. **DEBTORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR**

The aggregate total of debtors falling due after more than one year is £ 36,000 (2013 - £ 36,000)

### 5. CALLED UP SHARE CAPITAL

\*\*ERROR - CONFLICTS FOUND BETWEEN POSTINGS AND SHARE REGISTER - PLEASE REVIEW EXCEPTION REPORT (EXR).

Allotted, issued and fully paid:

Number:	Class:	Nominal	2014	2013
		value:	£	£
250,000	Ordinary	£1	700,000	700,000
450,000	Ordinary B	£1	-	-
	<del>-</del>		700,000	700,000

This document was delivered using electronic communications and authenticated in accordance with the registrar's rules relating to electronic form, authentication and manner of delivery under section 1072 of the Companies Act 2006.