

CUSTOMER SERVICE INSIGHT LIMITED

**Company Registration Number:
03565515 (England and Wales)**

Unaudited abridged accounts for the year ended 30 June 2017

Period of accounts

Start date: 01 July 2016

End date: 30 June 2017

CUSTOMER SERVICE INSIGHT LIMITED

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CUSTOMER SERVICE INSIGHT LIMITED

Balance sheet

As at 30 June 2017

	<i>Notes</i>	<i>2017</i>	<i>2016</i>
		£	£
Fixed assets			
Tangible assets:	2	366,061	274,803
Total fixed assets:		<u>366,061</u>	<u>274,803</u>
Current assets			
Debtors:		140,098	212,214
Cash at bank and in hand:		321,673	210,155
Total current assets:		<u>461,771</u>	<u>422,369</u>
Creditors: amounts falling due within one year:		(41,366)	(15,915)
Net current assets (liabilities):		<u>420,405</u>	<u>406,454</u>
Total assets less current liabilities:		786,466	681,257
Provision for liabilities:		(11,852)	
Total net assets (liabilities):		<u>774,614</u>	<u>681,257</u>
Capital and reserves			
Called up share capital:		550	550
Other reserves:		450	450
Profit and loss account:		773,614	680,257
Shareholders funds:		<u>774,614</u>	<u>681,257</u>

The notes form part of these financial statements

CUSTOMER SERVICE INSIGHT LIMITED

Balance sheet statements

For the year ending 30 June 2017 the company was entitled to exemption under section 477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

The members have agreed to the preparation of abridged accounts for this accounting period in accordance with Section 444(2A).

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The directors have chosen to not file a copy of the company's profit & loss account.

**This report was approved by the board of directors on 15 March 2018
and signed on behalf of the board by:**

Name: Peter Saunders
Status: Director

The notes form part of these financial statements

CUSTOMER SERVICE INSIGHT LIMITED

Notes to the Financial Statements

for the Period Ended 30 June 2017

1. Accounting policies

These financial statements have been prepared in accordance with the provisions of Section 1A (Small Entities) of Financial Reporting Standard 102

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Notes to the Financial Statements for the Period Ended 30 June 2017

2. Tangible Assets

	Total
Cost	£
At 01 July 2016	331,444
Additions	43,939
Revaluations	62,381
At 30 June 2017	<u>437,764</u>
Depreciation	
At 01 July 2016	56,641
Charge for year	15,062
At 30 June 2017	<u>71,703</u>
Net book value	
At 30 June 2017	<u>366,061</u>
At 30 June 2016	<u>274,803</u>

This document was delivered using electronic communications and authenticated in accordance with the registrar's rules relating to electronic form, authentication and manner of delivery under section 1072 of the Companies Act 2006.