

**Registered Number 03565515**

**CUSTOMER SERVICE INSIGHT LIMITED**

**Abbreviated Accounts**

**30 June 2016**

## Abbreviated Balance Sheet as at 30 June 2016

	Notes	2016	2015
		£	£
<b>Fixed assets</b>			
Tangible assets	2	27,184	50,037
Investments	3	247,619	247,619
		<u>274,803</u>	<u>297,656</u>
<b>Current assets</b>			
Debtors		212,214	345,729
Cash at bank and in hand		210,155	236,488
		<u>422,369</u>	<u>582,217</u>
<b>Creditors: amounts falling due within one year</b>		<u>(15,915)</u>	<u>(82,937)</u>
<b>Net current assets (liabilities)</b>		<u>406,454</u>	<u>499,280</u>
<b>Total assets less current liabilities</b>		<u>681,257</u>	<u>796,936</u>
<b>Total net assets (liabilities)</b>		<u>681,257</u>	<u>796,936</u>
<b>Capital and reserves</b>			
Called up share capital		550	550
Other reserves		450	450
Profit and loss account		680,257	795,936
<b>Shareholders' funds</b>		<u>681,257</u>	<u>796,936</u>

- For the year ending 30 June 2016 the company was entitled to exemption under section 477 of the Companies Act 2006 relating to small companies.
- The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.
- The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.
- These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

Approved by the Board on 20 February 2017

And signed on their behalf by:

**Peter Saunders, Director**

**Julia Saunders, Director**

**Notes to the Abbreviated Accounts for the period ended 30 June 2016****1 Accounting Policies****Basis of measurement and preparation of accounts**

The accounts have been prepared under the historical cost convention and in accordance with the Financial Reporting Standard for Smaller Entities effective April 2008.

**2 Tangible fixed assets**

	£
<b>Cost</b>	
At 1 July 2015	119,242
Additions	4,268
Disposals	(39,685)
Revaluations	-
Transfers	-
At 30 June 2016	<u>83,825</u>
<b>Depreciation</b>	
At 1 July 2015	69,205
Charge for the year	4,797
On disposals	(17,361)
At 30 June 2016	<u>56,641</u>
<b>Net book values</b>	
At 30 June 2016	<u>27,184</u>
At 30 June 2015	<u>50,037</u>

**3 Fixed assets Investments**

Property at 431 Wye Dene, London Road, High Wycombe, HP11 1FW.

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