Registered Number 03565515

CUSTOMER SERVICE INSIGHT LIMITED

Abbreviated Accounts

30 June 2011

CUSTOMER SERVICE INSIGHT LIMITED Registered Number 03565515

Balance Sheet as at 30 June 2011

	Notes	2011		2010	
		£	£	£	£
Fixed assets					
Tangible	2		30,241		27,610
Total fixed assets			30,241		27,610
Current assets					
Debtors		253,333		118,775	
Cash at bank and in hand		191,677		375,777	
Total current assets		445,010		494,552	
Creditors: amounts falling due within one year		(75,904)		(97,789)	
Net current assets			369,106		396,763
Total assets less current liabilities			399,347		424,373
Total net Assets (liabilities)			399,347		424,373
Capital and reserves					
Called up share capital			550		550
Other reserves			450		450
Profit and loss account			398,347		423,373
Shareholders funds			399,347		424,373

a. For the year ending 30 June 2011 the company was entitled to exemption under section 477(2) of the Companies Act 2006.
b. The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006
c. The directors acknowledge their responsibility for:
    i. ensuring the company keeps accounting records which comply with Section 386; and
    ii. preparing accounts which give a true and fair view of the state of affairs of the company as at the end of the financial year, and of its profit or loss for the financial year, in accordance with the requirements of section 393, and which otherwise comply with the requirements of the Companies Act relating to accounts, so far as is applicable to the company.
d. These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

Approved by the board on 05 December 2011

And signed on their behalf by:
Peter Saunders, Director
Julia Saunders, Director

This document was delivered using electronic communications and authenticated in accordance with the registrar's rules relating to electronic form, authentication and manner of delivery under section 1068 of the Companies Act 2006.

Notes to the abbreviated accounts

For the year ending 30 June 2011

1 Accounting policies

The accounts have been prepared under the historical cost convention and in accordance with the Financial Reporting Standards for Small Entities (effective January 2005)

Turnover

Turnover represents the total invoice value, excluding value added tax, of sales made during the year.

Depreciation

Depreciation has been provided at the following rates in order to write off the assets over their estimated useful lives.

Fixtures and Fittings 15.00% Reducing Balance

2 Tangible fixed assets

Cost	£
At 30 June 2010	53,880
additions	7,968
disposals	
revaluations	
transfers	
At 30 June 2011	61,848
Depreciation	
At 30 June 2010	26,270
Charge for year	5,337
on disposals	
At 30 June 2011	31,607
Net Book Value	
At 30 June 2010	27,610
At 30 June 2011	30,241