



Companies House
— for the record —

AR01 (ef)

Annual Return



Received for filing in Electronic Format on the: **16/02/2010**

XMYJ2HK3

Company Name: **CUSTOMER SYSTEMS PLC**

Company Number: **03509265**

Date of this return: **12/02/2010**

SIC codes: **7222**

Company Type: **Public limited company**

Situation of Registered Office: **1 GUILDFORD STREET
CHERTSEY
SURREY
KT16 9BG**

Single Alternative Inspection Location (SAIL)

The address for an alternative location to the company's registered office for the inspection of registers is:

**NEVILLE HOUSE 18 LAUREL LANE
HALESOWEN
WEST MIDLANDS
B63 3DA**

The following records have moved to the single alternative inspection location:

Register of members (section 114)

Officers of the company

Company Secretary ***1***

Type: **Person**

Full forename(s): **MR JABEZ**

Surname: **RUTT**

Former names:

Service Address: **1 GUILDFORD STREET
CHERTSEY
SURREY
KT16 9BG**

Company Director **1**

Type: **Person**
Full forename(s): **STEPHEN NEIL**
Surname: **AUSTEN**
Former names:
Service Address: **1 GUILDFORD STREET
CHERTSEY
SURREY
KT16 9BG**

Country/State Usually Resident: **UNITED KINGDOM**

Date of Birth: **04/05/1959** *Nationality:* **BRITISH**
Occupation: **MANAGING DIRECTOR**

Company Director **2**

Type: **Person**
Full forename(s): **DUNCAN KEITH**
Surname: **SCATTERGOOD**
Former names:
Service Address: **65 MAYFLOWER WAY
FARNHAM COMMON
BUCKINGHAMSHIRE
SL2 3UA**

Country/State Usually Resident: **UNITED KINGDOM**

Date of Birth: **22/03/1967** *Nationality:* **BRITISH**
Occupation: **OPERATIONS DIRECTOR**

Statement of Capital (Share Capital)

Class of shares	ORDINARY	<i>Number allotted</i>	11541150
		<i>Aggregate nominal value</i>	115411.5
<i>Currency</i>	GBP	<i>Amount paid per share</i>	0
		<i>Amount unpaid per share</i>	0
<i>Prescribed particulars</i>	A) FULL VOTING RIGHTS B) FULL RIGHTS TO PARTICIPATE IN A DISTRIBUTION, AS RESPECTS DIVIDENDS C) FULL RIGHTS TO PARTICIPATE IN A DISTRIBUTION, AS RESPECTS CAPITAL		

Statement of Capital (Totals)

<i>Currency</i>	GBP	<i>Total number of shares</i>	11541150
		<i>Total aggregate nominal value</i>	115411.5

Full Details of Shareholders

The details below relate to individuals / corporate bodies that were shareholders as at 12/02/2010 or that had ceased to be shareholders since the made up date of the previous Annual Return

A full list of shareholders for a private or non-traded public company are shown below

Shareholding : 1

**0 ORDINARY Shares held as at 12/02/2010
5000 DISPOSED OF IN PERIOD ON 10/04/2008**

Name: **MARY ELLEN CHARLTON**

Address:

Shareholding : 2

1000 ORDINARY Shares held as at 12/02/2010

Name:

MATTIAS JOHANSSON

Address:

Shareholding : 3

117400 ORDINARY Shares held as at 12/02/2010

Name:

SCOTT CHRISTIE

Address:

Shareholding : 4

40000 ORDINARY Shares held as at 12/02/2010

Name:

JONATHAN COILEY

Address:

Shareholding : 5

5000 ORDINARY Shares held as at 12/02/2010

Name:

JOHN PETER LOBBENBERG

Address:

Shareholding : 6

5718 ORDINARY Shares held as at 12/02/2010

Name:

L R NOMINEES LIMITED AC NOMINEE

Address:

Shareholding : 7

1800 ORDINARY Shares held as at 12/02/2010

Name:

EVA VICENTE ALONSO

Address:

Shareholding : 8

2000 ORDINARY Shares held as at 12/02/2010

Name:

WILLIAM HUGH MACPHERSON CAMERON

Address:

Shareholding : 9

0 ORDINARY Shares held as at 12/02/2010

1000 DISPOSED OF IN PERIOD ON 24/09/2009

Name:

BARRY DAVIS

Address:

Shareholding : 10

4800 ORDINARY Shares held as at 12/02/2010

Name:

MARK ROBERT KEMP

Address:

Shareholding : 11

115 ORDINARY Shares held as at 12/02/2010

Name: **JOSHUA FRASER**

Address:

Shareholding : 12

400 ORDINARY Shares held as at 12/02/2010

Name: **DAVID EVERITT**

Address:

Shareholding : 13

1500 ORDINARY Shares held as at 12/02/2010

Name: **JONATHAN OMEROD**

Address:

Shareholding : 14

2000 ORDINARY Shares held as at 12/02/2010

Name: **SEYHAN DAVIS**

Address:

Shareholding : 15

12400 ORDINARY Shares held as at 12/02/2010

Name: **ALAN DAVIDSON**

Address:

Shareholding : 16

0 ORDINARY Shares held as at 12/02/2010
6 DISPOSED OF IN PERIOD ON 28/03/2007

Name: **XKO GROUP PLC**

Address:

Shareholding : 17

40000 ORDINARY Shares held as at 12/02/2010

Name: **BRIAN WILLIAM MCGUIGAN**

Address:

Shareholding : 18

1000 ORDINARY Shares held as at 12/02/2010

Name: **ANDREW PAINE**

Address:

Shareholding : 19

10273885 ORDINARY Shares held as at 12/02/2010

Name: **STEPHEN NEIL AUSTEN KQCAO**

Address:

Shareholding : 20

11500 ORDINARY Shares held as at 12/02/2010

Name:

BARCLAYSHARE NOMINEES LIMITED

Address:

Shareholding : 21

1000 ORDINARY Shares held as at 12/02/2010

Name:

ANDREW JAMES ERNILL

Address:

Shareholding : 22

30000 ORDINARY Shares held as at 12/02/2010

Name:

STUART PARKER

Address:

Shareholding : 23

0 ORDINARY Shares held as at 12/02/2010
4000 DISPOSED OF IN PERIOD ON 13/04/2006

Name: **PETER ROBERT LOYD 1FCAX**

Address:

Shareholding : 24

7800 ORDINARY Shares held as at 12/02/2010

Name: **HELEN DONATO**

Address:

Shareholding : 25

2000 ORDINARY Shares held as at 12/02/2010

Name: **BERYL STEWART AUSTIN**

Address:

Shareholding : 26

2000 ORDINARY Shares held as at 12/02/2010

Name: **ALISTAIR GORDON LEE DTCAO**

Address:

Shareholding : 27

1800 ORDINARY Shares held as at 12/02/2010

Name: **NICHOLAS JEWELL**

Address:

Shareholding : 28

48000 ORDINARY Shares held as at 12/02/2010

Name: **FAIZAL VIRJI**

Address:

Shareholding : 29

1000 ORDINARY Shares held as at 12/02/2010

Name: **DAVID BUDD**

Address:

Shareholding : 30

0 ORDINARY Shares held as at 12/02/2010

750 DISPOSED OF IN PERIOD ON 01/09/2008

Name: **THOMAS MCKIBBIN**

Address:

Shareholding : 31

0 ORDINARY Shares held as at 12/02/2010

20000 DISPOSED OF IN PERIOD ON 24/10/2008

Name: **ROBERT JOHN AUSTEN**

Address:

Shareholding : 32

88000 ORDINARY Shares held as at 12/02/2010

Name: **CATHERINE ISOBEL LEE**

Address:

Shareholding : 33

60000 ORDINARY Shares held as at 12/02/2010

Name: **PHILIP JACKLIN**

Address:

Shareholding : 34

0 ORDINARY Shares held as at 12/02/2010
6000 DISPOSED OF IN PERIOD ON 11/04/2007

Name: **JOANNE FAULKNER**

Address:

Shareholding : 35

150 ORDINARY Shares held as at 12/02/2010

Name: **MIKE FAIRHURST**

Address:

Shareholding : 36

80000 ORDINARY Shares held as at 12/02/2010

Name: **JAMES DUFF**

Address:

Shareholding : 37

9400 ORDINARY Shares held as at 12/02/2010

Name: **JOELLA FLOOD**

Address:

Shareholding : 38

8300 ORDINARY Shares held as at 12/02/2010

Name: **HARGREAVES LANSDOWN NOMINEES LIMITED AC HLNOM**

Address:

Shareholding : 39

7700 ORDINARY Shares held as at 12/02/2010

Name: **ADAM WILLIAM HUGHES**

Address:

Shareholding : 40

2000 ORDINARY Shares held as at 12/02/2010

Name: **PERSHING KEEN NOMINEES LIMITED AC BICLT**

Address:

Shareholding : 41

0 ORDINARY Shares held as at 12/02/2010
624 DISPOSED OF IN PERIOD ON 18/04/2006

Name: **REDMAYNE NOMINEES LIMITED 612 AC PAPEROUT**

Address:

Shareholding : 42

200 ORDINARY Shares held as at 12/02/2010

Name: **GEMMA FOOKES**

Address:

Shareholding : 43

0 ORDINARY Shares held as at 12/02/2010
3000 DISPOSED OF IN PERIOD ON 12/02/2008

Name: **JEREMY RANSON**

Address:

Shareholding : 44

435200 ORDINARY Shares held as at 12/02/2010

Name:

DUNCAN KEITH SCATTERGOOD 2RCAO

Address:

Shareholding : 45

31000 ORDINARY Shares held as at 12/02/2010

Name:

HELEN MARGARET SMALE 6GMAD

Address:

Shareholding : 46

400 ORDINARY Shares held as at 12/02/2010

Name:

PAUL HIGGINS

Address:

Shareholding : 47

48000 ORDINARY Shares held as at 12/02/2010

Name: **ANDREW MALCOLM SMART**

Address:

Shareholding : 48

7000 ORDINARY Shares held as at 12/02/2010

Name: **REDMAYNE NOMINEES LIMITED 612 AC QD2054M**

Address:

Shareholding : 49

0 ORDINARY Shares held as at 12/02/2010
16800 DISPOSED OF IN PERIOD ON 28/11/2006

Name: **TARA CAROLINE SANDERS**

Address:

Shareholding : 50

689 ORDINARY Shares held as at 12/02/2010

Name: **MARTIN FREDERICK ALLEN**

Address:

Shareholding : 51

12000 ORDINARY Shares held as at 12/02/2010

Name: **PAUL WAUGH**

Address:

Shareholding : 52

0 ORDINARY Shares held as at 12/02/2010

550 DISPOSED OF IN PERIOD ON 15/09/2008

Name: **HOODLESS BRENNAN & PARTNERS LIMITED HB0A1 AC CSY**

Address:

Shareholding : 53

1000 ORDINARY Shares held as at 12/02/2010

Name: **CHRISTOPHER PITT**

Address:

Shareholding : 54

800 ORDINARY Shares held as at 12/02/2010

Name: **ANDREW HARKINS**

Address:

Shareholding : 55

1000 ORDINARY Shares held as at 12/02/2010

Name: **HELEN READ**

Address:

Shareholding : 56

14200 ORDINARY Shares held as at 12/02/2010

Name: **LOUISE ZILLIOX**

Address:

Shareholding : 57

1800 ORDINARY Shares held as at 12/02/2010

Name: **STEPHEN TOPLISS**

Address:

Shareholding : 58

1600 ORDINARY Shares held as at 12/02/2010

Name: **KEIRON WELLOCK**

Address:

Shareholding : 59

0 ORDINARY Shares held as at 12/02/2010
4000 DISPOSED OF IN PERIOD ON 24/02/2009

Name: **ST ANNS SQUARE NOMINEES LIMITED 591 ACKVL3TL**

Address:

Shareholding : 60

27500 ORDINARY Shares held as at 12/02/2010

Name: **ROCIO WALES**

Address:

Shareholding : 61

2000 ORDINARY Shares held as at 12/02/2010

Name: **NICOLA CLARE TINEGATE**

Address:

Shareholding : 62

0 ORDINARY Shares held as at 12/02/2010
5000 DISPOSED OF IN PERIOD ON 28/09/2007

Name: **ROCK NOMINEES LIMITED A-C COMPSYS**

Address:

Shareholding : 63

600 ORDINARY Shares held as at 12/02/2010

Name: **GILLIAN HEYDON**

Address:

Shareholding : 64

1000 ORDINARY Shares held as at 12/02/2010

Name: **JENS KJAER HENNEBERG**

Address:

Shareholding : 65

2000 ORDINARY Shares held as at 12/02/2010

Name: **JAMES ROYLE**

Address:

Shareholding : 66

9000 ORDINARY Shares held as at 12/02/2010

Name: **CHRIS TRUEMAN**

Address:

Shareholding : 67

0 ORDINARY Shares held as at 12/02/2010

3911 DISPOSED OF IN PERIOD ON 22/02/2006

Name: **ANURIN DALTON HENDLEY**

Address:

Shareholding : 68

4000 ORDINARY Shares held as at 12/02/2010

Name: **BENJAMIN ALEXANDER**

Address:

Shareholding : 69

400 ORDINARY Shares held as at 12/02/2010

Name: **WILLIAM BLACKHURST**

Address:

Shareholding : 70

13000 ORDINARY Shares held as at 12/02/2010

Name: **BREWIN NOMINEES LTD A/C: GROSS**

Address:

Shareholding : 71

5000 ORDINARY Shares held as at 12/02/2010

Name: **CAROL CHAPMAN**

Address:

Shareholding : 72

1000 ORDINARY Shares held as at 12/02/2010

Name: **ZESHAN GHORY**

Address:

Shareholding : 73

400 ORDINARY Shares held as at 12/02/2010

Name: **GREGORY LYNDAM**

Address:

Shareholding : 74

1000 ORDINARY Shares held as at 12/02/2010

Name: **EDMUND HIRST**

Address:

Shareholding : 75

20000 ORDINARY Shares held as at 12/02/2010

Name: **PETER KELLNER**

Address:

Shareholding : 76

3000 ORDINARY Shares held as at 12/02/2010

Name: **KRYSZTOF LESZEK**

Address:

Shareholding : 77

6000 ORDINARY Shares held as at 12/02/2010

Name: **CHRISTOPHER MAKIN**

Address:

Shareholding : 78

2000 ORDINARY Shares held as at 12/02/2010

Name: **CHRISTOPHER JOHN MAKIN**

Address:

Shareholding : 79

6 ORDINARY Shares held as at 12/02/2010

Name: **ORR MACKINTOSH FOUNDATION LTD**

Address:

Shareholding :80

1000 ORDINARY Shares held as at 12/02/2010

Name:

REDMAYNE (NOMINEES) LTD A/C: QD2013E

Address:

Shareholding :81

11300 ORDINARY Shares held as at 12/02/2010

Name:

ROCK (NOMINEES) LTD A/C: 0798260

Address:

Shareholding :82

4000 ORDINARY Shares held as at 12/02/2010

Name:

ST ANNESN SQUARE NOMINEES LTD A/C: CNOM179M

Address:

Shareholding : 83

2387 ORDINARY Shares held as at 12/02/2010

Name: **WINTERFLOOD SECURITIES LTD A/C: WINSCREP**

Address:

Authorisation

Authenticated

This form was authorised by one of the following:

Director, Secretary, Person Authorised, Charity Commission Receiver and Manager, CIC Manager, Judicial Factor.